

UPS® Peak Surcharge

UPS is closely monitoring events related to the COVID-19 outbreak and we continue to operate to support the needs of our customers. Our goal is to ensure businesses and customers continue to meet their shipping needs as the demand for air cargo capacity increases.

To better manage the increased demand for air cargo capacity and the increased costs to maintain service during this period, a temporary peak surcharge will be implemented on UPS Worldwide Express^{®1}, UPS Worldwide Express Freight^{®2} and UPS Worldwide Expedited[®] shipments³ originating from China Mainland and Hong Kong SAR to the Europe⁴, U.S. and America⁵ regions starting from April 5, 2020 until further notice. However, given that the COVID-19 situation continues to evolve, the peak surcharge rate is subject to change due to market conditions. For the latest information on peak surcharge, please visit ups.com/rates/cn.

The temporary peak surcharge will be based on rates per kilogram, and is in addition to all existing rates, charges, surcharges and fees. Please see below for more details on UPS Peak Surcharge:

China Mainland and Hong Kong SAR to U.S., Europe and the Americas Regions Temporary Peak Surcharge per Kilogram

UPS Worldwide Express®1	UPS Worldwide Express Freight®2	UPS Worldwide Expedited®
RMB 5.40	RMB 18.00	RMB 4.70
HKD 5.90	HKD 19.70	HKD 5.20

¹UPS Worldwide Express® also includes UPS Worldwide Express Plus® and UPS Worldwide Express Saver®

UPS shares the concern of the global community and hope the virus can be contained and eradicated as quickly as possible. We seek your kind understanding for the service-related measures we may take during this period as the COVID-19 outbreak is an unforeseeable event outside of UPS's control.

If you have any questions on the above or would like to find out more about how we can better support your business during this peak period, please reach out to your local account executive or customer service representative.

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²UPS Worldwide Express Freight® also includes UPS Worldwide Express Freight® Midday

³billed on a Freight Collect, Prepaid and Third Party basis

⁴Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Great Britain, Hungary, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Spain, Sweden and Switzerland

⁵United States, Canada, Mexico and Puerto Rico