2021 Year-End Holiday Schedule

2021 Holiday Season Recommended Last Days to Ship For Dec. 24 Delivery

<table>
<thead>
<tr>
<th>U.S. DOMESTIC¹</th>
<th>U.S. TO CANADA¹</th>
<th>U.S. TO MEXICO¹</th>
<th>U.S. TO OTHER DESTINATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SHIPPING VIA</strong></td>
<td><strong>SHIP DATE</strong></td>
<td><strong>SHIPPING VIA</strong></td>
<td><strong>SHIP DATE</strong></td>
</tr>
<tr>
<td>UPS® Ground shipping</td>
<td>Check ups.com/ctc for details</td>
<td>UPS® Standard services (from the 48 contiguous states only)</td>
<td>Check ups.com/ctc for details</td>
</tr>
<tr>
<td>UPS 3 Day Select®</td>
<td>Dec. 21</td>
<td>UPS Worldwide Expedited®</td>
<td>Dec. 21</td>
</tr>
<tr>
<td>UPS 2nd Day Air® services</td>
<td>Dec. 22</td>
<td>UPS Worldwide Express® services</td>
<td>Dec. 23</td>
</tr>
<tr>
<td>UPS Next Day Air® services</td>
<td>Dec. 23</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**THANKSGIVING**

**Wednesday, Nov. 24**
Normal pickup and delivery service. All UPS Next Day Air® packages tendered to UPS on this day will be scheduled for delivery on Friday, Nov. 26. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Monday, Nov. 29 (except those processed and labeled for delivery on Saturday, Nov. 27).

**Thursday, Nov. 25, Thanksgiving Day (UPS Holiday)**
No UPS® pickup or delivery service. UPS Express Critical® is available. Call 1-800-714-8779 or visit upsexpresscritical.com.

**Friday, Nov. 26**
Normal pickup and delivery service.

**CHRISTMAS**

**Monday, Dec. 20**
Normal pickup and delivery service.

**Tuesday, Dec. 21**
Normal pickup and delivery service. This is the last day to ship UPS 3 Day Select® packages for delivery on Friday, Dec. 24.

**Wednesday, Dec. 22**
Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air® packages for delivery on Friday, Dec. 24.

**Thursday, Dec. 23**
Normal pickup and delivery service. This is the last day to ship UPS Next Day Air® packages for delivery on Friday, Dec. 24 with a UPS On-Call Pickup®, a UPS Smart Pickup®, or other prearranged, scheduled pickup, or by tendering a shipment at a The UPS Store® location or a UPS Authorized Service Location.

**Friday, Dec. 24, Christmas Eve**
Normal delivery service. Pickup service available only for Air and International Air® packages if prearranged by Tuesday, Dec. 21. UPS On-Call Pickup® service and UPS® Drop Box locations are available for Air and International Air® packages. UPS Next Day Air® packages picked up today will be scheduled for delivery on Monday, Dec. 27.

**Saturday, Dec. 25, Christmas Day (UPS Holiday)**
No UPS pickup or delivery service. UPS Express Critical® service is available. Call 1-800-714-8779 or visit upsexpresscritical.com.

**NEW YEAR’S**

**Dec. 27-Dec. 29**
Normal pickup and delivery service.

**Thursday, Dec. 30**
Normal pickup and delivery service. UPS Next Day Air® packages picked up today will be scheduled for delivery on Friday, Dec. 31. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Monday, Jan. 3. UPS 3 Day Select® packages picked up today will be scheduled for delivery on Wednesday, Jan. 5.

**Friday, Dec. 31**
Delivery of UPS Air and International Air® packages only. Pickup service available only for Air and International Air® if prearranged by Wednesday, Dec. 29. UPS On-Call Pickup® service and UPS® Drop Box locations available for Air and International Air® packages. UPS Next Day Air® packages picked up today will be scheduled for delivery on Monday, Jan. 3.

**Saturday Jan. 1, New Year’s Day (UPS Holiday)**
No UPS pickup or delivery service. UPS Express Critical® service is available. Call 1-800-714-8779 or visit upsexpresscritical.com.

**Monday, Jan. 3**
Normal UPS pickup and delivery service resumes.

Notes

** The reference to “UPS Ground service on Saturday” includes UPS 3 Day Select® Service, UPS® Ground, UPS® Ground with Freight Pricing, UPS Hundredweight Service®, and UPS Hundredweight Service® Ground shipments.

Visit ups.com/tariff for the UPS Tariff/Terms and Conditions. The information contained in this schedule and all service guarantees are subject to change.

Packages exceeding UPS weight or size requirements are not accepted for transportation.

¹Shipments to certain destinations may require an earlier ship date. Check ups.com/ctc for details.
2021 Year-End Holiday Season: Impacts of the Coronavirus, Service Modifications, and Self-Serve Options

The UPS® Service Guarantee
At the time of publication, the UPS Service Guarantee has been reinstated for select air and international services but remains suspended for other services due to the global effects of the Coronavirus pandemic. We remain committed, however, to providing the excellent service that our customers have come to expect. For further detail on the UPS Service Guarantee and for which services it is currently available, visit ups.com/serviceguarantee.

UPS Air and International Air* Service Modifications
Delivery times for Air and International Air* packages scheduled for delivery will be extended between Nov. 26 – Dec. 4 and Dec. 18 – Dec. 31. UPS Next Day Air® Early delivery times and UPS Worldwide Express Plus® destined for the US will be extended by 90 minutes. UPS Next Day Air® shipments destined for commercial locations and UPS Worldwide Express® destined to the US will be extended to 3:00 PM. UPS Next Day Air® shipments to residential locations and all other Air and International Air* services will be extended to end of day.

Time-in-Transit on UPS Holidays
On UPS holidays — Nov. 25, Dec. 25, and Jan. 1 — there is no movement of any packages tendered to UPS, regardless of the date of tender. UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit upsexpresscritical.com.

Peak Surcharges
To learn more about the most recent Peak Surcharges and when they apply, visit ups.com/peaksurcharges.

Self-Serve Options
Below are links that will provide you access to current services and package information around the clock.

- Calculate Time and Cost
  ups.com/ctc

- Track a Package
  ups.com/tracking

- Ship a Package
  ups.com/ship

- Find a Location
  ups.com/findlocations

- Schedule a Pickup
  ups.com/pickup

- Manage Your Deliveries
  ups.com/mychoice