



2016 Year-End Holiday Schedule

Friday, December 23

- Pickup and delivery available for all services*.
- Other than Saturday Delivery service packages, shipments picked up today and normally delivered in one business day within Canada will be scheduled for delivery on Wednesday, December 28.

Saturday, December 24, Christmas Eve

- Delivery of UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Express® Early, UPS Express and UPS Express Saver® packages processed and labeled for Saturday Delivery.

Sunday, December 25, Christmas Day

- No UPS Pickup or delivery service**.

Monday, December 26 (UPS Holiday)

- No UPS pickup or delivery service**.

Tuesday, December 27 (UPS Holiday)

- No UPS pickup or delivery service**.

Wednesday, December 28

- Pickup and delivery available for all services*.

Thursday, December 29

- Pickup and delivery available for all services*.

Friday, December 30

- Pickup and delivery available for all services*.
- Other than Saturday Delivery packages, shipments picked up today and normally delivered in one business day within Canada will be scheduled for delivery on Tuesday, January 3.

Saturday, December 31, New Year's Eve

- Delivery of UPS Worldwide Express Plus, UPS Worldwide Express, UPS Express Early, UPS Express and UPS Express Saver packages processed and labeled for Saturday Delivery.

Sunday, January 1, New Year's Day

- No UPS pickup or delivery service**.

Monday, January 2 (UPS Holiday)

- No UPS pickup or delivery service**.

Tuesday, January 3

- Pickup and delivery available for all services*.

* References to "all services" in the schedule above include the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver, UPS Expedited®, UPS Standard®, UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver®, UPS Worldwide Expedited™, UPS 3 Day Select® and UPS Worldwide Express Freight®.

**UPS Express Critical® is available for urgent shipments 365 days a year. Call 1-800-714-8779 or visit www.upsexpresscritical.com.

Additional Time in Transit

- From November 21 to December 30, a limited number of UPS Standard shipments to and from the United States with specific origins and destinations will require an additional day in transit.
- The most up-to-date time in transit details will be available on the [Calculate Time and Cost](#) tool at the time of shipping.

UPS Service Guarantee

- The on-time delivery guarantee is suspended on UPS Standard® for:
 - Domestic shipments picked up or scheduled for delivery in Canada November 27 – December 3 and December 11 - December 24.
 - Shipments to and from the United States that are picked up or scheduled for delivery November 27 - December 3 and December 18 - December 24.
- The delivery commit time for UPS Worldwide Express Plus™ and UPS Express® Early will be extended by 90 minutes and the delivery commit time for UPS Worldwide Express™, UPS Express® and UPS Express Saver® will be extended to end-of-day for:
 - Shipments scheduled for delivery in Canada December 18 – December 31.
 - Shipments to the United States scheduled for delivery November 25, December 18 – December 24 and December 31.