When you’re trying to conquer the world, it helps to have a great wingman.
You probably know us for small package transportation.

But we also move tons of pallets and containers to every corner of the globe.
There’s more to UPS than just transporting small packages all over the planet. In fact, we’re equally proficient at moving really big things on pallets and in containers. If you’re looking to grow your business in unfamiliar countries, take a closer look at UPS® Global Freight Forwarding. You might be surprised to learn we’re the fourth largest\(^1\) freight forwarder and one of the largest customs brokers in the world. But please don’t think we only work for huge companies. Every day, we help businesses of all sizes confidently cross new borders.
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Air Freight
If it has an airport, we’ll get your shipment there.

If you’re using air freight, it’s critical. Your shipment needs to get where it needs to be, when it needs to be there. On time, without doubt. We get it. It’s our job to move your goods, expeditiously and cost-effectively. Whether it’s on our own aircraft or the next flight out, you can rest assured your freight will always fly the most efficient way possible. Because it’s not the logo on the plane that matters most to us; it’s the logo on the cargo.
We move everything from life-saving vaccines to fidget spinners.

At a glance

- Service to 220+ countries
- 14,000+ origins and destinations served
- Operations in 140+ countries and territories
- 300+ air and ocean operating facilities worldwide
- Service to 600+ airports

Air Freight
**Air Freight**

There are more ways to deliver your airfreight than just our airplanes. Whether within North America or other destinations worldwide, you've got options to get it where you need it, when you need it.

### North American Air Freight
*(Within and between United States, Canada and Puerto Rico)*

**UPS Express Critical®**
Next-flight-out service within North America and between major metropolitan areas worldwide; available 24/7/365

**UPS Next Day Air® Freight**
Guaranteed and non-guaranteed next-business-day delivery by noon or 5 p.m., depending on destination

**UPS 2nd Day Air® Freight**
Guaranteed and non-guaranteed second-business-day delivery by noon or 5 p.m., depending on destination

**UPS 3 Day Freight®**
Guaranteed and non-guaranteed delivery within 3–4 business days

### International Air Freight
*(To and from destinations across the globe)*

**UPS Express Critical**
Next-flight-out service within North America and between major metropolitan areas worldwide; available 24/7/365

**UPS® Air Freight Premium Direct**
Door-to-door service in 1–3 business days to and from more than 55 countries and territories, with pickup, delivery and customs clearance included

**UPS Air Freight Direct®**
Day-specific scheduling with airport-to-airport delivery typically in 1–3 business days worldwide; pickup, delivery and customs clearance optional*

**UPS Air Freight Consolidated®**
Day-specific scheduling with airport-to-airport delivery typically in 3–5 business days worldwide; pickup, delivery and customs clearance optional*

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*Services not guaranteed.

UPS Air Freight: 1-800-443-6379
UPS Express Critical: 1-800-714-8779
ups.com/airfreight
Ocean Freight
All freight forwarders aren’t created equal.

If you’re nervous about expanding your business to new countries, let’s talk. Yes, we’re a non-vessel operating common carrier (NVOCC) and freight forwarder with more than 50 years’ experience. But what’s most important is — no matter what you’re shipping — we know there’s a customer waiting on the other end. We’ll be with you every step, with up-to-the-minute compliance expertise, visibility and communication. **You’ve made a promise to your customer. We’ll help you keep it.**
At a glance

50 years
forwarding experience

2,300+
LCL direct
service lanes

Service in
160+
countries
Ocean freight can seem complicated. **Unless you’ve been doing it for half a century.**

You’ve got plenty of things to worry about in your business. Crossing oceans doesn’t have to be one of them. So, whether you’re just getting started or you’ve been shipping containers for years, we can help.*

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**Full Container Load (FCL)**
To meet your unique routing and transit-time requirements, we procure space on multiple vessels across carriers and alliances, with frequent departures from major ports around the world.

**Less-Than-Container Load (LCL)**
We coordinate the sharing of space within a container. Offered in most major ports, you get economical, usage-based pricing while enjoying FCL frequency, routing and visibility.

**Ocean Forwarding**
A streamlined source to book ocean cargo, arrange for pickup and manage shipping documentation for almost any origin or destination. Available in most major ports.

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*See Terms and Conditions for more information, conditions and limitations at ups-scs.com/terms. For NVOCC services, download UPS Ocean Freight Services (NVOCC) Terms and Conditions. For ocean freight forwarding services, download UPS Supply Chain Solutions (Ocean Freight Forwarding) Terms and Conditions.

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UPS Ocean Freight: 1-800-443-6379
upsfreight.com
Multimodal Freight
Cheaper than air freight. Faster than ocean.

A freight option that’s just right.

If air freight doesn’t fit your budget, but ocean freight doesn’t fit your timing, our multi-modal freight services can be a smart alternative. You can reduce transportation costs up to 70% compared to straight air freight, and increase transit times as much as 45% faster than ocean.*

It might just be the perfect transportation option.

* Savings and transit times vary by individual customer, origin/destination pairing and shipment characteristics. Time and cost savings based on calculations as of 2017.
UPS® Freight Services: 1-800-443-6379
upsfreight.com

Multimodal Freight

**UPS Preferred® LCL**
Accelerate delivery from port to door by combining ocean service from Asia and Europe with our truck networks in the U.S., Canada and Mexico

**UPS Preferred® FCL & LCL – Rail**
A cross-continental alternative to air and ocean freight that utilizes networks in both China and Europe

**UPS Preferred® – Sea-Air**
Combine ocean with air freight across some of the world’s longest trade routes. Offered in major ports throughout the world
Consolidation & DC Bypass Services
Why clear customs multiple times when you can do it just once?
(Bypass the warehouse, too.)

Greatly reduce customs clearance time by consolidating individual shipments to the same destination country — or into the European Union — into just one shipment. We’ll handle pickup, air, ground or ocean transportation, customs clearance, deconsolidation and delivery. We can even help you apply destination country delivery labels at origin — before consolidation — so you can bypass costly distribution centers. And get to market in no time at all.
UPS Trade Direct® Air
Consolidation, customs clearance, deconsolidation and delivery to multiple addresses within a destination country, with door-to-door or airport-to-door service from select airports in Asia, Europe and South and North America

UPS Trade Direct® Ocean
Consolidation, ocean transportation, customs clearance, deconsolidation and delivery to multiple addresses within a destination country, with port-to-door and door-to-door service from shipper to consignee. Available from more than 70 ports

UPS Trade Direct® Cross Border
Consolidation, customs clearance, deconsolidation and delivery to multiple addresses within the destination country with door-to-door service across North American borders
If you’ve used the same customs broker forever, you’re probably quite content with your flip phone, too.

Customs brokerage isn’t a commodity. We didn’t get to be one of the world’s largest customs brokers overnight. We’ve been in the transportation and logistics business for more than 110 years, so we’re always on the front lines of customs brokerage. Today we share those capabilities with companies of all sizes that are looking to open new markets.

So, go ahead. Shake things up a little.
Customs Brokerage

80+ years customs brokerage experience

Full import & export brokerage services, whether UPS is the freight forwarder or not

1/3 of the Top 100 Fortune 500 companies use UPS for customs brokerage

50,000+ small and mid-market companies do, too

1/3 of the Top 100 Fortune 500 companies use UPS for customs brokerage

50,000+ small and mid-market companies do, too

Laser-like focus on compliance

Innovative technology & visibility tools

400+ brokerage offices in 40+ countries
We don’t just follow the rules. We help make them. Today, we serve customers in every corner of the globe. The last thing we want is for any of them to worry about compliance issues, clearance surprises, service interruptions or unethical business practices. That’s why, wherever we do business, we help inform and lead compliance policy, and support public affairs. It’s our goal to ensure that our customers’ and the trade community’s best interests are well represented. Additionally, we have continuous disaster recovery and contingency planning programs, and constantly invest in training our people. That ensures that we (and you) are always up-to-speed on the latest rules and regulations of global trade.
Compliance and clearance
- Customs clearance
- Standardized processing across multiple modes
- Global regulatory compliance
- Document imaging
- EDI solutions
- Export filing
- Import Security Filing (ISF)
- Partner Government Agencies (PGA) filing

Consulting services
- Compliance and trade consulting
- Tariff engineering
- Security initiatives consulting
- Free Trade Agreements (FTA) feasibility evaluations

Managed services
- Process management
- Product classification — Harmonized Tariff Schedule (HTS)
- Import/export license management
- Post-entry management
- FTA management
- Broker/forwarder management
- Data management
- Denied-party screening

Import/export technologies
- Flex® Global View and Quantum View®
- UPS Customer Collaboration Tool
- UPS TMS Interactive Portal
- UPS Entry Management System
- UPS BorderReady®
They say: “The job isn’t over until the paperwork is done.”
We say: “Who needs paper, anyway?”

The earlier customs clearance can begin, the faster your goods can get to market. And the faster you can get paid. With UPS Paperless™ Invoice, you can file commercial invoices and NAFTA Certificates of Origin electronically, so expedited customs clearance begins the moment we pick up your shipments.

- Minimize the risk of paperwork lost in transit
- Get data to your customs broker earlier
- Receive alerts faster for issues that could cause delays
- Eliminate the need for multiple copies of documents
- Reduce paper and ink use; promote sustainability
- You can easily manage your paperless shipping lane preferences on a per-shipment basis, or by shipping lane, to gain even more flexibility

UPS Paperless® Invoice works seamlessly with all current UPS shipping systems. There is no need for additional software. Any company, regardless of size or industry segment, can use UPS Paperless Invoice free of charge. Easy self-enrollment can get you operating more efficiently within 24 hours.
UPS Worldwide Expedited®
Ground Freight
The most efficient way to do business south of the border.

Doing business in Mexico doesn’t have to be a challenge. Our ground freight service leverages UPS assets and experience already in place on the U.S.–Mexico border, bundling them to provide an efficient, end-to-end solution from one integrated provider. It’s almost like there’s no border at all.
At a glance

Full service at
8 major border crossings

Industry-leading
U.S. brokerage capabilities
to/from Mexico

2-4 days
to/from most major cities in the U.S. and Mexico

For more information, contact your UPS account representative
UPS spends $1 billion annually on technology.

Can your freight forwarder say that?

Yep, that’s not a typo. Actually, we spend more than $1 billion each year to make sure you’re supported by the most sophisticated internal and customer-facing technologies possible. From dock to door, we’re committed to help you streamline transportation and freight processing in ways that improve reliability and efficiency, while saving time and money. But mostly, we want to enable you to be more responsive to those customers who demand control, flexibility and instant access to information. **Not that they ever do that.**
<table>
<thead>
<tr>
<th><strong>For less frequent shippers</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ups.com</strong>&lt;br&gt;Web-based shipping for package and air freight, no installation or IT support needed</td>
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<tr>
<td>● Process and track shipments right from your desktop or mobile device</td>
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<tr>
<td>● Reduce errors and delays using a shared address book</td>
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<tr>
<td>● Complete customs documentation</td>
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<tr>
<td><strong>UPS CampusShip®</strong>&lt;br@Web-based solution for package and air freight, for multiple users or locations</td>
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<tr>
<td>● Keep spending in check with administrative controls</td>
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<tr>
<td>● Minimize input errors with personal and corporate address books</td>
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<tr>
<td>● Reduce reconciliation time with required cost codes</td>
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<tr>
<td><strong>MyFreight</strong>&lt;br&gt;Suite of online tools for air/ocean freight processing, no installation or formal training needed</td>
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<tr>
<td>● Obtain rate quotes and ship all from one place</td>
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<tr>
<td>● Reduce manual data entry with address book and shipping templates</td>
</tr>
<tr>
<td>● Boost efficiency by preparing freight documentation online</td>
</tr>
<tr>
<td>● Tracking functionality</td>
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</table>
For more frequent shippers

WorldShip®
Shipping software for high-volume package and air freight shippers

• Control everything with automated processing integrated right into your business systems
• Improve accuracy, reduce delays with auto-populated customer profiles and address validation
• Accelerate invoicing with rate quotes available at processing
Tracking and reporting solutions

**Flex® Global View**
Continuously updated information for robust supply chain visibility
- Check air, ocean and ground freight status
- Stay informed of inventory status, including holds and in-process shipments
- Track purchases by item or SKU

**Quantum View Manage®**
Inbound, outbound and third-party package, air and ocean freight visibility
- Accurately plan staff and keep customers apprised
- View individual shipments and minimize customer inquiries
- Speed up cash flow with proof-of-delivery documents

**ups.com tracking**
Simple, online package and freight tracking
- Get current status and see possible delays
- View by tracking number, or your own reference number
- Request information from UPS via email

**Supplier Management**
Manage all your global vendors
- Get a clearer picture with in-transit inventory visibility
- Respond quickly with alerts that track events, exceptions and milestones
Supply chain insurance, financial and payment solutions from a logistics company.

Didn’t see that one coming, did you?

Hoping something bad won’t happen in your supply chain probably isn’t the best risk-mitigation strategy. Meet UPS Capital. Our global supply chain expertise uniquely positions us to help protect companies from risk, and leverage cash in their supply chains. Insurance companies and banks can’t say that.
Insurance solutions  We’ll help protect your bottom line — and your reputation — with products that mitigate risk in extended supply chains, the use of multiple modes of transportation and crossing international borders.

Cargo Insurance
Protect in-transit freight shipments (land, ocean or air), as well as warehoused goods, against loss or damage, up to the invoice value, regardless of carrier. Enjoy higher coverage limits than most standard carrier liability programs.

Flexible Parcel Insurance
Protect time- and temperature-sensitive, perishable and other hard-to-value items against loss, damage or delay. Select coverage at the time of shipping, with no upfront costs or deposits. Your parcels are covered up to the full selling price of your goods.

Trade Credit Protection Services
 Quickly convert invoices to cash, reduce collection costs and assure responsibility of collections from buyers. Services include trade credit insurance, collection services, credit intelligence and credit put options.

Cyber Liability Insurance
Small to medium-sized companies get broad cyber liability coverage that includes full policy limits for both first- and third-party liability, a big advantage over your business commercial policy.*

*Coverage is available in all states except Vermont and New York.

Hoping something bad won’t happen in your supply chain probably isn’t the best risk-mitigation strategy.
Financial solutions  Leverage your supply chain to improve your bottom line, pay suppliers earlier, improve customer relationships and enable better trade credit terms.

UPS Capital Cargo Finance®
Borrow against in-transit inventory on an unsecured transactional basis to help grow your business. Competitive advance rates up to 100%, and extended credit lines of $300,000–$1.5 million, with terms up to 90 days.

Global Asset-Based Lending
Borrow against offshore-warehoused or in-transit goods, as well as domestic receivables and inventory, to secure a committed revolving line of credit that improves your liquidity.

Loans are made in California pursuant to a Department of Business Oversight Finance Lenders License. Products may not be available in all areas and may be modified based on requirements. Check with your UPS Capital representative for local availability. Credit availability is subject to approval.
Payment solutions  Safe, simple-to-set-up, feature-rich payment programs, with unmatched flexibility and secure, comprehensive data management.

Continuous Customs Bonds
Cover all your entries for the entire year with one flat fee per transaction. UPS Capital is a single-service source for surety bonds, shipment tracking, reporting, fraud protection and customer service support.

B2B Secure Payments
An online escrowed payment service, powered by Payoneer, that ensures highly secure transactions between buyers and sellers, creating new business opportunities for companies around the world.*

*Available for both buyers and sellers globally. However, Payoneer registration must be initiated by a U.S.-based company.
We're quite sure you don't consider your company small. Neither do we.

We're one of the world's largest providers of transportation and logistics services. But that doesn't mean we only keep company with companies our size. On the contrary, the vast majority of our customers are far from intergalactic enterprises. And each of them — regardless of size — can take advantage of our global expertise, brand stability and leading-edge compliance and technology capabilities. **Whether by air, ocean, road or rail, we'll get it there for you.**