UPS Customs Brokerage

Logistics knows no language barrier.
As the world becomes smaller, the complexities of trade grow larger. More information to process. Strict security measures to adhere to. Differing regulations across cultures. The need for an experienced partner fluent in the language of logistics is a necessity to centralize processes and simplify compliance.

Offering a comprehensive portfolio of services, UPS is that partner. Now you have one source you can trust for customs brokerage worldwide. Our network encompasses not only transportation, but trade professionals and integrated technologies as well to provide you with seamless service.

Our logistics knowledge is extensive, so the possibilities are endless. UPS can satisfy your needs, whether you ship with us or you simply need a broker. Importers from heavy freight to package benefit from a single brokerage resource.

Maintaining an efficient supply chain amid ever-changing, multinational trade regulations has never been easier. Our best-in-class logistics solutions offer outstanding reliability and greater speed to contain costs and reduce risks. And our service options and innovative technology help ensure compliance every step of the way to avoid expensive delays and penalties.
CUSTOMS CLEARANCE

Customs Clearance — Offered with all modes of transportation, including air, ocean and ground, our clearance service can keep you in the reliable UPS network from end to end.

- Centralized entry processing/management — One broker, one point of contact to simplify complex procedures
- Regulatory compliance — Help reduce customs delays, costs and possible penalties
- Global document imaging — Secure, online access to documents 24/7 via Flex® Global View for all modes of transportation
- Automated clearing house — Fast, efficient electronic financial transactions
- EDI solutions — Interface with UPS systems for detailed status, purchase orders, bills of lading and advance shipment notices
- 24/7 customer service in most locations — Assistance when you need it, no matter the time zone

TRADE MANAGEMENT

Trade Management — Stay focused on the heart of your business while UPS trade experts provide management and consulting services to enhance productivity.

- Consulting — Compliance, tariff and trade consulting to identify opportunities and mitigate risks
- C-TPAT/PIP/AEO certification — Facilitation of U.S. and Canadian security compliance and Authorized Economic Operator status for Europe
- Compliance assessments/management — Evaluations of internal procedures to pinpoint problems and offer solutions
- Broker/vendor management — Liaison services for supervision of additional third parties
- NAFTA facilitation — Take advantage of all benefits offered by the North American Free Trade Agreement
- Auditing and recordkeeping — Maintain transaction data and history to fulfill requirements
- Valuation and reconciliation of entries — Always ensure correct duties and tariffs are paid for your shipments

IMPORT/EXPORT TECHNOLOGY

Import/Export Technology — Data flow and visibility technologies provide secure, real-time and Web-based access to the information that can give your business the competitive edge.

- Flex Global View — Gain visibility into shipments in transit, inventory, warehousing and purchase order activity
- UPS TradeAbility® — Anticipate and manage compliance/management issues from tariff codes to denied party screening
- Quantum View™ Manage — Up-to-date visibility for U.S. package importers includes status alerts
- UPS Paperless® Invoice — The first paperless commercial invoice for international shipping for packages and air freight, ensuring prompt, secure transmission
- ISF/10+2 — Experienced security filing assistance for importers using ocean freight with status visibility via Flex Global View
- UPS BorderReady™ — Ensure that imports by ground avoid costly delays by informing authorities in advance
As the world’s largest customs broker, UPS draws on more than 80 years of experience and serves over 200 countries. Our logistics expertise and global representation cover all transportation modes and points of entry by land, air and sea, so you get outstanding reliability.

By offering one point of contact for all your brokerage needs including package — an advantage no forwarder can offer — communication is streamlined and errors minimized. And with security measures that meet or exceed U.S. Customs & Border Protection requirements, risks to your shipments and business are reduced.

Online documentation and integration with your internal systems expedite processing, improving productivity. Our tracking capabilities enhance visibility throughout customs procedures, so you can always depend on timely, accurate reports of your shipments’ progress.
Logistics provides greater speed for greater flexibility

With UPS’s global presence and consolidated service, external complications from additional third parties are eliminated. This streamlines customs clearance and trade management. Your cargo and packages are less likely to get delayed, enabling you to move with greater speed. It’s the power of logistics giving you the flexibility to get to market faster.

If you’re switching brokers, there’s no better way to improve peace of mind than by trusting your shipments to an expert in supply chain logistics. Our network is second to none. Standardized setup and implementation provide cross-functional support, making the transition that much easier.

Once UPS puts the power of logistics to work for you, adapting to shifts in customer schedules and trends is simple and quick. Our software tools and integration into systems worldwide make for rapid data entry and retrieval. Mistakes are minimized. Clearance is expedited. Your shipment is on its way.

On average, UPS clears more than 97 percent of shipments the same day.
UPS offers customs brokerage with all services — including air, ocean, LTL and package.

Logistics simplifies compliance to help ensure consistency

UPS is the knowledgeable logistics partner you need to guide you through changing international requirements and to give you the flexibility to adapt quickly. Our customized support and assessment services simplify compliance issues to help ensure consistency.

We can complement your in-house capabilities, too, making them more efficient and cost-effective. Navigate complex import and export regulations, duty rates, tariff classification, valuation and reconciliation, document management, and security procedures.

UPS logistics makes your world work better, helping you implement end-to-end brokerage capabilities on any part of the process that you require — pre-entry, entry and post-entry. Through our consulting services, we can analyze and identify opportunities and risks that may have gone unchecked.

Our work with industry associations and government agencies keeps you up to date on regulation compliance, tariffs and trade agreements.
Logistics leverages technology to maximize data flow

As trade evolves, our innovative technologies evolve with it. Secure data transmission, including real-time tracking, protects your supply chain, yet maintains transparency. You benefit from faster access to shipment information and more accurate reports.

From entry to delivery to billing, enhanced visibility across all modes allows you to search orders, view shipments and review fees. Now, you can remain adaptable to unexpected changes and pinpoint opportunities to increase efficiency.

UPS electronic solutions streamline documentation and automate internal operations. With document imaging, secure online access to forms and invoices is available 24/7. For customized logistics support for your operational and financial data requirements, our IT teams also can develop Electronic Data Interchange (EDI) solutions to interface with your systems, improving speed, reducing paperwork and helping to ensure compliance.

UPS Paperless® Invoice expedites customs clearance by reducing customs holds.
UPS Customs Brokerage
1.888.253.2748 U.S.
1.440.243.9326 International
ups.com/brokerage