



2019 U.S. UPS Holiday Operations Schedule*

Holiday	Day	Date	UPS® Domestic Ground, Air and International	The UPS Store® Locations	UPS Freight® (LTL/FTL)	UPS Forwarding (Air and Ocean Freight)	UPS Express Critical®
New Year's Day	Tuesday	January 1, 2019	Closed	Closed	Closed ⁵	Closed	Available
Martin Luther King, Jr. Day	Monday	January 21, 2019	Open	Open	Open	Open	Available
Valentine's Day	Thursday	February 14, 2019	Open	Open	Open	Open	Available
President's Day	Monday	February 18, 2019	Open	Open	Open	Open	Available
Easter	Sunday	April 21, 2019	Closed	Limited Locations ³	Closed	Closed	Available
Mother's Day	Sunday	May 12, 2019	Closed	Limited Locations ³	Closed	Closed	Available
Memorial Day	Monday	May 27, 2019	Closed	Closed	Closed ⁵	Closed	Available
Independence Day	Thursday	July 4, 2019	Closed	Closed	Closed ⁵	Closed	Available
Labor Day	Monday	September 2, 2019	Closed	Closed	Closed ⁵	Closed	Available
Columbus Day	Monday	October 14, 2019	Open	Open	Open	Open	Available
Veteran's Day	Monday	November 11, 2019	Open	Limited Locations ³	Open	Open	Available
Thanksgiving Day	Thursday	November 28, 2019	Closed	Closed	Closed ⁵	Closed	Available
Day after Thanksgiving	Friday	November 29, 2019	Open	Open	Closed ⁵	Open ⁷	Available
Christmas Eve	Tuesday	December 24, 2019	Open ¹	Open ⁴	Closed ⁵	Open ⁸	Available
Christmas Day	Wednesday	December 25, 2019	Closed	Closed	Closed ⁵	Closed	Available
New Year's Eve	Tuesday	December 31, 2019	Open ²	Open ⁴	Open ⁶	Closed ⁷	Available
New Year's Day	Wednesday	January 1, 2020	Closed	Closed	Closed ⁵	Closed	Available

*The information listed on this calendar is subject to change. For more information regarding changes to UPS holiday operations or services, please visit ups.com. UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit upsexpresscritical.com. **1** Delivery of UPS Air, international Air, UPS Standard and UPS Ground packages. Pickup service available only for Air and international Air packages if prearranged by Friday, Dec. 20. UPS On-Call Pickup® service and UPS Drop Boxes are available to all customers for Air and international Air packages. **2** Delivery of UPS Air and international Air packages only. Pickup service available only for Air and international Air packages if prearranged by Friday, Dec. 27. UPS On-Call Pickup service and UPS Drop Boxes are available to all customers for Air and international Air packages. **3** The UPS Store® locations may be closed. Check with your local location for specific hours of operation. **4** On Dec. 24 The UPS Store locations may operate on a modified schedule and on Dec. 31 locations will have normal operating hours. Check local locations for specific hours of operation. **5** UPS Freight is closed. Pickups can be scheduled in advance with the local Service Center or the Urgent Services Department at (800) 644-0900. Delivery service is not available unless scheduled in advance with the Urgent Services Department at (800) 644-0900. Additional charges may apply for pickup and delivery services on major holidays. Refer to the Rules Tariff for more information on these charges. **6** UPS Freight is open with modified service. Modified service entails normal pickup and delivery operations with a modified Linehaul operation. Shipments picked up on a modified service day will receive an additional day in transit and will resume normal transit on the next operating day. Visit UPS Freight at tupsfreight.com to view detailed holiday shipping and operations information. **7** UPS Forwarding is closed. Pickups can be scheduled in advance with the local Service Center or 1-800-714-8779. Delivery service is not available unless scheduled in advance with the Urgent Services Department at 1-800-714-8779. Additional charges may apply for pickup and delivery services on major holidays. Refer to the Rules Tariff for more information on these charges. **8** UPS Forwarding will be delivering shipments. Pickup service available only for Air and international Air packages if prearranged by Friday, Dec. 20. Pickups can be scheduled in advance with the local Service Center or 1-800-714-8779. Delivery service is not available unless scheduled in advance with the Urgent Services Department at 1-800-714-8779. Additional charges may apply for pickup and delivery services on major holidays. Refer to the Rules Tariff for more information on these charges. ©2019 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved.