

More of What Matters

At UPS, we are committed to leadership in sustainability reporting. We provide transparent, comparable, and externally assured information about how UPS is working to do more of what matters, and how our efforts are making an impact.

Read the stories behind these achievements and more in the 2012 UPS Corporate Sustainability Report at ups.com/sustainability.



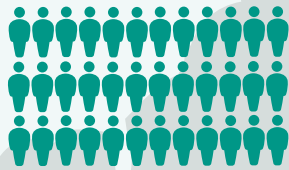
8.8 million daily customers
4.1 billion packages in 2012

UPS delivers packages to more than **220** countries and territories.

MARKETPLACE



UPS now has more than **6 million** square feet of dedicated healthcare product space to support our growing global population.



Our global workforce is approximately **397,123 employees** who received more than **US\$33.1 billion** in wages and benefits in 2012.

Total charitable contributions in 2012 equaled **US\$97.5 million**.



UPS provided **US\$6.5 million** in humanitarian relief and in-kind donations in **35 countries**.



Non-profit organizations around the world benefitted from more than **1.8 million hours** of volunteer time from UPS employees, friends and families.

UPS increased shipping volume and reduced greenhouse gas emissions from the fuel and electricity to run its operations.

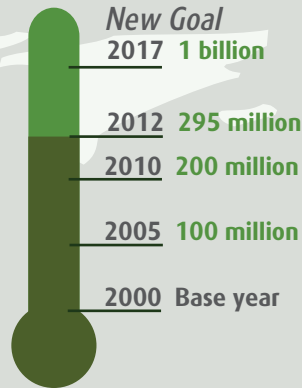
2.3%

Shipping Volume

Greenhouse Gas Emissions

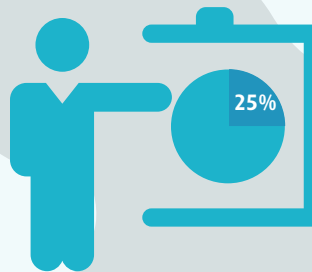
2.1%

ENVIRONMENT



295 million miles have been logged by alternative fuel and advanced technology vehicles.

UPS Global Forestry Initiative to plant **1 million trees** by the end of 2013.



UPS invested in more than **US\$474 million** in training with **25%** devoted to safety training.



Collectively, the **6,486 drivers** in the **UPS Circle of Honor** have logged more than **5 billion** accident-free miles.

WORKPLACE



UPS employees are dedicated – and thorough. The UPS Sustainability Report received an **A+ level** for transparency from the Global Reporting Initiative (GRI) for the second year in a row.



WE ♥ LOGISTICS™