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Install a Printer Driver

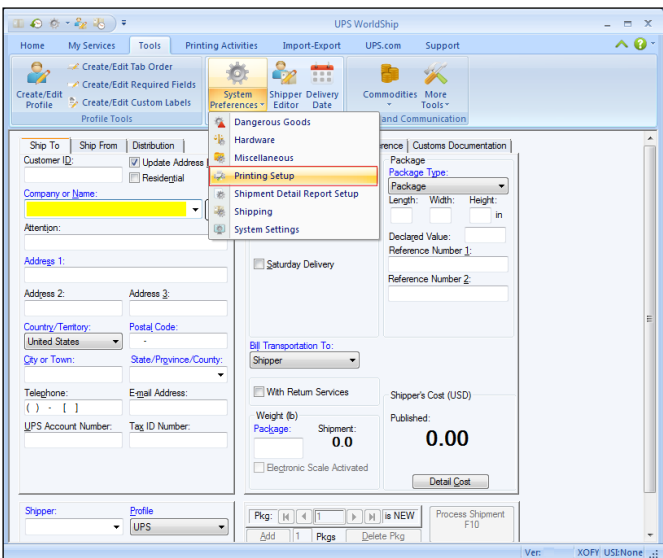
Upon successful installation of WorldShip, the Eltron/Zebra printer drivers are pre-installed. After WorldShip installation, simply turn on the printer and perform steps 1, 2, 3, 10, 12, and 13 below.

If the Eltron/Zebra printer drivers do not exist, follow steps 1 through 13 below.

Before installing a printer driver, ensure that you:

- Connect the printer to a power source. The printer turns on automatically, and a green light appears when the printer is ready.
- Ensure that labels are loaded.
- Connect the printer to your PC.

To install a printer driver:

Step	Window (if available)
1. On the Tools tab, select System Preferences and then Printing Setup .	



Step

2. The **Printing Setup** tab on the **System Preferences Editor** window appears.

- Enter the printer ID in the **Printer ID** box
- In **Printer Type** click the down arrow and select **Label**.
- Click **Add**.

Window (if available)

The screenshot shows the 'System Preferences Editor' window with the 'Printing Setup' tab selected. A table lists printer configurations:

Default	Printer ID	Printer Type	Printer Name	Label Stock	Dimensions	Extended Area Usage
<input checked="" type="checkbox"/>	Invoice1	Invoice	Microsoft XPS D...			
<input checked="" type="checkbox"/>	Report1	Report	Microsoft XPS D...			
<input checked="" type="checkbox"/>	test	Label	Adobe PDF	Laser 8 1/2 x 11		(None)
<input checked="" type="checkbox"/>	test1	Label	Microsoft XPS D...	Laser 8 1/2 x 11		(None)

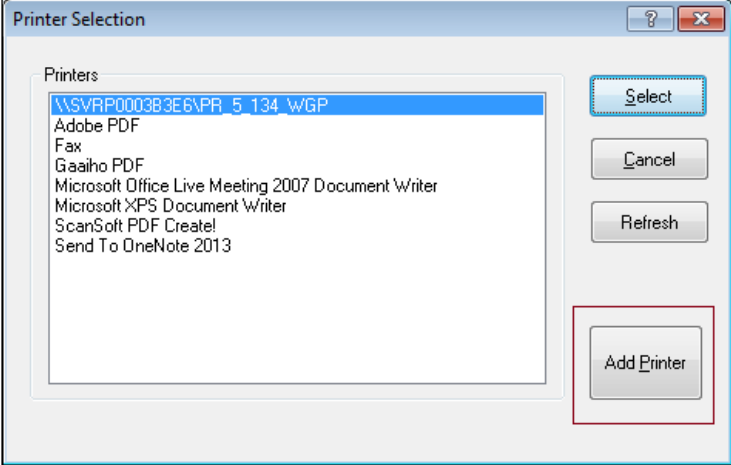
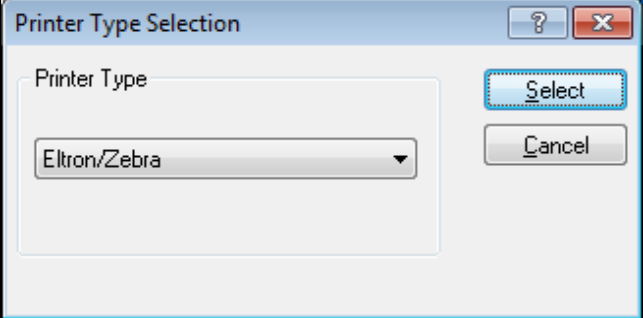
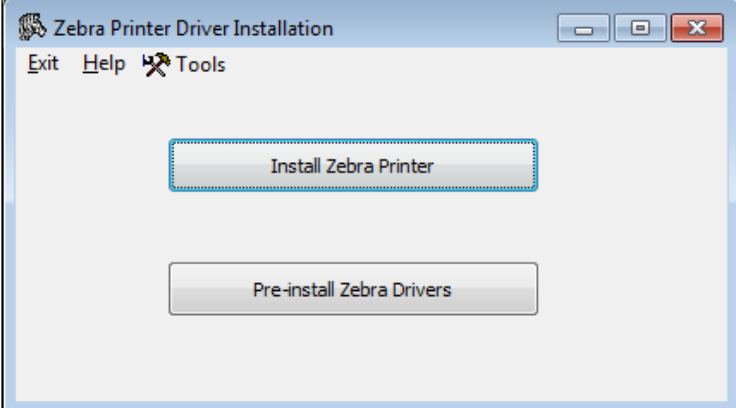
Below the table, the 'Printer ID' field is highlighted with a red box, and the 'Printer Type' dropdown menu is open, showing 'Label' selected. Other options include 'Default Printer', 'Print Freight Consignee Label', 'Print Consignee Label', and 'System Printing Preferences'.

3. The **Label Printer Setup** window appears.

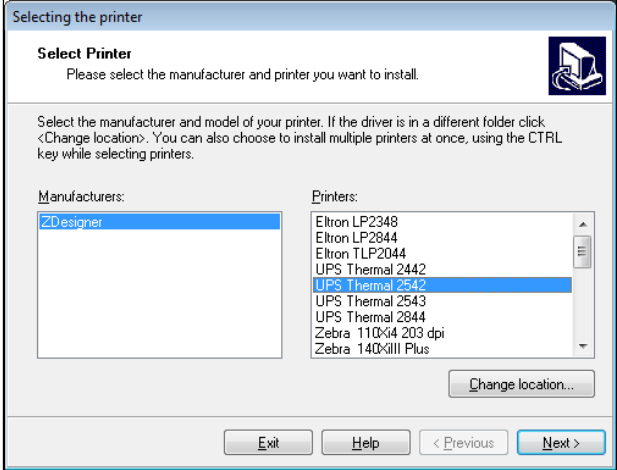
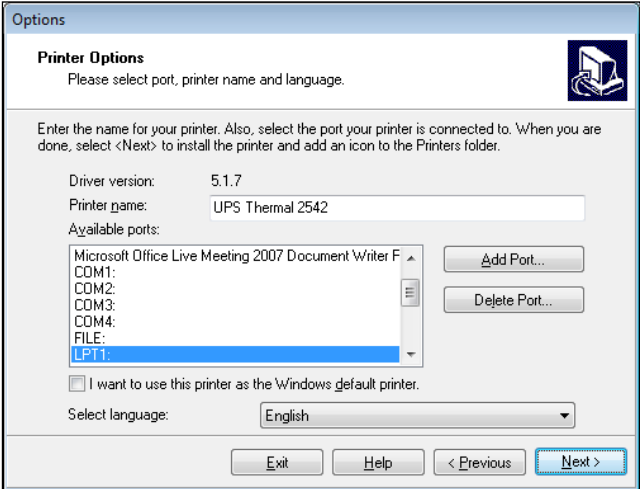
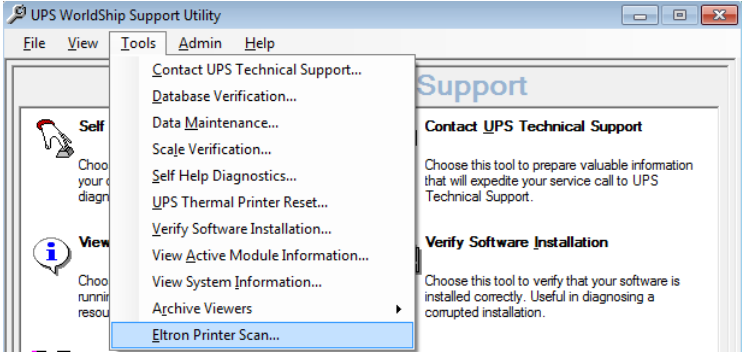
- Under **Printer**, click **Change Label Printer**.

The screenshot shows the 'Label Printer Setup' window. The 'Printer' section has a 'Name' field containing 'Click Change Label Printer Button' and a large blue button labeled 'Change Label Printer'. The 'Label Configuration' section has a 'Label Stock Dimensions' dropdown menu and an 'Extended Area Usage' dropdown menu set to '(None)'. There is also a checkbox for 'Generic Thermal Printer'.

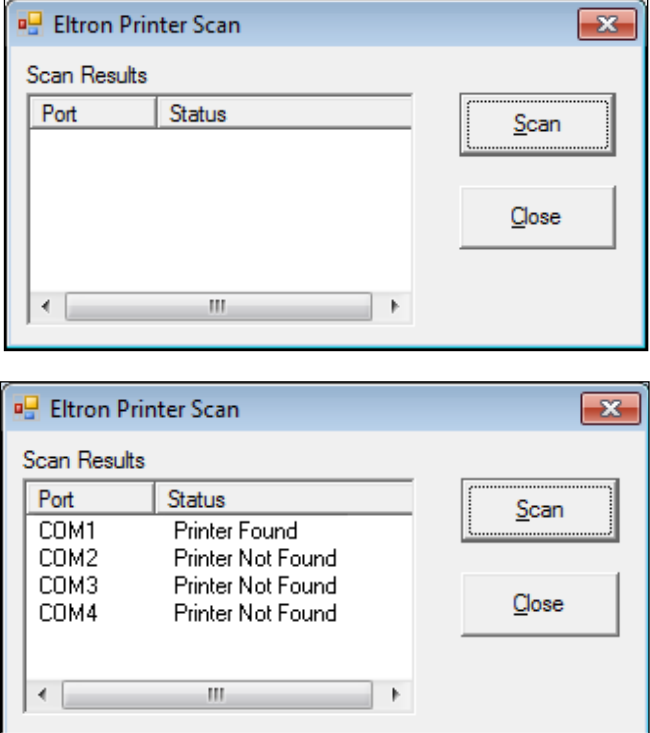
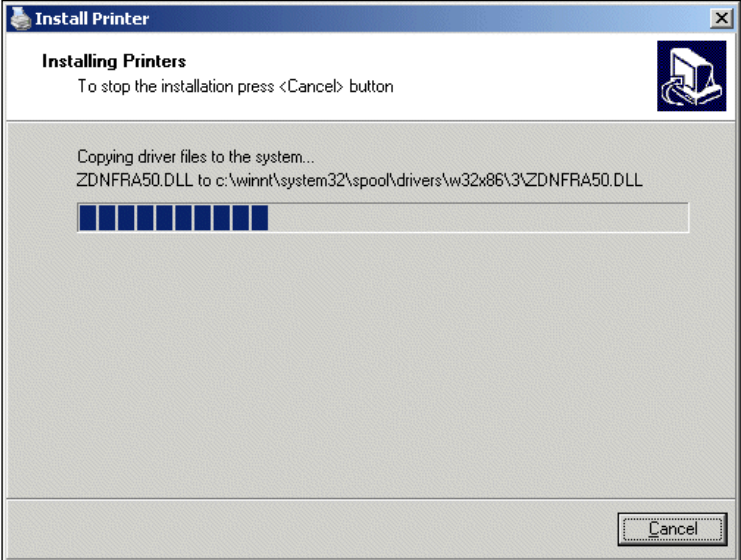


Step	Window (if available)
<p>4. The Printer Selection window appears.</p> <ul style="list-style-type: none">• To add a new printer, click Add Printer• To begin using a previously installed printer, select it in the Printers box, click Select, and skip to step 14.	
<p>5. The Printer Type Selection window appears.</p> <ul style="list-style-type: none">• Click the down arrow and select the printer type (that is, Eltron/Zebra or Other).• Click Select.• If you selected Other skip to step 13	
<p>6. The Zebra Printer Driver Installation window appears.</p> <p>Click Install Zebra Printer.</p>	



Step	Window (if available)
<p>7. The Selecting the printer window appears and shows the manufacturers and printers that are available.</p> <ul style="list-style-type: none">• Select the printer manufacturer in the Manufacturers box.• Select the desired printer model in the Printers box. <p>Tip: Use the scroll bar as needed to find your printer model.</p> <ul style="list-style-type: none">• Click Next.	
<p>8. The Options window appears.</p> <ul style="list-style-type: none">• Select the communication port for your printer connection. <p>Tip: A USB cable should be included with your Zebra printer. If using a USB cable, select USB001. Serial ports use COM1 through COM4, and parallel ports use LPT1 through LPT3.</p> <ul style="list-style-type: none">• Click the down arrow in the Select Language box and select a language.• Click Next.	
<p>9. Note: If you are connecting your printer via a serial port and do not know the communication port for your printer connection, the UPS Support Utility provides a feature to scan and indicate the communication port, as follows:</p> <ul style="list-style-type: none">• Click Start on the Windows taskbar, point to All Programs and then to UPS, and click UPS WorldShip Support Utility. The User Diagnostic Support window appears.• On the Tools menu, click Eltron Printer Scan.	



Step	Window (if available)										
<p>10. The Eltron Printer Scan window appears.</p> <ul style="list-style-type: none">Click Scan. The status of each port appears, and the status of the correct port shows Printer Found. <p>Tip: The printer must be connected and turned on.</p> <ul style="list-style-type: none">Note which port shows Printer Found, click Close, and restart step 8.	 <p>The top screenshot shows the 'Eltron Printer Scan' window with a table titled 'Scan Results' containing two columns: 'Port' and 'Status'. The table is currently empty. To the right of the table are two buttons: 'Scan' and 'Close'. Below the table is a scrollbar.</p> <p>The bottom screenshot shows the same window after a scan. The 'Scan Results' table now contains the following data:</p> <table border="1"><thead><tr><th>Port</th><th>Status</th></tr></thead><tbody><tr><td>COM1</td><td>Printer Found</td></tr><tr><td>COM2</td><td>Printer Not Found</td></tr><tr><td>COM3</td><td>Printer Not Found</td></tr><tr><td>COM4</td><td>Printer Not Found</td></tr></tbody></table>	Port	Status	COM1	Printer Found	COM2	Printer Not Found	COM3	Printer Not Found	COM4	Printer Not Found
Port	Status										
COM1	Printer Found										
COM2	Printer Not Found										
COM3	Printer Not Found										
COM4	Printer Not Found										
<p>11. The Install Printer window appears and shows the installation progress.</p> <p>Monitor the installation progress.</p>	 <p>The 'Install Printer' window displays the progress of installing printer drivers. It includes a title bar, a close button, and a printer icon. The main area shows the text 'Installing Printers' and 'To stop the installation press <Cancel> button'. Below this, it indicates 'Copying driver files to the system...' and shows the file path: 'ZDNFRA50.DLL to c:\winn\system32\spool\drivers\w32x86\3\ZDNFRA50.DLL'. A progress bar with blue blocks is visible, and a 'Cancel' button is at the bottom right.</p>										



Step	Window (if available)
<p>12. When the installation process is complete, the Printer Selection window appears.</p> <ul style="list-style-type: none">• If not already selected, select the appropriate printer under Printers. <p>Note: If the new printer is not shown, click Cancel. In the Label Printer Setup window, click Change Label Printer to re-display the Printer Selection window.</p> <ul style="list-style-type: none">• Click Select.	
<p>13. If you selected Other in the Printer Type Selection window (step 5), the Print window appears and provides a list of the printers that are connected to your computer, including network printers.</p> <ul style="list-style-type: none">• If the desired printer appears in the Select Printer box, select the printer and click Print.• If the desired printer does not appear in the Select Printer box, click Find Printer and navigate to and select the desired printer.	
<p>14. The Label Printer Setup window appears.</p> <ul style="list-style-type: none">• Verify the printer name in the Name box.• Under Label Configuration, select the label stock dimensions and extended area usage.• Click Apply.	



Step

15. The **Printing Setup** tab appears and shows the printer in the **Printer** grid.

Select the **Default Printer** check box (as needed and if more than one printer exists).

Window (if available)

System Preferences Editor

Hardware | **Printing Setup** | Shipment Detail Report Setup | Shipping | Miscellaneous | System Settings | Dangerous Goods

Printer

Default	Printer ID	Printer Type	Printer Name	Label Stock	Dimensions	Extended Area Usage
<input checked="" type="checkbox"/>	Invoice1	Invoice	Microsoft XPS D...			
<input checked="" type="checkbox"/>	Label1	Label	UPS Thermal 25...	Thermal 4x6 or 4x6 1/4	(None)	
<input checked="" type="checkbox"/>	Report1	Report	Microsoft XPS D...			

Printer ID: Default Printer
Label1

Printer Type: Label

Printer Setup

UPS Thermal 2542
Thermal 4x6 or 4x6 1/4
(None)

Print Freight Consignee Label
 Per Handling Unit
 Per Piece
 Print Consignee Label

Add Update Delete Clear Print Test Page

System Printing Preferences

Reference Numbers Printed on the Label

This Reference No. Prints on the Label: Reference No. 1

This Reference No. Prints on the Label: Reference No. 2

Preferred Label Printing

Print Package Label: As You Complete Shipment

Print X of Y values on each label
 Print Return Service / Import Control Receipt
 Print Error Label during Batch Processing

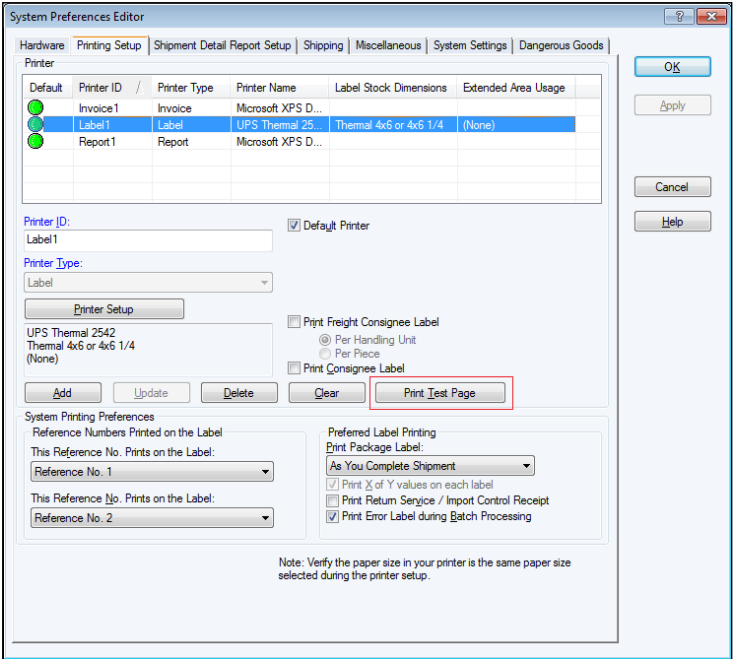
Note: Verify the paper size in your printer is the same paper size selected during the printer setup.



Print a Test Label

Note: If you have not already done so, set up the label stock configuration before printing a test label.

To print a test label:

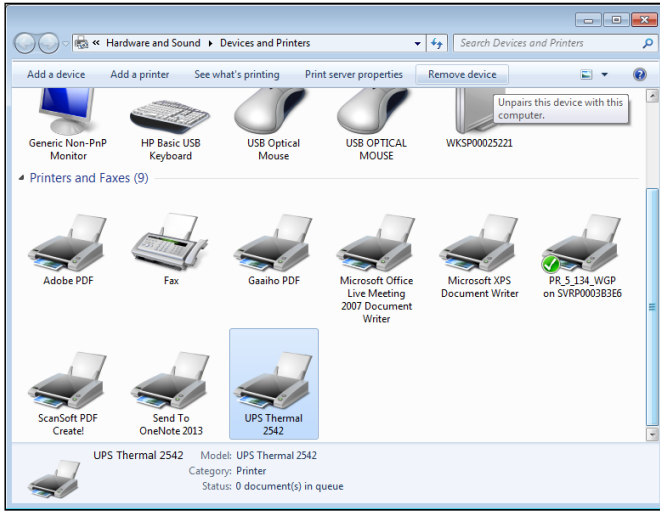
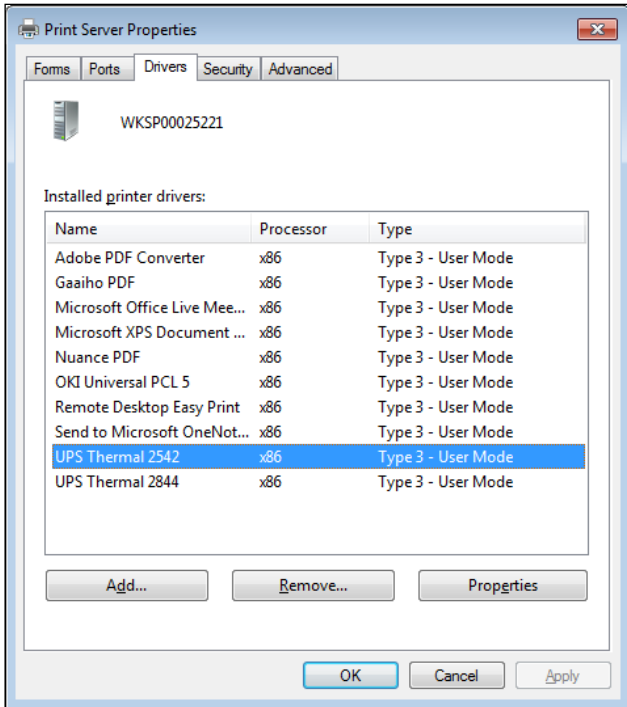
Step	Window (if available)
<p>1. On the Printing Setup tab in the System Preferences Editor window:</p> <ul style="list-style-type: none">• Select the printer in the Printer grid.• Click Print Test Page.	 <p>The screenshot shows the 'System Preferences Editor' window with the 'Printing Setup' tab selected. A table lists printers, with 'Label1' highlighted. Below the table, the 'Printer ID' is 'Label1' and 'Printer Type' is 'Label'. The 'Print Test Page' button is highlighted with a red box. Other settings include 'UPS Thermal 2542' and 'Thermal 4x6 or 4x6 1/4 (None)'. There are also checkboxes for 'Print Freight Consignee Label' and 'Print Consignee Label', and a section for 'System Printing Preferences'.</p>



Uninstall a Printer and Driver

Note: Before uninstalling a printer driver, be sure that you purge any pending print jobs to the existing thermal label printer.

To uninstall a printer driver installed previously:

Step	Window (if available)																																	
<p>Using Microsoft Windows:</p> <ol style="list-style-type: none">1. Click Start on the Windows taskbar.2. Select Devices and Printers.3. In the Printers and Faxes section, select a printer then Remove device on the file menu for each printer you want to uninstall.4. Select a printer then Print server properties on the file menu.	 <p>The screenshot shows the Windows 'Devices and Printers' control panel window. The 'Printers and Faxes' section is expanded, displaying a grid of printer icons. The 'UPS Thermal 2542' printer is highlighted with a blue border. Below the grid, the printer's details are shown: 'UPS Thermal 2542', 'Model: UPS Thermal 2542', 'Category: Printer', and 'Status: 0 document(s) in queue'.</p>																																	
<ol style="list-style-type: none">5. In the Print Server Properties window, click the Drivers tab.6. Select each printer driver you want to uninstall and click Remove.	 <p>The screenshot shows the 'Print Server Properties' dialog box with the 'Drivers' tab selected. The printer name 'WKSP00025221' is displayed at the top. Below, the 'Installed printer drivers' section contains a table with the following data:</p> <table border="1"><thead><tr><th>Name</th><th>Processor</th><th>Type</th></tr></thead><tbody><tr><td>Adobe PDF Converter</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>Gaiiho PDF</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>Microsoft Office Live Mee...</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>Microsoft XPS Document ...</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>Nuance PDF</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>OKI Universal PCL 5</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>Remote Desktop Easy Print</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>Send to Microsoft OneNot...</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>UPS Thermal 2542</td><td>x86</td><td>Type 3 - User Mode</td></tr><tr><td>UPS Thermal 2844</td><td>x86</td><td>Type 3 - User Mode</td></tr></tbody></table> <p>Buttons for 'Add...', 'Remove...', and 'Properties' are visible below the table. At the bottom of the dialog are 'OK', 'Cancel', and 'Apply' buttons.</p>	Name	Processor	Type	Adobe PDF Converter	x86	Type 3 - User Mode	Gaiiho PDF	x86	Type 3 - User Mode	Microsoft Office Live Mee...	x86	Type 3 - User Mode	Microsoft XPS Document ...	x86	Type 3 - User Mode	Nuance PDF	x86	Type 3 - User Mode	OKI Universal PCL 5	x86	Type 3 - User Mode	Remote Desktop Easy Print	x86	Type 3 - User Mode	Send to Microsoft OneNot...	x86	Type 3 - User Mode	UPS Thermal 2542	x86	Type 3 - User Mode	UPS Thermal 2844	x86	Type 3 - User Mode
Name	Processor	Type																																
Adobe PDF Converter	x86	Type 3 - User Mode																																
Gaiiho PDF	x86	Type 3 - User Mode																																
Microsoft Office Live Mee...	x86	Type 3 - User Mode																																
Microsoft XPS Document ...	x86	Type 3 - User Mode																																
Nuance PDF	x86	Type 3 - User Mode																																
OKI Universal PCL 5	x86	Type 3 - User Mode																																
Remote Desktop Easy Print	x86	Type 3 - User Mode																																
Send to Microsoft OneNot...	x86	Type 3 - User Mode																																
UPS Thermal 2542	x86	Type 3 - User Mode																																
UPS Thermal 2844	x86	Type 3 - User Mode																																



7. In the **Remove Driver and Package** window, select **Remove Driver and Driver Package**.
8. Click **OK**.

