Take command of mission-critical logistics

The military runs on logistics, and no one understands that better than UPS. A global logistics leader and service provider to the military and defense industries, we’ve earned our reputation for reliability by treating every shipment, every day, as mission-critical.

With the world’s largest package delivery company and a global leader in logistics and transportation, UPS lets you utilize your assets like no other company. So you can respond to situations like never before. Backed by innovative technology and a broad portfolio of services — freight, package, third-party logistics — we redefine cost-effective, end-to-end support to increase readiness across the Department of Defense safely and sustainably.

Whether shipping from factory to foxhole for military support or from agency to aid station for humanitarian relief, we’ve got you covered.
Perform better every day with UPS® logistics

Make better decisions with better technology
Stay efficient, informed and prepared with technologies to streamline base operations and mobilization of strategic and tactical support from packages to vehicles.

- **End-to-end tracking** — Gain flexibility and full in-transit visibility with near real-time updates integrated into agency systems
- **Electronic filing** — Begin customs clearance sooner, while reducing waste, with paperless invoices

Ship freight by any mode, any weight, any place

**Air** — UPS air freight provides speed and flexibility with day- and time-definite options for operations ranging from critical to routine. Guaranteed door-to-door and airport-to-airport delivery is available to Africa, Asia Pacific, Europe, Latin America and the Middle East in one to three days.

**Land** — We offer regional, interregional and long-haul deliveries throughout North America, making booking easier. Also, our overseas trucking support extends throughout the Middle East. Whether truckload or LTL, palletized or non-palletized, we provide day-definite options to meet deadlines and budgets.

**Sea** — As a leading Non-Vessel Operating Common Carrier and freight forwarder, UPS is your one resource for ocean transport — full containers, less-than-container loads, special equipment and oversized cargo. It’s a cost-effective option that’s adaptable to your timetable and routing requirements.

**On-Demand Quote Desks**
For your time-sensitive shipments, UPS offers one-day air and ocean freight and LTL quotes.

**UPS Air and Ocean Freight**
Monday-Friday
7:00 a.m.-8:00 p.m., EST
1-888-830-3570
govsupport@ups.com

**UPS Freight® LTL**
Monday-Friday
8:00 a.m.-8:00 p.m., EST
1-800-227-8046
ltl.upsfreight.com

Match speed to your package need
UPS delivers more guaranteed packages on time around the world, and to more countries from the U.S. by 9:00 a.m. and before noon than any major carrier. That means we’re ready whenever and wherever you are.

From arms to hazardous materials, UPS has the experience to speed delivery and minimize delay, complying with International Traffic in Arms Regulations (ITAR) and hazmat shipping requirements.
Take more control of your supply chain

We can help you lower costs, simplify procedures and reduce hand-offs to minimize errors and maximize readiness. Our service parts logistics network is the world’s largest — over 900 field stocking locations in more than 140 countries — fulfilling requests in as little as one hour and completing repairs in one to two days.

As one of the world’s largest customs brokers, UPS has offices in more than 60 countries. With over 80 years of experience, our seasoned trade professionals can help ensure expedited customs clearance.

Improve your sustainable shipping

UPS can help you achieve and maintain federal sustainability compliance:

• **Network efficiency** — Our more than 3,100 alternative-fuel and advanced-technology vehicles have logged more than 350 million fleet miles since 2000.

• **Measurement** — Verified third-party carbon impact analysis reports of your shipments are available to support scope 3 emissions.

• **Mitigation** — We offer a UPS Next Day Air® Letter that’s carbon neutral, as well as other carbon neutral shipping options and paperless billing.

• **Transparency and accountability** — Our commitment to transparency earned a score of 99 out of 100 on the 2013 Carbon Disclosure Leadership Index.*

Keep shipments safe and secure

Two of the most important factors in our operations and in streamlining yours are safety and security. That’s why all aviation procedures are FAA certified, and more than 7,000 of our drivers have gone 25 years or more without an avoidable accident.

In addition, when your shipments enter our network, UPS processes and procedures help safeguard your shipments. Physical and online information security practices help prevent compromise and can ensure arrival that’s intact.

Proven capabilities

Our award-winning service offers worldwide capabilities:

• Support for all branches of the U.S. military and military retail

• Global delivery to remote locations ranging from American Samoa to Zambia

• Transport of 147,000 shipments of supplies to Afghanistan and 32,000 to Iraq from 2009 to 2012

• 556,000 pounds of helicopter blades transported from Kuwait to Texas
Helping where it’s needed
As part of our commitment to corporate social responsibility, UPS believes it’s our obligation and duty to help where needed at home and abroad:

- **UNICEF** — Helped sort and pack 17,500 winter kits for refugee children in Syria
- **PEPFAR** — Worked with a consortium of logistics providers to distribute generic AIDS medications to 1.5 million people in impoverished nations
- **Sahel** — Coordinated with relief organizations to deliver more than 577,000 pounds of relief items to this drought-stricken African region
- **Libya** — Executed delivery of nearly 193,000 pounds of Class I halal meals to Libya in one week

Trusted Foreign Military Sales (FMS) freight forwarder
At every stage of your purchase, we have the logistics and compliance expertise to act as your FMS freight forwarder:

- Registered member of the U.S. Department of State’s Directorate of Defense Trade Controls (DDTC)
- Corporate Facility Security Officer (FSO) to supervise classified shipping
- Compliance with Cognizant Security Agencies (CSA) and National Industrial Security Program (NISP) protocols
- Secure internal processes and premises

Proud to serve those who serve us all
With an average of 5,000 veterans hired annually, as well as subcontracting with veteran-owned businesses, UPS continues to rely on the valuable skills these men and women bring to our company and communities. As a supporter of our veterans and active military, UPS has been recognized with the ESGR Freedom Award for our outstanding commitment to employees serving in the Guard and Reserve.

For more information, contact govsupport@ups.com or visit ups.com/defense

*https://www.cdp.net/en-US/Results/Pages/CDP-2013-disclosure-scores.aspx
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