

2023 UPS® Rate and Service Guide Daily Rates

Macau SAR, China

Effective December 25, 2022



ups.com®
2875-1616

UPS Gets The Job Done.

As a global leader in logistics, UPS guaranteed on-time package and freight shipments are just a few of the many deliveries that we make every business day. We also deliver:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.

All of this helps make the best delivery of all possible — your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about what we can deliver for your business, visit www.ups.com/mo/en/services.page.

UPS International Shipping Services

PACKAGE

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Worldwide Express Plus	Guaranteed morning delivery by: <ul style="list-style-type: none"> • 8:00 am/ 8:30 am to major cities in the U.S. • 8:30 am to Canada • 9:00 am to major Asian cities, over 4,000 U.S. cities, and major business centres in Europe 	To major cities in the U.S., Europe and Asia	<ul style="list-style-type: none"> • Ideal for urgent shipments • Priority handling • UPS 10 KG Box® and UPS 25 KG Box® are available for this service
UPS Worldwide Express	Guaranteed time-definite delivery by: <ul style="list-style-type: none"> • 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada • 12:00 noon or 2:00 pm to most areas in your country 	To the U.S., major cities in Canada, Europe and Asia, and selected areas in the Americas	<ul style="list-style-type: none"> • UPS 10 KG Box and UPS 25 KG Box are available for this service
UPS Worldwide Express Saver®	Guaranteed time-definite delivery by: <ul style="list-style-type: none"> • End-of-day to over 220 countries and territories worldwide 	To over 220 countries and territories worldwide	<ul style="list-style-type: none"> • An economical alternative to UPS Express for speedy and reliable service • UPS 10 KG Box and UPS 25 KG Box are available for this service
3-5 DAYS			
UPS Worldwide Expedited	<ul style="list-style-type: none"> • Delivery in as little as 3 business days within Asia, and from Asia to major business centres in Europe, and North and South America 	Within Asia, and from Asia to major business centres in Europe, and North and South America. Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import/export	<ul style="list-style-type: none"> • An economical option for less time-critical shipments • Day-definite, time-in-transit lets you plan delivery schedule • Supported by a money-back guarantee for selected countries/territories

Services with Additional Charges

Contractual

Surcharge for Non-Compliance

UPS will, at its sole discretion, and whether or not the UPS International Dangerous Goods programme applies, charge a surcharge of HK\$41 per package or HK\$448 per shipment, whichever is higher, for any costs, expenses, damages or losses, including but not limited to the expense of returning the shipment to Shipper and any additional administrative cost incurred by UPS in connection with any incidence of non-compliance*. This surcharge is without prejudice to any other relief or remedy UPS is entitled to.

UPS® Customise Assist

UPS can provide on-demand brokerage operations services to meet our customers' specific brokerage requirements.

Examples of such fee-based services include access to a dedicated brokerage control tower, bespoke assistance with customs clearance operating procedures and declarations, a direct line of contact for issue resolution, customised custom clearance auditing and reporting, as well as other non-routine brokerage activities.

The fees for these customised services depend on the type(s) of services requested.

For more information on UPS® Customise Assist, including on the full range of available services, please contact your sales representative or email customiseassist@ups.com for more information.

* "Non-compliance" shall include but not be limited to (a) non-compliance with any UPS shipping requirements or procedures; or any applicable laws or regulations governing air transport including but not limited to the International Air Transport Association regulations; and (b) any mis-declaration, under-declaration and falsification made; and (c) any breach of or non-compliance with applicable UPS instructions in relation to packing, labelling, marking, handling, declaration and documentation and any process, in connection with and applicable to the content of the shipments.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Services with Additional Charges

Non-Contractual

Declared Value Charge

For each shipment over HK\$777, you may purchase additional coverage against loss or damage at HK\$9.50 for each additional HK\$777 or fraction thereof. Charges for declared value can be billed to the shipper, the receiver, or to a third party.

Saturday Processing Fee (U.S.-origin shipments)

UPS accepts UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® shipments in the U.S. for export to selected destination countries on a Saturday. Shipments accepted on a Saturday will be delivered one day sooner than shipments accepted on a Monday. Importers using UPS Import Control may schedule a Saturday pickup of their U.S. shipments, or have their U.S. shippers tender the shipments to authorised UPS centres and retail locations on a Saturday. A fee of HK\$125 per shipment will be assessed for this service. The fee will continue to apply when a Saturday pickup is scheduled but nothing is shipped.

Saturday Delivery

Delivery of shipments is available at an additional charge of HK\$110 for each UPS Express Envelope or each shipment of UPS Express Paks and packages. For Freight Collect shipments, the charge will be billed to the consignee.

Undeliverable Package Return Charge

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. Applicable transportation costs plus a HK\$78 surcharge per undeliverable shipment apply to any return, at the shipper's expense.

Direct Delivery Only

Direct Delivery Only shipments are only delivered to the address on the shipping label and may not be rerouted, redirected or delivered to an alternate address. The shipments are eligible for Hold for Pickup at UPS Customer Centre, Reschedule Delivery and Return to Sender. This service is available for residential and commercial shipments. A fee of HK\$17 applies to each package in the shipment.

UPS Returns*

To meet a range of reverse logistics needs and simplify the process of collecting customer returns, UPS offers a variety of returns services. You generate a return label for your customer, or UPS provides your customer with a label via e-mail. The UPS Returns services available are:

Print Return Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.

Fee: HK\$8

Electronic Return Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.

Fee: HK\$12

* Only available for customers using a UPS compliant shipping system that produces a smart label.

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Other Additional Charges

Address Correction

An additional charge of HK\$94 per package or a maximum of HK\$273 per shipment may be billed to the shipper for unsuccessful delivery because of an incorrect address, or if addressed to a P.O. Box.

Residential Surcharge

UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge of HK\$30 per shipment applies.

Extended Area Surcharge

UPS provides a collection delivery service in extended areas as well as urban areas. An additional charge of HK\$220 per shipment or HK\$4.20 per kg applies, whichever is greater, for shipments collected or delivered in an extended area. For a copy of the Extended Area Surcharge points, please download from ups.com/mo.

Note: Also known as Delivery Area Surcharge (DAS).

Remote Area Surcharge

A charge of HK\$235 per shipment or HK\$4.70 per kg applies, whichever is greater, for delivery to or collection from an area beyond UPS extended areas which are less accessible for pickups and deliveries. For a copy of the Remote Area Surcharge points, please download from ups.com/mo.

Currency Conversion

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Centre Banks, plus an exchange fee equal to 0.75% of the amount converted.

Bill Receiver/Freight Collect Refusal Fee

An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A fee of HK\$80 per shipment will be charged for international shipments with an invalid account number.

Local Taxes and Duties

All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

Look-up Surcharge

For every international shipment with a missing or invalid account number, for the bill-to party, UPS will perform a "look-up" by tracing the correct account number or creating a temporary account to bill the consignee or third party. A fee of HK\$8 per shipment will be billed to the shipper for every "look-up" service performed.

Rebill Fee

A fee of HK\$100 applies for each shipment to amend billing instructions of a UPS invoice, for e.g. to change billing option, billing account, credit card for payment, etc.

Duty/Tax Forwarding Surcharge

When the "Duty/Tax Forwarding Surcharge" billing option is selected, a HK\$125 surcharge will be billed to the shipper.

Additional Handling Charge*

An additional handling charge of HK\$54 per package will apply to the following:

- Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam)
- Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container
- Any package with the longest side exceeding 122 cm or its second-longest side exceeding 76 cm
- Any package with an actual weight greater than 32 kg
- Each package in a shipment where the average weight per package is greater than 32 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used

Customs Brokerage Charges

UPS provides customs brokerage service at no additional charge for routine customs clearance (including formal entries for shipments of up to five tariff lines). Additional charges may apply for complex customs clearance procedures and consolidated clearance requirements. For more information, contact our Customer Service Representatives.

Demand Surcharge

During certain times of the year, UPS expands its delivery network to accommodate increased volume. One or more Demand Surcharge will apply to certain packages tendered during a peak or high demand period. Details are available at www.ups.com/rates/mo.

Refer to the "Terms and Conditions of Service" beginning on page 14 for more information.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** UPS is not liable for inaccurate age assessment.

+ UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

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Other Additional Charges

(Continued)

Large Package Surcharge -

Minimum Billable Weight (MBW)

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm.

Large Packages are subject to a minimum billable weight of 40 kg, at a surcharge of HK\$527 per package.

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Fee

UPS small package services do not accept shipments exceeding the following weight and dimensions. If in UPS's discretion, UPS does accept shipments exceeding these maximum limits, an Over Maximum Limits Fee of HK\$2,178 per package will apply to the following:

- Maximum weight per package of 70 kg
- Maximum length per package of 274 cm
- Maximum size per package of 400 cm in length and girth [(2 x width) + (2 x height)] combined

Fuel Surcharge

For information on prevailing fuel surcharges, please refer to ups.com[®].

UPS Import Control^{®**}

Provide your exporter with shipping labels and commercial invoice to be attached to an import shipment. Labels and commercial invoice can be sent by e-mail or printed for distribution at your discretion. This service allows the importer to control creation of shipment labels, commercial invoice and billing. The UPS Import Services available are:

Print Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.
Fee: HK\$8

Electronic Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.
Fee: HK\$12

Commercial Invoice Removal^{**}

Provides an importer with the option to have the commercial invoice removed from an Import Control shipment prior to delivery. The service provides importers with the flexibility of routing shipments directly to their buyer while keeping the value of goods confidential.
Fee: HK\$155 per shipment

UPS Carbon Neutral^{*}

Offset the climate impact of your shipping with UPS carbon neutral. When you select UPS carbon neutral during shipment preparation, UPS will purchase offsets to mitigate the carbon (CO₂) emissions associated with the transport of your shipment.
Fee: HK\$6 per package

Prohibited Item Fee

Shipments that are tendered to UPS in contravention of or not in compliance with applicable laws and regulations or UPS's terms and conditions of service or contractual service (including, but not limited to, prohibited shipments or shipments that UPS does not accept or regularly provide service for without an exception, e.g. dangerous goods and hazardous materials) are subject to a fee of HK\$1,167 per package. This fee is without prejudice and in addition to the shipper's responsibility for all other sums that UPS may incur and claims against UPS resulting from the contravention or non-compliance.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

UPS Import Control is available only in countries where UPS pickup services are available.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com[®].

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

For additional information and services, call our Customer Service Representatives at 2875-1616.

Worldwide Zone Chart

UPS Express Services

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Afghanistan	-	-	9	9	-	9	9	-
Aland Island (Finland)*	-	-	7	7	-	8	8	8
Albania	9	9	9	9	-	9	9	-
Algeria	-	9	9	9	-	9	9	-
American Samoa	-	7	7	7	-	9	9	-
Andorra	-	6	6	6	-	-	-	-
Angola	-	-	9	9	-	9	9	-
Anguilla	-	-	9	9	-	9	9	-
Antigua and Barbuda	-	-	9	9	-	9	9	-
Argentina*	-	9	9	9	-	9	9	9
Armenia	9	9	9	9	-	9	9	-
Aruba	-	9	9	9	-	9	9	-
Australia**	-	-	3	3	-	4	4	-
Austria*	7	7	7	7	-	8	8	8
Azerbaijan	-	-	9	9	-	9	9	-
Azores (Portugal)*	-	-	8	8	-	8	8	-
Bahamas*	-	9	9	9	-	9	9	-
Bahrain	9	9	9	9	-	9	9	9
Bangladesh	-	8	8	8	-	9	9	-
Barbados	-	9	9	9	-	9	9	-
Belarus/ Byelorussia*	9	9	9	9	-	9	9	-
Belgium	6	6	6	6	-	6	6	6
Belize	-	-	9	9	-	-	-	-
Benin	-	-	9	9	-	9	9	-
Bermuda	-	9	9	9	-	9	9	-
Bhutan	-	8	8	8	-	9	9	-
Bolivia	-	9	9	9	-	9	9	-
Bonaire, St. Eustatius, Saba	-	-	9	9	-	9	9	-
Bosnia and Herzegovina	9	9	9	9	-	9	9	-
Botswana	-	-	9	9	-	9	9	-
Brazil*	9	9	9	9	-	8	8	8
British Virgin Islands	-	-	9	9	-	9	9	-

International Shipments:
Visit [ups.com](https://www.ups.com)® or contact our Customer Service Representatives at 2875-1616 for information regarding international shipments, including:

- Service options
- Time in transit
- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
- UPS Terms and Conditions of Service

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Brunei*	-	1	1	1	-	8	8	-
Buesingen (Germany)*	-	-	6	6	-	-	-	-
Bulgaria	9	9	9	9	-	8	8	8
Burkina Faso	-	-	9	9	-	9	9	-
Burundi	-	-	9	9	-	9	9	-
Cambodia*	-	8	8	8	-	9	9	-
Cameroon	-	-	9	9	-	9	9	-
Campione/ Lake Lugano (Italy)*	-	-	6	6	-	7	7	7
Canada*	5	5	5	5	-	5	5	5
Canary Islands (Spain)*	-	-	6	6	-	7	7	-
Cape Verde	-	-	9	9	-	9	9	-
Cayman Islands	-	-	9	9	-	9	9	-
Central African Republic	-	-	9	9	-	-	-	-
Ceuta (Spain)*	-	-	6	6	-	-	-	-
Chad	-	-	9	9	-	9	9	-
Chile*	-	9	9	9	-	9	9	9
China Mainland (Excluding Southern China Mainland)**	1	1	1	1	-	1	1	-
Southern China Mainland**	10	10	10	10	-	10	10	-
Colombia*	-	9	9	9	-	9	9	9
Comoros	-	-	9	9	-	9	9	-
Congo (Brazzaville)	-	-	9	9	-	9	9	-
Congo, Democratic Republic of	-	-	9	9	-	9	9	-
Cook Islands	-	-	7	7	-	-	-	-
Costa Rica*	-	-	9	9	-	9	9	9
Cote d'Ivoire (Ivory Coast)	-	-	9	9	-	9	9	-
Croatia*	-	9	9	9	-	9	9	9
Curacao	-	9	9	9	-	9	9	-
Cyprus	9	9	9	9	-	9	9	-
Czech Republic*	9	9	9	9	-	8	8	8
Denmark*	7	7	7	7	-	8	8	8
Djibouti	-	-	9	9	-	9	9	-
Dominica	-	-	9	9	-	9	9	-

* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit [ups.com](https://www.ups.com)® or contact our Customer Service Representatives at 2875-1616.

+ Southern China Mainland includes Fujian, Hainan, Hunan, Yunnan, Jiangxi, Guangxi, Guangdong Provinces and Chongqing City only.

UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note:
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Worldwide Zone Chart

UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Dominican Republic*	-	9	9	9	-	9	9	9
Ecuador*	-	9	9	9	-	9	9	9
Egypt	-	9	9	9	-	9	9	9
El Salvador*	-	-	9	9	-	9	9	9
England (United Kingdom)*	-	6	6	6	-	6	6	6
Equatorial Guinea	-	-	-	-	-	-	-	-
Eritrea	-	-	9	9	-	9	9	-
Estonia	-	9	9	9	-	8	8	8
Ethiopia	-	-	9	9	-	9	9	-
Faroe Islands	-	-	9	9	-	-	-	-
Fiji	-	7	7	7	-	8	8	-
Finland*	-	7	7	7	-	8	8	8
France*	6	6	6	6	-	7	7	7
French Guiana	-	9	9	9	-	-	-	-
French Polynesia	-	-	7	7	-	9	9	-
Gabon	-	-	9	9	-	9	9	-
Gambia	-	9	9	9	-	9	9	-
Georgia*	9	9	9	9	-	9	9	-
Germany*	6	6	6	6	-	6	6	6
Ghana	-	-	9	9	-	9	9	-
Gibraltar	-	-	9	9	-	9	9	-
Greece*	-	8	8	8	-	8	8	8
Greenland	-	-	9	9	-	-	-	-
Grenada	-	-	9	9	-	9	9	-
Guadeloupe*	-	9	9	9	-	9	9	-
Guam	-	7	7	7	-	9	9	-
Guatemala*	-	9	9	9	-	9	9	9
Guernsey (Channel Islands)	-	8	8	8	-	6	6	6
Guinea	-	-	9	9	-	9	9	-
Guinea-Bissau	-	-	9	9	-	9	9	-
Guyana*	-	-	9	9	-	9	9	-
Haiti*	-	-	9	9	-	9	9	9

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Heligoland (Germany)*	-	-	6	6	-	6	6	6
Honduras*	-	9	9	9	-	9	9	9
Hong Kong SAR, China [#]	10	10	10	10	-	10	10	-
Hungary*	9	9	9	9	-	8	8	8
Iceland	-	9	9	9	-	9	9	-
India*	4	4	4	4	-	3	3	-
Indonesia**	-	3	3	3	-	4	4	4
Iraq	-	-	9	9	-	9	9	-
Ireland, Republic of	7	7	7	7	-	6	6	6
Israel	-	9	9	9	-	9	9	9
Italy*	6	6	6	6	-	7	7	7
Jamaica*	-	9	9	9	-	9	9	-
Japan**	-	2	2	2	-	4	4	-
Jersey (Channel Islands)	-	8	8	8	-	6	6	6
Jordan	-	9	9	9	-	9	9	-
Kazakhstan*	-	9	9	9	-	9	9	9
Kenya	-	9	9	9	-	9	9	9
Kirghizia (Kyrgyzstan)	-	9	9	9	-	9	9	-
Kiribati	-	-	7	7	-	-	-	-
Korea, South [#]	-	1	1	1	-	3	3	-
Kosovo	9	9	9	9	-	9	9	-
Kosrae (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Kuwait	9	9	9	9	-	9	9	9
Laos	-	8	8	8	-	9	9	-
Latvia	-	9	9	9	-	8	8	8
Lebanon	-	9	9	9	-	9	9	-
Lesotho	-	-	9	9	-	9	9	-
Liberia	-	-	9	9	-	9	9	-
Libyan Arab Jamahiriya	-	-	9	9	-	9	9	-
Liechtenstein*	-	7	7	7	-	8	8	8
Lithuania	-	9	9	9	-	8	8	8
Livigno (Italy)*	-	-	6	6	-	7	7	7

International Shipments:

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- Service options
- Time in transit
- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
- UPS Terms and Conditions of Service

* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com® or contact our Customer Service Representatives at 2875-1616.

UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note:

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Worldwide Zone Chart

UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Luxembourg	6	6	6	6	-	6	6	6
Macedonia (FYROM)	9	9	9	9	-	9	9	-
Madagascar	-	9	9	9	-	9	9	-
Madeira (Portugal)*	-	-	8	8	-	8	8	-
Malawi	-	9	9	9	-	9	9	-
Malaysia**	-	1	1	1	-	2	2	-
Maldives	-	8	8	8	-	-	9	9
Mali	-	-	9	9	-	9	9	-
Malta	-	9	9	9	-	9	9	-
Marshall Islands	-	-	7	7	-	-	-	-
Martinique	-	-	9	9	-	9	9	-
Mauritania	-	9	9	9	-	9	9	-
Mauritius	-	9	9	9	-	9	9	-
Mayotte	-	-	9	9	-	9	9	-
Meiella (Spain)*	-	-	6	6	-	-	-	-
Mexico*	5	5	5	5	-	5	5	5
Micronesia, Federated States of	-	7	7	7	-	-	-	-
Moldova*	9	9	9	9	-	8	8	-
Monaco (France)*	-	6	6	6	-	7	7	7
Mongolia	-	-	8	8	-	9	9	-
Montenegro	9	9	9	9	-	9	9	-
Montserrat	-	-	9	9	-	9	9	-
Morocco	-	9	9	9	-	9	9	9
Mount Athos (Greece)*	-	-	8	8	-	8	8	8
Mozambique	-	-	9	9	-	9	9	-
Myanmar	-	8	8	8	-	9	9	9
Namibia	-	9	9	9	-	9	9	-
Nepal*	-	8	8	8	-	8	8	-
Netherlands (Holland)*	6	6	6	6	-	6	6	6
New Caledonia	-	7	7	7	-	9	9	-
New Zealand**	-	3	3	3	-	4	4	-
Nicaragua	-	-	9	9	-	9	9	9

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Niger	-	9	9	9	-	9	9	-
Nigeria*	-	9	9	9	-	9	9	9
Norfolk Island (Australia)*	-	-	3	3	-	-	-	-
Northern Ireland (United Kingdom)*	-	6	6	6	-	6	6	6
Northern Mariana Islands*	-	-	7	7	-	9	9	-
Norway*	7	7	7	7	-	8	8	8
Oman	-	9	9	9	-	9	9	9
Pakistan*	-	8	8	8	-	8	8	8
Palau	-	-	7	7	-	-	-	-
Panama*	-	9	9	9	-	9	9	9
Papua New Guinea	-	7	7	7	-	-	-	-
Paraguay	-	-	9	9	-	9	9	-
Peru*	-	-	9	9	-	9	9	9
Philippines**	-	-	1	1	-	2	2	-
Poland*	7	7	7	7	-	7	7	7
Porape (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Portugal*	8	8	8	8	-	8	8	8
Puerto Rico*	-	5	5	5	-	5	5	5
Qatar	-	9	9	9	-	9	9	9
Reunion Island	-	9	9	9	-	8	8	-
Romania	9	9	9	9	-	8	8	8
Rota (Northern Mariana Islands)*	-	-	7	7	-	9	9	-
Russia*	9	9	9	9	-	8	8	8
Rwanda	-	-	9	9	-	9	9	-
Saipan (Northern Mariana Islands)*	-	7	7	7	-	9	9	-
Samoa	-	7	7	7	-	8	8	-
San Marino	-	-	6	6	-	7	7	7
Saudi Arabia	9	9	9	9	-	9	9	9
Scotland (United Kingdom)*	-	6	6	6	-	6	6	6
Senegal	-	9	9	9	-	9	9	-
Serbia	9	9	9	9	-	9	9	-
Seychelles	-	-	9	9	-	9	9	-

International Shipments:

Visit [ups.com](https://www.ups.com)® or contact our Customer Service Representatives at 2875-1616 for information regarding international shipments, including:

- Service options
- Time in transit
- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
- UPS Terms and Conditions of Service

* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit [ups.com](https://www.ups.com)® or contact our Customer Service Representatives at 2875-1616.

UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Worldwide Zone Chart

UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Sierra Leone	-	-	9	9	-	9	9	-
Singapore [#]	1	1	1	1	-	2	2	-
Slovakia	9	9	9	9	-	8	8	8
Slovenia	9	9	9	9	-	8	8	8
Solomon Islands	-	7	7	7	-	-	-	-
South Africa*	9	9	9	9	-	9	9	9
Spain*	6	6	6	6	-	7	7	7
Sri Lanka*	-	8	8	8	-	8	8	-
St. Barthelemy	-	-	9	9	-	9	9	-
St. Christopher (St. Kitts)	-	-	9	9	-	9	9	-
St. Croix (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. John (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. Kitts and Nevis	-	9	9	9	-	9	9	9
St. Lucia	-	9	9	9	-	9	9	9
St. Maarten, St. Martin	-	-	9	9	-	9	9	-
St. Thomas (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. Vincent & the Grenadines	-	-	9	9	-	9	9	-
Suriname	-	9	9	9	-	9	9	-
Swaziland	-	-	9	9	-	9	9	-
Sweden*	7	7	7	7	-	8	8	8
Switzerland*	7	7	7	7	-	8	8	8
Tahiti (French Polynesia)	-	7	7	7	-	9	9	-
Taiwan, China**	1	1	1	1	-	3	3	-
Tanzania, United Republic of	-	-	9	9	-	8	8	-
Thailand**	1	1	1	1	-	2	2	-
Timor-Leste	-	-	7	7	-	-	-	-
Tinian (Northern Mariana Islands)*	-	-	7	7	-	9	9	-
Togo	-	-	9	9	-	9	9	-
Tonga	-	-	7	7	-	-	-	-

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Tortola (British Virgin Islands)	-	-	9	9	-	9	9	-
Trinidad & Tobago*	-	9	9	9	-	9	9	-
Truk (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Tunisia	-	9	9	9	-	-	-	-
Turkey	9	9	9	9	-	8	8	8
Turkmenistan	-	-	9	-	-	-	9	-
Turks & Caicos Islands	-	-	9	9	-	9	9	-
Tuvalu	-	-	7	7	-	-	-	-
U.S. Virgin Islands	-	-	9	9	-	9	9	-
Uganda	-	-	9	9	-	9	9	-
Ukraine*	9	9	9	9	-	9	9	-
Union Islands (St. Vincent & the Grenadines)	-	-	9	9	-	9	9	-
United Arab Emirates	9	9	9	9	-	9	9	9
United Kingdom*	6	6	6	6	-	6	6	6
United States*	5	5	5	5	-	5	5	5
Uruguay	-	-	9	9	-	9	9	-
Uzbekistan	-	-	9	9	-	9	9	-
Vanuatu	-	7	7	7	-	-	-	-
Vatican City (Italy)*	-	6	6	6	-	7	7	7
Venezuela*	-	-	9	9	-	9	9	9
Vietnam**	-	-	4	4	-	3	3	-
Virgin Gorda (British Virgin Islands)	-	-	9	9	-	9	9	-
Wales (United Kingdom)*	-	6	6	6	-	6	6	6
Wallis & Futuna Islands	-	7	7	7	-	-	-	-
Yap (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Yemen, Republic of	-	-	9	9	-	9	9	-
Zambia	-	-	9	9	-	9	9	-
Zimbabwe	-	-	9	9	-	9	9	-

International Shipments:
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* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com[®] or contact our Customer Service Representatives at 2875-1616.

UPS Worldwide Expedited is a guaranteed service in this country/territory for import/export.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export – UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau SAR, China.

UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express delivers by 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada.*

UPS Worldwide Express Plus

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus delivers by 8:00 am/8:30 am to major cities in the U.S.; 8:30 am to Canada; 9:00 am to major Asian cities, over 4,000 U.S. cities and major business centres in Europe.

Add HK\$320 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

* There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope ⁺	253	407	408	621	528	479	628	790	1,001	243
0.5	253	407	408	621	528	479	628	790	1,001	243
1.0	308	500	501	748	637	614	755	949	1,297	299
1.5	373	589	592	873	748	746	888	1,111	1,580	356
2.0	433	680	680	996	862	877	1,016	1,267	1,870	414
2.5	493	772	772	1,123	970	1,012	1,148	1,421	2,150	474
3.0	552	860	864	1,248	1,105	1,144	1,274	1,584	2,451	533
3.5	611	953	957	1,375	1,238	1,274	1,400	1,746	2,749	584
4.0	671	1,045	1,047	1,502	1,368	1,406	1,530	1,909	3,047	643
4.5	729	1,136	1,142	1,626	1,505	1,540	1,663	2,065	3,347	697
5.0	788	1,225	1,233	1,751	1,637	1,670	1,791	2,225	3,647	756

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	360	515	518	751	675	747	767	883	1,169	346
1.0	421	604	612	878	792	880	899	1,037	1,468	405
1.5	484	690	699	1,003	906	1,015	1,037	1,192	1,770	466
2.0	549	779	790	1,129	1,022	1,150	1,170	1,349	2,069	522
2.5	609	866	879	1,261	1,140	1,283	1,302	1,508	2,370	583
3.0	671	954	974	1,390	1,255	1,417	1,439	1,666	2,668	643
3.5	730	1,044	1,065	1,515	1,368	1,549	1,573	1,824	2,963	700
4.0	790	1,128	1,159	1,642	1,486	1,686	1,706	1,983	3,263	758
4.5	853	1,218	1,251	1,769	1,606	1,818	1,841	2,144	3,559	817
5.0	910	1,301	1,341	1,898	1,721	1,956	1,973	2,302	3,853	874
5.5	969	1,395	1,432	2,023	1,838	2,086	2,109	2,459	4,156	929
6.0	1,028	1,485	1,524	2,153	1,952	2,224	2,245	2,614	4,453	983
6.5	1,082	1,575	1,612	2,278	2,066	2,357	2,378	2,772	4,753	1,038
7.0	1,142	1,667	1,705	2,403	2,182	2,493	2,512	2,929	5,051	1,097
7.5	1,201	1,754	1,795	2,533	2,296	2,622	2,647	3,085	5,351	1,154
8.0	1,261	1,844	1,887	2,662	2,410	2,759	2,781	3,240	5,647	1,211
8.5	1,321	1,931	1,975	2,790	2,525	2,892	2,916	3,398	5,950	1,266
9.0	1,378	2,019	2,067	2,915	2,641	3,027	3,049	3,554	6,249	1,323
9.5	1,436	2,103	2,156	3,043	2,754	3,158	3,187	3,710	6,549	1,380
10.0	1,495	2,194	2,249	3,173	2,872	3,292	3,320	3,867	6,847	1,434
10.5	1,554	2,259	2,314	3,266	2,952	3,370	3,419	3,947	7,052	1,490
11.0	1,614	2,324	2,379	3,363	3,030	3,450	3,516	4,025	7,258	1,546
11.5	1,673	2,392	2,444	3,457	3,110	3,529	3,613	4,100	7,463	1,606
12.0	1,733	2,458	2,511	3,552	3,193	3,606	3,714	4,183	7,670	1,660
12.5	1,790	2,523	2,576	3,652	3,268	3,684	3,808	4,261	7,876	1,716
13.0	1,844	2,591	2,643	3,746	3,351	3,762	3,906	4,336	8,081	1,770
13.5	1,906	2,656	2,710	3,842	3,428	3,841	4,005	4,413	8,287	1,825
14.0	1,961	2,721	2,777	3,937	3,510	3,920	4,100	4,492	8,491	1,881
14.5	2,017	2,790	2,843	4,034	3,590	3,999	4,197	4,563	8,697	1,934
15.0	2,037	2,855	2,906	4,131	3,668	4,029	4,228	4,645	8,903	1,956
15.5	2,057	2,915	2,974	4,206	3,754	4,056	4,258	4,720	9,111	1,973
16.0	2,075	2,979	3,038	4,234	3,831	4,080	4,288	4,785	9,317	1,990
16.5	2,099	3,040	3,108	4,260	3,908	4,104	4,311	4,854	9,524	2,018
17.0	2,117	3,100	3,173	4,275	3,988	4,135	4,335	4,866	9,731	2,029
17.5	2,127	3,161	3,238	4,296	4,072	4,155	4,357	4,882	9,790	2,041
18.0	2,145	3,218	3,305	4,308	4,139	4,176	4,377	4,892	9,842	2,056
18.5	2,159	3,275	3,371	4,328	4,161	4,186	4,399	4,906	9,882	2,070
19.0	2,172	3,332	3,379	4,344	4,180	4,200	4,414	4,917	9,905	2,086
19.5	2,186	3,353	3,388	4,364	4,190	4,215	4,433	4,928	9,931	2,096
20.0	2,199	3,359	3,400	4,382	4,198	4,233	4,446	4,937	9,956	2,111

Export – UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	101	157	159	208	198	198	211	242	479	99
45-70	99	152	155	201	194	197	210	242	473	97
71-99	91	146	146	165	181	173	180	238	447	87
100-299	89	144	145	162	180	169	178	237	443	83
300 and above	85	140	140	156	172	165	174	232	435	81

UPS 10 KG Box® and UPS 25 KG Box®

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1-10	1,128	1,202	1,227	2,158	1,887	1,587	1,598	3,589	4,478	1,091
11	1,206	1,319	1,346	2,348	2,027	1,705	1,716	3,793	4,745	1,167
12	1,284	1,436	1,465	2,538	2,167	1,823	1,834	3,997	5,012	1,243
13	1,362	1,553	1,584	2,728	2,307	1,941	1,952	4,201	5,279	1,319
14	1,440	1,670	1,703	2,918	2,447	2,059	2,070	4,405	5,546	1,395
15	1,518	1,787	1,822	3,108	2,587	2,177	2,188	4,609	5,813	1,471
Above 15	Apply the UPS Worldwide Express 25 KG Box Rates									

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
16-25	1,954	2,078	2,126	3,564	3,252	2,915	2,928	4,507	7,529	1,891
26	2,035	2,201	2,253	3,762	3,399	3,044	3,058	4,673	7,822	1,971
27	2,116	2,324	2,380	3,960	3,546	3,173	3,188	4,839	8,115	2,051
28	2,197	2,447	2,507	4,158	3,693	3,302	3,318	5,005	8,408	2,131
29	2,278	2,570	2,634	4,356	3,840	3,431	3,448	5,171	8,701	2,211
30	2,359	2,693	2,761	4,554	3,987	3,560	3,578	5,337	8,994	2,291
Above 30	Apply the UPS Worldwide Express Non-Documents Rates									

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau SAR, China.

UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express, UPS Worldwide Express Saver provides delivery by end-of-day, to over 220 countries and territories worldwide.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	238	384	385	586	498	452	592	746	944	229
0.5	238	384	385	586	498	452	592	746	944	229
1.0	291	471	473	706	601	580	712	896	1,223	282
1.5	352	555	559	824	706	704	838	1,048	1,491	336
2.0	408	642	642	939	813	827	959	1,195	1,764	391
2.5	465	729	729	1,059	915	954	1,083	1,341	2,029	447
3.0	521	812	815	1,178	1,042	1,079	1,202	1,494	2,312	503
3.5	576	899	903	1,297	1,168	1,202	1,321	1,647	2,594	551
4.0	633	986	988	1,417	1,291	1,326	1,444	1,801	2,875	607
4.5	688	1,072	1,077	1,534	1,419	1,453	1,569	1,948	3,157	657
5.0	743	1,156	1,163	1,652	1,545	1,575	1,689	2,099	3,441	713

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	339	486	488	708	637	705	723	833	1,102	327
1.0	397	570	578	828	748	831	848	979	1,385	382
1.5	457	651	659	947	855	958	979	1,125	1,670	440
2.0	518	735	746	1,065	965	1,085	1,104	1,273	1,952	492
2.5	574	817	830	1,189	1,075	1,211	1,228	1,423	2,235	550
3.0	633	900	919	1,311	1,184	1,337	1,358	1,572	2,517	607
3.5	689	985	1,005	1,429	1,291	1,462	1,484	1,721	2,795	660
4.0	746	1,064	1,093	1,549	1,402	1,591	1,610	1,871	3,079	715
4.5	804	1,149	1,180	1,669	1,515	1,715	1,737	2,022	3,358	771
5.0	859	1,228	1,265	1,790	1,624	1,845	1,862	2,171	3,635	824
5.5	915	1,316	1,351	1,908	1,734	1,968	1,990	2,319	3,921	877
6.0	970	1,401	1,438	2,031	1,842	2,098	2,118	2,466	4,201	927
6.5	1,021	1,486	1,520	2,149	1,949	2,224	2,244	2,616	4,484	980
7.0	1,077	1,573	1,609	2,267	2,059	2,352	2,370	2,764	4,765	1,035
7.5	1,133	1,655	1,694	2,389	2,166	2,474	2,497	2,911	5,048	1,089
8.0	1,190	1,740	1,780	2,511	2,273	2,603	2,624	3,057	5,328	1,142
8.5	1,246	1,822	1,863	2,632	2,382	2,728	2,751	3,206	5,613	1,194
9.0	1,300	1,905	1,950	2,750	2,491	2,856	2,876	3,353	5,896	1,249
9.5	1,355	1,984	2,034	2,871	2,598	2,979	3,006	3,500	6,178	1,302
10.0	1,410	2,070	2,122	2,994	2,709	3,106	3,132	3,648	6,460	1,352
10.5	1,466	2,132	2,183	3,082	2,785	3,179	3,226	3,723	6,653	1,406
11.0	1,523	2,192	2,244	3,173	2,859	3,255	3,317	3,797	6,847	1,459
11.5	1,578	2,257	2,306	3,262	2,934	3,330	3,408	3,868	7,040	1,515
12.0	1,635	2,319	2,369	3,351	3,013	3,402	3,504	3,946	7,236	1,566
12.5	1,688	2,380	2,430	3,445	3,083	3,476	3,592	4,019	7,430	1,619
13.0	1,740	2,445	2,494	3,534	3,161	3,549	3,684	4,091	7,624	1,670
13.5	1,798	2,505	2,557	3,624	3,234	3,624	3,778	4,163	7,818	1,722
14.0	1,850	2,567	2,620	3,714	3,312	3,698	3,868	4,238	8,010	1,775
14.5	1,903	2,632	2,682	3,806	3,386	3,773	3,960	4,305	8,205	1,825
15.0	1,922	2,693	2,742	3,897	3,460	3,801	3,989	4,382	8,399	1,845
15.5	1,940	2,750	2,806	3,968	3,541	3,826	4,017	4,453	8,595	1,862
16.0	1,957	2,810	2,866	3,994	3,614	3,849	4,046	4,514	8,790	1,877
16.5	1,980	2,868	2,932	4,019	3,687	3,871	4,067	4,579	8,985	1,904
17.0	1,997	2,924	2,994	4,033	3,762	3,901	4,090	4,591	9,180	1,914
17.5	2,007	2,982	3,055	4,053	3,841	3,920	4,111	4,605	9,236	1,926
18.0	2,023	3,036	3,118	4,064	3,904	3,940	4,130	4,615	9,285	1,939
18.5	2,037	3,089	3,181	4,083	3,926	3,949	4,150	4,628	9,323	1,953
19.0	2,049	3,144	3,188	4,098	3,943	3,963	4,164	4,639	9,344	1,968
19.5	2,062	3,163	3,196	4,117	3,953	3,976	4,182	4,649	9,369	1,977
20.0	2,075	3,169	3,208	4,134	3,960	3,993	4,195	4,658	9,392	1,992

* There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	96	148	150	196	186	187	200	228	452	93
45-70	93	144	146	190	183	186	198	228	446	91
71-99	86	138	138	156	171	163	170	225	422	82
100-299	84	135	137	153	170	160	168	224	418	79
300 and above	80	132	132	147	162	155	164	218	411	77

UPS 10 KG Box® and UPS 25 KG Box®

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1-10	1,064	1,134	1,158	2,036	1,780	1,497	1,508	3,386	4,225	1,029
11	1,138	1,244	1,270	2,215	1,912	1,608	1,619	3,578	4,477	1,101
12	1,212	1,354	1,382	2,394	2,044	1,719	1,730	3,770	4,729	1,173
13	1,286	1,464	1,494	2,573	2,176	1,830	1,841	3,962	4,981	1,245
14	1,360	1,574	1,606	2,752	2,308	1,941	1,952	4,154	5,233	1,317
15	1,434	1,684	1,718	2,931	2,440	2,052	2,063	4,346	5,485	1,389
Above 15	Apply the UPS Worldwide Express Saver 25 KG Box Rates									

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
16-25	1,843	1,960	2,006	3,362	3,068	2,750	2,762	4,252	7,103	1,784
26	1,919	2,076	2,126	3,549	3,207	2,872	2,885	4,409	7,379	1,859
27	1,995	2,192	2,246	3,736	3,346	2,994	3,008	4,566	7,655	1,934
28	2,071	2,308	2,366	3,923	3,485	3,116	3,131	4,723	7,931	2,009
29	2,147	2,424	2,486	4,110	3,624	3,238	3,254	4,880	8,207	2,084
30	2,223	2,540	2,606	4,297	3,763	3,360	3,377	5,037	8,483	2,159
Above 30	Apply the UPS Worldwide Express Saver Non-Document Rates									

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:
Future Changes –
Rates, charges, service explanation, and services are subject to change without prior notice.

Export – UPS Worldwide Expedited

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau SAR, China.

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days within Asia and from Asia to major business centres in Europe and North and South America.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for export.

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	341	490	497	712	643	714	730	842	1,191	329
2.0	445	632	641	916	830	933	949	1,094	1,679	424
3.0	545	774	790	1,128	1,018	1,150	1,168	1,352	2,164	522
4.0	641	915	940	1,332	1,205	1,368	1,384	1,609	2,648	615
5.0	739	1,056	1,088	1,540	1,396	1,587	1,601	1,867	3,126	709
6.0	834	1,205	1,236	1,747	1,584	1,804	1,821	2,121	3,613	797
7.0	927	1,353	1,383	1,950	1,770	2,023	2,038	2,377	4,098	890
8.0	1,023	1,496	1,531	2,160	1,955	2,239	2,257	2,629	4,582	983
9.0	1,118	1,638	1,677	2,365	2,143	2,456	2,473	2,883	5,070	1,074
10.0	1,213	1,780	1,825	2,574	2,330	2,671	2,694	3,137	5,555	1,163
11.0	1,309	1,886	1,930	2,729	2,459	2,799	2,853	3,265	5,888	1,254
12.0	1,406	1,994	2,037	2,882	2,591	2,926	3,013	3,393	6,223	1,346
13.0	1,496	2,102	2,145	3,039	2,719	3,052	3,169	3,518	6,557	1,436
14.0	1,591	2,208	2,253	3,194	2,848	3,180	3,327	3,645	6,889	1,526
15.0	1,653	2,316	2,358	3,351	2,976	3,269	3,430	3,768	7,223	1,587
16.0	1,683	2,417	2,464	3,435	3,108	3,310	3,479	3,882	7,559	1,615
17.0	1,718	2,515	2,575	3,469	3,236	3,355	3,517	3,948	7,895	1,646
18.0	1,740	2,611	2,681	3,495	3,358	3,388	3,551	3,969	7,985	1,668
19.0	1,762	2,704	2,742	3,524	3,391	3,408	3,581	3,989	8,036	1,692
20.0	1,784	2,725	2,759	3,555	3,406	3,434	3,607	4,006	8,077	1,713
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	82	127	129	169	160	161	172	196	388	80
45-70	80	124	126	163	158	160	171	196	384	79
71-99	74	118	118	134	147	140	146	193	363	70
100-299	72	116	117	131	146	137	144	192	359	68
300 and above	69	114	114	127	139	134	141	188	353	66

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments to Macau SAR, China.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	253	261	307	416	536	543	717	963	1,005	242
0.5	253	261	307	416	536	543	717	963	1,005	242
1.0	309	333	379	509	681	699	861	1,361	1,305	299
1.5	373	432	457	599	797	847	1,013	1,681	1,590	355
2.0	435	509	531	693	919	998	1,159	1,988	1,880	412
2.5	495	583	604	803	1,034	1,150	1,309	2,287	2,163	473
3.0	554	645	677	925	1,177	1,301	1,453	2,607	2,465	533
3.5	613	703	748	1,049	1,317	1,448	1,598	2,925	2,765	585
4.0	686	766	822	1,170	1,461	1,598	1,746	3,240	3,063	664
4.5	767	828	892	1,296	1,604	1,750	1,897	3,560	3,367	736
5.0	845	890	964	1,417	1,748	1,899	2,042	3,877	3,668	817

UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express guarantees delivery by 12:00 noon or 2:00 pm to most areas in your country.*

Non-Documents

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	361	369	438	630	722	848	876	1,243	1,262	346
1.0	421	461	511	739	845	1,001	1,025	1,563	1,476	404
1.5	486	556	591	845	966	1,154	1,183	1,882	1,780	465
2.0	550	650	669	954	1,090	1,307	1,335	2,200	2,081	519
2.5	611	735	743	1,059	1,215	1,459	1,485	2,519	2,384	583
3.0	672	792	821	1,169	1,338	1,611	1,641	2,837	2,683	642
3.5	732	845	892	1,282	1,461	1,709	1,795	3,149	2,980	699
4.0	793	902	966	1,393	1,584	1,788	1,946	3,470	3,282	757
4.5	855	953	1,042	1,504	1,714	1,870	2,101	3,784	3,580	814
5.0	914	1,003	1,113	1,596	1,835	1,949	2,251	4,098	3,875	871
5.5	973	1,057	1,183	1,703	1,942	2,033	2,405	4,420	4,179	927
6.0	1,032	1,111	1,257	1,775	2,000	2,120	2,561	4,642	4,478	989
6.5	1,086	1,160	1,323	1,849	2,063	2,201	2,714	4,887	4,778	1,048
7.0	1,147	1,218	1,395	1,925	2,127	2,291	2,867	5,039	5,080	1,109
7.5	1,212	1,272	1,467	2,001	2,184	2,372	3,020	5,193	5,382	1,169
8.0	1,275	1,321	1,525	2,083	2,264	2,451	3,174	5,340	5,680	1,231
8.5	1,335	1,370	1,566	2,169	2,343	2,528	3,328	5,573	5,983	1,289
9.0	1,401	1,426	1,613	2,254	2,419	2,602	3,477	5,855	6,286	1,348
9.5	1,462	1,480	1,653	2,338	2,496	2,697	3,635	6,134	6,585	1,410
10.0	1,524	1,539	1,694	2,423	2,576	2,812	3,788	6,414	6,886	1,470
10.5	1,594	1,599	1,738	2,476	2,690	2,878	3,900	6,606	7,092	1,532
11.0	1,658	1,661	1,781	2,526	2,807	2,945	4,012	6,798	7,300	1,597
11.5	1,725	1,722	1,824	2,579	2,924	3,037	4,121	6,991	7,507	1,663
12.0	1,790	1,783	1,861	2,630	3,040	3,130	4,238	7,185	7,714	1,727
12.5	1,854	1,839	1,905	2,682	3,155	3,225	4,344	7,376	7,920	1,792
13.0	1,921	1,895	1,932	2,747	3,202	3,300	4,456	7,569	8,127	1,853
13.5	1,990	1,958	1,959	2,811	3,243	3,380	4,568	7,764	8,335	1,917
14.0	2,056	2,014	2,008	2,875	3,287	3,455	4,678	7,954	8,538	1,982
14.5	2,121	2,072	2,066	2,941	3,329	3,531	4,788	8,147	8,745	2,045
15.0	2,185	2,094	2,087	3,001	3,371	3,608	4,824	8,339	8,952	2,109
15.5	2,246	2,114	2,107	3,064	3,476	3,697	4,858	8,535	9,163	2,166
16.0	2,311	2,135	2,128	3,127	3,580	3,788	4,892	8,728	9,370	2,225
16.5	2,368	2,160	2,154	3,178	3,688	3,874	4,918	8,920	9,577	2,271
17.0	2,396	2,179	2,174	3,185	3,800	3,964	4,945	9,115	9,785	2,284
17.5	2,409	2,191	2,185	3,209	3,908	4,052	4,971	9,171	9,846	2,297
18.0	2,428	2,210	2,203	3,266	3,973	4,124	4,995	9,221	9,900	2,320
18.5	2,457	2,225	2,220	3,323	4,041	4,197	5,019	9,258	9,938	2,341
19.0	2,470	2,240	2,233	3,380	4,106	4,274	5,037	9,278	9,961	2,360
19.5	2,488	2,255	2,247	3,397	4,116	4,288	5,057	9,303	9,986	2,370
20.0	2,504	2,267	2,262	3,407	4,151	4,297	5,073	9,325	10,012	2,389

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments to Macau SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	115	105	104	160	201	199	241	453	482	112
45-70	113	104	104	155	194	196	199	442	475	108
71-99	104	95	97	146	189	190	164	428	450	100
100-299	100	91	94	144	187	186	163	414	446	94
300 and above	95	88	90	140	186	185	158	407	437	91

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments to Macau SAR, China.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope ⁺	239	247	290	392	506	513	676	909	949	228
0.5	239	247	290	392	506	513	676	909	949	228
1.0	292	314	358	480	642	659	812	1,284	1,231	282
1.5	352	407	431	565	752	799	955	1,586	1,500	335
2.0	410	480	501	654	867	941	1,093	1,876	1,774	389
2.5	467	550	570	757	976	1,085	1,235	2,158	2,041	446
3.0	522	609	639	872	1,111	1,228	1,371	2,459	2,325	503
3.5	578	663	705	990	1,242	1,366	1,508	2,760	2,608	551
4.0	647	723	775	1,104	1,378	1,508	1,647	3,057	2,890	627
4.5	724	781	841	1,222	1,513	1,651	1,790	3,358	3,176	695
5.0	797	840	909	1,337	1,649	1,791	1,927	3,658	3,460	771

UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express, UPS Worldwide Express Saver provides delivery by end-of-day.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	340	348	414	595	682	800	826	1,173	1,191	326
1.0	397	435	482	697	797	945	967	1,474	1,393	381
1.5	459	524	558	797	912	1,089	1,116	1,776	1,679	438
2.0	519	613	631	900	1,028	1,233	1,259	2,075	1,964	490
2.5	576	694	701	999	1,146	1,376	1,401	2,377	2,249	550
3.0	634	747	774	1,103	1,263	1,520	1,548	2,676	2,531	605
3.5	690	797	841	1,209	1,378	1,612	1,693	2,971	2,811	659
4.0	749	851	911	1,314	1,495	1,687	1,836	3,274	3,097	714
4.5	807	899	983	1,418	1,617	1,764	1,982	3,570	3,378	768
5.0	863	947	1,050	1,506	1,731	1,838	2,124	3,866	3,656	822
5.5	918	997	1,116	1,607	1,832	1,918	2,269	4,170	3,942	875
6.0	974	1,048	1,186	1,675	1,886	2,000	2,416	4,379	4,224	933
6.5	1,024	1,094	1,248	1,745	1,946	2,076	2,560	4,611	4,508	989
7.0	1,082	1,149	1,316	1,816	2,006	2,162	2,704	4,753	4,792	1,046
7.5	1,144	1,200	1,384	1,888	2,061	2,238	2,849	4,899	5,077	1,103
8.0	1,203	1,246	1,439	1,966	2,136	2,312	2,994	5,038	5,359	1,161
8.5	1,259	1,292	1,478	2,046	2,211	2,384	3,139	5,258	5,644	1,216
9.0	1,321	1,345	1,522	2,126	2,282	2,454	3,281	5,524	5,930	1,272
9.5	1,380	1,396	1,559	2,206	2,355	2,544	3,429	5,787	6,213	1,330
10.0	1,438	1,452	1,598	2,285	2,430	2,653	3,573	6,051	6,496	1,387
10.5	1,503	1,509	1,639	2,336	2,538	2,715	3,679	6,232	6,690	1,445
11.0	1,564	1,567	1,680	2,383	2,648	2,779	3,785	6,413	6,887	1,507
11.5	1,627	1,624	1,721	2,433	2,758	2,865	3,888	6,596	7,082	1,569
12.0	1,689	1,682	1,756	2,481	2,868	2,953	3,998	6,778	7,277	1,630
12.5	1,749	1,735	1,798	2,530	2,977	3,043	4,098	6,958	7,471	1,691
13.0	1,813	1,788	1,822	2,591	3,021	3,114	4,204	7,141	7,667	1,748
13.5	1,877	1,847	1,848	2,652	3,059	3,189	4,309	7,324	7,863	1,808
14.0	1,940	1,900	1,894	2,712	3,101	3,259	4,414	7,503	8,055	1,870
14.5	2,001	1,955	1,949	2,774	3,140	3,331	4,517	7,686	8,250	1,929
15.0	2,061	1,975	1,969	2,831	3,180	3,403	4,551	7,867	8,446	1,989
15.5	2,118	1,995	1,988	2,891	3,280	3,487	4,583	8,052	8,644	2,043
16.0	2,180	2,014	2,008	2,950	3,377	3,573	4,615	8,234	8,839	2,099
16.5	2,234	2,038	2,032	2,998	3,480	3,654	4,640	8,416	9,035	2,142
17.0	2,261	2,056	2,051	3,005	3,584	3,739	4,666	8,599	9,231	2,155
17.5	2,272	2,067	2,061	3,027	3,687	3,822	4,689	8,652	9,289	2,167
18.0	2,291	2,085	2,079	3,081	3,748	3,890	4,712	8,699	9,339	2,188
18.5	2,318	2,099	2,095	3,135	3,812	3,959	4,734	8,734	9,376	2,209
19.0	2,331	2,113	2,107	3,189	3,873	4,032	4,752	8,752	9,397	2,226
19.5	2,347	2,127	2,120	3,205	3,883	4,045	4,771	8,776	9,421	2,236
20.0	2,362	2,139	2,134	3,214	3,916	4,054	4,786	8,798	9,446	2,254

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

⁺ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments to Macau SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	109	99	98	151	189	187	227	427	455	106
45-70	107	98	98	146	183	185	187	417	449	102
71-99	98	89	92	138	179	179	155	403	425	95
100-299	95	86	88	136	177	176	154	391	421	88
300 and above	89	83	85	132	175	174	149	384	412	86

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Expedited

Rates shown are in Hong Kong Dollars and apply to shipments to Macau SAR, China.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	356	388	431	624	702	839	843	1,343	1,246	344
2.0	461	548	567	808	896	1,085	1,091	1,888	1,751	437
3.0	561	658	684	973	1,087	1,320	1,333	2,435	2,259	535
4.0	654	747	799	1,150	1,280	1,461	1,578	2,982	2,765	627
5.0	753	825	914	1,311	1,500	1,585	1,824	3,512	3,288	716
6.0	845	911	1,032	1,456	1,632	1,721	2,065	3,962	3,783	812
7.0	943	997	1,142	1,578	1,729	1,858	2,310	4,245	4,278	907
8.0	1,043	1,079	1,246	1,703	1,839	1,986	2,554	4,531	4,820	1,002
9.0	1,144	1,164	1,315	1,838	1,960	2,107	2,796	4,958	5,324	1,101
10.0	1,246	1,255	1,381	1,975	2,088	2,274	3,036	5,423	5,822	1,199
11.0	1,347	1,354	1,450	2,056	2,271	2,374	3,214	5,748	6,172	1,301
12.0	1,451	1,445	1,509	2,134	2,446	2,563	3,393	6,073	6,521	1,400
13.0	1,555	1,534	1,565	2,223	2,623	2,694	3,623	6,398	6,867	1,498
14.0	1,660	1,626	1,622	2,322	2,690	2,809	3,768	6,722	7,218	1,599
15.0	1,762	1,687	1,682	2,417	2,752	2,908	3,890	7,049	7,567	1,697
16.0	1,860	1,717	1,710	2,515	2,917	3,099	3,945	7,171	7,698	1,789
17.0	1,925	1,751	1,747	2,560	3,094	3,213	3,982	7,405	7,911	1,835
18.0	1,955	1,777	1,773	2,629	3,237	3,324	4,015	7,468	7,968	1,870
19.0	1,986	1,800	1,795	2,717	3,342	3,439	4,044	7,498	8,015	1,896
20.0	2,029	1,857	1,861	2,843	3,387	3,484	4,095	7,581	8,139	1,957
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	99	87	87	134	163	162	199	372	389	96
45-70	94	86	86	128	157	159	160	361	387	92
71-99	84	78	80	120	153	154	130	348	355	81
100-299	82	75	76	118	151	152	130	337	352	79
300 and above	78	72	73	113	149	149	125	325	346	74

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import.

In some instances, shipments may be more economically charged if rated at a higher billable weight than the actual billable weight ("Deficit Weight Billing", or "DWB"). The UPS billing system will compute both amounts using the gross shipping rates and take the lower of the two before applying any customised incentives to finalise the charges. DWB is applied by default. If you encounter any billing issues due to DWB and/or wish to opt out of DWB for actual billable weight of the shipment to be charged in all instances, please contact your sales representative.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Billable Weight:

Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies. Different rules apply depending on the service selected.

Actual weight is the weight of the package rounded up to the next half kilogram.

Dimensional weight considers density, which is the amount of space a package occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the package's actual or dimensional weight.

Note:

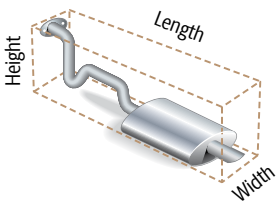
Packages that exceed UPS weight and size limit are not accepted for transportation. Contact our Customer Service Representatives for details.

In instances where the shipment's weight (either actual or dimensional) computed by the UPS billing system is greater than the weight declared by you, the UPS billing system will apply such computed weight as the billable weight to determine the applicable rate for billing purposes.

Irregularly-shaped Packages

Measure boxes or containers that are not rectangular to determine dimensional weight and whether the package is within maximum limits.

Treat the irregularly-shaped package as if it is in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



Step 1

Determine the Actual Weight:

Use a scale to determine the weight of the package. Increase fractions of a weight to the next half kilogram.

Step 2

Determine the Dimensional Weight*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each package.

Divide the cubic size of the package by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

Step 3

Select the Proper Zone:

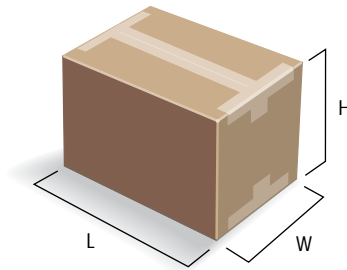
Locate the appropriate zone for the shipment in the zone chart on pages 6 to 9.

$$\left[\begin{array}{l} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



Step 4

Determine the Shipment Weight:

Rates for multiple-piece shipments**, which include UPS Express Paks and packages shipped to a single receiver on the same day, are based on the total shipment weight of an individual shipment. This means substantial savings over single-piece rates. To determine a shipment's total billable weight, use the greater of each package's actual or dimensional weight.

Additional Information: Weight and Size Limits

- Maximum weight per package is 70 kg.
- Maximum length per package is 274 cm.
- Maximum size per package is 419 cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

Freight Collect Shipment
Some destination countries do not offer Freight Collect service. Contact our Customer Service Representatives for details.

Shipping charges will be reversed to the shipper if the consignee refuses to make payment.

* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Dimensional weight applies to all international shipments except shipments using UPS Express Envelope, UPS 10 KG Box® and UPS 25 KG Box®.

** Multiple-piece shipment refers to a shipment consisting of packages and/or documents sent via a single waybill number.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Terms and Conditions of Service

Effective December 25, 2022

THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INsofar AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure, Worldwide Parcel Delivery Limited ("UPS") is engaged in the international transportation of small packages (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at [ups.com](https://www.ups.com)[®] and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on May 19, 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centres.

Commodities Handled and Restrictions on Service

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) No service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms (or 150 lbs) or exceed 274 centimetres (or 108 inches) in length or a total of 400 centimetres (or 157 inches) in length and girth combined. UPS Worldwide Express Freight Services shipments that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at https://www.ups.com/assets/resources/media/wwef_max_dim.pdf, will not be accepted for transportation and will be returned to sender if found in the UPS system.
- (ii) No service shall be rendered in the transportation of any packages or articles with an actual value in excess of USD 50,000 per package (or the local currency equivalent); or USD 100,000 per pallet for UPS Worldwide Express Freight Services shipments (or the local currency equivalent).
- (iii) No service shall be rendered in the transportation of packages or pallets containing any prohibited article listed on the UPS website ([ups.com](https://www.ups.com)[®]), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders), and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.
- (iv) UPS does not regularly provide service for shipments containing live animals. UPS will only accept live animal shipments on an exception basis. Transportation for shipments containing live animals is limited, must be prearranged, and as with all other shipments, will be provided only according to the terms and conditions contained in the UPS Rate and Service Guide.
- (v) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.
- (vi) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited. Prohibited articles found in the UPS network or restricted articles not properly prepared in accordance with presiding regulations are subject to an additional prohibited item fee. UPS reserves the right in its sole and unlimited discretion to dispose, submit to authorities or return such packages to the shipper at the shipper's expense. Such charges apply in addition to all other applicable charges including all disposal fees.

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The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

Large Package Surcharge

An additional charge applies for packages that are considered large. A package is considered a "Large Package" when its length plus girth [(2 X width) + (2 X height)] combined exceeds 300 centimetres (118 inches), but does not exceed the maximum UPS size of 400 centimetres (157 inches). Large Packages shipped are subject to a minimum billable weight of 40 kilograms (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Charges

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- (i) Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam);
- (ii) Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- (iii) Any package with the longest side exceeding 122 centimeters (or 48 inches) or its second-longest side exceeding 76 centimeters (or 30 inches);
- (iv) Any package with an actual weight greater than 32 kilograms (or 70 pounds); and
- (v) Each package, excluding UPS Worldwide Express Freight Services shipments, where the average weight per package is greater than 32 kilograms (or 70 pounds) and the weight for each package is not specified in the UPS Shipping System used.

UPS reserves the right to assess the charge for any package that, in UPS's sole discretion, requires special handling.

Timely Upload of PLD

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to Paperless Invoice Service and Service Guarantee. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

By including the email address of the Consignee or associated addressee in PLD for a Shipment ("PLD Email Address(es)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The Shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such Shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law and that (ii) the PLD Email Address(es) is accurate and is controlled by the Consignee or associated addressee for the Shipment with which it is associated. The Shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liability, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

UPS Paperless Invoice Service

UPS Paperless Invoice Service provides shippers with the option of having electronic commercial invoices, which reflect their sale transactions of merchandise, prepared for them. This service would help shippers to expedite customs clearance of their international shipments and it is available to shippers who register with UPS in advance of shipping.

By using UPS Paperless Invoice service, the shipper authorises UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers necessary to expedite in accordance with law the export and customs clearance of international shipments.

All commercial invoice information must be provided by the shipper, to ensure the accuracy and completeness of the Paperless Invoice. Timely upload of Package Level Details (PLD) by shippers is also required for use of this service. PLD includes, but is not limited to, the consignee's full name, complete delivery address and shipment dimensions and weight. If timely upload of PLD is not provided, certain UPS services are unavailable. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

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UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice, and create a Print Import Label or Electronic Import Label to provide to the sender of the shipment. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control shipment as set forth in the UPS Rates in effect at the time the charge is applied.

UPS Import Control is available only for shipments processed through WorldShip, UPS CampusShip, UPS Internet Shipping, and UPS Developer Kit.

UPS Import Control is not available for Hazardous Materials shipments requiring shipping papers, firearms, shipments requiring Delivery Confirmation Adult Signature Required service or UPS Worldwide Express Freight Services shipments. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control package is USD 50,000; provided that for any UPS Import Control package with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the package to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to USD 1,000.

Print Return Label; Electronic Return Label

Shipments can be returned from an address using Print Return, or Electronic Return Labels.

The maximum actual or declared value for each domestic Print Return Label, or Electronic Return Label shipment is USD 1,000 per package or pallet.

The maximum actual or declared value for each international Print Return Label, or Electronic Return Label shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any such shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package or pallet is limited to USD 1,000.

Upon delivery, a shipment returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print Return Label, and Electronic Return Label shipment will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

Deliveries Attempted Three Times Without Extra Charge

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight Services shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a package or shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.

Special Handling of Undeliverable Packages; Refused Package Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the package is refused by the shipper, or the package cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the package thereafter at any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a package refused by the shipper on return.

Refusal and Suspension of Service

If it comes to the attention of UPS that any package does not meet any of the above restrictions or conditions, UPS may refuse to transport the relevant package (or any shipment of which it is a part of) and, if carriage is in progress, UPS may suspend carriage and hold the package. UPS further reserves the right to deal with such a shipment in any manner in its sole discretion and solely at the shipper's risk and expense, including but not limited to, returning the shipment to the shipper, submitting the shipment to government authorities, or disposing of such shipment.

Terms and Conditions of Service

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UPS also reserves the right to refuse to provide service, among other reasons, for any package which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other package or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any package or to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any package or shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a package does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a package by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any package, the contents of which UPS is not authorised to accept, which UPS states it will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any transportation charges shall not be entitled to a refund. Acceptance for carriage of any package or shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com®.

Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is *not* a guarantee that an item is sufficiently packaged for transportation.

When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

UPS Worldwide Express Freight Services shipments must be palletised, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

Right of Inspection

UPS reserves the right, but is not required, to open and inspect any package tendered to it for transportation.

In addition, UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false, fraudulent statements, or consigning explosives or explosives devices without lawful authority.

Provisions for Customs Clearance of International Shipments

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.

Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance subject to any conditions stipulated in the effective UPS Rate and Service Guide. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the package and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at ups.com® and upon request at the local UPS office.

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Demand Surcharge

One or more Demand Surcharge will apply to certain packages tendered to UPS for shipment during a peak or high demand period, based on service level and package characteristics. Details regarding the application of Demand Surcharge and peak or high demand periods are set forth at www.ups.com/rates/mo.

Demand Surcharge apply cumulatively if a package meets more than one of the specified criteria. Demand Surcharge apply in addition to any other applicable charges. No waiver, discount, or reduction of any type to the Demand Surcharge shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to the Demand Surcharge.

Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

UPS shall have a general and continuing lien on any and all shipments for which services are being provided by UPS that come into UPS's actual or constructive possession or control for monies owed to UPS with regard to the shipment on which the lien is claimed and/or any and all prior shipment(s).

Missing/Invalid Account Number or Refusal Fee

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

Interruption of Service

If UPS is unable to start or continue with carriage of the shipper's package or shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any

interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, and adverse weather conditions.

UPS Service Guarantee

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website (ups.com) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages in a multiple package shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

The Service Guarantee does not apply where late delivery results from non-compliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The UPS Service Guarantee does not apply to (i) packages or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits; (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits; (iv) any shipments containing International Dangerous Goods (IDG), or (v) shipments without timely upload of PLD. For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.

UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

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(Continued)

Billing Options

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

Bill Shipping Charges to:

- (a) Shipper – The shipper pays all shipping charges.
- (b) Receiver – The receiver pays all shipping charges.
- (c) Third Party – The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Bill Duties and Taxes to:

- (a) Shipper – The shipper pays all duties and taxes.
- (b) Receiver – The receiver pays all duties and taxes.
- (c) Third Party – The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package sent to or from any international destination or origin.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

Responsibility For Loss or Damage

Where Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw on October 12, 1929 (and any amendments thereto, including the Additional Protocol No.4 signed at Montreal on September 1975, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, May 28, 1999)) or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience collectively referred to as "Convention Rules") or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

Where Convention Rules or other mandatory national laws do not apply, UPS will only be liable for failure to act with reasonable care and skill and its liability shall be exclusively governed by these terms and (save in the case of personal injury or death) limited to proven damages up to an amount not exceeding USD 100.00 per shipment, or per pallet in a UPS Worldwide Express Freight Services shipment, unless a higher value has been declared by the shipper as hereafter provided. If the claimant (or any person from whom he derives his right to claim) has caused or contributed to any loss, damage or delay to a shipment or package, any liability UPS may incur in respect thereof (limited as above) may be reduced or extinguished in accordance with the law applicable to such contributory negligence.

The shipper may increase UPS's liability limit up to the actual value of the shipment by declaring a higher value for carriage and paying an additional charge as stated in the Rate and Service Guide. The declared value for carriage shall not exceed the actual value of the shipment or the actual value limits specified in the Commodities Handled and Restrictions on Service clause, whichever is lower.

Specifically for permitted shipments of jewelry, unset precious stones, and industrial diamonds, the declared value (and consequently UPS's liability limit for such shipments) shall not exceed the actual value of the shipment and is subject to a further maximum limit of USD 1,000 per package or pallet (or the local currency equivalent) or USD 2,500 per package or per pallet (or the local currency equivalent) if such a shipment is tendered from eligible origins to eligible destinations set forth at ups.com/jewelry.

UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

UPS shall not be liable or responsible for loss or damage due to causes beyond UPS's control, including but not limited to: acts of God, natural disasters, war risks, acts of terrorism, hijacking, robbery, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), pandemic, epidemic, or other public health conditions, disruption or failure of communication and information systems, or adverse weather conditions.

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route shipment of a package after tender to UPS.

Claims Procedure

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days of delivery in the case of damage (including partial loss of a shipment) and in the case of delay within 21 days of delivery. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.

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Effective December 25, 2022

(Continued)

Data Protection

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shipment is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at <https://www.ups.com/content/mo/en/resources/ship/terms/privacy.html> (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

The shipper agrees that by including the e-mail address of the consignee in PLD for a shipment, ("PLD Email Address(es)"), the shipper acknowledges and agrees that UPS may send notifications related to the delivery of such shipment to the shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice. The shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice and that (ii) the PLD Email Address(es) is accurate and is controlled by the consignee or associated addressee for the shipment. The shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liabilities, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

Entire Agreement

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website ([ups.com](https://www.ups.com)[®]). The effective UPS Rate and Service Guide and the description of UPS Services at [ups.com](https://www.ups.com)[®], which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

Severability

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

Governing Law

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.

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