



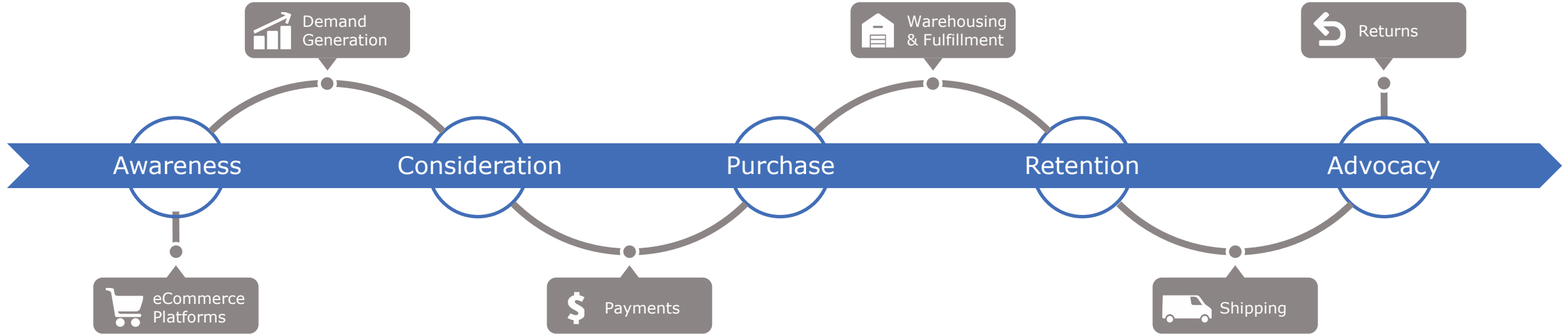
UPS Digital Connections Customer Journey

- Buyer
- Seller
- Solutions

Service	Provider
Affiliate / Influencer	Rakuten
Email / SMS (i.e. texts)	Listrak
Loyalty / Referral	Zinrelo
Search Engine Optimization (SEO) / Social	NetElixir
Reviews / Visual Marketing	Yotpo

Service	Provider
Order Management	Solid Commerce , Zenkraft
Inventory Management	Trackpad
Packaging	Sealed Air , Premier Packaging
Fulfillment	UPS eFulfillment

Service	Provider
Online Returns Management	ReadyReturns



Service	Provider
Website Development	Miva , Ventura
Shipping Plugins/Apps	PluginHive
Enterprise Resource Planning (ERP) Integrations	Pacejet , ProcessWeaver
Multi-channel listing Management	Zentail

Service	Provider
Tariff Code Classification	Avalara
International Landed Cost Calculator	Zonos

Service	Provider
Ship / Rate / Track API	ConnectShip , OzLink , ReadyShipper X , ShipGear , ShipperHQ , ShipRush , ShipStation , ShipWorks , StarShip
Ship To Access Point (S2AP)	HubBox
Apple Compatible Shipping Software	NRGship

Hardware	Provider
Laptop / PCs	Dell , HP , Connection
Scanners	Stratix , Honeywell
Scales	Mettler-Toledo
Printers	Zebra