



2020 Changes to Value-Added Services and Other Charges

The following changes will be made to value-added services and other charges listed below effective December 29, 2019. See the applicable 2020 UPS Rate and Service Guide, also available on December 29, 2019, for further details.

Charges	2019	2020
Additional Handling		
Weight (Domestic)	\$23.00	\$24.00
Length and Width (Domestic)	\$14.25	\$15.00
International	\$14.25	\$15.00
Address Correction		
Per Package	\$16.40	\$17.00
Maximum per GFP Shipment	\$114.80	\$119.00
Chargeback for Consignee Billing Shipments	\$16.40	\$17.00
Collect on Delivery (C.O.D.)	\$14.50	\$15.50
Dangerous Goods (Hazardous Materials)		
Domestic Air Accessible	\$98.00	\$105.00
Domestic Air Inaccessible	\$49.00	\$51.50
Ground	\$35.00	\$37.00
International Air Accessible	\$153.50 per shipment or \$18.43 per pkg	\$162.50 per shipment or \$19.51 per pkg
International Air Inaccessible	\$75.50 per shipment or \$9.06 per pkg	\$81.00 per shipment or \$9.72 per pkg
Standard to/from Canada	\$42.75 per shipment or \$4.85 per pkg	\$44.00 per shipment or \$4.99 per pkg
Worldwide Express Freight Accessible	\$153.50 per shipment or \$0.83 per pound	\$162.50 per shipment or \$0.88 per pkg
Worldwide Express Freight Inaccessible	\$75.50 per shipment or \$0.41 per pound	\$81.00 per shipment or \$0.44 per pkg
Delivery Area Surcharge		
Air Commercial	\$2.95	\$3.10
Air Commercial Extended	\$2.95	\$3.60
Ground Commercial	\$2.80	\$2.95
Ground Commercial Extended	\$2.80	\$3.45
Ground Residential	\$3.80	\$4.00



2020 Changes to Value-Added Services and Other Charges

Charges (continued)

2019

2020

Delivery Area Surcharge (Continued)

Ground Residential Extended	\$4.85	\$5.40
Air Residential	\$4.35	\$4.40
Air Residential Extended	\$4.85	\$5.40
Import	\$2.30	\$2.40

Delivery Area Surcharge (Hundredweight)

Air Commercial	\$14.25 per shipment	\$15.50 per shipment
Air Commercial Extended	\$14.25 per shipment	\$18.00 per shipment
Ground Commercial	\$13.50 per shipment	\$14.75 per shipment
Ground Commercial Extended	\$13.50 per shipment	\$17.25 per shipment
Air Residential	\$21.00 per shipment	\$22.00 per shipment
Air Residential Extended	\$23.25 per shipment	\$27.00 per shipment
Ground Residential	\$18.25 per shipment	\$20.00 per shipment
Ground Residential Extended	\$23.25 per shipment	\$27.00 per shipment

Delivery Change Request

Phone Request	\$6.60	\$6.00
Web Request	\$5.50	\$6.00

Delivery Confirmation

Signature Required	\$5.00	\$5.25
Adult Signature Required	\$6.05	\$6.35

Delivery Intercept

Phone Request	\$22.90	\$23.90
Web Request	\$16.40	\$17.00

Disbursement Fee (minimum)

\$11.00	\$12.00
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Dry Ice

\$5.55	\$5.85
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Electronic Export Information (EEI)

\$13.00	\$15.00
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Entry Type 86 Processing

N/A	\$10.00
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Extended Area Surcharge (International)

Greater of \$38 or \$0.38 per pound	Greater of \$40 or \$0.40 per pound
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Large Package Surcharge

International	\$95.00	\$100.00
Commercial (Domestic)	\$95.00	\$100.00
Residential (Domestic)	\$115.00	\$120.00



2020 Changes to Value-Added Services and Other Charges

Charges (continued)

	2019	2020
Missing/Invalid Account Number or Refusal Fee	\$16.40	\$17.00
Over Maximum Limits	\$850.00	\$875.00
Oversize Pallet Handling Surcharge	\$850.00 per pallet	\$875.00 per pallet
Prohibited Item Fee	N/A	\$150.00
Rebill Fee	N/A	\$17.00 per request
Remote Area Surcharge		
Alaska	\$28.00	\$30.00
Hawaii	\$9.00	\$10.00
Residential Surcharge		
Ground and Standard	\$3.95	\$4.10
Domestic and International Air	\$4.55	\$4.70
Hundredweight (and GFP)	\$40.00 per shipment	\$41.85 per shipment
Worldwide Express Freight	\$130.00 per shipment	\$140.00 per shipment
Return Label (Electronic and Print)	\$1.00	\$1.05
Ship to a UPS Access Point Location	\$1.50	\$0.00
UPS Carbon Neutral (Standard)	\$0.10	\$0.05
UPS On-Call Pickup Area Surcharge		
Residential	\$3.80	\$4.00
Extended Residential	\$4.85	\$5.40

Scheduled Pickup Weekly Service Charges

Daily Pickup

(\$0.00-\$74.99 Weekly Billing Total)	\$29.00	\$31.00
(\$75.00+ Weekly Billing Total)	\$14.50	\$15.50

Daily On-Route Pickup

(\$0.00-\$74.99 Weekly Billing Total)	\$27.00	\$29.00
(\$75.00+ Weekly Billing Total)	\$13.50	\$14.50

Day-Specific Pickup

4 Days (\$0.00-\$74.99 Weekly Billing Total)	\$27.00	\$29.00
4 Days (\$75.00+ Weekly Billing Total)	\$13.50	\$14.50
3 Days (\$0.00-\$74.99 Weekly Billing Total)	\$20.30	\$22.30
3 Days (\$75.00+ Weekly Billing Total)	\$13.45	\$14.45
1 or 2 Days	\$13.45	\$14.45

UPS Smart Pickup

	\$13.45	\$14.45
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