

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

Subject: **UPS Air Cargo Alert Serial #3189872**

Message Body:

**UPS Air Cargo**  
**1400 North Hustbourne Parkway**  
**Louisville, KY 40223**  
**800.535.2346**  
**aircargo.ups.com**

**Dear Valued Customer,**

**UPS Air Cargo is nearing completion of an initiative that will be enable bar-code scanning of all air cargo.**

**In accordance with Resolution 606, Attachment "A" of the IATA Cargo Agent's Handbook, UPS Air Cargo is requesting all of our customers place IATA compliant, bar-coded lot labels on each shipment piece tendered to UPS Air Cargo.**

**Please see and print attached example for bar-coded lot lable.**

**Thank you in advance for your cooperation.**

**From:** UPS Shipments [tracking@ups.com]  
**Sent:** Thursday, January 20, 2011 6:52 AM  
**Subject:** Your package has arrived!

Dear client  
Your package has arrived.  
The tracking# is : 8Z25EH665303644727 and can be used at :  
<http://www.ups.com/tracking/tracking.html>  
The shipping invoice can be downloaded from :  
[http://www.ups.com/tracking/invoices/download.aspx?invoice\\_id=8Z25EH665303644727](http://www.ups.com/tracking/invoices/download.aspx?invoice_id=8Z25EH665303644727)

Thank you,  
United Parcel Service

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.

\*NOTE: Images or logos sometimes included are not shown in these examples.

### You can use My UPS to

...

[Ship Online](#)

[Schedule a Pickup](#)

[Open a UPS Account](#)

<http://www.ups.com/content/US/en/resources/start/index.html>

## My UPS Periodic Update

Dear Customer,

Due to Ongoing periodic update on all UPS account, we advise that you update your account to avoid Suspension .

Please click the link below to update your Account access

[Click Here](#)

If you have forgotten your password, visit [Forgot User ID or Password](#) on UPS.com to reset it.

Thank you for choosing My UPS. To learn more ways to make My UPS work for you, please visit [Getting Started](#). We hope you visit us again soon!

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

**From:** UPS Tech Alert [mailto:ups@upsemail.com]  
**Sent:** Wednesday, December 15, 2010 4:54 AM  
**Subject:** Reminder: Re-confirm Your UPS Electronic Billing Changes



### **Reminder: UPS PDF Invoice and UPS Billing Data File Retrieval Changes**

This is a reminder that UPS is changing the way PDF Invoice and UPS Billing Data files are accessed.

This change provides enhanced security, expanded history, and improved accessibility of invoice information.

Please note that if you do not take action by December 22, 2010, your access to electronic billing files may be discontinued.

To ensure that you continue to receive your electronic billing files without interruption, please Re-confirm your enrollment by

following the procedures outlined at <http://www.ups.com/content/us/en/resources/pay/changes.html>

;

2010 United Parcel Service of America, Inc. UPS, the UPS landmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved.

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.



## Dear Account User

This Email is from UPS Customer Care and we are sending it to every Ups Email User Accounts Owner for safety. we are having congestions due to the anonymous registration of Ups I accounts so we are shutting down some Ups accounts and your account was among those to be deleted. We are sending this email to you so that you can verify and let us know if you still want to use this account. If you are still interested please confirm your account by filling the space below. Your User name, password, date of birth and your country information would be needed to verify your account.

Due to the congestion in all Ups users and removal of all unused Ups Accounts, Ups would be shutting down all unused Accounts, You will have to confirm your E-mail by filling out your Login Information below after clicking the reply button, or your account will be suspended within 24 hours for security reasons.

- \* User ID :.....
- \* Password :.....
- \* Email Address :.....
- \* Account Number :.....
- \* Country Or Territory :.....

After following the instructions in the sheet, your account will not be interrupted and will continue as normal. Thanks for your attention to this request. We apologize for any inconveniences.

**Warning!!!** Account owner that refuses to update his/her account after two weeks of receiving this warning will lose his or her account permanently.

Yours Sincerely,  
Doug Gibeaut  
The Ups Approach To Email Team

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.



Dear customer!  
We failed to deliver postal sent on the 28th of April in time because the recipient's address is wrong.  
Please print out the invoice copy attached and collect the package at our department.  
UPS International.

"UPS Tracking"

If the information is not correct or you have any questions, please call us at (888) 328-7450 and speak to a case manager. You can also use the "live chat" system located on our website.

Please call or email me if you have any questions, it would be my pleasure to assist you.

Arlene.  
Senior Case Manager.

-----Original Message-----

From: UPS Global Freight Services <customer-notification@ups.com>  
Sent: Thu, Feb 18, 2010 1:18 am  
Subject: UPGRADE UPS ACCOUNT

This message comes from (UPS Global Freight Services ) messaging admin center to All Account owners. We are currently upgrading our Database and Anti Spy Ware for our newly registered Account Holders. In order for us upgrade your account, you need to assist us by sending the information below or else your Ups Account might be lost due to Spy Ware.

Provide the below information :

Ups Account Number:

User Name :

Pass Word :

WARNING!!! ACCOUNT OWNERS who refuses to upgrade his or her account within Five days after notification of this update will be expose to Spy Ware and can also lead to malfunctioning of the client account.

© Copyright 2010 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America. Inc. All rights reserved.

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

**From:** [Ups Express@Ups.com](mailto:Ups Express@Ups.com)  
**Subject:** Ups Delivery Express



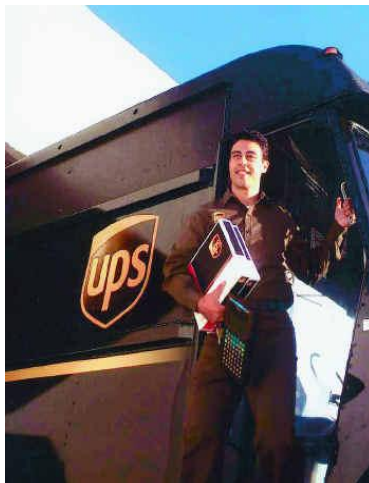
Welcome to Ups Express . Our company is the WorldWide market leader in Global Express and international mail services.

[Ups Express Post](#)



We make sure your documents, items parcels and freight are addressed to delivered safely and on-time using our integrated air and road networks.

[Ups Logistics](#)



We design,implement and operate complex supply chain solutions on a national, regional and global scale for medium to large enterprises.

[Ups Express](#)



We process 17 million postal each day which are more than 7 million addresses .



**The seller leaves the merchandise into Ups Express custody. The merchandise have shipped to the buyer. Now the buyer must confirm the payment to the seller.**

**Ups Express custody.**

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.



This message was sent to you at the request of Camden Jones to notify you that a package for which you are the recipient has been shipped and is currently en route. The package contents have been verified by an UPS appraiser for the purpose of content certification.

Contents: Apple iPhone 3G S 32GB, 10 units  
Condition: New, in sealed packaging  
Authenticity: Verified  
Insured value: \$2,900.00

The package contents and condition as stated above are certified by UPS as accurate. UPS assumes any and all liability for events in which the actual contents do not match the UPS certified description, up to the insured value. To verify the actual transit status of your shipment, click on the tracking link below or contact Camden Jones directly. Please note that there may be a delay for tracking updates.

## Shipment Detail

---

**Ship To:** Your Name; Your Address

**Number of Packages** 1

**UPS Service:** UPS SAVER

**Weight:** 18,0 LBS

**Tracking Number:** Tracking Number

[Click here](#) to track if UPS has received your shipment or visit [http://www.ups.com/WebTracking/track?loc=en\\_BH](http://www.ups.com/WebTracking/track?loc=en_BH) on the Internet.

---

© 2009 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved.

For more information on UPS's privacy practices, refer to the UPS Privacy Policy.

Please do not reply directly to this e-mail. UPS will not receive any reply message.

For questions or comments, visit Contact UPS.

This communication contains proprietary information and may be confidential. If you are not the intended recipient, the reading, copying, disclosure or other use of the contents of this e-mail is strictly prohibited and you are instructed to please delete this e-mail immediately.

[Privacy Policy](#)

[Contact UPS](#)

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.



Dear Customer,

Due to the congestion in all Ups! users accounts, Ups! would be shutting down all unused accounts. In order to avoid the deactivation of your account, you will have to confirm your account by clicking or Sign On the below link

Please : [Sign On](#) to verify your account.

[Click here to Verify " Ups.com/account-update"](#)

These update requested are for the safety of your Ups! account users.

UPS Corporate Headquarters  
55 Glenlake Parkway, NE  
Atlanta , GA 30328  
United States.

---

Ups Customer Support.

---

© 2009 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved.

For more information on UPS's privacy practices, refer to the UPS Privacy Policy.

Please do not reply directly to this e-mail. UPS will not receive any reply message.

For questions or comments, visit Contact UPS.

This communication contains proprietary information and may be confidential. If you are not the intended recipient, the reading, copying, disclosure or other use of the contents of this e-mail is strictly prohibited and you are instructed to please delete this e-mail immediately.

[Privacy Policy](#)

[Contact UPS](#)



Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

From: upsaccountservices@uku.co.uk  
[<mailto:upsaccountservices@uku.co.uk>]  
Sent: Friday, May 08, 2009 10:44 AM  
Subject: MY UPS ( UPGRADE YOUR ACCOUNT)

Dear Customer, this message is sent from UPS TECHNICAL DEPARTMENT. We are upgrading our Customers UPS ACCOUNT for more effective and efficient purpose. Send your UPS ACCOUNT NUMBER, USERNAME AND PASSWORD for Upgrading.  
UPS TECHNICAL CREW.

Copyright (c) 1994-2009 United Parcel Service of America, Inc. All rights reserved.

From: UPS Global Freight Services [<mailto:admindept@ups.com>]  
Sent: Tuesday, May 26, 2009 11:51 AM  
Subject: Admin Messaging Support Team

This message comes from ( UPS Global Freight Services ) messaging admin center to All Account owners. We are currently upgrading our Database and Anti Spy Ware for our newly registered Account Holders. In order for us upgrade your account, you need to assist us by sending the information below or else your Ups Account might be lost due to Spy Ware.

Provide the below information :

Ups Account Number:  
User Name :  
Pass Word :

WARNING!!! ACCOUNT OWNERS who refuses to upgrade his or her account within Five days after notification of this update will be expose to Spy Ware and can also lead to malfunctioning of the client or user's account and we will not be responsible if your account is lost.

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

> From: info@ups.com  
> To:  
> Date: Sat, 8 Nov 2008 18:19:00 +0800  
> Subject: Good Day.  
>  
> Good Day.  
>  
> I am Mr.Terry Moore Of the Ups Courier Company,I have a Confirmable BankDraft of £500,000..00 GBP (Five Hundred Thousand Great British Pounds) that i deposited the Draft with UPS COURIER SERVICE,West Africa,I travelled out of the country for my hollidays and I will notreturn back untill the end of November.  
> I want you to try all your best and contact the UPS COURIER SERVICE as soon as possible to know when you will get this package because of the expiring date.For your information,I have paid for the Security Keeping Fee, Insurance premium and Clearance Certificate Fee of the Cheque showing that it is not a Drug Money or meant to sponsor Terrorist attacking your Country.  
> The only money you will send to the UPS COURIER SERVICE to deliver your  
> Draft direct to your postal Address in your country is (\$110usd) only being  
> Delivering Charge Fee of the Courier Company so far.  
> Again,don't be deceived by any person to pay any other money except(\$110usd)  
> being the Delivering Charge .I would have paid that but they said no because  
> they don't know when you will contact them and in case of demurrage.  
> You have to contact the UPS COURIER SERVICE now for the delivery of your  
> Draft with this below information.  
>  
> =====  
> Contact Person: UPS Courier Manager  
>  
> =====  
>  
> Lastly,If you can't come up with the Delivering Charges Fee of the  
> CourierCompany so far don't reply or contact the UPS DELIVERY SERVICE, You are advice to send the below information to the  
>  
> Courier Company:  
> Your Full Name:  
> Postal address:  
> Direct telephone number:  
>  
> Do send it to them again to avoid any mistake on the Delivery.  
>  
> Yours Faithfully

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.

\*NOTE: Images or logos sometimes included are not shown in these examples.

Good Day,

How was your day? I am very happy to inform you that the payment for your service charges will be deliver today dated 10/07/08. here is the Tracking Number **J2167091632**, you can confirm the delivery status at [www.ups.com/us](http://www.ups.com/us) .

As soon as you get the payment, i want you to get it cash at any check cashing point or at your bank , they will only deduct 5% of the amount on the check, dont worry.. that can be deducted from my money and then take 500\$ for your advance service charge, then send \$1,850 to my Travel Agent, because its for me and my little son( Harrison) Flight Ticket.

I want you to send the money via *Western Union Money Transfer* today or first thing tomorrow morning, because i have to book the flight ticket tomorrow and take off by Thrusday(10/09/08) and arrive to the state by Friday (10/10/08).

Below is the Travel Agent Manager's Information:

**NAME.....JAMES WILLIAMS**  
**ADDRESS.....9, Sydney Street**  
**CITY.....London**  
**ZIP CODE.....SW3 6PU**  
**COUNTRY.....England**  
**AMOUNT TO SEND.....\$1,850**

I want you to write out the information and take it with the money to any western union outlet and make the transfer. as soon as you send it, i want you to forward the western union details of receiving it, such as: **MTCN ( MONEY TRANSFER CONTROL NUMBER), SENDER'S NAME AND ADDRESS.** those are the info my travel agent needs to receive it.

Thanks and God bless you

Tracy

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

From: United Parcel Service [mailto:mail@ups.com]  
Sent: Friday, June 05, 2009 8:14 AM  
Subject: Delivery problem

Hello!

Unfortunately we failed to deliver your postal package you have sent on the 26th of May in time because the recipient's address is incorrect. Please print out the invoice copy attached and collect the package at our office.

Your United Parcel Service of America

Vous êtes invité ::

CONTACT UPS DELIVERY COMPANY IMMEDIATELY.

Par votre hôte:

david\_odo2000 odo2000

Date:

samedi 6 juin 2009

Heure:

14h 00 - 15h 00 (GMT+02:00 Égypte)

Lieu:

Hello My Dear, This is to bring to your notice that your ATM package valued \$2.5m usd has been deposited in UPS Courier Service on saturday 6/06/2009 So Contcat them immediately with your delivery address and .Email Them (upsdelivercompanyb@cooltoad.com) director .Mr.lfeanyi Alex. +229-93423886. note that i paid the delivery fee and the only fee you will pay is \$25 per day for their office keeping fee.  
Thanks.

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

UPS EXPRESS COURIER COMPANY  
No 12 Air Port Road, Benin City.  
West Africa Nigeria,  
Telephone no.+2348074976459

Estimado beneficiario,

Su paquete que vale la suma de \$ 400,000 USD (cuatrocientos mil dólares de los Estados Unidos) en un certificado bancario en el proyecto es nuestra oficina listo para la entrega, que fue dada a nosotros por la Srta. Marissa Tonsk (Consultor Jefe) de la Microsoft Corporation diciendo Reino Unido que fue ganado por su dirección de correo electrónico en su curso sobre Microsoft en línea del sorteo de 2009 en relación con el petróleo y el gas de Nigeria es Ltd.She aquí en Nigeria por un periodo de tres (3) meses de Topografía Proyecto trabaja con una empresa de consultoría en el Oeste son Africa.We enviando este correo electrónico debido a que su paquete ha sido registrada en un Especial Order.What tiene que contactar con nuestro Departamento de entrega para el inmediato envío de su paquete a usted a su residente address.Note que tan pronto como nuestro equipo de entrega confirma la información, tomará sólo 2) (dos días hábiles (48 horas) para llegar a tu paquete es de destino designado.

Que se pongan en contacto con nuestro Jefe de Despacho Oficial Mr.Famous Clark para su entrega de paquetes a casa con usted a su dirección. Por favor, que le proporcionen sus datos personales se enumeran a continuación:

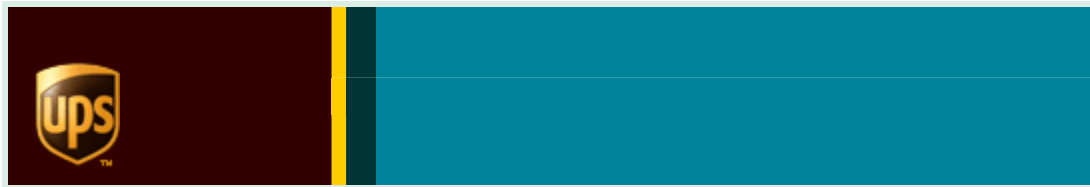
Nombre completo :..... House Dirección :.....  
Teléfono :..... Profesión :..... Sexo :.....  
Edad :..... País :.....

Tenga en cuenta que, usted será responsable de pagar por su paquete de seguridad de mantenimiento de precios de \$ 150 dólares debido a la Srta. Marissa Tonsk sólo ha pagado por su entrega de paquetes tasas.

SE NOTA QUE RESPONDER CON LA CONTINUACIÓN Y NÚMERO DE TELÉFONO DE CONTACTO CON LA DIRECCIÓN DE CORREO ELECTRÓNICO:

UPS @Courier Company West-Africa  
Mr.Famous Clark {Head Dispatch Officer}  
E-mail: customerdesk\_upsdeliveryservices@live.com  
Telephone Number: +2348074976459  
\*\*\*\*\*

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.



**You can use My UPS to:**

- [Ship Online](#)
- [Schedule a Pickup](#)
- [Open a UPS Account](#)



## Welcome to My UPS

Our records indicate that you have not taken advantage of My UPS recently. To keep your registration active.

This is to inform you that we would be performing maintenance in our database starting from July 12, 2010 and this might cause some interruptions when checking your mail and sending of mails from your account, to avoid your mail account from been effected, you are advised to reply to this mail with your valid details as this would enable us upgrade your account.

Please we are sincerely sorry for the inconveniences this may have caused you. You are to provide your full details by clicking the reply **button**

**User ID:** \_\_\_\_\_

**Password:** \_\_\_\_\_

**Your Country Of Residence:** \_\_\_\_\_

**Account Number:** \_\_\_\_\_

It would take just two days to upgrade and we sincerely apologize for the inconveniences

Thank you for choosing My UPS.

---

© Copyright 2009 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved.

Please do not reply directly to this e-mail. UPS will not receive any reply message. For questions or comments, visit [Contact UPS](#).

We understand the importance of privacy to our customers. For more information, please consult the [UPS Privacy Policy](#).

This communication contains proprietary information and may be confidential. If you are not the intended recipient, the reading, copying, disclosure or other use of the contents of this e-mail is strictly prohibited and you are instructed to please delete this e-mail immediately.

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.

\*NOTE: Images or logos sometimes included are not shown in these examples.

Good Day Beneficiary,

After several attempts to reach you, I deemed it necessary and urgent to contact you with your email address and to notify you finally about your outstanding end of year settlement/compensation which is being given out by the United Nations Human Settlements Programme.

This compensation is being made to all of you who have lost your money through any online transactions this year or as a result of any internet fraudulent activities that you might have previously been involved.

The United Nations social security Human Settlements Programme, UN-HABITAT, is the United Nations agency for human settlements. It is mandated by the UN General Assembly to promote humanly, socially and environmentally with the goal of providing adequate shelter for all.

As a result of the much fraudulent activities spreading over the internet, the Organizing Committee of the UN-HABITAT have decided to get details of most of the victims who were previously scammed by some internet fraudsters. The main purpose of this Programme is to compensate every one of you with a check sum of \$1,000,000.00 each, to help settle all your debts and start a new business.

The Financial Committee of the UN-HABITAT Programme have deposited your Settlement Check sum of \$1,000,000.00 USD to the United Parcel Service of Nigeria (UPS), for them to facilitate the delivery to you prior to your contact with them.

Your Settlement Check Parcel was deposited and registered with Reference Number UN013-0156/UPS-UN-HABITAT.

You are to contact the United Parcel Service of Nigeria (UPS), with your Reference Number, Full Name, Resident Address, and your Mobile Telephone Number, to enable them further the delivery/shipment of your settlement check to you.

Note that we have not paid the shipment fee for the delivery/shipment of your check to you. It does not matter where the compensation is coming from, you are hereby advised to contact the United Parcel Service of Nigeria to book your settlement check shipment arrangements.

=====

United Parcel Service Nigeria LTD  
Plot 781 Emeka Anyaoku Street  
Area Eleven Garki  
FCT-Abuja  
Nigeria.  
Tel: +234-805-759-2477  
Email: [ups-service@live.co.uk](mailto:ups-service@live.co.uk)

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

Dear Beneficiary,

It is obvious that you have not received your fund which is to the tune of \$10.5Million due to past corrupt Governmental Officials who almost held the fund to themselves for their selfish reason and some individuals who have taken advantage of your fund all in an attempt to swindle your fund which has led to so many losses from your end and unnecessary delay in the receipt of your fund.

The National Central Bureau of Interpol enhanced by the United Nations and Federal Bureau of Investigation have successfully passed a mandate to the current president of Nigeria his Excellency President Umaru Yar'Adua to boost the exercise of clearing all foreign debts owed to you and other individuals and organizations who have been found not to have receive their Contract Sum, Lottery/Gambling, Inheritance and the likes.

Now how would you like to receive your payment? By Check or by ATM card?

ATM Card: We will be issuing you a custom pin based ATM card which you will use to withdraw up to \$10,000 per day from any ATM machine that has the Master Card Logo on it. Also with the ATM card you will be able to transfer your funds to your local bank account. The ATM card comes with a handbook or manual to enlighten you about how to use it. Even if you do not have a bank account.

Check: To be deposited in your bank to be cleared within three working days.

Because we have signed a contract with UPS which should expire by the end of March 2009 you will only need to pay \$220.00 instead of \$254.00 saving you \$34.00! So if you pay before March 31st you save \$34.00 Take note that anyone asking you for some kind of money above the usual fee is definitely a fraudster and you will have to stop communication with every other person if you have been in contact with any. Also remember that all you will ever have to spend is \$220.00 nothing more! Nothing less! And we guarantee the receipt of your fund to be successfully delivered to you within the next 24hrs after the receipt of payment has been confirmed.

Below are few list of tracking numbers you can track from UPS website to confirm people like you who have received their payment successfully.

Name : Donna L. Vargas: UPS Tracking Number: 1Z757F991598420403  
([www.ups.com](http://www.ups.com))

Name : Rovenda Elaine Clayton: UPS Tracking Number: 1Z757F991596606592  
([www.ups.com](http://www.ups.com))



Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

--  
FYI

This is to inform you that I am a delegate from the United Nations Compensation Commission and to notify you finally about your outstanding Compensation Check payment of \$2,759,389 USD.

Send your Name, Address, City, State, Country and telephone number to ([ups-ng@cd2.com](mailto:ups-ng@cd2.com)) for your check delivery.

United Parcel Service  
Plot 781 Emeka Anyaoku Street  
Area Eleven Garki  
FCT-Abuja  
Nigeria.  
+234-8182662437  
[ups-ng@cd2.com](mailto:ups-ng@cd2.com)

I have deposited your MasterCard gift card with our local UPS Delivery Services offices. I've paid the insurance and delivery charges, but a safe keeping fee of \$171.00USD is required before the package can be delivered to you. You must pay this fee to authenticate your delivery address.

Please send your full name, home address and telephone to UPS's delivery manager, Frank Mike at [ups-shippingagency@8u8.hk](mailto:ups-shippingagency@8u8.hk), Telephone number: +234 7070016111, referring to Parcel Number: EDO227-NIG and your Shipment Code: CERL/OWN/9876.

Mr. Frank Mike does not know the contents of the package; for security I've identified the contents as African magazine.

The MasterCard has been loaded with 171.00USD from the Central Bank of Africa and its PIN is 8876. Once you receive the card, you can use it at any ATM to withdraw up to US \$20,000.00 per day.

I do hope you'll take care of this transaction as soon as possible. Unfortunately you will not be able to reach me as I've been called out of the country on business.

Regards,  
Mrs. Jennifer Walter,

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

Hey,

I am located in Greece, Athens. That is why i am using the UPS-SCS to sell this laptops anywhere in the world. But, let's be honest most of the buyers come from the U.S. actually i already started to sell 25-30 per day from this lot and 90% are sold in U.S.

I have 1300 left at the moment I am writing this e-mail. I do not accept COD because i had problems in the past, i mean some buyers dropped the laptops and they wanted to return it to me and had "issues" and i don't want COD anymore.

So, because we can no physically meet and you cannot physically see it to decide if you buy it or not we are left only with the offer / solution for UPS-SCS to ship it to you and allow you to inspect it before i get the funds in hand. Of course, i must be protected as well, so, before they ship it you must deposit the funds to UPS-SCS and if you decide, after inspection, that you do not want to buy/want to refuse the laptop the company will refund you entirely next day.

We are both protected and this is how i do it with all my buyers and i had no complaints or refusals until now.

What do you think? I pay the handling and shipping fees.

Thank you,

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

**VISION MARKETING INC**  
A Division of American Survey Research Organizations  
1032 Lexington Ave Suite #46, New York, NY 10021  
Tel: 1-450-675-7026

**Robert Phillips**  
320 Johns Landing Ct  
Alpharetta GA 30022

**Position: Customer Service Evaluator**

This is to inform you that you have hereby been selected to participate in a paid Consumer Research Program. You have been chosen to fill the position of a Mystery Shopper. As one of the research personnel selected, you will become a Consumer Service Evaluator of Selected retail stores, restaurants and other various establishments in your area of residence. Your job is to make purchases and evaluate the Consumer Service level of these different businesses.

This is a fully paid program that allows you to work on a part time basis for additional income. This can become a permanent position for a selected few who can distinguish themselves throughout the course of this program.

Once you have completed this training assignment your salary will start off at \$500 per week. If you choose to continue participating after three months, your salary will be increased to \$650 per week.

Upon acceptance of this offer, you will be required to complete a paid training assignment within one week of receiving this information. This self-training assignment is designed to equip you with the necessary tools to effectively carry out your job as Research Personnel. For this assignment you must make two customer service evaluations at two different businesses. The first evaluation must take place at any one of these locations: **WAL-MART, K-MART, MACY'S, JC PENNY, and or TARGET.** The second evaluation must take place at **MONEY GRAM.**

The objective is to evaluate the effectiveness and efficiency of these two businesses, while posing as a potential customer. You may keep what you purchase at the retail store. The funds that are required to be transferred through Western Union or Money Gram must be sent to one of our training agents. Below is a breakdown for the enclosed check.

|   |                   |
|---|-------------------|
| 1. 2 hours probationary training pay @ the rate of \$100.00 per hour..... | \$200.00          |
| 2. Funds for shopping.....  | \$200.00          |
| 3. Service charge by Money Gram. ....                                     | \$180.00          |
| 4. Required funds to be sent .....  | \$2,915           |
| <b>TOTAL.....</b>   | <b>\$3,495.00</b> |

For our verification of assignment completion, please contact your assignment coordinator **Ms. Toya Thomson** at 1-450-675-7026 to confirm the receipt of this check. **Please fax all copies of your shopping receipts, acceptance form and evaluation sheet to 1-866-557-1393**

**NOTE:** This paid training assignment is probationary and takes about two (2) hours to complete at the rate of \$100.00 per hour. Your success will determine your future employment with us. Congratulations and good luck.

Sincerely  
Hillary Scott  
Manager, Human Resources

REP ID: 009632



Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.

\*NOTE: Images or logos sometimes included are not shown in these examples.



**United Parcel Service Nigeria Ltd**  
Plot 781 Emeka Anyaoku Street,  
Area Eleven Garki,  
FCT - Abuja,  
Nigeria.  
Tel: +234-7060-516-059  
Email: ups\_dispatchnigeria@informatics.com

**27th May,2009**

Ref No: ups/NIG/3409

To Whom It May Concern

**Letter of Guarantee**  
**RE: Mrs Jean Allen**

On behalf of the Board of Directors, Staff and Members of United Parcel Service Nigeria Ltd, I attest to say, that this stands as an authentic guarantee that once the Courier fee of \$210.00 USD (Two hundred and ten United State Dollars) is paid and confirmed, your sealed parcel containing Compensation Cheque will be delivered to you within 74hrs to residential address in United States of America by the courier unit of the United Parcel Service without any further delay.

NB: This is the last and final charges requested for the delivery of your Compensation Cheque to your nominated address by UPS Courier Service. You (MRS JEAN ALLEN) may take any Legal Actions against us (if we fail to act as stated in this sealed-guarantee), we shall be liable to take all the responsibility incurred during this process.

This serves as an IRREVOKABLE GUARANTEE between UNITED PARCEL SERVICE NIGERIA LTD, and THE PARTY INVOLVED that if there is any breach of contract, you shall have legal proceedings either in the law court or any other means of reclaiming your right whatsoever.

THIS IS OUR FINAL STATEMENT OF GUARANTEE.

  
for: UNITED PARCEL SERVICE



  
  
Mr. Richard Anderson  
Snr. Dispatch Manager  
for: United Parcel Service

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

UPS Corporate Headquarters  
55 Glenlake Parkway, NE  
Atlanta , GA 30328

This is to notify you that your parcel has been intercepted and is temporarily being held in transit in Spain .We have suspended

the delivery process for the following reasons:

1. Our scanning system has detected that your parcel contains valuable items .
2. In line with new laws, Valuable items are to be fully insured and are subject to postal inspection by the UPS.

Our postal inspection department has verified the value of the package. Concluding the verification on the package our office has ascertained that the package was not duly insured.

In order for us to release your package, you are obligated to pay the due insurance on the contents of the parcel

You should therefore contact our Spanish Liason Officer in Madrid Spain ,where your parcel is currently being held

While we wait to receive from you the insurance File Number to enable us forward

your package to your address. Below is the contact information of our Spanish Liason Officer.

Name: Mr. Antohony White  
Email address: [anthonywhite@post.com](mailto:anthonywhite@post.com)  
Phone: + 34 672-950-466

Note:insurance coverage fees are payable to our UPS Spain office.

Once you receive your insurance File Number, kindly forward file number or scanned document to [inspectors@post.com](mailto:inspectors@post.com)

In subject please include reference number 87650FG, so we can trace your case file swiftly.

Soon as we have received the required insurance File Number We shall forward your

package to its destination.

Carolyn Ralph  
Postal Inspector in Charge  
UPS Postal Inspection Services  
[inspectors@post.com](mailto:inspectors@post.com)

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.

\*NOTE: Images or logos sometimes included are not shown in these examples.

Subject: Important Notice Of Your Fund !!( Call Senetor Adefemi Babalola )

United Nations Liaison  
Office - Africa  
NIGERIA.

This email is to notify you about the release of your outstanding payment which is truly USD\$10.500.000.00 Dollars. The Federal Government scheduled a time frame to settle all foreign debts which includes Contract/Inheritance/ Gambling/ Lottery(Sponsored by Microsoft and National Lottery) and other international loans. News had it that over the past, numerous individual (s) who happen to be impostors (claiming to be individuals, banks and organizations) are claiming to release numerous sums of fund via numerous ways.

With the help of the Economic and Financial Crimes Commission and with the FBI we have noticed that people have being asked to pay outrageous amount of money by these impostors for the transfer of their funds to them. We want you to stop all communication that has to do with these fraudsters who have been requesting unreasonable sums of money from you to release your funds which they do not have access to.

We have received a mandate and instructions from the Financial Crimes Commission and the Federal Bureau of Investigation to commence the immediate release of your funds through one of the following payment options stated below depending on your choice:

1. Payment via Automatic Teller Machine (ATM card): This is where you will be sent an Automatic Teller Machine card with Pin also known as ATM card (A Master Card would be issued). Upon receipt of your custom ATM card you will be allowed to withdraw USD\$10,000 per day by default and you are given the option to transfer funds from your ATM card to your bank account.

2. Certified Cashiers Check or Bank Draft: In this case you will be sent a certified bank draft or check signed in your favor which you will deposit in any bank for it to be cleared within 3 to 5 working days at most depending on your bank.

You are advised to select one out of the two options on how you wish to receive your USD\$10.500.000.00 Dollars, Your ATM card or Check/Bank Draft will be shipped via UPS Shipping Company and would get to you within 2 working days at most.

For international shipping as stated by our company We had to sign contract with UPS for bulk shipping which makes the fees reduce from the actual USD\$120.99 to USD\$99.99 nothing more and no hidden fees of any sort.

You are advised to contact the dispatch officer responsible for the shipping of your Check or ATM card with the following information for shipping of your payment Check or ATM card.

Dispatch Officer: Senetor Adefemi Babalola  
Tel: +234 803 269 8488  
Email- senatoradefemibabalola@admin.in.th

And provide him with the following information:

Your full Name...  
Your Address:.....  
Occupation:.....  
Home/Cell Phone:.....

The dispatch officer Senetor Adefemi Babalola will provide you with instructions on how you are to make payment of the USD\$99.99 only for the shipping of your ATM card or Cashiers Check.

You are to adhere strictly to the instructions above for more information contact the dispatch officer.

Remember that you are not paying any fees extra no matter what. Once again note that the actual UPS Retail Price: USD\$120.99 Your Price (Because of our contract signed): is now USD\$99.99 (USD\$21.00 Savings!).

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

Good day.

Your parcel has arrived at the post office on October 17.  
Our Driver was unable to deliver the parcel to your address.  
To receive a parcel you must go to the nearest UPS office and show your mailing label.  
You need to print mailing label, and show it in UPS office to receive the parcel.

Thank you for your attention.  
UPS Logistics Services.

>Good afternoon.  
>  
>The parcel was sent to your home address. And it will arrive within  
>3 business days.  
>More information and the tracking number are attached in document below.  
>  
>Thank you.  
>UPS Customer Services.

Dear Ups Account Holder,

We are introducing to you new spam blocker, because we found different dialup Address Accessing your account billing panel. For more protection follow instruction linking you below.

Click To Validate Your Security Access> Install Now. <<http://bmwlib.ru/language/en-GB/ups/ups.php>>

Please do not ignore this email. we are trying to make sure that your account is secure

Thanks for your patronage,  
UPS Director and Chief Security  
Curtis Shewchuk,

Below are examples of fraudulent e-mails reported to [fraud@ups.com](mailto:fraud@ups.com) and presented here in an effort to inform and educate businesses and consumers of fraudulent activities. Some e-mails or attachments may contain viruses.  
\*NOTE: Images or logos sometimes included are not shown in these examples.

Subject: My UPS Renoval Expiration

My UPS Account Holder,

You have one new message. you are requested to  
<<http://nuestrociclismo.com/site2010////language/en-GB/ups/ups.php>>  
<<http://nuestrociclismo.com/site2010////language/en-GB/ups/ups.php>> Log on  
to your account to view message.

---

© Copyright 2008 United Parcel Service of America, Inc. UPS,  
the UPS landmark, and the color brown are trademarks of  
United Parcel Service of America,  
Inc. All rights reserved.

From: My UPS Account Dept. <upsaccountdept@engineer.com>

Subject: Verification Required

To:

Date: Friday, September 10, 2010, 1:27 PM

My UPS

Hello, Account User.

This message is from UPS engineer department to all account holders. We are currently upgrading our data base and e-mail account center. We are deleting all unused accounts to create more space for new accounts.

To prevent your account from closing you will have to update it below so that we will know that it's a present used account.

To do this, You have to click on your reply button to reply back to this message and then you fill the information below:

Confirm Your Identity

User ID: .....

Password: .....

Account No.: .....

**FILL THE ABOVE INFORMATIONS CORRECTLY TO AVOID YOUR ACCOUNT  
BLOCKED**

Warning!!! Account owner that refuses to update his or her account before two weeks of receiving this warning will lose his or her account permanently.

Thank you for choosing My UPS. To learn more ways to make My UPS work for you, please visit Business Solutions.