

Value-Added Services

Value-added services are available for the UPS services indicated. For additional information and rates, refer to the following pages.

	Domestic							International									
	UPS Next Day Air® Early	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS 3 Day Select®	UPS® Ground	UPS Ground with Freight Pricing	UPS Worldwide Express Plus®	UPS Worldwide Express MA1®	UPS Worldwide Express®	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS 3 Day Select® from Canada	UPS® Standard to/from Canada	UPS® Standard to/from Mexico
Delivery Instructions and Notification																	
Adult Signature Required	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Collect on Delivery (C.O.D.) Services	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Delivery Change Request	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS Delivery Confirmation	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS Delivery Intercept®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Direct Delivery Only	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Hold at Location	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Hold for Pickup	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS My Choice®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Proof of Delivery (P.O.D.)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Saturday Delivery*	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Shipper Release	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Signature Required	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Verbal Confirmation of Delivery	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
International Shipping																	
Billing Options	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Certificate of Origin	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Currency Conversion Rate	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Electronic Export Information (E.E.I.)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS Import Control®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Non-Resident Importer (NRI)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
World Ease®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Pickup																	
Daily On-Route Pickup	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Daily Pickup	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Day-Specific Pickup	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Saturday Air Processing Fee (Saturday Pickup)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Saturday Smart Stop Charge*	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Saturday Stop Charge Scheduled Pickup*	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS On-Call Pickup® Saturday Stop Charge*	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS On-Call Pickup®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS Smart Pickup®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Returns																	
1 UPS Pickup Attempt Label	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
3 UPS Pickup Attempts Label	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS Authorized Return Service®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Customized Returns	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Electronic Return Label	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Print and Mail Return Label	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Print Return Label	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Returns and The UPS Store®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS Returns® Exchange	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Additional Options																	
UPS carbon neutral	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Declared Value for Carriage	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
UPS Proactive Response®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Third Party Billing Service	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

*Saturday Delivery and Saturday pickup are only available for UPS 3 Day Select, UPS Ground and UPS Ground with Freight Pricing services in select areas.

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Billing Options	<ul style="list-style-type: none"> - If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied. - UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries. Check your UPS Shipping System or contact UPS for service availability. 	\$15.00
UPS carbon neutral	<ul style="list-style-type: none"> - UPS calculates the CO₂ emissions associated with the transport of your package and purchases carbon offsets to balance out the CO₂ impact. - Available to shippers using a UPS automated shipping system. - The shipping label will include a carbon neutral indicator. Also, if you select e-mail notifications, your recipient will receive a UPS carbon neutral branded e-mail. - Learn more at ups.com/carbonneutral. 	Per package charge: <ul style="list-style-type: none"> - UPS Domestic Air Services and UPS 3 Day Select®: \$0.20 - UPS® Ground: \$0.05 - UPS International Air Services and UPS 3 Day Select® from Canada: \$0.75 - UPS® Standard: \$0.10 Per pallet charge: <ul style="list-style-type: none"> - UPS Worldwide Express Freight®: \$20.00
Certificate of Origin	<ul style="list-style-type: none"> - Can be prepared by UPS on behalf of the shipper for exported goods manufactured and originating within the U.S. 	\$10.00
Collect on Delivery (C.O.D.) Services	<ul style="list-style-type: none"> - UPS will attempt to collect the amount shown on C.O.D. tag or package label, then send payment to you. If payment cannot be collected after three attempts, the package will be returned. - C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico. - Also available for imports from Canada where the fee would apply per package. - Business or personal checks are accepted as payment. Currency is not accepted for payment. - C.O.D. service is not available when using a UPS 3 Day Select or UPS Ground shipping document. 	
UPS C.O.D.	To request a C.O.D. electronically: <ul style="list-style-type: none"> - Service is available by using a UPS automated shipping system. - The shipping system will produce a barcoded address label that contains all C.O.D. information. To request a C.O.D. using a manual tag: <ul style="list-style-type: none"> - Type or print an address label and attach it to the top of the package. - Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due. - Attach C.O.D. tag to each package requiring collection, covering the address label. - Retain the "Shipper Receipt" portion for your records. 	\$12.90
C.O.D. Direct®*	<ul style="list-style-type: none"> - Receive C.O.D. payments generally within six business days of package delivery. - Direct electronic transfer of funds into your designated accounts; timely alert of non-sufficient funds. - Receive daily reports of payments received, net deposits to accounts and total returned items. - Must have minimum annual 50 C.O.D. packages to qualify. - No additional fee beyond the C.O.D. rate. Please contact your account representative for more details. 	Contractual service
C.O.D. Automatic®*	<ul style="list-style-type: none"> - Receive advanced C.O.D. funds in as few as two days. - Direct electronic transfer of funds into your designated accounts; timely alert of non-sufficient funds. - Online access to statement history, check images and downloadable transaction details. - Must have minimum annual C.O.D. remittances of \$30,000.00 to qualify. 	Contractual service
Delayed Deposit for C.O.D. Direct and C.O.D. Automatic*	<ul style="list-style-type: none"> - Additional feature of C.O.D. Direct and C.O.D. Automatic services. - Eliminates manual handling of checks held for delayed deposits by electronically scheduling future deposits directly into your designated accounts; includes online, self-service capabilities. 	Contractual service

*Visit [upscapital.com/cod](https://www.ups.com/cod) or call 1-877-263-8772 for more information.

Notes:

- The value-added services listed are available for UPS domestic, international package and UPS Worldwide Express Freight services unless otherwise noted at the beginning of this PDF.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Collect on Delivery (C.O.D.) Services <i>(cont.)</i> C.O.D. Secure®*	<ul style="list-style-type: none"> – Receive all the benefits of C.O.D. Automatic® service, along with protection for returned C.O.D. checks up to a specified limit. – Must have minimum annual C.O.D. remittances of \$50,000.00 and at least 50 C.O.D. packages to qualify. 	Contractual service
Currency Conversion Rate	– Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money center banks.	0.75% of currency amount converted
Declared Value for Carriage	<ul style="list-style-type: none"> – UPS's liability for loss or damage for each domestic package or international shipment, or to each pallet in a UPS Worldwide Express Freight® shipment is limited to \$100.00 without a declaration of value. – The maximum declared value is \$50,000.00 per package/\$100,000.00 per pallet shipped via UPS Worldwide Express Freight service. UPS's liability for loss or damage can be increased up to \$50,000.00 per package or \$100,000.00 per pallet by making a declaration of value for an additional charge (subject to terms and conditions). Certain domestic packages are eligible for the enhanced maximum declared value of \$70,000.00, subject to restrictions set forth in the "UPS Tariff/Terms and Conditions of Service – United States" and also set forth in "Maximum Declared Values." – For international shipments with a declared value of more than \$50,000.00, multiply the total declared value by the rate to determine the declared value charge for the shipment. – For packages tendered to a UPS driver with a declared value amount more than \$1,000.00, the shipper must retain a high-value shipment summary signed by the driver. The UPS Shipping System provides this form when the shipping label is requested. – Declared value charges can be included in charges billed to receivers or third parties. 	<ul style="list-style-type: none"> – \$0.00-\$100.00 \$0.00 – Over \$100.00, for each \$100.00 (or portion of \$100.00) of the total value declared \$0.90 – Minimum \$2.70 – For international shipments with a declared value of more than \$50,000.00: \$0.009 times the declared value
Delivery Change Options	– In addition to Delivery Change Option fees, additional transportation charges and all applicable surcharges may apply. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" for more information.	
UPS Delivery Intercept®	<ul style="list-style-type: none"> – As a shipper, after you tender your package to UPS, you can request that UPS return the package to you**, reroute the package to a new address**, have the package available at Will Call for pickup, or have the package delivered on a future date. When the package is tracked, the status of the intercept will be displayed. – Shippers can make a UPS Delivery Intercept request through the Shipping History with WorldShip® or UPS CampusShip® shipping systems, UPS® Internet Shipping, Quantum View Manage® or UPS tracking on ups.com. A UPS Delivery Intercept request can also be made by calling 1-800-PICK-UPS. 	UPS Delivery Intercept: <ul style="list-style-type: none"> – \$13.40 for web requests – \$19.40 for phone requests – No charge for Will Call
Delivery Change Request	– For domestic packages and import shipments only. After receiving notice that delivery has occurred or will occur, consignees may request that UPS hold a package for will call at a UPS Customer Center. After the first delivery attempt has occurred, consignees may request a Delivery Change Request for a package or pallet, to return to the sender**, hold for future delivery, change a domestic package's delivery location** (but not a pallet's), deliver** eligible domestic packages to a UPS Access Point® location, or redeliver to the original address a package that was taken to a UPS Access Point location. Consignees submit requests by using the Tracking application on ups.com , or by calling 1-800-PICK-UPS. A UPS InfoNotice® number is required to change the destination delivery address.	Delivery Change Request: <ul style="list-style-type: none"> – \$5.00 for web requests – \$6.00 for phone requests – No charge to consignee for Return to Sender**, Will Call (including pallets) and redeliver to the original address
UPS Delivery Confirmation	<ul style="list-style-type: none"> – Confirmation of delivery is sent by mail, and includes the delivery date, either the name of the recipient or the package disposition, and in the event of a return, the reason for the return. – Similar information, including the ability to view a signature, is available for no charge when you track your package at ups.com. 	\$2.00
Signature Required and Adult Signature Required	– UPS will obtain the necessary signature on delivery, and include it with the mailed Delivery Confirmation information. For Signature Required packages only, UPS may obtain, at its discretion, an electronic authorization to release the package without a signature on delivery.	Signature Required: \$4.50 Adult Signature Required: \$5.50
Verbal Confirmation of Delivery	– To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early package.	\$3.00

*Visit upscapital.com/cod or call 1-877-263-8772 for more information.

**Additional transportation fees and all applicable surcharges may apply. For requests to return to the sender, any such fees will be assessed to the shipper. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" for more information.

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Domestic, Export and Import Value-Added Services

PACKAGE

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Available Options	Description	Fee
Direct Delivery Only	<ul style="list-style-type: none"> Except for shipper requests, where available, the package may not be re-routed, re-directed or delivered to an alternate address (except requests to hold for will call at UPS Customer Centers). Delivery pursuant to UPS's driver release and Shipper Release procedures is still available. Signature on delivery and delivery to the person specified as the receiver not required. Available for residential and commercial delivery. 	\$2.00
Electronic Export Information (E.E.I.) formerly known as Shipper's Export Declaration (S.E.D.)	<ul style="list-style-type: none"> UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney. Providing E.E.I. as part of a shipment using WorldShip® or UPS CampusShip® shipping systems, or UPS® Internet Shipping ensures that UPS has all the information to file E.E.I. in a timely manner. File E.E.I. free of charge at cbp.gov/ace, the U.S. Government website designed for U.S. export shippers. 	\$10.00
Hold at Location	<ul style="list-style-type: none"> For UPS Worldwide Express Freight® shipments, the shipper may request that UPS hold a shipment at a UPS Worldwide Express Freight Center location for pickup. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person and the full address of the consignee (designated UPS Worldwide Express Freight Center address not required). 	No charge
Hold for Pickup	<ul style="list-style-type: none"> UPS will deliver the package to a selected UPS Customer Center and call the recipient for pickup, usually by 8:30 a.m. on the scheduled day of delivery. Recipient will be required to present a government-issued photo ID. If a recipient's representative is picking up the package, a letter on company letterhead authorizing release or a company ID may be required. Packages not picked up within five business days will be returned to the shipper. Hold for Pickup service is not available for Saturday Delivery. For each package, customers must prepare a label including the words "Hold for Pickup," the recipient's name and telephone number and the full address of the UPS Customer Center. Apply a UPS Hold for Pickup label above the address label on the package. Labels can be ordered from ups.com or by calling 1-800-PICK-UPS® (1-800-742-5877). Visit ups.com or call 1-800-PICK-UPS® (1-800-742-5877) for the most convenient UPS Hold for Pickup location. 	No charge
UPS Import Control®		
Print Label	<ul style="list-style-type: none"> You generate the label(s) and distribute to your customer, who applies it to the shipment. 	\$0.50 per label
Electronic Label	<ul style="list-style-type: none"> UPS e-mails the label(s) upon request to your customer, who then prints and applies the label(s) to the shipment. 	\$1.00 per label
Print and Mail Label	<ul style="list-style-type: none"> UPS prints the label(s) upon request and mails it to your customer, who then applies the label(s) to the shipment. 	\$2.25 per label
1 UPS Pickup Attempt Label	<ul style="list-style-type: none"> UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location. 	\$5.65 per label
3 UPS Pickup Attempts Label*	<ul style="list-style-type: none"> UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. 	\$7.70 per label
Invoice Removal	<ul style="list-style-type: none"> UPS removes the commercial invoice prior to delivery, which keeps merchandise values confidential from the final consignee. 	\$20.00 per shipment

GENERAL INFORMATION REGARDING UPS IMPORT CONTROL

- Importers initiate UPS shipments from another country, delivering to themselves or an alternate location.
- Allows importers to use a UPS automated shipping system or their own system to generate labels and commercial invoices, which can be forwarded to a supplier/exporter in another country by e-mail, mail or via a UPS driver with a pickup dispatch.
- Includes import document preparation, pickup, customs clearance, visibility and delivery.
- Facilitates pickup/delivery in over 145 countries and territories; varies by country; transportation charges based upon the scheduled delivery date.
- Exporter will be responsible for meeting export/import documentation requirements; to facilitate export, exporter may receive an Instruction Sheet with every label delivered to them.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments.
- Transportation charges for return packages are billed after entering the UPS system.
- Print and Mail Label, 1 UPS Pickup Attempt Label and 3 UPS Pickup Attempts Label accessorial fees are billed at the time of request. Print Label and Electronic Label fees are billed after the package enters the UPS system.
- Regulations and requirements for documentation for individual commodities vary from country to country. See ups.com for country-specific rules.
- Shipments with a package or pallet valued greater than \$1,000.00 (or local equivalent) must include a high-value shipment summary from the exporter with the labels, and signed by driver.

*Not available for UPS Worldwide Express Freight services.

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Domestic, Export and Import Value-Added Services

PACKAGE

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Available Options	Description	Fee
Non-Resident Importer (NRI)	<ul style="list-style-type: none"> - Applicable when shipping to Canada via UPS Air or UPS® Ground shipments. - A Non-Resident Importer is a shipper in the U.S. who acts as the importer of record to the Canadian government. - An NRI account allows you to pay the duties, taxes and brokerage charges for shipments to Canada, simplifying the experience for your consignee. - Shipper files the Power of Attorney (clearance authorization) with UPS for clearance of goods in Canada and is responsible for the payment of all Canadian duties, taxes and brokerage fees. - UPS will automatically charge all Canadian duties, taxes and brokerage fees to the shipper's NRI brokerage account. - Consignee is not involved in the customs clearance process. - Shipper undertakes all importing responsibilities as required by Canadian law. - Shipper must maintain records on all importation into Canada for a period of time prescribed by the Canadian government (for U.S. NRI account holders, that period is six years). - NRI option can be utilized on UPS Air or UPS Ground shipments. - Contact your UPS representative if you would like to set up an NRI account. 	No charge
UPS On-Call Pickup®	<ul style="list-style-type: none"> - With one pickup request, UPS will pick up all of your packages – Air, International, UPS 3 Day Select® and Ground services at your office or home. - Schedule a same-day or future-day pickup via ups.com or by calling 1-800-PICK-UPS® (1-800-742-5877). - At ups.com, send an e-mail confirmation of your pickup request to multiple addresses, modify your pickup request, or cancel the request. - Fees are applied per pickup request regardless of the number of packages being picked up. <p>UPS Worldwide Express Freight®</p> <ul style="list-style-type: none"> - Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight shipment via WorldShip® or UPS CampusShip® shipping systems, UPS® Internet Shipping, a UPS Ready® solution, UPS® Developer Kit, ups.com or by calling 1-800-782-7892. - UPS Worldwide Express Freight pickup cannot be combined with Air, International or UPS 3 Day Select services package pickup. 	<p>Package</p> <ul style="list-style-type: none"> - Same-Day Pickup: \$6.90 - Future-Day Pickup: \$5.80 - Residential and area surcharges may apply <p>UPS Worldwide Express Freight</p> <p>No charge</p>
UPS Proactive Response®	<ul style="list-style-type: none"> - Proactive monitoring and intervention service for UPS Next Day Air® and UPS Worldwide Express® shipments. - Contractual service with a sophisticated monitoring engine, proprietary to UPS that monitors packages to delivery. - UPS provides 24-hour-a-day, seven-day-a-week support for these shipments. - Ideal for customers shipping critical high-value, time- or temperature-sensitive products that require an additional layer of protection. 	Contractual service
Proof of Delivery (P.O.D.)	<ul style="list-style-type: none"> - Proof of Delivery of a shipment can be requested after the shipment has been delivered by calling 1-800-PICK-UPS® (1-800-742-5877). - Proof of Delivery includes the time of delivery, full delivery address and the name and signature of the person who accepted your shipment, if available. - Information can be provided via e-mail, fax or mail and is subject to a charge which will be assessed to the shipper. - Similar information is available for no charge when you track your shipment at ups.com. 	\$3.00 per package
Saturday Delivery	<ul style="list-style-type: none"> - For time-critical shipments, UPS offers the convenience of Saturday Delivery in certain areas. - Available in select locations for UPS Next Day Air® Early. - UPS Next Day Air Early shipments are typically guaranteed one hour later than the guaranteed weekday delivery time to many UPS Next Day Air Early destinations. - UPS Next Day Air shipments are typically guaranteed an hour and a half later than the guaranteed weekday delivery time. - UPS 2nd Day Air® shipments are guaranteed by end of day. - Each package or pallet should bear a Saturday Delivery sticker (not required for UPS 3 Day Select®, UPS Ground and UPS Ground with Freight Pricing services). - Availability of Saturday Delivery may vary based on location of delivery address. Refer to ups.com for delivery areas. - Saturday Delivery is available only in select areas for UPS 3 Day Select, UPS Ground and UPS Ground with Freight Pricing services. - Available to/from select locations for UPS Worldwide Express Plus®, UPS Worldwide Express NA1® and UPS Worldwide Express. 	<p>UPS Air and International Services</p> <p>\$16.00</p> <p>UPS Worldwide Express Freight</p> <p>\$200.00</p>

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Domestic, Export and Import Value-Added Services

UPS RETURNS® FOR PACKAGE

Available Options	Description	Fee
STANDARD RETURNS SOLUTIONS		
UPS Authorized Return Service®	<ul style="list-style-type: none"> – UPS preprints these return labels and provides to you for distribution. – You may include these return labels within an outbound shipment or distribute the label separately. – For domestic return shipments only. 	Contractual service
Electronic Return Label	– UPS e-mails the return label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00 per label
Print and Mail Return Label	– UPS prints the return label upon your request and sends it to your customer, via First-Class Mail®, who then applies the label to the package.	\$2.25 per label
Print Return Label	– You print the return label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50 per label
PREMIUM RETURNS SOLUTIONS		
1 UPS Pickup Attempt Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$5.65 per label
3 UPS Pickup Attempts Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.70 per label
UPS Returns® Exchange	<ul style="list-style-type: none"> – UPS delivers a replacement item and picks up a like item for return during the same visit. – The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper. – Replacement item won't be delivered until consignee provides the item for return to the driver. – Voice, text and e-mail notifications are available to notify your customer of the upcoming exchange. – The outbound and return package tracking numbers are linked for round-trip visibility. 	Contractual service \$15.00 (or local equivalent) per exchange
CUSTOM RETURNS SOLUTIONS		
Customized Returns	– UPS can customize existing returns capabilities to address a customer's specific returns needs.	Contractual service
UPS Mail Innovations® Returns*	<ul style="list-style-type: none"> – Return packages through the United States Postal Service®. – Features include easy-to-use label, thousands of drop off locations and detailed tracking through ups.com. 	Contractual service
Returns and The UPS Store	– The UPS Store provides product return and exchange programs that can be tailored to large customer returns needs, and that leverages The UPS Store retail network of nearly 4,400 locations to improve your client's returns experience.	Contractual service

GENERAL INFORMATION REGARDING UPS RETURNS SERVICES

- Return packages must be UPS-compatible, conforming to UPS packaging guidelines and fall within UPS size and weight limits.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns Services.
- Transportation charges for return packages are billed after the package enters the UPS system.
- UPS Returns Print and Mail Label, 1 UPS Pickup Attempt Label, 3 UPS Pickup Attempts Label and UPS Returns Exchange accessorial fees are billed at the time of request. UPS Returns Print Return Label and Electronic Return Label fees are billed after the package enters the UPS system.
- UPS Automated Shipping Systems will allow you to produce a commercial invoice along with the label for international returns shipments.
- UPS Returns Services facilitate the pickup of return shipments and their delivery in over 145 countries and territories. Specific details may vary by country.
- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment.
- Regulations and requirements for documentation for individual commodities vary from country to country. See Export and Import rules on ups.com for country-specific rules.
- Refer to the "UPS Tariff/Terms and Conditions of Service – United States" for limits on actual and declared value for UPS Returns Services shipments.
- UPS provides third-country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service.

*Provided by UPS Mail Innovations. For more information, visit ups.com/mireturns.

Notes:

- The value-added services listed are available for UPS domestic, international package and UPS Worldwide Express Freight® services unless otherwise noted at the beginning of this PDF.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Saturday Air Processing Fee	<ul style="list-style-type: none"> – Formerly referred to as Saturday Pickup. – UPS Next Day Air® packages will be delivered the next business day, and UPS 2nd Day Air® packages will be delivered within two business days. – Available in select locations for UPS Next Day Air® Early. – Includes UPS Air Services and UPS Hundredweight Service Air Services packages tendered to UPS on Saturday, including packages dropped off at retail locations. – If a Saturday pickup is scheduled but nothing is shipped, the Saturday Air Processing Fee will be assessed. – Additional pickup fees will apply for UPS On-Call Pickup® service. 	\$16.00
Saturday Stop Charge	<ul style="list-style-type: none"> – Saturday pickup is available for UPS 3 Day Select®, UPS® Ground and UPS Ground with Freight Pricing services in Saturday Ground Service Territories. – A Saturday Stop Charge that varies depending on the pickup service selected will apply any time a pickup is requested in addition to any applicable Saturday Air Processing Fee(s). – In Saturday Ground Service Territories, if a Saturday pickup is scheduled but nothing is shipped, the Saturday Stop Charge will be assessed (in lieu of the Saturday Air Processing Fee). 	
UPS Smart Pickup®	<ul style="list-style-type: none"> – When you process a shipment using WorldShip® or UPS CampusShip® shipping systems, or UPS® Internet Shipping on Saturday, the system automatically notifies a UPS driver to make a UPS Smart Pickup service request. – In Saturday Ground Service Territories, a Saturday Smart Stop Charge will apply any time a UPS Smart Pickup request is made for Saturday pickup. 	\$6.00 per stop
Scheduled Pickup	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location once each Saturday, as scheduled. – In Saturday Ground Service Territories, a Saturday Stop Charge Scheduled Pickup will apply any time a Saturday pickup is requested. 	\$9.00 per stop
UPS On-Call Pickup®	<ul style="list-style-type: none"> – Schedule a same-day or future-day Saturday pickup via ups.com or by calling 1-800-PICK-UPS® (1-800-742-5877). – In Saturday Ground Service Territories, a UPS On-Call Pickup® Saturday Stop Charge in addition to the applicable UPS On-Call Pickup Charge will apply any time a Saturday pickup is requested. 	\$3.20 per stop UPS On-Call Pickup Fees will also apply. Refer to UPS On-Call Pickup.
Scheduled Pickup Options	<ul style="list-style-type: none"> – One UPS driver will pick up all of your packages – Air, International, UPS 3 Day Select and Ground Services. That can mean a lower carbon footprint for UPS and you. – Scheduled pickup options are restricted to Monday-Friday pickups. For Saturday options refer to the section above. – For more information, visit ups.com/pickupoptions. – Scheduled pickup options are not available for UPS Worldwide Express Freight® shipments. Pickups for UPS Worldwide Express Freight service must be requested via WorldShip or UPS CampusShip shipping systems, UPS Internet Shipping, a UPS Ready® solution, UPS® Developer Kit, ups.com or by calling 1-800-782-7892. 	
UPS Smart Pickup**	<ul style="list-style-type: none"> – Automatically arrange a pickup only when you have packages to ship. – When you process a shipment using WorldShip or UPS CampusShip shipping systems, or UPS Internet Shipping, the system automatically notifies a UPS driver to make a UPS Smart Pickup service request that same day. 	\$11.85 per week
Daily Pickup*	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location once each business day, as scheduled. 	Weekly Billing Total: – \$0.00-\$74.99 \$25.80 – \$75.00 or more \$12.90
Daily On-Route Pickup	<ul style="list-style-type: none"> – A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered to your location. 	Weekly Billing Total: – \$0.00-\$74.99 \$23.80 – \$75.00 or more \$11.90
Day-Specific Pickup*	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location Monday through Friday. You decide which days are best for your business. – The weekly service fee will vary based on the number of pickup days selected. 	Weekly Billing Total: – \$0.00-\$74.99 1-2 days 3 days 4 days – \$75.00 or more \$11.85 \$17.10 \$23.80 – \$75.00 or more \$11.85 \$11.85 \$11.90

*Customers who select this Scheduled Pickup option receive one UPS On-Call Pickup request for Air, International or UPS 3 Day Select packages per day at no extra charge for shipments tendered after their Scheduled Pickup time. (For Day-Specific Pickup, the total number of free UPS On-Call Pickup requests for the week will not exceed the number of selected pickup days.)

Notes:

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Domestic, Export and Import Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Shipper Release	- Have UPS deliver your package without requiring the recipient's signature.	No charge
Third Party Billing Service	- A fee applies to any shipment billed to a Third Party (regardless of the country of origin or destination of the shipment), and will be charged to the payer. - Based upon all charges including transportation and accessorial. Excludes duties and taxes assessed by government authorities. - Does not apply to UPS Returns® Services or UPS Import Control® shipments.	2.5% of total charges
World Ease®	- Simplifies customs clearance and reduces cost by grouping several shipments destined for one country or the entire European Union into a single shipment. - Available to and from over 75 countries. - Multiple shipments travel together until customs clearance. Transit times may vary from traditional single-shipment transit times. - Call 1-800-782-7892 for more information.	Contractual service

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