



# 2019 Year-End Holiday Schedule

## 2019 Holiday Season Recommended Last Days to Ship For Dec. 24 Delivery

U.S. DOMESTIC		U.S. TO CANADA <sup>1</sup>		U.S. TO MEXICO <sup>1</sup>		U.S. TO OTHER DESTINATIONS
SHIPPING VIA	SHIP DATE	SHIPPING VIA	SHIP DATE	SHIPPING VIA	SHIP DATE	
UPS® Ground	Dec. 13	UPS Standard <i>(From the 48 contiguous states only)</i>	Dec. 13	UPS Standard <i>(From the 48 contiguous states only)</i>	Dec. 13	For last days to ship from the U.S. to other international destinations, please visit Calculate Time and Cost at <a href="https://www.ups.com/ctc">ups.com/ctc</a> .
UPS 3 Day Select®	Dec. 19	UPS Worldwide Expedited®	Dec. 20	UPS Worldwide Expedited®	Dec. 19	
UPS 2nd Day Air®	Dec. 20	UPS Worldwide Express® services	Dec. 23	UPS Worldwide Express® services	Dec. 20	
UPS Next Day Air®	Dec. 23	UPS Worldwide Express Freight® <i>(To select destinations only)</i>	Dec. 23	UPS Worldwide Express Freight®	Dec. 20	

<sup>1</sup>Shipments to remote destinations may take longer. Check [ups.com/ctc](https://www.ups.com/ctc)

### THANKSGIVING

#### Wednesday, Nov. 27

Normal pickup and delivery service. All UPS Next Day Air® packages picked up today will be scheduled for delivery on Friday, Nov. 29. UPS 2nd Day Air® packages picked up today will be scheduled for delivery on Monday, Dec. 2 (except those processed and labeled for delivery on Saturday, Nov. 30).

#### Thursday, Nov. 28 Thanksgiving Day (UPS Holiday)

No UPS® pickup or delivery service. UPS Express Critical® is available. Call 1-800-714-8779 or visit [ups.com/expresscritical.com](https://www.ups.com/expresscritical.com).

#### Friday, Nov. 29

Normal pickup and delivery service.

### Notes

\*References to "UPS Air and international Air" packages include UPS Next Day® Early, UPS Next Day Air®, UPS Next Day Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited®, and UPS Worldwide Express Freight®.

\*\* The reference to "UPS Ground on Saturday" includes UPS 3 Day Select® Service, UPS® Ground, UPS Ground with Freight Pricing, UPS Hundredweight Service®, and UPS Hundredweight Service® Ground shipments.

Visit [ups.com](https://www.ups.com) for the *UPS Tariff/Terms and Conditions*. The information contained in this schedule and all service guarantees are subject to change.

Packages exceeding UPS weight or size requirements are not accepted for transportation.

### CHRISTMAS

#### Friday, Dec. 20

Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air packages for delivery on Tuesday, Dec. 24. All UPS Next Day Air packages picked up today will be scheduled for delivery on Monday, Dec. 23 unless processed and labeled for Saturday Delivery. These packages will be scheduled for delivery on Saturday, Dec. 21.

#### Saturday, Dec. 21

Normal Saturday pickup and delivery service.

#### Sunday, Dec. 22

No UPS pickup or delivery service. UPS Express Critical is available. Call 1-800-714-8779 or visit [ups.com/expresscritical.com](https://www.ups.com/expresscritical.com).

#### Monday, Dec. 23

Normal pickup and delivery service. This is the last day to ship UPS Next Day Air packages for delivery on Tuesday, Dec. 24 with a UPS On-Call or prearranged, scheduled pickup, or by visiting a The UPS Store location or a UPS Authorized Service Location.

#### Tuesday, Dec. 24, Christmas Eve

Normal delivery service. Pickup service available only for Air and international Air\* packages if prearranged by Thursday, Dec. 19. UPS On-Call Pickup service and UPS Drop Boxes are available for Air and international Air packages.

#### Wednesday, Dec. 25, Christmas Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical service is available. Call 1-800-714-8779 or visit [ups.com/expresscritical.com](https://www.ups.com/expresscritical.com).

### NEW YEAR'S

#### Thursday, Dec. 26

Normal pickup and delivery service. UPS 2nd Day Air packages picked up today will be scheduled for delivery on Monday, Dec. 30 (except those processed and labeled for delivery on Saturday, Dec. 28). UPS 3 Day Select packages picked up today will be scheduled for delivery on Thursday, Jan. 2.

#### Friday, Dec. 27

Normal pickup and delivery service. UPS 2nd Day Air packages picked up today will be scheduled for delivery on Tuesday, Dec. 31.

#### Saturday, Dec. 28

Normal Saturday pickup and delivery service.

#### Monday, Dec. 30

Normal pickup and delivery service. UPS Next Day Air packages picked up today will be scheduled for delivery on Tuesday, Dec. 31. UPS 2nd Day Air packages picked up today will be scheduled for delivery on Thursday, Jan. 2. UPS 3 Day Select packages picked up today will be scheduled for delivery on Monday, Jan. 6.

#### Tuesday, Dec. 31

Delivery of UPS Air and international Air\* packages only. Pickup service available only for Air and international Air\* if prearranged by Fri., Dec. 27. UPS On-Call Pickup service and UPS Drop Boxes available for Air and international Air\* packages.

#### Wednesday, Jan. 1, New Year's Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical service is available.

#### Thursday, Jan. 2

Normal UPS pickup and delivery service resumes.



# 2019 Year-End Holiday Season Service Guarantee Modifications

## UPS Air and International Air

UPS Air and international Air\* packages picked up or delivered within the United States are guaranteed throughout the holiday season.

Commitment times for Air and international Air packages scheduled for delivery Nov. 29, Dec. 16-24, and Dec. 31 will be extended as follows: UPS Next Day Air® Early and UPS Worldwide Express Plus® services will be extended by 90 minutes and all other Air and international Air services will be extended to end-of-day.

A **limited** number of UPS 2nd Day Air® packages tendered Dec. 16-18 and UPS 3 Day Select® packages tendered Dec. 16-17, and with certain origins and destinations, may require an additional day in transit. The most up-to-date transit time details will be available at [ups.com/ctc](http://ups.com/ctc) at the time of shipping.

## UPS® Ground and UPS® Standard

The UPS Service Guarantee is suspended for all UPS® Ground shipments, including shipments to and from AK, HI, and PR, picked up or scheduled for delivery Dec. 2-Dec. 24. From Nov. 25-Dec. 27, a **limited** number of UPS® Ground and UPS® Standard packages, with transit times of three or more days, and with certain origins and destinations, will require additional time in transit.

The most up-to-date transit time details will be available at [ups.com/ctc](http://ups.com/ctc) at the time of shipping.

## Time-in-transit notes

On UPS holidays — Nov. 28, Dec. 25, and Jan. 1 — there is no movement of any packages tendered to UPS, regardless of the date of tender.

UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit [upsexpresscritical.com](http://upsexpresscritical.com).

## UPS® Freight

The UPS Freight No-Fee Guarantee will be suspended Monday, December 16, 2019 through Friday, December 27, 2019.

UPS Freight® LTL Guaranteed, UPS Freight® LTL Guaranteed AM and UPS Freight® LTL Urgent are still available during this time period.