



Frequently Asked Questions

- [These UPS discounts almost sound too good to be true - are they?](#)
- [How do I get the largest discount?](#)
- [Is the sign up process really quick and easy?](#)
- [What if I don't have a UPS account?](#)
- [What happens after I open a UPS account?](#)
- [I'm currently shipping with a UPS competitor and have a regularly scheduled pickup. If I open a UPS account, will I get a Daily Pickup from UPS?](#)
- [When can I begin shipping with my new account?](#)
- [I already receive discounts with my existing account - which discounts will save me more?](#)
- [How will I know when the discounts have been applied to my account?](#)
- [I signed up, now how do I start shipping?](#)
- [Is the shipping discount available at The UPS Store®?](#)
- [If for any reason I decide I want to opt out of the benefits provided by UPS, is it complicated?](#)

Question:

These UPS discounts almost sound too good to be true - are they?

Answer

No, they're just as good as they sound. UPS is rewarding your members with discounts that were previously only available to larger customers. No minimum volume requirements, no commitments.

[Back to top](#) ↑

Question:
How do I get the largest discount?

Answer

Discounts depend on how much you ship with UPS. The more you ship, the more you save. [See how much you can save](#), or call us at 1-800-325-7000 and we'll gladly answer your questions.

[Back to top](#) ↗

Question:
Is the sign up process really quick and easy?

Answer

Yes! It only takes a couple of minutes to [fill out the short form](#). If you have questions, just call us at 1-800-325-7000 and we'll be happy to help.

[Back to top](#) ↗

Question:
What if I don't have a UPS account?

Answer

If you don't have a UPS account, we'll set one up for you and e-mail you all the information you need to start shipping.

[Back to top](#) ↗

Question:
What happens after I open a UPS account?

Answer

Shortly after enrollment, you'll receive an e-mail with your new account information. When you get it, you can register your account and start shipping online right away.

[Back to top](#) ↗

Question:

I'm currently shipping with a UPS competitor and have a regularly scheduled pickup. If I open a UPS account, will I get a Daily Pickup from UPS?

Answer

Daily Pickup service is available. After you receive your new account number, just give us a call at 1-800-PICK-UPS and request to have your account designated as a Daily Pickup (Service charges will apply).

[Back to top](#)+

Question:

When can I begin shipping with my new account?

Answer

You can begin shipping as soon as you receive your shipper number via e-mail. Your discounts will take effect on the date mentioned in your enrollment confirmation e-mail.

[Back to top](#)+

Question:

I already receive discounts with my existing account - which discounts will save me more?

Answer

Find out by calling us at 1-800-325-7000. We'll look up your account information and, based on your shipping history, recommend the discount plan that saves you the most.

[Back to top](#)+

Question:

How will I know when the discounts have been applied to my account?

Answer

After you enroll, you will receive a confirmation e-mail that shows the estimated date your new discounts will be applied to your account. The discounts will also be noted on your next UPS billing statement.

[Back to top](#) ↗

Question:

I signed up, now how do I start shipping?

Answer

It's easy! Visit [Getting Started](#) for an overview, including a quick [tutorial on Internet Shipping](#). You can even [order shipping supplies](#) online.

[Back to top](#) ↗

Question:

Is the shipping discount available at The UPS Store®?

Answer

Unfortunately, these shipping discounts are not available at The UPS Store® locations. Regular retail rates will apply.

[Back to top](#) ↗

Question:

If for any reason I decide I want to opt out of the benefits provided by UPS, is it complicated?

Answer

Not at all. Just call 1-800-325-7000 and ask to have your account removed from the program.

[Back to top](#) ↗