

UPS Rate and Service Guide



2011 Retail Rates

*For Customers Located
in Alaska and Hawaii*





Logistics is the most powerful force in business today

Discover the new logistics

Logistics. It's about getting things where they need to be, exactly when they need to be there, and doing it as efficiently as possible. But today's logistics can offer much more than that. It's a strategic way to add value to your business. It makes running your business easier. It lets you serve your customers better. And it can help you grow. It's the new logistics.

What the new logistics can do for you

The new logistics is more than just getting things to the right place at the right time at the right cost. It's about using the movement of goods as a competitive advantage. It's a whole new way of thinking. And a powerful force for growing your business.

What the new logistics can do for the earth

The new logistics means efficiency. And efficiency means moving shipments using the least amount of resources. Because we manage our own network responsibly, UPS can offer you more ways to make greener transportation decisions.

Access to resources through UPS

In a logistics-driven world, UPS is better suited to help your business succeed than any other company. You don't need a large warehouse, distribution center or global network to access this new logistics. You just need UPS.

We have more than 400,000 dedicated employees, more than a century of logistics experience and a hard-won reputation for enabling some of the globe's largest and most technologically advanced supply chains.

We love logistics. Put the new logistics to work for you. Get started at thenewlogistics.com.

visit ups.com[®]
1-800-Pick-UPS[®]

Essential Contacts

Support

UPS Customer Service

ups.com®
1-800-Pick-UPS®
1-800-877-1548 En Español
1-800-782-7892 International
1-800-811-1648 Billing
1-800-554-9964 Hazardous Materials
1-800-833-0056 Hearing Impaired – TTY/TDD
customer.service@ups.com

Zone Charts

View or download at ups.com/rates
Order by calling 1-800-Pick-UPS

UPS WorldShip® Technical Support

worldship.ups.com
1-888-553-1118

Package Lab

package_testing@ups-psi.com
1-877-877-7229

UPS CampusShip® Support

Help Desk: 1-800-513-1819 (United States)
Eform: https://www.ups.com/forms/e-mail/shipping?loc=en_US
Help Desk Listing for other Countries:
https://www.campusship.ups.com/content/us/en/resources/technical_support.html

Business Solutions

Visit ups.com/businesssolutions and select Browse to view the full portfolio of UPS services.

The UPS Store®

theupsstore.com
1-858-455-8800

UPS Capital®

upscapital.com
1-800-637-0620

UPS Freight® – LTL

ltl.upsfreight.com
1-800-333-7400 (LTL)

UPS Mail Innovations®

upsmailinnovations.com
1-800-500-2224

UPS Supply Chain Solutions®

ups-scs.com
1-800-742-5727

Table of Contents

In this *UPS Rate and Service Guide*, you will find the 2011 Retail Rates for Alaska and Hawaii, effective January 3, 2011. These rates are applicable to all shippers in Alaska and Hawaii who process and pay for shipments at locations of The UPS Store® or any UPS Customer Center. The most current version of this guide can be downloaded at ups.com/rates. For additional service information, please visit ups.com®.

Guaranteed Services	2		
Service Restrictions	5		
Determine the Weight and Size	7		
Documenting an Export Shipment	9		
		Alaska	Hawaii
Domestic	11	29	
Determine the Zone	11	29	
UPS Next Day Air® Early A.M.®	13	31	
UPS Next Day Air®	15	33	
UPS Next Day Air Saver®	17	35	
UPS 2nd Day Air A.M.®	19	37	
UPS 2nd Day Air®	21	39	
UPS Ground	23	41	
UPS Ground (Intra-Alaska)	27		
UPS Ground (Intra-Oahu)	45		
			Alaska/Hawaii
Value-Added and UPS Returns® Services	47		
Other Charges	51		
Export	53		
Determine the Zone	53		
Worldwide Zone Chart	54		
Determine the Zone (to Canada)	58		
Canada Zone Chart	59		
Shipment Pricing	62		
UPS Worldwide Express Plus®	63		
UPS Worldwide Express®	63		
UPS Worldwide Saver®	66		
UPS Worldwide Expedited®	69		
			Alaska/Hawaii
Value-Added, UPS Returns Services and UPS Import Control SM	74		
Other Charges	75		
UPS Freight® – Less-Than-Truckload (LTL)	76		
Value-Added Services	77		
Other Charges	77		
Service Restrictions	78		
Documentation	79		
Packaging Guidelines	80		
Table of Contents for UPS Tariff/ Terms and Conditions	82		
UPS Tariff/Terms and Conditions	83		

Effective January 3, 2011

Domestic Guaranteed Services*

Service	Delivered By	Destinations	Other Information
1 DAY			
UPS Next Day Air® Early A.M.®	<ul style="list-style-type: none"> - Delivery by 8:00 a.m. the next business day to major cities in the 48 contiguous states - Delivery by 8:30 a.m. or 9:00 a.m. the next business day to most other U.S. cities, including Anchorage, Alaska - Additional locations guaranteed by 10:00 a.m. 	- 48 contiguous states and Alaska	<ul style="list-style-type: none"> - Optional Saturday Pickup available for shipments from Alaska - Optional Saturday Delivery** available (refer to page 48 for more information)
UPS Next Day Air®	- Next business day by 10:30 a.m., 12:00 p.m. or end of day, depending on destination	- All 50 states and Puerto Rico	<ul style="list-style-type: none"> - Optional Saturday Pickup available for shipments from Alaska - Optional Saturday Delivery** available to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m. Saturday Delivery guarantees delivery by 12:00 p.m. or 1:30 p.m.† (refer to page 48 for more information)
UPS Next Day Air Saver®	<ul style="list-style-type: none"> - Next business day by 3:00 p.m. or 4:30 p.m. to <i>commercial</i> destinations where UPS Next Day Air delivery is committed by 10:30 a.m. or 12:00 p.m., respectively - Shipments to <i>residential</i> locations within the UPS Next Day Air Saver area are delivered by end of day 	- Not available to destinations where UPS Next Day Air is committed by end of day	- Optional Saturday Pickup available for shipments from Anchorage, Alaska

*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit ups.com® or call 1-800-Pick-UPS®.

**For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page 48 for more information.

†Saturday Delivery may vary based on location. Refer to ups.com for more information.

Effective January 3, 2011

Domestic

Guaranteed Services*

Service	Delivered By	Destinations	Other Information
2 DAYS			
UPS 2nd Day Air A.M.[®]	- Delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan <i>commercial</i> destinations	- 48 contiguous states where UPS Next Day Air [®] delivery is committed by 10:30 a.m. or 12:00 p.m., respectively - Not available to destinations where UPS Next Day Air delivery is committed by end of day - Not available to <i>residential</i> destinations	- Optional Saturday Pickup available for shipments from Alaska - Saturday Delivery is not available
UPS 2nd Day Air[®]	- End of second business day	- All 50 states and Puerto Rico	- Optional Saturday Pickup available for shipments from Alaska - Optional Saturday Delivery** available by end of day for shipments picked up on Thursday (except for holidays) to destinations where the weekday guaranteed delivery time for UPS Next Day Air is either 10:30 a.m. or 12:00 p.m.† (refer to page 48 for more information)
BY DATE SCHEDULED			
UPS Ground	- Day-definite delivery	- All 50 states and Puerto Rico	- Refer to UPS Ground Time in Transit Maps on ups.com/maps to determine scheduled delivery
UPS Ground – Intra-Alaska	- Day-definite delivery	- Anchorage, Fairbanks, Eagle River, Palmer, Wasilla and Kenai Peninsula	- Refer to UPS Ground Time in Transit Maps on ups.com/maps to determine scheduled delivery
UPS Ground – Intra-Oahu	- Day-definite delivery	- Oahu	- Refer to UPS Ground Time in Transit Maps on ups.com/maps to determine scheduled delivery

*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit ups.com[®] or call 1-800-Pick-UPS[®].

**For Saturday Delivery, each Express Envelope or package must bear a Saturday Delivery routing label. Refer to page 48 for more information.

†Saturday Delivery may vary based on location. Refer to ups.com for more information.

Effective January 3, 2011

Export Guaranteed Services*

Service	Delivered By	Destinations	Other Information
2 TO 4 DAYS			
UPS Worldwide Express Plus®	<ul style="list-style-type: none"> - Delivery by 8:30 a.m. the second business day to major metropolitan areas in Canada - Delivery by 9:00 a.m. the third business day to major business centers in Europe - From Alaska, two or three business days to major cities in Asia - From Hawaii, three or four business days to major cities in Asia 	<ul style="list-style-type: none"> - To more than 25 countries and territories, including major cities in Canada, Europe and Asia 	<ul style="list-style-type: none"> - Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment - Rates include door-to-door delivery with in-house customs clearance**
UPS Worldwide Express®	<ul style="list-style-type: none"> - Delivery by 10:30 a.m. or 12:00 p.m. - Two business days to Canada and for documents to Mexico - From Hawaii and Alaska, three business days to Europe and Latin America - From Alaska, two or three business days to Asia - From Hawaii, three or four business days to Asia 	<ul style="list-style-type: none"> - To more than 50 countries and territories 	<ul style="list-style-type: none"> - Rates include door-to-door delivery with in-house customs clearance**
UPS Worldwide Saver®	<ul style="list-style-type: none"> - Delivery by end of day - Two business days to Canada and for documents to Mexico - From Hawaii and Alaska, three business days to Europe and Latin America - From Alaska, two or three business days to Asia - From Hawaii, three or four business days to Asia 	<ul style="list-style-type: none"> - To more than 215 countries and territories 	<ul style="list-style-type: none"> - Rates include door-to-door delivery with in-house customs clearance**
3 TO 7 DAYS			
UPS Worldwide Expedited®	<ul style="list-style-type: none"> - Delivery by end of day - To Canada, within three business days to most destinations - To Mexico, within four business days - To major destinations in Europe, within four or five business days - To Latin America, within five or six business days - To Asia from Alaska, within three or four business days - To Asia from Hawaii, within five to seven business days 	<ul style="list-style-type: none"> - To more than 70 countries and territories 	<ul style="list-style-type: none"> - Rates include door-to-door delivery with in-house customs clearance**

*Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and delivery time commitments, visit ups.com® or call 1-800-Pick-UPS®.

**Provided by UPS Supply Chain Solutions®.

UPS TradeAbility® is a suite of information-based services providing harmonizer, landed cost and compliance tools. Visit ups.com/tradeability for more information.

Domestic and Export Service Restrictions

Alcoholic Beverages

Packages containing alcoholic beverages (beer, wine or spirits) are accepted for transportation only on a contractual basis. Shippers must be licensed and authorized under applicable law to ship alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to consumers. To receive service for packages containing alcoholic beverages, the shipper must enter into, and agree to, the provisions set forth in the approved UPS agreement for the transportation of alcoholic beverages shipments.

C.O.D.

Collect on Delivery (C.O.D.) service is not available for international services. C.O.D. service is also not available when using a UPS Ground shipping document.

Firearms

Firearms will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions" beginning on page 82.

Jewelry

International shipments containing jewelry (not including costume jewelry) are limited to a maximum value of \$500.00 per package.

Maximum Length

The maximum length per domestic or export package is 108 inches.

Maximum Size

The maximum size per export package is 165 inches in length and girth [(2 x width) + (2 x height)] combined. For irregularly shaped air and ground packages, refer to page 7 for instructions.

Maximum Value

Shippers are prohibited from shipping, and UPS does not accept for transportation, packages having a value of more than \$50,000.00. Additionally, more restrictive value limits apply for certain packages, including packages shipped as a result of a request for service made through the Internet by a shipper who has paid with a payment card (credit card or debit card); packages returned via Print Return Label, Print and Mail Return Label, Electronic Return Label or 1 UPS Pickup Attempt Returns Services; packages shipped via a UPS Drop Box; and Prepaid Letters and packages shipped using Shipper Release.

Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information on maximum allowable values and liability limitations.

Maximum Weight

For domestic shipments, the maximum actual weight per package is 150 pounds. For international shipments, the maximum weight of a package may vary by destination or origin. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

Maximum Weight for a Hazardous Materials and International Dangerous Goods Package

The maximum weight for a Hazardous Materials and International Dangerous Goods package is 70 pounds, unless further restricted by the regulations set forth in 49 C.F.R. or IATA regulations. Maximum weight for a non-Hazardous Materials shipment containing dry ice is 150 pounds. Consult the *UPS Guide for Shipping Ground and Air Hazardous Materials* at ups.com/hazmat or call the Hazardous Materials Support Center at 1-800-554-9964 for more information.

Restricted and Prohibited Articles (Export)

The following items may be shipped to countries outside the U.S., where service is allowed, on a contractual basis only:

- Alcoholic beverages
- Biological substances, Category B and Exempt Human or Animal Specimens
- Dangerous Goods
- Perishables
- Personal effects*
- Plants
- Seeds
- Tobacco

Service is limited and is subject to certain restrictions. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

*Limited shipping of personal effects is available at all locations of The UPS Store® and any UPS Customer Center.

Note: For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions" beginning on page 82.

Domestic and Export Service Restrictions

Restricted and Prohibited Articles (Export) (continued)

The following articles are not accepted for transportation by UPS to countries outside the U.S.:

- Animal products, non-domesticated
- Firearms and weapons
- Furs
- Live animals

It is the shipper's responsibility to comply with current government regulations or laws applicable in each country. Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries have additional prohibited articles. For additional information, call the UPS International Customer Service Center at 1-800-782-7892.

Tobacco

Packages containing tobacco or tobacco products, as those terms are variously defined under applicable state law ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits

shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the consignee must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial or local laws or regulations and the shipment must conform to the terms, conditions, restrictions and prohibitions set forth at ups.com/tobacco at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial or local laws or regulations applicable to the shipment. All shipments, including shipments containing tobacco products, will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions" beginning on page 82.

Tobacco products may not be shipped from locations of The UPS Store®, any UPS Drop Box, any UPS Customer Center, UPS Alliance Locations (Office

Depot® and Staples®) or any UPS Authorized Shipping Outlet. Prepaid tobacco drop-offs may be accepted at locations of The UPS Store and Mail Boxes Etc.®, Inc. Please call 1-800-Pick-UPS® for more information.

UPS Returns®

UPS Returns services are not provided via UPS Next Day Air Saver® and UPS 2nd Day Air A.M.® Hazardous Materials or Dangerous Goods packages requiring shipping papers or packages containing firearms cannot be retrieved via UPS Returns services. Refer to pages 92 and 93 for value limits on UPS Returns services packages. Multiple-piece shipments are not available for UPS Returns services shipped within the 50 states and Puerto Rico. UPS Returns® Flexible Access service is available via UPS Ground service only.

Note: For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions" beginning on page 82.

Determine the Weight and Size

For All Domestic and International Shipments

– **Shipping rates** are based on package weight and size (explained below and on the following page) and origin-to-destination distance (refer to pages 11 and 12 for Alaska Domestic, and pages 29 and 30 for Hawaii Domestic and page 53 for Export).

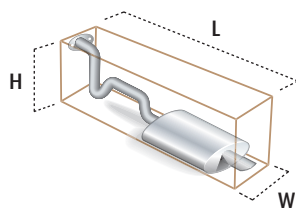
– **Letter rates** apply for domestic and international documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Domestic letters less than or equal to eight ounces will be billed the Letter rate. Domestic letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates.

– **Actual weight** is the package weight rounded up to the next whole pound.

– **Dimensional weight** reflects package density, which is the amount of space a package occupies in relation to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.

– **Billable weight** is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.

– **Irregularly Shaped Packages:** Measure boxes or containers that are not rectangular to determine the package measurements and whether the package is within maximum limits. Treat the irregularly shaped package as if it were in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



– **Items Shipped in Bags:**
Shape – When multiple items are shipped in a flexible container (e.g., burlap or plastic bag), the package

measurements will be determined when the exterior is at rest. As this shape will differ from placement to placement, cubic size or package measurements will be made at the sole discretion of UPS.

Tails – A tail on an item shipped in a bag should be measured for the amount of space it takes up in a reasonably compressed fashion. Any tail that is created by placing an item in a bag must be compressed and taped to the body of the item.

– **Packages that exceed UPS weight and size limits are not accepted for transportation.** If found in the UPS system, they are subject to an Over Maximum Limits charge. Refer to page 52 or 75 for more information. For shipments over 150 pounds, refer to pages 76 to 81 for Less-Than-Truckload service.

Follow the instructions on the next page to determine the billable weight for your shipments.

Determine the Weight and Size

For All Domestic and International Shipments (continued)

How to determine billable weight.

1. Determine actual weight.

Use a scale to determine the weight of the package. Round any fraction of a pound to the next whole pound for Express Envelopes (letters) over eight ounces and all other packages.

Letters less than or equal to eight ounces will be billed the Letter rate. Letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). International letters of two pounds or less will be billed at special Pak rates. Express Envelope (letter) shipments that do not exceed eight ounces qualify for the Letter rate.

International shipments sent in a UPS Pak that weigh two pounds or less and do not exceed \$100.00 in declared customs value qualify for the Pak rate.

2. Determine dimensional weight.

Determine the package dimensions in inches. Multiply the package length by the width by the height. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example,

1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2). The result is the cubic size in inches.

For domestic shipments:

UPS Air Services shipments – Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

UPS Ground shipments – If the cubic size of the package in inches is 5,184 or larger, divide the cubic size by 166 to determine dimensional weight in pounds. If the cubic size in inches is less than 5,184, use the actual weight of the package.

For international shipments:

For export shipments, divide the cubic size by 139 when measured in inches to determine the dimensional weight. Increase any fraction to the next whole pound.

3. Determine billable weight.

Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

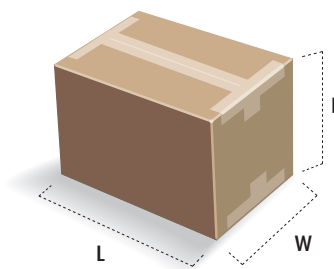
For multiple-package shipments, total the billable weight of all packages in the shipment.

A Large Package Surcharge may apply to domestic and international shipments.

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches.

Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

Note: Size limits indicated by a box manufacturer may not reflect exterior dimensions of a package, including where a package may have bulges or otherwise may not be uniform across each plane, and should not be used as a substitute for actual length, width and height measurements in determining dimensional weight.



Domestic

$$\left[\begin{array}{l} \text{Dimensional Weight} \\ \text{in Pounds} \end{array} \right] = \frac{L \times W \times H}{166}$$

L = Length in inches

W = Width in inches

H = Height in inches

U.S. Export

$$\left[\begin{array}{l} \text{Dimensional Weight} \\ \text{in Pounds} \end{array} \right] = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches

Documenting an Export Shipment

Visit ups.com/intl_forms to download blank copies or view sample versions of invoices, certificates and/or declaration documents.

UPS uses export documents you prepare to properly declare your shipment to customs in the country of export. The documents and information are used to determine various export reporting requirements. This documentation may include:

- A commercial invoice.
- U.S. Electronic Export Information (E.E.I.), formerly known as Shipper's Export Declaration (S.E.D.).
- A Power of Attorney.
- A U.S. Certificate of Origin or a North American Free Trade Agreement (NAFTA) Certificate of Origin.
- Other documents based on value, nature and destination of shipment.

Visit ups.com/intl_forms to download a blank document or view a sample of a completed document.

Document Shipments:

A document is generally defined as a written, typed or printed communication of no commercial value.

Visit ups.com/importexport or call 1-800-782-7892 for a list of items that are classified as documents in your destination country. International documents shipped in an Express Envelope or in any other packaging generally do not require a commercial invoice or any other export forms. All documents to Canada except those shipped in an Express Envelope are subject to duties and taxes.

Non-document Shipments:

International shipments containing items other than documents typically require one original and two copies of a commercial invoice in addition to the UPS shipping label. Packages destined for Puerto Rico require one original and one copy of a commercial invoice in addition to the UPS Air Shipping Document. Please visit ups.com/importexport or call 1-800-782-7892 for specific country requirements. In addition to the commercial invoice, you may need to include a U.S. Certificate of Origin, NAFTA Certificate of Origin or E.E.I., based upon the guidelines below.

Commercial Invoice – A commercial invoice is required for all shipments containing goods. The commercial invoice is the primary document used for import control, valuation and duty determination. The document identifies the products being shipped and their commercial values (i.e., generally the sales price between the shipper and its customer).

U.S. Certificate of Origin – This form may be required by some importing countries for certain commodities. Please see the list of countries which may require a U.S. Certificate of Origin at ups.com/importexport or call 1-800-782-7892. The purpose of the form is to authenticate that the country of origin of the merchandise being shipped is the U.S. (e.g., that it is wholly produced or substantially transformed in the U.S.). UPS can prepare a U.S.

Certificate of Origin based on information from the shipper. Refer to page 72 for fees and more information.

NAFTA Certificate of Origin – This form is used by Canada, Mexico and the U.S. (including Puerto Rico) to determine if goods imported into their countries are products of one of the NAFTA countries and eligible for duty free or reduced duty treatment. To receive the benefits of reduced duty, you must attach the NAFTA Certificate of Origin to the commercial invoice if you have determined your commodity qualifies as a product of the U.S. under the NAFTA rules of origin and:

- The shipment is of U.S. or Canadian origin and is destined for Mexico with a value of \$1,000.00 USD or greater.
- The shipment is of U.S. or Mexican origin and is destined for Canada with a value of \$1,600.00 or greater in Canadian dollars.

Shipments valued less than the above amounts only require a statement on the commercial invoice requesting NAFTA preferential tariff treatment:

"I certify that the goods referenced in this commercial invoice comply with the origin requirements specified for these goods in the North American Free Trade Agreement, and that further processing or assembly outside the territories of the parties has not occurred subsequent to processing or assembly in the NAFTA region."

Note: International Dangerous Goods service requires a contract.

Documenting an Export Shipment

Electronic Export Information (E.E.I.) – E.E.I. provides general information about your export transaction to U.S. Census and Customs and Border Protection and is used by government agencies for foreign trade statistics and compliance with U.S. export controls. E.E.I. was formerly provided on a Shipper's Export Declaration (S.E.D.) form. The shipper in the U.S. is required to file E.E.I. generally in the following instances:

- If your shipment contains a commodity that has a value greater than \$2,500.00.
- If your shipment contains a commodity that requires an export license or is subject to an exemption from licensing under the International Traffic in Arms Regulations (ITAR).

E.E.I. generally is not required for shipments to Canada unless the commodities are being exported under an export license or ITAR license exemption or the shipment is destined for a third country via transshipment through Canada.

UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit and a UPS Ready® solution that supports full international service make it easy to complete a commercial invoice, U.S. Certificate of Origin, NAFTA Certificate of Origin, and to prepare electronic export information (E.E.I.). UPS WorldShip, UPS Internet Shipping and UPS CampusShip prompt you to complete required export documentation as you process an international shipment. Additionally, UPS WorldShip enables you to automate international documentation preparation through data import capabilities.

Enclose all required export documentation in the UPS Waybill pouch or in an envelope marked "Export Documents." Securely affix pouch or envelope to the lead package.

Special Note for E.E.I. Filers:

In order to file E.E.I. electronically, users can log on directly to the U.S. Government Automated Export System (AES) website at aesdirect.gov to file

the appropriate information for their UPS shipment. UPS recommends electronic filing with AESDirect as the preferred method for E.E.I. filing. UPS WorldShip, UPS Internet Shipping, UPS CampusShip and some UPS Ready solutions connect to AESDirect to allow customers to file their E.E.I. electronically with the U.S. Census and Customs and Border Protection. UPS does not charge a service fee when you file your E.E.I. with AESDirect.

UPS can file or create and file E.E.I. on behalf of the shipper; however, all required data must be provided to UPS and the shipper must grant UPS Power of Attorney. UPS must obtain the shipper's EIN (Employer Identification Number), also known as the Tax ID number, and data about the goods and consignees in order to file E.E.I., including the harmonized tariff code (Schedule B) and a description of the goods. A shipment will be delayed if all required information necessary to file E.E.I. has not been provided. Refer to page 72 for fees.

Note: E.E.I.s must include the Employer Identification Number (EIN) of the exporter. Before creating an E.E.I. shipment, you can obtain an EIN free of charge from the IRS by visiting irs.gov or calling 1-800-829-4933.

Alaska – Domestic

Determine the Zone

DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

UPS Air Services Zone Charts

Zones for UPS Air Services within Alaska

DESTINATION ZIP CODES	ZONES	DESTINATION ZIP CODES	ZONES
	UPS Next Day Air		UPS Next Day Air
99501-24	22	99655-63	26
99540	22	99664	22
99547-55	26	99665-68	26
99556	22	99669	22
99557-59	26	99670-71	26
99561	26	99672	22
99563-66	26	99674-86	26
99567-68	22	99687	22
99569	26	99688-95	26
99571	26	99697	26
99572	22	99701-03	22
99573-76	26	99704	26
99577	22	99705-12	22
99578-81	26	99714	26
99583-86	26	99716	26
99587	22	99720-27	26
99588-91	26	99729-30	26
99602	26	99732-34	26
99603	22	99736-74	26
99604	26	99775	22
99605	22	99776-86	26
99606-09	26	99788-91	26
99610-11	22	99801-03	26
99612-15	26	99811	26
99619-22	26	99820-21	26
99624-28	26	99824-27	26
99630	26	99829-30	26
99631	22	99832-33	26
99632-34	26	99835-36	26
99635	22	99840-41	26
99636-38	26	99850	26
99639	22	99901	26
99640-41	26	99903	26
99643-44	26	99918-19	26
99645	22	99921-23	26
99647-53	26	99925-29	26
99654	22	99950	26

Zones for UPS Air Services to the 48 Contiguous States

SERVICES	ZONES
UPS Next Day Air® Early A.M.®	24
UPS Next Day Air®	24
UPS Next Day Air Saver®	20
UPS 2nd Day Air A.M.®	18
UPS 2nd Day Air®	14

Zones for UPS Air Services to Hawaii and Puerto Rico

DESTINATION ZIP CODES	ZONES	
	UPS Next Day Air	UPS 2nd Day Air
006-007	24	14
009	24	14
96701	24	14
96703-05	26	-
96706-07	24	14
96708	26	-
96709	24	14
96710	26	-
96712	24	14
96713	26	-
96717	24	14
96718-22	26	-
96725-29	26	-
96730-31	24	14
96732-33	26	-
96734	24	14
96737-43	26	-
96744	24	14
96745-57	26	-
96759	24	14
96760-61	26	-
96762	24	14
96763-81	26	-
96782	24	14
96783-85	26	-
96786	24	14
96788	26	-
96789	24	14
96790	26	-
96791-92	24	14
96793	26	-
96795	24	14
96796	26	-
96797	24	14
96801-28	24	14
96830-34	24	14
96835-50	24	14
96853-54	24	14
96857-63	24	14

Important: In addition to determining the billable weight of a package, the destination zone is also needed to determine the rate for each domestic service option.

- Determine the zone for your shipment from the appropriate charts.
- Service to and from points in zone 26 may require one or more additional days.
- A dash (-) means service is not available.

Effective January 3, 2011

Alaska – Domestic

Determine the Zone

DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

UPS Ground Service Zone Charts

UPS Ground Service Areas:

UPS Ground service to the 48 contiguous states, Hawaii and Puerto Rico is available only from the ZIP Codes shown in the chart below.

UPS Ground service for intra-Alaska shipments is available only to and from the ZIP Codes in this chart.

LOCATION	ZIP CODE	AREA
Anchor Point	99556	C
Anchorage	99501-04	A
	99507-24	A
Chugiak	99567	A
Clam Gulch	99568	C
Cooper Landing	99572	C
Eagle River	99577	A
Eielson AFB	99702	B
Elmendorf AFB	99506	A
Fairbanks	99701	B
	99706-12	B
	99775	B
Fort Richardson	99505	A
Fort Wainwright	99703	B
Girdwood	99587	A
Homer	99603	C
Hope	99605	C
Indian	99540	A
Kasilof	99610	C
Kenai	99611	C
Moose Pass	99631	C
Nikiski	99635	C
Nikolaevsk	99556	C
Ninilchik	99639	C
North Pole	99705	B
Palmer	99645	A
Seward	99664	C
Soldotna	99669	C
Sterling	99672	C
Wasilla	99654	A
	99687	A

UPS Ground (Intra-Alaska):

Match the origin and destination areas in the UPS Ground (Intra-Alaska) Zone Chart to determine your zone.

Example: For a UPS Ground (Intra-Alaska) shipment from ZIP Code 99556 (Area C) to ZIP Code 99654 (Area A), the zone is 2.

UPS Ground Zone Chart (Intra-Alaska)

ORIGIN AREA	DESTINATION AREA		
	A	B	C
A	2	2	2
B	2	2	3
C	2	3	2

UPS Ground (Service to the 48 Contiguous States):

Using the first three digits of the destination ZIP Code™, determine the zone by referring to the zone chart below.

UPS Ground Zone Chart

ZIP CODE PREFIXES	ZONES	ZIP CODE PREFIXES	ZONES
004-005	8	650-655	7
010-089	8	656-676	6
100-199	8	677	5
200-299	8	678	6
300-339	8	679	5
341-349	8	680-692	6
350-358	7	693	5
359-364	8	700-709	7
365-367	7	710-711	6
368	8	712-717	7
369-372	7	718	6
373-374	8	719-725	7
375	7	726-727	6
376-379	8	728	7
380-384	7	729-738	6
385	8	739	5
386-397	7	740-775	6
398-399	8	776-777	7
400-418	8	778-789	6
420-424	7	790-791	5
425-459	8	792	6
460-466	7	793-794	5
467-468	8	795-796	6
469	7	797-799	5
470-473	8	800-838	5
474-479	7	840-853	4
480-497	8	854	3
498-499	7	855-863	4
500-504	7	864	3
505	6	865	4
506-507	7	870-872	5
508	6	873-874	4
509	7	875-885	5
510-516	6	889-892	3
520-560	7	893-898	4
561	6	900-935	2
562-567	7	936-939	3
570-581	6	940-942	4
582	7	943	3
583-588	6	944-949	4
590-591	5	950-953	3
592-593	6	954-961	4
594	5	970-974	5
595	6	975-976	4
596-599	5	977-986	5
600-639	7	988-994	5
640-649	6		

UPS Ground to Hawaii and Puerto Rico

DESTINATION ZIP CODES	ZONES
	UPS Ground
006-007	11
009	11
96701	9
96703-05	10
96706-07	9
96708	10
96709	9
96710	10
96712	9
96713	10
96717	9
96718-22	10
96725-29	10
96730-31	9
96732-33	10
96734	9
96737-43	10
96744	9
96745-57	10
96759	9
96760-61	10
96762	9
96763-81	10
96782	9
96783-85	10
96786	9
96788	10
96789	9
96790	10
96791-92	9
96793	10
96795	9
96796	10
96797	9
96801-28	9
96830-34	9
96835-50	9
96853-54	9
96857-63	9

Effective January 3, 2011

Alaska – Domestic

UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$53.50	\$55.50
1 Lbs.	61.50	69.50
2	65.00	71.80
3	69.10	76.90
4	71.90	81.60
5	75.20	86.70
6	78.10	91.50
7	81.40	95.40
8	84.80	99.00
9	87.20	102.40
10	90.30	106.00
11	93.10	109.40
12	95.80	112.70
13	98.90	116.10
14	101.40	119.70
15	104.80	123.10
16	107.20	126.40
17	109.80	129.10
18	112.00	131.60
19	113.80	134.50
20	115.90	137.60
21	118.40	140.60
22	121.10	143.00
23	123.50	145.40
24	126.10	148.00
25	128.00	150.10

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
26 Lbs.	\$130.20	\$153.10
27	132.40	156.20
28	134.20	158.60
29	136.60	161.80
30	138.80	164.70
31	141.10	168.20
32	143.20	170.70
33	145.30	173.30
34	148.10	176.50
35	150.10	179.40
36	152.50	180.20
37	153.50	182.90
38	155.40	186.00
39	157.90	189.50
40	160.10	192.80
41	163.00	195.70
42	165.50	198.50
43	167.50	200.60
44	170.00	202.50
45	173.00	205.40
46	175.70	207.60
47	178.10	209.50
48	180.20	211.20
49	182.30	214.00
50	185.30	216.70

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
51 Lbs.	\$186.60	\$219.30
52	188.70	220.60
53	190.60	221.10
54	192.60	221.30
55	192.90	222.40
56	195.70	226.60
57	198.00	231.20
58	200.90	234.40
59	204.90	241.90
60	209.30	249.90
61	214.10	258.30
62	217.40	262.40
63	221.30	266.70
64	224.50	270.60
65	227.70	274.10
66	231.00	278.80
67	234.60	283.40
68	237.80	287.30
69	241.40	291.00
70	245.10	295.20

the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

Alaska – Domestic

UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
71 Lbs.	\$248.60	\$299.30
72	251.50	303.40
73	255.00	307.30
74	258.30	311.50
75	261.90	315.70
76	265.50	319.70
77	269.10	323.90
78	272.40	327.40
79	275.90	331.20
80	279.50	336.00
81	282.40	339.50
82	286.20	343.40
83	289.50	347.40
84	293.20	351.10
85	296.40	354.90
86	300.00	358.90
87	302.90	363.20
88	305.60	366.60
89	308.90	370.80
90	312.50	375.30
91	316.60	379.30
92	319.90	383.10
93	323.40	386.60
94	326.60	390.90
95	330.20	395.20
96	333.40	399.00
97	336.70	403.40
98	339.80	406.80
99	343.60	410.70
100	347.60	413.80

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
101 Lbs.	\$350.80	\$417.70
102	354.30	420.90
103	357.30	424.40
104	360.30	428.20
105	363.90	431.80
106	368.00	435.70
107	371.30	439.00
108	374.90	443.20
109	378.10	446.70
110	381.90	450.50
111	385.20	454.90
112	388.90	458.70
113	391.50	462.90
114	395.60	466.20
115	398.90	470.30
116	402.20	474.20
117	404.90	478.30
118	409.00	482.30
119	412.10	486.00
120	415.80	489.70
121	418.60	493.60
122	422.30	497.50
123	425.30	500.70
124	428.20	504.50
125	431.90	509.30
126	435.80	512.60
127	439.10	516.10
128	442.00	519.50
129	444.90	523.50
130	447.50	527.10

Zones	22	24
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$451.10	\$531.10
132	453.80	535.20
133	457.10	538.80
134	459.60	543.10
135	462.90	546.70
136	465.70	550.50
137	468.60	554.00
138	472.00	558.10
139	474.90	562.10
140	478.10	565.20
141	480.70	569.10
142	484.00	572.60
143	486.90	576.70
144	490.20	580.60
145	493.00	584.60
146	496.00	588.50
147	499.30	592.30
148	502.20	596.70
149	505.30	600.50
150	508.10	604.90
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	3.19	3.83

Refer to pages 47 to 52 for value-added services rates and other charges.

– Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

– For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

– Dimensional weight may apply. Refer to pages 7 and 8 for more information.

– A Heavy Package sticker is required for any package weighing more than 70 pounds.

– Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$31.00.

Effective January 3, 2011

Alaska – Domestic

UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
Letter**	\$22.50	\$24.50	\$34.30
1 Lbs.	30.50	38.50	52.90
2	34.00	40.80	56.90
3	38.10	45.90	63.00
4	40.90	50.60	68.90
5	44.20	55.70	74.10
6	47.10	60.50	79.80
7	50.40	64.40	85.80
8	53.80	68.00	90.90
9	56.20	71.40	95.80
10	59.30	75.00	99.80
11	62.10	78.40	103.80
12	64.80	81.70	107.00
13	67.90	85.10	110.30
14	70.40	88.70	113.80
15	73.80	92.10	117.50
16	76.20	95.40	121.70
17	78.80	98.10	124.70
18	81.00	100.60	128.00
19	82.80	103.50	130.40
20	84.90	106.60	134.00
21	87.40	109.60	136.70
22	90.10	112.00	139.70
23	92.50	114.40	142.30
24	95.10	117.00	144.80
25	97.00	119.10	147.70

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
26 Lbs.	\$99.20	\$122.10	\$150.80
27	101.40	125.20	153.70
28	103.20	127.60	157.00
29	105.60	130.80	160.20
30	107.80	133.70	164.10
31	110.10	137.20	167.40
32	112.20	139.70	170.10
33	114.30	142.30	173.40
34	117.10	145.50	177.00
35	119.10	148.40	180.50
36	121.50	149.20	184.40
37	122.50	151.90	188.00
38	124.40	155.00	191.60
39	126.90	158.50	195.30
40	129.10	161.80	198.20
41	132.00	164.70	201.50
42	134.50	167.50	204.60
43	136.50	169.60	208.10
44	139.00	171.50	211.10
45	142.00	174.40	214.00
46	144.70	176.60	217.30
47	147.10	178.50	220.00
48	149.20	180.20	223.00
49	151.30	183.00	225.40
50	154.30	185.70	228.80

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
51 Lbs.	\$155.60	\$188.30	\$231.60
52	157.70	189.60	234.80
53	159.60	190.10	238.00
54	161.60	190.30	241.10
55	161.90	191.40	244.70
56	164.70	195.60	248.40
57	167.00	200.20	252.40
58	169.90	203.40	256.30
59	173.90	210.90	260.10
60	178.30	218.90	265.00
61	183.10	227.30	269.50
62	186.40	231.40	274.10
63	190.30	235.70	279.30
64	193.50	239.60	283.50
65	196.70	243.10	288.00
66	200.00	247.80	292.60
67	203.60	252.40	297.10
68	206.80	256.30	301.70
69	210.40	260.00	306.40
70	214.10	264.20	311.30

the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

Alaska – Domestic

UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
71 Lbs.	\$217.60	\$268.30	\$316.20
72	220.50	272.40	320.00
73	224.00	276.30	324.50
74	227.30	280.50	329.00
75	230.90	284.70	333.10
76	234.50	288.70	338.10
77	238.10	292.90	342.10
78	241.40	296.40	346.20
79	244.90	300.20	350.50
80	248.50	305.00	355.30
81	251.40	308.50	359.80
82	255.20	312.40	364.20
83	258.50	316.40	368.90
84	262.20	320.10	372.70
85	265.40	323.90	377.30
86	269.00	327.90	381.70
87	271.90	332.20	385.80
88	274.60	335.60	389.60
89	277.90	339.80	393.60
90	281.50	344.30	398.50
91	285.60	348.30	403.50
92	288.90	352.10	407.30
93	292.40	355.60	411.90
94	295.60	359.90	415.90
95	299.20	364.20	420.50
96	302.40	368.00	426.00
97	305.70	372.40	430.80
98	308.80	375.80	435.40
99	312.60	379.70	439.30
100	316.60	382.80	443.20

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
101 Lbs.	\$319.80	\$386.70	\$446.50
102	323.30	389.90	450.40
103	326.30	393.40	453.80
104	329.30	397.20	458.00
105	332.90	400.80	461.90
106	337.00	404.70	466.40
107	340.30	408.00	470.70
108	343.90	412.20	474.60
109	347.10	415.70	478.80
110	350.90	419.50	482.90
111	354.20	423.90	487.00
112	357.90	427.70	490.90
113	360.50	431.90	495.00
114	364.60	435.20	498.80
115	367.90	439.30	503.20
116	371.20	443.20	507.10
117	373.90	447.30	511.00
118	378.00	451.30	515.70
119	381.10	455.00	519.60
120	384.80	458.70	523.90
121	387.60	462.60	528.20
122	391.30	466.50	532.40
123	394.30	469.70	536.80
124	397.20	473.50	541.00
125	400.90	478.30	546.20
126	404.80	481.60	550.50
127	408.10	485.10	555.10
128	411.00	488.50	559.50
129	413.90	492.50	563.40
130	416.50	496.10	567.90

Zones	22	24	26
	Alaska Metro	48 Contiguous States, Hawaii Metro and Puerto Rico	Alaska/Hawaii Extended
131 Lbs.	\$420.10	\$500.10	\$571.10
132	422.80	504.20	576.00
133	426.10	507.80	579.90
134	428.60	512.10	584.10
135	431.90	515.70	588.80
136	434.70	519.50	593.00
137	437.60	523.00	597.90
138	441.00	527.10	601.70
139	443.90	531.10	606.10
140	447.10	534.20	609.60
141	449.70	538.10	614.30
142	453.00	541.60	618.60
143	455.90	545.70	622.40
144	459.20	549.60	627.20
145	462.00	553.60	631.40
146	465.00	557.50	636.10
147	468.30	561.30	640.90
148	471.20	565.70	645.20
149	474.30	569.50	650.00
150	477.10	573.90	654.00
Dimensional Weight of More Than 150 Lbs.**			
Price Per Pound	3.19	3.83	4.36

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Alaska – Domestic

UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zone	20
	48 Contiguous States
Letter**	\$22.90
1 Lbs.	32.40
2	35.20
3	38.50
4	41.90
5	45.60
6	49.70
7	52.50
8	55.60
9	59.60
10	62.80
11	64.30
12	68.60
13	71.20
14	74.00
15	77.00
16	78.60
17	80.80
18	86.20
19	89.60
20	90.60
21	92.00
22	95.60
23	96.80
24	99.50
25	101.80
26	104.80
27	107.30
28	109.50
29	111.70
30	114.90

Zone	20
	48 Contiguous States
31 Lbs.	\$117.30
32	120.10
33	122.90
34	125.50
35	128.20
36	131.30
37	134.30
38	136.90
39	140.10
40	142.90
41	145.80
42	148.50
43	150.80
44	153.10
45	155.80
46	158.40
47	161.50
48	163.80
49	166.20
50	168.80
51	171.90
52	175.00
53	177.60
54	180.60
55	183.40
56	186.70
57	190.30
58	193.50
59	197.00
60	201.00

Zone	20
	48 Contiguous States
61 Lbs.	\$204.60
62	208.20
63	212.20
64	215.90
65	219.70
66	223.50
67	227.10
68	230.90
69	234.20
70	238.00
71	242.80
72	246.50
73	250.70
74	254.40
75	258.70
76	262.20
77	266.00
78	269.80
79	273.40
80	277.10
81	280.50
82	284.30
83	287.90
84	291.10
85	294.70

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

Alaska – Domestic

UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zone	20
	48 Contiguous States
86 Lbs.	\$298.60
87	301.70
88	305.50
89	308.50
90	312.40
91	315.30
92	319.20
93	322.30
94	326.10
95	329.40
96	332.90
97	336.40
98	339.90
99	343.30
100	346.20
101	349.80
102	353.70
103	357.10
104	360.90
105	364.40
106	368.30
107	371.70
108	374.70
109	377.70
110	381.70

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

Zone	20
	48 Contiguous States
111 Lbs.	\$385.40
112	388.90
113	392.30
114	395.80
115	398.80
116	401.90
117	405.30
118	408.80
119	412.00
120	415.10
121	418.30
122	421.60
123	425.00
124	428.30
125	431.80
126	435.20
127	438.30
128	441.50
129	444.80
130	448.10
131	452.00
132	455.60
133	458.90
134	462.50
135	465.70

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Zone	20
	48 Contiguous States
136 Lbs.	\$469.20
137	472.80
138	476.00
139	479.60
140	483.00
141	486.40
142	490.40
143	493.90
144	497.10
145	501.00
146	504.40
147	507.50
148	510.90
149	514.30
150	518.10
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	3.46

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Alaska – Domestic

UPS 2nd Day Air A.M.[®]

GUARANTEED TWO-DAY BY 10:30 A.M.*

Zone	18
	48 Contiguous States
Letter**	\$17.90
1 Lbs.	19.00
2	21.40
3	24.50
4	28.60
5	31.60
6	35.20
7	38.70
8	42.20
9	45.70
10	49.30
11	51.30
12	54.40
13	56.20
14	58.00
15	61.30
16	63.90
17	65.80
18	68.00
19	70.20
20	72.20
21	74.50
22	76.50
23	79.30
24	82.10
25	83.30
26	85.30
27	87.30
28	89.40
29	91.70
30	93.90

Zone	18
	48 Contiguous States
31 Lbs.	\$95.90
32	97.60
33	99.80
34	101.90
35	103.80
36	106.10
37	108.40
38	110.80
39	113.60
40	115.90
41	118.50
42	121.00
43	123.60
44	125.60
45	127.80
46	130.10
47	132.40
48	134.40
49	136.20
50	138.50
51	141.10
52	142.80
53	145.50
54	147.70
55	150.10
56	152.40
57	154.80
58	157.30
59	159.40
60	162.00

Zone	18
	48 Contiguous States
61 Lbs.	\$164.40
62	166.60
63	169.40
64	172.10
65	174.40
66	177.00
67	179.50
68	181.40
69	184.00
70	186.40
71	189.30
72	192.00
73	195.00
74	197.80
75	200.60
76	203.20
77	206.10
78	208.60
79	211.30
80	213.90

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

Alaska – Domestic

UPS 2nd Day Air A.M.[®]

GUARANTEED TWO-DAY BY 10:30 A.M.*

Zone	18
	48 Contiguous States
81 Lbs.	\$216.20
82	219.00
83	221.20
84	223.30
85	225.80
86	228.10
87	230.80
88	233.10
89	235.80
90	238.50
91	240.80
92	243.50
93	246.00
94	248.60
95	250.70
96	252.70
97	255.10
98	257.30
99	259.70
100	261.60
101	264.30
102	266.70
103	269.30
104	272.00
105	274.40

Zone	18
	48 Contiguous States
106 Lbs.	\$277.20
107	279.70
108	281.80
109	284.50
110	287.20
111	290.20
112	292.90
113	295.60
114	297.90
115	300.40
116	302.90
117	305.70
118	308.30
119	310.60
120	313.20
121	315.80
122	318.50
123	320.90
124	323.60
125	326.10
126	328.30
127	331.00
128	333.70
129	336.20
130	338.40

Zone	18
	48 Contiguous States
131 Lbs.	\$340.90
132	343.60
133	346.10
134	348.70
135	351.50
136	354.60
137	357.00
138	359.00
139	361.70
140	364.20
141	366.80
142	369.50
143	372.20
144	374.60
145	376.70
146	379.60
147	382.50
148	385.20
149	388.10
150	391.30
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	2.61

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
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**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Alaska – Domestic

UPS 2nd Day Air®

GUARANTEED TWO-DAY*

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
Letter**	\$16.90
1 Lbs.	18.30
2	20.60
3	23.40
4	27.10
5	29.90
6	33.50
7	36.70
8	39.80
9	43.20
10	46.40
11	48.50
12	51.50
13	53.30
14	55.30
15	58.50
16	60.20
17	62.20
18	64.30
19	66.60
20	68.90
21	70.50
22	72.70
23	75.40
24	77.70
25	79.50
26	81.40
27	83.10
28	85.00
29	87.40
30	89.10

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
31 Lbs.	\$90.90
32	92.80
33	95.00
34	97.20
35	99.10
36	101.30
37	103.60
38	105.70
39	107.90
40	110.00
41	112.10
42	114.70
43	117.10
44	119.50
45	121.80
46	123.80
47	125.80
48	127.60
49	129.90
50	132.20
51	134.40
52	136.50
53	138.80
54	140.60
55	142.90
56	144.50
57	146.70
58	149.20
59	151.50
60	154.00

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
61 Lbs.	\$156.50
62	158.80
63	161.30
64	163.80
65	166.20
66	168.40
67	170.80
68	173.10
69	175.70
70	178.20
71	180.60
72	183.40
73	186.10
74	188.60
75	190.90
76	193.30
77	195.60
78	198.00
79	200.30
80	203.00

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
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Effective January 3, 2011

Alaska – Domestic

UPS 2nd Day Air®

GUARANTEED TWO-DAY*

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
81 Lbs.	\$205.30
82	207.70
83	210.10
84	212.50
85	214.80
86	217.10
87	219.50
88	221.80
89	224.20
90	227.10
91	229.60
92	231.90
93	234.20
94	236.80
95	239.20
96	241.50
97	243.60
98	245.80
99	248.10
100	250.40
101	252.70
102	255.20
103	257.50
104	259.80
105	262.00

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
106 Lbs.	\$264.40
107	266.60
108	268.70
109	271.60
110	274.10
111	276.60
112	278.60
113	280.90
114	283.20
115	285.70
116	288.40
117	290.60
118	292.80
119	295.10
120	297.50
121	300.00
122	302.50
123	304.70
124	307.50
125	310.10
126	312.70
127	315.10
128	317.50
129	319.80
130	322.30

Zone	14
	48 Contiguous States, Hawaii Metro and Puerto Rico
131 Lbs.	\$324.90
132	327.40
133	329.60
134	332.40
135	335.00
136	337.70
137	340.60
138	343.30
139	345.70
140	348.10
141	350.60
142	352.90
143	355.20
144	357.60
145	359.80
146	362.50
147	365.20
148	367.80
149	370.80
150	373.50
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	2.49

Refer to pages 47 to 52 for value-added services rates and other charges.

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**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Alaska – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
1 Lbs.	\$9.55	\$9.63	\$9.75	\$9.82	\$9.88	\$10.02	\$10.08	\$16.12	\$24.90	\$16.40
2	10.35	10.41	10.47	10.60	10.67	10.79	10.89	18.73	28.80	18.83
3	11.91	12.18	12.44	12.50	12.64	12.69	12.89	21.44	33.00	21.36
4	13.56	13.88	14.26	14.46	14.53	14.68	14.93	24.04	36.90	23.92
5	15.31	15.71	16.10	16.49	16.57	16.68	16.93	26.87	41.40	26.69
6	17.15	17.60	18.00	18.38	18.59	18.79	19.04	29.91	46.10	29.68
7	19.04	19.62	19.95	20.37	20.62	20.81	21.20	33.10	50.70	32.68
8	21.06	21.65	21.86	22.32	22.65	22.91	23.29	35.68	54.90	35.56
9	23.09	23.63	23.87	24.35	24.66	25.01	25.39	38.74	59.60	38.46
10	25.02	25.53	25.86	26.37	26.75	27.09	27.53	41.69	64.00	41.47
11	26.84	27.33	27.76	28.31	28.79	28.98	29.58	44.52	68.40	45.23
12	28.68	29.05	29.65	30.17	30.70	30.82	31.62	47.22	72.70	47.93
13	30.43	30.69	31.62	32.06	32.54	32.65	33.51	49.94	76.80	50.29
14	32.05	32.34	33.51	33.97	34.36	34.49	35.46	52.17	80.30	52.53
15	33.69	33.98	35.46	35.79	36.31	36.38	37.36	54.30	83.50	54.77
16	35.28	35.74	37.32	37.63	38.35	38.41	39.39	55.95	85.90	56.88
17	36.76	37.42	39.00	39.45	40.43	40.50	41.41	57.47	88.40	58.77
18	38.41	39.20	40.62	41.29	42.55	42.74	43.44	59.59	91.60	60.76
19	40.05	40.97	42.18	43.10	44.54	45.07	45.42	61.83	95.00	62.30
20	41.61	42.66	43.70	44.96	46.53	47.24	47.45	63.84	98.00	63.95
21	43.06	44.37	45.35	46.79	48.42	49.40	49.46	65.60	100.70	65.73
22	44.37	45.99	46.98	48.48	50.32	51.42	51.50	67.14	103.20	67.60
23	45.73	47.57	48.62	50.24	52.28	53.32	53.51	68.78	105.70	69.36
24	47.10	49.01	50.18	51.88	54.18	55.16	55.56	69.97	107.60	71.25
25	48.50	50.32	51.69	53.45	56.01	56.93	57.52	71.72	110.30	73.38
26	50.00	51.68	53.13	54.96	57.85	58.63	59.41	73.49	113.00	75.24
27	51.44	53.06	54.51	56.53	59.67	60.39	61.24	75.15	115.50	77.50
28	52.93	54.44	55.94	58.03	61.50	62.08	63.08	76.90	118.20	79.60
29	54.46	55.75	57.38	59.61	63.27	63.87	64.84	78.80	121.20	82.09
30	55.95	57.19	58.82	61.11	64.98	65.56	66.61	80.44	123.60	84.10
31	57.38	58.76	60.27	62.69	66.69	67.24	68.37	82.22	126.30	86.21
32	58.76	60.27	61.72	64.12	68.37	68.95	70.02	83.97	129.00	88.44
33	60.06	61.71	63.14	65.42	69.88	70.46	71.51	85.97	132.20	90.58
34	61.32	63.08	64.57	66.69	71.31	71.90	72.98	87.97	135.20	92.80
35	62.49	64.31	66.01	68.05	72.69	73.28	74.40	89.51	137.70	94.82
36	63.53	65.42	67.39	69.36	73.95	74.72	75.85	91.27	140.40	96.92
37	64.57	66.55	68.83	70.57	75.13	76.17	77.20	93.52	143.80	99.15
38	65.75	67.60	70.21	71.85	76.17	77.60	78.45	95.65	147.00	101.28
39	66.82	68.76	71.51	73.09	77.20	79.05	79.69	97.76	150.20	103.29
40	67.84	69.87	72.89	74.26	78.25	80.48	80.92	99.62	153.20	105.65

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

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†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

Alaska – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
41 Lbs.	\$68.97	\$71.05	\$74.12	\$75.51	\$79.30	\$81.93	\$82.19	\$101.63	\$156.10	\$107.53
42	70.02	72.18	75.38	76.75	80.36	83.35	83.55	103.65	159.30	109.30
43	71.05	73.36	76.62	78.00	81.45	84.80	84.98	105.88	162.80	111.06
44	72.10	74.53	77.85	79.22	82.50	86.30	86.45	108.01	166.00	112.82
45	73.16	75.71	79.09	80.48	83.55	87.68	88.00	110.23	169.40	114.72
46	74.27	76.76	80.27	81.73	84.62	89.19	89.50	112.01	172.10	116.95
47	75.30	77.80	81.45	82.90	85.77	90.60	91.06	113.88	175.10	119.08
48	76.44	78.84	82.64	83.95	86.96	92.05	92.59	115.66	177.80	121.30
49	77.59	79.90	83.76	84.98	88.13	93.50	94.15	117.42	180.50	123.56
50	78.64	80.95	84.92	86.04	89.19	94.94	95.68	119.54	183.70	125.45
51	79.69	81.91	86.04	87.21	90.22	96.24	97.23	121.43	186.60	127.54
52	80.69	82.97	87.21	88.40	91.28	97.63	98.66	123.44	189.60	129.19
53	81.65	84.00	88.40	89.50	92.46	98.98	100.10	125.45	192.80	130.73
54	82.51	85.12	89.50	90.74	93.69	100.29	101.59	127.44	195.80	132.49
55	83.37	86.15	90.69	92.13	94.94	101.68	102.99	129.32	198.70	134.26
56	84.27	87.20	91.87	93.50	96.11	102.93	104.49	130.98	201.20	136.03
57	85.20	88.28	93.05	94.88	97.42	104.16	105.79	132.97	204.40	138.03
58	86.17	89.38	94.15	96.11	98.86	105.41	107.05	135.21	207.80	139.56
59	87.03	90.28	95.19	97.23	100.29	106.64	108.28	137.32	211.00	141.23
60	87.99	91.29	96.24	98.41	101.68	107.83	109.54	139.56	214.50	143.22
61	88.86	92.12	97.23	99.44	102.99	108.94	110.71	141.67	217.70	145.47
62	89.84	93.04	98.21	100.42	104.23	110.04	111.88	143.93	221.10	147.46
63	90.69	93.90	99.07	101.29	105.41	111.09	112.91	145.92	224.30	149.57
64	91.54	94.74	99.91	102.14	106.58	112.01	113.84	148.04	227.50	151.36
65	92.45	95.59	100.70	102.99	107.62	113.00	114.83	150.26	231.00	152.99
66	93.17	96.38	101.48	103.90	108.62	113.97	115.82	152.39	234.10	154.76
67	93.95	97.24	102.14	104.81	109.66	114.97	116.79	154.63	237.60	156.65
68	94.61	98.00	102.87	105.94	110.66	115.82	117.77	156.65	240.80	158.76
69	95.33	98.87	103.36	106.98	111.48	116.66	118.69	158.76	244.00	161.00
70	95.98	99.77	103.97	108.03	112.33	117.51	119.67	161.00	247.50	163.12
71	96.65	100.50	104.49	108.94	113.21	118.29	120.66	163.47	251.10	165.25
72	97.34	101.29	104.96	109.92	114.10	119.02	121.51	165.94	255.10	167.48
73	98.00	102.07	105.41	110.91	114.97	119.67	122.35	168.41	258.80	169.37
74	98.66	102.85	106.00	111.88	115.82	120.32	123.15	170.78	262.50	171.26
75	99.33	103.58	106.58	112.75	116.66	121.04	123.93	173.02	265.90	173.02

Refer to pages 47 to 52 for value-added services rates and other charges.

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- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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Effective January 3, 2011

Alaska – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
76 Lbs.	\$100.05	\$104.35	\$107.23	\$113.59	\$117.51	\$121.70	\$124.58	\$175.14	\$269.10	\$174.92
77	100.83	105.13	107.90	114.43	118.44	122.35	125.23	177.26	272.40	177.00
78	101.60	106.01	108.68	115.36	119.27	123.15	125.95	179.28	275.50	179.13
79	102.40	106.97	109.47	116.14	120.13	123.93	126.68	181.37	278.70	181.27
80	103.31	108.01	110.33	117.00	120.91	124.70	127.46	183.72	282.40	183.49
81	104.23	109.06	111.23	117.83	121.76	125.41	128.31	185.86	285.60	185.50
82	105.19	110.12	112.15	118.62	122.61	126.22	129.21	188.08	289.10	187.62
83	106.27	111.24	113.12	119.47	123.52	127.00	130.12	190.20	292.30	189.85
84	107.35	112.28	114.19	120.32	124.39	127.78	131.12	192.34	295.50	191.87
85	108.28	113.19	115.22	121.11	125.16	128.65	132.17	194.56	298.90	194.10
86	109.24	114.17	116.27	121.96	126.01	129.47	133.19	196.57	302.10	196.11
87	110.18	115.02	117.37	122.86	126.86	130.47	134.33	198.69	305.40	198.20
88	111.23	116.00	118.44	123.71	127.78	131.45	135.30	200.93	308.80	200.56
89	112.14	116.98	119.47	124.58	128.65	132.37	136.22	203.04	312.00	202.70
90	113.12	117.96	120.52	125.41	129.47	133.35	137.20	205.53	315.90	205.29
91	114.12	118.88	121.57	126.27	130.35	134.33	138.11	208.00	319.60	207.77
92	115.03	119.85	122.61	127.26	131.19	135.30	139.10	210.11	322.80	210.11
93	116.02	120.85	123.71	128.31	132.10	136.22	140.08	212.34	326.20	212.13
94	116.98	121.76	124.76	129.47	133.02	137.07	141.06	214.35	329.50	214.25
95	117.97	122.74	125.83	130.72	134.00	138.06	142.03	216.23	332.40	216.23
96	118.89	123.73	126.86	131.91	134.96	138.89	142.95	218.35	335.60	218.35
97	119.86	124.71	127.99	132.94	135.97	139.76	143.91	220.48	338.90	220.14
98	120.85	125.63	129.02	134.13	136.90	140.68	144.80	222.37	341.80	222.00
99	121.77	126.60	130.08	135.17	137.86	141.52	145.76	224.49	345.00	224.13
100	122.75	127.45	131.12	136.09	138.72	142.36	146.68	226.26	347.70	225.89
101	123.72	128.32	132.10	137.01	139.63	143.17	147.67	228.48	351.10	228.13
102	124.70	129.24	133.02	137.86	140.48	144.02	148.52	230.61	354.40	230.25
103	125.61	130.06	134.00	138.63	141.34	144.80	149.51	232.61	357.50	232.37
104	126.61	130.91	134.96	139.49	142.17	145.65	150.49	234.85	361.00	234.37
105	127.58	131.77	135.97	140.26	143.09	146.44	151.34	236.97	364.20	236.50
106	128.51	132.67	136.90	141.14	143.91	147.29	152.32	239.20	367.60	238.61
107	129.50	133.53	137.86	142.03	144.80	148.22	153.16	241.33	370.90	240.62
108	130.46	134.39	138.84	142.95	145.65	148.91	154.14	243.32	374.00	242.72
109	131.44	135.29	139.76	143.80	146.49	149.83	155.08	245.93	378.00	245.34
110	132.35	136.09	140.73	144.80	147.40	150.54	155.99	248.39	381.70	247.90
111	133.33	137.03	141.73	145.76	148.27	151.40	156.89	250.64	385.10	250.27
112	134.33	137.85	142.70	146.62	149.23	152.18	157.82	252.63	388.30	252.40
113	135.30	138.70	143.61	147.46	150.15	153.04	158.73	254.77	391.50	254.39
114	136.21	139.62	144.58	148.32	151.15	153.94	159.69	256.99	395.00	256.66
115	137.21	140.47	145.57	149.23	152.12	154.82	160.69	259.12	398.20	258.76

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

Alaska – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
116 Lbs.	\$138.10	\$141.43	\$146.49	\$150.10	\$153.04	\$155.66	\$161.53	\$261.58	\$402.10	\$261.35
117	139.08	142.37	147.46	150.88	154.01	156.63	162.52	263.71	405.30	263.71
118	140.08	143.36	148.45	151.72	154.98	157.48	163.36	265.82	408.50	265.82
119	141.05	144.34	149.43	152.57	155.85	158.48	164.37	268.05	412.00	267.94
120	142.04	145.25	150.36	153.44	156.70	159.44	165.28	270.18	415.10	269.84
121	142.95	146.24	151.34	154.28	157.59	160.36	166.25	272.42	418.60	271.95
122	143.95	147.21	152.32	155.25	158.48	161.28	167.10	274.78	422.30	274.43
123	144.94	148.19	153.24	156.12	159.17	162.12	168.08	276.90	425.50	276.53
124	145.84	149.10	154.22	157.09	160.11	163.09	169.07	279.49	429.50	279.13
125	146.83	150.09	155.19	158.07	160.95	163.94	169.91	281.50	432.60	281.24
126	147.80	151.08	156.12	159.05	161.95	164.96	170.91	283.73	436.10	283.13
127	148.71	151.99	157.09	159.91	162.77	165.79	171.88	285.83	439.30	285.50
128	149.71	152.96	158.07	160.76	163.69	166.65	172.79	288.32	443.00	287.97
129	150.69	153.93	159.05	161.53	164.62	167.60	173.63	290.45	446.50	290.20
130	151.67	154.88	160.02	162.41	165.59	168.47	174.63	292.55	449.60	292.22
131	152.59	155.85	160.95	163.31	166.50	169.33	175.60	294.79	453.10	294.32
132	153.55	156.83	161.95	164.03	167.49	170.31	176.51	297.27	456.80	296.92
133	154.55	157.83	162.86	164.96	168.47	171.16	177.45	299.27	460.00	299.03
134	155.46	158.73	163.83	165.79	169.45	172.00	178.35	301.86	463.90	301.51
135	156.44	159.72	164.82	166.65	170.37	172.93	179.33	304.35	467.60	304.11
136	157.42	160.70	165.79	167.49	171.35	173.85	180.18	306.56	471.10	306.56
137	158.38	161.60	166.72	168.47	172.32	174.77	181.17	308.58	474.20	308.45
138	159.33	162.59	167.69	169.45	173.33	175.68	182.15	310.71	477.50	310.46
139	160.31	163.58	168.66	170.31	174.23	176.66	183.12	312.95	480.90	312.69
140	161.28	164.55	169.65	171.27	175.22	177.62	184.05	315.41	484.60	315.17
141	162.18	165.47	170.58	172.19	176.20	178.61	184.95	317.54	488.10	317.76
142	163.17	166.43	171.56	173.12	177.11	179.53	185.88	319.65	491.20	319.76
143	164.16	167.41	172.53	173.97	178.10	180.51	186.87	321.77	494.50	321.77
144	165.14	168.34	173.44	174.82	179.08	181.56	187.83	324.01	497.90	324.01
145	166.05	169.31	174.40	175.68	180.06	182.55	188.69	326.14	501.10	326.14
146	167.03	170.30	175.42	176.51	180.97	183.59	189.66	328.60	505.10	328.60
147	168.01	171.29	176.41	177.45	181.96	184.57	190.59	330.73	508.20	330.83
148	168.93	172.22	177.32	178.29	182.93	185.55	191.58	333.20	511.90	333.30
149	169.91	173.20	178.29	179.13	183.84	186.59	192.55	335.67	515.80	335.79
150	170.89	174.18	178.95	180.06	184.82	187.50	193.53	338.01	519.60	338.26
Dimensional Weight of More Than 150 Lbs.**										
Price Per Pound	1.14	1.17	1.20	1.21	1.24	1.25	1.30	2.26	3.47	2.26

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 9 is metro Hawaii, zone 10 is Hawaii Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

Alaska – Domestic

UPS Ground – Intra-Alaska

GUARANTEED DAY-DEFINITE*

Zones	2	3
1 Lbs.	\$5.96	\$6.45
2	6.14	6.63
3	6.28	6.79
4	6.46	6.98
5	6.69	7.22
6	6.89	7.44
7	7.14	7.72
8	7.40	7.99
9	7.64	8.25
10	7.92	8.55
11	8.17	8.83
12	8.50	9.18
13	8.76	9.46
14	9.06	9.78
15	9.34	10.09
16	9.57	10.33
17	9.86	10.65
18	10.13	10.93
19	10.45	11.28
20	10.73	11.59
21	11.04	11.93
22	11.30	12.19
23	11.63	12.56
24	11.90	12.85
25	12.23	13.21

Zones	2	3
26 Lbs.	\$12.53	\$13.53
27	12.86	13.90
28	13.17	14.23
29	13.49	14.58
30	13.78	14.87
31	14.06	15.18
32	14.28	15.42
33	14.53	15.69
34	14.81	15.99
35	15.06	16.27
36	15.30	16.52
37	15.56	16.80
38	15.81	17.07
39	16.01	17.30
40	16.28	17.58
41	16.50	17.81
42	16.76	18.10
43	16.98	18.33
44	17.25	18.63
45	17.46	18.85
46	17.71	19.14
47	17.92	19.35
48	18.22	19.68
49	18.51	19.98
50	18.81	20.31

Zones	2	3
51 Lbs.	\$19.07	\$20.60
52	19.38	20.93
53	19.64	21.21
54	19.97	21.56
55	20.25	21.87
56	20.56	22.20
57	20.82	22.49
58	21.16	22.85
59	21.43	23.14
60	21.72	23.46
61	21.99	23.74
62	22.27	24.05
63	22.57	24.37
64	22.87	24.71
65	23.16	25.00
66	23.44	25.31
67	23.73	25.63
68	24.04	25.97
69	24.33	26.28
70	24.63	26.60

Refer to pages 47 to 52 for value-added services rates and other charges.

– Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

– For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

– Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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Effective January 3, 2011

Alaska – Domestic

UPS Ground – Intra-Alaska

GUARANTEED DAY-DEFINITE*

Zones	2	3
71 Lbs.	\$24.90	\$26.89
72	25.73	27.79
73	26.57	28.70
74	27.42	29.61
75	28.25	30.51
76	29.08	31.41
77	29.94	32.33
78	30.78	33.25
79	31.62	34.16
80	32.47	35.07
81	33.29	35.95
82	34.13	36.86
83	34.99	37.79
84	35.83	38.70
85	36.68	39.61
86	37.51	40.51
87	38.32	41.39
88	39.18	42.32
89	40.04	43.24
90	40.88	44.15
91	41.71	45.05
92	42.56	45.96
93	43.39	46.86
94	44.23	47.77
95	45.08	48.68
96	45.92	49.59
97	46.77	50.50
98	47.61	51.42
99	48.44	52.31
100	49.29	53.22

Zones	2	3
101 Lbs.	\$50.13	\$54.14
102	50.97	55.05
103	51.82	55.96
104	52.66	56.87
105	53.48	57.75
106	54.34	58.68
107	55.18	59.59
108	56.03	60.50
109	56.87	61.43
110	57.70	62.31
111	58.53	63.21
112	59.40	64.16
113	60.23	65.06
114	61.09	65.98
115	61.91	66.87
116	62.77	67.79
117	63.58	68.68
118	64.45	69.61
119	65.27	70.50
120	66.13	71.42
121	66.96	72.32
122	67.82	73.24
123	68.63	74.13
124	69.49	75.05
125	70.32	75.95
126	71.18	76.88
127	72.01	77.77
128	72.87	78.70
129	73.67	79.57
130	74.54	80.51

Zones	2	3
131 Lbs.	\$75.38	\$81.41
132	76.23	82.33
133	77.06	83.23
134	77.91	84.14
135	78.73	85.02
136	79.60	85.96
137	80.44	86.87
138	81.28	87.78
139	82.12	88.68
140	82.96	89.59
141	83.79	90.49
142	84.63	91.40
143	85.48	92.31
144	86.31	93.21
145	87.17	94.14
146	88.00	95.03
147	88.84	95.94
148	89.67	96.84
149	90.53	97.77
150	91.36	98.66
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	0.61	0.66

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Hawaii – Domestic

Determine the Zone

DOMESTIC SHIPMENTS, INCLUDING PUERTO RICO

Zones for Services to the 48 Contiguous States and Puerto Rico

DESTINATION ZIP CODES	ZONES				
	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS Ground
004-005	142	152	18	14	8
006-007	142	-	-	14	11
009	142	-	-	14	11
010-089	142	152	18	14	8
090-099	142	152	-	-	-
100-339	142	152	18	14	8
340	-	-	-	-	-
341	142	152	18	14	8
342-349	142	152	18	14	8
350-358	142	152	18	14	7
359-364	142	152	18	14	8
365-367	142	152	18	14	7
368	142	152	18	14	8
369-372	142	152	18	14	7
373-374	142	152	18	14	8
375	142	152	18	14	7
376-379	142	152	18	14	8
380-384	142	152	18	14	7
385	142	152	18	14	8
386-397	142	152	18	14	7
398-418	142	152	18	14	8
420-424	142	152	18	14	7
425-459	142	152	18	14	8
460-466	142	152	18	14	7
467-468	142	152	18	14	8
469	142	152	18	14	7
470-473	142	152	18	14	8
474-479	142	152	18	14	7
480-497	142	152	18	14	8
498-504	142	152	18	14	7
505	142	152	18	14	6
506-507	142	152	18	14	7
508	142	152	18	14	6
509	142	152	18	14	7
510-516	142	152	18	14	6
520-560	142	152	18	14	7
561	142	152	18	14	6
562-567	142	152	18	14	7
570-581	142	152	18	14	6
582	142	152	18	14	7
583-588	142	152	18	14	6
590-591	142	152	18	14	5
592-593	142	152	18	14	6
594	142	152	18	14	5
595	142	152	18	14	6
596-599	142	152	18	14	5
600-639	142	152	18	14	7
640-649	142	152	18	14	6
650-655	142	152	18	14	7

DESTINATION ZIP CODES	ZONES				
	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air A.M.®	UPS 2nd Day Air®	UPS Ground
656-676	142	152	18	14	6
677	142	152	18	14	5
678	142	152	18	14	6
679	142	152	18	14	5
680-692	142	152	18	14	6
693	142	152	18	14	5
700-709	142	152	18	14	7
710-711	142	152	18	14	6
712-717	142	152	18	14	7
718	142	152	18	14	6
719-725	142	152	18	14	7
726-727	142	152	18	14	6
728	142	152	18	14	7
729-738	142	152	18	14	6
739	142	152	18	14	5
740-775	142	152	18	14	6
776-777	142	152	18	14	7
778-789	142	152	18	14	6
790-791	142	152	18	14	5
792	142	152	18	14	6
793-794	142	152	18	14	5
795-796	142	152	18	14	6
797-838	142	152	18	14	5
840-853	142	152	18	14	4
854	142	152	18	14	3
855-863	142	152	18	14	4
864	142	152	18	14	3
865	142	152	18	14	4
870-872	142	152	18	14	5
873-874	142	152	18	14	4
875-885	142	152	18	14	5
889-892	142	152	18	14	3
893-898	142	152	18	14	4
900-935	142	152	18	14	2
936-939	142	152	18	14	3
940-942	142	152	18	14	4
943	142	152	18	14	3
944-949	142	152	18	14	4
950-953	142	152	18	14	3
954-961	142	152	18	14	4
962-966	-	-	-	-	-
967-968	*	*	*	*	†
969	-	-	**	**	-
970-974	142	152	18	14	5
975-976	142	152	18	14	4
977-986	142	152	18	14	5
987	-	-	-	-	-
988-994	142	152	18	14	5

- Using the first three digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts to the right.

- A dash (-) means service is not available.

*Customers should consult the chart on the following page to determine the zone for UPS air services (inter-island).

**See your Worldwide Zone Chart.

†Customers on Oahu should consult the chart on the following page to determine the zone for UPS Ground service on Oahu.

Effective January 3, 2011

Hawaii – Domestic

Determine the Zone

DOMESTIC SHIPMENTS

Zones for Services to Alaska

DESTINATION ZIP CODES	ZONES		
	UPS Next Day Air®	UPS 2nd Day Air®	UPS Ground
99501-99540	144	14	9
99547-55	146	16	10
99556	144	14	9
99557-99566	146	16	10
99567-68	144	14	9
99569-99571	146	16	10
99572	144	14	9
99573-76	146	16	10
99577	144	14	9
99578-99586	146	16	10
99587	144	14	9
99588-99602	146	16	10
99603	144	14	9
99604	146	16	10
99605	144	14	9
99606-09	146	16	10
99610-11	144	14	9
99612-99630	146	16	10
99631	144	14	9
99632-34	146	16	10
99635	144	14	9
99636-38	146	16	10
99639	144	14	9
99640-99644	146	16	10
99645	144	14	9
99647-53	146	16	10
99654	144	14	9
99655-63	146	16	10
99664	144	14	9
99665-68	146	16	10
99669	144	14	9
99670-71	146	16	10
99672	144	14	9
99674-86	146	16	10
99687	144	14	9
99688-99697	146	16	10
99701-03	144	14	9
99704	146	16	10
99705-12	144	14	9
99714-99774	146	16	10
99775	144	14	9
99776-99950	146	16	10

Zones for Services within Hawaii

DESTINATION ZIP CODES	ZONE
	UPS Next Day Air
96701-96863	12

DESTINATION ZIP CODES	ZONES
	UPS Ground (Intra-Oahu)
96701	2
96706-07	2
96709	2
96712	2
96717	2
96730-31	2
96734	2
96744	2
96759	2
96762	2
96782	2
96786	2
96789	2
96791-92	2
96795	2
96797	2
96801-28	1
96853-54	2
96857-63	2

- Using all five digits of the destination ZIP Code™, determine the zone for the appropriate service level by referring to the zone charts on this page.

Ft. DeRussy and ships in the harbor area are zone 1.

All other military bases within the above areas are zone 2.

Effective January 3, 2011

Hawaii – Domestic

UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	142†	144†
Letter**	\$56.30	\$56.30
1 Lbs.	71.00	71.00
2	74.40	74.40
3	78.60	78.60
4	82.80	82.80
5	86.90	86.90
6	90.70	90.70
7	94.30	94.30
8	98.10	98.10
9	102.20	102.20
10	106.30	106.30
11	109.60	109.60
12	112.80	112.80
13	115.70	115.70
14	118.60	118.60
15	122.20	122.20
16	125.60	125.60
17	128.60	128.60
18	131.20	131.20
19	134.00	134.00
20	137.10	137.10
21	139.80	139.80
22	142.60	142.60
23	145.00	145.00
24	147.50	147.50
25	149.20	149.20
26	152.10	152.10
27	154.60	154.60
28	157.10	157.10
29	159.40	159.40
30	162.40	162.40

Zones	142†	144†
31 Lbs.	\$165.50	\$165.50
32	168.50	168.50
33	171.20	171.20
34	174.30	174.30
35	177.10	177.10
36	180.10	180.10
37	182.60	182.60
38	185.90	185.90
39	188.90	188.90
40	191.80	191.80
41	194.40	194.40
42	196.80	196.80
43	198.60	198.60
44	200.80	200.80
45	203.40	203.40
46	207.30	207.30
47	209.80	209.80
48	212.30	212.30
49	214.10	214.10
50	214.80	214.80
51	216.50	216.50
52	220.00	220.00
53	222.60	222.60
54	225.80	225.80
55	228.40	228.40
56	231.90	231.90
57	235.70	235.70
58	241.40	241.40
59	247.20	247.20
60	253.40	253.40

Zones	142†	144†
61 Lbs.	\$259.20	\$259.20
62	263.10	263.10
63	267.80	267.80
64	272.00	272.00
65	275.90	275.90
66	280.20	280.20
67	284.10	284.10
68	288.40	288.40
69	292.70	292.70
70	296.50	296.50
71	300.30	300.30
72	304.00	304.00
73	308.10	308.10
74	312.70	312.70
75	317.00	317.00
76	320.90	320.90
77	324.80	324.80
78	328.70	328.70
79	332.50	332.50
80	337.00	337.00
81	340.90	340.90
82	344.70	344.70
83	349.00	349.00
84	352.90	352.90
85	356.80	356.80

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

Hawaii – Domestic

UPS Next Day Air® Early A.M.®

GUARANTEED OVERNIGHT BY 8:00 A.M.*

Zones	142†	144†
86 Lbs.	\$360.70	\$360.70
87	364.60	364.60
88	368.00	368.00
89	372.10	372.10
90	376.70	376.70
91	380.90	380.90
92	384.80	384.80
93	388.60	388.60
94	392.90	392.90
95	396.60	396.60
96	400.90	400.90
97	404.90	404.90
98	408.80	408.80
99	412.10	412.10
100	415.60	415.60
101	419.20	419.20
102	422.60	422.60
103	425.70	425.70
104	429.60	429.60
105	433.70	433.70
106	437.10	437.10
107	440.70	440.70
108	444.80	444.80
109	448.50	448.50
110	452.40	452.40

Zones	142†	144†
111 Lbs.	\$456.60	\$456.60
112	460.90	460.90
113	464.30	464.30
114	468.00	468.00
115	471.80	471.80
116	475.90	475.90
117	479.30	479.30
118	483.60	483.60
119	487.50	487.50
120	491.00	491.00
121	494.80	494.80
122	498.40	498.40
123	502.00	502.00
124	506.00	506.00
125	510.40	510.40
126	514.70	514.70
127	518.30	518.30
128	521.80	521.80
129	525.70	525.70
130	529.50	529.50
131	532.80	532.80
132	537.00	537.00
133	540.70	540.70
134	544.70	544.70
135	548.40	548.40

Zones	142†	144†
136 Lbs.	\$551.80	\$551.80
137	555.80	555.80
138	559.40	559.40
139	563.50	563.50
140	567.40	567.40
141	571.50	571.50
142	574.70	574.70
143	578.90	578.90
144	582.80	582.80
145	586.70	586.70
146	590.90	590.90
147	594.70	594.70
148	598.70	598.70
149	602.60	602.60
150	606.90	606.90
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	3.84	3.84

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound and add \$31.00.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

Hawaii – Domestic

UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	12	142†	144†	146†
Letter**	\$9.90	\$25.30	\$25.30	\$35.40
1 Lbs.	9.90	40.00	40.00	56.00
2	10.80	43.40	43.40	60.10
3	11.80	47.60	47.60	67.00
4	12.40	51.80	51.80	70.80
5	13.40	55.90	55.90	74.20
6	13.70	59.70	59.70	78.50
7	14.00	63.30	63.30	82.70
8	14.30	67.10	67.10	86.30
9	14.60	71.20	71.20	89.70
10	15.20	75.30	75.30	93.80
11	15.60	78.60	78.60	97.30
12	15.90	81.80	81.80	100.80
13	16.50	84.70	84.70	104.30
14	16.80	87.60	87.60	107.60
15	17.10	91.20	91.20	110.90
16	17.70	94.60	94.60	114.50
17	18.20	97.60	97.60	117.10
18	18.40	100.20	100.20	120.20
19	18.80	103.00	103.00	122.70
20	19.00	106.10	106.10	125.80
21	19.60	108.80	108.80	128.40
22	20.00	111.60	111.60	131.00
23	20.20	114.00	114.00	133.40
24	20.90	116.50	116.50	136.30
25	21.30	118.20	118.20	139.00
26	21.50	121.10	121.10	142.10
27	21.90	123.60	123.60	144.70
28	22.10	126.10	126.10	147.40
29	22.50	128.40	128.40	150.40
30	22.70	131.40	131.40	153.50

Zones	12	142†	144†	146†
31 Lbs.	\$23.40	\$134.50	\$134.50	\$156.60
32	23.80	137.50	137.50	159.50
33	24.00	140.20	140.20	162.20
34	24.40	143.30	143.30	165.50
35	25.00	146.10	146.10	168.70
36	26.00	149.10	149.10	171.60
37	26.60	151.60	151.60	174.30
38	26.90	154.90	154.90	177.90
39	27.20	157.90	157.90	181.10
40	27.50	160.80	160.80	184.30
41	28.10	163.40	163.40	187.40
42	28.50	165.80	165.80	190.60
43	28.80	167.60	167.60	193.40
44	29.10	169.80	169.80	196.20
45	29.40	172.40	172.40	199.40
46	29.70	176.30	176.30	202.40
47	30.00	178.80	178.80	205.40
48	30.30	181.30	181.30	207.90
49	31.00	183.10	183.10	210.70
50	31.60	183.80	183.80	213.60
51	32.20	185.50	185.50	217.70
52	32.80	189.00	189.00	221.20
53	33.20	191.60	191.60	224.90
54	33.90	194.80	194.80	228.70
55	34.50	197.40	197.40	232.70
56	34.70	200.90	200.90	236.70
57	35.10	204.70	204.70	241.00
58	35.30	210.40	210.40	244.50
59	35.70	216.20	216.20	248.80
60	35.90	222.40	222.40	253.60

Zones	12	142†	144†	146†
61 Lbs.	\$36.40	\$228.20	\$228.20	\$257.50
62	36.60	232.10	232.10	262.30
63	37.00	236.80	236.80	267.00
64	37.60	241.00	241.00	271.90
65	38.20	244.90	244.90	276.40
66	38.90	249.20	249.20	281.10
67	39.50	253.10	253.10	286.10
68	40.70	257.40	257.40	289.90
69	41.70	261.70	261.70	294.90
70	42.60	265.50	265.50	299.30
71	44.20	269.30	269.30	303.40
72	45.20	273.00	273.00	307.60
73	45.80	277.10	277.10	311.80
74	46.50	281.70	281.70	316.10
75	46.70	286.00	286.00	320.40
76	47.10	289.90	289.90	324.20
77	47.30	293.80	293.80	328.70
78	47.70	297.70	297.70	332.20
79	47.90	301.50	301.50	336.90
80	48.50	306.00	306.00	341.50
81	49.20	309.90	309.90	345.30
82	49.80	313.70	313.70	350.10
83	50.20	318.00	318.00	353.80
84	50.40	321.90	321.90	358.40
85	51.00	325.80	325.80	362.70

Refer to pages 47 to 52 for value-added services rates and other charges.

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Effective January 3, 2011

Hawaii – Domestic

UPS Next Day Air®

GUARANTEED OVERNIGHT BY 10:30 A.M.*

Zones	12	142†	144†	146†
86 Lbs.	\$51.80	\$329.70	\$329.70	\$366.80
87	52.40	333.60	333.60	371.10
88	52.70	337.00	337.00	375.00
89	53.00	341.10	341.10	379.30
90	53.30	345.70	345.70	383.50
91	53.60	349.90	349.90	387.80
92	54.30	353.80	353.80	392.20
93	54.60	357.60	357.60	396.50
94	54.90	361.90	361.90	400.40
95	55.20	365.60	365.60	404.60
96	55.50	369.90	369.90	409.20
97	55.80	373.90	373.90	413.20
98	56.10	377.80	377.80	417.50
99	56.40	381.10	381.10	421.70
100	56.80	384.60	384.60	422.40
101	57.20	388.20	388.20	426.50
102	57.80	391.60	391.60	430.40
103	58.00	394.70	394.70	434.30
104	58.60	398.60	398.60	438.20
105	59.30	402.70	402.70	442.50
106	59.90	406.10	406.10	446.40
107	60.30	409.70	409.70	450.40
108	60.50	413.80	413.80	454.50
109	60.90	417.50	417.50	458.50
110	61.10	421.40	421.40	462.30

Zones	12	142†	144†	146†
111 Lbs.	\$61.50	\$425.60	\$425.60	\$466.30
112	61.80	429.90	429.90	470.40
113	62.20	433.30	433.30	474.30
114	62.80	437.00	437.00	478.40
115	63.00	440.80	440.80	482.50
116	63.60	444.90	444.90	486.50
117	64.20	448.30	448.30	490.30
118	64.70	452.60	452.60	494.50
119	65.00	456.50	456.50	498.20
120	65.60	460.00	460.00	502.50
121	65.90	463.80	463.80	506.50
122	66.50	467.40	467.40	510.50
123	66.80	471.00	471.00	514.40
124	67.20	475.00	475.00	518.50
125	67.50	479.40	479.40	522.40
126	72.10	483.70	483.70	526.40
127	72.40	487.30	487.30	530.30
128	73.00	490.80	490.80	534.30
129	73.30	494.70	494.70	538.40
130	73.60	498.50	498.50	542.50
131	74.20	501.80	501.80	546.60
132	74.40	506.00	506.00	550.50
133	75.00	509.70	509.70	554.40
134	75.40	513.70	513.70	558.40
135	75.60	517.40	517.40	562.40

Zones	12	142†	144†	146†
136 Lbs.	\$76.30	\$520.80	\$520.80	\$566.50
137	77.00	524.80	524.80	570.50
138	77.60	528.40	528.40	574.50
139	78.30	532.50	532.50	578.60
140	78.90	536.40	536.40	582.40
141	79.60	540.50	540.50	586.50
142	80.10	543.70	543.70	590.20
143	80.30	547.90	547.90	594.50
144	80.90	551.80	551.80	598.30
145	81.30	555.70	555.70	602.40
146	81.50	559.90	559.90	606.50
147	82.00	563.70	563.70	610.40
148	82.30	567.70	567.70	614.50
149	82.70	571.60	571.60	618.50
150	83.00	575.90	575.90	622.50
Dimensional Weight of More Than 150 Lbs.**				
Price Per Pound	0.56	3.84	3.84	4.15

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
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- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

Hawaii – Domestic

UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zone	152†
Letter**	\$21.20
1 Lbs.	31.00
2	33.60
3	37.60
4	40.60
5	43.60
6	47.50
7	50.30
8	53.00
9	57.10
10	60.20
11	62.20
12	65.00
13	68.00
14	70.10
15	72.50
16	74.30
17	76.40
18	79.20
19	81.20
20	87.60
21	90.10
22	92.70
23	94.10
24	97.20
25	99.30
26	102.50
27	105.20
28	108.90
29	112.00
30	115.20

Zone	152†
31 Lbs.	\$118.00
32	120.80
33	124.80
34	126.30
35	127.30
36	129.00
37	131.30
38	133.80
39	136.60
40	141.20
41	144.00
42	148.20
43	152.20
44	154.30
45	156.10
46	161.40
47	163.40
48	165.30
49	166.50
50	166.60
51	173.10
52	175.70
53	178.20
54	180.50
55	183.00
56	185.80
57	189.00
58	193.70
59	197.30
60	199.80

Zone	152†
61 Lbs.	\$203.70
62	205.60
63	207.00
64	208.60
65	213.00
66	216.50
67	218.10
68	223.80
69	226.30
70	230.50
71	231.20
72	234.80
73	238.70
74	241.90
75	245.50
76	248.00
77	252.30
78	255.50
79	258.10
80	261.30
81	264.90
82	268.50
83	272.00
84	275.40
85	278.90

Refer to pages 47 to 52 for value-added services rates and other charges.

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- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

Hawaii – Domestic

UPS Next Day Air Saver®

GUARANTEED OVERNIGHT BY 3:00 P.M.*

Zone	152†
86 Lbs.	\$281.50
87	285.00
88	288.90
89	292.30
90	294.60
91	299.20
92	301.00
93	307.70
94	310.30
95	312.10
96	314.60
97	316.30
98	318.70
99	320.40
100	324.80
101	331.00
102	334.30
103	337.90
104	341.10
105	344.30
106	347.50
107	350.60
108	354.20
109	357.40
110	360.70

Zone	152†
111 Lbs.	\$363.70
112	367.10
113	370.40
114	373.80
115	376.80
116	380.20
117	383.50
118	386.90
119	390.00
120	393.20
121	396.60
122	399.90
123	403.20
124	406.40
125	409.50
126	413.00
127	416.10
128	419.60
129	422.90
130	425.80
131	429.30
132	432.40
133	435.90
134	439.00
135	442.40

Zone	152†
136 Lbs.	\$445.60
137	448.80
138	452.20
139	455.50
140	458.80
141	462.00
142	465.10
143	468.50
144	471.80
145	475.20
146	478.30
147	481.70
148	484.70
149	488.20
150	491.50
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	3.28

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

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**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Service not available from all origin ZIP Codes. Refer to ups.com/rates to view your origin ZIP Code™ Zone Chart.

Effective January 3, 2011

Hawaii – Domestic

UPS 2nd Day Air A.M.[®]

GUARANTEED TWO-DAY BY 10:30 A.M.*

Zone	18
Letter**	\$18.20
1 Lbs.	19.70
2	22.10
3	25.40
4	28.90
5	31.70
6	35.00
7	39.80
8	42.20
9	45.50
10	48.40
11	52.00
12	54.90
13	57.60
14	60.20
15	62.60
16	64.90
17	67.20
18	69.50
19	71.50
20	73.60
21	75.90
22	77.70
23	80.10
24	82.00
25	84.20
26	86.40
27	88.60
28	90.80
29	93.70
30	96.20

Zone	18
31 Lbs.	\$98.30
32	101.10
33	103.20
34	106.00
35	108.20
36	110.40
37	113.00
38	115.30
39	118.40
40	120.50
41	122.40
42	124.60
43	127.00
44	128.80
45	131.10
46	133.70
47	136.00
48	138.60
49	141.30
50	143.40
51	145.10
52	147.50
53	149.50
54	151.00
55	153.20
56	155.00
57	157.00
58	159.30
59	161.10
60	163.50

Zone	18
61 Lbs.	\$165.60
62	168.30
63	170.60
64	172.40
65	174.70
66	176.90
67	179.00
68	181.30
69	183.60
70	186.30
71	188.90
72	191.10
73	193.70
74	196.00
75	197.90
76	199.80
77	202.10
78	204.30
79	207.00
80	209.20
81	211.40
82	213.90
83	216.20
84	218.50
85	221.00

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com[®] or call 1-800-Pick-UPS[®] for guarantee details, service availability, delivery time commitments or to request a pickup.

**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

Hawaii – Domestic

UPS 2nd Day Air A.M.[®]

GUARANTEED TWO-DAY BY 10:30 A.M.*

Zone	18
86 Lbs.	\$223.90
87	226.30
88	229.00
89	231.60
90	234.60
91	236.80
92	239.60
93	241.90
94	244.70
95	247.10
96	249.50
97	251.90
98	254.00
99	256.20
100	258.40
101	260.60
102	262.70
103	265.00
104	267.30
105	269.80
106	272.20
107	274.90
108	277.10
109	279.80
110	282.40

Zone	18
111 Lbs.	\$285.20
112	288.00
113	290.50
114	293.10
115	295.30
116	298.10
117	300.70
118	303.80
119	306.00
120	308.70
121	310.90
122	313.40
123	316.00
124	318.70
125	320.80
126	323.70
127	325.90
128	328.50
129	331.00
130	333.30
131	336.00
132	338.20
133	341.20
134	343.60
135	347.00

Zone	18
136 Lbs.	\$349.50
137	352.00
138	354.80
139	357.00
140	359.70
141	362.20
142	364.70
143	367.10
144	369.60
145	371.90
146	374.80
147	377.40
148	380.10
149	383.20
150	385.80
Dimensional Weight of More Than 150 Lbs.**	
Price Per Pound	2.58

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

*Visit ups.com[®] or call 1-800-Pick-UPS[®] for guarantee details, service availability, delivery time commitments or to request a pickup.

**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Hawaii – Domestic

UPS 2nd Day Air®

GUARANTEED TWO-DAY*

Zones	14	16
Letter**	\$16.10	\$30.00
1 Lbs.	17.90	37.20
2	18.20	40.10
3	21.20	42.90
4	25.70	43.40
5	27.50	44.70
6	31.30	46.50
7	35.10	48.60
8	36.00	51.90
9	37.40	54.20
10	38.80	56.90
11	40.20	59.60
12	43.80	61.90
13	45.80	64.10
14	46.70	66.20
15	50.10	68.40
16	50.40	70.20
17	53.50	72.20
18	53.90	76.60
19	56.60	81.30
20	57.90	86.20
21	59.60	87.80
22	61.30	89.70
23	63.00	91.90
24	64.70	93.90
25	66.60	99.30
26	68.40	101.70
27	70.40	104.00
28	72.30	106.40
29	74.20	108.70
30	76.30	111.20

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

Zones	14	16
31 Lbs.	\$78.20	\$113.50
32	80.20	116.00
33	82.00	118.40
34	83.30	120.80
35	90.20	122.70
36	90.50	125.10
37	92.50	127.40
38	94.40	129.60
39	96.30	131.70
40	98.20	134.10
41	99.80	136.50
42	101.40	138.40
43	102.70	140.50
44	104.30	142.50
45	106.30	144.60
46	108.20	146.90
47	109.80	149.10
48	111.70	151.60
49	113.80	153.80
50	115.40	155.70
51	117.00	157.80
52	118.60	159.60
53	120.40	162.00
54	121.70	163.60
55	125.30	165.50
56	127.10	167.60
57	128.30	169.40
58	130.80	171.00
59	131.80	173.30
60	133.00	175.10

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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**The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in an Express

Zones	14	16
61 Lbs.	\$133.70	\$177.50
62	134.80	180.00
63	136.50	182.30
64	138.60	184.40
65	140.60	186.50
66	142.80	187.90
67	144.70	190.40
68	146.70	192.30
69	149.10	194.80
70	150.70	196.80
71	152.60	199.20
72	154.40	201.50
73	156.90	203.90
74	159.00	205.80
75	160.70	207.80
76	162.70	210.30
77	164.40	212.10
78	166.70	214.50
79	169.00	217.00
80	170.40	219.30
81	172.60	221.70
82	174.30	224.40
83	176.60	226.50
84	178.50	228.90
85	180.60	231.10

Envelope. Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

Effective January 3, 2011

Hawaii – Domestic

UPS 2nd Day Air®

GUARANTEED TWO-DAY*

Zones	14	16
86 Lbs.	\$182.10	\$233.50
87	184.70	235.50
88	186.90	238.20
89	188.70	240.20
90	190.70	243.00
91	192.50	246.00
92	194.40	248.90
93	196.60	251.50
94	198.90	253.60
95	200.60	256.10
96	202.40	257.90
97	204.30	260.00
98	206.50	261.90
99	208.50	264.40
100	209.60	266.20
101	212.00	268.40
102	214.10	270.80
103	216.20	273.20
104	218.30	275.30
105	220.30	277.20
106	222.50	279.70
107	224.50	281.90
108	226.60	284.10
109	228.60	286.60
110	230.70	289.30

Zones	14	16
111 Lbs.	\$232.90	\$292.00
112	235.00	294.50
113	237.00	297.00
114	239.10	299.30
115	241.10	301.30
116	243.20	304.30
117	245.40	307.20
118	247.50	309.10
119	249.60	311.60
120	251.60	313.40
121	253.70	316.10
122	255.80	318.50
123	257.80	321.30
124	259.90	323.70
125	262.00	326.00
126	264.40	328.60
127	266.40	330.80
128	268.50	333.20
129	270.50	335.90
130	272.70	338.10
131	274.70	340.50
132	276.90	342.80
133	278.80	345.70
134	281.10	348.70
135	283.00	351.40

Zones	14	16
136 Lbs.	\$285.30	\$354.30
137	287.20	356.60
138	289.50	358.50
139	291.40	361.10
140	293.70	363.70
141	295.60	366.10
142	297.80	368.70
143	299.70	371.10
144	301.70	373.50
145	304.00	375.90
146	305.90	378.30
147	308.20	380.50
148	310.10	383.40
149	312.40	385.90
150	314.30	388.80
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	2.10	2.60

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
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- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

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**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Hawaii – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
1 Lbs.	\$9.46	\$9.56	\$9.71	\$9.82	\$9.98	\$10.10	\$10.18	\$13.87	\$27.17	\$14.41
2	10.25	10.34	10.41	10.61	10.77	10.90	10.97	15.95	29.84	16.55
3	11.78	12.08	12.38	12.51	12.74	12.82	13.00	18.15	31.34	18.64
4	13.41	13.77	14.21	14.45	14.67	14.80	15.08	20.27	34.07	20.73
5	15.15	15.60	16.04	16.48	16.72	16.84	17.10	22.67	37.07	23.18
6	17.15	17.60	17.92	18.22	18.78	18.97	19.22	25.06	39.54	25.56
7	19.06	19.65	19.88	20.20	20.80	21.00	21.39	27.85	41.92	28.39
8	21.07	21.65	21.86	22.14	22.85	23.14	23.50	29.94	44.58	30.68
9	23.09	23.62	23.78	24.15	24.91	25.24	25.63	32.64	46.94	33.36
10	25.00	25.51	25.74	26.16	27.03	27.35	27.80	35.04	49.42	35.94
11	26.81	27.36	27.62	28.12	29.07	29.26	29.85	37.41	51.48	38.36
12	28.67	29.06	29.51	29.94	30.99	31.11	31.90	39.92	53.86	40.90
13	30.43	30.70	31.49	31.81	32.84	32.96	33.82	41.72	55.95	42.41
14	32.05	32.33	33.36	33.70	34.70	34.81	35.78	43.51	57.42	44.25
15	33.67	33.96	35.32	35.51	36.67	36.72	37.71	45.31	59.21	46.21
16	35.27	35.74	37.14	37.34	38.71	38.77	39.78	47.09	61.08	48.45
17	36.76	37.44	38.82	39.14	40.83	40.88	41.81	48.62	62.55	50.23
18	38.38	39.20	40.47	40.96	42.93	43.13	43.87	50.50	64.05	52.00
19	40.02	40.97	42.02	42.77	44.98	45.52	45.83	51.69	65.54	52.67
20	41.59	42.66	43.54	44.61	46.97	47.68	47.89	53.19	66.71	53.86
21	43.03	44.19	44.90	46.15	48.88	49.88	49.93	54.39	68.20	55.11
22	44.36	45.82	46.51	47.83	50.79	51.92	51.98	56.18	69.69	57.19
23	45.71	47.39	48.14	49.58	52.77	53.83	54.03	57.68	71.28	58.86
24	47.09	48.82	49.70	51.20	54.69	55.68	56.08	59.17	72.73	60.90
25	48.47	50.11	51.18	52.73	56.54	57.46	58.06	61.06	74.54	63.12
26	49.98	51.49	52.61	54.22	58.37	59.18	59.96	62.57	76.31	64.75
27	51.41	52.84	53.98	55.78	60.25	60.96	61.81	64.36	77.79	67.13
28	52.90	54.21	55.38	57.26	62.09	62.67	63.68	66.16	79.58	69.25
29	54.41	55.52	56.82	58.79	63.87	64.48	65.46	67.97	81.75	71.50
30	55.93	56.96	58.22	60.28	65.59	66.18	67.23	69.74	83.52	73.72
31	57.36	58.52	59.68	61.83	67.31	67.90	69.00	71.64	85.01	75.97
32	58.73	60.01	61.11	63.25	69.00	69.61	70.66	73.45	86.79	78.23
33	60.03	61.45	62.51	64.52	70.54	71.13	72.20	75.24	88.57	80.03
34	60.75	62.83	63.95	65.77	71.99	72.58	73.63	77.05	90.33	82.14
35	61.85	64.06	65.36	67.14	73.37	73.97	75.09	78.53	92.12	84.09
36	62.81	65.14	66.72	68.43	74.63	75.42	76.56	80.33	94.00	86.20
37	63.78	66.28	68.16	69.65	75.82	76.89	77.93	82.13	95.47	87.97
38	64.86	67.31	69.51	70.87	76.89	78.34	79.19	84.01	97.25	89.91
39	65.83	68.48	70.81	72.10	77.93	79.78	80.44	85.82	99.04	91.71
40	66.82	69.58	72.17	73.24	78.99	81.23	81.70	87.61	100.84	93.85

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

Hawaii – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
41 Lbs.	\$67.34	\$70.75	\$73.40	\$74.47	\$80.05	\$82.68	\$82.95	\$89.11	\$102.31	\$95.34
42	68.30	71.87	74.64	75.71	81.10	84.15	84.34	90.59	104.17	96.53
43	69.27	73.05	75.85	76.93	82.22	85.59	85.77	92.09	105.36	97.60
44	70.76	74.22	77.11	78.17	83.28	87.13	87.24	93.71	106.84	98.95
45	71.71	75.39	78.33	79.37	84.34	88.50	88.84	95.19	108.63	100.11
46	72.75	76.45	79.50	80.62	85.39	90.02	90.36	96.98	110.12	102.36
47	73.72	77.49	80.65	81.77	86.59	91.48	91.93	98.78	111.89	104.33
48	74.76	78.51	81.82	82.81	87.77	92.91	93.46	100.58	113.67	106.61
49	75.84	79.54	82.92	83.84	88.97	94.38	95.02	102.37	115.55	108.86
50	76.81	80.59	84.10	84.87	90.02	95.85	96.57	104.16	117.03	110.54
51	77.76	81.59	85.19	86.04	91.06	97.16	98.14	105.78	118.80	112.28
52	78.68	82.61	86.36	87.19	92.15	98.56	99.60	107.28	120.00	113.52
53	79.60	83.67	87.51	88.30	93.33	99.92	101.07	108.45	121.46	114.24
54	80.39	84.78	88.63	89.52	94.58	101.24	102.55	109.95	122.95	115.61
55	83.34	85.81	89.80	90.88	95.85	102.64	103.96	111.46	124.14	117.02
56	84.24	86.86	90.95	92.24	97.04	103.90	105.48	112.95	125.72	118.66
57	85.16	87.91	92.13	93.58	98.35	105.15	106.79	114.44	127.21	120.01
58	86.14	89.00	93.23	94.82	99.81	106.42	108.03	115.75	128.69	120.78
59	86.99	89.91	94.27	95.89	101.24	107.66	109.29	117.23	129.87	121.82
60	87.98	90.89	95.29	97.07	102.64	108.86	110.56	118.73	131.66	123.20
61	88.82	91.74	96.25	98.10	103.96	109.96	111.74	120.83	133.42	125.45
62	89.81	92.66	97.24	99.06	105.22	111.09	112.94	122.31	134.89	126.67
63	90.67	93.51	98.09	99.91	106.42	112.15	113.98	124.13	137.09	128.64
64	91.51	94.37	98.92	100.76	107.58	113.07	114.91	125.62	138.26	129.85
65	92.41	95.21	99.71	101.58	108.64	114.07	115.92	126.91	139.76	130.60
66	93.14	95.97	100.48	102.48	109.64	115.06	116.91	128.39	141.24	131.84
67	93.92	96.81	101.13	103.39	110.70	116.05	117.89	129.90	142.72	133.11
68	94.57	97.60	101.84	104.50	111.69	116.91	118.87	131.71	144.49	134.91
69	95.31	98.46	102.36	105.52	112.55	117.77	119.80	133.50	146.27	136.85
70	95.94	99.36	102.96	106.56	113.41	118.60	120.79	135.28	148.15	138.52
71	96.59	100.09	103.47	107.47	114.26	119.43	121.78	137.10	149.64	140.11
72	97.31	100.86	103.93	108.40	115.18	120.13	122.65	138.99	151.43	141.72
73	97.98	101.65	104.38	109.40	116.05	120.79	123.50	140.49	153.20	142.83
74	98.62	102.44	104.97	110.38	116.91	121.45	124.29	142.00	154.69	143.93
75	99.29	103.14	105.53	111.20	117.77	122.18	125.10	143.48	156.15	145.03

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

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†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

Hawaii – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
76 Lbs.	\$99.99	\$103.94	\$106.20	\$112.05	\$118.60	\$122.84	\$125.75	\$144.97	\$158.04	\$146.39
77	100.80	104.72	106.84	112.88	119.54	123.50	126.41	146.79	159.53	148.24
78	101.58	105.56	107.60	113.77	120.41	124.29	127.14	148.68	161.29	150.17
79	102.34	106.55	108.39	114.56	121.25	125.10	127.86	150.46	163.09	151.96
80	103.27	107.57	109.22	115.40	122.05	125.89	128.66	152.26	164.86	153.68
81	104.19	108.60	110.13	116.23	122.90	126.61	129.51	154.04	166.64	155.41
82	105.19	109.68	111.05	117.01	123.78	127.40	130.43	155.55	168.41	156.86
83	106.22	110.76	112.01	117.86	124.69	128.21	131.34	157.35	170.28	158.81
84	107.31	111.81	113.06	118.69	125.55	128.99	132.36	159.14	171.77	160.48
85	108.25	112.73	114.08	119.47	126.35	129.84	133.43	161.04	173.57	162.39
86	109.24	113.70	115.13	120.30	127.19	130.70	134.45	162.82	175.34	164.19
87	110.15	114.55	116.23	121.21	128.06	131.68	135.60	164.32	177.11	165.68
88	111.20	115.53	117.27	122.05	128.99	132.68	136.57	166.42	178.88	167.98
89	112.10	116.49	118.31	122.87	129.84	133.61	137.50	168.24	180.75	169.79
90	113.08	117.48	119.33	123.73	130.70	134.61	138.48	170.42	182.83	171.98
91	114.06	118.38	120.37	124.57	131.57	135.60	139.41	172.51	184.92	174.25
92	114.98	119.36	121.41	125.53	132.43	136.57	140.41	174.32	186.98	176.22
93	115.98	120.36	122.52	126.57	133.34	137.50	141.42	176.11	188.46	177.87
94	116.95	121.26	123.54	127.73	134.28	138.37	142.41	177.61	190.24	179.38
95	117.93	122.24	124.57	128.93	135.26	139.37	143.38	179.40	192.14	181.36
96	118.84	123.20	125.63	130.12	136.25	140.22	144.31	181.30	193.62	183.27
97	119.83	124.19	126.72	131.13	137.25	141.07	145.29	182.79	195.10	184.52
98	120.81	125.10	127.77	132.31	138.18	142.01	146.17	184.28	196.59	186.01
99	121.72	126.08	128.80	133.33	139.16	142.85	147.15	186.10	198.37	187.84
100	122.68	126.93	129.82	134.22	140.02	143.69	148.08	187.27	199.85	189.06
101	123.68	127.78	130.80	135.16	140.93	144.53	149.06	189.37	201.72	191.16
102	124.66	128.68	131.72	135.98	141.78	145.35	149.93	190.87	203.51	192.67
103	125.55	129.54	132.68	136.74	142.66	146.17	150.92	192.76	205.28	194.55
104	126.56	130.38	133.65	137.60	143.53	147.03	151.90	194.56	206.76	196.28
105	127.53	131.21	134.63	138.36	144.43	147.81	152.75	196.06	208.54	197.80
106	128.46	132.12	135.53	139.20	145.29	148.66	153.76	197.86	210.32	199.48
107	129.42	132.98	136.51	140.12	146.17	149.60	154.62	199.64	211.80	201.30
108	130.40	133.83	137.47	141.02	147.03	150.30	155.61	201.47	213.68	203.12
109	131.38	134.74	138.38	141.86	147.88	151.24	156.54	203.63	215.76	205.30
110	132.30	135.53	139.35	142.83	148.80	151.98	157.45	205.74	217.83	207.60
111	133.30	136.44	140.34	143.79	149.67	152.84	158.37	207.55	219.90	209.51
112	134.26	137.29	141.30	144.63	150.64	153.61	159.29	209.32	221.68	211.33
113	135.25	138.13	142.21	145.47	151.57	154.49	160.22	211.13	223.27	213.14
114	136.16	139.05	143.17	146.30	152.58	155.40	161.19	212.92	225.05	214.96
115	137.13	139.89	144.15	147.20	153.55	156.28	162.22	214.81	226.83	216.88

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

Hawaii – Domestic

UPS Ground

GUARANTEED DAY-DEFINITE*

Zones	2	3	4	5	6	7	8	9†	10†	11†
116 Lbs.	\$138.07	\$140.86	\$145.06	\$148.04	\$154.49	\$157.12	\$163.05	\$216.92	\$228.90	\$218.99
117	139.04	141.77	146.01	148.82	155.46	158.11	164.06	218.71	230.98	221.08
118	140.03	142.76	146.99	149.67	156.45	158.97	164.90	220.51	232.46	222.91
119	141.00	143.72	147.95	150.51	157.32	159.94	165.92	222.29	234.32	224.56
120	141.99	144.65	148.86	151.36	158.19	160.95	166.82	223.79	235.81	225.94
121	142.90	145.61	149.84	152.17	159.09	161.87	167.84	225.70	237.89	227.75
122	143.88	146.60	150.84	153.15	159.94	162.81	168.68	227.79	239.67	229.99
123	144.86	147.59	151.74	153.99	160.69	163.66	169.66	229.28	241.45	231.51
124	145.78	148.49	152.71	154.95	161.61	164.65	170.66	231.39	243.52	233.60
125	146.77	149.47	153.68	155.93	162.49	165.51	171.52	233.18	245.40	235.42
126	147.73	150.44	154.59	156.89	163.47	166.50	172.51	234.66	246.89	236.68
127	148.65	151.36	155.56	157.75	164.33	167.34	173.48	236.86	248.97	239.17
128	149.62	152.32	156.52	158.58	165.24	168.21	174.40	238.96	250.75	241.27
129	150.63	153.31	157.47	159.34	166.19	169.21	175.28	240.76	252.53	243.11
130	151.60	154.24	158.44	160.19	167.17	170.07	176.28	242.56	254.29	244.92
131	152.52	155.21	159.37	161.10	168.10	170.93	177.25	244.05	256.46	246.27
132	153.50	156.18	160.34	161.80	169.08	171.92	178.19	246.14	258.27	248.54
133	154.47	157.17	161.25	162.71	170.07	172.78	179.11	248.04	260.04	250.46
134	155.39	158.07	162.21	163.55	171.04	173.63	180.03	250.12	262.09	252.58
135	156.38	159.03	163.20	164.37	171.98	174.55	181.02	252.23	264.18	254.84
136	157.37	160.05	164.17	165.23	172.95	175.48	181.89	254.32	266.25	257.09
137	158.34	160.95	165.08	166.19	173.94	176.40	182.87	255.84	267.84	258.45
138	159.25	161.92	166.05	169.40	174.96	177.34	183.85	257.62	269.60	260.29
139	160.24	162.88	167.02	170.24	175.88	178.33	184.86	259.51	271.38	262.20
140	161.22	163.86	168.00	171.22	176.88	179.31	185.80	261.32	273.18	264.03
141	162.14	164.77	168.89	172.13	177.85	180.30	186.70	263.71	275.25	266.70
142	163.11	165.74	169.87	173.06	178.78	181.22	187.63	265.21	277.03	268.25
143	164.10	166.73	170.83	173.91	179.76	182.21	188.64	267.00	278.60	269.89
144	165.07	167.65	171.74	174.75	180.77	183.28	189.62	268.80	280.39	271.72
145	165.99	168.62	172.70	175.60	181.76	184.27	190.48	270.39	282.16	273.33
146	166.95	169.61	173.68	176.46	182.69	185.33	191.45	272.50	284.25	275.46
147	167.97	170.57	174.66	177.36	183.68	186.31	192.39	274.59	286.02	277.70
148	168.89	171.48	175.57	178.24	184.66	187.32	193.38	276.37	288.09	279.50
149	169.85	172.46	176.54	179.06	185.60	188.35	194.36	278.48	290.27	281.63
150	170.83	173.44	177.51	179.98	186.58	189.28	195.36	280.66	292.04	283.84
Dimensional Weight of More Than 150 Lbs.**										
Price Per Pound	1.14	1.16	1.19	1.20	1.25	1.27	1.31	1.88	1.95	1.90

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

†Zone 9 is metro Alaska, zone 10 is Alaska Extended and zone 11 is Puerto Rico.

Effective January 3, 2011

Hawaii – Domestic

UPS Ground – Intra-Oahu

GUARANTEED DAY-DEFINITE*

Zones	1	2
1 Lbs.	\$6.00	\$8.04
2	6.16	8.22
3	6.28	8.35
4	6.38	8.47
5	6.53	8.63
6	6.65	8.76
7	6.74	8.86
8	6.82	8.95
9	6.93	9.07
10	7.05	9.20
11	7.12	9.27
12	7.22	9.39
13	7.32	9.49
14	7.39	9.58
15	7.45	9.64
16	7.54	9.74
17	7.61	9.81
18	7.69	9.90
19	7.79	10.02
20	7.86	10.09
21	7.95	10.38
22	8.01	10.45
23	8.09	10.57
24	8.15	10.66
25	8.25	10.76

Zones	1	2
26 Lbs.	\$8.34	\$10.89
27	8.43	10.99
28	8.49	11.10
29	8.57	11.18
30	8.63	11.27
31	8.72	11.40
32	8.79	11.49
33	8.87	11.58
34	8.98	11.72
35	9.06	11.83
36	9.15	11.93
37	9.22	12.03
38	9.31	12.18
39	9.39	12.26
40	9.46	12.34
41	9.56	12.50
42	9.68	12.64
43	9.78	12.78
44	9.92	12.95
45	10.01	13.10
46	10.20	13.33
47	10.36	13.52
48	10.51	13.74
49	10.72	14.02
50	10.91	14.25

Zones	1	2
51 Lbs.	\$11.11	\$14.51
52	11.29	14.75
53	11.52	15.05
54	11.70	15.30
55	11.92	15.56
56	12.14	15.86
57	12.33	16.10
58	12.54	16.38
59	12.77	16.67
60	12.95	16.91
61	13.14	17.17
62	13.39	17.49
63	13.54	17.70
64	13.75	17.97
65	13.99	18.28
66	14.16	18.50
67	14.39	18.79
68	14.55	19.01
69	14.78	19.32
70	14.99	19.59

Refer to pages 47 to 52 for value-added services rates and other charges.

– Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.

– For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

– Dimensional weight may apply. Refer to pages 7 and 8 for more information.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

Hawaii – Domestic

UPS Ground – Intra-Oahu

GUARANTEED DAY-DEFINITE*

Zones	1	2
71 Lbs.	\$15.20	\$19.84
72	16.04	20.94
73	16.85	22.03
74	17.69	23.10
75	18.50	24.18
76	19.35	25.27
77	20.15	26.32
78	21.00	27.42
79	21.83	28.50
80	22.66	29.59
81	23.46	30.66
82	24.29	31.74
83	25.12	32.82
84	25.94	33.87
85	26.80	35.00
86	27.60	36.08
87	28.44	37.14
88	29.26	38.22
89	30.10	39.32
90	30.90	40.37
91	31.75	41.46
92	32.56	42.52
93	33.41	43.64
94	34.22	44.72
95	35.06	45.79
96	35.87	46.87
97	36.71	47.95
98	37.52	49.01
99	38.34	50.08
100	39.20	51.22

Zones	1	2
101 Lbs.	\$40.02	\$52.27
102	40.83	53.35
103	41.67	54.43
104	42.49	55.51
105	43.32	56.58
106	44.16	57.68
107	44.98	58.77
108	45.81	59.85
109	46.64	60.90
110	47.47	61.10
111	48.28	61.50
112	49.09	61.80
113	49.94	62.20
114	50.75	62.80
115	51.58	63.00
116	52.42	63.60
117	53.24	64.20
118	54.06	64.70
119	54.89	65.00
120	55.71	65.60
121	56.54	65.90
122	57.39	66.50
123	58.20	66.80
124	59.03	67.20
125	59.86	67.50
126	60.69	72.06
127	61.49	72.36
128	62.34	72.96
129	63.16	73.26
130	64.00	73.56

Zones	1	2
131 Lbs.	\$64.82	\$74.16
132	65.65	74.36
133	66.46	74.96
134	67.31	75.36
135	68.12	75.56
136	68.95	76.28
137	69.79	76.98
138	70.62	77.58
139	71.43	78.28
140	72.27	78.88
141	73.08	79.58
142	73.91	80.10
143	74.75	80.30
144	75.57	80.90
145	76.40	81.30
146	77.23	81.50
147	78.06	82.00
148	78.11	82.30
149	78.95	82.70
150	79.76	83.00
Dimensional Weight of More Than 150 Lbs.**		
Price Per Pound	0.54	0.56

Refer to pages 47 to 52 for value-added services rates and other charges.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next whole pound.
- For large or heavy packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**For each package with a dimensional weight of more than 150 pounds, multiply the weight by the price per pound.

Effective January 3, 2011

Alaska and Hawaii – Domestic Value-Added Services*

Value-added services are available with all UPS domestic package services unless otherwise indicated.

Available Options	Description	Fee
For All C.O.D. (Collect on Delivery) Services	<ul style="list-style-type: none"> – C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico. – UPS Voice Notification® is available for C.O.D. packages shipped to residential addresses in the U.S. Refer to page 49 for more information. – Currency is not accepted for payment. – C.O.D. service is not available when using a UPS Ground shipping document. 	
Manual C.O.D. Tags	<p>To use a manual C.O.D. tag, you must:</p> <ul style="list-style-type: none"> – Type or print an address label and attach it to the top of the package. – Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due. – Attach the C.O.D. tag to the package, covering the address label. – Retain the “Shipper Receipt” portion for your records. <p>A UPS C.O.D. tag must be attached to each package for which a C.O.D. amount is to be collected.</p>	\$10.50
Declared Value for Carriage	<ul style="list-style-type: none"> – UPS’s liability for loss or damage to a package is limited to \$100.00 without a declaration of value. – UPS’s liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value, for an additional charge. – Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, visit ups.com® or call 1-800-Pick-UPS®. – Refer to the “UPS Tariff/Terms and Conditions” beginning on page 82 for more information. 	Declared Value: – \$0.00-\$100.00 \$0.00 – \$100.01-\$50,000.00 \$0.90 for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$1.80
Delivery Change Options	<p>UPS Delivery Intercept®:</p> <ul style="list-style-type: none"> – As a shipper, and after you tender your packages to UPS, you can request that UPS return the package to you, reroute the package to a new address, have the package held for pickup or have the package delivered on a future date. When the package is tracked, the status of the intercept will be displayed. – Shippers can request a UPS Delivery Intercept through the Shipping History within UPS WorldShip® 9.0 or higher, UPS CampusShip®, UPS Internet Shipping, Quantum View® Manage or UPS Tracking on ups.com. A UPS Delivery Intercept can also be requested by calling 1-800-Pick-UPS. <p>Delivery Change Request:</p> <ul style="list-style-type: none"> – After the first delivery attempt has occurred, consignees may request a Delivery Change Request to change a package’s delivery location or time, have the package held for pickup or request the package to be returned to the sender. The consignee submits the request by using the Tracking application on ups.com, or by calling 1-800-Pick-UPS. A UPS InfoNotice® number is required to change the destination delivery address. 	UPS Delivery Intercept: – \$11.00 per package for web requests – \$14.00 per package for phone requests – No charge for Will Call Delivery Change Request: – \$4.00 per package for web request – \$6.00 per package for phone request – No charge for Return to Sender and Will Call Additional transportation fees may apply. Refer to the “UPS Tariff/Terms and Conditions” beginning on page 82 for more information.

*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Effective January 3, 2011

Alaska and Hawaii – Domestic Value-Added Services

Value-added services are available with all UPS domestic package services unless otherwise indicated.





Available Options	Description	Fee
For All Delivery Confirmation Services	<ul style="list-style-type: none"> – Signatures may be viewed online. – Service is available by using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>. – Refer to the “UPS Tariff/Terms and Conditions” beginning on page 82 for more information. – UPS Voice Notification® is available for Signature Required and Adult Signature Required packages shipped to residential addresses in the U.S. Refer to page 49 for more information. 	
UPS Delivery Confirmation	– A printed confirmation of delivery will be mailed upon delivery, without a signature.	\$2.00
Signature Required	– Receive printed confirmation of delivery, plus a signature.	\$4.25
Adult Signature Required	– Receive printed confirmation of delivery, plus the signature of an adult age 21 or older.	\$5.25
Proof of Delivery (P.O.D.)	– Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper.	\$5.00
Saturday Delivery	<ul style="list-style-type: none"> – Refer to ups.com® or call 1-800-Pick-UPS® for delivery areas. Saturday Delivery: – Available with UPS Next Day Air® Early A.M.®, UPS Next Day Air® and UPS 2nd Day Air® services, and with UPS Returns® services. – Not available with UPS Next Day Air Saver® or UPS 2nd Day Air A.M.® services. – UPS Next Day Air Early A.M. shipments are guaranteed one hour later than the guaranteed weekday delivery time to most destinations. – UPS Next Day Air shipments are guaranteed an hour and a half later than the guaranteed weekday delivery time to destinations where the weekday guaranteed delivery time is either 10:30 a.m. or 12:00 p.m. – UPS 2nd Day Air shipments are guaranteed by end of day to destinations where UPS Next Day Air is committed by 10:30 a.m. or 12:00 p.m. – Each Express Envelope or package must bear a Saturday Delivery routing label. – Service fees are billed to the payer of the transportation charges. 	Saturday Delivery: \$15.00

*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Effective January 3, 2011

Alaska and Hawaii – Domestic Value-Added Services*

Available Options	Description	Fee
Scheduled Pickup Options	<ul style="list-style-type: none"> – UPS offers the greatest number of reliable and convenient pickup options. – UPS uses innovative technology and efficiency to operate an environmentally responsible transportation network. – One UPS driver will pick up all your packages – ground, air and international. That means a lower carbon footprint for UPS and you. – To adjust your pickup preferences, or for more information, log in at ups.com. 	
Daily Pickup	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location once each business day, as scheduled. – This option is best for customers who ship every day and want the convenience of an automatic Scheduled Pickup. 	Weekly Billing Total: – \$0.00-\$74.99 \$20.00 – \$75.00 or more \$10.00
 Daily On-Route Pickup**	<ul style="list-style-type: none"> – A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered. – This option provides the convenience of automatic Scheduled Pickup while saving fuel and reducing carbon emissions from extra trips. 	Weekly Billing Total: – \$0.00-\$74.99 \$20.00 – \$75.00 or more \$10.00
 UPS Smart Pickup ^{SM**}	<ul style="list-style-type: none"> – UPS uses innovative technology to automatically arrange a pickup only when you have packages to ship. – When you process a shipment using UPS WorldShip[®] 2010 or higher, UPS Internet Shipping or UPS CampusShip[®], the system automatically notifies a UPS driver to make a UPS Smart Pickup that same day. – This option is best for customers who may not always ship a package every day but still want the convenience of an automatic Scheduled Pickup. – Having UPS come to your business only when you have a package to ship saves fuel and reduces carbon emissions. 	\$10.00 Flat charge per week regardless of weekly billing
 Day-Specific Pickup**	<ul style="list-style-type: none"> – A UPS driver automatically stops at your location on days you decide are best for your business. – Select which days of the week, Monday through Friday, you would like UPS to make Scheduled Pickups. – This option is best for customers who ship on specific days. – The weekly service fee will vary based on the number of pickup days selected. 	Weekly Billing Total: 1-2 days 3 days 4 days – \$0.00-\$74.99 \$10.00 \$15.00 \$20.00 – \$75.00 or more \$10.00 \$10.00 \$10.00
 UPS carbon neutral	<ul style="list-style-type: none"> – UPS calculates the CO₂ emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO₂ impact. – Available to shippers using UPS WorldShip 2011, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready[®] solution. – When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications. 	– \$0.20: UPS Next Day Air [®] Early A.M. [®] , UPS Next Day Air [®] , UPS Next Day Air Saver [®] , UPS 2nd Day Air A.M. [®] , UPS 2nd Day Air [®] – \$0.05: UPS Ground
UPS On-Call Pickup	<ul style="list-style-type: none"> – With one pickup request, UPS will pick up all of your ground, air and international packages. – Schedule a same-day or future-day pickup. – UPS On-Call Pickup gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via ups.com or by calling 1-800-Pick-UPS[®]. – Fees are applied per pickup request regardless of the number of packages being picked up. 	Same-Day Pickup: \$6.00 Future-Day Pickup: \$5.00 Residential and area surcharges may apply
UPS Voice Notification [®]	<ul style="list-style-type: none"> – Automatically calls recipients to inform them when a shipment will arrive. Also lets the recipients know when UPS will arrive to pick up a return package, so the shipment can be ready when UPS arrives. UPS Voice Notification is available for the following types of packages: <ul style="list-style-type: none"> • Signature Required and Adult Signature Required shipments to residential addresses • Collect on Delivery (C.O.D.) shipments to residential addresses • 3 UPS Pickup Attempts on UPS Returns[®] to residential addresses – Only valid for packages with a U.S. origin or destination that are processed in a UPS automated shipping system or a UPS Ready solution. 	No additional cost when the types of packages listed are shipped
Verbal Confirmation of Delivery	<ul style="list-style-type: none"> – To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air[®] Early A.M.[®] package. 	\$5.00

*May vary at retail locations.

**Visit ups.com/pickupoptions to learn more.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

 These options help you take action in reducing the climate impact associated with the transportation of your shipments.

Effective January 3, 2011

Alaska and Hawaii – Domestic Value-Added Services*

UPS Returns®

Available Options	Description	Fee
UPS RETURNS		
Print Return Label	– You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50
Electronic Return Label	– UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00
Print and Mail Return Label	– UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25
UPS RETURNS® FLEXIBLE ACCESS		
	– A unique label allows consumers to drop returns at any U.S. Postal Service® (USPS) location in addition to the thousands of UPS locations nationwide. – All packages are returned to the original shipper through UPS Ground.	Contractual service
UPS RETURNS® PLUS		
1 UPS Pickup Attempt Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$6.00
3 UPS Pickup Attempts Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. – UPS Voice Notification® is available for 3 UPS Pickup Attempts packages that will be picked up from residential addresses within the U.S. Refer to page 49 for more information.	\$7.25
FOR ALL RETURNS SERVICES		
	<ul style="list-style-type: none"> – Offered via UPS Next Day Air® Early A.M.®, UPS Next Day Air®, UPS 2nd Day Air® and UPS Ground service where available. Refer to page 73 for UPS Returns for international shipments. – Eligible for Saturday Delivery when using UPS Next Day Air Early A.M., UPS Next Day Air or UPS 2nd Day Air®. – Available to shippers using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution (not applicable to ARS). – Available for shipments within the 50 states. – Transportation fee is billed when the package is delivered. – Your customers can drop off their packages at locations of The UPS Store®, any UPS Drop Box** (accepts UPS air and UPS Ground returns), any UPS Customer Center, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet; give their package to a UPS driver; or schedule a pickup at ups.com® or by calling 1-800-Pick-UPS®† (reference UPS On-Call Pickup® for service fees). – Packages must be UPS-compatible.†† – Hazardous Materials or Dangerous Goods requiring shipping papers or packages containing firearms are not allowed in UPS Returns services. 	

*May vary at retail locations.

**The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".

†Additional pickup fees apply.

††A package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

Effective January 3, 2011

Alaska and Hawaii – Domestic Other Charges*

The following information applies to all levels of UPS domestic package services unless otherwise indicated.

Charges	Description	Fee
Additional Handling	<ul style="list-style-type: none"> - An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: <ul style="list-style-type: none"> • Any article that is encased in an outside shipping container made of metal or wood. • Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container. • Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches. • Any package with an actual weight of more than 70 pounds. - Will not be assessed when a Large Package Surcharge is applied. 	\$8.00
Address Correction	<ul style="list-style-type: none"> - If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed. - If you are using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip® or the UPS Developer Kit, city, state and ZIP Code™ combinations are automatically validated within each system. - UPS WorldShip, UPS Internet Shipping and UPS CampusShip can validate addresses against UPS's street-level address database. - An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS. 	\$11.00
Delivery Area Surcharge	<ul style="list-style-type: none"> - A surcharge applies to each package delivered to certain ZIP Codes within the 48 contiguous states. For Alaska and Hawaii, refer to page 52 for the Remote Area Surcharge. - Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes. 	<ul style="list-style-type: none"> - Commercial: \$1.85 - Residential: \$2.75 - Extended Commercial: \$1.85 - Extended Residential: \$3.00
Destination Outside Service Area	<ul style="list-style-type: none"> - If delivery of a UPS Next Day Air® Early A.M.® shipment is requested to a destination outside the UPS Next Day Air Early A.M. service area, UPS reserves the right to assess an additional fee. 	\$10.00 per shipment
Dry Ice	<ul style="list-style-type: none"> - Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract). - Ship temperature-sensitive goods, prepared as both ground or air shipments and delivered by one network. - Dry ice shipments from Alaska and Hawaii must be prepared for air transportation using either 49 C.F.R. or IATA regulations. - Prepare and process these packages through UPS WorldShip 2008 Version 10.0 or higher or UPS CampusShip. - The IATA "Shipper's Declaration for Dangerous Goods" is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 lbs. of dry ice. - For more information, visit ups.com® or call the Hazardous Materials Support Center at 1-800-554-9964. 	\$5.00

*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Effective January 3, 2011

Alaska and Hawaii – Domestic Other Charges*

The following information applies to all levels of UPS domestic package services unless otherwise indicated.

Charges	Description	Fee
Large Package Surcharge	<ul style="list-style-type: none"> - A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches. - Large Packages are subject to a minimum billable weight of 90 pounds. - An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. 	\$50.00
Over Maximum Limits	<ul style="list-style-type: none"> - Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation. - If found in the UPS system, they are subject to additional charges. - Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information. 	\$50.00
Remote Area Surcharge	<ul style="list-style-type: none"> - A Remote Area Surcharge applies to each package delivered to certain ZIP Codes within Alaska and Hawaii. Does not apply to Intra Hawaii UPS Next Day Air® shipments. - Applies to UPS On-Call Pickups made within certain ZIP Codes within Alaska and Hawaii. - Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-Pick-UPS® for a listing of applicable ZIP Codes. Does not apply to Intra Hawaii shipments. 	<ul style="list-style-type: none"> - Alaska: \$15.00 - Hawaii: \$6.00
Residential Surcharge	<ul style="list-style-type: none"> - A residential address is defined as On-Call Pickup or delivery to a location that is a home, including a business operating out of a home, that does not have an entrance open to the public. - UPS Ground Service fee applies to UPS On-Call Pickups made at residential addresses. 	<ul style="list-style-type: none"> - UPS Air Services: \$2.75 - UPS Ground Service: \$2.45

*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Effective January 3, 2011

Alaska and Hawaii – Export

Determine the Zone

To find the destination zone that matches the service option you've selected, consult the Worldwide Zone Chart on pages 54 to 57. For exports to Canada, use the Canada Zone Chart on pages 59 to 61.

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

UPS Worldwide Express Plus[®], UPS Worldwide Express[®], UPS Worldwide Saver[®] and UPS Worldwide Expedited[®]

1. Locate the destination country on the Worldwide Zone Chart beginning on page 54.

2. Locate the zone for UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver or UPS Worldwide Expedited. The service is not available when a zone number is not shown in the appropriate column.

Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited
Ireland, Republic of/IE	901	901	401	631
Israel/IL		905	405	635
Italy/IT	901	901	401	631

Examples:

UPS Worldwide Express Plus service is available to major business centers in Italy, and the zone is 901.

For a UPS Worldwide Express shipment from anywhere in the U.S. to Italy, the zone is also 901.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to Italy, the zone is 401.

For a UPS Worldwide Expedited shipment to the Republic of Ireland, the zone is 631.

UPS WorldShip[®], UPS Internet Shipping, UPS CampusShip[®], UPS Mobile[™], the UPS Developer Kit or a UPS Ready[®] solution will automatically determine the zone and rate for you.

Effective January 3, 2011

Alaska and Hawaii – Export Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Afghanistan/AF			405		Bulgaria/BG		907	407	637
Aland Islands/AX			403	633	Burkina Faso/BF			408	
Albania/AL			407		Burundi/BI			408	
Algeria/DZ			407		Cambodia/KH			407	
American Samoa/AS			407		Cameroon/CM			408	
Andorra/AD			407	637	Canada/CA				
Angola/AO			408		<i>For Canada's zone chart, refer to pages 59 to 61.</i>				
Anguilla/AI			402		Canary Islands (Spain)/ES			403	
Antigua and Barbuda/AG			402		Cape Verde/CV			408	
Argentina/AR		906	406	636	Cayman Islands/KY			402	
Armenia/AM			407		Central African Republic/CF			408	
Aruba/AW			402		Chad/TD			408	
Australia/AU	904	904	404	634	Channel Islands Guernsey/GG, Jersey/JE			403	633
Austria/AT	903	903	403	633	Chile/CL		906	406	636
Azerbaijan/AZ			407		China, People's Republic of/CN	912	912	412	642
Azores (Portugal)/PT			403		Colombia/CO			406	636
Bahamas/BS			402		Congo, Democratic Republic of/CD			408	
Bahrain/BH		905	405	635	Congo, Republic of/CG			408	
Bangladesh/BD			405		Cook Islands/CK			407	
Barbados/BB			402		Costa Rica/CR			406	636
Belarus/BY			407		Côte d'Ivoire (Ivory Coast)/CI			408	
Belgium/BE	901	901	401	631	Croatia/HR		907	407	
Belize/BZ			406		Curaçao (Netherlands Antilles)/AN			402	
Benin/BJ			408		Cyprus/CY			405	
Bermuda/BM			402		Czech Republic/CZ	907	907	407	637
Bhutan/BT			405		Denmark/DK	903	903	403	633
Bolivia/BO			406		Djibouti/DJ			408	
Bonaire (Netherlands Antilles)/AN			402		Dominica/DM			402	
Bosnia/BA		907	407		Dominican Republic/DO			402	632
Botswana/BW			408		East Timor (Timor-Leste)/TL			407	
Brazil/BR		906	406	636	Ecuador/EC			406	636
British Virgin Islands/VG			402		Egypt/EG		905	405	635
Brunei/BN			405						

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit ups.com/importexport.

- To determine landed costs, screen for denied parties, and use other trade tools,

visit ups.com/tradeability or call the International Customer Service Center at 1-800-782-7892.

Effective January 3, 2011

Alaska and Hawaii – Export Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
El Salvador/SV			406	636	Hong Kong/HK	909	909	409	639
England (United Kingdom)/GB	901	901	401	631	Hungary/HU	907	907	407	637
Equatorial Guinea/GQ			408		Iceland/IS		903	403	
Eritrea/ER			408		India/IN	904	904	404	634
Estonia/EE		907	407	637	Indonesia/ID	904	904	404	634
Ethiopia/ET			408		Iraq/IQ			405	635
Faeroe Islands (Denmark)/FO			403		Ireland, Republic of/IE	901	901	401	631
Fiji/FJ			407		Israel/IL		905	405	635
Finland/FI		903	403	633	Italy/IT	901	901	401	631
France/FR	901	901	401	631	Ivory Coast (Côte d'Ivoire)/CI			408	
French Guiana/GF			406		Jamaica/JM			402	
French Polynesia/PF			407		Japan/JP	909	909	409	639
Gabon/GA			408		Jersey/JE			403	633
Gambia/GM			408		Jordan/JO		905	405	
Georgia/GE			407		Kazakhstan/KZ		907	407	
Germany/DE	901	901	401	631	Kenya/KE			408	
Ghana/GH			408		Kiribati/KI			407	
Gibraltar/GI			407		Korea, South/KR	904	904	404	634
Great Britain (see United Kingdom)/GB					Kosovo/KV			407	
Greece/GR		903	403	633	Kosrae (Micronesia, Federated States of)/FM			407	
Greenland (Denmark)/GL			403		Kuwait/KW		905	405	635
Grenada/GD			402		Kyrgyzstan/KG			407	
Guadeloupe/GP			402		Laos/LA			407	
Guam/GU			404		Latvia/LV		907	407	637
Guatemala/GT			406	636	Lebanon/LB		905	405	
Guernsey/GG			403	633	Lesotho/LS			408	
Guinea/GN			408		Liberia/LR			408	
Guinea-Bissau/GW			408		Libya/LY			407	
Guyana/GY			406		Liechtenstein/LI		903	403	633
Haiti/HT			402		Lithuania/LT		907	407	637
Holland (Netherlands)/NL	901	901	401	631	Luxembourg/LU	901	901	401	631
Honduras/HN			406	636	Macau/MO			409	639
					Macedonia (FYROM)/MK		907	407	

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Effective January 3, 2011

Alaska and Hawaii – Export Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Madagascar/MG			408		Northern Mariana Islands/MP			407	
Madeira (Portugal)/PT			403		Norway/NO		903	403	633
Malawi/MW			408		Oman/OM			405	635
Malaysia/MY		904	404	634	Pakistan/PK			405	
Maldives/MV			407		Palau/PW			407	
Mali/ML			408		Panama/PA			406	636
Malta/MT			407		Papua New Guinea/PG			407	
Marshall Islands/MH			407		Paraguay/PY			406	
Martinique/MQ			402		Peru/PE			406	636
Mauritania/MR			408		Philippines/PH	904	904	404	634
Mauritius/MU			408		Poland/PL	907	907	407	637
Mexico/MX		84	484	74	Ponape (Micronesia, Federated States of)/FM			407	
Micronesia (Federated States of)/FM			407		Portugal/PT	903	903	403	633
Moldova/MD			407		Puerto Rico/PR <i>Refer to the UPS domestic rates beginning on page 13.</i>				
Monaco/MC		901	401	631	Qatar/QA		905	405	635
Mongolia/MN			404		Réunion/RE			408	
Montenegro/ME			407		Romania/RO		907	407	637
Montserrat/MS			402		Rota (Northern Mariana Islands)/MP			407	
Morocco/MA			407		Russia/RU		907	407	
Mozambique/MZ			408		Rwanda/RW			408	
Namibia/NA			408		Saba (Netherlands Antilles)/AN			402	
Nepal/NP			405		Saipan (Northern Mariana Islands)/MP			407	
Netherlands (Holland)/NL	901	901	401	631	Samoa/WS			407	
Netherlands Antilles/AN			402		San Marino/SM			401	631
New Caledonia/NC			407		Saudi Arabia/SA		905	405	635
New Zealand/NZ			404	634	Scotland (United Kingdom)/GB	901	901	401	631
Nicaragua/NI			406	636	Senegal/SN			408	
Niger/NE			408		Serbia/RS			407	
Nigeria/NG			408		Seychelles/SC			408	
Norfolk Island/NF			407						
Northern Ireland (United Kingdom)/GB	901	901	401	631					

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

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Effective January 3, 2011

Export

Worldwide Zone Chart

Destination	Zones				Destination	Zones			
	Express Plus	Express	Saver (Express)	Expedited		Express Plus	Express	Saver (Express)	Expedited
Sierra Leone/SL			408		Togo/TG			408	
Singapore/SG	909	909	409	639	Tonga/TO			407	
Slovakia/SK		907	407	637	Tortola (British Virgin Islands)/VG			402	
Slovenia/SI		907	407	637	Trinidad and Tobago/TT			402	
Solomon Islands/SB			407		Truk (Micronesia, Federated States of)/FM			407	
South Africa/ZA		908	408		Tunisia/TN			407	
Spain/ES	903	903	403	633	Turkey/TR		905	405	635
Sri Lanka/LK			405		Turkmenistan/TM			407	
St. Barthélemy (Guadeloupe)/GP			402		Turks and Caicos Islands/TC			402	
St. Christopher (St. Kitts and Nevis)/KN			402		Tuvalu/TV			407	
St. Croix (U.S. Virgin Islands)/VI			402		Uganda/UG			408	
St. Eustatius (Netherlands Antilles)/AN			402		Ukraine/UA			407	
St. John (U.S. Virgin Islands)/VI			402		Union Island (St. Vincent and the Grenadines)/VC			402	
St. Kitts and Nevis/KN			402		United Arab Emirates/AE		905	405	635
St. Lucia/LC			402		United Kingdom/GB	901	901	401	631
St. Maarten (Netherlands Antilles)/AN			402		Uruguay/UY			406	
St. Martin (Guadeloupe)/GP			402		U.S. Virgin Islands/VI			402	
St. Thomas (U.S. Virgin Islands)/VI			402		Uzbekistan/UZ			407	
St. Vincent and the Grenadines/VC			402		Vanuatu/VU			407	
Suriname/SR			406		Vatican City (Italy)/VA	901	901	401	631
Swaziland/SZ			408		Venezuela/VE			406	636
Sweden/SE	903	903	403	633	Vietnam/VN			404	
Switzerland/CH	903	903	403	633	Virgin Gorda (British Virgin Islands)/VG			402	
Tahiti (French Polynesia)/PF			407		Wales (United Kingdom)/GB	901	901	401	631
Taiwan/TW	909	909	409	639	Wallis and Futuna Islands/WF			407	
Tajikistan/TJ			407		Yap (Micronesia, Federated States of)/FM			407	
Tanzania/TZ			408		Yemen/YE			405	
Thailand/TH	904	904	404	634	Zaire (Congo, Democratic Republic of)/CD			408	
Timor-Leste (East Timor)/TL			407		Zambia/ZM			408	
Tinian (Northern Mariana Islands)/MP			407		Zimbabwe/ZW			408	

An Extended Area Surcharge may apply to certain destinations within a country. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

- To learn more about international shipping and country-specific regulations, visit ups.com/importexport.

- To determine landed costs, screen for denied parties, and use other trade tools,

visit ups.com/tradeability or call the International Customer Service Center at 1-800-782-7892.

Effective January 3, 2011

Alaska and Hawaii – Export

Determine the Zone

TO CANADA

Use the Canada Zone Chart beginning on page 59 to determine the destination zone for the international service option you've selected.

An Extended Area Surcharge may apply to certain destinations within Canada for UPS Worldwide Express Plus[®], UPS Worldwide Express[®], UPS Worldwide Saver[®] and UPS Worldwide Expedited[®] shipments.

Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited

1. Use the first three characters of the destination postal code, and refer to the Canada Zone Chart beginning on page 59.

2. Locate the zone for the selected service option.

Examples:

For a UPS Worldwide Express Plus or UPS Worldwide Express shipment from anywhere in the U.S. to Montreal, Quebec, H2Z 1R1, Canada, the zone is 81.

For a UPS Worldwide Saver shipment from anywhere in the U.S. to the same address, the zone is 481.

For a UPS Worldwide Expedited shipment from anywhere in the U.S. to the same address, the zone is 71.

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
Quebec (cont.)			
H0N - H9Z	81	481	71
J0A - J0L		482	72
J0M		481	71
J0N - J0V		482	72
J0W - J0Z		481	71
J1A - J3C		482	72
J3E		481	71

*To determine whether UPS Worldwide Express Plus[®] and UPS Worldwide Express[®] services are available to your destination postal code, refer to ups.com[®] or call 1-800-782-7892.

Effective January 3, 2011

Alaska and Hawaii – Export Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
Newfoundland			
A0A - A0Z		481	71
A1A - A1N		482	72
A1P - A9Z		481	71
Nova Scotia			
B0A - B2T		481	71
B2V - B3B		482	72
B3C - B3G		481	71
B3H - B4B		482	72
B4C - B9Z		481	71
Prince Edward Island			
C0A - C0Z		481	71
C1A - C1E		482	72
C1G - C9Z		481	71
New Brunswick			
E0A - E0Z		481	71
E1A - E1G		482	72
E1H - E2G		481	71
E2H - E2S		482	72
E2T - E2Z		481	71
E3A - E3E		482	72
E3G - E9Z		481	71
Quebec			
G0A		482	72
G0B - G0J		481	71
G0K - G0L		482	72
G0M - G0S		482	72
G0T - G0W		481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
Quebec (cont.)			
G0X - G0Z		482	72
G1A - G3A		481	71
G3B - G3K		482	72
G3L - G4P		482	72
G4R - G4S		481	71
G4T - G4V		482	72
G4W - G4Z		481	71
G5A		482	72
G5B - G5T		481	71
G5V - G6A		482	72
G6B		481	71
G6C - G6J		482	72
G6K		481	71
G6L - G6T		482	72
G6V - G6Z		481	71
G7A		481	71
G7B - G8P		481	71
G8R - G8S		482	72
G8T - G9Z		482	72
H0A - H0L		481	71
H0M		481	71
H0N - H9Z	81	481	71
J0A - J0L		482	72
J0M		481	71
J0N - J0V		482	72
J0W - J0Z		481	71
J1A - J3C		482	72
J3E		481	71

An Extended Area Surcharge may apply. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to ups.com® or call 1-800-782-7892.

Effective January 3, 2011

Alaska and Hawaii – Export Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
Quebec (cont.)			
J3G - J3S		482	72
J3T - J3V		481	71
J3W - J3X		482	72
J3Y - J5R	81	481	71
J5S - J5X		482	72
J5Y - J7H	81	481	71
J7J - J7N	82	482	72
J7P - J7W		481	71
J7X - J8N		482	72
J8P - J9C	81	481	71
J9E		482	72
J9G - J9J		482	72
J9K - J9Z		481	71
Ontario			
K0A - K0H		482	72
K0J		481	71
K0K - K0Z		482	72
K1A - K4A	81	481	71
K4B - K7T		482	72
K7V - K8H		482	72
K8J - L1E		482	72
L1F - L1Z		481	71
L2A - L2C		482	72
L2E - L2W		481	71
L2X - L3N		482	72
L3P - L3T	81	481	71
L3V - L3W		482	72
L3X - L4L	81	481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
Ontario (cont.)			
L4M - L4R		482	72
L4S - L9T	81	481	71
L9V - L9Z		482	72
M0A - M9Z	81	481	71
N0A - N1A	82	482	72
N1B - N2Y	81	481	71
N2Z		482	72
N3A - N3V	81	481	71
N3W - N5T		482	72
N5V - N6N	81	481	71
N6P - N8M		482	72
N8N - N9K	81	481	71
N9L - N9Z		482	72
P0A - P0Z		481	71
P1A - P2M		482	72
P2N		481	71
P2P - P3K		482	72
P3L		481	71
P3M		482	72
P3N - P3P		481	71
P3R - P4M	82	482	72
P4N - P4R		481	71
P4S - P4Z		482	72
P5A		481	71
P5B - P5M		482	72
P5N		481	71
P5P - P8M		482	72
P8N		481	71

An Extended Area Surcharge may apply. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to ups.com® or call 1-800-782-7892.

Effective January 3, 2011

Alaska and Hawaii – Export

Canada Zone Chart

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
Ontario (cont.)			
P8P - P8S		482	72
P8T		481	71
P8V - P8Z		482	72
P9A		481	71
P9B - P9M		482	72
P9N		481	71
P9P - P9Z		482	72
Manitoba			
R0A - R2B		481	71
R2C - R4A	81	481	71
R4B - R9Z		481	71
Saskatchewan			
S0A - S0Z		481	71
S1A - S3M		482	72
S3N		481	71
S3P - S3Z		482	72
S4A		481	71
S4B - S4G		482	72
S4H		481	71
S4J - S4M		482	72
S4N - S4Z		482	72
S5A - S7G		481	71
S7H - S7V		481	71
S7W - S9Z		481	71
Alberta			
T0A - T0B		481	71
T0C		482	72
T0E - T1W		481	71
T1X		481	71

Destination Postal Code Range	Express Plus and Express*	Saver (Express)	Expedited
Alberta (cont.)			
T1Y - T3Z	81	481	71
T4A - T4Z	82	482	72
T5A - T6V		481	71
T6W - T6X		481	71
T6Y - T7W		481	71
T7X - T8N		482	72
T8P - T8Z		481	71
T9A - T9E		482	72
T9G - T9Z		481	71
British Columbia			
V0A - V0L		481	71
V0M		481	71
V0N - V1L		481	71
V1M		481	71
V1N - V2R		481	71
V2S - V2V		481	71
V2W - V3E		481	71
V3G		481	71
V3H - V7Z	81	481	71
V8A - V8K		481	71
V8L - V9E	82	482	72
V9G - V9Z		481	71
Nunavut			
X0A - X0C		481	
Northwest Territories			
X0E - X9Z		481	
Yukon			
Y0A - Y9Z		481	

An Extended Area Surcharge may apply. Extended Area destinations are subject to change. For the most current information, refer to ups.com/rates or call 1-800-782-7892.

*To determine whether UPS Worldwide Express Plus® and UPS Worldwide Express® services are available to your destination postal code, refer to ups.com® or call 1-800-782-7892.

Alaska and Hawaii – Export Shipment Pricing

UPS Worldwide Express Plus[®], UPS Worldwide Express[®], UPS Worldwide Saver[®] and UPS Worldwide Expedited[®]

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

What Qualifies

1. You have multiple-package shipments picked up on the same day and shipped to a single consignee.

2. You use UPS WorldShip[®], UPS Internet Shipping, UPS CampusShip[®], the UPS Developer Kit or a UPS Ready[®] solution that supports full international service, or a UPS Worldwide Services Waybill.

What Does Not Qualify

Shipment pricing does not apply to Express Envelopes, Paks, the UPS 10 KG Box[®], the UPS 25 KG Box[®] or packages recorded in a UPS Shipping Record book; they are each considered separate shipments.

Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages 7 to 9 for instructions on calculating dimensional and billable weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates).

When the payer of the shipping charges is located in the destination country, the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

For shipments weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound. The amount billed will be the result

of this calculation or the minimum rate shown, whichever is greater.

Customs Brokerage

For UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited, rates include routine in-house customs clearance by UPS Supply Chain Solutions[®]. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the services listed above.

Customs clearance for the services listed is provided by the UPS Supply Chain Solutions customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight.

Useful Information – International Shipping	
UPS TradeAbility[®] Harmonizer, landed cost and compliance tools	Visit ups.com/tradeability
Import/Export Support Information on international shipping and trade	Visit ups.com/international
Shipping Forms Import/export documents	Visit ups.com/intl_forms
International Customer Service Information regarding international shipments	Call 1-800-782-7892

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Express®

GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.*

For UPS Worldwide Express Plus® shipments, add \$40.00 to the appropriate UPS Worldwide Express rate.

Zones	81	82	84	901	903	904	905	906	907	908	909	912
Letter**	\$36.25	\$37.75	\$39.00	\$50.50	\$57.75	\$58.25	\$60.00	\$73.00	\$111.25	\$111.00	\$48.50	\$57.00
Pak 1 Lbs.***	58.50	60.25	61.25	69.75	82.25	79.75	78.00	88.25	130.75	131.00	65.25	76.50
Pak 2 Lbs.***	62.25	65.25	63.50	72.50	82.75	91.50	83.50	117.25	156.50	157.00	68.25	81.75
1 Lbs.	62.00	67.75	64.75	75.75	91.75	86.00	86.00	99.00	137.75	135.75	72.50	83.75
2	69.50	74.25	73.25	88.75	109.75	97.75	99.50	124.75	158.75	159.50	84.00	97.00
3	79.00	82.50	86.25	104.00	123.50	111.75	113.00	149.25	194.75	192.50	102.00	110.50
4	85.75	91.75	93.50	118.50	137.00	125.75	126.75	174.25	220.50	217.75	116.50	119.25
5	89.25	98.00	105.00	132.00	146.75	139.25	141.00	198.75	246.75	243.75	129.75	131.00
6	92.25	102.50	114.25	141.00	157.75	152.50	153.75	223.75	263.00	260.00	137.25	144.00
7	95.25	107.75	124.00	148.75	166.50	165.75	166.00	248.75	284.75	281.75	145.00	157.25
8	99.75	114.50	134.75	156.50	178.50	179.25	179.50	271.50	305.75	302.25	155.00	168.75
9	103.25	119.00	140.75	165.25	191.50	191.25	192.75	293.75	324.75	321.00	161.75	181.75
10	107.00	124.75	147.25	174.75	200.75	204.25	205.50	316.25	333.75	329.75	167.75	194.75
11	110.75	127.00	155.25	177.25	212.50	217.25	217.25	336.50	347.50	346.25	172.00	202.25
12	111.25	129.25	160.25	182.50	219.00	229.75	230.50	359.00	363.50	361.00	178.50	209.50
13	121.00	139.75	166.75	194.50	227.25	242.75	243.75	381.25	407.50	402.75	187.25	227.00
14	126.25	145.75	172.75	204.50	236.25	254.75	256.25	400.75	427.75	422.75	193.50	234.25
15	131.25	150.75	178.25	211.75	244.00	267.75	268.75	421.25	448.50	443.50	203.75	245.75
16	136.25	155.50	185.50	219.25	256.25	277.50	279.00	440.75	468.75	463.50	211.00	256.00
17	140.00	160.00	192.50	226.75	264.75	287.50	289.25	458.75	490.25	484.50	218.25	268.25
18	145.00	166.50	198.25	235.25	273.50	298.50	299.50	474.75	512.25	510.00	226.25	277.25
19	149.25	172.00	202.00	242.00	278.75	308.25	309.75	491.00	533.00	530.50	233.00	286.25
20	155.00	177.50	205.25	250.25	289.00	320.00	320.00	507.50	553.75	551.50	239.25	295.75
21	159.75	182.50	208.25	258.25	298.50	328.00	330.00	525.50	578.50	570.75	249.25	304.75
22	164.00	187.50	208.50	264.00	303.75	340.25	339.75	543.00	598.00	590.00	259.25	306.75
23	168.25	191.50	211.75	271.25	311.75	348.25	350.25	555.75	609.00	606.50	263.00	315.75
24	170.25	193.50	214.00	278.75	318.75	358.00	359.50	572.25	628.50	621.00	265.25	324.25
25	172.00	196.25	218.50	285.50	326.75	367.75	370.00	589.50	643.75	639.50	269.50	335.00

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- To determine the rate for international multiple-package shipments, refer to page 62.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

***The Pak rate will apply to Letters weighing more than eight ounces, but less than the weight shown. Pak rates also apply when:

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.
- Customs value of the shipment is less than \$100.00.
- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Express®

GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.*

Zones	81	82	84	901	903	904	905	906	907	908	909	912
26 Lbs.	\$181.00	\$207.75	\$227.00	\$293.50	\$334.75	\$374.50	\$380.25	\$605.00	\$668.00	\$665.50	\$277.00	\$347.00
27	189.00	218.50	236.00	299.75	341.25	384.00	390.50	621.00	686.50	684.00	291.50	355.75
28	196.75	221.50	241.75	307.00	349.50	394.00	400.50	636.75	705.25	702.50	298.75	364.75
29	200.25	224.25	245.25	313.25	357.00	404.00	410.50	650.25	723.00	720.25	304.75	374.25
30	204.00	228.25	248.25	319.25	368.00	414.25	420.75	664.00	741.50	738.75	311.75	383.25
31	207.00	231.75	251.00	326.00	375.50	423.75	430.75	677.00	759.50	756.75	317.50	392.50
32	211.50	236.00	252.00	335.75	383.75	433.50	440.75	690.50	778.25	775.25	327.75	401.75
33	215.75	240.75	255.00	340.25	391.75	443.25	451.00	704.00	795.50	792.50	332.50	410.75
34	219.75	244.50	256.75	349.25	399.75	453.25	460.25	717.25	813.25	810.25	339.25	419.50
35	223.50	248.50	259.25	356.25	407.50	463.00	470.50	730.25	830.75	827.50	346.00	428.75
36	226.50	252.00	261.00	362.75	415.00	472.50	479.75	743.50	847.25	844.25	352.50	438.25
37	231.00	257.00	264.25	369.50	422.50	481.25	489.25	756.50	863.75	857.25	359.00	447.50
38	233.75	260.25	267.25	375.50	430.00	489.50	498.50	769.25	879.50	876.50	364.75	456.50
39	238.00	263.75	270.25	383.00	437.75	498.50	508.25	783.00	896.25	893.00	372.25	465.50
40	242.75	267.50	275.50	389.25	445.25	506.75	517.50	796.00	910.75	907.25	378.00	474.50
41	247.25	271.50	278.75	395.50	453.00	521.00	530.00	809.00	924.75	921.50	379.00	483.50
42	251.25	275.75	283.00	401.50	461.25	531.00	540.00	822.00	939.75	936.25	386.50	493.00
43	254.75	281.50	286.25	408.75	469.00	540.25	549.75	835.00	954.00	950.50	393.25	502.25
44	258.25	285.75	290.50	414.25	477.75	549.75	559.75	848.25	968.00	964.25	402.75	511.50
45	262.00	289.25	293.75	420.75	485.00	559.50	569.75	861.00	982.25	978.75	408.75	516.25
46	265.00	295.50	297.75	427.00	492.75	568.25	579.00	871.75	996.75	993.00	414.75	525.25
47	269.00	298.50	302.50	434.00	500.50	578.00	589.50	885.00	1,011.25	1,007.50	421.75	538.75
48	272.75	304.25	306.25	440.50	507.75	587.75	599.25	898.00	1,025.75	1,013.75	428.25	548.25
49	275.75	307.00	311.25	447.25	515.75	597.25	609.00	910.75	1,039.75	1,027.75	434.50	557.25
50	279.50	310.75	314.50	454.00	522.50	607.25	618.25	923.75	1,053.75	1,042.00	440.75	559.25
52	286.00	316.50	321.25	465.25	538.50	631.00	637.75	950.00	1,083.00	1,070.50	451.75	578.00
54	290.50	321.50	327.75	480.25	546.50	651.50	660.25	976.25	1,101.00	1,098.50	458.25	596.25
56	297.25	327.75	334.25	494.00	563.00	671.25	681.00	1,002.25	1,129.50	1,127.00	471.00	616.00
58	302.50	333.75	340.75	508.25	579.25	690.50	701.50	1,028.75	1,158.00	1,155.25	484.75	634.50
60	312.00	341.25	347.50	525.00	606.50	712.75	719.00	1,054.50	1,198.25	1,184.25	501.75	652.50
62	318.00	347.50	353.75	540.75	622.75	731.00	738.50	1,080.75	1,226.75	1,212.75	515.75	664.75
64	323.50	352.25	360.25	554.75	639.25	749.00	758.75	1,106.75	1,255.00	1,252.50	529.00	686.75
66	327.25	357.50	367.00	569.00	655.25	768.75	778.50	1,133.00	1,284.00	1,281.75	542.50	710.50
68	333.50	363.50	373.50	582.75	672.00	789.00	799.25	1,158.75	1,312.25	1,309.75	556.25	721.50
70	343.75	369.25	379.00	602.75	688.25	809.50	820.00	1,184.75	1,341.25	1,338.75	569.25	744.25

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Express®

GUARANTEED TWO TO FOUR DAYS BY 10:30 A.M. OR 12:00 P.M.*

Zones	81	82	84	901	903	904	905	906	907	908	909	912
72 Lbs.	\$346.25	\$376.25	\$385.50	\$613.75	\$702.75	\$828.75	\$839.75	\$1,211.00	\$1,370.00	\$1,367.50	\$574.00	\$755.50
74	356.75	387.25	391.25	626.50	718.75	849.75	860.25	1,237.25	1,396.75	1,407.75	584.25	787.25
76	361.75	393.50	397.25	640.75	735.75	869.25	880.75	1,261.50	1,427.50	1,438.50	600.75	790.75
78	363.75	394.75	402.25	655.75	752.25	888.75	900.75	1,286.25	1,456.25	1,467.50	614.00	806.25
80	367.00	396.75	408.50	657.25	768.50	909.00	921.00	1,310.50	1,484.75	1,496.25	627.00	829.50
82	370.75	402.50	413.25	680.00	784.25	922.75	936.50	1,328.75	1,513.00	1,524.50	638.00	839.50
84	380.25	414.25	417.50	692.25	792.25	942.75	957.00	1,340.25	1,542.25	1,547.00	648.50	855.75
86	386.00	424.75	423.00	699.75	813.50	971.25	979.25	1,352.50	1,571.00	1,583.25	653.25	866.50
88	389.00	428.00	425.50	713.25	826.25	988.25	998.75	1,364.00	1,599.75	1,612.25	665.50	880.75
90	392.25	434.75	430.50	721.50	849.75	999.50	1,029.25	1,389.00	1,644.25	1,640.50	682.75	903.00
92	393.50	436.75	437.00	731.75	869.25	1,018.75	1,049.50	1,401.00	1,673.50	1,686.50	692.25	923.00
94	395.25	442.50	441.00	746.25	885.25	1,037.75	1,069.00	1,412.75	1,708.50	1,692.50	706.00	944.00
96	398.00	444.50	445.00	759.50	897.75	1,056.75	1,089.00	1,426.00	1,761.50	1,745.00	714.50	961.25
98	403.00	446.00	449.50	773.75	912.75	1,075.50	1,108.25	1,442.25	1,790.50	1,773.50	741.50	969.00
100	407.00	450.00	454.00	784.50	922.50	1,094.75	1,126.75	1,460.00	1,818.25	1,801.00	755.50	976.50
105	422.50	462.25	475.75	800.50	968.50	1,126.75	1,183.00	1,513.00	1,900.00	1,891.00	789.25	1,011.50
110	442.75	484.00	498.50	838.50	1,017.25	1,196.25	1,228.25	1,603.75	1,988.00	1,981.00	826.75	1,055.50
115	462.75	509.00	521.00	872.50	1,061.25	1,250.75	1,284.00	1,676.25	2,078.25	2,071.25	864.25	1,100.00
120	482.75	531.00	543.75	918.50	1,108.25	1,305.25	1,339.75	1,748.75	2,168.50	2,161.00	901.75	1,144.25
125	503.00	553.25	566.25	961.75	1,155.75	1,359.50	1,395.50	1,824.75	2,259.00	2,251.00	939.50	1,188.75
130	523.25	575.00	589.00	1,000.00	1,200.75	1,413.75	1,451.25	1,887.75	2,349.50	2,341.25	977.00	1,233.00
135	543.50	597.50	611.50	1,038.50	1,244.50	1,468.25	1,507.00	1,943.50	2,439.50	2,431.25	1,014.50	1,277.50
140	563.25	619.25	634.25	1,076.50	1,288.25	1,522.50	1,562.75	2,018.00	2,530.00	2,521.25	1,051.75	1,321.50
145	583.50	641.50	656.75	1,115.00	1,337.50	1,577.00	1,618.50	2,074.75	2,620.50	2,611.50	1,089.50	1,366.00
150	603.25	663.50	679.50	1,153.50	1,381.50	1,631.25	1,674.00	2,146.25	2,710.75	2,701.25	1,127.00	1,410.25

UPS Worldwide Express Shipments of More Than 150 Lbs.**

Zones	81	82	84	901	903	904	905	906	907	908	909	912
Price Per Pound	\$4.03	\$4.43	\$4.54	\$7.70	\$9.21	\$10.88	\$11.16	\$14.31	\$18.07	\$18.01	\$7.52	\$9.40
Minimum Rate	603.25	663.50	679.50	1,153.50	1,381.50	1,631.25	1,674.00	2,146.25	2,710.75	2,701.25	1,127.00	1,410.25

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds.

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Saver®

GUARANTEED TWO TO FOUR DAYS BY END OF DAY*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
Letter**	\$34.90	\$36.20	\$37.50	\$48.60	\$47.90	\$55.40	\$56.00	\$57.60	\$70.20	\$106.80	\$107.60	\$46.50	\$54.70
Pak 1 Lbs.***	56.20	58.00	58.90	67.10	62.00	79.10	77.20	74.90	84.80	126.20	126.50	62.70	73.90
Pak 2 Lbs.***	59.80	63.00	60.90	69.80	69.30	79.40	88.60	80.30	112.80	151.20	151.60	65.50	78.90
1 Lbs.	59.60	65.00	62.20	72.80	71.90	88.30	82.80	82.30	95.20	132.20	130.10	69.70	80.70
2	66.90	71.40	70.20	85.40	82.80	105.30	94.70	95.40	119.90	152.50	152.20	80.60	93.10
3	75.90	79.30	82.90	99.90	97.00	118.70	107.20	108.50	143.10	186.90	184.80	98.00	105.80
4	82.50	88.60	90.40	114.10	109.70	131.60	120.90	122.40	167.30	211.70	209.10	111.80	114.40
5	85.90	94.60	100.50	126.90	123.40	140.90	133.90	135.30	191.00	237.00	234.80	124.50	126.20
6	88.90	98.60	109.80	135.80	134.80	151.40	146.90	147.60	214.90	252.50	250.60	131.70	138.30
7	91.70	103.90	119.40	143.30	144.10	161.50	159.60	159.50	239.00	273.60	272.00	139.30	151.10
8	96.20	110.30	129.70	150.60	152.20	171.30	172.50	172.40	260.90	293.70	292.80	148.70	163.00
9	99.50	114.80	135.40	159.00	152.50	183.90	184.20	185.10	282.30	312.00	310.60	155.30	175.30
10	103.20	120.40	141.80	168.30	155.20	192.90	196.60	197.40	304.00	320.70	318.40	161.20	187.10
11	106.90	122.60	149.50	170.90	160.50	204.10	209.20	208.70	323.30	333.80	334.50	165.30	195.00
12	107.40	124.80	154.20	176.80	171.60	210.40	221.30	221.60	345.10	349.10	347.70	171.50	202.40
13	116.60	134.80	160.60	187.80	181.00	218.30	233.80	234.10	366.40	391.50	388.00	179.70	218.00
14	121.80	140.70	166.30	197.00	185.90	226.90	245.30	246.10	385.10	410.90	406.50	185.80	225.00
15	126.50	145.40	171.80	204.00	203.70	234.40	257.80	258.30	404.80	430.90	425.00	195.80	236.10
16	131.40	150.10	178.80	211.20	210.20	246.20	267.40	268.10	423.50	450.40	445.40	202.80	246.10
17	135.00	154.30	185.30	218.40	219.70	254.30	276.80	278.00	440.90	471.00	463.80	209.70	257.80
18	139.90	160.60	190.80	226.50	221.10	262.70	287.50	287.80	456.30	492.10	486.40	217.30	266.40
19	143.70	165.50	194.50	233.10	236.60	267.90	297.00	297.80	471.90	512.00	505.40	223.80	275.00
20	149.10	171.00	197.70	241.10	239.60	277.70	308.20	307.30	487.80	532.10	524.60	229.80	284.30
21	153.90	175.80	200.50	248.80	240.90	286.80	315.80	317.00	505.10	555.90	543.70	239.40	292.90
22	157.90	180.50	200.80	254.30	243.30	292.00	327.70	326.40	522.00	574.60	562.00	249.00	299.30
23	162.00	184.30	204.00	261.30	251.20	299.70	335.50	336.60	534.10	585.20	578.00	252.80	307.80
24	163.70	186.30	206.20	268.50	257.90	306.20	344.90	345.40	550.10	603.80	593.00	254.80	315.00
25	165.50	188.80	210.50	275.00	264.30	314.10	354.20	355.60	566.70	618.60	610.60	259.00	322.90
26	174.20	200.20	218.60	282.80	279.10	321.50	360.80	365.50	581.60	641.80	636.90	266.10	333.40
27	181.90	210.60	227.40	288.80	282.20	328.00	370.00	375.20	596.80	659.70	656.30	280.20	341.80
28	189.30	213.30	232.80	295.70	283.70	335.90	379.50	384.90	612.00	677.60	673.30	287.00	350.60
29	192.80	216.00	236.20	301.60	291.30	343.10	389.10	394.60	624.90	694.60	690.70	292.70	359.60
30	196.60	219.80	239.20	307.60	295.70	353.60	399.00	404.40	638.20	712.60	708.00	299.60	368.40

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- Dimensional weight may apply. Refer to pages 7 and 8 for more information.
- To determine the rate for international multiple-package shipments, refer to page 62.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in an Express Envelope. Express Envelopes containing items other than those listed above or exceeding eight ounces are subject to the rate corresponding to the weight of the Express Envelope. Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

***The Pak rate will apply to Letters weighing more than eight ounces, but less than the weight shown. Pak rates also apply when:

- The shipment is in a UPS Pak.
- UPS Pak is selected at the time of shipping.
- Customs value of the shipment is less than \$100.00.
- The shipment weighs less than or equal to one or two pounds. Shipments above two pounds are rated by weight.

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Saver®

GUARANTEED TWO TO FOUR DAYS BY END OF DAY*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
31 Lbs.	\$199.30	\$223.30	\$241.70	\$314.00	\$301.50	\$360.80	\$408.30	\$414.10	\$650.70	\$729.60	\$724.80	\$305.20	\$377.20
32	203.60	227.20	242.80	323.50	308.50	368.80	417.60	423.60	663.70	747.80	742.80	314.10	386.10
33	207.70	231.90	245.70	327.80	315.30	376.30	427.00	433.60	676.80	764.40	759.80	319.40	394.90
34	211.60	235.40	247.20	336.50	326.70	384.10	436.70	442.50	689.40	781.50	777.30	326.10	403.30
35	215.20	239.40	249.80	343.30	328.20	391.40	446.00	452.00	701.90	798.10	794.00	332.50	412.10
36	218.00	242.80	251.50	349.40	354.20	398.80	455.10	461.00	714.70	814.20	812.10	338.60	421.20
37	222.40	247.60	254.60	356.00	361.90	406.00	463.70	470.30	727.00	829.90	825.90	344.90	430.00
38	225.20	250.60	257.30	361.80	370.80	413.30	471.50	479.20	739.50	845.20	834.60	350.60	438.70
39	229.30	254.00	260.50	369.00	378.60	420.70	480.20	488.50	752.60	861.30	851.20	357.70	447.40
40	233.70	257.60	265.50	375.00	384.60	427.90	488.20	497.30	765.20	875.20	867.80	363.20	456.20
41	238.10	261.40	268.50	381.00	391.00	435.30	502.10	509.50	777.80	888.60	882.60	364.20	464.80
42	241.90	265.60	272.70	386.70	393.50	443.30	511.50	519.00	790.20	903.00	897.00	371.40	473.90
43	245.30	271.10	275.90	393.70	394.20	450.80	520.60	528.50	802.70	916.70	911.20	377.90	482.70
44	248.70	275.30	279.90	399.10	401.50	459.00	529.60	537.90	815.30	930.30	925.90	386.90	491.60
45	252.40	278.70	283.00	405.40	403.60	466.00	539.00	547.60	827.80	943.90	940.20	392.90	496.20
46	255.20	284.70	286.80	411.20	415.40	473.60	547.40	556.70	838.00	957.70	954.50	398.60	504.90
47	259.10	287.50	291.50	418.10	419.30	481.00	557.00	566.50	850.80	971.90	969.00	405.20	518.00
48	262.60	293.00	295.20	424.50	426.80	488.00	566.20	576.10	863.20	985.70	977.10	411.40	527.10
49	265.50	295.70	299.80	430.70	431.60	495.70	575.40	585.50	875.50	999.10	993.30	417.70	535.60
50	269.30	299.40	303.00	437.30	437.60	502.20	585.10	594.30	888.00	1,012.70	1,008.90	423.50	537.60
52	275.50	305.00	309.50	448.30	476.40	517.50	608.10	613.00	913.10	1,040.70	1,038.60	434.20	555.50
54	279.80	309.70	315.80	462.80	488.40	525.20	627.70	634.80	938.60	1,057.90	1,068.20	440.40	573.10
56	286.50	315.60	322.00	475.90	503.90	541.00	646.60	654.60	963.40	1,085.40	1,098.00	452.80	592.20
58	291.40	321.50	328.20	489.80	517.80	556.50	665.40	674.40	988.90	1,112.70	1,120.30	465.90	609.90
60	300.60	328.80	334.90	505.80	529.80	582.90	686.70	691.20	1,013.60	1,151.40	1,147.70	482.20	627.30
62	306.40	334.80	340.80	519.80	543.10	598.60	704.40	709.90	1,039.10	1,178.90	1,176.60	495.60	639.00
64	311.60	339.20	347.10	533.40	546.50	614.30	721.80	729.30	1,064.10	1,206.00	1,206.20	508.50	660.10
66	315.30	344.30	353.70	547.00	548.50	629.80	740.80	748.40	1,089.20	1,234.00	1,235.60	521.50	683.00
68	321.20	350.30	359.90	560.40	588.10	645.90	760.40	768.20	1,114.10	1,261.10	1,264.80	534.70	693.60
70	331.10	355.70	365.20	576.10	602.10	661.60	780.10	788.30	1,138.90	1,288.90	1,294.50	547.20	715.40
72	333.40	362.50	371.40	590.30	613.30	675.50	798.50	807.30	1,164.40	1,316.60	1,325.70	551.80	726.30
74	343.70	373.20	376.90	603.80	628.10	690.70	818.80	827.10	1,189.50	1,342.20	1,355.60	561.60	756.70
76	348.60	379.00	382.70	617.50	639.20	707.30	837.70	846.60	1,212.70	1,371.70	1,387.80	577.40	760.20
78	350.40	380.40	387.50	631.90	653.90	723.00	856.30	865.80	1,236.50	1,399.40	1,419.00	590.20	775.10
80	353.60	382.30	393.50	633.40	664.10	738.60	875.90	885.50	1,260.00	1,426.80	1,450.20	602.80	797.40

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

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Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Saver®

GUARANTEED TWO TO FOUR DAYS BY END OF DAY*

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
82 Lbs.	\$357.20	\$387.90	\$398.30	\$655.20	\$680.50	\$753.80	\$889.10	\$900.30	\$1,277.50	\$1,453.80	\$1,480.00	\$613.20	\$807.00
84	366.30	399.10	402.40	667.10	684.10	761.30	908.50	920.00	1,288.50	1,482.20	1,503.60	623.30	822.60
86	371.90	409.30	407.70	674.30	687.50	782.00	935.70	941.40	1,300.20	1,509.60	1,541.00	627.90	832.90
88	374.70	412.30	410.00	687.20	715.70	794.10	952.20	960.20	1,311.30	1,537.50	1,570.90	639.80	846.70
90	377.90	418.90	414.80	695.20	735.50	816.70	963.20	989.50	1,335.30	1,580.10	1,600.30	656.20	868.10
92	379.10	420.70	421.20	705.10	758.70	835.40	981.70	1,008.90	1,346.90	1,608.30	1,646.80	665.40	887.40
94	380.80	426.40	424.90	718.90	770.60	850.70	999.90	1,027.70	1,358.10	1,641.80	1,654.70	678.60	907.50
96	383.50	428.20	428.70	732.00	783.60	862.80	1,018.30	1,047.00	1,370.80	1,692.80	1,707.70	686.60	924.20
98	388.20	429.70	433.10	745.40	794.30	877.20	1,036.50	1,065.20	1,386.60	1,720.50	1,737.70	712.60	931.70
100	392.20	433.50	437.50	755.90	819.40	886.50	1,054.90	1,083.30	1,403.70	1,747.10	1,766.90	726.00	938.70
105	409.30	451.60	458.50	784.90	858.60	930.80	1,101.40	1,137.30	1,454.60	1,825.80	1,853.20	758.50	972.40
110	427.80	472.30	480.30	818.20	897.90	977.60	1,156.20	1,180.70	1,541.70	1,910.40	1,940.10	794.70	1,014.80
115	445.90	491.70	502.20	852.10	937.20	1,019.80	1,205.50	1,234.40	1,611.40	1,997.20	2,027.20	830.80	1,057.50
120	465.20	511.60	524.00	890.30	976.70	1,065.10	1,258.00	1,287.90	1,681.20	2,083.90	2,114.00	866.80	1,100.10
125	484.60	532.90	545.60	926.70	1,015.50	1,110.70	1,310.20	1,341.70	1,754.30	2,170.80	2,200.90	903.10	1,142.90
130	504.10	554.20	567.60	963.70	1,054.70	1,154.10	1,362.60	1,395.10	1,814.80	2,257.70	2,287.70	939.10	1,185.40
135	523.60	575.60	589.40	1,000.70	1,094.50	1,196.00	1,415.00	1,448.80	1,868.40	2,344.30	2,374.80	975.20	1,228.20
140	542.80	596.70	611.20	1,037.30	1,133.40	1,238.20	1,467.40	1,502.30	1,940.10	2,431.30	2,461.80	1,010.90	1,270.50
145	562.20	618.10	633.00	1,074.60	1,172.80	1,285.40	1,519.90	1,556.00	1,994.40	2,518.20	2,548.80	1,047.20	1,313.20
150	581.40	639.30	654.90	1,111.60	1,212.20	1,327.80	1,572.20	1,609.30	2,063.30	2,604.90	2,635.30	1,083.50	1,355.80

UPS Worldwide Saver Shipments of More Than 150 Lbs.**

Zones	481	482	484	401	402	403	404	405	406	407	408	409	412
Price Per Pound	\$3.88	\$4.26	\$4.37	\$7.41	\$8.08	\$8.85	\$10.48	\$10.73	\$13.76	\$17.36	\$17.56	\$7.22	\$9.04
Minimum Rate	581.40	639.30	654.90	1,111.60	1,212.20	1,327.80	1,572.20	1,609.30	2,063.30	2,604.90	2,635.30	1,083.50	1,355.80

Note: Delivery times may vary by destination postal code.

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

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- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

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**Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds.

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY*

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
1 Lbs.	\$58.20	\$62.80	\$61.45	\$69.25	\$66.55	\$81.10	\$78.40	\$78.90	\$87.95	\$85.85	\$66.70	\$77.80
2	63.75	68.85	68.60	82.80	80.30	93.85	92.10	92.20	112.60	109.70	78.05	90.50
3	70.15	76.45	79.45	96.40	89.45	107.70	104.40	104.90	137.05	133.75	91.95	103.25
4	75.25	83.85	83.75	109.75	100.40	120.85	116.35	118.00	160.70	157.75	105.20	111.50
5	78.80	90.80	94.20	123.05	109.45	134.05	128.35	130.55	183.90	181.15	116.00	123.55
6	81.65	92.85	102.65	131.05	120.80	146.30	141.15	142.60	207.55	204.35	126.10	135.30
7	84.80	96.55	110.25	138.05	128.25	156.75	152.95	154.20	230.20	226.25	132.85	146.50
8	87.95	100.15	121.90	144.40	134.40	166.30	164.70	167.55	249.40	245.50	141.20	159.20
9	91.35	105.65	127.55	152.25	141.65	178.05	176.45	180.05	267.90	263.65	145.60	169.50
10	94.50	109.35	129.75	155.20	147.15	186.95	188.10	191.05	277.35	282.60	152.20	179.20
11	98.80	114.80	135.95	165.15	155.25	196.20	199.60	199.90	304.65	300.30	157.30	189.25
12	102.00	118.70	146.75	172.00	161.85	203.00	211.05	209.90	322.25	317.75	165.25	197.95
13	106.15	123.40	149.00	179.25	167.60	211.40	222.25	220.90	340.20	335.15	170.15	210.15
14	109.85	127.20	149.20	186.50	173.45	219.55	232.40	230.65	356.55	351.25	177.45	218.70
15	113.00	131.60	154.15	193.75	179.80	227.10	241.10	239.70	373.00	367.80	183.25	228.10
16	116.60	134.70	159.10	200.10	186.25	236.00	251.95	249.65	387.50	382.85	190.60	238.40
17	120.05	138.00	164.05	205.80	192.70	244.05	261.25	258.50	400.60	397.40	197.20	250.30
18	123.60	141.30	168.65	210.35	200.50	251.85	270.15	267.95	420.55	412.65	204.25	259.30
19	127.85	145.05	174.90	215.80	207.50	259.25	279.80	276.85	436.70	427.70	210.60	268.65
20	131.30	148.70	177.95	223.10	214.95	265.30	289.20	285.60	452.85	442.65	217.40	277.15
21	133.95	152.20	180.60	225.55	221.65	271.95	298.45	293.40	462.70	455.05	224.25	281.25
22	136.75	155.55	183.10	233.20	227.50	278.75	306.50	301.10	477.95	469.05	232.25	291.45
23	140.25	158.45	186.45	241.35	233.40	285.65	314.45	308.25	493.60	483.10	238.30	299.00
24	143.05	161.80	192.45	251.55	238.80	292.00	322.50	315.45	503.80	496.25	242.60	305.85
25	145.85	165.45	200.00	252.30	246.70	301.05	329.95	322.50	509.45	509.50	248.35	313.35
26	149.00	169.95	200.95	266.35	251.65	310.70	337.75	329.05	529.25	522.85	253.45	324.30
27	152.20	174.70	203.35	267.55	257.55	315.15	345.85	336.25	543.80	536.10	257.45	334.25
28	155.70	175.85	207.75	270.95	262.35	321.90	353.75	342.30	555.85	548.15	263.35	342.90
29	158.50	179.95	211.30	274.60	268.75	329.15	361.75	349.15	569.25	561.10	269.25	350.65
30	161.90	183.60	214.95	274.95	273.75	335.35	368.80	355.95	581.00	573.10	274.35	358.10
31	165.00	187.35	218.60	281.20	278.95	341.45	377.05	362.15	591.50	583.00	280.85	368.80
32	168.55	191.35	219.80	296.30	284.65	347.60	384.55	368.80	603.30	594.90	289.10	376.05
33	171.05	195.10	221.65	298.70	290.15	353.85	392.05	375.65	614.50	606.10	295.10	383.50
34	173.50	198.75	224.30	303.35	294.95	360.00	399.55	381.90	625.25	615.50	301.35	389.80
35	175.95	202.10	227.20	310.80	300.40	366.30	407.85	388.40	628.00	626.40	306.85	398.95

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY*

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
36 Lbs.	\$178.40	\$205.40	\$229.30	\$315.80	\$305.25	\$372.55	\$414.85	\$395.10	\$645.20	\$636.80	\$311.90	\$405.70
37	181.60	209.55	233.00	317.75	309.95	379.35	421.00	401.35	657.55	646.80	316.75	410.70
38	184.45	213.25	234.65	319.40	314.85	385.80	429.90	408.30	668.20	657.45	323.25	420.45
39	187.15	217.20	238.75	319.90	320.15	391.90	438.20	414.85	678.90	667.95	331.25	427.50
40	189.65	220.30	241.00	321.40	324.95	398.20	444.80	425.15	689.50	678.75	336.30	435.05
41	192.40	223.55	242.10	325.75	329.45	403.90	451.05	435.35	700.40	689.10	341.10	439.70
42	196.50	226.85	244.80	329.85	334.15	408.80	457.45	440.40	711.05	699.25	344.90	446.30
43	199.40	231.00	247.40	337.40	338.40	414.20	463.70	446.35	721.75	710.30	349.15	453.60
44	202.20	234.30	249.75	341.75	343.05	420.35	470.15	452.70	732.40	721.35	354.05	459.80
45	206.85	237.60	252.35	345.70	348.00	426.85	476.35	459.65	743.05	731.05	358.20	465.90
46	211.05	240.55	255.05	355.35	352.95	432.95	482.45	466.35	754.05	743.25	364.15	471.65
47	213.60	244.00	260.10	356.30	357.10	438.95	488.85	472.95	764.70	754.10	368.50	478.15
48	216.60	247.20	264.90	357.10	362.50	444.85	495.00	479.35	775.40	764.50	373.15	479.75
49	219.20	250.15	269.15	361.60	366.00	451.00	501.15	485.90	786.25	772.70	376.55	485.60
50	222.00	253.45	272.05	366.45	369.00	457.00	508.35	492.15	796.55	784.65	380.85	487.85
52	227.70	260.20	275.85	372.75	377.30	466.15	519.55	500.60	816.70	799.15	389.35	493.65
54	234.30	265.75	280.25	380.90	385.50	471.45	529.85	507.20	828.50	811.55	397.85	503.15
56	240.00	272.05	286.20	397.75	395.35	477.15	539.90	513.20	833.75	825.80	408.00	508.00
58	246.55	277.90	292.25	414.80	403.60	483.05	550.00	520.05	848.00	839.15	416.35	517.70
60	252.30	283.50	292.85	417.90	411.85	491.10	560.30	527.60	862.50	852.25	424.95	519.75
62	258.05	289.65	296.55	419.05	421.75	497.85	570.40	533.45	864.35	861.05	433.15	520.90
64	262.15	295.45	300.85	427.05	432.30	501.35	580.75	537.85	870.20	866.90	441.90	525.45
66	267.05	301.75	305.00	433.60	442.40	507.80	587.40	543.80	876.40	871.70	450.20	527.15
68	272.75	306.95	310.60	435.45	450.80	514.25	594.70	549.65	887.05	877.85	458.65	533.65
70	278.60	312.85	313.45	442.20	459.45	519.80	601.75	560.70	891.55	891.05	467.45	540.10
72	283.65	318.50	317.20	447.70	468.35	524.90	608.85	566.60	901.40	901.20	471.05	541.15
74	287.95	324.45	321.25	453.40	476.40	529.95	617.70	572.55	911.50	911.90	474.70	549.05
76	291.60	328.05	325.65	458.20	485.05	534.25	627.40	578.45	919.45	919.40	478.15	557.75
78	296.65	332.95	329.80	461.20	492.65	534.90	637.15	584.40	926.30	926.10	481.95	566.35
80	302.00	334.45	334.10	462.95	498.60	535.90	646.95	590.35	927.90	932.80	485.60	575.05
82	307.40	335.75	338.20	471.70	504.30	536.60	654.95	593.25	929.85	938.60	489.20	576.40
84	309.55	336.35	341.95	480.85	509.60	542.20	661.90	599.25	930.15	944.40	525.95	582.50
86	314.90	337.25	343.35	484.50	514.25	545.80	669.30	605.20	934.65	950.60	530.65	589.05
88	317.90	339.75	344.05	484.95	518.85	549.35	675.65	611.15	938.45	956.25	535.45	594.75
90	323.20	340.35	347.50	491.35	522.45	553.10	682.00	613.30	944.25	962.35	540.35	601.90

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.

*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

Effective January 3, 2011

Alaska and Hawaii – Export

UPS Worldwide Expedited®

GUARANTEED DAY-DEFINITE THREE TO SEVEN DAYS BY END OF DAY*

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
92 Lbs.	\$324.35	\$343.00	\$351.70	\$495.05	\$526.40	\$554.55	\$689.80	\$614.30	\$950.15	\$968.55	\$545.45	\$608.80
94	326.75	347.55	368.00	498.80	534.15	558.00	698.30	617.15	956.05	974.55	551.35	616.35
96	331.35	349.95	369.05	502.85	541.60	561.45	706.40	620.80	958.05	980.15	556.90	623.50
98	332.60	352.75	369.90	508.50	549.05	565.40	715.00	624.85	959.40	987.10	563.10	631.15
100	337.30	353.80	378.50	519.65	562.40	568.25	723.25	630.60	960.60	991.70	574.30	638.00
105	351.80	370.75	395.80	537.05	583.55	589.30	746.70	645.10	988.80	1,030.05	591.65	658.70
110	366.45	387.40	412.70	556.35	611.25	605.70	768.95	663.70	1,016.45	1,064.50	613.25	678.30
115	380.55	403.60	427.85	574.75	633.00	633.85	793.65	678.25	1,064.10	1,088.55	646.10	700.15
120	398.85	424.35	446.65	591.25	660.45	650.65	820.15	702.90	1,109.10	1,128.90	668.50	723.45
125	413.50	441.15	465.20	601.75	683.00	680.55	843.40	719.65	1,134.75	1,154.40	684.50	744.00
130	429.80	453.45	483.80	617.10	706.05	688.90	867.05	722.25	1,160.20	1,174.45	695.35	764.85
135	446.45	470.15	502.10	637.15	713.20	696.20	890.30	724.85	1,206.90	1,200.95	703.00	785.40
140	455.65	486.80	517.05	644.80	716.35	725.90	906.20	732.80	1,248.15	1,241.80	726.45	803.90
145	463.25	492.35	527.50	651.75	727.45	726.10	913.35	733.80	1,259.60	1,263.50	732.75	816.35
150	470.90	495.95	548.00	661.30	734.55	727.45	933.20	735.70	1,281.45	1,300.75	747.05	826.20

UPS Worldwide Expedited Shipments of More Than 150 Lbs.**

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	609/639	612/642
Price Per Pound	\$3.14	\$3.31	\$3.65	\$4.24	\$4.90	\$4.86	\$6.23	\$4.91	\$8.55	\$9.17	\$4.83	\$5.51
Minimum Rate	470.90	495.95	548.00	661.30	734.55	727.45	933.20	735.70	1,281.45	1,300.75	747.05	826.20

Refer to pages 72 to 74 for value-added services rates and other charges.

- The rates shown are for shipments originating in the U.S.

- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.

- Dimensional weight may apply. Refer to pages 7 and 8 for more information.

- For larger packages, additional charges may apply. Refer to pages 7 and 8 for more information.

- To determine the rate for international multiple-package shipments, refer to page 62.

- A Heavy Package sticker is required for any package weighing more than 70 pounds.


*Visit ups.com® or call 1-800-Pick-UPS® for guarantee details, service availability, delivery time commitments or to request a pickup.

**Applies to single-package shipments with a dimensional weight of more than 150 pounds and multiple-package shipments of more than 150 pounds.

Effective January 3, 2011

Alaska and Hawaii – Export Value-Added Services*

Value-added services are available with all UPS international package services unless otherwise indicated.

Available Options	Description	Fee
Billing Options	<ul style="list-style-type: none"> – UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries for no additional charge. Check your UPS shipping system or contact UPS for service availability. – If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied. 	\$15.00 for Duty and Tax Forwarding Charge
Certificate of Origin	<ul style="list-style-type: none"> – Can be prepared by UPS on behalf of the shipper for goods manufactured and originating within the U.S. 	\$10.00 per shipment
Declared Value for Carriage	<ul style="list-style-type: none"> – UPS's liability for loss or damage to a package is limited to \$100.00 without a declaration of value. – UPS's liability for loss or damage can be increased up to \$50,000.00 per package (subject to terms and conditions) by making a declaration of value, for an additional charge. – Declared Value charges for freight collect and third-party shipments may be billed to your shipper account. For more information, call 1-800-Pick-UPS®. – Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information. 	Declared Value: – \$0.00-\$100.00 \$0.00 – \$100.01-\$50,000.00 \$0.90 for each \$100.00 (or portion of \$100.00) of the total value declared, with a minimum charge of \$1.80 – For shipments with a declared value of more than \$50,000.00 – 0.0090 times the declared value (\$50,000.00 maximum declared value per package in a multiple-package shipment)
Electronic Export Information (E.E.I.)	<ul style="list-style-type: none"> – UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney. – Providing E.E.I. as part of a shipment using UPS WorldShip®, UPS Internet Shipping or UPS CampusShip® ensures that UPS has all the information to file E.E.I. in a timely manner. – File E.E.I. free of charge at aesdirect.gov, the U.S. Government website designed for U.S. export shippers. 	\$10.00 per shipment
Saturday Delivery	<ul style="list-style-type: none"> – Saturday Delivery is available for UPS Worldwide Express Plus® and UPS Worldwide Express®. – Each Express Envelope, Pak or package must bear a Saturday Delivery routing label. – Refer to ups.com® or call 1-800-782-7892 for delivery areas. 	\$15.00 per shipment
 UPS carbon neutral	<ul style="list-style-type: none"> – UPS calculates the CO₂ emissions associated with the transport of your shipment and purchases carbon offsets to balance out the CO₂ impact. – Available to shippers using UPS WorldShip 2011, UPS Internet Shipping, UPS CampusShip, the UPS Developer Kit or an approved UPS Ready® solution. – When you select this option through a UPS authorized shipping system, the shipping label will include a carbon neutral indicator. Your recipient will also receive UPS carbon neutral branded correspondence if you select e-mail notifications. 	– \$0.75: UPS Worldwide Express Plus, UPS Worldwide Express NA1®, UPS Worldwide Express, UPS Worldwide Saver®, UPS Worldwide Expedited®
UPS Delivery Confirmation, Signature Required and Adult Signature Required (International, including Puerto Rico)	<ul style="list-style-type: none"> – UPS Delivery Confirmation is included with Signature Required and Adult Signature Required services. It is not available separately. – Available by using UPS WorldShip®, UPS Internet Shipping, UPS CampusShip®, UPS Mobile™ or a UPS Ready® solution meeting the most current specifications set forth in the <i>UPS Guide to Labeling</i>. – Printed delivery confirmations are mailed. – Refer to the "UPS Tariff/Terms and Conditions" beginning on page 82 for more information. 	– Signature Required: \$4.25 – Adult Signature Required: \$5.25

*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

 These options help you take action in reducing the climate impact associated with the transportation of your shipments.

Effective January 3, 2011

Alaska and Hawaii – Export Value-Added Services*

UPS RETURNS®

Available Options	Description	Fee
UPS RETURNS		
Print Return Label	– You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.	\$0.50
Electronic Return Label	– UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.	\$1.00
Print and Mail Return Label	– UPS prints the label upon your request and mails it to your customer, who then applies the label to the package.	\$2.25
UPS RETURNS® PLUS		
1 UPS Pickup Attempt Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.	\$6.00
3 UPS Pickup Attempts Label	– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days. – UPS Voice Notification® is available for 3 UPS Pickup Attempts packages that will be picked up from residential addresses within the U.S. Refer to page 50 for more information.	\$7.25
FOR ALL RETURNS SERVICES		
	<ul style="list-style-type: none"> – Offered via UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®. – Available to shippers using UPS WorldShip® 2008 Version 10.0 or higher, UPS Internet Shipping, UPS CampusShip®, the UPS Developer Kit or an approved UPS Ready® solution. – UPS shipping systems will allow you to produce a commercial invoice along with the label for international returns shipments. – Service facilitates pickup of shipments in 99 countries and delivery of shipments in 110 countries. – Available services vary by destination country. – Transportation charges are billed based upon the scheduled delivery date. – Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store®, any UPS Customer Center, UPS Express® locations, UPS Alliance Locations (Office Depot® and Staples®) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see ups.com® for specific telephone numbers)**. – Packages must be UPS-compatible†. – The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them. – Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns services. – Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. – Shipments that include a package valued at greater than \$999.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver. – UPS provides service for third-country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service. 	

*May vary at retail locations.

**The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".

†Additional pickup fees may apply.

††A UPS Returns package fitting this description does not need to be originally delivered by UPS, but should fall within UPS size and weight limits and conform to UPS packaging guidelines.

Effective January 3, 2011

Alaska and Hawaii – Export and Import

Value-Added Services

UPS IMPORT CONTROLSM

Available Options	Description	Fee
Print Label	– You generate the label(s) and distribute to your customer, who then applies the label(s) to the shipment.	\$0.50
Electronic Label	– UPS e-mails the label(s) upon your request to your customer, who then prints and applies the label(s) to the shipment.	\$1.00
Print and Mail Label	– UPS prints the label(s) upon your request and mails it to your customer, who then applies the label(s) to the shipment.	\$2.25
1 UPS Pickup Attempt Label	– UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location.	\$6.00
3 UPS Pickup Attempts Label	– UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$7.25
FOR ALL UPS IMPORT CONTROL SERVICES		
	<ul style="list-style-type: none"> – UPS Import Control enables importers to initiate UPS shipments from another country and have the shipment delivered to them or to an alternate location. – This service allows importers to use their shipping system to generate labels and commercial invoices for an import shipment. – Labels and commercial invoices can be forwarded to a supplier/exporter in another country by e-mail, mail or can be sent with a UPS driver with a pickup dispatch (all options appear above). – The service includes import document preparation, pickup, customs clearance, visibility and delivery. – Importers can elect to have the commercial invoice removed prior to delivery to a third party; a small fee applies to the Invoice Removal option. 	
GENERAL INFORMATION REGARDING UPS IMPORT CONTROL		
	<ul style="list-style-type: none"> – Offered via UPS Worldwide Express Plus[®], UPS Worldwide Express NA1[®], UPS Worldwide Express[®], UPS Worldwide Saver[®] and UPS Worldwide Expedited[®]. – Available to shippers using UPS WorldShip[®] 2011 or higher, UPS Internet Shipping, UPS CampusShip[®], the UPS Developer Kit or an approved UPS Ready[®] solution. – UPS shipping systems will allow you to produce a commercial invoice along with the label for UPS Import Control shipments. – The service facilitates pickup of shipments in 99 countries and delivery of shipments in 110 countries. – Available services vary by destination country. – Transportation charges are billed based upon the scheduled delivery date. – Your customers can give their package to a UPS driver; or drop it off at a UPS Drop Box* or any location that accepts UPS packages for shipment, such as locations of The UPS Store[®], any UPS Customer Center, UPS Express[®] locations, UPS Alliance Locations (Office Depot[®] and Staples[®]) or any UPS Authorized Shipping Outlet (Note: drop-off locations vary by country); or schedule a pickup by calling their local UPS office (see ups.com[®] for specific telephone numbers)**. – Packages must be UPS-compatible†. – The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment; to facilitate the export process, the exporter may receive an Instruction Sheet with every label delivered to them. – Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments. – Regulations and requirements for documentation for individual commodities vary from country to country. It is essential to review commodity-specific documentation stipulations for both the country of origin and the country of destination. Depending on the commodity and its use, special licensing and notations for accompanying documentation may be required. – Shipments that include a package valued at greater than \$999.00 (or local equivalent) must include a high value shipment summary obtained by the exporter with the labels, and signed by the driver. – Importers can elect to have the commercial invoice removed prior to delivery to a third party; a small fee applies to the Invoice Removal option. 	

*The maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3"; the maximum value is \$500.00.

**Additional pickup fees may apply.

†An Import Control package must fall within UPS size and weight limits and conform to UPS packaging guidelines.

Effective January 3, 2011

Alaska and Hawaii – Export

Other Charges*

The following information applies to all UPS international package services unless otherwise indicated.

Charges	Description	Fee
Additional Handling	<ul style="list-style-type: none"> – An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: <ul style="list-style-type: none"> • Any article that is encased in an outside shipping container made of metal or wood. • Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container. • Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches. • Any package with an actual weight of more than 70 pounds. • Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used. – Will not be assessed when a Large Package Surcharge is applied. 	\$8.00
Address Correction	<ul style="list-style-type: none"> – If UPS is unable to deliver a package as addressed by the shipper or if the package has an invalid, incorrect or incomplete address, UPS will make reasonable efforts, to be determined by UPS, to secure the correct or complete address. If the correct or complete address is secured, UPS will attempt delivery, shipper will be provided with the correct address and an Address Correction charge will be assessed for UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver® and UPS Worldwide Expedited®. 	\$11.00
Extended Area Surcharge	<ul style="list-style-type: none"> – An Extended Area Surcharge applies to UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Saver and UPS Worldwide Expedited shipments for some international origins and destinations. – Visit ups.com/rates or call 1-800-782-7892 to determine if a particular origin or destination is classified as an Extended Area. 	Greater of \$24.00 or \$0.25 per pound
Large Package Surcharge	<ul style="list-style-type: none"> – A package is considered a “Large Package” when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, but does not exceed the maximum UPS size of 165 inches. – Large Packages are subject to a minimum billable weight of 90 pounds. – An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. 	\$50.00
Over Maximum Limits	<ul style="list-style-type: none"> – Packages in the UPS system are subject to maximum limits which will result in an additional charge. – Refer to the “UPS Tariff/Terms and Conditions” beginning on page 82 for more information. 	\$50.00
Special Handling of Undeliverable Packages	<ul style="list-style-type: none"> – For all international packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS’s control, UPS will contact the shipper for further instructions. – Forwarding costs, return transportation charges, duties, taxes and a return surcharge apply to any return, at the shipper’s expense. – The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper. 	Applicable costs plus \$10.00 per undeliverable shipment

*May vary at retail locations.

Note: Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Effective January 3, 2011

Freight Services*

LESS-THAN-TRUCKLOAD

Call 1-800-333-7400 for rates and more information on LTL services.

Service	Delivered By	Destinations	Other Information
LTL	<ul style="list-style-type: none"> - End of scheduled day 	<ul style="list-style-type: none"> - All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam - Intrastate service is not available in Alaska and Hawaii 	<ul style="list-style-type: none"> - Regional, interregional and long-haul LTL services - Use UPS WorldShip® 2008 Version 10.0 or higher, or visit UPS Internet Shipping at ups.com® to process freight shipments or schedule a pickup
LTL Urgent	<ul style="list-style-type: none"> - Expedited guaranteed capabilities for shipments that require faster delivery than standard LTL service 	<ul style="list-style-type: none"> - All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam 	<ul style="list-style-type: none"> - Expedited capabilities for shipments that require faster delivery than standard LTL service - Choose this service when speed is critical - Monitored to ensure higher level of on-time performance - Customized solutions for unique LTL transportation needs - Call 1-800-644-0900 for rates and to schedule service

*For guarantee details, service availability and to request a pickup or to view the UPS Freight Tariff, visit upsfreight.com.

Note: Available at select locations of The UPS Store®.

Value-Added Services

LESS-THAN-TRUCKLOAD

Value-added services are available for all LTL services unless otherwise indicated.

Available Options	Description
C.O.D.	– Collect on Delivery is accepted on your behalf when requested.
Consolidation and Distribution	– Consolidate shipments coming from multiple origins, and distribute shipments coming from one origin to multiple destinations. – Call 1-866-598-5814 for fees and more information.
Saturday, Sunday or Holiday Pickup and Delivery	– Pickup and delivery service is available on non-business days such as Saturdays, Sundays and holidays when requested.
Volume Pricing	– For occasional large LTL shipments, UPS offers special headload and pupload rates on select lanes. – Available on volume shipments of more than 8,000 pounds or eight linear feet. – Call 1-800-266-6902 for fees and more information.

Other Charges*

LESS-THAN-TRUCKLOAD

The following information applies to all LTL services unless otherwise indicated. Call 1-800-333-7400 for fees and more information, or refer to the UPS Freight® Tariff at upsfreight.com/tariff.

Charges	Description
Corrected Bill of Lading	– When information on a shipping document must be corrected.
Inside Delivery	– For shipments that require the driver to deliver at points beyond the area immediately accessible to the loading dock.
Inside Pickup	– For shipments that require the driver to pick up at points beyond the area immediately accessible to the loading dock.
Lift Gate Services	– Lift gate equipment on trailers is available for customers who do not have a shipping or receiving dock and are unable to load or unload their shipment without lift gate assistance. Note: Lift gate service must be requested as not all trailers are equipped with lift gate devices.
Notification Prior to Delivery	– When recipient is contacted in advance of arrival.
Redelivery	– If more than one delivery attempt is made.
Residential Pickup or Delivery	– Pickup and delivery services are available to residential areas and other non-business locations when requested.
Storage	– If a shipment cannot be delivered and must be stored at a UPS Freight facility.

Note: Available at select locations of The UPS Store®.

Service Restrictions

LESS-THAN-TRUCKLOAD

For full details on LTL service restrictions, refer to the UPS Freight® Tariff at upsfreight.com/tariff.

Bank Bills, Notes or Currency (Other Than Coin)

Paper money, deeds, drafts and valuable papers are not accepted for transport. Monetary coins will not be accepted as premiums with other articles, except as authorized in the STB NMF 100 Freight Classification ("NMFC") item 310.

Jewelry

Other than costume or novelty jewelry, jewelry and precious stones are not accepted for transport.

Letters (With or Without Stamps Affixed)

U.S. Mail will be accepted when the shipper and consignee are U.S. Post Offices. Postage stamps are not accepted for transport.

Museum Exhibits or Articles of Antiquity

Museum exhibits are not accepted, except for antique furniture subject to NMFC items 100240 and 100260.

Artwork or Articles of Unusual Value (Inherently Fragile Items)

Artwork and articles of unusual value are not accepted for transport. This includes but is not limited to original paintings, drawings, etchings, watercolors, tapestries, prototypes or sculptures. Pictures or paintings subject to NMFC items 100240, 100260 and 149420 are accepted for transport.

Hazardous Waste

Shipments of waste that require or are accompanied by an Environmental Protection Agency (EPA) or state

hazardous waste manifest are not accepted for transport.

Bulk or Dangerous Items

Commodities in bulk, dangerous items, articles which cannot be loaded inside a van trailer, that require special equipment, are not packaged properly, or could be considered injurious or contaminating to other freight are not accepted for transport. These may include but are not limited to explosives (1.1, 1.2, 1.3, 1.5, 1.6), asbestos products, carbon black, illegal substances, medical waste or certain radioactive materials.

Note: Available at select locations of The UPS Store®.

Documentation

LESS-THAN-TRUCKLOAD

Bill of Lading

The Bill of Lading, usually prepared by the shipper, serves as a contract and provides all the information that UPS needs to transport the shipment. You can use UPS WorldShip® to process LTL shipments and quickly create an electronic Bill of Lading.

Key Areas:

- 1 The carrier name is required.
- 2 The shipper name and address are required.
- 3 The consignee name and full address are required.
- 4 Number of pieces and package type in shipment.
- 5 Description of commodity being shipped.
- 6 Weight of shipment.
- 7 Freight class.

Note: Available at select locations of The UPS Store®.

CUSTOMER SERVICE 1-800-333-7400
STRAIGHT BILL OF LADING - SHIPPING ORDER NOT NEGOTIABLE - DOMESTIC
UPS Freight (UPGF)

PLEASE PRINT OR TYPE
 SOL ID # 9643801

WEB SITE: www.upsfreight.com
 DATE: 08/18/2010

CONSIGNEE (TO) (1)
 On collect on delivery shipments, the letters "COD" must appear before consignee's name or as otherwise provided in item 430, Sec. 1 of UPGF 102.

XYZ COMPANY
 STREET ADDRESS
 1000 SEMMES AVE

SHIPPER (FROM) (2)
XYZ CORPORATION
 STREET ADDRESS
 12380 MORRIS ROAD

CITY: BELLEMEADE VA 23224 CITY: ALPHARETTA GA 30005

P.O. NUMBER: STORE #: DEPARTMENT #: BILL OF LADING NUMBER: STORE #: DEPARTMENT #:

CONSIGNEE PHONE #: 800-333-7400 CONTACT NAME (A/T/M):

BILL TO
XYZ CORPORATION
 ADDRESS
 12380 MORRIS ROAD
 CITY
 ALPHARETTA GA 30005

FREIGHT CHARGES ARE PREPAID UNLESS OTHERWISE MARKED
CHECK ONE: Prepaid Collect Third Party Prepaid

Received \$ _____ to be delivered in the prepayment of the charges on the property described hereon. (Agent or Cashier)

GUARANTEED DELIVERY REQUESTED (if box is checked) **GRTO**
 By checking this box, the Payer requests UPS Freight to guarantee delivery of this shipment according to UPS Freight's latest schedule and agrees to pay 25% (250 minimum) above the cost normally incurred for this service. Payer will not be liable for payment if shipment fails to deliver on the scheduled day. Section 7 signature is not valid on Guaranteed Service. Guaranteed service is subject to the conditions of UPGF 20341 Series tariff.

DESCRIPTION OF ARTICLES, WEIGHT, NMFC & CLASS ARE SUBJECT TO CORRECTION

NO. PCS.	PKG TYPE	HM*	DESCRIPTION OF ARTICLES & SPECIAL MARKS	WEIGHT (lbs.)	NMFC NO.	CLASS
1	SKD		10 ALUMINUM RAMP(S) 10/84 *** Shipped as 1 Skid(s) ***	1000	168720-01	70
TOTAL CUBE:				1000		

*Mark with an "X" to designate hazardous materials as defined in title 49 of the Code of Fed. Reg. **Hazardous material emergency contact #**

ADDITIONAL SERVICES (CHARGES MAY APPLY) INSIDE DELIVERY REQUIRED RESIDENTIAL DELIVERY REMIT C.O.D. CASH / CHECK TO _____
 LIFT GATE PICKUP/DELIVERY SORT AND SEGREGATE
 NOTIFICATION BEFORE DELIVERY OTHER: _____

METHOD OF PAYMENT (REQUIRED) - FEE COLLECT UNLESS OTHERWISE MARKED
COD FEE PREPAID COLLECT **COD AMT \$ 0**

COD SHIPMENTS GOVERNED BY UPGF 102 RULES ITEM 430 CONSIGNEE CHECK ACCEPTABLE IF NOT CHECKED, BOTH ARE ACCEPTABLE
 CERTIFIED CHECK OR CASH

UPS Freight LIABILITY: Carrier liability for loss or damage will be the lesser of (1) the actual invoice value of the commodities or article(s) lost, damaged or destroyed, or (2) the amount determined from applicable limited liability provisions of the NMFC, or (3) the limited liability as stated in the applicable governing tariffs, unless "Excess Declared Value Coverage" is specifically requested along with the amount of coverage needed in writing on the bill of lading at the time of shipment and applicable charges are paid. Maximum carrier liability is limited to \$25.00 per pound per package and \$100,000 per shipment. Liability for commodities or articles other than new is limited to \$5.00 per pound per package (and up to a maximum \$2.50 per pound per package when Excess Declared Value Coverage is requested). Liability for specific commodities or articles described in the UPGF 102 rules tariff item 166 section 5 is limited to \$2.00 per pound per package. Liability for commodities or articles subject to an exception rating (FAR) is limited as described in the tariff. Certain items may be subject to a limited declared value, with a choice of rates under the tariff. You are advised to review the applicable tariff provisions before stating a value. ** Refer to the current tariff UPGF 102 series for complete details. Where a "rate" is dependent on a released, declared or actual value in the NMFC, the released, declared or actual value of the property is hereby specifically stated by the shipper to be not exceeding _____ per _____.

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request; ** the property described above in apparent good order, except as noted (contents and condition of contents of packages unknown) marked, consigned, and destined as shown below, which said carrier agrees to carry to destination, if on its route, or otherwise to deliver to another carrier on the route to destination. Every service to be performed hereunder shall be subject to all the conditions not prohibited by law, whether printed or written, herein contained including the conditions on the back hereof, which are hereby agreed to by the shipper and accepted for himself and his assigns. Where a third party bill to or broker exists, carrier holds both the shipper and consignee liable for freight charges.

Subject to Section 7 Terms and Conditions, if this shipment is to be delivered to the consignee without recourse on the consignor, the consignor shall sign the following statement: UPS Freight may decline to make delivery of the shipment without payment of freight and all other lawful charges.

(Signature) _____

ODOMETER **ARRIVE** **DEPART** **DESTINATION**

NOA 700437430

This is to certify that the above named materials are properly classified, described, packaged, marked, and labeled and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

Firm name: **XYZ CORPORATION** Carrier: **UPS Freight** Drivers: _____
 Signed By: _____ Date received: _____ UPS Freight resp. piece count: _____
UPS Freight COPY

OTC-199 (Rev 04/06)

Packaging Guidelines

LESS-THAN-TRUCKLOAD

Preparing Your Freight Shipment

Freight shipments can include combinations of palletized items, boxes that are too large to ship using other UPS services or multiple non-palletized pieces. UPS will accept freight shipments of any weight. However, minimum weight charges apply.

Determining If Freight Should Be Palletized

Palletized Freight
Palletizing freight helps multiple-piece shipments remain together and provides increased protection from damage. Each pallet, including its contents, is considered one piece.

Non-Palletized Freight

Loose items, such as boxes or containers that have not been secured to a pallet, are considered non-palletized freight. Each loose item is considered one piece.

Palletizing Your Shipment

Pallets are portable rigid platforms used to consolidate shipments and allow for ease of freight movement. Quality pallets are commonly made of

either wood or plastic and can weigh between 20 and 70 pounds. Pallets should be large enough to accommodate the shipment without overhang.

Anything overhanging the pallet edges may be damaged from punctures, abrasions and compression.

Step-by-Step

The following are basic step-by-step instructions for palletizing your freight.

1. Select Pallets.

- Choose pallets large enough to prevent overhang of shipment pieces
- Pallets must be sturdy enough to support the load
 - Select pallets with closely spaced pallet deck boards
 - Never exceed the rated capacity of your pallet
- Do not select pallets with broken boards or protruding nail heads
- Pallets with four-way forklift entry are preferred as they help to improve handling and reduce damage to the shipment

2. Stack Boxes on Pallet.

For shipments that contain boxes or stackable pieces:

- Affix labels, with complete address information for the shipper and the consignee, to each piece

- Align boxes in columns, corner to corner, for the greatest stacking strength
- Avoid interlocking or rotating layer patterns
- Do not align corners over the spaces between pallet deck boards
- Boxes should not extend past the pallet edges
- Do not pyramid the boxes; keep the top layer flat to prevent damage from top loads
- Use a slip sheet under the load and every third layer when possible to


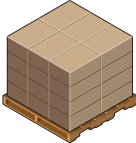

help distribute the weight evenly and protect the bottom layer

3. Secure Shipment to Pallet.

Use strapping or banding to secure your shipment to the pallet and stretch wrap to prevent pieces from getting lost or separated from the load.

4. Label Shipment.

Label each pallet with telephone numbers and complete address information, including postal code of the shipper and the consignee.

Palletizing Your Shipment		
		
1. Select a four-way entry pallet for your freight shipment.	2. Stack boxes in columns. Avoid placing freight beyond pallet edges.	3. Use strapping with stretch wrap to secure boxes to the pallet.

Note: Available at select locations of The UPS Store®.

Many locations of The UPS Store® can handle freight packaging and shipping for you. Visit theupsstore.com for more information.

Packaging Guidelines

LESS-THAN-TRUCKLOAD

Protecting Your Palletized Shipment from Damage

Solution	Description
Corner/Edge Boards	<ul style="list-style-type: none"> - Increase vertical stacking strength, prevent damage to corner edges and stabilize the load. - Should extend to the full height and length of the load and should be used on all corners.
Strapping or Banding	<ul style="list-style-type: none"> - Prevents pieces from getting lost or separated from the load. - Should be drawn tightly to the load, possibly requiring running it underneath the top deck boards of the pallet.
Stretch Wrapping	<ul style="list-style-type: none"> - Use as an effective way to keep all pieces of a shipment together. - Should first be applied around the pallet and continued upward around the load. - Must be tight to prevent load shifting. - Capture the pallet when wrapping bottom layer. - Designed to stabilize the load, not to secure it to the pallet. - Strapping or banding should be used in conjunction with stretch wrap to secure the load to the pallet.
Top/Bottom Load Protector	<ul style="list-style-type: none"> - Layers of corrugated fiberboard or heavy paperboard. - Use to help evenly distribute the weight of shipments that can be stacked upon one another.

Preparing Non-Palletized Freight

If you do not plan to secure your shipment to pallets, follow these steps:

1. Ship freight in corrugated boxes (avoid reusing boxes), crates or shipping containers.

2. Use a container strong enough to support the weight of contents.

3. Use at least two inches of appropriate cushioning material to protect internal items from each other and the corners, sides, top and bottom of containers. Appropriate cushioning material would include corrugated fiberboard, multiple layers of folded newspaper, styrofoam sheets, packing blankets, etc.

4. Reinforce edges to protect from bending.

5. Securely seal closures and seams with reinforced tape.

6. Label each piece with telephone numbers and complete address information, including postal code of the shipper and the consignee.

Preparing for Pickup

Pickup is available for all LTL services. Your freight pickup request is initiated when you Create a Shipment for freight on ups.com®.

Label Freight Pieces

Each piece of palletized or non-palletized freight must be clearly marked with telephone numbers and

complete address information, including postal code of the shipper and the consignee. Indicate on freight labels if any pieces require C.O.D. service.

Note: Available at select locations of The UPS Store®.

UPS[®] Tariff/Terms and Conditions

TABLE OF CONTENTS

1. Introduction	83	30. UPS Next Day Air [®] Early A.M. [®] Verbal Confirmation of Delivery	91
2. Terms Used	83	31. Proof of Delivery (P.O.D.)	91
3. Commodities Handled and Restrictions on Service	84	32. Package Tracking/Tracing and Refund Request Charge	91
3.1 Items Not Accepted for Transportation	84	33. Special Handling of Undeliverable Packages; Refused Packages Returned	91
3.2 Maximum Values	84	34. C.O.D. Service	91
3.3 Prohibited by Law	84	34.1 Preparation and Listing of C.O.D. Packages	91
3.4 Alcoholic Beverages	84	34.2 Responsibility for C.O.D.s	92
3.5 Biological Materials	85	34.3 Consignee's Checks in Payment of C.O.D.s	92
3.6 Firearms and Ammunition	85	34.4 C.O.D. Package of \$10,000 or More	92
3.7 Food Transport; Assumption of Legal Responsibility	85	34.5 Acceptance of Personal Check	92
3.8 Hazardous Materials Service	85	34.6 C.O.D. Remittance Verification	92
3.9 Dry Ice	86	34.7 Restrictions	92
3.10 ORM-D Packages	86	34.8 Charges for C.O.D. Collections	92
3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste	86	34.9 Remittance of C.O.D.s	92
3.12 Live Animals	86	35. UPS Returns [®] Services	92
3.13 Perishable Commodities	86	35.1 UPS Returns [®]	93
3.14 Pharmaceuticals	86	35.2 UPS Returns [®] Plus	93
3.15 Portable Electronic Devices	86	35.3 UPS Returns [®] on the Web	93
3.16 Tobacco Products	87	35.4 UPS Returns [®] Flexible Access	93
4. Provisions for Export and Customs Clearance of International Packages	87	36. UPS Rates	93
4.1 Electronic Export Information	87	36.1 Daily Rates, Standard List Rates, and Retail Rates	93
4.2 Certificate of Origin	88	36.2 Letter Rates	94
4.3 UPS Paperless [®] Invoice Service	88	36.3 Pak Rates	94
4.4 Pre-Release Notification for Import Shipments	88	36.4 Private Express Statutes	94
4.5 Record Keeping	88	36.5 Rates for Large Packages; Large Package Surcharge	94
5. UPS Import Control SM	88	37. Additional Handling Charge	94
6. Right of Inspection	88	38. Fuel Surcharge	94
7. Refusal of Service	88	39. Manual Processing Charges	94
8. Packaging	88	40. Billing Options for Domestic Shipments	94
9. Use of UPS-Provided Materials and Services	89	41. Billing Options for International Shipments	94
10. Use of UPS Electronic Information Systems	89	42. Disbursement Fee	95
11. ZIP Code TM /Postal Code Information	89	43. Currency Conversion Rate	95
12. P.O. Boxes	89	44. Missing/Invalid Account Number or Refusal Fee	95
13. UPS Customer Center	89	45. Shipping Charge Corrections; Audit	95
14. Third Party Retailer	89	46. Payment of Charges	95
15. Pickup Services – Scheduled	89	46.1 Invoice Adjustment	95
16. UPS On-Call Pickup [®] Service	89	46.2 Alternative Payment Plans	95
17. Saturday Pickup; Processing Fee	89	46.3 Late Payment Fee	96
18. Drop Shipment	90	47. UPS Service Guarantee	96
19. Delivery	90	47.1 Conditions	97
20. Residential Delivery	90	47.2 Exclusions	97
21. Deliveries Attempted Three Times Without Extra Charge	90	48. Claims and Legal Actions	97
22. Hold for Pickup Service	90	48.1 Filing of Claims For Loss Or Damage To Property	98
23. Shipper Release	90	48.2 Acknowledgement of Claims For Loss Or Damage To Property	98
24. UPS carbon neutral	90	48.3 Time Limit For Filing Claims For Loss Or Damage To Property	98
25. UPS Delivery Intercept [®]	90	48.4 Investigation of Claims For Loss Or Damage To Property	98
26. Delivery Change Requests	90	48.5 Salvage	98
27. Correction of Addresses	90	48.6 Disposition of Claims For Loss Or Damage To Property	98
28. Saturday Delivery	91	49. Responsibility for Loss or Damage	98
29. Delivery Confirmation Services	91	49.1 Maximum Declared Values	99
29.1 Delivery Confirmation (domestic only)	91	49.2 Liability Limits	99
29.2 Delivery Confirmation Signature Required (domestic and international)	91	49.3 Exclusions From Liability	99
29.3 Delivery Confirmation Adult Signature Required (domestic and international)	91	50. Shipper Indemnification	100
		51. Incorporation of Terms; Waiver; Future Changes	100

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

1. Introduction

The following contains the general terms and conditions of contract under which United Parcel Service® (“UPS”) is engaged in the transportation of packages itself and jointly through interchange with its affiliates via the services described below.

The UPS Tariff/Terms and Conditions of Service (“Terms”) are effective on the date set forth above and are subject to change without prior notice. The Terms are published periodically in printed form in the *UPS Rate and Service Guide* (“Service Guide”) and electronically on the UPS website (ups.com®). The most current and controlling version of the Terms is published at www.ups.com/terms and is available at all local UPS offices. In tendering a shipment for service, the shipper agrees that the version of the Terms and the effective Service Guide in effect at the time of shipping will apply to the shipment and its transportation.

The Terms apply to the following services:

- UPS Air Services
 - UPS Hundredweight Service® Air Services
 - UPS 3 Day Select®
 - UPS Hundredweight Service® UPS 3 Day Select®
 - UPS Ground
 - UPS Ground with Freight Pricing
 - UPS Hundredweight Service® Ground
 - UPS Returns® Services
- “UPS Air Services” includes:
- UPS Next Day Air® Early A.M.®
 - UPS Next Day Air®
 - UPS Next Day Air Saver®
 - UPS 2nd Day Air A.M.®
 - UPS 2nd Day Air®

“UPS Hundredweight Air Services” includes:

- UPS Hundredweight Service® UPS Next Day Air®
- UPS Hundredweight Service® UPS Next Day Air Saver®
- UPS Hundredweight Service® UPS 2nd Day Air A.M.®
- UPS Hundredweight Service® UPS 2nd Day Air®

The Terms apply to the following international services:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®

Note: Visit ups.com for guarantee details, service availability, delivery time commitments or to request a pickup.

- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard services

2. Terms Used

- “Alaska and Hawaii Rates” refer to the effective UPS Rates for packages and shipments originating in Alaska and Hawaii published in the effective Service Guide for Alaska and Hawaii, or Retail Rates established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, or additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- “Business day” means Monday through Friday except the following holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving Day, Christmas Day (December 25), and New Year’s Eve.
- “Charges” means all applicable transportation and other charges including, but not limited to, all applicable accessorial charges, brokerage service fees, surcharges, additional handling charges and late payment fees.
- “C.O.D.” means for all purposes Collect on Delivery.
- “Daily Rates”, “Standard List Rates”, and “Retail Rates” refer to the effective UPS Rates for packages and shipments originating in the 48 contiguous United States established by UPS for the service selected by the shipper that apply to the shipper and the package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.
- “Delivery” shall be deemed to include, but not be limited to: delivery to the consignee or the consignee’s actual or apparent agent or representative, delivery to the address or location specified in the UPS Shipping System, delivery to any person present at the address or location specified in the UPS Shipping System, delivery to a reasonable alternate address or location, delivery in accordance with trade custom or usage, delivery pursuant to UPS’s driver release procedures, delivery pursuant to UPS’s Shipper Release procedures, or delivery otherwise permitted under the Terms.
- “Drop Shipment” means any shipment tendered pursuant to a written agreement or prior arrangement between UPS and a specific shipper that permits the shipper to tender quantities of individual packages directly to UPS at a UPS pre-approved designated location.
- “Letter Rates” refers to the UPS Rates applicable to shipments using UPS Express® Envelope or UPS Letter packaging containing correspondence, urgent documents, or electronic media, with an actual weight of eight (8) ounces or less. (“UPS Express® Envelope” and “UPS Letter” may be referred to interchangeably.)
- “Package” means any container and its contents, and includes Express Envelopes, as well as any article that may be handled without packaging if the handling thereof can be accomplished in a reasonably safe and practicable manner. Except in UPS Hundredweight Service and UPS Ground with Freight Pricing and for international shipments, each package shall be considered a separate and distinct shipment.
- “Perishable Commodity” refers to a perishable commodity or a commodity requiring protection from heat or cold including, but not limited to, live animals, foods, dry ice, flowers, biological materials.
- “Receiver” or “Consignee” refers to the party to whom the package is being sent.
- “Residential” refers to a location that is a home, including a business operating out of a home, that does not have an entrance open to the public.
- “Shipper” refers to the party contracting with UPS for services.
- “Shipment” means one or more packages shipped internationally under a single UPS Waybill to one receiver. All packages shipped internationally covered under a single UPS Waybill shall be considered a single shipment.
- “Third-Party Retailers” means locations of The UPS Store®, UPS Authorized Shipping Outlet locations, and UPS Alliance Locations (located within Office Depot® and Staples® retail locations).
- “Timely upload of Package Level Detail (PLD)” refers to the electronic transmission of all applicable PLD information to UPS at the time that packages are tendered to UPS. PLD includes, but is not limited to, consignee’s full name, complete delivery address, and package weight.
- “UPS Automated Shipping System” and “Source Document.” Source Document means a document provided by UPS for the purpose of shipping a package via UPS. UPS Automated

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

Shipping System means UPS WorldShip®, UPS CampusShip®, UPS Internet Shipping, UPS Developer Kit, iShip, or an approved UPS Ready® solution that meets UPS requirements at the time of shipment. The term “UPS Automated Shipping System” and “Source Document,” individually or collectively, are sometimes referred to by the term “UPS Shipping System.”

- “UPS Customer Center” means a UPS facility where shippers may tender packages to UPS for transportation, and a consignee or other recipient may receive a package Delivery.
- “UPS Rates” refers collectively to Daily Rates, Standard List Rates, Retail Rates, Alaska and Hawaii Rates, Letter Rates, and Pak Rates.
- “UPS Returns Services” refers collectively to UPS Returns®, UPS Returns® on the Web, UPS Returns® Plus services, and UPS Returns® Flexible Access.
- “UPS Smart Label™” as defined here and described in the *UPS Guide to Labeling* includes but is not limited to MAXICODE, postal code bar code, current UPS Routing Code, appropriate UPS service level icon, and UPS 1Z tracking number bar code.

3. Commodities Handled and Restrictions on Service

UPS holds itself out to transport general commodities, as usually defined, subject to the following restrictions.

3.1 Items Not Accepted for Transportation

No service shall be rendered in the transportation of any of the prohibited articles listed in the applicable Service Guide or the Terms.

UPS does not accept for transportation, and shippers are prohibited from shipping:

- Articles of unusual value, which shall be deemed to include, but are not limited to:
 - Any package with an actual value of more than \$50,000;
 - Coins, cash, currency, bonds, postage stamps, money orders, and negotiable instruments (such as drafts, bills of exchange, or promissory notes, but excluding checks);
 - Unset precious stones, and industrial diamonds;
 - Any article that contains more than 50 percent by weight of gold or platinum, or any combination thereof in raw form including, but not limited to, bullion, bars, or scraps of these metals.
- Hazardous waste, defined as a solid waste that meets any of the criteria of the hazardous waste as described in 40 C.F.R. § 261.3;
- Human remains, fetal remains, human body parts, or components thereof;

- Common fireworks;
- Packages with an actual weight of more than 150 pounds, or packages that when measured to determine the billable weight exceed 108 inches in length, or exceed a total of 165 inches in length and girth [(2 x width) + (2 x height)] combined, or in the case of import shipments, exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size.
- Packages presented for shipment at a Third-Party Retailer containing firearms, ammunition, or any hazardous materials requiring shipping papers;
- Packages tendered via UPS Returns® Services containing hazardous materials (except for Other Regulated Materials Shipments (“ORM-D”) Ground packages, as set forth below), or firearms, or requiring Delivery Confirmation Adult Signature Required service; and
- Any other items prohibited by the Service Guide, or as set forth on *ups.com*®.

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing articles that UPS is not authorized to accept or that UPS states in the Terms that it will not accept, when such packages are presented for shipment at UPS Customer Centers, or any Third-Party Retailer.

UPS reserves the right, but is not required, to return to the shipper any package containing a prohibited article. Such return will be made solely at the shipper’s risk and expense.

3.2 Maximum Values

UPS does not accept for service packages with values as set forth below:

- Any package with an actual value of more than \$50,000;
- Packages with a value of more than \$5,000 shipped as a result of a request for service made through the internet;
- Domestic packages with a value of more than \$1,000 returned via Print Return Label, Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services;
- International shipments with a value of more than \$1,000 per package returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt or 3 UPS Pickup Attempt Return Services (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;

- International UPS Import Control shipments with a value of more than \$1,000 per package unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- Packages with a value of \$1,000 or more shipped via a Third-Party Retailer if such packages were previously manifested using a Source Document or UPS Automated Shipping System prior to drop off at the Third-Party Retailer;
- Packages with a value of more than \$500 shipped via a UPS Drop Box;
- Prepaid Letters with a value of more than \$100;
- Packages with a value of more than \$999 when Shipper Release is selected;
- Packages with a C.O.D. amount in excess of \$500 shipped via a UPS Drop Box;
- Packages shipped internationally containing jewelry (not including costume jewelry) having a value of more than \$500.

3.3 Prohibited by Law

No service shall be rendered by UPS in the transportation of any shipment that is prohibited by applicable law or regulation of any federal, state, provincial, or local government in the origin or destination country. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, and any UPS Shipping System entry that the shipper prepares for that shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

3.4 Alcoholic Beverages

Packages containing alcoholic beverages (wine, beer, or spirits) are accepted for transportation only as a contractual service and only from shippers who are licensed and authorized under applicable laws to ship alcoholic beverages. To receive service for packages containing alcoholic beverages, the shipper must enter into an approved UPS agreement for the transportation of wine, beer or spirits, as applicable. For all packages containing alcoholic beverages, the shipper must use Delivery Confirmation Adult Signature Required service requesting an adult signature for each package containing alcoholic beverages, and must affix a special UPS alcoholic beverages label to each package. For all U.S. inbound import shipments containing alcoholic beverages, the receiver must be licensed and authorized to receive the alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to a consumer. It is the responsibility of the shipper to ensure that a package tendered to UPS does not violate any federal, state, or local laws or regulations applicable to the package.

UPS reserves the right to dispose of any alcoholic beverages tendered for shipment which shippers are prohibited from shipping, which UPS is not

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

authorized to accept, which UPS states that it will not accept, or which UPS has a right to refuse. UPS reserves the right to discontinue service to any shipper for, among other reasons, tendering a package containing alcoholic beverages that does not comply with all applicable laws or the Terms.

3.5 Biological Materials

UPS accepts packages containing “Biological Substance, Category B” as defined in 49 C.F.R. § 174.134, which are prepared in accordance with all aspects of 49 C.F.R. § 173.199.

Transportation of other biological materials is limited, must be prearranged, and will only be provided under the following conditions: the shipper has received prior written authorization from UPS for the specific package tendered; and the shipper requests service in accordance with the conditions set forth in the written authorization from UPS for the package tendered. Any package containing biological materials shall be considered a Perishable Commodity.

3.6 Firearms and Ammunition

UPS accepts packages containing firearms (as defined by Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code) from and between licensed importers, licensed manufacturers, licensed dealers and licensed collectors (as defined in Title 18, Chapter 44 of the United States Code), law enforcement agencies, persons not otherwise prohibited from shipping firearms by federal, state, or local law, and when such shipment complies with all federal, state and local laws applicable to the shipper, recipient, and package.

- The shipper must use Delivery Confirmation Adult Signature Required service for each package containing a firearm (including handguns). UPS, in its sole discretion, may require the shipper to select a UPS Next Day Air® Service for any package containing a firearm. Handguns (as defined by 18 U.S.C. § 921) will be accepted for transportation only via UPS Next Day Air Services.
- Firearms (including handguns) are not accepted for transportation via UPS Drop Boxes or UPS Internet Shipping, in response to a request for UPS On-Call Pickup® service, or when presented for shipment at any Third-Party Retailer. UPS Returns® Services are not available for packages containing firearms.
- Small arms ammunition, as defined in 49 C.F.R. § 173.59, will be transported only when packaged and labeled in compliance with 49 C.F.R. § 172.
- Firearm parts, which do not constitute firearms as defined under federal law, (including without limitation Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code), and

which otherwise comply with federal, state, and local law, will be accepted for transportation.

- Firearms (including handguns) and firearm parts are not accepted for shipment internationally.

For more information, access www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html or contact UPS.

3.7 Food Transport; Assumption of Legal Responsibility

Shipments containing “food,” as defined in section 201(f) of the Federal Food, Drug, and Cosmetic Act, will be accepted for transportation only according to the following terms and conditions. Shipper assumes all responsibility with respect to establishing and maintaining all records required under 21 C.F.R. Part 1 Subpart J §§ 1.326-1.363. In so doing, shipper assumes the legal responsibility under 21 C.F.R. § 1.363 for establishing and maintaining records that would otherwise be required to be maintained by UPS. Shipper agrees its records will comply with 21 C.F.R. § 1.352 and shall identify the immediate recipient of the transported food; the origin and destination points of shipment; the date the shipment is received and the date released; the number of packages shipped; a description of the freight describing the type of food received and released; and the route of movement. Shipper agrees expressly to make all records required by 21 C.F.R. § 1.352 available to FDA as required by 21 C.F.R. § 1.361. Shipper commits, and recognizes that it has the responsibility, to ensure that all such records are maintained consistent with the record retention requirements provided in 21 C.F.R. § 1.360 and the record availability requirements provided in 21 C.F.R. § 1.363. Shipper agrees that within 45 days of the date of shipment, Shipper will obtain or request from UPS any information needed from UPS to satisfy Shipper’s responsibility to establish and maintain records. Shipper recognizes that the foregoing obligations with respect to establishing and maintaining records cannot be terminated. Shipper expressly agrees to immediately assume responsibility to establish and maintain records as provided in this paragraph, regardless of any FDA-designated compliance date for any provision of 21 C.F.R. Part 1 Subpart J.

3.8 Hazardous Materials Service

Hazardous Materials, defined as those materials regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.), (excluding Other Regulated Materials (ORM-D) Ground shipments, as referenced below), and Dangerous Goods, defined as those materials regulated by the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations (collectively referred to as “Hazardous Materials,” or “Dangerous Goods,” or

“International Dangerous Goods”), are accepted for transportation only as a contractual service and in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, or the *UPS Guide for Shipping International Dangerous Goods*. To receive Hazardous Materials or Dangerous Goods service, the shipper must sign and agree to the provisions set forth in an approved UPS agreement relating specifically to the transportation of Hazardous Materials, Dangerous Goods, or International Dangerous Goods (“Hazardous Materials Agreement”). Contact UPS for specific information, including a list of “Common Items That May Be Classified as Hazardous Materials.”

An additional charge will be assessed for each Hazardous Materials package. UPS may also assess an additional surcharge for packages containing certain types of Hazardous Material. Applicable Hazardous Material surcharges are described at ups.com.

It is the shipper’s responsibility to determine if a package contains a Hazardous Material and to properly classify, label, mark, and package it in accordance with applicable governmental regulations. When required, the shipper is responsible for ensuring that all of its employees involved in the preparation of Hazardous Materials for transport are properly trained, tested, and certified in accordance with 49 C.F.R. Part 172.700 through 172.704, or with IATA (Section 1.5) and for ensuring that a program exists for the retraining, testing, and certification as required by these rules.

All packaging used by the shipper for the transportation of Hazardous Materials, when required by regulation, must pass UN performance testing in accordance with 49 C.F.R. Part 178.602 through 178.609 or IATA (Section 6.0).

The shipper must use a software system, such as the most current version of UPS WorldShip® that is acceptable to UPS for the preparation of documents for shipping Hazardous Materials, or an alternative method determined by UPS in its reasonable discretion to perform the same functions. UPS will provide shippers, upon request, a list of vendors who provide acceptable software systems.

UPS reserves the right to refuse to accept, to return, or to dispose of, in compliance with applicable laws and regulations, any Hazardous Material that it determines not to have been prepared in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, the *UPS Guide for Shipping International Dangerous Goods*, and all applicable governmental laws and regulations. The shipper agrees to reimburse UPS for any costs or expenses incurred as a result of any improperly packed

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

or prepared Hazardous Materials which shipper tenders to UPS. In addition, the shipper agrees to reimburse UPS for any costs or expenses incurred by UPS if Hazardous Materials tendered by the shipper are refused by the shipper upon return or cannot otherwise be delivered for any reason including, but not limited to, wrong delivery address or refusal of receiver to accept delivery.

UPS reserves the right, in its sole discretion and without prior notice to the shipper, to dispose of any international shipment containing Dangerous Goods refused by the receiver or which for any other reason cannot be delivered.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses, (including reasonable attorneys' and consultants' fees), liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency or any other person or entity arising from or relating to the transportation of a Hazardous Materials package, from the shipper's breach of the Hazardous Materials Agreement or the Terms, or from the shipper's non-compliance with governmental laws or regulations applicable to the transportation of Hazardous Materials whether such action is brought by a governmental agency or other person or entity. Under no circumstances shall UPS be liable for special, incidental, or consequential damages arising from the transportation of a Hazardous Materials shipment.

Pursuant to 49 C.F.R. Part 173.30, in the event the shipper loads any UPS vehicle, the shipper agrees to segregate Hazardous Materials in accordance with 49 C.F.R. Part 177.848 and properly secure Hazardous Materials in accordance with 49 C.F.R. Part 177.834.

UPS does not accept Hazardous Materials in any amounts that require placarding under 49 C.F.R. Part 172, Subpart F. The shipper agrees not to tender Hazardous Materials to UPS in any amount for a single vehicle that would require placarding in accordance with 49 C.F.R. Part 172, Subpart F.

UPS reserves the right to discontinue or terminate service immediately with respect to the transportation of Hazardous Materials if the shipper fails to comply with any provisions of the Terms, or any applicable government regulations (including ORM-D shipments that are tendered without the proper shipping documentation). If a shipper tenders an undeclared Hazardous Materials package to UPS, UPS shall not be liable for the package in the event of loss, damage, delay, or misdelivery, nor shall UPS be liable for any special, incidental, or consequential damages.

If the shipper ships Hazardous Materials from more than one location, and the shipper fails to comply with any provisions of the Terms, the Hazardous Materials Agreement, or any governmental regulations, UPS may, in its sole discretion, terminate all of the shipper's shipment locations or limit such termination to those locations where the failure to comply occurred.

Shippers are prohibited from shipping and UPS will not accept for transportation packages containing any Hazardous Materials requiring shipping papers (defined as those materials regulated under Title 49 of the Code of Federal Regulations) or Dangerous Goods requiring Shipper's Declaration for Dangerous Goods documents, when such packages are presented for shipment at UPS Customer Centers, or Third-Party Retailers. Hazardous Materials requiring shipping papers cannot be picked up via UPS On-Call Pickup® service, or retrieved via any UPS Returns® Service.

Additional terms and conditions applicable to the shipment of Hazardous Materials are set forth in the *UPS Guide for Shipping Ground and Air Hazardous Materials*, and the *UPS Guide for Shipping International Dangerous Goods*, the terms of which are each incorporated here by this reference and available at <http://www.ups.com/content/us/en/resources/ship/hazardous>.

3.9 Dry Ice

Packages containing dry ice (carbon dioxide, solid) as a refrigerant, but no other Hazardous Materials, are accepted for transportation within the United States via UPS Ground and UPS Air Services (provided such packages are prepared in accordance with all applicable governmental regulations) without a Hazardous Materials Agreement. Packages containing Hazardous Materials that use dry ice (carbon dioxide, solid) as a refrigerant are accepted for transportation within the United States via UPS Ground and Air Services only as a contractual service. Any package containing dry ice will be considered a Perishable Commodity. Packages containing dry ice may be tendered for shipment at locations of The UPS Store®, where such services are available.

3.10 ORM-D Packages

ORM-D packages are accepted for transportation without Hazardous Materials shipping papers within the 48 contiguous United States via UPS Ground or UPS Hundredweight Service® when properly classified, packaged, and marked. UPS Standard to Canada and UPS Ground (Intra-Alaska and Intra-Oahu) services are available for ORM-D shipments without a contract, provided the shipper has reviewed the required checklist and service restrictions with a UPS representative. ORM-D packages shipped via UPS Air Services and UPS 3 Day Select® within the United States and Puerto Rico are accepted for transportation on a contractual basis only.

3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste

Packages containing hazardous waste, defined as a solid waste that meets any of the criteria of hazardous waste as described in 40 C.F.R. § 261.3 are not accepted for transportation.

UPS's acceptance for transportation of any elemental mercury, mercury-containing waste material, or used mercury-containing device (including, but not limited to, medical devices, spent or broken fluorescent lamps, thermostats, or thermometers) is limited, must be prearranged, and will only be provided pursuant to prior written authorization from UPS upon satisfaction of certain requirements including appropriate packaging and financial assurances.

3.12 Live Animals

UPS provides service on a limited basis for packages containing some types of live animals. (The term "animal" as used here refers to anything living, except plants.) UPS will only accept packages containing live animals for shipment within the United States. Live animals may be shipped only pursuant to the restrictions and conditions set forth on www.ups.com regarding Shipping Live Animals. Any package containing a live animal will be considered a Perishable Commodity. Access <http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/animals.html> or contact UPS for information regarding shipping live animals.

3.13 Perishable Commodities

UPS does not provide a protective service for the transportation of Perishable Commodities. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the perishable nature of the item. Shippers shall not file claims for, and UPS shall not be liable to shippers or any third parties for, any damage arising from the transportation of Perishable Commodities, regardless of whether the package is delivered pursuant to an applicable UPS Service Guarantee or is delayed in transit. UPS reserves the right to dispose of any package in the UPS system containing a Perishable Commodity that UPS deems in its sole discretion to be unsafe or unsanitary.

3.14 Pharmaceuticals

The shipper shall comply with and shall ensure that each shipment containing pharmaceutical products complies with all applicable federal, state, provincial, and local laws and regulations governing the shipment or tender of shipment of pharmaceutical products.

3.15 Portable Electronic Devices

UPS transports packages containing radio frequency identification devices (RFID), ultra-wideband devices (UWB) and other portable electronic devices (PED) only when such devices

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

are in an inactivated state or otherwise in compliance with applicable law including 14 C.F.R. § 91.21, 14 C.F.R. § 121.306, or 47 C.F.R. § 15.521(a).

3.16 Tobacco Products

Packages containing tobacco or tobacco products, as those terms are variously defined under applicable state law (“Tobacco Product Shipments”), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco and tobacco products pursuant to applicable laws. Tobacco Product Shipments shipped to a consumer will only be accepted for transportation as a contractual service. However, because UPS prohibits shipments of cigarettes to consumers under any circumstances, UPS does not offer a contractual service for the delivery of cigarettes to consumers. To receive service for Tobacco Product Shipments shipped to a consumer, the shipper must sign and agree to the provisions set forth in an approved UPS agreement for the transportation of tobacco products. For all other service for Tobacco Product Shipments, the receiver must be licensed and authorized to receive tobacco or tobacco products pursuant to all applicable federal, state, provincial, or local laws or regulations, and the shipment must conform to the terms, conditions, restrictions, and prohibitions set forth at www.ups.com/tobacco at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

UPS reserves the right to refuse to accept, transport, or deliver any Tobacco Product Shipment that UPS, in its sole discretion, determines does not comply with UPS requirements for the shipment or any applicable law or regulation, and to discontinue any or all service to any shipper for, among other reasons, tendering such a shipment. UPS reserves the right to dispose of any Tobacco Product Shipment that shippers are prohibited from shipping, that UPS is not authorized to accept, that UPS states that it will not accept, or that UPS has a right to refuse.

4. Provisions for Export and Customs Clearance of International Packages

The shipper (or the party tendering a package to UPS for service, referred to for purposes of this Section 4 as “shipper”) must provide UPS with all documentation and information required by the laws of the origin and destination countries for export and import of shipments (i.e., for export and customs clearance). The shipper is responsible for determining export and import licensing or permitting requirements for a shipment, obtaining any required licenses and

permits, and ensuring that the consignee is authorized by the laws of the origin and destination countries to receive the shipment. By tendering an international shipment for service and providing UPS with documentation (including any Source Documents), the shipper certifies that the documentation includes all required licenses and permits, that the statements in that documentation and any other information that the shipper provides to UPS relating to exportation and importation are complete, true, correct, and in compliance with the laws of the origin and destination countries, and that the consignee is authorized by the laws of the origin and destination countries to receive the package. Furthermore, the shipper understands that civil and criminal penalties including seizure and forfeiture, may be imposed for failing to provide UPS with all required documentation, licenses, permits, statements, and information, for making inaccurate, false or fraudulent statements, or for violating U.S. or other country laws regulating exports or imports (see, e.g., 13 U.S.C. § 305; 18 U.S.C. §§ 545, 554 and 1001; 19 U.S.C. §§ 1595a and 1592; 22 U.S.C. § 401; and Subchapter C of 15 C.F.R. (i.e., The Export Administration Regulations)).

When an international shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance in the destination country to the extent allowed by law. The shipper shall provide all Powers of Attorney and other authorizations required by applicable law for UPS to serve as the shipper’s agent to perform customs clearance in the destination country. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance. Local authorities may require documentation confirming that UPS has been designated as the nominal consignee.

Fines, penalties, liquidated damages, storage charges or other expenses incurred as a result of an action by U.S. Customs and Border Protection (or any other U.S. or other country’s government agency regulating imports or exports), or as a result of the failure of the shipper or consignee to provide complete, true, and correct documentation, statements, or information required by the laws of the origin and destination countries (including the failure to obtain a required license or permit) will be charged to the shipper or consignee along with any applicable duties, fees, or taxes, and any applicable late payment fees assessed by UPS. Unless a written agreement between UPS and the shipper specifies otherwise, UPS reserves the right in its sole discretion to charge the shipper or consignee for any such fines, penalties, liquidated damages, storage charges, expenses, duties, fees, taxes, or late

payment fees. Regardless of any such written agreement specifying otherwise, in the event of non-payment by the consignee, the shipper is liable for all charges.

The shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from any and all claims, demands, expenses or liabilities including, but not limited to, fines, penalties, liquidated damages, storage charges, duties, fees, taxes, late payment fees or other money due, arising from the transportation, importation, exportation or customs clearance of shipments on behalf of the shipper, or arising from the shipper’s noncompliance with the laws of the origin and destination countries, or UPS requirements applicable to the shipment.

UPS provides routine customs clearance through UPS Supply Chain Solutions® brokerage offices designated by UPS for handling customs clearance of shipments at no additional charge, except for UPS Standard to and from Canada shipments for which a brokerage service charge applies. Other UPS Supply Chain Solutions customs brokerage offices charge fees for the clearance of packages and freight.

Additional charges may apply for complex customs clearance procedures, which include, but are not limited to, the following:

- Clearance procedures involving a government agency other than U.S. Customs and Border Protection;
- Customs Bonds;
- Drawbacks;
- Formal entries involving more than five tariff lines;
- Live Entries;
- Country of Origin Marking; or
- Temporary Import Bonds (T.I.B.).

UPS is under no obligation, unless the customer requests in writing and UPS agrees in writing, to undertake any pre- or post-importation action including, but not limited to, obtaining binding rulings, advising of liquidations, filing protests, or filing petitions for relief.

UPS may prepay duties, fees, or taxes on behalf of the payer. For importation into the United States, a fee will be assessed and billed to the importer. A fee may also apply for shipments to other countries.

4.1 Electronic Export Information

If Electronic Export Information (EEI) is required to be filed through the Automated Export System (AES) under the Foreign Trade Regulations of the U.S. Bureau of the Census (“Census”) (i.e., Part 30, 15 C.F.R.), and the

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

shipper has not filed the EEI and provided an Internal Transaction Number (ITN) to UPS to confirm that an EEI transaction was submitted to Census by the shipper accepted and is on file in the AES, UPS will electronically file the required EEI on behalf of the shipper, provided that all information required to file the EEI is supplied by the shipper on the UPS Waybill or other export documentation and UPS has received proper authorization or a Power of Attorney from the shipper to complete and file the EEI. A processing fee will be assessed and billed to the shipper.

4.2 Certificate of Origin

UPS may, based solely on information that the shipper furnishes, prepare a Certificate of Origin for goods manufactured and originating within the United States on behalf of the shipper when one is required but not included with the export documents provided by the shipper. When authorizing UPS to prepare a Certificate of Origin, the shipper certifies that the information it provides to UPS is complete, true and correct and that the completed Certificate of Origin complies with the laws of each country where a claim will be made that the goods are manufactured and originate in the United States. A processing fee will be assessed and billed to the shipper.

4.3 UPS Paperless® Invoice Service

A shipper must register with UPS in advance of shipping to use UPS Paperless Invoice service, where such services are available. By using UPS Paperless Invoice service, the shipper authorizes UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) necessary to expedite in accordance with law the export and customs clearance of international shipments. The shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate consignee, and a complete commercial description of the merchandise. By using the service, shipper represents and certifies that any paperless commercial invoice that UPS prepares is true and accurate, which means that it is, in all material respects, an electronic copy of the same commercial invoice provided to the buyer. The shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, and to ensure its accuracy and completeness. The shipper must provide timely upload of PLD to use UPS Paperless Invoice service.

4.4 Pre-Release Notification for Import Shipments

A shipper or consignee may request that UPS notify the consignee prior to submission of a U.S. import shipment to U.S. Customs and Border Protection so that the importer may validate the classification, valuation, or other import information. An additional fee applies for this service and will be billed to the importer or to the shipper when the shipper is selected as the payer of the duties and taxes for the shipment.

4.5 Record-Keeping

The shipper agrees and consents that UPS may preserve a record of the carriage for an international shipment using means other than producing a copy of the air waybill. The shipper has a duty to and is solely liable for maintaining all records as required under the export and customs or other laws of the origin and destination countries; unless otherwise agreed to in writing. UPS assumes no responsibility to act as a record-keeper or record-keeping agent for the shipper.

5. UPS Import ControlSM

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice, and create a Print Import Label, Electronic Import Label, Print and Mail Import Label to provide to the sender or party tendering the shipment to UPS. A shipper may also request 1 UPS Pickup Attempt or 3 UPS Pickup Attempts to request that UPS make pickup attempts to retrieve an import shipment from a sender's address. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge will be assessed for each UPS Import ControlSM package.

UPS Import Control is available only for shipments processed through UPS WorldShipTM, UPS CampusShip, UPS Internet Shipping, UPS Developer Kit, or an approved UPS Ready solution.

UPS Import Control is not available for Hazardous Materials shipments requiring shipping papers, firearms, or shipments requiring Delivery Confirmation Adult Signature Required service. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for each UPS Import Control package is \$50,000; provided that for any UPS Import Control package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to \$1,000.

Notwithstanding anything herein to the contrary, for all UPS Import Control shipments tendered to UPS for export from the U.S., that transit the U.S., or that contain U.S.-origin goods, the sender or tendering party is the exporter for purposes of the Export Administration Regulations ("EAR"), and it shall be responsible for determining licensing authority (license, license exception or NLR) and obtaining the appropriate license or other authorization as provided in Section 4 (Provisions for Export and Customs Clearance of International Packages). In no event shall a party arranging for UPS Import Control service provide a writing assuming responsibility for determining licensing requirements and obtaining license authority for any UPS Import Control shipment to the tendering party. UPS does not agree to serve as the exporter for purposes of the EAR.

6. Right of Inspection

UPS reserves the right in its sole discretion to open and inspect any package tendered to it for transportation, but is not required to do so.

7. Refusal of Service

UPS reserves the right to refuse to provide service, among other reasons, for any package which by reason of the dangerous or other character of its contents may, in the sole judgment of UPS, soil, taint or otherwise damage other packages or UPS's equipment, or which is improperly or insecurely packed or wrapped, as determined by UPS in its sole judgment.

Before accepting any package for service, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper's name and address, or any other information necessary to accept the package for service. UPS reserves the right to refuse to provide service for any package, or to or from any location, or to provide alternative service arrangements when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

8. Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents of packages are adequately and securely packed, wrapped, and cushioned for transportation. Packages must be so packed or wrapped as to meet UPS's published standards related thereto set forth in the Service Guide, or on *ups.com*, and as to pass tests set forth in the International Safe Transit Association ("ISTA") Procedure 3A, Procedure for Testing Packaged Products, published by ISTA. In addition, any tested product must be free from damage and the packaging must afford reasonable protection as determined by UPS in its sole judgment.

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

The use of UPS-provided packaging is not a guarantee that an item is sufficiently packaged for transportation. UPS does not provide special handling for packages with “Fragile,” package orientation (e.g., “UP” arrows or “This End Up” markings), or any other similar such markings.

When shipping certain electronic media containing sensitive personal information (such as personal, financial or health information), it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. For the shipment of such electronic media, or for breakable items, see the packaging guidelines located at ups.com. The guidelines advise against the use of Express Envelopes, Express Paks, or Express Pad Paks to ship sensitive personal information or breakable items.

9. Use of UPS-Provided Materials and Services

UPS-provided materials including, but not limited to, packaging materials and supplies, envelopes, labels, label printers, shipping documents, publications and products are provided solely for the use of UPS shippers to obtain UPS services on their behalf and to interact with UPS. Any other use of such UPS-provided materials is strictly prohibited.

Under no circumstances may a shipper sell any UPS-provided materials, products, or services to any third party without prior written authorization from UPS.

10. Use of UPS Electronic Information Systems

Use of UPS electronic information systems to which shippers are granted access by UPS and which are accessed by means of hardware, software, or internet interfaces, including UPS Shipping Systems, are subject to and will be governed by the terms and conditions in effect at the time of shipping for the relevant system, including without limitation, the UPS Technology Agreement, the iShip Master Enterprise Service Agreement, the ConnectShip® End User License Agreement, or that agreement licensing use of a UPS Ready® program.

11. ZIP Code™/Postal Code Information

The receiver’s ZIP Code™ is a required part of the address for domestic shipments. When available, ZIP+4™ should be used. The receiver’s postal code, telephone number, and contact name are required parts of the address for international shipments.

12. P.O. Boxes

UPS does not provide Delivery to a P.O. Box. The shipper must make every effort to obtain a street address. If the shipper should use a P.O. Box address, the recipient’s telephone number must be included. A package addressed to a P.O.

Box may experience delays, is not covered by any UPS Service Guarantee, and is subject to an Address Correction charge. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted.

13. UPS Customer Center

Before accepting a package tendered for transportation or releasing any package at a UPS Customer Center to a consignee or other recipient, UPS reserves the right to require sufficient verification, as determined by UPS in its sole discretion, of the shipper’s or recipient’s name, address, authorization to ship or receive the package, or any other information UPS deems necessary to accept or release the package in its sole discretion. Persons tendering or picking up packages on behalf of a business may be required to provide identification issued by the business and a government-issued identification.

14. Third-Party Retailer

The UPS Store locations are independently owned and operated by licensed franchisees of Mail Boxes Etc., Inc., a subsidiary of United Parcel Service, Inc., and are not agents of UPS. Other Third-Party Retailers are independently owned and operated businesses and are not agents of UPS. UPS assumes no liability other than to the Third-Party Retailer as the shipper of the package, for lost, damaged or delayed packages sent via the Third-Party Retailer. Any such liability to the Third-Party Retailer is subject to the limitations set forth in the Terms. All inquiries regarding packages shipped via any Third-Party Retailer must be directed to the Third-Party Retailer that shipped the package. UPS will deal solely with the Third-Party Retailer in all matters concerning packages shipped via any Third-Party Retailer including, but not limited to: tracking/tracing requests; claims and guarantees; C.O.D. preparation and remittance; return of undeliverable packages; proper packaging and labeling; and billing. Even if UPS responds directly to customers of the Third-Party Retailer regarding tracking requests, UPS will not be liable to those customers. The Third-Party Retailer is solely responsible for the issuance of any refunds and claims to those who shipped packages via the Third-Party Retailer. For any package shipped via the Third-Party Retailer with a declared value in excess of \$1,000, the Third-Party Retailer must provide a copy of the high-value control log to UPS at the time of tender of the package. The Third-Party Retailer shall not ship any articles which UPS does not accept for transportation. The Third-Party Retailer shall indemnify and hold harmless UPS in any action against UPS arising from the loss, damage or delay of a package shipped via the Third-Party Retailer.

15. Pickup Services – Scheduled

UPS offers the following Scheduled Pickup Services:

- *Daily Pickup*: When Daily Pickup service is selected, UPS will call on shipper’s location once each business day to pick up packages. UPS may not call upon a location on any day in which the account indicates that there are no packages available for pickup.
- *Daily On-Route Pickup*: When Daily On-Route Pickup service is selected, UPS will call at shipper’s location each business day to pick up packages while making deliveries in shipper’s area.
- *Day-Specific Pickup*: When Day-Specific Pickup is selected, UPS will call on shipper’s location each business day as preselected by shipper. Shipper may select up to four business days per week for Day-Specific Pickup.
- *UPS Smart Pickup*SM: When UPS Smart Pickup is selected, UPS will call on shipper’s location any business day when the shipper transmits PLD via UPS WorldShip® (version 12.0 or higher), UPS CampusShip®, or UPS Internet Shipping by the deadline designated by UPS, or if shipper has scheduled a pickup by telephone or through ups.com prior to the deadline designated by UPS.

For Daily Pickup, Daily On-Route Pickup, and Day-Specific Pickup, a weekly service charge based on the account’s weekly billing total, as reflected in the UPS billing system, will be assessed. The weekly billing total may not necessarily reflect all packages tendered during a calendar week. For UPS Smart Pickup, a weekly service charge will be assessed.

16. UPS On-Call Pickup® Service

When UPS On-Call Pickup Service is requested by the shipper, UPS will arrange (where reasonably practicable) a package pickup at the shipper’s location. An additional charge for On-Call Pickup Service will be assessed.

On-Call Pickup Service from a Residential location will be assessed an additional surcharge for residential pickup. If the Residential location is in a remote or less accessible area as designated by UPS, an additional surcharge for extended area or remote Residential pickup also will apply.

17. Saturday Pickup; Processing Fee

UPS offers Saturday pickup of UPS Air Services packages and UPS Hundredweight Air Services shipments for Delivery in the United States and Puerto Rico where such services are available. The shipper should contact UPS for information regarding UPS’s Saturday pickup area. UPS Air Services shipments picked up on Saturday receive the same delivery commitment as UPS Air Services shipments picked up on Friday. Saturday

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

pickup service is provided by the following methods:

- A shipper may request Saturday pickup via UPS On-Call Pickup® service by contacting UPS on each Saturday, excluding holidays, on which the service is needed.
- At the shipper's option, UPS will call at the shipper's premises every Saturday, excluding holidays, to pick up qualifying shipments. A surcharge will be assessed if UPS calls at the shipper's premises on Saturday and there are no packages to be picked up on that day.

An additional charge will be assessed for each UPS Air Services package or UPS Hundredweight Air Services shipment processed via a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup charge.

18. Drop Shipment

A unique Drop Shipper account number will be assigned to approved shippers and must be used solely for the origin and destination locations as specified in the UPS Drop Ship Letter of Understanding or as required by UPS.

UPS reserves the right to refuse any Drop Shipment request, in its sole discretion, including, but not limited to, any Drop Shipment that is operationally or economically impracticable to transport. A request for Drop Shipment service is not reasonable unless the shipper makes a prior arrangement with UPS, agreed to in advance by UPS, as to timing, location and volume of the Drop Shipment.

When a shipper, through prior arrangements with UPS, tenders packages at UPS's receiving stations with a return address requiring a movement greater than a Zone 2 movement from the point of tender, any undelivered packages will be returned automatically and will be charged at the rate applicable between the point of tender and the return address. The effective UPS Rates for the applicable shipment will apply.

UPS does not accept, and shippers are prohibited from shipping, any package via a Drop Shipment that contains Hazardous Materials, except for ORM-D packages that are tendered for UPS Ground service in the 48 contiguous United States.

19. Delivery

UPS does not limit Delivery of a package to the person specified as the receiver in the UPS Shipping System. Unless the shipper uses Delivery Confirmation service requiring a signature, UPS reserves the right, in its sole discretion, to make a Delivery without obtaining a signature.

20. Residential Delivery

If the delivery location could be construed as

either residential or commercial, then the rates for Residential Delivery will apply.

21. Deliveries Attempted Three Times Without Extra Charge

If UPS is unable to deliver a package, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second and, if necessary, a third attempt to deliver the package will be made without additional charge.

22. Hold for Pickup Service

At the time a shipper tenders a package to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Center for pickup by the consignee. For each such package, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the package.

UPS will hold the package at the designated UPS Customer Center and will attempt to contact the consignee at the telephone number shown on the label. Packages not picked up within five (5) business days from the date of arrival will be returned to the shipper at the shipper's expense.

Hold for Pickup is not available for international shipments.

23. Shipper Release

A shipper may request that UPS release a package on the first Delivery attempt. When Shipper Release is selected, UPS will make only one Delivery attempt, a signature will not be obtained upon Delivery, and a UPS delivery record showing a completed Shipper Release delivery shall be conclusive proof that Delivery was completed. Shipper Release is provided solely at the shipper's risk of loss or damage arising from the release of the package by UPS and UPS will not be liable to shippers or third parties for any damages arising from the release of the package.

24. UPS carbon neutral

A shipper may request that UPS offset the climate impact of a package via UPS carbon neutral service by selecting UPS carbon neutral at the time a package is tendered to UPS. By selecting UPS carbon neutral, UPS will purchase and retire in the appropriate registry a sufficient number of voluntary or regulatory carbon credits as determined by UPS in its sole discretion to offset calculated carbon dioxide emissions. UPS carbon neutral is available only for packages shipped via a UPS Automated Shipping System. An additional charge will be assessed for each carbon neutral request.

25. UPS Delivery Intercept®

After a domestic package has been tendered to UPS but before Delivery, a shipper may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package (including a request by shipper to correct an address), hold the package for pickup at a UPS Customer Center, or hold a package for future delivery. UPS Delivery Intercept may be requested only by the shipper. UPS will honor such a request where practicable and where the shipper has guaranteed payment of any applicable charges resulting from the change. An additional charge, set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed for each package returned to the shipper, rerouted, or held for future delivery.

26. Delivery Change Requests

After delivery has been attempted and the receiver has received notice from UPS that delivery has been attempted (UPS InfoNotice® or postcard number required), the receiver may request that UPS return a package to the shipper, reroute a package to an address or a receiver other than the address or receiver identified in the UPS Shipping System for the package, hold the package for pickup at a UPS Customer Center, or hold a package for future delivery ("Delivery Change"). UPS will honor a Delivery Change Request where practicable and where the receiver has guaranteed payment of any applicable charges resulting from the change. By requesting a Delivery Change, the receiver acknowledges and agrees that the limitations of liability set forth in the Terms in effect at the time of shipment apply to the package subject to the Delivery Change Request and that the value originally declared by the shipper, if any, shall continue to apply throughout the course of transportation pursuant to the Delivery Change Request. UPS assumes no liability other than to the shipper of the package for loss, damage, or delay of any package subject to Delivery Change. An additional charge set forth in the UPS Rates applicable to the shipment in effect at the time of the request will be assessed to the consignee for each package rerouted or held for future delivery by a Delivery Change Request.

27. Correction of Addresses

If UPS is unable to deliver any package as addressed by the shipper, or if the package has an incorrect or incomplete address (examples include, but are not limited to, P.O. Boxes, missing suite, apartment, or unit numbers, old addresses, and missing/incorrect ZIP Codes), UPS will make reasonable efforts, to be determined in its sole discretion, to secure the correct

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

or complete address. An address validated by UPS may be incorrect or incomplete for purposes of completing Delivery, and may be corrected by UPS. If the correct or complete address is secured, UPS, at its sole discretion, will attempt delivery, and the shipper will be provided with the correct or complete address in order to update its internal records. An additional charge will be assessed for an address correction.

28. Saturday Delivery

UPS offers optional Saturday Delivery of the following services, where such services are available:

- UPS Next Day Air® Early A.M.®
- UPS Next Day Air®
- UPS 2nd Day Air®
- UPS Hundredweight Service® UPS Next Day Air®
- UPS Hundredweight Service® UPS 2nd Day Air®
- UPS Returns® Services (excluding UPS Authorized Return Service®)
- UPS Worldwide Express Plus®, UPS Worldwide Express® (to specific locations in Canada, Germany, and the United Kingdom; and from specific locations in designated countries to specific locations in the U.S.)

Contact UPS for UPS's Saturday Delivery area.

A shipper may request Saturday Delivery by indicating the selection in the UPS Shipping System and attaching a Saturday Delivery routing label, provided by UPS to each package.

An additional charge will be assessed for each package or international shipment for Saturday delivery and will be billed to the payer of the transportation charges.

29. Delivery Confirmation Services

UPS provides the following Delivery Confirmation Services. An additional charge applies for each service. Where applicable, only valid UPS accounts will receive responses via mail:

29.1 Delivery Confirmation (domestic only)

A shipper may request Delivery Confirmation Service by indicating Delivery Confirmation on the UPS Source Document (excluding Air Shipping Documents) or in a UPS Automated Shipping System. Each Delivery Confirmation response will include the date of delivery and either the name of the recipient or the disposition of the package; or, in the event of a return, the response will indicate the reason for the return and the date processed. All responses will be consolidated and provided to the shipper in printed or electronic format.

29.2 Delivery Confirmation Signature Required (domestic and international)

A shipper may request UPS to obtain the recipient's signature and to include it on the Delivery Confirmation response. The shipper must use a UPS Automated Shipping System to initiate a request for this service.

29.3 Delivery Confirmation Adult Signature Required (domestic and international)

A shipper may request UPS to obtain the signature of an adult 21 years of age or older and to include it in the Delivery Confirmation response. UPS, in its sole discretion, will determine if Delivery can be completed when such a request is made, and may request photo identification indicating the recipient's age, before completing Delivery. The shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS reserves the right to assess the shipper the additional charge for this service when the shipper requests UPS to obtain an adult signature on Delivery and an approved UPS label is not affixed to the package indicating such request, or, the shipper tenders a package that, based upon its contents, requires an approved UPS label requesting an adult signature upon Delivery and no such label has been affixed to the package.

30. UPS Next Day Air® Early A.M.® Verbal Confirmation of Delivery

The shipper may request optional Verbal Confirmation of Delivery when shipping via UPS Next Day Air® Early A.M.® Verbal Confirmation of Delivery is not available in Hawaii and is not available for international shipments. When this service is selected, UPS will call the shipper to confirm Delivery on the day of Delivery. The additional charge for each Verbal Confirmation of Delivery request will be billed to the payer of the transportation charges.

31. Proof of Delivery (P.O.D.)

Upon request, UPS will provide proof of delivery of a shipment via fax transmission, email, or mail. The request must include a fax number, including area code, for an operating fax machine, an email address for email delivery, or an address deliverable by the United States Postal Service for mail.

32. Package Tracking/Tracing and Refund Request Charge

UPS reserves the right to assess a shipper an additional charge of \$3 per request for each Package Tracking/Tracing and Refund Request initiated by or at the request of the shipper. This charge will not be assessed for the first 50 package tracking requests per calendar week, or for a quantity of package-tracking requests equal to or less than 20 percent of the shipper's package volume for

that week, whichever is greater. This charge will not be assessed for a quantity of package-tracking requests equal to or less than two percent of the shipper's package volume for that week. UPS also reserves the right to assess the shipper a charge set forth in the effective UPS Rates for Service Guarantee refund requests when the subject package was delivered in accordance with the applicable UPS Service Guarantee in the effective Terms.

33. Special Handling of Undeliverable Packages; Refused Packages Returned

Packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, will be returned to the shipper at shipper's expense including, but not limited to, forwarding costs, return transportation charges, duties and taxes. Undeliverable international shipments returned to the shipper also are subject to an undeliverable shipment surcharge set forth in the effective UPS Rates. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.

If a package is refused by the consignee or for any other reason cannot be delivered, and return of the package is refused by the shipper, or UPS is unable within a reasonable time to obtain the shipper's instructions on disposition of the package, or the package cannot otherwise be returned to the shipper, UPS will retain the package for a reasonable period of time, to be determined in its sole discretion (not to exceed 30 days), and UPS reserves the right to dispose of the package, including salvage, thereafter. The shipper or consignee's sole recourse in such circumstances shall be in accordance with and subject to Sections 48 ("Claims and Legal Actions") and 49 ("Responsibility for Loss or Damage").

34. C.O.D. Service

UPS accepts C.O.D. packages for delivery in the United States and Puerto Rico. C.O.D. service is not provided for international shipments.

34.1 Preparation and Listing of C.O.D. Packages

Shippers not using a UPS Automated Shipping System must prepare and attach to each C.O.D. package a UPS C.O.D. tag showing the amount to be collected and enter such amount in the space provided for that purpose.

Shippers using a UPS Automated Shipping System will generate, and apply to each C.O.D. package, a system-generated address label with a C.O.D. bar code and the amount to be collected for each individual package. Each C.O.D. package in a UPS Hundredweight Service® or UPS Ground with Freight Pricing C.O.D. shipment must carry a C.O.D. tag or system-generated label for the goods contained in that package.

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

34.2 Responsibility for C.O.D.s

Upon delivery of each C.O.D. package, UPS will attempt to collect the amount shown on the C.O.D. tag or the system-generated label attached to the package and transmit to the shipper the amount so collected (subject to the terms and conditions in Section 34.9, "Remittance of C.O.D.s," below), or, if collection cannot be made, will return the package to the shipper. The shipper must notify UPS within 45 days from the date of shipment of a C.O.D. shipment if the shipper has not received payment of the C.O.D. amount, or any claim relating thereto shall be deemed waived. Suits shall be instituted within two years after denial of any portion of the claim.

If collection cannot be made within three delivery attempts, or the consignee refuses delivery, UPS will return the package to the shipper.

34.3 Consignee's Checks in Payment of C.O.D.s

Unless instructions to collect a cashier's check or money order only are shown on the C.O.D. tag (in conformity with the instructions on the tag) or system-generated label, UPS will accept a check or other negotiable instrument issued by or on behalf of the consignee. When instructions to collect a cashier's check or money order only are clearly indicated on the C.O.D. tag or system-generated label, UPS reserves the right to accept a cashier's check, money order, official bank check or other similar instrument issued by or on behalf of the consignee.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) tendered in payment of C.O.D.s will be accepted by UPS based solely upon the shipper assuming all risk relating thereto, including, but not limited to, risk of non-payment, insufficient funds, and forgery, and UPS shall not be liable upon any such instrument.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) will be transmitted to the shipper together with UPS's own check if consignee check(s) collected are for less than the C.O.D. amount. Remittances (checks, money orders, etc.) received that are less than the C.O.D. dollar amount indicated by the shipper will be reimbursed for the full amount unless the variance of the amount remitted is less than \$1.00.

34.4 C.O.D. Package of \$10,000 or More

UPS may require payment for any C.O.D. package of \$10,000 or more to be received in a single check or other negotiable instrument such as a cashier's check, money order, official bank check or other similar instrument.

34.5 Acceptance of Personal Check

In the event that UPS accepts a personal or company check when a shipper has properly instructed UPS to collect a cashier's check or money order only, UPS reserves the right, in its sole discretion, to deposit into a UPS account the personal or company check collected and to provide the shipper with a check issued by UPS.

34.6 C.O.D. Remittance Verification

In the event that a shipper timely notifies UPS that the shipper has not received payment of the C.O.D. amount, if UPS's records show that it collected a C.O.D. payment and the remittance has not been cashed, UPS may, in its sole discretion, provide the shipper with a digital image of the check or money order along with a C.O.D. Remittance Verification in order to assist the shipper in locating the missing C.O.D. payment. If the shipper is still unable to locate the C.O.D. payment, UPS may, in its sole discretion, provide the shipper with an indemnified C.O.D. check or money order, which is a digital image of the original payment collected by UPS at the time of delivery and can be deposited in a bank, provided that the original check or money order has not previously been deposited or negotiated. If the indemnified check or money order turns out to be invalid for any reason including, but not limited to, insufficient funds or forgery, UPS shall not be liable upon the instrument.

34.7 Restrictions

C.O.D.s are accepted for amounts up to \$50,000 per package.

C.O.D. packages with an amount to be collected in excess of \$500 are not accepted for transportation via a UPS Drop Box.

Entry of a C.O.D. amount is not a declaration of value for carriage. Payment of the C.O.D. charge does not constitute payment of the declared value charge.

UPS will not accept currency in any amount for payment of C.O.D. shipments.

34.8 Charges for C.O.D. Collections

An additional charge will be assessed for each C.O.D. package tendered to UPS.

34.9 Remittance of C.O.D.s

Subject to the following provisions of this section, UPS shall remit C.O.D. collections to the shipper after the date of collection.

The shipper irrevocably authorizes UPS to apply, in its sole discretion and without prior notice to the shipper, any C.O.D. collections to any past due Charges owed by the shipper. To this end, if there are any past due Charges owed by the shipper, the shipper hereby (a) irrevocably assigns and transfers to UPS all of the shipper's right, title

and interest in and to each check or other negotiable instrument for payment of a C.O.D. that is received by UPS or its employee or agent, and (b) constitutes and appoints UPS as the shipper's attorney-in-fact and authorizes UPS, in the shipper's name, place, and stead, to endorse any such check or other negotiable instrument with the shipper's name, to deposit the same into any UPS account, and to apply the proceeds of the same against any past due Charges owed by the shipper. The shipper acknowledges and agrees that such appointment of UPS as the shipper's attorney-in-fact is coupled with an interest and is irrevocable. UPS may exercise any of its rights under this section either directly or through any employee or agent.

The shipper relinquishes, waives, and agrees not to assert any claim against UPS or any of its employees or agents, any consignee, any collecting or paying bank, or any other person or entity that may directly or indirectly arise as a result of UPS's exercise of any of its rights under this section Remittance of C.O.D.s. Without diminishing any of UPS's rights under the preceding sentence, the shipper agrees that UPS and such other persons or entities shall not be liable to the shipper or any other person or entity for any special, incidental, or consequential damages in any claim made with respect to UPS's exercise of any such rights.

The shipper agrees that, following UPS's application of any C.O.D. collections to any past due Charges owed by the shipper in accordance with this section, the shipper will continue to be fully liable for the payment of all remaining Charges owed by the shipper (including, without limitation, (i) any Charges that are not covered by the application of the C.O.D. collections, and (ii) any Charges relating to a previously applied C.O.D. collection that is reversed by reason of the uncollectibility of the C.O.D. check or other negotiable instrument or otherwise).

Nothing in this section shall constitute an election of remedies by UPS or any other person or entity or a waiver of any of the rights of UPS or any other person or entity under the remaining provisions of the Terms or at law or in equity.

35. UPS Returns® Services

UPS offers UPS Returns® Services and UPS Returns® Plus services described below.

UPS Returns Services packages can be returned from addresses within the United States, where these services are available. UPS Returns Services are not available via UPS Next Day Air Saver, or UPS 2nd Day Air A.M.

UPS Returns Services packages (excluding Returns on the Web) can be returned from addresses outside the United States, where these

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

services are available. The applicable import rate will be charged for each such package.

An additional accessorial charge applies to each UPS Returns Services package and will be assessed when the service is requested.

Packages containing certain items are prohibited from being shipped and are not accepted by UPS when tendered for transportation via UPS Returns Services including, but not limited to, Hazardous Materials packages requiring shipping papers, firearms, and packages requiring Delivery Confirmation Adult Signature Required service.

C.O.D. (Collect on Delivery) service is not available for UPS Returns Services packages. Third-Party Billing is not available for UPS Returns Services in the United States. Third-Party Billing is available for UPS Returns Service outside the United States.

35.1 UPS Returns®

Authorized Return Service (ARS) – ARS is a contractual service only that allows the shipper to order preprinted labels to send to its customer. Packages can be returned from addresses in the United States, where this service is available, via UPS Next Day Air®, UPS 2nd Day Air®, UPS 3 Day Select®, and UPS Ground. ARS for UPS Returns® Flexible Access is available only via UPS Ground in the 48 contiguous United States, and is not available for international shipments. Upon Delivery of the package, the shipper is billed the rate based upon the contract. There is no additional accessorial charge.

Print Return Label; Electronic Return Label; Print and Mail Return Label – Packages can be returned from an address using Print Return, Electronic Return, or Print and Mail Return Labels.

The maximum actual or declared value for each domestic Print Return Label, Electronic Return Label, or Print and Mail Return Label package is \$1,000.

The maximum actual or declared value for each package in an international Print Return Label, Electronic Return Label, or Print and Mail Return Label shipment is \$50,000; provided that for any such package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value for each such package is limited to \$1,000.

Upon Delivery, a package returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print

Return Label, Electronic Return Label, and Print and Mail Return Label package will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

35.2 UPS Returns® Plus

1 UPS Pickup Attempt – A shipper can request that UPS make one pickup attempt to retrieve a package from an address.

The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service package is \$1,000. The maximum actual or declared value for each package in an international 1 UPS Pickup Attempt shipment is \$50,000; provided that for any international 1 UPS Pickup Attempt package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to \$1,000.

Upon Delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

3 UPS Pickup Attempts – A shipper can request that UPS make three pickup attempts to retrieve a package from an address.

The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service package is \$50,000. The maximum actual or declared value for each package in an international 3 UPS Pickup Attempts service shipment is \$50,000; provided that for any 3 UPS Pickup Attempts package with an actual or declared value in excess of \$1,000, the shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value for each such package is limited to \$1,000.

Upon Delivery, a package returned using 3 UPS Pickup Attempts service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 3 UPS Pickup Attempts service package will be assessed when 3 UPS Pickup Attempts service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

35.3 UPS Returns® on the Web

UPS Returns on the Web service allows a shipper's customer to initiate a return through the shipper's website. The maximum actual or declared value per package for UPS Returns on the Web Print Return Label, Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, and 3 UPS Pickup Attempts is limited as set forth in Section 35.1, above.

35.4 UPS Returns® Flexible Access

UPS Returns Flexible Access is a contractual service only that allows a shipper's customer to drop off a return package to UPS or the U.S. Postal Service, using a UPS Returns Flexible Access return label, for return shipment via UPS Ground, where available. The service is not available for 1 UPS Pickup Attempts or 3 UPS Pickup Attempts. The maximum actual or declared value per UPS Returns Flexible Access package is \$1,000.

36. UPS Rates

The applicable UPS Rates are determined on the basis of package and shipper characteristics, including package weight and size and origin to destination distance, and are subject to change. Except as otherwise stated in the Terms, all charges, fees, or surcharges shall be those set forth in the effective UPS Rates in effect at the time of shipping.

To determine the amount of any Charges for UPS service, consult the effective UPS Rates in effect at the time of shipping. The effective UPS Rates are available at www.ups.com and upon request at the local UPS office.

UPS reserves the right in its sole discretion to use any mode of transportation whatsoever to provide the service selected by the shipper. Regardless of the mode of transportation used, the effective UPS Rates for the service selected by the shipper shall apply. If, however, a shipper selects a UPS service to a destination for which only a higher level of service is available, UPS will substitute the next higher level of available service and will charge the corresponding rate for the substituted service.

36.1 Daily Rates, Standard List Rates, and Retail Rates

Daily Rates apply to UPS account holders who have a UPS Scheduled Pickup account established prior to January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Daily Rates.

Standard List Rates apply to UPS account holders who have a UPS Scheduled Pickup account established on or after January 3, 2011, and to UPS account holders with a customized shipping agreement that provides for Standard List Rates. Standard List Rates also are available upon

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

request to UPS account holders who receive Retail Rates and have average shipping revenue of at least \$50 per week for a consecutive four-week period, excluding the month of December.

UPS account holders who receive Standard List Rates but no longer meet criteria to qualify for Standard List Rates may be charged Retail Rates without further notice from UPS. UPS account holders receiving Retail Rates who believe they may qualify for Standard List Rates must contact UPS in order to be considered for Standard List Rates. Upon request, UPS will then determine whether the UPS account holder is eligible for Standard List Rates, in UPS's discretion. Any rate changes will be applied prospectively only, and no refunds or credits for charges or rates previously assessed will be issued, regardless of eligibility prior to shipment.

Shippers who do not receive Daily Rates or Standard List Rates will be charged Retail Rates.

Retail Rates also apply to packages and shipments processed and paid for at The UPS Store® or UPS Customer Centers.

Shippers who drop off at a location of The UPS Store or a UPS Customer Center packages that have already been processed prior to drop off will receive the rates applicable to the transaction.

36.2 Letter Rates

Letter Rates for domestic shipments are available only for UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of eight ounces or less. UPS Express Envelopes containing items other than those listed or weighing more than eight ounces will be assessed the corresponding rate for the applicable weight. For international shipments, Express Envelopes may be used only for documents of no commercial value (which may include electronic media in some countries), with an actual weight of eight (8) ounces or less. UPS Express Envelopes containing other items, or weighing more than eight ounces will be assessed the corresponding Pak Rates.

36.3 Pak Rates

Pak Rates are available only for UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export shipments in UPS Express Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of more than eight ounces but less than or equal to two pounds; or, for packages using UPS Express Pak packaging when UPS Pak is selected at the time of shipping, and the declared value of the package for customs is less than or equal to \$100.00. UPS Express Pak shipments weighing more than two pounds will be assessed the corresponding applicable UPS Rates for the shipment.

36.4 Private Express Statutes

The shipper shall comply with the requirements of the Private Express Statutes when using UPS 2nd Day Air A.M.® and UPS 2nd Day Air® services.

36.5 Rates for Large Packages; Large Package Surcharge

A package is considered a "Large Package" when the package measurements exceed 130 inches in length and girth [(2 x width) + (2 x height)] combined, and are equal to or less than 165 inches.

The rate for a Large Package will be based on the greater of the dimensional weight or the actual weight, and is subject to a minimum billable rate set forth in the UPS Rates applicable to the shipment in effect at the time of the shipping.

A Large Package Surcharge (LPS) will be applied to each Large Package. Each Large Package in a multiple-package shipment may receive an LPS. LPS will not apply to Authorized Return Services UPS Ground packages.

37. Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- Any article that is encased in an outside shipping container made of metal or wood;
- Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container;
- Any package with the longest side exceeding 60 inches or its second-longest side exceeding 30 inches;
- Any package with an actual weight greater than 70 pounds; and
- Each package in a UPS Hundredweight, UPS Ground with Freight Pricing, UPS Standard, or international shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the Source Document or the UPS Automated Shipping System used.

38. Fuel Surcharge

UPS reserves the right to institute a fuel surcharge on some or all shipments without prior notice. This surcharge is subject to adjustment monthly. This surcharge may apply to any domestic or international transportation or other charges including, but not limited to, any accessorial charge or surcharge. The current fuel surcharge is described at ups.com.

Regardless of the mode of transportation used, the effective fuel surcharge for the service selected by the shipper shall apply. This surcharge will be applied to such services and for such periods as UPS, in its sole discretion, may determine necessary.

39. Manual Processing Charges

UPS reserves the right to assess a manual processing charge of \$0.50 per package or \$35 per week (whichever is greater) to shippers who ship packages via a UPS Shipping System that applies outdated UPS Rates until such time as the shipper upgrades the UPS Shipping System to reflect current UPS Rates.

A manual processing service charge will be assessed to each package shipped using a UPS 3 Day Select and UPS Ground shipping document.

40. Billing Options for Domestic Shipments

Unless otherwise agreed to in writing by UPS, shipping charges will be billed to the shipper.

UPS accepts shipments for Collect billing and Third-Party billing provided the consignee or third party has a valid UPS account number and has agreed to accept the charges. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

41. Billing Options for International Shipments

The amount billed includes, but is not limited to, shipping charges, duties, fees and taxes, if applicable. Unless otherwise restricted in the origin or destination country, shippers tendering packages via a UPS Shipping System may select the payer of shipping charges, duties and taxes as Shipper, Receiver, or Third Party. UPS accepts shipments for Receiver or Third-Party billing, provided the Receiver or Third Party has a valid UPS account number and has agreed to accept the charges. In the event of non-payment by the Receiver or Third Party, the shipper is liable for all charges including, but not limited to, duties, fees, and taxes.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package sent to or from any international destination or origin.

For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and agree to pay all charges in the event of non-payment by the bill-to party. The shipper is liable for payment in the event of non-payment by the consignee (or receiver) or third party. All shipments must have a valid UPS billing option indicated on the UPS Waybill. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the shipper.

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

42. Disbursement Fee

To expedite customs clearance, UPS may make or process payments of duties and taxes on behalf of the payer as dictated by the billing option selected. An additional fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be assessed and billed to the payer.

43. Currency Conversion Rate

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Center Banks, plus an exchange fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping.

44. Missing/Invalid Account Number or Refusal Fee

A processing fee will be charged for a missing or invalid account number when the account number, including the shipper's account number, is missing, the account number is not the correct account number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

45. Shipping Charge Corrections; Audit

UPS reserves the right to bill for Charges based upon the characteristics of, and services requested for, packages actually tendered to UPS. UPS also reserves the right to audit invoices to verify service selection, package or shipment weight, and applicability of any Charges, and to make appropriate adjustments.

46. Payment of Charges

Except where an alternative payment plan applies, UPS's payment terms require payment in full in advance.

UPS may provide in its sole discretion alternative payment terms to certain of its shippers. UPS, in its sole discretion, shall decide which, if any, of the alternative payment plans described below (see "Alternative Payment Plans") will be made available to the shipper.

A shipper that is not enrolled in any of the Alternative Payment Plans described below shall pay all Charges in advance of shipment, as required by UPS.

Notwithstanding any billing plan that is in effect or payment or billing option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all Charges, including in the event of insolvency, bankruptcy, non-payment, or refusal to pay by the receiver or third party.

All Charges must be paid in the lawful money of the United States of America.

If a shipper submits package information to UPS through a UPS Shipping System and does not subsequently tender such package to UPS, it is the shipper's sole responsibility to request an adjustment, as set forth below (see Section 46.1, "Invoice Adjustment"). Shippers who fail to do so will be liable for all applicable Charges.

As an accommodation to the shipper, and in UPS's sole discretion, UPS may render invoices or copies of invoices to a third party at the request of the shipper. The shipper remains responsible for the timely payment in full of all Charges owed by the shipper. By requesting UPS to render invoices or copies of invoices to a third party, the shipper is deemed to authorize the third party to act on behalf of the shipper, and UPS may rely thereon in all respects.

UPS also may in its sole discretion elect to render an invoice that includes amounts owed for services provided by UPS affiliates.

If Charges are paid by payment card, the shipper expressly authorizes UPS to assess any Charges and to obtain payment of the Charges by use of the payment card. If, for any reason, any such payment card transaction is rejected or declined, the shipper will pay to UPS a declined transaction fee of ten dollars (\$10) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. The shipper authorizes UPS to charge the declined transaction fee to the shipper's payment card account or to collect the fee directly from the shipper, at UPS's sole option.

If, for any reason, a negotiable instrument submitted to UPS as payment for Charges is returned to UPS unpaid, or an electronic request for payment is dishonored, UPS may charge the shipper a dishonored payment fee of twenty dollars (\$20) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

46.1 Invoice Adjustment

Shippers requesting an invoice adjustment (e.g., adjustment of Charges based on an incorrect rate, billable weight, account number, failure to tender a package, or type of service, etc.) or a refund due to a duplicate payment must notify UPS of the request within 180 days of receiving the contested invoice, or any billing dispute is waived. The notification to UPS must include the date of shipment and tracking number for each disputed charge. A partial payment against an invoice is not considered a request for an invoice adjustment.

46.2 Alternative Payment Plans

Where UPS elects to make an alternative payment plan available to the shipper, UPS may render an invoice to the shipper on a weekly (i.e., seven days) or a monthly (i.e., four or five calendar weeks) basis. A weekly invoice will include the Charges incurred in the previous week. Notwithstanding that UPS has elected to render an invoice to the shipper on a weekly basis, an invoice may be issued only when the shipper has incurred aggregate Charges in excess of ten dollars (\$10), or when five (5) calendar weeks have elapsed from the date of issuance of the last invoice, whichever event occurs first. A monthly invoice will include the Charges incurred for the four- or five-week period for which the invoice is issued. In its sole discretion, UPS may offer one or more of the following alternative payment plans for the payment of Charges:

Electronic Funds Transfer Plan (Debit EFT) –

By written agreement with UPS, the shipper will provide UPS with the shipper's bank account number and bank routing number to enable UPS to electronically request payment, for all Charges incurred by the shipper, directly from the shipper's bank, on a weekly or monthly basis. The shipper's bank will remit the amount requested to UPS and deduct that amount from the shipper's bank account. Payments to UPS will be shown on the shipper's bank statements. The shipper is responsible for payment of any fees imposed by the shipper's bank. Additionally, the shipper will receive a weekly or monthly invoice, as applicable, except as described above, from UPS listing the services provided for the applicable billing period. If, for any reason, an electronic request for payment is dishonored, the shipper is responsible for making a timely payment directly to UPS. Past due balances will be subject to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. No late payment fee shall be assessed with respect to the Electronic Funds Transfer Plan.

Monthly Prepayment Plan – By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

The Charges incurred for the applicable month will be totaled and billed to the shipper on a monthly basis. Payment is due within seven (7) days after receipt of the UPS invoice. Past due balances will be subject to a late payment fee as described below in addition to any collection

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Weekly Prepayment Plan – By written agreement with UPS, the shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

Shipper will receive invoices on a weekly basis, except as described above. Each invoice will list the previous period's Charges incurred. Payment for all accumulated Charges will be due within seven (7) days following the shipper's receipt of every fourth invoice; however, if prior to receiving the fourth invoice the shipper's accumulated Charges should equal or exceed the prepayment amounts on account with UPS, then the accumulated Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below, in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Special Payment Plan – By written agreement with UPS, the shipper may prepay an amount equal to the anticipated Charges for a period of between ten to twenty-six weeks, as estimated by UPS. The Charges actually incurred by the shipper will be deducted by UPS on a weekly basis from the prepayment amounts on account with UPS. Weekly invoices marked as paid will be forwarded to the shipper reflecting the balance of the prepayment amount on account with UPS. When the prepayment amount on account with UPS reaches the minimum balance specified in the written agreement, the shipper is required to make another prepayment for an additional period pursuant to the same agreement, or, if the shipper does not do so, the shipper must make another payment arrangement with UPS. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts. If the Charges incurred by the shipper exceed the remaining balance of the prepayment amounts on account with UPS, the excess Charges will be due within seven (7) days following the shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper. This payment plan alternative is available only to existing customers already approved for a Special Payment Plan.

Credit Extension Plan – By written agreement with UPS, the shipper may elect to pay an annual credit extension fee and thereafter receive invoices for Charges incurred by the shipper on a monthly basis with no prepayment requirement. The invoices will be payable within seven (7) days following receipt by the shipper. The credit extension fee is based upon the shipper's total annual Charges, as estimated by UPS, and is subject to change annually by UPS in its sole discretion. To be eligible for the Credit Extension Plan, the shipper must use UPS's transportation services and the Credit Extension Plan solely for business, commercial, or agricultural purposes. A shipper is not eligible for the Credit Extension Plan if the shipper uses UPS's transportation services and the Credit Extension Plan for any personal, family, or household purposes. By using the Credit Extension Plan (if made available to the shipper), the shipper represents, warrants, certifies, and agrees that it will use UPS's transportation services and the Credit Extension Plan solely for business, commercial or agricultural purposes and not for any personal, family, or household purposes. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Weekly Payment Plan – Each week the shipper will receive an invoice for the previous week's Charges except as described above. The invoice is due within seven (7) days of receipt. No prepayment is required under this plan.

Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the shipper.

Credit Card Payment Plan – The shipper may elect to pay the previous week's Charges by credit card. The shipper will receive billing detail itemized on its card statement or a weekly invoice, except as described above, from UPS listing the previous period's Charges incurred. The shipper will provide UPS with the shipper's credit information to enable UPS to process Charges incurred by the shipper on a weekly basis.

Shipper acknowledges and agrees that there may be a delay of two or more days between the date that payments are received by UPS and the date that the payments are posted and credited to the shipper's account with UPS. If a UPS remittance advice is attached to the shipper's payment, the payment will be credited accordingly. If no remittance advice is attached to the shipper's payment, the payment will be credited to the shipper's account.

46.3 Late Payment Fee

For the Monthly Prepayment Plan, the Weekly Prepayment Plan, the Special Payment Plan, the Credit Extension Plan, and the Weekly Payment Plan, a late payment fee will be assessed if the shipper's payment is not received by UPS within fourteen (14) days of the invoice due date. Except as otherwise stated below, the late payment fee will equal six percent (6%) of the total past due balance of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

In determining the late payment fee for the Monthly Prepayment Plan and the Weekly Prepayment Plan, UPS will apply the prepayment amounts on account with UPS to reduce the calculated base amount on which the late payment fee is assessed; provided, that UPS will so apply the prepayment amounts to the oldest outstanding invoice first, and to each subsequent invoice thereafter, until the prepayment amounts have been fully so applied. If an invoice 14 days past due is fully so covered by the prepayment amount, no late payment fee will apply. If an invoice 14 days past due is partially so covered by the prepayment amount, the late payment fee will apply to the portion not so covered by the prepayment amount.

For the Special Payment Plan, a late payment fee will not be assessed if there has been a positive balance in the shipper's prepayment account with UPS at any time during the 27-day period immediately preceding the transmittal of the current invoice to the shipper. The late payment fee for the Special Payment Plan will be assessed on the "charges this period" of the shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

A late payment fee will be assessed only once on each invoice that is fourteen (14) days past due. Each late payment fee will be due and payable within seven (7) days following the shipper's receipt of the invoice that first reflects the assessment of the late payment fee. The late payment fee is in addition to any collection costs that may be incurred by UPS in the final collection of Charges owed by the shipper. Neither the assessment nor the payment of a late payment fee will (a) affect the shipper's responsibility to pay all Charges owed, or (b) in any manner preclude UPS from exercising any of its rights or remedies hereunder or under applicable law.

47. UPS Service Guarantee

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, to all 50 states and Puerto Rico:

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS Ground
- UPS Ground with Freight Pricing
- UPS Hundredweight Service® Ground

UPS guarantees on-schedule delivery of packages shipped via the following services, where available, and provided that customs clearance is performed by UPS Supply Chain Solutions brokerage offices designated by UPS for clearing these packages:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS Standard

In the event UPS fails to attempt delivery within the time published on the UPS website, or as provided when 1-800-Pick-UPS® is called, UPS, at its option, will either credit or refund the transportation charges for each such package to the payer only, upon request, provided the conditions set forth in the UPS Service Guarantee are met. Transportation charges do not include other fees or charges that may be assessed by UPS including, but not limited to, fuel surcharges. This is the sole remedy available under the UPS Service Guarantee.

UPS shall not be liable for any damages whatsoever for delayed delivery, except as specifically provided for shipments made under the UPS Service Guarantee. Under no circumstances shall UPS be liable for any special, incidental, or consequential damages including, but not limited to, damages arising from delayed delivery or failure to attempt on-schedule delivery.

47.1 Conditions

The UPS Service Guarantee is subject to the following conditions:

- UPS's guaranteed delivery schedule has been obtained by referencing UPS's website or contacting a UPS Customer Service office. "On-time" or "on-schedule" means, subject to the terms of this UPS Service Guarantee, delivery is attempted within the UPS guaranteed delivery schedule.
- Each package is properly recorded in a UPS Shipping System.
- Each package in a shipment bears the appropriate UPS tracking label and an address label, or a combined label generated by a UPS Automated Shipping System, showing the consignee's

correct name, deliverable address (UPS does not provide delivery to a P.O. Box) and ZIP Code (or postal code for international shipments). In addition, UPS reserves the right, in its sole discretion, to refuse to honor a request for a credit or refund of transportation charges for a package when that package is not accompanied by a UPS Smart Label and timely PLD, at the time the package is tendered to UPS.

- Each package in a shipment bears a UPS Saturday Delivery routing label when optional Saturday service is requested and available.
- Each package is tendered to UPS during UPS's published business hours. Packages received from or destined to certain locations may require earlier pickup times (available at the UPS website).
- UPS is notified in writing (including by e-mail) or by telephone of a service failure within fifteen (15) calendar days from the date of scheduled delivery and is advised of the consignee's name and address, date of shipment, package weight and UPS tracking number.
- For UPS Worldwide Expedited® shipments, the guarantee shall apply only to shipments with a U.S. origin or destination and when the billed party is resident in the United States and is responsible for all shipping charges.

UPS reserves the right to refuse any request for a credit or refund when such request is either (a) made by, or (b) based on information obtained by, a party other than the payer of the shipping charges.

47.2 Exclusions

The UPS Service Guarantee does not apply to:

- UPS 2nd Day Air A.M.® packages for Residential deliveries.
- Packages tendered pursuant to Drop Shipments, special operating plans, or customized handling or processing arrangements.
- Packages shipped using a UPS Automated Shipping System that is not located at the pickup address assigned to the UPS account number used to ship the package.
- UPS Ground Returns Service packages.
- Packages subject to a Large Package Surcharge or Additional Handling Fee, packages that exceed maximum size or weight limits, or to shipments containing any package subject to a Large Package Surcharge, Additional Handling Fee, or that exceed maximum size or weight limits.
- Shipments made using a Call Tag.
- Packages subject to a Delivery Intercept or Delivery Change Request.
- Packages that are delayed due to causes beyond UPS's control including, but not limited to, the

following: the unavailability or refusal of a person to accept delivery of the shipment; acts of God; acts of public authorities acting with actual or apparent authority; acts or omissions of customs or similar authorities; insufficient information provided by a customer; Hazardous Materials packages improperly offered for transport; the application of security regulations imposed by the government, or otherwise applicable to the shipment; riots, strikes or other labor disputes; civil unrest; disruptions in air or ground transportation networks; and natural disasters.

- International shipments for which the shipper has selected the Receiver or Third Party as the payer "of any applicable duties and taxes and delivery is delayed until payment arrangements are made.
- UPS Import Control shipments for which the shipper has selected commercial invoice removal.
- UPS Ground shipments or UPS Standard shipments that are picked up or scheduled to be delivered during the fourteen calendar days before December 25.

48. Claims and Legal Actions

Claims against UPS must be filed within strict time limits, including as set forth in Section 46 ("Payment of Charges") regarding invoice adjustments or billing disputes; Section 48.3 ("Time Limit for Filing Claims for Loss or Damage to Property") regarding claims for loss or damage to property; and pursuant to the UPS Service Guarantee.

All claims against UPS arising from or related to the provision of services by UPS including, but not limited to, demands for damages, refunds, credits, and any legal or equitable relief whatsoever, shall be extinguished unless the shipper or claimant (1) timely and completely complies with all applicable notice and claims periods set forth in the Terms and in the Service Guide, including as to claims for loss or damage to property, claims under UPS's Service Guarantee, or claims for invoice adjustments; and (2) pleads on the face of any complaint filed against UPS satisfaction and compliance with those notice and claims periods as a contractual condition precedent to recovery.

Claimants may not deduct the amounts of pending claims from any charges owed to UPS, and the shipper waives any and all rights, including any statutory or common law rights, to set off the amount of any claim against charges owed to UPS.

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

48.1 Filing of Claims for Loss or Damage to Property

All claims for loss of or damage to property transported or accepted for transportation must: (1) be in writing (or an electronic communication) and must include reference to the Source Document or pickup record number and date of shipment or copies of other documents sufficient to identify the shipment involved, and the declared value; (2) assert the liability of UPS for alleged loss or damage; (3) make claim for payment of a specified or determinable amount of money; and (4) be accompanied by a copy of the original invoice or, if no invoice was issued, other proof, certified to in writing, as to the purchase price paid by the consignee (where the property involved has been sold to the consignee), actual cost or replacement cost of the property, or extent of the damage to the property.

A request for proof of delivery does not constitute the filing of a claim.

No claims will be voluntarily paid unless filed in writing or transmitted electronically by or on behalf of the shipper in accordance with these provisions.

48.2 Acknowledgement of Claims for Loss or Damage to Property

After receiving a proper written or electronic transmission of a claim in the manner and form and with the supporting documents described in Section 48.1 ("Filing of Claims for Loss or Damage to Property") and Section 48.4 ("Investigation of Claims for Loss or Damage to Property") herein, UPS or its designee will acknowledge the receipt of such claim in writing or electronically to the claimant within 30 days after the date of receipt, unless such claim has already been paid or denied in writing or electronically. UPS will at the time each claim is received create a separate file and assign thereto a successive claim file number and note that number on all documents filed in support of the claim and all records and correspondence with respect to the claim including the written acknowledgment of receipt and, if in its possession, the Source Document and delivery receipts, if any, covering the shipment involved. At the time such claim is received, UPS will cause the date of receipt to be recorded on the face of the claim document, and the date of receipt will also appear on the acknowledgment of receipt sent to the claimant.

48.3 Time Limit for Filing Claims for Loss or Damage to Property

As a condition precedent to recovery, all claims for loss or damage to property must be filed in writing or electronically with UPS within the following time limits:

- For domestic shipments, claims must be filed within nine months after delivery of the

package or, in case of failure to make delivery, within nine months after a reasonable time for delivery has elapsed.

- For international shipments, claims must be filed within sixty days after delivery of the package or, in the case of non-delivery, within sixty days after a reasonable time for delivery has elapsed.
- Suits shall be instituted within two years after denial of any portion of the claim. Where claims are not filed or suits are not instituted thereon in accordance with the foregoing provisions, such claims shall be deemed waived and will not be paid.

48.4 Investigation of Claims for Loss or Damage to Property

– **Prompt Investigation.** Each claim for loss or damage to a package or shipment filed in the manner prescribed herein will be promptly and thoroughly investigated, if investigation has not already been made prior to receipt of the claim.

– **Supporting Documents.** Each claim must be supported by the following: (1) evidence of payment of the shipping and any declared value charges; and (2) either the original invoice or, a photocopy, exact copy, or extract of, the original invoice, a certification of prices or costs, with trade or other discounts, allowance, or deductions of any nature whatsoever and the terms thereof, or depreciation reflected thereon. Where the property involved in a claim has not been invoiced to the consignee shown on the bill of lading or receipt, where an invoice does not show price or cost, where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, UPS will, before paying a claim, require the claimant to establish the value in the quantity shipped, transported, or involved. UPS reserves the right to request the original shipping record or Source Document.

For an asserted claim of \$1,000 or more for a package shipped as a result of a request for service made through the internet, the shipper must provide a copy of the signed receipt obtained from UPS at the time of tender to support the claim.

For an asserted claim of \$1,000 or more for an international UPS Returns or a UPS Import Control package, the signed UPS high-value shipment summary applicable to the shipment must be submitted in support of the claim.

By filing a claim and supporting documents to UPS, the claimant certifies that the claim, amount of claim, and supporting documents are true and correct.

- **Original Packaging Materials.** In the event that a claim is made for damage to a package, the original packaging materials must be made available to UPS or its designee for inspection.

– **Verification of Loss.** When an asserted claim for loss of an entire package or an entire shipment cannot be otherwise authenticated upon investigation, UPS will obtain from the consignee of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from UPS or from any other source. UPS reserves the right to require verification by the filing of a police report and providing a copy of the filed report to UPS in support of the claim.

48.5 Salvage

When UPS pays the actual cost, the purchase price, or the replacement cost of the property, all rights, title to, and interest in the property shall thereupon pass to UPS, and UPS reserves the right to obtain the property for salvage. Payment of a claim in such circumstances shall be contingent on UPS's receipt of the damaged property in the same condition as on the date the damage was incurred.

48.6 Disposition of Claims for Loss or Damage to Property

UPS or its designee, after receiving a written claim for property transported, will pay, decline, or make a firm compromise settlement offer in writing to the claimant within 120 days after UPS receives the claim; provided, however, that if the claim cannot be processed and disposed of within 120 days after receipt, UPS or its designee will at that time and at the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reason for the delay in making final disposition thereof and shall retain a copy of such notice to the claimant in its claim file.

No claim for loss or damage shall be paid unless a valid claim has been filed in accordance with terms set forth herein (in Section 48.1, "Filing of Claims for Loss or Damage to Property," Section 48.3, "Time Limit for Filing Claims for Loss or Damage to Property" and Section 48.4, "Investigation of Claims for Loss or Damage to Property"). UPS reserves the right to refuse to pay any claim for loss or damage to property until all outstanding charges owing to UPS have been paid in full.

49. Responsibility for Loss or Damage

UPS's liability for loss or damage to each UPS domestic package or international shipment is limited to a value of \$100, except as set forth below. Unless a greater value is recorded in the declared value field of the UPS Source Document or the UPS Automated Shipping System used, the shipper agrees that the released value of each domestic package or international shipment is no greater than \$100, which is a reasonable value under the circumstances surrounding the transportation, and that UPS shall not be liable for

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

more than \$100 for each domestic package or international shipment.

To increase UPS's limit of liability for loss or damage above \$100, the shipper must declare a value in excess of \$100 for each package in the declared value field of the UPS Source Document or the UPS Automated Shipping System used and pay an additional charge. The shipper cannot declare a value in excess of the maximum allowable limits set forth below. UPS shall not be liable under any circumstances for an amount in excess of the declared value of a domestic package or international shipment. When a shipper declares a value in excess of \$100, it does not receive any form of insurance. Shippers desiring cargo insurance, all risk insurance, or another form of insurance should purchase such insurance from a third party.

The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, that convention as amended, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, 28 May 1999), shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places which are agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate.

49.1 Maximum Declared Values

The maximum declared value per package is \$50,000, except for the following packages for which the maximum declared value may not exceed:

- \$5,000 per package for a package shipped as a result of a request for service made through the internet;
- \$500 per package for a package shipped via a UPS Drop Box;
- \$1,000 per package for a package shipped via a Third-Party Retailer if such package was previously manifested using a Source Document, UPS Automated Shipping System, or UPS Internet Shipping, prior to drop off at the Third-Party Retailer;
- \$500 per package for international shipments containing jewelry (not including costume jewelry)
- \$1,000 per package for domestic packages returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services, (including via UPS Returns® on the Web), and UPS Returns® Flexible Access;
- \$1,000 per package for international shipments returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup

Attempt Return Services, (including via UPS Returns on the Web) unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;

- \$1,000 per package for international UPS Import Control shipments unless a UPS high-value shipment summary is obtained by the shipper or person tendering the package and signed by the driver upon tender of the shipment;
- \$1,000 per package for packages shipped by a Third-Party Retailer if no high-value control log was provided to UPS on tender of the package;
- \$999 per package for packages shipped via Shipper Release service;

Shippers cannot declare a value for UPS Prepaid Letters.

Declaring a value in the declared value field of the UPS Source Document or UPS Automated Shipping System used does not increase UPS's limitations of liability for, and shippers may not declare a value for, damages related to providing or failure to provide C.O.D. service, including, but not limited to: failure to collect the C.O.D. amount; failure to collect the specified form of payment; collection of an instrument in the wrong amount; failure or delay in delivering the collected instrument to the shipper; or collection of forged, insufficient funds or otherwise invalid instruments.

Any declared value in excess of the maximums allowed in the applicable Terms or Service Guide is null and void. Acceptance for carriage of any package or shipment bearing a declared value in excess of the allowed maximums does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

49.2 Liability Limits

Whenever property is damaged or lost by UPS in the course of transportation, UPS's maximum liability per domestic package or international shipment shall not exceed the lesser of:

- \$100, when no value in excess of \$100 is declared on the Source Document or UPS Automated Shipping System used (or when a value in excess of \$100 is declared, but the applicable declared value charges are not paid);
- the declared value on the Source Document or UPS Automated Shipping System used when a value in excess of \$100 is declared and the applicable declared value charges paid;
- the purchase price paid by the consignee (where the shipped property has been sold to the consignee);
- the actual cost of the damaged or lost property;
- the replacement cost of the property at the time and place of loss or damage; or
- the cost of repairing the damaged property.

UPS's liability for packages containing the following commodities shall be limited as follows:

Checks – UPS's liability for a package containing a check or checks is limited to the cost of stopping payment on and reissuing the check(s), not to exceed \$100 per package. In no event shall UPS be liable for the face value of the check(s).

Phone Cards, Tickets, Gift Cards, and similar – UPS's liability for a package containing a phone card, ticket (such as event or airline ticket), gift certificate, gift card, coupon, or other similar printed matter with an exchange value is limited to the cost (which shall not include any amount of the value attached to the card, certificate, or coupon, or similar printed matter) of replacing the physical card(s), certificate(s), or printed matter, not to exceed \$100 per package. In no event shall UPS be liable for the face value of any phone card, ticket, gift certificate, gift card, coupon, or similar printed matter.

Media – UPS's liability for loss or damage to a package containing documents, film, photographs (including negatives), slides, transparencies, videotapes, compact discs, laser discs, computer tapes, and media of similar nature is limited to the replacement cost of the media on which the content is recorded.

Pairs, Parts – In the event of loss of or damage to a pair or set of articles, UPS's liability is limited to the value of that part of the pair or set which is lost or damaged, and UPS shall not be liable for the value of the whole pair or set. In the event of loss of or damage to any part of property (including any part of a machine) which, when complete for sale or use, consists of several parts, UPS shall be liable only for the value of the part lost or damaged, not to exceed the declared value of the part lost or damaged. In no event shall UPS be liable for the value of the complete item.

49.3 Exclusions from Liability

UPS shall not be liable or responsible for:

- loss or damage to articles of unusual value (as defined in these Terms);
- loss or damage to Prepaid Letters;
- loss or damage to any package resulting from insects, moths, vermin, inherent vice, deterioration, dampness of atmosphere, extreme of temperature, ordinary wear and tear, or that which occurred or arose prior to or after the course of transportation by UPS;
- loss or damage to any package resulting from improper, inadequate or unsafe packaging or wrapping that fails to meet UPS's published standards related thereto set forth in the Terms or at ups.com;
- loss or damage to Perishable Commodities to the extent the loss or damage results from exposure to heat or cold or the perishable nature of the item;

Effective January 3, 2011

UPS Tariff/Terms and Conditions

FOR PACKAGE SHIPMENTS IN THE UNITED STATES

- loss or damage to human remains, fetal remains, human body parts, or components thereof;
- loss or damage to fluorescent tubes or bulbs;
- loss or damage due to war risks, acts of God, natural disasters, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in air or ground transportation networks, disruption or failure of communication and information systems, or natural disasters;
- loss or damage to any package for which UPS has no record reflecting that the package was tendered to UPS by the shipper; or
- loss or damage to any package containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states that it will not accept, or that UPS has a right to refuse.

UPS shall not be liable for any loss or damage arising from providing service to, or on behalf of, a person or entity that obtains such services, including the delivery of property, by trick, false pretense, or other fraudulent scheme.

UPS shall not be liable for any damages arising from UPS's inability, failure, or refusal to comply with a request to stop, return, or re-route shipment of a package after tender to UPS.

UPS shall not be liable for any interruption of service due to causes beyond UPS's control including, but not limited to, the following: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, insufficient information provided by a customer, Hazardous Materials packages improperly offered for transport, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in air or ground transportation networks, and natural disasters.

UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM LOSS, MISDELIVERY OF, OR DAMAGE TO PROPERTY, DELAYED DELIVERY, OR FAILURE TO ATTEMPT DELIVERY IN ACCORDANCE WITH THE UPS SERVICE GUARANTEE, WHETHER OR NOT UPS HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY DAMAGES WHATSOEVER FOR DELAYED DELIVERY, EXCEPT AS SPECIFICALLY PROVIDED FOR SHIPMENTS MADE UNDER THE UPS SERVICE GUARANTEE.

Acceptance for carriage of any package or shipment containing articles that shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states it will not accept, or that UPS has a right to refuse, does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such package or shipment.

50. Shipper Indemnification

The shipper agrees to indemnify, defend and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses, liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency, or any other person or entity, arising from or relating to the shipper's noncompliance with governmental laws or regulations applicable to the package or UPS requirements applicable to the package, from shipper's tendering any prohibited item for shipment, or from shipper's failure to comply with the Terms.

51. Incorporation of Terms; Waiver; Future Changes

All shipments are subject to the terms and conditions contained in the Terms.

UPS may engage subcontractors to perform transportation and incidental services. UPS contracts on its own behalf and on behalf of its servants, agents and subcontractors, each of whom shall have the benefit of these Terms. No such party has authority to waive or vary any of these terms and conditions.

The effective Service Guide and the description of UPS® services at ups.com®, and any modifications or amendments of them, are hereby incorporated by reference in these Terms. The current version of the Terms supersedes all previous UPS Tariffs, UPS Terms and Conditions of Service, and UPS Tariff/Terms and Conditions of Service. The Terms and the UPS Source Document for each shipment together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

UPS reserves the right to unilaterally modify or amend any portion of the Service Guide or the Terms at any time without prior notice.

Any failure to enforce or apply a term or provision of the Service Guide or the Terms shall not constitute a waiver of that term or provision by UPS, and shall not diminish or impair UPS's right to enforce such term or provision in the future. If one or more provisions of the Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be so affected or impaired.