



A quick guide to reading your invoice

1. Alerts

The amount due this period, as well as new UPS® offerings or assistance you may be interested in.

2. Contact

Ways to contact UPS about your invoice if help is needed.

3. Details

The summary of charges for the billing period and specifics about prior invoices.

4. Pay

Amount due and return form if payment is by check.



9999999999999999

CIM TEST ACCOUNT
JANE DOE
123 STREET NAME
WAYNE, NJ 07470-2044

1

Incentive Savings

Total incentive savings this period \$ 4.48

Your amount due this period includes these savings.

See incentive summary section for details.

Account Status Summary

Weekly Payment Plan

Amount Due This Period \$ 177.42

Amount Outstanding (prior invoices) \$ 0.00

Total Amount Outstanding \$ 177.42

Questions about your charges?

To get a better understanding of the charges on your invoice, visit our invoice guide and glossary of billing charges at ups.com/invoiceguide.

Delivery Service Invoice

Invoice date **October 3, 2015**

Invoice number 9999999999999999

Shipper number 1YE595

Control ID ****

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Sign up for electronic billing today!
Visit ups.com/billing

For questions about your invoice, call:
(800) 811-1648
Monday - Friday
8:00 a.m. - 9:00 p.m. E.T.

or write:
UPS
P.O. Box 7247-0244
Philadelphia, PA 19170-0001

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Thank you for using UPS. Summary of Charges

Page	Outbound	Charge
3	UPS WorldShip	\$ 177.42
4	Information Based Services	\$ 0.00
Amount due this period		\$ 177.42

UPS payment terms require payment of this bill by October 12, 2015.

Payments received late are subject to a late payment fee of 6% of the Amount Due This Period. (see Tariff/Terms and Conditions of Service at ups.com for details)

Note: This invoice may contain a fuel surcharge as described at ups.com. The published fuel surcharge is 5.25% for UPS Ground Services and 3.75% for UPS Air Services, UPS 3 Day Select, and International services. For more information, visit ups.com.

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Please tear off and send with your payment in the enclosed envelope. Do not use staples or paper clips.

Return Portion

CIM TEST ACCOUNT
JANE DOE
123 STREET NAME
WAYNE, NJ 07470-2044

Invoice Date **October 3, 2015**
Invoice Number **9999999999999999**
Shipper Number **1YE595**

Amount due this period **\$ 177.42**

Amount enclosed

If this billing address is incorrect, mark an "X" in this box and make the appropriate changes above.

UPS
P.O. BOX 7247-0244
PHILADELPHIA, PA 19170-0001

999999 9 999999 9999 9 999999999999 9

UPS terms to know

Actual weight	The package weight rounded up to the next whole pound.
Billable weight	The weight used to calculate shipping rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.
Dimensional weight	This reflects the package density, which is the amount of space a package occupies in relation to its actual weight. It applies to both domestic and international packages.
Residential surcharge	A per-package surcharge will apply to any delivery to, or a UPS On-Call Pickup® request from, a residential location.
Shipping rates	Rates are based on shipment and shipper characteristics, including package weight and size and distance between origin and destination.

Additional charges glossary

Additional Handling	<p>Charges apply to any package that requires special handling, such as (but not limited to):</p> <ul style="list-style-type: none">• Any article encased in an outside shipping container of metal or wood• Any cylindrical item such as a barrel, drum, pail or tire that is not encased in a corrugated cardboard shipping container• Any package with the longest side exceeding 60 inches (48 inches for UPS® Ground, UPS Ground with Freight Pricing and UPS Hundredweight Service® for UPS Ground services) or its second-longest side exceeding 30 inches.• Any package with actual weight exceeding 70 pounds• Does not apply to Large Package Surcharge• Refer to the UPS Tariff/Terms and Conditions of Service for additional information
Address Correction	An Address Correction charge will be assessed to the shipper for an address correction or completion.
Chargeback for Consignee Billing Shipments; Missing/Invalid Account Number or Refusal Fee	<p>In the event of non-payment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.</p> <p>A processing fee will be charged for a missing or invalid account number when the account number is missing, is not the correct number for the bill-to party, is for a receiver or third party who fails to pay the shipping charges, or where the package is charged to an unauthorized consignee.</p>
Delivery Area Surcharge	Each package delivered to certain ZIP Codes within the 48 contiguous states may incur charges. For a listing of ZIP Codes visit ups.com/rates .
Irregularly shaped packages	Packages that have a bulge or any irregular shape may incur extra charges.
Large Package Surcharge	Charges may apply if package length plus girth combined exceeds 130 inches. Large packages are subject to a minimum billing weight of 90 pounds.

Refer to the UPS Tariff/Terms and Conditions of Service and the UPS Rate and Service Guide in effect at the time of shipping for more information, available at [ups.com/rates](https://www.ups.com/rates).

For more help, feel free to visit [ups.com/billing](https://www.ups.com/billing) to enroll in the UPS Billing Center.