

### Resumption of Services in China Mainland

UPS has resumed services in most areas of China Mainland, except for Wuhan city where the holidays have been extended until March 10, 2020. Please see below for more information:

### **Same-Day Export of Express Shipments from China Mainland**

<b>Origin</b>	<b>Destination</b>	<b>Service Recovery Status</b>
Chengdu, Shanghai <sup>1</sup> , Anhui, Guangdong, Zhejiang <sup>1</sup> , Xiamen, Jiangsu <sup>1</sup>	U.S.	Fully Restored
All areas of China Mainland except for Quanzhou and Fuzhou	Europe	Fully Restored
Guangdong Province, Chengdu	Intra-Asia	Fully Restored

<sup>1</sup>Same-day export service not available on March 6

Additional notes:

- Transit time for export shipments from Beijing and Tianjin to the U.S., from Quanzhou and Fuzhou to Europe, and from all areas outside of Guangdong and Chengdu to Intra-Asia may be extended by 1 business day.
- Transit time for import shipments from the rest of the world to China Mainland may be extended by 1 business day.
- Please contact our customer service hotline at 800-820-8388/400-820-8388 or your local account executive for more information on the impacted areas. If you have shipments in transit, you may continue to track your package on ups.com for the latest delivery

### **Network Adjustments in Asia Pacific**

The transit time for shipments travelling to and from selected areas, countries and territories may be extended. Please see below for more information:

<b>Origin</b>	<b>Destination</b>	<b>Additional Transit Time (Business Days)</b>
Western Japan (Nagoya, Osaka, Kyoto, Kobe, Hiroshima, Takamatsu, Fukuoka, Okinawa)	Hong Kong SAR Singapore	1
Philippines	Europe Hong Kong SAR Taiwan	1

	Japan South Korea Singapore Malaysia Thailand Vietnam Indonesia Australia	
Central and Southern Vietnam*	Singapore	1
Thailand	Hong Kong SAR South Korea Taiwan	1
Australia (New South Wales, Canberra, Victoria, Adelaide, Hobart)	Europe	1
Australia (Victoria, Adelaide, Hobart)	Hong Kong SAR	1

\*Includes Binh Duong, Binh Phuoc, Vung Tau, Dong Nai, Tay Ninh, Tien Giang, Ben Tre, Tra Vinh, Long An, Vinh Long, Can Tho, Soc Trang, Bac Lieu, Ca Mau, Hau Giang, Kien Giang, An Giang, Dong Thap, Ho Chi Minh, Binh Dinh, Binh Thuan, Daklak, Da Nang, Dak Nong, Gia Lai, Hue, Khanh Hoa, Kontum, Lam Dong, Ninh Thuan, Phu Yen, Quang Ngai, Quang Nam, Quang Tri

## Freight Shipments

Ocean Freight Operations Schedule									
Stations	UPS SCS Ocean	Pick up/Delivery	Trucking Recovery Status	Ocean export CFS warehouse	CFS Recovery Status	Ocean		Terminal Operation Resumption	Carrier
						Ports	Customs		Empty equipment release
Chongqing	✓	✓	C	✓	C	✓	✓	A	✓
Dalian	✓	✓	C	✓	A	✓	✓	A	✓
Guangzhou	✓	✓	C	✓	B	✓	✓	B	✓
Ningbo	✓	✓	C	✓	A	✓	✓	A	✓

Qingdao	✓	✓	A	✓	A	✓	✓	A	✓
Shanghai	✓	✓	D	✓	A	✓	✓	A	✓
Shenzhen/ Yantian	✓	✓	B	✓	A	✓	✓	B	✓
Tianjin	✓	✓	D	✓	A	✓	✓	A	✓
Xiamen	✓	✓	C	✓	A	✓	✓	A	✓
Nanjing	✓	✓	B	✓	B	✓	✓	A	✓
Fuzhou	✓	✓	C	✓	C	✓	✓	A	✓

Air Freight Operations Schedule					
Stations	UPS SCS Air	Pick up/ Delivery	Trucking Recovery Status	Air Freight	
				Ports	Customs
Beijing	✓	✓	D	✓	✓
Chengdu	✓	✓	D	✓	✓
Chongqing	✓	✓	C	✓	✓
Dalian	✓	✓	C	✓	✓
Guangzhou	✓	✓	C	✓	✓
Nanjing	✓	✓	B	✓	✓
Ningbo	✓	✓ <sup>+</sup>	C	✓	✓
Qingdao	✓	✓	A	✓	✓
Shanghai	✓	✓	D	✓	✓
Shenyang	✓	✓	C	✓	✓
Shenzhen	✓	✓	B	✓	✓
Suzhou / Wuxi	✓	✓	B	✓	✓
Tianjin	✓	✓	D	✓	✓
Xiamen	✓	✓	C	✓	✓
Zhengzhou	✓	✓	D	✓	✓
Fuzhou	✓	✓	C	✓	✓
Hangzhou	✓	✓	C	✓	✓
Kunshan	✓	✓	B	✓	✓
Xi'an	X	X	D	✓	✓

\*With limited resources

Note: Due to increased safety measures, please expect delays to pickup and delivery services

<b>Legend</b>	<b>Recovery Status</b>
<b>A</b>	100%
<b>B</b>	71% to 99%
<b>C</b>	51% to 70%
<b>D</b>	50% and below

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<b>Rail Freight Operation Schedule</b>		
<b>Stations</b>	<b>Operational Status</b>	<b>Remarks</b>
Xi'an, Hefei, Chongqing, Xiamen, Chengdu	✓	- Outbound trains to Europe will gradually resume normal operations after end of February, with limited space and trucking resources available - Inbound trains from Europe have resumed normal operations
Zhengzhou	✓	- Outbound trains to Europe are gradually resuming normal operations and expected to fully operate in March, with limited trucking resources available - Inbound trains from Europe have resumed normal operations
Wuhan	X	- Inbound and outbound trains from/to Europe are suspended until further notice