

# 2023 UPS® Rate and Service Guide Daily Rates

Thailand

Effective December 25, 2022



ups.com®

Customer Service Hotline:

02-762-3300

Nationwide Toll Free:

1800-291-300

## UPS Gets The Job Done.

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As a global leader in logistics, UPS guaranteed on-time package and freight shipments are just a few of the many deliveries that we make every business day. We also deliver:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.

All of this helps make the best delivery of all possible — your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about what we can deliver for your business, visit [ups.com/solutions/th](https://www.ups.com/solutions/th).

# UPS International Shipping Services

## PACKAGE

Service	Delivered By	Destinations	Other Information
<b>1-3 DAYS</b>			
<b>UPS Worldwide Express Plus</b>	Guaranteed morning delivery by: <ul style="list-style-type: none"> <li>• 8:00 am/ 8:30 am to major cities in the U.S.</li> <li>• 8:30 am to Canada</li> <li>• 9:00 am to major Asian cities, over 4,000 U.S. cities, and major business centres in Europe</li> <li>• 9:00 am or 11:00 am from worldwide to selected destinations in your country</li> </ul>	To major cities in the U.S., Europe and Asia	<ul style="list-style-type: none"> <li>• Ideal for urgent shipments</li> <li>• Priority handling</li> <li>• UPS 10 KG Box® and UPS 25 KG Box® are available for this service</li> </ul>
<b>UPS Worldwide Express</b>	Guaranteed time-definite delivery by: <ul style="list-style-type: none"> <li>• 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada</li> <li>• 12:00 noon or 2:00 pm to most areas in your country</li> </ul>	To the U.S., major cities in Canada, Europe and Asia, and selected areas in the Americas	<ul style="list-style-type: none"> <li>• UPS 10 KG Box and UPS 25 KG Box are available for this service</li> </ul>
<b>UPS Worldwide Express Freight® Midday</b>	<ul style="list-style-type: none"> <li>• Guaranteed time-definite delivery by 12:00 noon or 2:00 pm, within 1-3 business days, depending on destinations</li> </ul>	To more than 30 countries and territories worldwide	<ul style="list-style-type: none"> <li>• Door-to-door and non door-to-door options are available</li> <li>• For palletised shipments of more than 70 kg</li> </ul>
<b>UPS Worldwide Express Freight®</b>	<ul style="list-style-type: none"> <li>• Guaranteed delivery by end-of-day, within 1-3 business days, depending on destinations</li> </ul>	To more than 60 countries and territories worldwide	<ul style="list-style-type: none"> <li>• Door-to-door and non door-to-door options are available</li> <li>• For palletised shipments of more than 70 kg</li> </ul>
<b>UPS Worldwide Express Saver®</b>	<ul style="list-style-type: none"> <li>• Guaranteed delivery by end-of-day, to over 220 countries and territories worldwide</li> </ul>	To over 220 countries and territories worldwide	<ul style="list-style-type: none"> <li>• An economical alternative to UPS Express for speedy and reliable service</li> <li>• UPS 10 KG Box and UPS 25 KG Box are available for this service</li> </ul>
<b>3-5 DAYS</b>			
<b>UPS Worldwide Expedited</b>	<ul style="list-style-type: none"> <li>• Delivery in as little as three business days within Asia, and from Asia to major business centres in Europe, and North and South America</li> </ul>	Within Asia, and from Asia to major business centres in Europe, and North and South America. Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import/export	<ul style="list-style-type: none"> <li>• An economical option for less time-critical shipments</li> <li>• Day-definite, time-in-transit lets you plan delivery schedule</li> <li>• Supported by a money-back guarantee for selected countries/territories</li> </ul>

## AIR FREIGHT

Service	Delivered By	Destinations	Other Information
<b>1-3 DAYS</b>			
<b>UPS Air Freight Premium Direct®</b>	<ul style="list-style-type: none"> <li>• Day-specific scheduling, door-to-door service, with delivery within 1-3 days</li> </ul>	Available in more than 50 countries and territories	<ul style="list-style-type: none"> <li>• Ideal for shipments over 70 kg</li> <li>• Convenient and easy shipment processing for palletised and non-palletised freight</li> <li>• Door-to-door service with routine customs clearance included</li> </ul>
<b>UPS Air Freight Direct®</b>	<ul style="list-style-type: none"> <li>• Day-specific scheduling, airport-to-airport service, with delivery within 1-3 days</li> </ul>	Covers nearly every location worldwide	<ul style="list-style-type: none"> <li>• Ideal for shipments over 70 kg</li> <li>• Convenient and easy shipment processing for palletised and non-palletised freight</li> <li>• Optional services include collection, delivery and customs clearance</li> </ul>
<b>3-5 DAYS</b>			
<b>UPS Air Freight Consolidated®</b>	<ul style="list-style-type: none"> <li>• Day-specific scheduling, airport-to-airport service, with delivery within 3-5 days</li> </ul>	Worldwide	<ul style="list-style-type: none"> <li>• Ideal for shipments over 70 kg</li> <li>• Convenient and easy shipment processing for palletised and non-palletised freight</li> <li>• Optional services include collection, delivery, and customs clearance</li> </ul>

**Note:** Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

# Determine the Weight and Size

## UPS Express Services

### Billable Weight:

#### Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies. Different rules apply depending on the service selected.

Actual weight is the weight of the package rounded up to the next half kilogram.

Dimensional weight considers density, which is the amount of space a package occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the package's actual or dimensional weight.

#### Note:

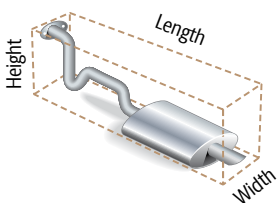
Packages that exceed UPS weight and size limit are not accepted for transportation. Contact our Customer Service Representatives for details.

In instances where the shipment's weight (either actual or dimensional) computed by the UPS billing system is greater than the weight declared by you, the UPS billing system will apply such computed weight as the billable weight to determine the applicable rate for billing purposes.

#### Irregularly-shaped Packages

Measure boxes or containers that are not rectangular to determine dimensional weight and whether the package is within maximum limits.

Treat the irregularly-shaped package as if it is in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



### Step 1

#### Determine the Actual Weight:

Use a scale to determine the weight of the package. Increase fractions of a weight to the next half kilogram.

### Step 2

#### Determine the Dimensional Weight\*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each package.

Divide the cubic size of the package by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

### Step 3

#### Select the Proper Zone:

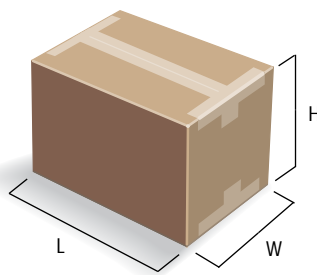
Locate the appropriate zone for the shipment in the zone chart on pages 9 to 12.

$$\left[ \begin{array}{l} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



### Step 4

#### Determine the Shipment Weight:

Rates for multiple-piece shipments\*\*, which include UPS Express Paks and packages shipped to a single receiver on the same day, are based on the total shipment weight of an individual shipment. This means substantial savings over single-piece rates. To determine a shipment's total billable weight, use the greater of each package's actual or dimensional weight.

#### Additional Information: Weight and Size Limits

- Maximum weight per package is 70 kg.
- Maximum length per package is 274 cm.
- Maximum size per package is 400 cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

\* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Dimensional weight applies to all international shipments except shipments using UPS Express Envelope, UPS 10 KG Box® and UPS 25 KG Box®.

\*\* Multiple-piece shipment refers to a shipment consisting of packages and/or documents sent via a single waybill number.

#### Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Determine the Weight and Size

## UPS Worldwide Express Freight Services

### Billable Weight:

#### Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies.

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

Dimensional weight considers pallet density, which is the amount of space a pallet occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the pallet's actual or dimensional weight. A minimal rate may apply.

#### Note:

In instances where the shipment's weight (either actual or dimensional) computed by the UPS billing system is greater than the weight declared by you, the UPS billing system will apply such computed weight as the billable weight to determine the applicable rate for billing purposes.

### Step 1

#### Determine the Actual Weight:

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

### Step 2

#### Determine the Dimensional Weight\*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each pallet.

Divide the cubic size of the pallet by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

### Step 3

#### Determine the Billable Weight:

Compare the pallet's actual weight to the dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-pallet shipments, add up each pallet's billable weight to determine the shipment's billable weight.

### Billable Weight Calculation

e.g.: A customer has a shipment of three pallets weighing 50 kg, 400 kg and 300 kg. All pallets are the same size with the following dimensions:  
122 cm x 102 cm x 150 cm

#### 1. Determine the Actual Weight

Actual Weight:  
50 kg + 400 kg + 300 kg  
= 750 kg

#### 2. Determine Dimensional Weight

Pallet Dimensional Weight:  
(122 cm x 102 cm x 150 cm) / 5,000  
= 373.5 kg

Shipment Dimensional Weight:  
373.5 kg + 373.5 kg + 373.5 kg  
= 1,120.5 kg

#### 3. Determine Billable Weight

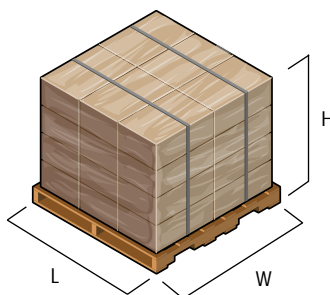
Shipment's Billable Weight:  
373.5 kg + 400 kg + 373.5 kg  
= 1,147 kg

$$\left[ \begin{array}{c} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



\* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

#### Note:

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# Services with Additional Charges

## Contractual

### UPS FTZ Facilitator

With UPS FTZ Facilitator, importers and exporters have the ability to use UPS to transport international shipments in-bond to and from a global Free/Foreign Trade Zone (FTZ). This service is available for shipments using UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Freight Services, UPS Worldwide Express Saver® and UPS Worldwide Expedited.

This contractual, fee-based service allows the shipment of goods to move to or from an FTZ without using other transportation providers. Using UPS as a single source enables importers and exporters to increase visibility and tracking, and reduce the chance for errors and costs associated with utilising multiple transportation providers.

Importers will choose UPS FTZ Facilitator to direct shipments to be delivered, in-bond, to a designated FTZ rather than being cleared through customs. The fee for this service is THB2,600 per shipment.

Exporters will choose UPS FTZ Facilitator to ship goods in-bond from an FTZ to an international destination. The fee for this service is THB2,600 per shipment.

### Dry Ice

International shipments containing Dry Ice (Carbon Dioxide, solid) refrigerating Hazardous or non-Hazardous Materials require either an International Dangerous Goods (IDG) or an International Special Commodities (ISC) contract. A surcharge of THB163 will apply per package or pallet. Dry Ice must be packed in packagings designed and constructed to permit the release of Carbon Dioxide gas to prevent a buildup of pressure that could rupture the packagings. Prepare and process these packages through WorldShip® or UPS CampusShip® shipping systems, UPS® Developer Kit or an approved UPS Ready® solution. For a detailed listing of countries that are able to import or export Dry Ice, please contact our Customer Service Representatives.

### UPS® Customise Assist

UPS can provide on-demand brokerage operations services to meet our customers' specific brokerage requirements.

Examples of such fee-based services include access to a dedicated brokerage control tower, bespoke assistance with customs clearance operating procedures and declarations, a direct line of contact for issue resolution, customised custom clearance auditing and reporting, as well as other non-routine brokerage activities.

The fees for these customised services depend on the type(s) of services requested.

For more information on UPS® Customise Assist, including on the full range of available services, please contact your sales representative or email [customiseassist@ups.com](mailto:customiseassist@ups.com) for more information.

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# Services with Additional Charges

## Non-Contractual

### Declared Value Charge

For each shipment over THB3,291 you may purchase additional coverage against loss or damage at THB69 for each additional THB3,291 or fraction thereof. Charges for declared value can be billed to the shipper, the receiver, or to a third party.

### Saturday Processing Fee (U.S.-origin shipments)

UPS accepts UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® shipments in the U.S. for export to selected destination countries on a Saturday. Shipments accepted on a Saturday will be delivered one day sooner than shipments accepted on a Monday. Importers using UPS Import Control may schedule a Saturday pickup of their U.S. shipments, or have their U.S. shippers tender the shipments to authorised UPS centres and retail locations on a Saturday. A fee of THB520 per shipment will be assessed for this service. The fee will continue to apply when a Saturday pickup is scheduled but nothing is shipped.

### Saturday Delivery

Delivery of shipments is available at an additional charge of THB418 for each UPS Express Envelope or each shipment of UPS Express Paks and packages. This charge will be billed to the party who bears the shipping charges. UPS Worldwide Express Freight Services provides Saturday Delivery to selected destinations in the U.S. and Canada for an additional charge of THB6,931 per shipment.

### Undeliverable Package Return Charge

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. Applicable transportation costs plus a THB325 surcharge per undeliverable shipment apply to any return, at the shipper's expense.

### Direct Delivery Only

Direct Delivery Only shipments are only delivered to the address on the shipping label and may not be rerouted, redirected or delivered to an alternate address. The shipments are eligible for Hold for Pickup at UPS Customer Centre, Reschedule Delivery and Return to Sender. This service is available for residential and commercial shipments. A fee of THB63 applies to each package in the shipment.

### UPS Returns\*

To meet a range of reverse logistics needs and simplify the process of collecting customer returns, UPS offers a variety of returns services. You generate a return label for your customer, or UPS provides your customer with a label via e-mail. The UPS Returns services available are:

#### *Print Return Label*

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.  
Fee: THB33

#### *Electronic Return Label*

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.  
Fee: THB49

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\* Only available for customers using a UPS compliant shipping system that produces a smart label.

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# Other Additional Charges

## Address Correction

An additional charge of THB380 per package or a maximum of THB1,497 per shipment may be billed to the shipper for unsuccessful delivery because of an incorrect address, or if addressed to a P.O. Box.

## Residential Surcharge

UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge of THB119 per shipment applies. UPS Worldwide Express Freight Services will be charged at THB4,022 per shipment.

## Extended Area Surcharge

UPS provides a collection delivery service in extended areas as well as urban areas. An additional charge of THB788 per shipment or THB18 per kg applies, whichever is greater, for shipments collected or delivered in an extended area. For a copy of the Extended Area Surcharge points, please download from [ups.com/th](http://ups.com/th).

Note: Also known as Delivery Area Surcharge (DAS).

## Remote Area Surcharge

A charge of THB889 per shipment or THB20 per kg applies, whichever is greater, for delivery to or collection from an area beyond UPS extended areas which are less accessible for pickups and deliveries. For a copy of the Remote Area Surcharge points, please download from [ups.com/th](http://ups.com/th).

## Currency Conversion

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Centre Banks, plus an exchange fee equal to 0.75% of the amount converted.

## Duty/Tax Forwarding Surcharge

When the "Duty/Tax Forwarding Surcharge" billing option is selected, a THB675 surcharge will be billed to the shipper.

## Bill Receiver/Freight Collect Refusal Fee

An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A fee of THB420 per shipment will be charged for international shipments with an invalid account number.

## Delivery Confirmation Signature Required and Delivery Confirmation Adult Signature Required

UPS Delivery Confirmation\* services are available prior to the release of your shipment.

Both services will require the UPS service provider to request for a signature before releasing the shipment. However, with the Delivery Confirmation Adult Signature Required service, UPS will only release a shipment to an adult (a person of at least 21 years old\*\*) and may request for a government-issued photo identification for age verification. UPS will obtain a signature from the adult recipient and provide printed confirmation of delivery including the signature.

A surcharge of THB109 and THB145 per shipment will be imposed for Delivery Confirmation Signature Required service and Delivery Confirmation Adult Signature Required service respectively.

## Disbursement Fee

In order to expedite customs clearance, UPS may advance duty and taxes on a customer's behalf. A Disbursement Fee based on the amount advanced will be assessed and billed. The Disbursement Fee for importation into Thailand will be THB212 per shipment for low value clearance only.

## Warehouse Storage

A warehouse storage charge of a minimum of THB400 per shipment per day or THB3.00 per kilogram per day, whichever is higher, will apply if a shipment is not cleared through customs within 2 calendar days. The charges will be calculated from the 3rd day and will apply unless the delay is due to the fault of UPS.

## Temporary Import/Export Clearance

A shipper or consignee may request for special customs entry for a shipment to be temporarily imported into a country duty-free and exported within a statutory timeframe. A charge of THB1,500 of per shipment applies.

## Alternate Broker

Consignees may select their own customs broker for customs clearance of their UPS international shipments. UPS will transfer any customs clearance information and documents it has received from the shipper to the consignee or its appointed third-party broker. A charge of THB434 per shipment applies.

## Import Declaration Surcharge

An import declaration surcharge of THB652 applies to each shipment under any one of the following circumstances:

- The shipment contains strategic, controlled or regulated goods as defined under the applicable local laws.
- The shipper and/or consignee requests for a shipment to be formally declared when formal declaration is not required under the applicable local laws.

\* Only available for customers using a UPS compliant shipping system that produces a smart label.

\*\* UPS is not liable for inaccurate age assessment.

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For additional information and services, call our Customer Service Representatives at 02-762-3300 or toll free at 1800-291-300.



# Other Additional Charges

## (Continued)

### Additional Handling Charge\*

An additional handling charge of THB285 per package will apply to the following:

- Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam)
- Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container
- Any package with the longest side exceeding 122 cm or its second-longest side exceeding 76 cm
- Any package with an actual weight greater than 32 kg
- Each package in a shipment where the average weight per package is greater than 32 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used

### Look-up Surcharge

For every international shipment with a missing or invalid account number, for the bill-to party, UPS will perform a "look-up" by tracing the correct account number or creating a temporary account to bill the consignee or third party. A fee of THB80 per shipment will be billed to the shipper for every "lookup" service performed.

### Rebill Fee

A fee of THB420 applies for each shipment to amend billing instructions of a UPS invoice, for e.g. to change billing option, billing account, credit card for payment, etc.

### Customs Brokerage Charges

UPS provides customs brokerage service at no additional charge for routine customs clearance, including formal entries for shipments of up to five tariff lines. Additional charges may apply for complex customs clearance procedures and consolidated clearance requirements. For more information, contact our Customer Service Representatives.

### Additional Tariff Lines Surcharge

UPS provides customs brokerage service for formal entries for shipments of up to five tariff lines at no charge. A fee of THB110 will apply for every additional tariff line thereafter, subject to a maximum charge of THB10,388.

### Pre-Release Notification Surcharge

A shipper or consignee may request that UPS notify the consignee prior to submission of an import shipment to customs so that the importer may validate the classification, valuation, or other import information. An additional fee of THB471 per shipment will be billed to the importer or to the shipper when the shipper is selected as the payer of the duties and taxes for the shipment.

### Export Declaration Surcharge

An export declaration surcharge of THB350 applies to each shipment under any one of the following circumstances regardless of the invoice value of the shipment:

- The shipment contains strategic, controlled or regulated goods as defined under the applicable local laws.
- The shipper and/or consignee requests for a shipment to be formally declared when formal declaration is not required under the applicable local laws.

### Local Taxes and Duties

All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

### Large Package Surcharge - Minimum Billable Weight (MBW)

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm.

Large Packages are subject to a minimum billable weight of 40 kg, at a surcharge of THB2,035 per package.

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

### Oversize Pallet Handling Surcharge

An Oversize Pallet Handling Surcharge THB11,391 will also apply to UPS Worldwide Express Freight Services when a pallet's dimensions exceed the size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/assets/resources/media/wwef\\_max\\_dim.pdf](https://www.ups.com/assets/resources/media/wwef_max_dim.pdf).

### Over Maximum Limits Fee

UPS small package services do not accept shipments exceeding the following weight and dimensions. If in UPS's discretion, UPS does accept shipments exceeding these maximum limits, an Over Maximum Limits Fee of THB9,113 per package will apply to the following:

- Maximum weight per package of 70 kg
- Maximum length per package of 274 cm
- Maximum size per package of 400 cm in length and girth [(2 x width) + (2 x height)] combined

For shipments exceeding the above dimensions, please refer to UPS Worldwide Express Freight Services on page 1 of this guide for more details.

### Fuel Surcharge

For information on prevailing fuel surcharges, please refer to [ups.com](https://www.ups.com)®.

### Demand Surcharge

During certain times of the year, UPS expands its delivery network to accommodate increased volume. One or more Demand Surcharge will apply to certain packages tendered during a peak or high demand period. Details are available at [www.ups.com/rates/th](https://www.ups.com/rates/th).

Refer to the "Terms and Conditions of Service" beginning on page 18 for more information.

\* UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

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# Other Additional Charges

## (Continued)

### UPS Import Control<sup>®\*\*</sup>

Provide your exporter with shipping labels and commercial invoice to be attached to an import shipment. Labels and commercial invoice can be sent by e-mail or printed for distribution at your discretion. This service allows the importer to control creation of shipment labels, commercial invoice and billing. The UPS Import Services available are:

#### *Print Label*

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.  
Fee: THB33

#### *Electronic Label*

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.  
Fee: THB49

### Commercial Invoice Removal<sup>\*#</sup>

Provides an importer with the option to have the commercial invoice removed from an Import Control shipment prior to delivery. The service provides importers with the flexibility of routing shipments directly to their buyer while keeping the value of goods confidential.  
Fee: THB670 per shipment

### UPS Carbon Neutral<sup>\*</sup>

Offset the climate impact of your shipping with UPS carbon neutral. When you select UPS carbon neutral during shipment preparation, UPS will purchase offsets to mitigate the carbon (CO<sub>2</sub>) emissions associated with the transport of your shipment.  
Fee: THB25 per package

UPS Worldwide Express Freight Services will be charged at THB647 per pallet.

### Delivery Reattempt

One delivery attempt is included in the rate. Additional delivery attempts will be charged at THB1,552 for each shipment of UPS Worldwide Express Freight Services.

### Prohibited Item Fee

Shipments that are tendered to UPS in contravention of or not in compliance with applicable laws and regulations or UPS's terms and conditions of service or contractual service (including, but not limited to, prohibited shipments or shipments that UPS does not accept or regularly provide service for without an exception, e.g. dangerous goods and hazardous materials) are subject to a fee of THB4,882 per package. This fee is without prejudice and in addition to the shipper's responsibility for all other sums that UPS may incur and claims against UPS resulting from the contravention or non-compliance.

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\* Only available for customers using a UPS compliant shipping system that produces a smart label.

# UPS Import Control is available only in countries where UPS pickup services are available.

#### **Note:**

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# Worldwide Zone Chart

## UPS Express Services

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Afghanistan	-	-	9	9	9	9	9	-
Aland Island (Finland)*	-	-	7	7	7	7	7	7
Albania	9	9	9	9	9	9	9	-
Algeria	-	9	9	9	8	8	8	-
American Samoa	-	8	8	8	4	4	4	-
Andorra	-	6	6	6	-	-	-	-
Angola	-	-	9	9	8	8	8	-
Anguilla	-	-	9	9	8	8	8	-
Antigua and Barbuda	-	-	9	9	9	9	9	-
Argentina*	-	9	9	9	8	8	8	8
Armenia	8	8	8	8	9	9	9	-
Aruba	-	9	9	9	9	9	9	-
Australia**	-	-	3	3	4	4	4	4
Austria*	7	7	7	7	7	7	7	7
Azerbaijan	-	-	8	8	8	8	8	-
Azores (Portugal)*	-	-	7	7	7	7	7	-
Bahamas*	-	9	9	9	9	9	9	-
Bahrain	8	8	8	8	8	8	8	8
Bangladesh	-	4	4	4	9	9	9	-
Barbados	-	9	9	9	8	8	8	-
Belarus/ Byelorussia*	9	9	9	9	8	8	8	-
Belgium	6	6	6	6	6	6	6	6
Belize	-	-	9	9	-	-	-	-
Benin	-	-	9	9	9	9	9	-
Bermuda	-	9	9	9	8	8	8	-
Bhutan	-	4	4	4	9	9	9	-
Bolivia	-	9	9	9	9	9	9	-
Bonaire, St. Eustatius, Saba	-	-	9	9	9	9	9	-
Bosnia and Herzegovina	9	9	9	9	8	8	8	-
Botswana	-	-	9	9	9	9	9	-
Brazil*	9	9	9	9	8	8	8	8
British Virgin Islands	-	-	9	9	8	8	8	-

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Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Brunei*	-	3	3	3	4	4	4	-
Buesingen (Germany)*	-	-	6	6	-	-	-	-
Bulgaria	9	9	9	9	8	8	8	8
Burkina Faso	-	-	9	9	9	9	9	-
Burundi	-	-	9	9	9	9	9	-
Cambodia*	-	4	4	4	4	4	4	-
Cameroon	-	-	9	9	9	9	9	-
Campione/ Lake Lugano (Italy)*	-	-	6	6	6	6	6	6
Canada*	5	5	5	5	5	5	5	5
Canary Islands (Spain)*	-	-	6	6	6	6	6	-
Cape Verde	-	-	9	9	9	9	9	-
Cayman Islands	-	-	9	9	9	9	9	-
Central African Republic	-	-	9	9	-	-	-	-
Ceuta (Spain)*	-	-	6	6	-	-	-	-
Chad	-	-	9	9	9	9	9	-
Chile*	-	9	9	9	9	9	9	9
China Mainland (Excluding Southern China Mainland)**	2	2	2	2	4	4	4	4
Southern China Mainland***	10	10	10	10	10	10	10	10
Colombia*	-	9	9	9	9	9	9	9
Comoros	-	-	9	9	9	9	9	-
Congo (Brazzaville)	-	-	9	9	9	9	9	-
Congo, Democratic Republic of	-	-	9	9	9	9	9	-
Cook Islands	-	-	8	8	-	-	-	-
Costa Rica*	-	-	9	9	8	8	8	8
Cote d'Ivoire (Ivory Coast)	-	-	9	9	9	9	9	-
Croatia*	-	9	9	9	9	9	9	9
Curacao	-	9	9	9	9	9	9	-
Cyprus	8	8	8	8	8	8	8	-
Czech Republic*	9	9	9	9	8	8	8	8
Denmark*	7	7	7	7	7	7	7	7
Djibouti	-	-	9	9	9	9	9	-
Dominica	-	-	9	9	9	9	9	-

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# Worldwide Zone Chart

## UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Dominican Republic*	-	9	9	9	8	8	8	8
Ecuador*	-	9	9	9	9	9	9	9
Egypt	-	8	8	8	9	9	9	9
El Salvador*	-	-	9	9	9	9	9	9
England (United Kingdom)*	6	6	6	6	6	6	6	6
Equatorial Guinea	-	-	-	-	-	-	-	-
Eritrea	-	-	9	9	9	9	9	-
Estonia	-	9	9	9	8	8	8	8
Ethiopia	-	-	9	9	9	9	9	-
Faroe Islands	-	-	7	7	-	-	-	-
Fiji	-	8	8	8	4	4	4	-
Finland*	-	7	7	7	7	7	7	7
France*	6	6	6	6	6	6	6	6
French Guiana	-	-	9	9	-	-	-	-
French Polynesia	-	-	8	8	4	4	4	-
Gabon	-	-	9	9	9	9	9	-
Gambia	-	9	9	9	9	9	9	-
Georgia*	9	9	9	9	8	8	8	-
Germany*	6	6	6	6	6	6	6	6
Ghana	-	-	9	9	9	9	9	-
Gibraltar	-	-	8	8	8	8	8	-
Greece*	-	8	8	8	7	7	7	7
Greenland	-	-	7	7	-	-	-	-
Grenada	-	-	9	9	9	9	9	-
Guadeloupe*	-	9	9	9	9	9	9	-
Guam	-	8	8	8	4	4	4	-
Guatemala*	-	9	9	9	9	9	9	9
Guernsey (Channel Islands)	-	7	7	7	7	7	7	7
Guinea	-	-	9	9	9	9	9	-
Guinea-Bissau	-	-	9	9	9	9	9	-
Guyana*	-	-	9	9	9	9	9	-
Haiti*	-	-	9	9	9	9	9	9

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Heligoland (Germany)*	-	-	6	6	6	6	6	6
Honduras*	-	9	9	9	8	8	8	8
Hong Kong SAR, China <sup>†</sup>	1	1	1	1	2	2	2	2
Hungary*	9	9	9	9	7	7	7	7
Iceland	-	8	8	8	8	8	8	-
India*	4	4	4	4	4	4	4	4
Indonesia**	-	2	2	2	3	3	3	3
Iraq	-	-	8	8	9	9	9	-
Ireland, Republic of	7	7	7	7	7	7	7	7
Israel	-	9	9	9	8	8	8	8
Italy*	6	6	6	6	6	6	6	6
Jamaica*	-	9	9	9	8	8	8	-
Japan**	-	2	2	2	3	3	3	3
Jersey (Channel Islands)	-	7	7	7	7	7	7	7
Jordan	-	9	9	9	8	8	8	-
Kazakhstan*	-	9	9	9	8	8	8	8
Kenya	-	9	9	9	8	8	8	8
Kirghizia (Kyrgyzstan)	-	9	9	9	8	8	8	-
Kiribati	-	-	8	8	-	-	-	-
Korea, South <sup>†</sup>	-	-	2	2	4	4	4	4
Kosovo	9	9	9	9	9	9	9	-
Kosrae (Micronesia, Federated States of)	-	-	8	8	-	-	-	-
Kuwait	8	8	8	8	8	8	8	8
Laos	-	4	4	4	4	4	4	-
Latvia	-	9	9	9	8	8	8	8
Lebanon	-	9	9	9	9	9	9	-
Lesotho	-	-	9	9	9	9	9	-
Liberia	-	-	9	9	9	9	9	-
Libyan Arab Jamahiriya	-	-	9	9	8	8	8	-
Liechtenstein*	-	7	7	7	7	7	7	7
Lithuania	-	9	9	9	8	8	8	8
Livigno (Italy)*	-	-	6	6	6	6	6	6

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# Worldwide Zone Chart

## UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Luxembourg	6	6	6	6	6	6	6	6
Macau SAR, China <sup>†</sup>	-	1	1	1	2	2	2	-
Macedonia (FYROM)	9	9	9	9	8	8	8	-
Madagascar	-	9	9	9	8	8	8	-
Madeira (Portugal)*	-	-	7	7	7	7	7	-
Malawi	-	9	9	9	9	9	9	-
Malaysia**	-	1	1	1	1	1	1	1
Maldives	-	8	8	8	-	-	8	8
Mali	-	-	9	9	9	9	9	-
Malta	-	8	8	8	9	9	9	-
Marshall Islands	-	-	8	8	-	-	-	-
Martinique	-	-	9	9	8	8	8	-
Mauritania	-	9	9	9	9	9	9	-
Mauritius	-	9	9	9	8	8	8	-
Mayotte	-	-	9	9	9	9	9	-
Mejilla (Spain)*	-	-	6	6	-	-	-	-
Mexico*	5	5	5	5	5	5	5	5
Micronesia, Federated States of	-	8	8	8	-	-	-	-
Moldova*	9	9	9	9	8	8	8	-
Monaco (France)*	-	6	6	6	6	6	6	6
Mongolia	-	-	9	9	3	3	3	-
Montenegro	9	9	9	9	9	9	9	-
Montserrat	-	-	9	9	8	8	8	-
Morocco	-	9	9	9	9	9	9	9
Mount Athos (Greece)*	-	-	8	8	7	7	7	7
Mozambique	-	-	9	9	9	9	9	-
Myanmar	-	4	4	4	4	4	4	4
Namibia	-	9	9	9	9	9	9	-
Nepal*	-	4	4	4	4	4	4	-
Netherlands (Holland)*	6	6	6	6	6	6	6	6
New Caledonia	-	8	8	8	9	9	9	-
New Zealand**	-	3	3	3	4	4	4	4

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Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Nicaragua	-	-	9	9	8	8	8	8
Niger	-	9	9	9	9	9	9	-
Nigeria*	-	9	9	9	9	9	9	9
Norfolk Island (Australia)*	-	-	3	3	-	-	-	-
Northern Ireland (United Kingdom)*	6	6	6	6	6	6	6	6
Northern Mariana Islands*	-	-	8	8	4	4	4	-
Norway*	7	7	7	7	7	7	7	7
Oman	-	8	8	8	9	9	9	9
Pakistan*	-	4	4	4	4	4	4	4
Palau	-	-	8	8	-	-	-	-
Panama*	-	9	9	9	9	9	9	9
Papua New Guinea	-	8	8	8	-	-	-	-
Paraguay	-	-	9	9	9	9	9	-
Peru*	-	-	9	9	9	9	9	9
Philippines**	-	-	2	2	1	1	1	1
Poland*	7	7	7	7	7	7	7	7
Ponape (Micronesia, Federated States of)	-	-	8	8	-	-	-	-
Portugal*	7	7	7	7	7	7	7	7
Puerto Rico*	-	5	5	5	5	5	5	5
Qatar	-	8	8	8	9	9	9	9
Reunion Island	-	9	9	9	9	9	9	-
Romania	9	9	9	9	9	9	9	9
Rota (Northern Mariana Islands)*	-	-	8	8	4	4	4	-
Russia*	9	9	9	9	9	9	9	9
Rwanda	-	-	9	9	9	9	9	-
Saipan (Northern Mariana Islands)*	-	8	8	8	4	4	4	-
Samoa	-	8	8	8	3	3	3	-
San Marino	-	-	6	6	6	6	6	6
Saudi Arabia	8	8	8	8	9	9	9	9
Scotland (United Kingdom)*	6	6	6	6	6	6	6	6
Senegal	-	9	9	9	9	9	9	-
Serbia	9	9	9	9	9	9	9	-

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# Worldwide Zone Chart

## UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Seychelles	-	-	9	9	9	9	9	-
Sierra Leone	-	-	9	9	9	9	9	-
Singapore <sup>#</sup>	1	1	1	1	1	1	1	1
Slovakia	9	9	9	9	9	9	9	9
Slovenia	9	9	9	9	8	8	8	8
Solomon Islands	-	8	8	8	-	-	-	-
South Africa*	9	9	9	9	9	9	9	9
Spain*	6	6	6	6	6	6	6	6
Sri Lanka*	-	4	4	4	9	9	9	-
St. Barthelemy	-	-	9	9	9	9	9	-
St. Christopher (St. Kitts)	-	-	9	9	9	9	9	-
St. Croix (U.S. Virgin Islands)	-	-	9	9	9	9	9	-
St. John (U.S. Virgin Islands)	-	-	9	9	9	9	9	-
St. Kitts and Nevis	-	9	9	9	9	9	9	9
St. Lucia	-	9	9	9	9	9	9	9
St. Maarten, St. Martin	-	-	9	9	9	9	9	-
St. Thomas (U.S. Virgin Islands)	-	-	9	9	9	9	9	-
St. Vincent & the Grenadines	-	-	9	9	9	9	9	-
Suriname	-	9	9	9	9	9	9	-
Swaziland	-	-	9	9	9	9	9	-
Sweden*	7	7	7	7	7	7	7	7
Switzerland*	7	7	7	7	7	7	7	7
Tahiti (French Polynesia)	-	8	8	8	4	4	4	-
Taiwan, China**	-	2	2	2	4	4	4	4
Tanzania, United Republic of	-	-	9	9	8	8	8	-
Timor-Leste	-	-	8	8	-	-	-	-
Tinian (Northern Mariana Islands)*	-	-	8	8	4	4	4	-
Togo	-	-	9	9	9	9	9	-
Tonga	-	-	8	8	-	-	-	-

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Tortola (British Virgin Islands)	-	-	9	9	8	8	8	-
Trinidad & Tobago*	-	9	9	9	9	9	9	-
Truk (Micronesia, Federated States of)	-	-	8	8	-	-	-	-
Tunisia	-	9	9	9	9	9	9	-
Turkey	8	8	8	8	7	7	7	7
Turkmenistan	-	-	9	-	-	-	9	-
Turks & Caicos Islands	-	-	9	9	9	9	9	-
Tuvalu	-	-	8	8	-	-	-	-
U.S. Virgin Islands	-	-	9	9	9	9	9	-
Uganda	-	-	9	9	9	9	9	-
Ukraine*	9	9	9	9	9	9	9	-
Union Islands (St. Vincent & the Grenadines)	-	-	9	9	9	9	9	-
United Arab Emirates	8	8	8	8	9	9	9	9
United Kingdom*	6	6	6	6	6	6	6	6
United States*	5	5	5	5	5	5	5	5
Uruguay	-	-	9	9	8	8	8	-
Uzbekistan	-	-	9	9	9	9	9	-
Vanuatu	-	8	8	8	-	-	-	-
Vatican City (Italy)*	6	6	6	6	6	6	6	6
Venezuela*	-	-	9	9	9	9	9	9
Vietnam**	2	2	2	2	2	2	2	2
Virgin Gorda (British Virgin Islands)	-	-	9	9	8	8	8	-
Wales (United Kingdom)*	6	6	6	6	6	6	6	6
Wallis & Futuna Islands	-	8	8	8	-	-	-	-
Yap (Micronesia, Federated States of)	-	-	8	8	-	-	-	-
Yemen, Republic of	-	-	9	9	9	9	9	-
Zambia	-	-	9	9	9	9	9	-
Zimbabwe	-	-	9	9	9	9	9	-

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# Worldwide Zone Chart

## UPS Worldwide Express Freight Services

Country/Territory	Export		Import	
	WWEF	WWEF Midday	WWEF	WWEF Midday
Argentina*	9	-	8	-
Australia*	3	3	4	-
Austria*	7	7	7	-
Bahrain	8	-	8	-
Bangladesh	4	-	9	-
Belgium	6	6	6	-
Brazil*	9	-	8	-
Bulgaria	-	-	8	-
Canada*	5	5	5	-
Chile*	9	9	9	-
China (Excluding China South)*	2	-	4	-
China South**	10	-	10	-
Colombia*	9	-	9	-
Costa Rica*	9	9	8	-
Czech Republic*	9	9	8	-
Denmark*	7	7	7	-
Dominican Republic*	9	-	8	-
Ecuador*	9	-	9	-
Egypt	8	-	9	-
El Salvador*	9	-	9	-
Finland*	7	7	7	-
France*	6	6	6	-
Germany*	6	6	6	-
Greece*	8	8	7	-
Guatemala*	9	-	9	-
Honduras*	9	-	8	-
Hong Kong	1	1	2	-
Hungary*	9	9	7	-
India*	4	4	4	-
Indonesia*	2	-	3	-
Ireland, Republic of	7	7	7	-
Israel	9	9	8	-
Italy*	6	6	6	-
Japan*	2	2	3	-
Kenya	9	-	8	-
Korea, South	2	2	4	-
Kuwait	8	-	-	-
Latvia	-	-	8	-
Lebanon	9	-	9	-
Liechtenstein*	7	-	7	-
Lithuania	-	-	8	-
Luxembourg	6	-	6	-

Country/Territory	Export		Import	
	WWEF	WWEF Midday	WWEF	WWEF Midday
Malaysia*	1	1	1	-
Malta	8	-	9	-
Mauritius	9	-	8	-
Mexico*	5	5	5	-
Monaco	6	-	6	-
Morocco	9	-	9	-
Netherlands (Holland)*	6	6	6	-
New Zealand*	3	-	4	-
Nicaragua	9	-	8	-
Nigeria*	9	-	9	-
Norway*	7	-	7	-
Oman	8	-	9	-
Pakistan	4	-	4	-
Panama*	9	-	9	-
Philippines*	2	-	1	-
Poland*	7	7	7	-
Portugal*	7	7	7	-
Puerto Rico*	5	5	5	-
Qatar	8	-	9	-
Reunion Island	9	-	9	-
Romania	-	-	9	-
Russia	-	-	9	-
San Marino	6	-	-	-
Saudi Arabia	8	-	9	-
Serbia	-	-	9	-
Singapore	1	-	1	-
Slovakia	9	-	9	-
Slovenia	9	-	8	-
South Africa	9	-	9	-
Spain*	6	6	6	-
Sri Lanka	4	-	9	-
Sweden*	7	7	7	-
Switzerland*	7	7	7	-
Taiwan*	2	2	4	-
Tunisia	9	-	9	-
Turkey	8	8	7	-
United Arab Emirates	8	8	9	-
United Kingdom*	6	6	6	-
United States*	5	5	5	-
Vatican City	6	-	6	-
Vietnam*	2	-	2	-

+ Southern China Mainland includes Fujian, Hainan, Hunan, Yunnan, Jiangxi, Guangxi, Guangdong Provinces and Chongqing City only.

\* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com or contact our Customer Service Representatives at 02-762-3300 or toll free at 1800-291-300.

**Note:**  
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

For additional information and services, call our Customer Service Representatives at 02-762-3300 or toll free at 1800-291-300.

# Export – UPS Worldwide Express

Rates shown are in Thai Baht and apply to shipments originating from Thailand.

## UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope <sup>+</sup>	978	1,298	1,349	1,440	1,685	1,719	2,286	2,543	3,361	896
0.5	978	1,298	1,349	1,440	1,685	1,719	2,286	2,543	3,361	896
1.0	1,363	1,823	1,964	1,932	2,516	2,532	3,225	3,684	4,526	1,356
1.5	1,745	2,345	2,525	2,425	3,348	3,294	4,160	4,679	5,600	1,781
2.0	2,129	2,826	3,126	3,020	4,176	4,051	5,100	5,680	6,937	2,209
2.5	2,513	3,299	3,722	3,606	5,011	4,811	6,034	6,679	8,270	2,635
3.0	3,007	3,815	4,452	4,319	5,888	5,716	7,000	7,503	9,526	3,155
3.5	3,500	4,330	5,106	5,004	6,627	6,622	7,964	8,331	10,777	3,674
4.0	3,995	4,843	5,756	5,648	7,380	7,401	8,929	9,156	11,990	4,189
4.5	4,490	5,357	6,327	6,207	8,133	8,172	9,894	10,033	13,032	4,485
5.0	4,984	5,873	6,653	6,706	8,888	8,949	10,856	10,863	13,913	4,685

## UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express guarantees delivery by 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada.\*

## UPS Worldwide Express Plus

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 8:00 am/8:30 am to major cities in the U.S.; 8:30 am to Canada; 9:00 am to major Asian cities, over 4,000 U.S. cities and major business centres in Europe.\*

Add THB2,000 to the appropriate

UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

## Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	2,385	2,533	2,720	2,668	3,091	3,526	4,083	4,391	5,525	2,500
1.0	2,721	3,078	3,248	3,202	3,834	4,213	4,966	5,132	6,570	2,809
1.5	3,054	3,626	3,773	3,730	4,571	4,904	5,848	5,900	7,620	3,065
2.0	3,390	4,173	4,303	4,260	5,312	5,587	6,732	6,744	8,666	3,322
2.5	3,722	4,717	4,832	4,793	6,053	6,272	7,618	7,583	9,714	3,579
3.0	4,064	5,027	5,222	5,183	6,635	6,865	8,351	8,327	10,584	3,883
3.5	4,408	5,337	5,614	5,577	7,213	7,458	9,084	9,070	11,458	4,113
4.0	4,751	5,645	6,000	5,970	7,787	8,046	9,819	9,814	12,326	4,350
4.5	5,094	5,954	6,391	6,361	8,367	8,637	10,553	10,562	13,198	4,581
5.0	5,436	6,262	6,781	6,754	8,941	9,225	11,286	11,304	14,072	4,815
5.5	5,545	6,525	7,046	7,115	9,287	9,781	12,021	12,053	14,941	4,996
6.0	5,652	6,784	7,309	7,467	9,714	10,333	12,755	12,796	15,814	5,182
6.5	5,766	7,044	7,575	7,824	10,146	10,888	13,489	13,540	16,687	5,366
7.0	5,873	7,303	7,837	8,181	10,576	11,443	14,221	14,285	17,556	5,549
7.5	5,982	7,561	8,102	8,534	11,002	11,993	14,957	15,031	18,428	5,733
8.0	6,060	7,790	8,372	8,801	11,433	12,503	15,456	15,695	19,039	5,916
8.5	6,134	8,022	8,641	9,062	11,860	13,011	15,953	16,438	19,650	6,100
9.0	6,207	8,257	8,911	9,323	12,285	13,519	16,449	17,181	20,256	6,286
9.5	6,287	8,486	9,179	9,587	12,715	14,028	16,948	17,920	20,867	6,467
10.0	6,360	8,715	9,448	9,849	13,142	14,536	17,444	18,660	21,475	6,654
10.5	6,415	8,881	9,644	10,072	13,618	14,623	17,794	19,404	22,083	6,677
11.0	6,472	9,047	9,837	10,295	13,967	14,706	18,138	20,144	22,695	6,701
11.5	6,530	9,215	10,032	10,518	14,316	14,794	18,485	20,886	23,305	6,731
12.0	6,588	9,384	10,225	10,739	14,666	14,878	18,833	21,626	23,916	6,754
12.5	6,646	9,547	10,416	10,962	15,018	14,965	19,180	22,368	24,525	6,781
13.0	6,704	9,695	10,506	11,124	15,276	15,051	19,529	22,815	24,698	6,869
13.5	6,760	9,844	10,595	11,285	15,535	15,137	19,878	23,257	24,871	6,895
14.0	6,817	9,991	10,683	11,444	15,790	15,222	20,224	23,704	25,044	6,921
14.5	6,843	10,138	10,770	11,604	16,048	15,306	20,573	24,148	25,218	6,945
15.0	6,862	10,285	10,860	11,764	16,307	15,391	20,922	24,596	25,393	6,972
15.5	6,888	10,346	10,913	11,818	16,412	15,481	21,270	24,659	25,534	6,997
16.0	6,931	10,406	10,962	11,867	16,519	15,566	21,615	24,707	25,674	7,024
16.5	6,987	10,465	11,016	11,919	16,621	15,652	21,965	24,739	25,815	7,050
17.0	7,043	10,522	11,068	11,969	16,724	15,738	22,313	24,771	25,959	7,075
17.5	7,094	10,582	11,119	12,018	16,832	15,818	22,659	24,785	26,100	7,100
18.0	7,143	10,621	11,174	12,052	17,018	15,837	23,006	24,802	26,240	7,129
18.5	7,183	10,661	11,222	12,088	17,089	15,854	23,356	24,818	26,247	7,155
19.0	7,230	10,698	11,276	12,120	17,162	15,869	23,704	24,833	26,255	7,183
19.5	7,277	10,737	11,321	12,151	17,255	15,887	24,050	24,851	26,259	7,203
20.0	7,322	10,775	11,322	12,162	17,664	15,904	24,398	24,868	26,849	7,242

\* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

**Note:**  
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.



# Export – UPS Worldwide Express

Rates shown are in Thai Baht and apply to shipments originating from Thailand.

## Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	308	493	530	563	819	740	1,122	1,162	1,316	325
45-70	298	478	517	538	794	718	1,098	1,133	1,274	289
71-99	245	459	472	528	732	661	1,040	1,042	1,198	212
100-299	233	454	469	523	724	645	1,033	1,030	1,186	200
300 and above	181	449	460	517	695	618	1,018	1,009	1,136	192

## UPS 10 KG Box® and UPS 25 KG Box®

### UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1-10	3,546	5,212	5,304	6,209	7,367	6,570	6,759	10,332	11,322	3,896
11	3,774	5,464	5,568	6,486	7,704	6,868	7,060	10,961	12,039	4,080
12	4,002	5,716	5,832	6,763	8,041	7,166	7,361	11,590	12,756	4,264
13	4,230	5,968	6,096	7,040	8,378	7,464	7,662	12,219	13,473	4,448
14	4,458	6,220	6,360	7,317	8,715	7,762	7,963	12,848	14,190	4,632
15	4,686	6,472	6,624	7,594	9,052	8,060	8,264	13,477	14,907	4,816
Above 15	Apply the UPS Worldwide Express 25 KG Box Rates									

### UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
16-25	4,871	7,384	7,632	9,062	10,533	8,994	9,408	14,536	15,623	5,070
26	5,105	7,644	7,903	9,347	10,896	9,305	9,722	15,193	16,375	5,262
27	5,339	7,904	8,174	9,632	11,259	9,616	10,036	15,850	17,127	5,454
28	5,573	8,164	8,445	9,917	11,622	9,927	10,350	16,507	17,879	5,646
29	5,807	8,424	8,716	10,202	11,985	10,238	10,664	17,164	18,631	5,838
30	6,041	8,684	8,987	10,487	12,348	10,549	10,978	17,821	19,383	6,030
Above 30	Apply the UPS Worldwide Express Non-Document Rates									

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to [ups.com](http://ups.com)®.

\* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

# In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

#### Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Export – UPS Worldwide Express Saver®

Rates shown are in Thai Baht and apply to shipments originating from Thailand.

## UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express, UPS Worldwide Express Saver provides money-back guaranteed\* delivery by end-of-day, to over 220 countries and territories worldwide.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

## UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	923	1,224	1,272	1,358	1,590	1,622	2,157	2,399	3,171	845
0.5	923	1,224	1,272	1,358	1,590	1,622	2,157	2,399	3,171	845
1.0	1,286	1,719	1,853	1,822	2,373	2,388	3,042	3,475	4,270	1,280
1.5	1,646	2,212	2,382	2,288	3,158	3,108	3,925	4,414	5,283	1,680
2.0	2,008	2,666	2,949	2,849	3,940	3,822	4,811	5,359	6,545	2,084
2.5	2,370	3,113	3,511	3,402	4,728	4,539	5,692	6,301	7,802	2,486
3.0	2,837	3,599	4,200	4,075	5,555	5,392	6,604	7,078	8,987	2,977
3.5	3,302	4,084	4,817	4,721	6,252	6,248	7,514	7,860	10,167	3,466
4.0	3,769	4,569	5,430	5,328	6,963	6,982	8,424	8,638	11,312	3,952
4.5	4,236	5,054	5,968	5,856	7,672	7,710	9,334	9,465	12,295	4,231
5.0	4,701	5,540	6,276	6,326	8,385	8,442	10,242	10,248	13,126	4,420

## Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	2,250	2,390	2,566	2,517	2,916	3,326	3,852	4,142	5,212	2,359
1.0	2,567	2,904	3,064	3,020	3,617	3,975	4,685	4,841	6,198	2,650
1.5	2,881	3,421	3,560	3,518	4,313	4,627	5,517	5,566	7,189	2,892
2.0	3,198	3,937	4,059	4,019	5,012	5,271	6,351	6,362	8,175	3,134
2.5	3,511	4,450	4,558	4,522	5,711	5,917	7,187	7,153	9,165	3,376
3.0	3,834	4,743	4,927	4,889	6,259	6,476	7,878	7,856	9,985	3,663
3.5	4,159	5,035	5,296	5,261	6,805	7,036	8,570	8,557	10,809	3,881
4.0	4,482	5,326	5,660	5,632	7,346	7,591	9,263	9,259	11,628	4,104
4.5	4,806	5,617	6,029	6,001	7,893	8,148	9,956	9,964	12,451	4,321
5.0	5,128	5,908	6,397	6,372	8,434	8,702	10,647	10,664	13,276	4,542
5.5	5,231	6,155	6,647	6,712	8,761	9,228	11,341	11,371	14,096	4,713
6.0	5,332	6,400	6,896	7,044	9,165	9,748	12,033	12,072	14,919	4,888
6.5	5,440	6,645	7,146	7,381	9,572	10,272	12,726	12,774	15,742	5,063
7.0	5,540	6,889	7,394	7,718	9,977	10,795	13,416	13,476	16,562	5,235
7.5	5,643	7,133	7,643	8,051	10,379	11,314	14,111	14,180	17,385	5,409
8.0	5,717	7,349	7,898	8,303	10,785	11,795	14,581	14,806	17,961	5,581
8.5	5,787	7,568	8,152	8,549	11,188	12,274	15,050	15,508	18,538	5,755
9.0	5,856	7,790	8,407	8,795	11,589	12,754	15,518	16,209	19,109	5,930
9.5	5,931	8,005	8,660	9,044	11,996	13,234	15,989	16,905	19,686	6,101
10.0	6,000	8,222	8,913	9,291	12,398	13,713	16,456	17,603	20,260	6,277
10.5	6,052	8,378	9,098	9,502	12,847	13,796	16,786	18,305	20,833	6,299
11.0	6,105	8,535	9,280	9,712	13,176	13,874	17,111	19,003	21,410	6,322
11.5	6,161	8,694	9,465	9,922	13,506	13,956	17,438	19,703	21,986	6,350
12.0	6,215	8,853	9,646	10,131	13,836	14,036	17,767	20,402	22,562	6,372
12.5	6,270	9,007	9,827	10,342	14,168	14,118	18,094	21,102	23,137	6,397
13.0	6,324	9,146	9,912	10,495	14,411	14,199	18,423	21,524	23,300	6,480
13.5	6,377	9,287	9,996	10,647	14,655	14,280	18,752	21,941	23,463	6,505
14.0	6,431	9,425	10,078	10,796	14,897	14,361	19,079	22,362	23,627	6,529
14.5	6,456	9,564	10,160	10,947	15,140	14,440	19,409	22,781	23,791	6,551
15.0	6,474	9,702	10,245	11,098	15,384	14,520	19,738	23,203	23,956	6,577
15.5	6,498	9,761	10,295	11,149	15,483	14,605	20,066	23,263	24,089	6,601
16.0	6,539	9,817	10,342	11,196	15,584	14,685	20,392	23,308	24,221	6,627
16.5	6,592	9,872	10,393	11,244	15,680	14,766	20,722	23,339	24,354	6,651
17.0	6,644	9,927	10,442	11,291	15,778	14,847	21,050	23,369	24,490	6,675
17.5	6,693	9,983	10,489	11,338	15,880	14,922	21,377	23,382	24,623	6,698
18.0	6,738	10,020	10,541	11,370	16,054	14,940	21,704	23,399	24,755	6,726
18.5	6,777	10,057	10,587	11,404	16,122	14,957	22,034	23,414	24,761	6,750
19.0	6,821	10,092	10,638	11,433	16,190	14,970	22,362	23,427	24,769	6,777
19.5	6,865	10,129	10,681	11,463	16,278	14,988	22,689	23,445	24,773	6,796
20.0	6,907	10,165	10,682	11,474	16,664	15,004	23,017	23,461	25,329	6,832

\* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

**Note:**  
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Export – UPS Worldwide Express Saver®

Rates shown are in Thai Baht and apply to shipments originating from Thailand.

## Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	291	465	500	531	773	698	1,058	1,097	1,241	307
45-70	281	451	487	508	749	678	1,036	1,069	1,202	273
71-99	232	433	445	498	690	624	981	983	1,130	200
100-299	220	428	443	494	683	609	974	971	1,119	189
300 and above	171	424	434	487	656	583	961	952	1,072	182

## UPS 10 KG Box® and UPS 25 KG Box®

### UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1-10	3,345	4,917	5,004	5,858	6,950	6,198	6,376	9,747	10,681	3,675
11	3,560	5,155	5,253	6,119	7,268	6,479	6,660	10,340	11,357	3,849
12	3,775	5,393	5,502	6,380	7,586	6,760	6,944	10,933	12,033	4,023
13	3,990	5,631	5,751	6,641	7,904	7,041	7,228	11,526	12,709	4,197
14	4,205	5,869	6,000	6,902	8,222	7,322	7,512	12,119	13,385	4,371
15	4,420	6,107	6,249	7,163	8,540	7,603	7,796	12,712	14,061	4,545
Above 15	Apply the UPS Worldwide Express Saver 25 KG Box Rates									

### UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
16-25	4,595	6,966	7,200	8,549	9,937	8,485	8,875	13,713	14,739	4,783
26	4,816	7,211	7,456	8,818	10,279	8,778	9,171	14,333	15,448	4,964
27	5,037	7,456	7,712	9,087	10,621	9,071	9,467	14,953	16,157	5,145
28	5,258	7,701	7,968	9,356	10,963	9,364	9,763	15,573	16,866	5,326
29	5,479	7,946	8,224	9,625	11,305	9,657	10,059	16,193	17,575	5,507
30	5,700	8,191	8,480	9,894	11,647	9,950	10,355	16,813	18,284	5,688
Above 30	Apply the UPS Worldwide Express Saver Non-Document Rates									

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

\* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

# In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

#### Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Export – UPS Worldwide Expedited

Rates shown are in Thai Baht and apply to shipments originating from Thailand.

## Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	2,233	2,526	2,666	2,628	2,749	3,100	3,373	4,163	5,145	2,279
2.0	2,782	3,425	3,531	3,496	3,809	4,111	4,572	5,472	6,785	2,695
3.0	3,335	4,126	4,286	4,254	4,757	5,051	5,672	6,756	8,287	3,150
4.0	3,899	4,634	4,925	4,900	5,583	5,921	6,669	7,963	9,651	3,529
5.0	4,462	5,140	5,566	5,544	6,410	6,788	7,666	9,171	11,019	3,906
6.0	4,639	5,568	5,999	6,128	6,965	7,603	8,664	10,382	12,383	4,204
7.0	4,820	5,994	6,432	6,714	7,583	8,420	9,660	11,589	13,747	4,502
8.0	4,974	6,394	6,871	7,223	8,197	9,200	10,499	12,734	14,908	4,799
9.0	5,095	6,777	7,314	7,652	8,808	9,948	11,173	13,939	15,861	5,100
10.0	5,220	7,153	7,755	8,084	9,422	10,696	11,849	15,139	16,816	5,399
11.0	5,312	7,426	8,073	8,449	10,014	10,822	12,320	16,343	17,770	5,437
12.0	5,407	7,702	8,392	8,814	10,516	10,948	12,792	17,546	18,727	5,480
13.0	5,502	7,957	8,623	9,130	10,952	11,075	13,265	18,510	19,339	5,573
14.0	5,595	8,200	8,768	9,393	11,321	11,201	13,737	19,231	19,610	5,615
15.0	5,632	8,441	8,913	9,655	11,692	11,326	14,211	19,955	19,883	5,656
16.0	5,689	8,541	8,997	9,740	11,844	11,455	14,682	20,045	20,103	5,699
17.0	5,780	8,636	9,084	9,823	11,991	11,581	15,156	20,097	20,327	5,740
18.0	5,862	8,717	9,171	9,892	12,201	11,654	15,627	20,123	20,546	5,784
19.0	5,934	8,780	9,255	9,947	12,305	11,677	16,101	20,148	20,558	5,828
20.0	6,009	8,844	9,293	9,982	12,665	11,703	16,572	20,176	21,023	5,875
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	253	405	435	462	587	544	762	943	1,030	264
45-70	245	393	424	442	569	528	746	919	997	235
71-99	201	377	387	433	525	487	706	845	938	172
100-299	191	372	385	430	519	475	702	835	929	163
300 and above	149	369	378	424	499	455	692	819	890	156

### UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days within Asia and from Asia to major business centres in Europe and North and South America.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for export.

# In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

**Note:**  
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Import – UPS Worldwide Express

Rates shown are in Thai Baht and apply to shipments to Thailand.

## UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	1,095	1,256	1,567	1,462	1,850	2,004	2,660	3,093	4,051	995
0.5	1,095	1,256	1,567	1,462	1,850	2,004	2,660	3,093	4,051	995
1.0	1,553	1,653	2,284	1,907	2,763	2,950	3,754	4,478	5,454	1,496
1.5	2,021	2,126	2,937	2,372	3,677	3,839	4,843	5,689	6,747	1,961
2.0	2,411	2,564	3,637	2,784	4,588	4,723	5,935	6,906	8,359	2,434
2.5	2,796	2,992	4,331	3,222	5,503	5,609	7,024	8,121	9,965	2,904
3.0	3,297	3,427	5,180	3,859	6,467	6,661	8,148	9,122	11,476	3,465
3.5	3,626	3,889	5,940	4,472	7,278	7,720	9,271	10,128	12,985	3,933
4.0	3,939	4,350	6,699	5,048	8,106	8,625	10,394	11,133	14,447	4,410
4.5	4,246	4,813	7,360	5,548	8,933	9,526	11,517	12,137	15,704	4,874
5.0	4,558	5,275	7,741	5,992	9,763	10,430	12,639	13,140	16,764	5,164

## UPS Worldwide Express

For all your urgent import shipments, UPS Worldwide Express guarantees delivery by 12:00 noon or 2:00 pm to most areas in your country.\*

## UPS Worldwide Express Plus

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 9:00 am or 11:00 am to selected areas in your locations.\*

Add THB2,000 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

## Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	2,080	2,275	3,163	2,386	3,396	4,110	4,754	5,338	6,656	2,298
1.0	2,373	2,765	3,778	2,865	4,211	4,912	5,781	6,239	7,917	2,773
1.5	2,663	3,256	4,393	3,367	5,022	5,715	6,809	7,137	9,183	3,252
2.0	3,094	3,748	5,007	3,861	5,837	6,511	7,837	8,160	10,440	3,660
2.5	3,532	4,235	5,621	4,368	6,650	7,312	8,868	9,173	11,704	3,996
3.0	3,839	4,516	6,075	4,839	7,287	8,002	9,723	10,073	12,752	4,337
3.5	4,140	4,794	6,531	5,314	7,924	8,692	10,575	10,973	13,804	4,595
4.0	4,447	5,071	6,982	5,787	8,554	9,378	11,431	11,874	14,851	4,858
4.5	4,755	5,347	7,435	6,260	9,190	10,066	12,285	12,776	15,903	5,116
5.0	5,056	5,625	7,891	6,731	9,822	10,753	13,138	13,676	16,954	5,371
5.5	5,256	5,861	8,198	7,209	10,301	11,401	13,994	14,581	18,002	5,576
6.0	5,455	6,094	8,505	7,677	10,774	12,043	14,849	15,480	19,055	5,783
6.5	5,650	6,327	8,813	8,148	11,252	12,691	15,702	16,381	20,104	5,989
7.0	5,849	6,560	9,120	8,625	11,728	13,335	16,555	17,280	21,153	6,196
7.5	6,044	6,793	9,427	9,095	12,202	13,979	17,411	18,183	22,202	6,400
8.0	6,241	6,997	9,741	9,564	12,678	14,574	17,992	19,083	22,939	6,605
8.5	6,439	7,205	10,055	10,035	13,151	15,166	18,570	19,984	23,676	6,810
9.0	6,635	7,417	10,367	10,375	13,625	15,757	19,150	20,889	24,407	7,015
9.5	6,831	7,621	10,680	10,667	14,100	16,349	19,728	21,785	25,143	7,221
10.0	6,974	7,828	10,994	10,960	14,574	16,943	20,305	22,686	25,875	7,424
10.5	7,035	7,975	11,220	11,207	14,956	17,044	20,711	23,590	26,607	7,458
11.0	7,096	8,126	11,446	11,626	15,341	17,140	21,115	24,490	27,344	7,488
11.5	7,244	8,277	11,672	11,879	15,725	17,243	21,518	25,392	28,080	7,518
12.0	7,331	8,427	11,898	12,129	16,110	17,340	21,925	26,294	28,814	7,545
12.5	7,439	8,576	12,121	12,546	16,494	17,443	22,329	27,194	29,548	7,576
13.0	7,595	8,707	12,224	12,791	16,778	17,542	22,733	27,738	29,757	7,635
13.5	7,659	8,843	12,326	13,143	17,063	17,644	23,139	28,275	29,967	7,697
14.0	7,841	8,973	12,430	13,438	17,342	17,743	23,541	28,818	30,175	7,756
14.5	7,917	9,106	12,532	13,628	17,627	17,841	23,948	29,358	30,384	7,813
15.0	7,941	9,238	12,635	13,814	17,912	17,939	24,356	29,903	30,596	7,876
15.5	7,971	9,294	12,696	13,876	18,027	18,043	24,759	29,979	30,765	7,907
16.0	8,020	9,348	12,754	13,933	18,145	18,143	25,162	30,038	30,933	7,939
16.5	8,085	9,526	12,817	13,995	18,256	18,243	25,569	30,076	31,104	7,966
17.0	8,147	9,705	12,877	14,054	18,370	18,344	25,973	30,116	31,278	7,996
17.5	8,207	9,888	12,938	14,112	18,486	18,437	26,377	30,134	31,449	8,023
18.0	8,264	10,069	13,000	14,153	18,693	18,458	26,781	30,154	31,615	8,056
18.5	8,312	10,248	13,058	14,194	18,771	18,478	27,188	30,174	31,624	8,086
19.0	8,367	10,426	13,122	14,230	18,852	18,497	27,593	30,193	31,633	8,116
19.5	8,422	10,608	13,172	14,269	18,952	18,516	27,997	30,212	31,637	8,140
20.0	8,472	10,641	13,174	14,281	19,402	18,538	28,400	30,234	32,348	8,182

\* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

**Note:**  
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Import – UPS Worldwide Express

Rates shown are in Thai Baht and apply to shipments to Thailand.

## Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	384	479	645	699	969	914	1,385	1,442	1,616	408
45-70	333	454	589	620	877	822	1,271	1,315	1,476	319
71-99	297	432	555	610	808	800	1,196	1,273	1,472	244
100-299	256	408	525	594	783	735	1,187	1,252	1,430	221
300 and above	204	404	524	590	752	711	1,174	1,227	1,398	211

# In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

**Note:**

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Import – UPS Worldwide Express Saver®

Rates shown are in Thai Baht and apply to shipments to Thailand.

## UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope <sup>+</sup>	1,033	1,185	1,479	1,380	1,745	1,890	2,509	2,917	3,822	939
0.5	1,033	1,185	1,479	1,380	1,745	1,890	2,509	2,917	3,822	939
1.0	1,465	1,559	2,155	1,799	2,607	2,783	3,541	4,224	5,145	1,411
1.5	1,906	2,005	2,771	2,238	3,469	3,622	4,569	5,367	6,365	1,850
2.0	2,275	2,419	3,431	2,627	4,328	4,456	5,599	6,515	7,885	2,296
2.5	2,638	2,823	4,086	3,039	5,192	5,291	6,627	7,661	9,401	2,740
3.0	3,110	3,233	4,886	3,640	6,101	6,284	7,687	8,605	10,827	3,269
3.5	3,421	3,669	5,604	4,219	6,866	7,283	8,746	9,555	12,250	3,710
4.0	3,716	4,103	6,320	4,762	7,647	8,137	9,806	10,503	13,629	4,160
4.5	4,005	4,541	6,943	5,234	8,427	8,986	10,865	11,450	14,815	4,598
5.0	4,300	4,977	7,303	5,653	9,211	9,839	11,923	12,396	15,815	4,871

## UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express, UPS Worldwide Express Saver provides money-back guaranteed\* delivery by end-of-day.

## Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	1,962	2,146	2,984	2,251	3,204	3,877	4,485	5,036	6,279	2,168
1.0	2,239	2,608	3,564	2,703	3,973	4,634	5,454	5,885	7,469	2,616
1.5	2,513	3,072	4,144	3,176	4,738	5,391	6,423	6,733	8,663	3,068
2.0	2,919	3,536	4,724	3,642	5,506	6,142	7,394	7,698	9,849	3,453
2.5	3,332	3,996	5,303	4,121	6,273	6,898	8,366	8,654	11,041	3,770
3.0	3,622	4,261	5,731	4,565	6,875	7,549	9,173	9,502	12,030	4,092
3.5	3,905	4,522	6,162	5,013	7,475	8,200	9,976	10,352	13,023	4,335
4.0	4,195	4,784	6,587	5,459	8,070	8,848	10,784	11,202	14,010	4,583
4.5	4,486	5,045	7,015	5,905	8,670	9,496	11,590	12,053	15,003	4,826
5.0	4,770	5,306	7,444	6,350	9,266	10,144	12,394	12,902	15,994	5,067
5.5	4,959	5,529	7,734	6,801	9,718	10,756	13,202	13,756	16,983	5,260
6.0	5,146	5,749	8,024	7,243	10,164	11,361	14,009	14,604	17,976	5,456
6.5	5,330	5,969	8,314	7,687	10,615	11,973	14,813	15,453	18,966	5,650
7.0	5,517	6,188	8,604	8,137	11,064	12,580	15,618	16,302	19,956	5,845
7.5	5,702	6,408	8,894	8,580	11,511	13,188	16,425	17,154	20,945	6,038
8.0	5,888	6,601	9,190	9,023	11,960	13,749	16,974	18,003	21,640	6,232
8.5	6,074	6,797	9,486	9,467	12,407	14,308	17,518	18,853	22,336	6,424
9.0	6,260	6,997	9,780	9,788	12,854	14,865	18,066	19,707	23,026	6,618
9.5	6,445	7,190	10,075	10,063	13,302	15,424	18,612	20,552	23,720	6,812
10.0	6,579	7,385	10,372	10,339	13,750	15,984	19,156	21,402	24,411	7,004
10.5	6,636	7,524	10,585	10,573	14,109	16,080	19,539	22,255	25,101	7,036
11.0	6,695	7,666	10,798	10,968	14,473	16,170	19,920	23,104	25,796	7,064
11.5	6,834	7,808	11,011	11,206	14,834	16,267	20,300	23,955	26,490	7,092
12.0	6,916	7,950	11,224	11,442	15,198	16,359	20,684	24,806	27,183	7,118
12.5	7,018	8,090	11,435	11,836	15,560	16,455	21,065	25,654	27,875	7,147
13.0	7,165	8,214	11,533	12,067	15,829	16,549	21,446	26,168	28,073	7,203
13.5	7,226	8,342	11,628	12,400	16,097	16,645	21,830	26,675	28,270	7,261
14.0	7,397	8,465	11,726	12,677	16,360	16,739	22,209	27,187	28,467	7,317
14.5	7,469	8,590	11,822	12,856	16,629	16,831	22,592	27,696	28,664	7,371
15.0	7,492	8,715	11,920	13,032	16,899	16,924	22,978	28,210	28,864	7,430
15.5	7,520	8,768	11,977	13,091	17,007	17,022	23,358	28,282	29,024	7,459
16.0	7,566	8,818	12,032	13,145	17,118	17,116	23,738	28,338	29,182	7,489
16.5	7,627	8,986	12,091	13,203	17,223	17,210	24,122	28,373	29,343	7,515
17.0	7,685	9,156	12,149	13,259	17,330	17,305	24,503	28,411	29,508	7,543
17.5	7,743	9,328	12,206	13,313	17,440	17,394	24,884	28,428	29,668	7,569
18.0	7,796	9,499	12,264	13,352	17,635	17,413	25,265	28,447	29,825	7,600
18.5	7,842	9,668	12,319	13,390	17,708	17,432	25,649	28,466	29,834	7,628
19.0	7,893	9,836	12,379	13,425	17,784	17,450	26,031	28,484	29,842	7,656
19.5	7,945	10,007	12,426	13,461	17,880	17,468	26,412	28,502	29,847	7,679
20.0	7,992	10,039	12,429	13,472	18,303	17,488	26,793	28,522	30,517	7,719

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

\* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Documents rates will apply for envelopes weighing over 0.5 kg.

**Note:**  
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# Import – UPS Worldwide Express Saver®

Rates shown are in Thai Baht and apply to shipments to Thailand.

## Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	362	452	609	659	914	863	1,306	1,361	1,525	384
45-70	314	429	556	585	827	775	1,199	1,240	1,393	300
71-99	280	407	523	575	762	755	1,129	1,201	1,388	230
100-299	241	384	495	560	738	694	1,120	1,181	1,349	209
300 and above	193	381	494	557	709	671	1,107	1,158	1,319	199

\* In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

**Note:**  
Future Changes –  
Rates, charges, service explanation, and services are subject to change without prior notice.



# Import – UPS Worldwide Expedited

Rates shown are in Thai Baht and apply to shipments to Thailand.

## Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	2,080	2,402	3,387	2,503	3,653	4,463	5,045	5,396	6,875	2,230
2.0	2,657	3,175	4,492	3,332	5,046	5,666	6,424	7,038	8,914	2,940
3.0	3,208	3,815	5,452	4,151	6,143	6,863	7,943	8,682	10,772	3,477
4.0	3,633	4,304	6,269	4,951	7,137	8,066	9,161	10,245	12,532	3,890
5.0	4,137	4,753	7,083	5,749	8,132	9,264	10,736	11,774	14,297	4,297
6.0	4,467	5,145	7,628	6,461	8,921	10,203	11,917	13,303	16,060	4,630
7.0	4,786	5,537	8,169	7,312	9,705	11,142	13,347	14,831	17,824	4,963
8.0	5,097	5,901	8,714	8,111	10,491	12,082	14,551	16,363	19,308	5,298
9.0	5,445	6,300	9,256	8,786	11,279	13,020	15,456	17,891	20,607	5,625
10.0	5,762	6,640	9,801	9,285	12,035	13,956	16,382	19,422	21,719	5,954
11.0	5,849	6,886	10,200	9,773	12,673	14,104	17,086	20,537	22,833	6,027
12.0	6,069	7,130	10,598	10,340	13,076	14,266	17,622	21,466	23,948	6,095
13.0	6,328	7,367	10,888	10,840	13,233	14,412	17,780	22,402	24,687	6,191
14.0	6,454	7,585	11,070	11,126	13,386	14,559	17,939	23,230	25,020	6,316
15.0	6,527	7,804	11,250	11,305	13,542	14,704	18,047	24,088	25,357	6,431
16.0	6,601	7,885	11,361	11,399	14,367	14,814	18,481	24,184	25,635	6,486
17.0	6,638	8,182	11,471	11,489	14,473	14,905	18,584	24,204	25,913	6,530
18.0	6,802	8,466	11,579	11,579	14,569	14,977	18,605	24,220	26,060	6,576
19.0	6,837	8,756	11,685	11,617	14,673	14,986	18,625	24,240	26,078	6,641
20.0	6,881	9,006	11,725	11,849	14,732	14,996	18,645	24,259	26,413	6,705
For shipment weight above 20 kg (Price per kg unless Deficit Weight <sup>#</sup> applies)										
21-44	322	423	541	592	720	742	912	1,188	1,317	334
45-70	289	396	491	549	644	645	838	1,070	1,194	265
71-99	250	360	490	538	568	575	789	1,023	1,096	214
100-299	215	344	463	528	550	541	779	1,011	1,088	187
300 and above	184	339	460	524	535	533	779	985	1,076	183

### UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import.

<sup>#</sup> In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

#### Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

# UPS Worldwide Express Freight®

Rates shown are in Thai Baht and apply to shipments to/from Thailand.

## Export (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight# applies										
71-99	232	433	445	498	690	624	981	983	1,130	200
100-299	220	428	443	494	683	609	974	971	1,119	189
300 and above	171	424	434	487	656	583	961	952	1,072	182
Minimum Rate	16,472	30,743	31,595	35,358	48,990	44,304	69,651	69,793	80,230	14,200

### UPS Worldwide Express Freight

Guaranteed end-of-day delivery for palletised shipments over 70 kg to more than 60 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

## Import (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight# applies										
71-99	280	407	523	575	762	755	1,129	1,201	1,388	230
100-299	241	384	495	560	738	694	1,120	1,181	1,349	209
300 and above	193	381	494	557	709	671	1,107	1,158	1,319	199
Minimum Rate	19,880	28,897	37,133	40,825	54,102	53,605	80,159	85,271	98,548	16,330

# UPS Worldwide Express Freight® Midday

Rates shown are in Thai Baht and apply to shipments to/from Thailand.

## Export (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)\*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight# applies										
71-99	245	459	472	528	732	661	1,040	1,042	1,198	-
100-299	233	454	469	523	724	645	1,033	1,030	1,186	-
300 and above	181	449	460	517	695	618	1,018	1,009	1,136	-
Minimum Rate	17,395	32,589	33,512	37,488	51,972	46,931	73,840	73,982	85,058	-

### UPS Worldwide Express Freight Midday

Guaranteed time-definite delivery by 12:00 noon or 2:00 pm for palletised shipments over 70 kg to more than 30 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

- \* • Door-to-Door refers to shipments sent from sender's door to recipient's door.
- Drop-off refers to shipments that are dropped off at a UPS origin facility and delivered to the recipient's door.
- Hold at Location refers to shipments that are picked up at the sender's location and held at a UPS destination facility for pick up.
- Drop-off and Hold at Location refer to shipments that are dropped off at a UPS origin facility and held at a UPS destination facility for pick up.

# In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

#### Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

#### Future Changes –

Rates, charges, service explanation, and services are subject to change without prior notice.

# Terms and Conditions of Service

Effective December 25, 2022

## THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INsofar AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure, UPS Parcel Delivery Service Limited ("UPS") is engaged in the international transportation of small packages (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at ups.com® and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on May 19, 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages or pallets covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centres.

### Commodities Handled and Restrictions on Service

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) Subject to the terms and conditions relevant to UPS Worldwide Express Freight Services below, no service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms

(or 150 lbs) or exceed 274 centimetres (or 108 inches) in length or a total of 400 centimetres (or 157 inches) in length and girth combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. UPS Worldwide Express Freight Services pallets that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at ups.com® will not be accepted for transportation and will be returned to sender if found in the UPS system.

- (ii) No service shall be rendered in the transportation of any packages or articles with an actual value in excess of USD 50,000 per package (or the local currency equivalent); or USD 100,000 per pallet for UPS Worldwide Express Freight Services shipments (or the local currency equivalent).
- (iii) No service shall be rendered in the transportation of packages or pallets containing any prohibited article listed on the UPS website (ups.com®), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders), and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.
- (iv) UPS does not regularly provide service for shipments containing live animals. UPS will only accept live animal shipments on an exception basis. Transportation for shipments containing live animals is limited, must be prearranged, and as with all other shipments, will be provided only according to the terms and conditions contained in the UPS Rate and Service Guide.
- (v) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.
- (vi) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited. Prohibited articles found in the UPS network or restricted articles not properly prepared in accordance with presiding regulations are subject to an additional prohibited item fee. UPS reserves the right in its sole and unlimited discretion to dispose, submit to authorities or return such packages to the shipper at the shipper's expense. Such charges apply in addition to all other applicable charges including all disposal fees.

The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

# Terms and Conditions of Service

Effective December 25, 2022

## (Continued)

### Large Package Surcharge

An additional charge applies for packages that are considered large. A package is considered a "Large Package" when its length plus girth [(2 X width) + (2 X height)] combined exceeds 300 centimetres (118 inches), but does not exceed the maximum UPS size of 400 centimetres (157 inches). Large Packages shipped are subject to a minimum billable weight of 40 kilograms (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

### Over Maximum Limits Charges

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

### Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- (i) Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam);
- (ii) Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- (iii) Any package with the longest side exceeding 122 centimetres (or 48 inches) or its second-longest side exceeding 76 centimetres (or 30 inches);
- (iv) Any package with an actual weight greater than 32 kilograms (or 70 pounds); and
- (v) Each package, excluding UPS Worldwide Express Freight Services shipments, where the average weight per package is greater than 32 kilograms (or 70 pounds) and the weight for each package is not specified in the UPS Shipping System used.

UPS reserves the right to assess the charge for any package that, in UPS's sole discretion, requires special handling.

### Oversize Pallet Handling Surcharge

An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight Services pallets that are classified as Oversize. A pallet is considered Oversize when its dimensions exceed the thresholds set forth at [https://www.ups.com/assets/resources/media/wwef\\_max\\_dim.pdf](https://www.ups.com/assets/resources/media/wwef_max_dim.pdf).

UPS Worldwide Express Freight Services pallets are subject to maximum size restrictions (which vary by origin and destination) as set forth at [https://www.ups.com/assets/resources/media/wwef\\_max\\_dim.pdf](https://www.ups.com/assets/resources/media/wwef_max_dim.pdf). Pallets that

exceed these size restrictions require prior approval from UPS and are subject to an Oversize Pallet Handling Surcharge if accepted by UPS for service.

### Timely Upload of PLD

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to Paperless Invoice Service and Service Guarantee. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

By including the email address of the Consignee or associated addressee in PLD for a Shipment ("PLD Email Address(es)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The Shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such Shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law and that (ii) the PLD Email Address(es) is accurate and is controlled by the Consignee or associated addressee for the Shipment with which it is associated. The Shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liability, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

### UPS Paperless Invoice Service

UPS Paperless Invoice Service provides shippers with the option of having electronic commercial invoices, which reflect their sale transactions of merchandise, prepared for them. This service would help shippers to expedite customs clearance of their international shipments and it is available to shippers who register with UPS in advance of shipping.

By using UPS Paperless Invoice service, the shipper authorises UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers necessary to expedite in accordance with law the export and customs clearance of international shipments.

All commercial invoice information must be provided by the shipper, to ensure the accuracy and completeness of the Paperless Invoice. Timely upload of Package Level Details (PLD) by shippers is also required for use of this service. PLD includes, but is not limited to, the consignee's full name, complete delivery address and shipment dimensions and weight. If timely upload of PLD is not provided, certain UPS services are unavailable. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

# Terms and Conditions of Service

Effective December 25, 2022

## (Continued)

### UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice. Where available, a shipper may use UPS Import Control service to create a Print Import Label or Electronic Import Label to provide to the sender of the shipment. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control label as set forth in the UPS Rates in effect at the time the charge is applied.

UPS Import Control is available for packages and pallets processed through WorldShip®, UPS CampusShip®, UPS Internet Shipping, or UPS Developer Kit and also for packages only, processed through WorldShip or an approved UPS Ready® solution.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control service including, but not limited to Hazardous Materials shipments requiring shipping papers or firearms shipments requiring Delivery Confirmation Services. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control shipment is USD 50,000 per package and USD 100,000 per pallet; provided that for any UPS Import Control package or pallet with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the package or pallet to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such package or pallet is limited to USD 1,000.

### Print Return Label; Electronic Return Label

Shipments can be returned from an address using Print Return, or Electronic Return Labels.

The maximum actual or declared value for each domestic Print Return Label, or Electronic Return Label shipment is USD 1,000 per package or pallet.

The maximum actual or declared value for each international Print Return Label, or Electronic Return Label shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any such shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package or pallet is limited to USD 1,000.

Upon delivery, a shipment returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print Return Label, and Electronic Return Label shipment will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

### Deliveries Attempted Three Times Without Extra Charge

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight Services shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.

### Special Handling of Undeliverable Shipments; Refused Shipment Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the shipment is refused by the shipper, or the shipment cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the shipment thereafter in any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a shipment refused by the shipper on return.

### Refusal and Suspension of Service

If it comes to the attention of UPS that any shipment does not meet any of the above restrictions or conditions, UPS may refuse to transport the relevant shipment, if carriage is in progress, UPS may suspend carriage and hold the shipment. UPS further reserves the right to deal with such a shipment in any manner in its sole discretion and solely at the shipper's risk and expense, including but not limited to, returning the shipment to the shipper, submitting the shipment to government authorities, or disposing of such shipment.

UPS also reserves the right to refuse to provide service, among other reasons, for any shipment which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other shipments or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any shipment to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

# Terms and Conditions of Service

Effective December 25, 2022

## (Continued)

The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a shipment does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a shipment by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any shipment, the contents of which UPS is not authorised to accept, which UPS states it will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any transportation charges shall not be entitled to a refund. Acceptance for carriage of any shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com®.

### Hold for Pickup and Hold at Location Services

At the time a shipper tenders a shipment to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Centre for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Centre. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the shipment. Hold for Pickup is not available for international package shipments.

For UPS Worldwide Express Freight Services shipments, the shipper may request that UPS hold a UPS Worldwide Express Freight Services shipment at a UPS Worldwide Express Freight Centre location for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the consignee (designated UPS Worldwide Express Freight Centre address not required).

UPS will hold the shipment at the designated UPS Customer Centre or UPS Worldwide Express Freight Centre and will attempt to contact the consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

"UPS Worldwide Express Freight Centre" means a UPS facility where a shipper may tender UPS Worldwide Express Freight Services pallets to UPS for transportation, and a consignee or other recipient may receive a pallet for delivery. UPS Worldwide Express Freight Centres available in Asia-Pacific are listed at ups.com® under Global Locator section.

### Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for

transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is *not* a guarantee that an item is sufficiently packaged for transportation.

When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

UPS Worldwide Express Freight Services shipments must be palletised, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

### Right of Inspection

UPS reserves the right, but is not required, to open and inspect any shipment tendered to it for transportation.

In addition, UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false, fraudulent statements, or consigning explosives or explosive devices without lawful authority.

### Provisions for Customs Clearance of International Shipments

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements or consigning explosives or explosive devices without lawful authority. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.

Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance subject to any conditions stipulated in the effective UPS Rate and Service Guide. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

# Terms and Conditions of Service

Effective December 25, 2022

## (Continued)

### Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the shipment and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at [ups.com](https://www.ups.com)<sup>®</sup> and upon request at the local UPS office. UPS Worldwide Express Freight Services pallets that are processed as door-to-door pallets prior to drop off at a UPS Worldwide Express Freight Centre will receive door-to-door rates.

### Demand Surcharge

One or more Demand Surcharge will apply to certain packages tendered to UPS for shipment during a peak or high demand period, based on service level and package characteristics. Details regarding the application of Demand Surcharge and peak or high demand periods are set forth at [www.ups.com/rates/th](https://www.ups.com/rates/th).

Demand Surcharge apply cumulatively if a package meets more than one of the specified criteria. Demand Surcharge apply in addition to any other applicable charges. No waiver, discount, or reduction of any type to the Demand Surcharge shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to the Demand Surcharge.

### Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

UPS shall have a general and continuing lien on any and all shipments for which services are being provided by UPS that come into UPS's actual or constructive possession or control for monies owed to UPS with regard to the shipment on which the lien is claimed and/or any and all prior shipment(s).

### Missing/Invalid Account Number or Refusal Fee

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of nonpayment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

### Interruption of Service

If UPS is unable to start or continue with carriage of the shipper's shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

### UPS Service Guarantee

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website ([ups.com](https://www.ups.com)<sup>®</sup>) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages or pallets in a multiple package or pallet shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages or pallets), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

# Terms and Conditions of Service

Effective December 25, 2022

## (Continued)

The Service Guarantee does not apply where late delivery results from non-compliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The UPS Service Guarantee does not apply to (i) packages or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits; (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits; (iv) any shipments containing International Dangerous Goods (IDG), or (v) shipments without timely upload of PLD. For UPS Worldwide Express Freight Services shipments, the Service Guarantee shall apply to a shipment in excess of 2 tons or 4,400 pounds only if the shipper obtained confirmation of eligibility for the Service Guarantee, prior to tender of the shipment to UPS for service.

For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.

UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

### Billing Options

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

Bill Shipping Charges to:

- (a) Shipper – The shipper pays all shipping charges.
- (b) Receiver – The receiver pays all shipping charges.
- (c) Third Party – The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Bill Duties and Taxes to:

- (a) Shipper – The shipper pays all duties and taxes.
- (b) Receiver – The receiver pays all duties and taxes.
- (c) Third Party – The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package or pallet sent to or from any international destination or origin.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

### Responsibility For Loss or Damage

Where Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw on October 12, 1929 (and any amendments thereto, including the Additional Protocol No.4 signed at Montreal on September 1975, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, May 28, 1999)) or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience collectively referred to as "Convention Rules") or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

Where Convention Rules or other mandatory national laws do not apply, UPS will only be liable for failure to act with reasonable care and skill and its liability shall be exclusively governed by these terms and (save in the case of personal injury or death) limited to proven damages up to an amount not exceeding USD 100 per shipment, or per pallet in a UPS Worldwide Express Freight Services shipment, unless a higher value has been declared by the shipper as hereafter provided. If the claimant (or any person from whom he derives his right to claim) has caused or contributed to any loss, damage or delay to a shipment, any liability UPS may incur in respect thereof (limited as above) may be reduced or extinguished in accordance with the law applicable to such contributory negligence.

The shipper may increase UPS's liability limit up to the actual value of the shipment by declaring a higher value for carriage and paying an additional charge as stated in the Rate and Service Guide. The declared value for carriage shall not exceed the actual value of the shipment or the actual value limits specified in the Commodities Handled and Restrictions on Service clause, whichever is lower.

Specifically for permitted shipments of jewelry, unset precious stones, and industrial diamonds, the declared value (and consequently UPS's liability limit for such shipments) shall not exceed the actual value of the shipment and is subject to a further maximum limit of USD 1,000 per package or pallet (or the local currency equivalent) or USD 2,500 per package or per pallet (or the local currency equivalent) if such a shipment is tendered from eligible origins to eligible destinations set forth at [ups.com/jewelry](https://www.ups.com/jewelry).

UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

UPS shall not be liable or responsible for loss or damage due to causes beyond UPS's control, including but not limited to: acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, or adverse weather conditions.



# Terms and Conditions of Service

Effective December 25, 2022

## (Continued)

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route shipment of a package or pallet after tender to UPS.

### Claims Procedure

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days of delivery in the case of damage (including partial loss of a shipment) and in the case of delay within 21 days of delivery. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.

### Data Protection

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shipment is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at <https://www.ups.com/th/en/support/shipping-support/legal-terms-conditions/privacy-notice.page> (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

The shipper agrees that by including the e-mail address of the consignee in PLD for a shipment, ("PLD Email Address(es)"), the shipper acknowledges and agrees that UPS may send notifications related to the delivery of such shipment to the shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice. The shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice and that (ii) the PLD Email Address(es) is accurate and is controlled by the consignee or associated addressee for the shipment. The shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liabilities, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

### Entire Agreement

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website ([ups.com](https://www.ups.com)<sup>®</sup>). The effective UPS Rate and Service Guide and the description of UPS Services at [ups.com](https://www.ups.com)<sup>®</sup>, which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

### Severability

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

### Governing Law

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.

ups.com®  
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Nationwide Toll Free:  
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Saturday: 08:00 - 15:00

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