Thanksgiving Day (UPS Holiday)

Normal pickup and delivery service. UPS Express Critical® service is available. Call 1-800-714-8779 or visit upsexpresscritical.com.

Friday, Nov. 25
Normal pickup and delivery service.

Notes
* References to “UPS Air and International Air” packages include UPS Next Day® Early, UPS Next Day Air®, UPS Next Day Saver®, UPS 2nd Day Air A.M.*, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, and UPS Worldwide Expedited®.

Visit ups.com/tariff for the UPS Tariff/Terms and Conditions. The information contained in this schedule and all service guarantees are subject to change.

Packages exceeding UPS weight or size requirements are not accepted for transportation.
Suspension of Service Guarantee
Currently, the Service Guarantee is in effect for select Air and International services but is otherwise suspended. We remain committed to providing the excellent service that customers have come to expect. For further details on the service guarantee, visit UPS Service Guarantee | UPS - United States.

If there are changes to scheduled delivery times, or shipment times-in-transit are made, these will be reflected in all UPS shipping, tracking, and package management systems. For example, the most up-to-date transit times will always be available at ups.com/ctc at the time of shipping.

UPS Air and International Air
Scheduled delivery times for Air and international Air* packages scheduled for delivery Nov. 25 – Dec. 31 will be extended as follows: UPS Next Day Air® Early and UPS Worldwide Express Plus® services will be extended by 90 minutes, UPS Next Day Air® to commercial locations with a typical 10:30 AM or 12:00 PM commit time will be extended to 3:00 PM, and UPS Next Day Air® to residential locations and all other time definite Air and International Air services will be extended to end-of-day.

A limited number of UPS 2nd Day Air® and UPS 3 Day Select® packages tendered Dec. 19 and UPS 2nd Day Air® packages tendered Dec. 20, and with certain origins and destinations, may require an additional day in transit. The most up-to-date transit time details will be available at ups.com/ctc at the time of shipping.

UPS® Ground and UPS® Standard
From Nov. 14, 2022 – Jan. 14, 2023, a limited number of UPS® Ground and UPS® Standard packages, with transit times of three or more days, and with certain origins and destinations, will require additional time in transit. The most up-to-date transit time details will be available at ups.com/ctc at the time of shipping.

Time-in-transit notes
On UPS holidays — Nov. 24, Dec. 26, and Jan. 2 — there is no movement of any packages tendered to UPS, regardless of the date of tender.

UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit upsexpresscritical.com.

Peak Surcharges
To learn more about peak surcharges and when they apply, visit ups.com/peaksurcharges.

Self-Serve Options
Below are links that will allow you access current service and package information around the clock.