A quick guide to reading your invoice

1. Contact

Ways to contact UPS about your invoice if help is needed. For additional ways to contact UPS, please see the last page of this guide.

2. Payment terms

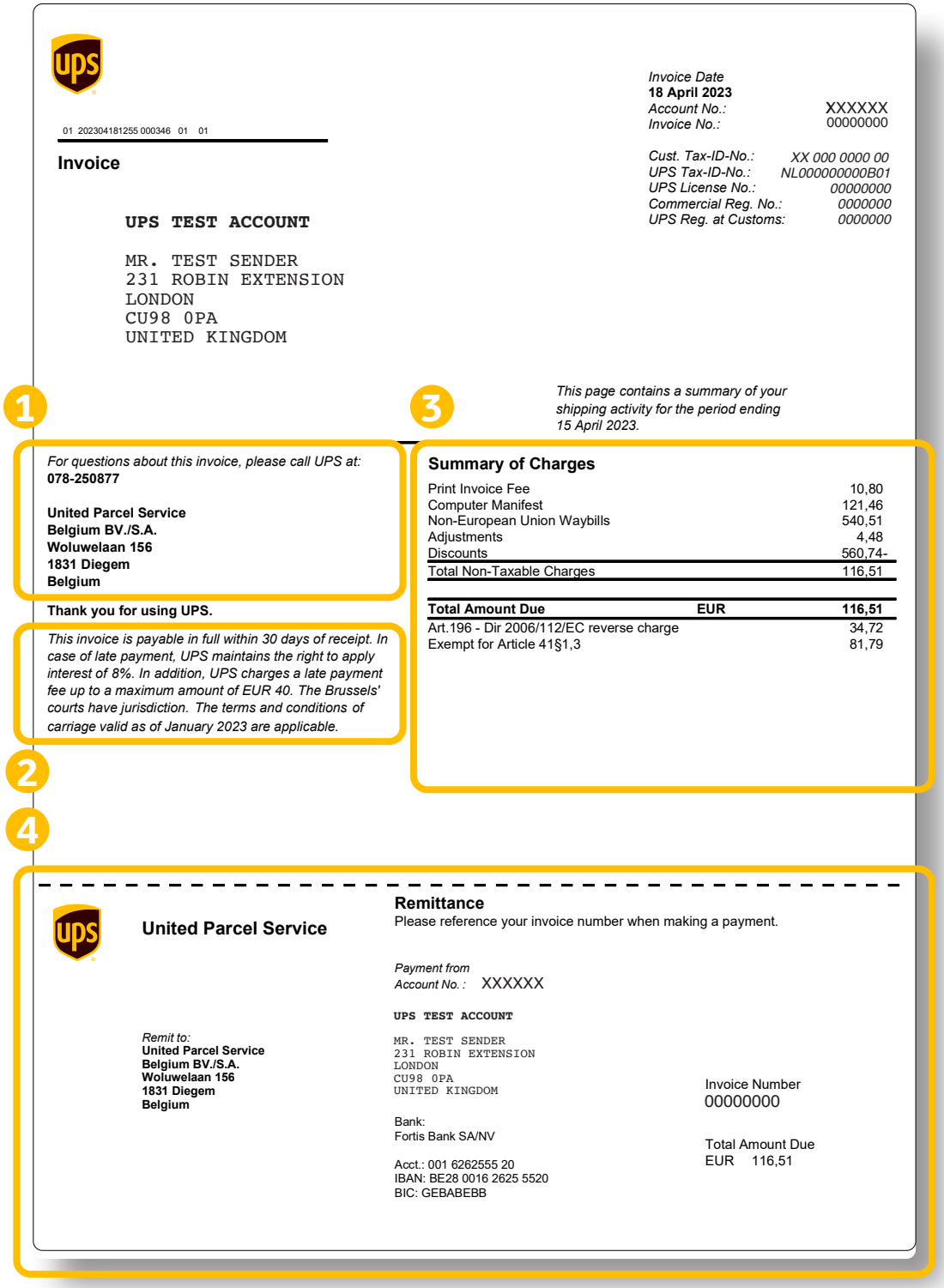
Information about when to pay your invoice for the products and/or services provided.

3. Details

The summary of charges for the billing period.

4. Payment information

Amount due and bank details for transfers and payments.



01 202304181255 000346 01 01

Invoice

Invoice Date
18 April 2023
Account No.: XXXXXX
Invoice No.: 00000000

Cust. Tax-ID-No.: XX 000 0000 00
UPS Tax-ID-No.: NL000000000B01
UPS License No.: 00000000
Commercial Reg. No.: 0000000
UPS Reg. at Customs: 0000000

UPS TEST ACCOUNT

MR. TEST SENDER
231 ROBIN EXTENSION
LONDON
CU98 0PA
UNITED KINGDOM

1

For questions about this invoice, please call UPS at:
078-250877

United Parcel Service
Belgium BV./S.A.
Woluwelaan 156
1831 Diegem
Belgium

Thank you for using UPS.

2

This invoice is payable in full within 30 days of receipt. In case of late payment, UPS maintains the right to apply interest of 8%. In addition, UPS charges a late payment fee up to a maximum amount of EUR 40. The Brussels' courts have jurisdiction. The terms and conditions of carriage valid as of January 2023 are applicable.

3

This page contains a summary of your shipping activity for the period ending 15 April 2023.

Summary of Charges

Print Invoice Fee	10,80
Computer Manifest	121,46
Non-European Union Waybills	540,51
Adjustments	4,48
Discounts	560,74-
Total Non-Taxable Charges	116,51
Total Amount Due EUR	**116,51**
Art.196 - Dir 2006/112/EC reverse charge	34,72
Exempt for Article 41§1,3	81,79

4

United Parcel Service

Remit to:
United Parcel Service
Belgium BV./S.A.
Woluwelaan 156
1831 Diegem
Belgium

Remittance
Please reference your invoice number when making a payment.

Payment from
Account No. : XXXXXX

UPS TEST ACCOUNT

MR. TEST SENDER
231 ROBIN EXTENSION
LONDON
CU98 0PA
UNITED KINGDOM

Bank:
Fortis Bank SA/NV

Acct.: 001 6262555 20
IBAN: BE28 0016 2625 5520
BIC: GEBABEBB

Invoice Number
00000000

Total Amount Due
EUR 116,51

Your bill explained

Computer Manifest Summary 1

Date	Record No.	Pkgs	BE Charges	EU Charges	Basic/Tier Discount	Net Charges
13 Apr	6506318346 2	1	0,00	92,40 F	78,54	13,86
3	Additional Handling			10,75 JA	4,30	6,45
	Fuel Surcharge			18,31	14,70	3,61
Total Computer Manifest Charges		**EUR**	**0,00**	**121,46**	**97,54**	**23,92**
Art.196 - Dir 2006/112/EC reverse charge						23,92

4

Computer Manifest Detail 1

Record No.: **6008328340** *Packages:* **2** *Date:* **03 Oct**

Shipment No./ Tracking No.	Pkgs	Ctry/ Territory Postal	Zone	Weight	Service	Charges	Basic/Tier Discount	Net Charges
1Z8W56826857376887	1	GB	5 001	12.0	Dom. Standard	42.35	37.81	4.54
					Additional Handling - Length	8.70 JA	3.73	4.97
					Peak/Demand Surcharge-Addl Handling	5.90		5.90
					Fuel Surcharge	11.11	8.10	3.01
Reference No.: 059982								
1Z8W56826857797039	1	GB	001	12.0/14.0 D	Dom. Standard	42.35	37.81	4.54
					Additional Handling - Length	8.70 JA	3.73	4.97
					Peak/Demand Surcharge-Addl Handling	5.90		5.90
					Fuel Surcharge	11.11	8.10	3.01
					Audited Dimensions = 154 x 25 x 18 cm Customer Entered Dimensions = 145 x 20 x 20 cm			

1 Computer Manifest Summary/ Computer Manifest Detail

The summary provides an overview of any UPS shipments made domestically or within the European Union during the billing period. The detail gives you a full breakdown of every individual shipment including weight, zone, service, destination, charges, reference details and corrections.

2 Record Number

A reference UPS automatically assigns to all Computer Manifest related volume made on a given day.

3 Surcharges

This is a breakdown of surcharges for the shipment, either selected or derived based on services selected. You will find an explanation of the most common surcharges and additional service costs in the glossary on page 4.

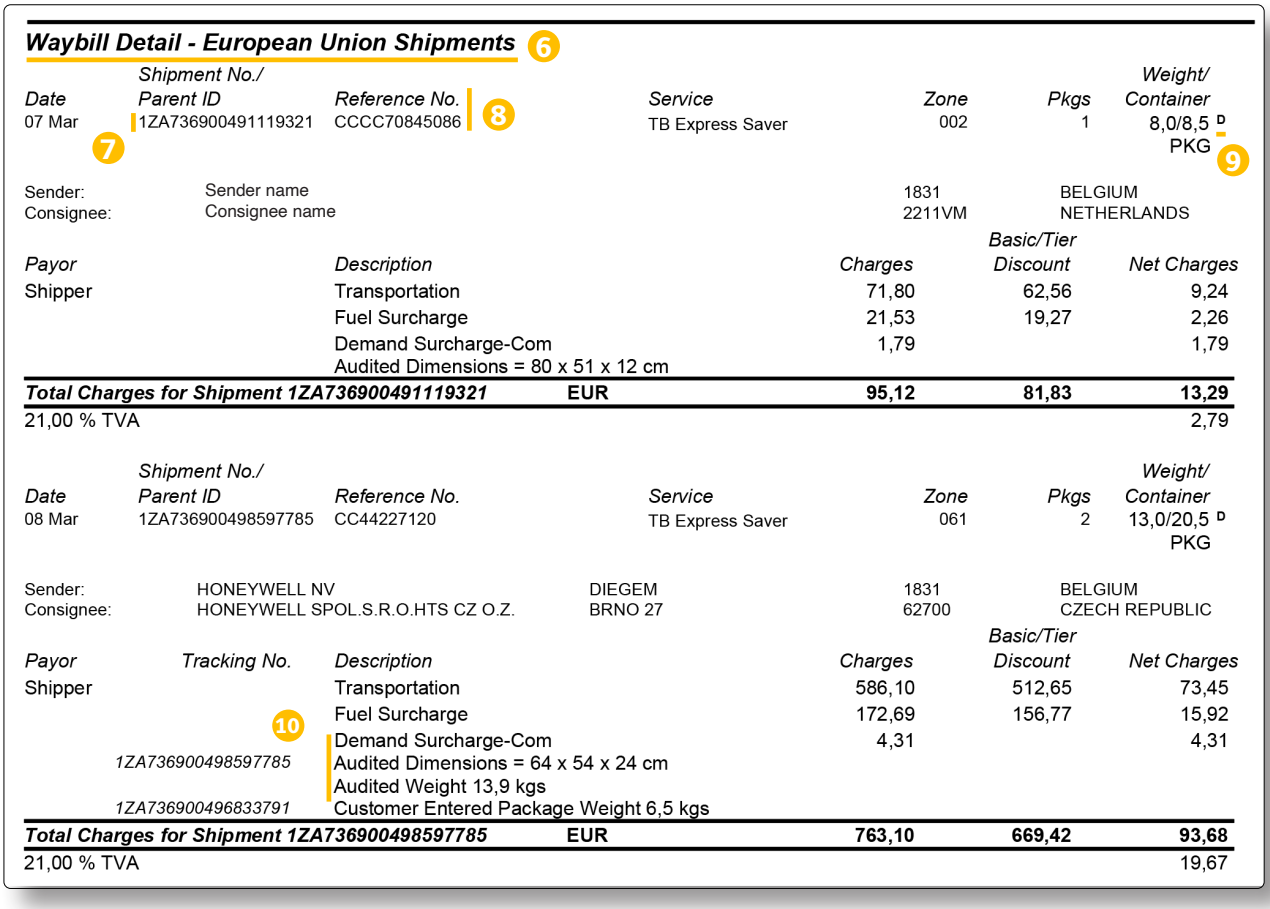
4 Shipping Charges

This rate refers to the cost of sending and receiving a UPS shipment; it is determined by the service level, destination zone and weight of the shipment.

5 Zone

Every destination is assigned a zone and each zone has a tariff applied. This helps you to quickly identify the cost of a shipment. Please refer to the UPS Service & Tariff Guide at UPS.com for full details.

Your bill explained



Waybill Detail - European Union Shipments 6

Date	*Shipment No./ Parent ID*	*Reference No.*	*Service*	*Zone*	*Pkgs*	*Weight/ Container*
07 Mar 7	1ZA736900491119321	CCCC70845086 8	TB Express Saver	002	1	8,0/8,5 D PKG 9

Sender:	Sender name		1831	BELGIUM
Consignee:	Consignee name		2211VM	NETHERLANDS

Payor	*Description*	*Charges*	*Basic/Tier Discount*	*Net Charges*
Shipper	Transportation	71,80	62,56	9,24
	Fuel Surcharge	21,53	19,27	2,26
	Demand Surcharge-Com	1,79		1,79
	Audited Dimensions = 80 x 51 x 12 cm			
Total Charges for Shipment 1ZA736900491119321	**EUR**	**95,12**	**81,83**	**13,29**
21,00 % TVA				2,79

Date	*Shipment No./ Parent ID*	*Reference No.*	*Service*	*Zone*	*Pkgs*	*Weight/ Container*
08 Mar	1ZA736900498597785	CC44227120	TB Express Saver	061	2	13,0/20,5 D PKG

Sender:	HONEYWELL NV	DIEGEM	1831	BELGIUM
Consignee:	HONEYWELL SPOL.S.R.O.HTS CZ O.Z.	BRNO 27	62700	CZECH REPUBLIC

Payor	*Tracking No.*	*Description*	*Charges*	*Basic/Tier Discount*	*Net Charges*
Shipper		Transportation	586,10	512,65	73,45
		Fuel Surcharge	172,69	156,77	15,92
	10	Demand Surcharge-Com	4,31		4,31
	1ZA736900498597785	Audited Dimensions = 64 x 54 x 24 cm			
		Audited Weight 13,9 kgs			
	1ZA736900496833791	Customer Entered Package Weight 6,5 kgs			
Total Charges for Shipment 1ZA736900498597785		**EUR**	**763,10**	**669,42**	**93,68**
21,00 % TVA					19,67

6 Waybill Summary/ Waybill Detail

The summary provides an overview of any UPS shipments you made to or from the UK, to or from the European Union, and to or from other worldwide countries. The detail gives you a full breakdown of every individual shipment including weight, zone, service, destination, charges, reference details and corrections.

7 Tracking Number

This is the individual tracking number assigned to each shipment you make. It is detailed under the Waybill Summary, Computer Manifest Detail and Waybill Detail sections. This unique number also allows you to track the status of your order at any time at UPS.com.

8 Shipment Reference

This reference is an optional identifier that you define by completing the "reference" fields during the shipping process. For example, this could be a purchase order (PO) number, a company name or a phrase that identifies that shipment. These references can be any combination of letters and numbers up to 35 characters.

9 Symbols

Alpha symbols are used to explain certain sections and details within your invoice. The letter D refers to a dimensional weight adjustment. For a full list and explanation of symbols, please refer to the end of your invoice.

10 Weight Adjustment

Packages are audited as they move through the UPS network.
If a package's weight or dimensional weight is greater than what was declared at the time of creating the shipping label, the weight and corresponding cost of the shipment will be corrected. If the billable weight is adjusted, you will see a symbol next to the weight in the Waybill Summary and Waybill Detail sections of your bill. The chargeable weight and applicable fuel surcharges have been adjusted and outlined in the "audited weight" section of your waybill detail.

UPS terms to know

Actual weight	The package weight rounded up to the next whole kilo.
Billable weight	The weight used to calculate shipping rate. For domestic and international services, the billable weight will be the greater of the dimensional weight as compared to the actual weight.
Dimensional weight	This reflects the package density, which is the space a package occupies in relation to its actual weight. It applies to both domestic and international packages.
Shipping rates	Rates are based on shipment and shipper characteristics, including package weight and size and distance between origin and destination.

Additional charges glossary

Additional Handling Charges	Charges apply to any package that requires special handling, such as (but not limited to): • Any article encased in an outside shipping container of metal or wood • Any cylindrical item such as a barrel, drum, pail or tyre that is not encased in a corrugated cardboard shipping container • Any package with the longest side exceeding 100cm (39.5"), or a second-longest side exceeding 76cm (30") • Any package with actual weight exceeding 32 kg • Refer to the UPS Tariff/Terms and Conditions of Service for additional information
Large Package Surcharge	A package is considered a "Large Package" when its length plus girth [girth = (2 x width) + (2 x height)] combined exceeds 300cm, but does not exceed the maximum UPS size of 400cm. Large Packages are subject to a minimum billable weight of 40kg in addition to the Large Package Surcharge.
Over Maximum limits	Packages with an actual weight of more than 70kg, or that exceed 274cm in length, or exceed a total of 400cm in length and girth combined [girth = (2 x width) + (2 x height)], are not accepted for transportation. If found in the UPS small package system, they are subject to an additional charge. Packages exceeding 400cm in length and girth combined are also subject to the Large Package Surcharge.
Fuel Surcharge	UPS uses a fuel surcharge to offset changes in global energy prices. These surcharges are updated weekly to reflect fuel prices. They are based on objective price indexes, and tables on how we apply them can be found on ups.com.
Residential Delivery	A residential address is defined as a location that is a home, including a business operating out of a home, which does not have an entrance that is open to the public. For each residential delivery, an additional charge per shipment applies.
Address Correction	If a mistake has been made in the address and the correct address is within the same destination country, UPS will make every reasonable effort to find the correct address and deliver the shipment.
Extended Area and Remote Area	An additional charge applies for each shipment collected or delivered in an extended or remote area based on the ease of accessibility.

Duty and Tax Forwarding Charge	A charge that is incurred when the payer of duties and taxes is not located in the destination country.
Chargeback for Consignee Billing Shipments; Missing/Invalid Account Number or Refusal Fee	In the event of non-payment by the receiver or third party, the original shipper will be billed a refusal fee in addition to the shipping charges. A processing fee will also be charged for a missing or invalid account number or where the package is charged to an unauthorized recipient.
Closed Loop Billing	Closed Loop Billing is the billing process to ensure all packages that have been delivered are billed when no manifest scan is uploaded. The delivery scan will be compared to the billing detail to see if it matches for five weeks. If the tracking number has not been billed after the five week period, it will be processed through Closed Loop Billing.
Late Payment Charge	UPS will apply a late payment charge to any bill that is overdue. Please see Page 1 of your bill for the UPS payment terms.
Receiver/ Third Party Refuses to Pay	This charge applies when the shipper selects the receiver or a third party to pay the shipping charges and this party refuses to pay.
Paper Invoice Fee	UPS will charge a fee for each paper invoice sent by post to your address. If you do not wish to receive paper invoices, you can sign up free of charge to the **UPS Billing Centre** and manage all your invoices electronically.

Additional ways to contact UPS



Customer Support

M - F, 8 a.m. to 8 p.m.
Sat: 8 a.m. to 2 p.m.

+32 78 250 877



Billing Questions

e-mail: ukfcr@ups.com
M - F, 9 a.m. to 4 p.m.

+32 78 250 877
Option 5



Technical Support

M - F,
8:30 am to 6 p.m.

+32 22 566 619

For more information on UPS tariffs and services, visit ups.com/rates.

Save money and paper by moving your billing experience online. Enrol in the UPS Billing Centre today at ups.com.

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