



2020 UPS® Rate and Service Guide

Daily Rates

Hong Kong SAR, China
Effective December 29, 2019

ups.com®
2735-3535

UPS Gets The Job Done.

As a global leader in logistics, UPS guaranteed on-time package and freight shipments are just a few of the many deliveries that we make every business day. We also deliver:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.

All of this helps make the best delivery of all possible — your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about what we can deliver for your business, visit [ups.com/solutions/hk](https://www.ups.com/solutions/hk).

UPS International Shipping Services

PACKAGE

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Worldwide Express Plus®	Guaranteed morning delivery by: <ul style="list-style-type: none"> • 8:00 am/ 8:30 am to major cities in the U.S. • 8:30 am to Canada • 9:00 am to major Asian cities, over 4,000 U.S. cities, and major business centres in Europe • 9:00 am or 11:00 am from worldwide to selected destinations in your country 	To major cities in the U.S., Europe and Asia	<ul style="list-style-type: none"> • Ideal for urgent shipments • Priority handling • UPS 10 KG Box® and UPS 25 KG Box® are available for this service
UPS Worldwide Express®	Guaranteed time-definite delivery by: <ul style="list-style-type: none"> • 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada • 12:00 noon or 2:00 pm to most areas in your country 	To the U.S., major cities in Canada, Europe and Asia, and selected areas in the Americas	<ul style="list-style-type: none"> • UPS 10 KG Box and UPS 25 KG Box are available for this service
UPS Worldwide Express Freight® Midday	<ul style="list-style-type: none"> • Guaranteed time-definite delivery by 12:00 noon or 2:00 pm, within 1-3 business days, depending on destinations 	To more than 30 countries and territories worldwide	<ul style="list-style-type: none"> • Door-to-door and non door-to-door options are available • For palletised shipments of more than 70 kg
UPS Worldwide Express Freight®	<ul style="list-style-type: none"> • Guaranteed delivery by end-of-day, within 1-3 business days, depending on destinations 	To more than 60 countries and territories worldwide	<ul style="list-style-type: none"> • Door-to-door and non door-to-door options are available • For palletised shipments of more than 70 kg
UPS Worldwide Express Saver®	<ul style="list-style-type: none"> • Guaranteed delivery by end-of-day, to over 220 countries and territories worldwide 	To over 220 countries and territories worldwide	<ul style="list-style-type: none"> • An economical alternative to UPS Express for speedy and reliable service • UPS 10 KG Box and UPS 25 KG Box are available for this service
3-5 DAYS			
UPS Worldwide Expedited®	<ul style="list-style-type: none"> • Delivery in as little as three business days within Asia, and from Asia to major business centres in Europe, and North and South America 	Within Asia, and from Asia to major business centres in Europe, and North and South America. Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import/export	<ul style="list-style-type: none"> • An economical option for less time-critical shipments • Day-definite, time-in-transit lets you plan delivery schedule • Supported by a money-back guarantee for selected countries/territories

AIR FREIGHT

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Air Freight Premium Direct®	<ul style="list-style-type: none"> • Day-specific scheduling, door-to-door service, with delivery within 1-3 days 	Available in more than 50 countries and territories	<ul style="list-style-type: none"> • Ideal for shipments over 70 kg • Convenient and easy shipment processing for palletised and non-palletised freight • Door-to-door service with routine customs clearance included
UPS Air Freight Direct®	<ul style="list-style-type: none"> • Day-specific scheduling, airport-to-airport service, with delivery within 1-3 days 	Covers nearly every location worldwide	<ul style="list-style-type: none"> • Ideal for shipments over 70 kg • Convenient and easy shipment processing for palletised and non-palletised freight • Optional services include collection, delivery and customs clearance
3-5 DAYS			
UPS Air Freight Consolidated®	<ul style="list-style-type: none"> • Day-specific scheduling, airport-to-airport service, with delivery within 3-5 days 	Worldwide	<ul style="list-style-type: none"> • Ideal for shipments over 70 kg • Convenient and easy shipment processing for palletised and non-palletised freight • Optional services include collection, delivery, and customs clearance

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

Determine the Weight and Size

UPS Express Services

Billable Weight:

Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies. Different rules apply depending on the service selected.

Actual weight is the weight of the package rounded up to the next half kilogram.

Dimensional weight considers density, which is the amount of space a package occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the package's actual or dimensional weight.

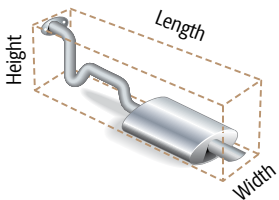
Note:

Packages that exceed UPS weight and size limit are not accepted for transportation. Contact our Customer Service Representatives for details.

Irregularly-shaped Packages

Measure boxes or containers that are not rectangular to determine dimensional weight and whether the package is within maximum limits.

Treat the irregularly-shaped package as if it is in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



Step 1

Determine the Actual Weight:

Use a scale to determine the weight of the package. Increase fractions of a weight to the next half kilogram.

Step 2

Determine the Dimensional Weight*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each package.

Divide the cubic size of the package by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

Step 3

Select the Proper Zone:

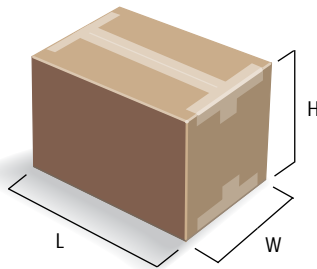
Locate the appropriate zone for the shipment in the zone chart on pages 9 to 12.

$$\left[\begin{array}{l} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



Step 4

Determine the Shipment Weight:

Rates for multiple-piece shipments**, which include UPS Express Paks and packages shipped to a single receiver on the same day, are based on the total shipment weight of an individual shipment. This means substantial savings over single-piece rates. To determine a shipment's total billable weight, use the greater of each package's actual or dimensional weight.

Additional Information: Weight and Size Limits

- Maximum weight per package is 70 kg.
- Maximum length per package is 274 cm.
- Maximum size per package is 400 cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

Freight Collect Shipment

Some destination countries do not offer Freight Collect service. Contact our Customer Service Representatives for details.

Shipping charges will be reversed to the shipper if the consignee refuses to make payment.

* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Dimensional weight applies to all international shipments except shipments using UPS Express Envelope, UPS 10 KG Box® and UPS 25 KG Box®.

** Multiple-piece shipment refers to a shipment consisting of packages and/or documents sent via a single waybill number.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Determine the Weight and Size

UPS Worldwide Express Freight Services

Billable Weight:

Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies.

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

Dimensional weight considers pallet density, which is the amount of space a pallet occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of pallet's actual or dimensional weight. A minimal rate may apply.

Step 1

Determine the Actual Weight:

Actual weight is the weight of the items on the pallet and the weight of the pallet rounded up to the next half kilogram.

Step 2

Determine the Dimensional Weight*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each pallet.

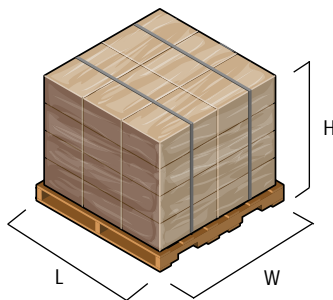
Divide the cubic size of the pallet by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

$$\left[\begin{array}{c} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



Step 3

Determine the Billable Weight:

Compare the pallet's actual weight to the dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-pallet shipments, add up each pallet's billable weight to determine the shipment billable weight.

Billable Weight Calculation

e.g.: A customer has a shipment of three pallets weighing 50 kg, 400 kg and 300 kg. All pallets are the same size with the following dimensions: 122 cm x 102 cm x 150 cm

1. Determine the Actual Weight

Actual Weight:
50 kg + 400 kg + 300 kg
= 750 kg

2. Determine Dimensional Weight

Pallet Dimensional Weight:
(122 cm x 102 cm x 150 cm) / 5,000
= 373.5 kg

Shipment Dimensional Weight:
373.5 kg + 373.5 kg + 373.5 kg
= 1,120.5 kg

3. Determine Billable Weight

Shipment's Billable Weight:
373.5 kg + 400 kg + 373.5 kg
= 1,147 kg

* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Note:

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Services with Additional Charges

Contractual

International Dangerous Goods

Dangerous goods are articles or substances which are capable of posing a significant risk to health, safety or property if not handled and shipped in a proper manner. There are various laws, regulations and rules governing the transportation of dangerous goods across international borders.

UPS offers a contractual service which ensures that your dangerous goods shipments are handled and shipped in accordance with international and domestic regulations via our global network.

The accessible* and inaccessible** classification applies, depending on Dangerous Goods class.

Type of Service	Surcharge (whichever is greater)	
	Accessible Dangerous Goods	Inaccessible Dangerous Goods
<ul style="list-style-type: none"> • UPS Worldwide Express® • UPS Worldwide Express Saver® • UPS Worldwide Expedited® 	HK\$995 per shipment or HK\$91 per package	HK\$663 per shipment or HK\$60 per package
<ul style="list-style-type: none"> • UPS Worldwide Express Freight Services 	HK\$995 per shipment or HK\$14 per kg	HK\$663 per shipment or HK\$9.30 per kg

For a detailed listing of UPS acceptable classes and commodities of dangerous goods, please contact our Customer Service Representatives.

Surcharge for Non-Compliance

UPS will, at its sole discretion, and whether or not the UPS International Dangerous Goods programme applies, charge a surcharge of HK\$60 per package or HK\$663 per shipment, whichever is higher, for any costs, expenses, damages or losses, including but not limited to the expense of returning the shipment to Shipper and any additional administrative cost incurred by UPS in connection with any incidence of non-compliance*.

This surcharge is without prejudice to any other relief or remedy UPS is entitled to.

Dry Ice

International shipments containing Dry Ice (Carbon Dioxide, solid) refrigerating Hazardous or non-Hazardous Materials require either an International Dangerous Goods (IDG) or an International Special Commodities (ISC) contract. A surcharge of HK\$39 will apply per package or pallet. Dry Ice must be packed in packagings designed and constructed to permit the release of Carbon Dioxide gas to prevent a buildup of pressure that could rupture the packagings. Prepare and process these packages through WorldShip® or UPS CampusShip® shipping systems, UPS® Developer Kit or an approved UPS Ready® solution. For a detailed listing of countries that are able to import or export Dry Ice, please contact our Customer Service Representatives.

* Accessible Dangerous Goods: Class 1.4 Explosives, Class 2.1 Flammable Gas, Class 2.2 Non-Flammable Gas in Cargo Aircraft Only (CAO) quantities, Class 3 Flammable Liquid, Class 4 Flammable Solid, Dangerous When Wet, Class 5 Oxidisers and Organic Peroxides and Class 8 Corrosives.

** Inaccessible Dangerous Goods: Class 2.2 Non-Flammable Gas in Passenger (PAX) and Limited (LQ) quantities, Class 6 Toxic and Infectious Substances, Class 7 Radioactive Material and Class 9 Miscellaneous Dangerous Substances.

+ "Non-compliance" shall include but not be limited to (a) non-compliance with any UPS shipping requirements or procedures; or any applicable laws or regulations governing air transport including but not limited to the International Air Transport Association regulations; and (b) any mis-declaration, under-declaration and falsification made; and (c) any breach of or non-compliance with applicable UPS instructions in relation to packing, labelling, marking, handling, declaration and documentation and any process, in connection with and applicable to the content of the shipments.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

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Services with Additional Charges

Non-Contractual

Declared Value Charge

For each shipment over HK\$777, you may purchase additional coverage against loss or damage at HK\$16.30 for each additional HK\$777 or fraction thereof. Charges for declared value can be billed to the shipper, the receiver, or to a third party.

Saturday Processing Fee (U.S.-origin shipments)

UPS accepts UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® shipments in the U.S. for export to selected destination countries on a Saturday. Shipments accepted on a Saturday will be delivered one day sooner than shipments accepted on a Monday. Importers using UPS Import Control may schedule a Saturday pickup of their U.S. shipments, or have their U.S. shippers tender the shipments to authorised UPS centres and retail locations on a Saturday. A fee of HK\$125 per shipment will be assessed for this service. The fee will continue to apply when a Saturday pickup is scheduled but nothing is shipped.

Saturday Delivery

Delivery of shipments is available at an additional charge of HK\$110 for each UPS Express Envelope or each shipment of UPS Express Paks and packages. For Freight Collect shipments, the charge will be billed to the consignee.

UPS Worldwide Express Freight Services provides Saturday Delivery to select destinations in the U.S. and Canada for an additional charge of HK\$1,705 per shipment.

Undeliverable Package Return Charge

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. Applicable transportation costs plus a HK\$78 surcharge per undeliverable shipment apply to any return, at the shipper's expense.

Direct Delivery Only

Direct Delivery Only shipments are only delivered to the address on the shipping label and may not be rerouted, redirected or delivered to an alternate address. The shipments are eligible for Hold for Pickup at UPS Customer Centre, Reschedule Delivery and Return to Sender. This service is available for residential and commercial shipments. A fee of HK\$17 applies to each package in the shipment.

UPS Returns®*

To meet a range of reverse logistics needs and simplify the process of collecting customer returns, UPS offers a variety of returns services. You generate a return label for your customer, or UPS provides your customer with a label via e-mail or mail. The UPS Returns services available are:

Print Return Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.
Fee: HK\$8

Electronic Return Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.
Fee: HK\$12

Print and Mail Return Label

UPS prints the label upon your request and mails it to your customer, who applies the label to the package.
Fee: HK\$22

UPS Returns Plus**

UPS brings the return label to your customer's pickup location when we pick up the return package.

1 UPS Pickup Attempt

If the package cannot be picked up on the first attempt, we will leave the return label at the pickup location.
Fee: HK\$35

3 UPS Pickup Attempts

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the return label will be returned.
Fee: HK\$51

* Only available for customers using a UPS compliant shipping system that produces a smart label.

+ Not available for pickup in Asia.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

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Other Additional Charges

Address Correction

An additional charge of HK\$94 per package or a maximum of HK\$273 per shipment may be billed to the shipper for unsuccessful delivery because of an incorrect address, or if addressed to a P.O. Box.

Residential Surcharge

UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge of HK\$26 per shipment applies. UPS Worldwide Express Freight Services will be charged at HK\$853 per shipment.

Extended Area Surcharge

UPS provides a collection delivery service in extended areas as well as urban areas. An additional charge of HK\$202 per shipment or HK\$4 per kg applies, whichever is greater, for shipments collected or delivered in an extended area. For a copy of the Extended Area Surcharge points, please download from ups.com/hk.

Remote Area Surcharge

A charge of HK\$226 per shipment or HK\$4.50 per kg applies, whichever is greater, for delivery to or collection from an area beyond UPS extended areas which are less accessible for pickups and deliveries. For a copy of the Remote Area Surcharge points, please download from ups.com/hk.

Currency Conversion

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Centre Banks, plus an exchange fee equal to 0.75% of the amount converted.

Duty/Tax Forwarding Surcharge

When the "Duty/Tax Forwarding Surcharge" billing option is selected, a HK\$125 surcharge will be billed to the shipper.

Bill Receiver/Freight Collect Refusal Fee

An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A fee of HK\$80 per shipment will be charged for international shipments with an invalid account number.

Look-up Surcharge

For every international shipment with a missing or invalid account number, for the bill-to party, UPS will perform a "look-up" by tracing the correct account number or creating a temporary account to bill the consignee or third party. A fee of HK\$8 per shipment will be billed to the shipper for every "look-up" service performed.

Customs Brokerage Charges

UPS provides customs brokerage service at no additional charge for routine customs clearance (including formal entries for shipments of up to five tariff lines). Additional charges may apply for complex customs clearance procedures and consolidated clearance requirements. For more information, contact our Customer Service Representatives.

Disbursement Fee

In order to expedite customs clearance, UPS may advance duty and taxes on a customer's behalf. A Disbursement Fee based on the amount advanced will be assessed and billed. The Disbursement Fee for importation into Hong Kong SAR, China will be 2% of the import duties and taxes, subject to a minimum of HK\$50 per shipment.

Permits & License Application Fee

At shipper's or consignee's request, UPS may apply for import or export permits or licenses for shipments containing radio transmitting devices (e.g. mobile phones) or strategic commodities on the shipper or consignee's behalf.

An application for a permit or license for strategic commodities may require pre-classification services to be rendered.

A fee of HK\$300 will apply for each application for a permit or license for radio transmitting devices.

A fee of HK\$300 will apply for pre-classification services for each permit application, and a fee of HK\$650 will apply for each application for a permit or license for strategic commodities.

The fees above do not include the actual application and/or permit or license fees and other charges that may be payable to the relevant authorities.

Trade Declaration Fee

At shipper's or consignee's request, UPS may submit a trade declaration for import or export shipments to the relevant authorities on the shipper or consignee's behalf.

This service will be provided free-of-charge for export shipments with a commercial invoice value up to HKD100,000.

A fee of HKD 12.90 will apply for each export shipment with a commercial invoice value above HKD100,000.

A fee of HKD 12.90 will apply for each import shipment regardless of commercial invoice value.

The fees above do not include the government fees and other charges that may be payable to the relevant authorities.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com[®].

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

For additional information and services, call our Customer Service Representatives at 2735-3535.

Other Additional Charges

(Continued)

Local Taxes and Duties

All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

Delivery Confirmation Signature Required and Delivery Confirmation Adult Signature Required

UPS Delivery Confirmation* services are available prior to the release of your shipment.

Both services will require the UPS service provider to request for a signature before releasing the shipment. However, with the Delivery Confirmation Adult Signature Required service, UPS will only release a shipment to an adult (a person of at least 21 years old**) and may request for a government-issued photo identification for age verification. UPS will obtain a signature from the adult recipient and provide printed confirmation of delivery including the signature.

A surcharge of HK\$18 and HK\$32 per shipment will be imposed for Delivery Confirmation Signature Required service and Delivery Confirmation Adult Signature Required service respectively.

Additional Handling Charge†

An additional handling charge of HK\$48 per package will apply to the following:

- Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam)

- Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container
- Any package with the longest side exceeding 122 cm or its second longest side exceeding 76 cm
- Any package with an actual weight greater than 32 kg
- Each package in a shipment where the average weight per package is greater than 32 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used

Fuel Surcharge

For information on prevailing fuel surcharges, please refer to ups.com®.

Peak Season Surcharge

During certain times of the year, UPS expands its delivery network to accommodate increased volume. One or more Peak Surcharges will apply to certain packages tendered during a Peak Period. Details are available at www.ups.com/rates/hk. Refer to the "Terms and Conditions of Service" beginning on page 18 for more information.

Oversize Pallet Handling Surcharge

An Oversize Pallet Handling Surcharge of HK\$1,945 per pallet will also apply to UPS Worldwide Express Freight Services when a pallet's dimensions exceed the size or weight restrictions (which vary by origin and destination) as set forth at ups.com/media/en/oversize_pallet.pdf.

Large Package Surcharge - Minimum Billable Weight (MBW)

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 300 cm, but does not exceed the maximum UPS size of 400 cm.

Large Packages are subject to a minimum billable weight of 40 kg, at a surcharge of HK\$466 per package.

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Fee

UPS small package services do not accept shipments exceeding the following weight and dimensions. If in UPS's discretion, UPS does accept shipments exceeding these maximum limits, an Over Maximum Limits Fee of HK\$1,556 per package will apply to the following:

- Maximum weight per package of 70 kg
- Maximum length per package of 274 cm
- Maximum size per package of 400 cm in length and girth [(2 x width) + (2 x height)] combined

For shipments exceeding the above dimensions, please refer to UPS Worldwide Express Freight Services on page 1 of this guide for more details.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** UPS is not liable for inaccurate age assessment.

+ UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

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For additional information and services, visit ups.com® or contact our Customer Service Representatives at 2735-3535.

Other Additional Charges

(Continued)

UPS Import Control^{®**}

Provide your exporter with shipping labels and commercial invoice to be attached to an import shipment. Labels and commercial invoice can be sent with a UPS driver during collection, by e-mail, mail or printed for distribution at your discretion. This service allows the importer to control creation of shipment labels, commercial invoice and billing. The UPS Import Services available are:

Print Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.
Fee: HK\$8

Electronic Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.
Fee: HK\$12

Print and Mail Label

UPS prints the label upon your request and mails it to your customer, who applies the label to the package.
Fee: HK\$22

*1 UPS Pickup Attempt Label***

If the package cannot be picked up on the first attempt, we will leave the printed label at the pickup location.
Fee: HK\$35

*3 UPS Pickup Attempts Label***

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the label will be returned.
Fee: HK\$51

Commercial Invoice Removal^{**}

Provides an importer with the option to have the commercial invoice removed from an Import Control shipment prior to delivery. The service provides importers with the flexibility of routing shipments directly to their buyer while keeping the value of goods confidential.
Fee: HK\$155 per shipment

UPS Carbon Neutral^{*}

Offset the climate impact of your shipping with UPS carbon neutral. When you select UPS carbon neutral during shipment preparation, UPS will purchase offsets to mitigate the carbon (CO₂) emissions associated with the transport of your shipment.
Fee: HK\$6 per package.

UPS Worldwide Express Freight Services will be charged at HK\$155 per pallet.

Delivery Reattempt

One delivery attempt is included in the rate. Additional delivery attempts will be charged at HK\$372 for each shipment of UPS Worldwide Express Freight Services.

Prohibited Item Fee

Shipments that are tendered to UPS in contravention of or not in compliance with applicable laws and regulations or UPS's terms and conditions of service or contractual service (including, but not limited to, prohibited shipments or shipments that UPS does not accept or regularly provide service for without an exception) are subject to a fee of HK\$1,167 per package. This fee is without prejudice and in addition to the shipper's responsibility for all other sums that UPS may incur and claims against UPS resulting from the contravention or non-compliance.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** Not available for pickup in Asia.

UPS Import Control is available only in countries where UPS pickup services are available.

Note:
Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com[®].

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For additional information and services, visit ups.com[®] or contact our Customer Service Representatives at 2735-3535.

Worldwide Zone Chart

UPS Express Services

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Afghanistan	-	-	9	9	9	9	9	-
Aland Island (Finland)*	-	-	7	7	8	8	8	8
Albania	9	9	9	9	9	9	9	-
Algeria	-	-	9	9	9	9	9	-
American Samoa	-	7	7	7	9	9	9	-
Andorra	-	6	6	6	-	-	-	-
Angola	-	-	9	9	9	9	9	-
Anguilla	-	-	9	9	9	9	9	-
Antigua and Barbuda	-	-	9	9	9	9	9	-
Argentina*	-	9	9	9	9	9	9	9
Armenia	9	9	9	9	9	9	9	-
Aruba	-	9	9	9	9	9	9	-
Australia**	-	-	3	3	4	4	4	4
Austria*	7	7	7	7	8	8	8	8
Azerbaijan	-	-	9	9	9	9	9	-
Azores (Portugal)*	-	-	8	8	-	8	8	-
Bahamas*	-	9	9	9	9	9	9	-
Bahrain	9	9	9	9	9	9	9	9
Bangladesh	-	8	8	8	9	9	9	-
Barbados	-	9	9	9	9	9	9	-
Belarus/ Byelorussia*	9	9	9	9	9	9	9	-
Belgium	6	6	6	6	6	6	6	6
Belize	-	-	9	9	-	-	-	-
Benin	-	-	9	9	9	9	9	-
Bermuda	-	9	9	9	9	9	9	-
Bhutan	-	8	8	8	9	9	9	-
Bolivia	-	9	9	9	9	9	9	-
Bonaire, St. Eustatius, Saba	-	-	9	9	-	9	9	-
Bosnia and Herzegovina	9	9	9	9	9	9	9	-
Botswana	-	-	9	9	9	9	9	-
Brazil*	9	9	9	9	8	8	8	8
British Virgin Islands	-	-	9	9	9	9	9	-

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Brunei*	-	1	1	1	8	8	8	-
Buesingen (Germany)*	-	-	6	6	-	-	-	-
Bulgaria	9	9	9	9	8	8	8	8
Burkina Faso	-	-	9	9	9	9	9	-
Burundi	-	-	9	9	-	9	9	-
Cambodia*	-	8	8	8	9	9	9	-
Cameroon	-	-	9	9	9	9	9	-
Campione/ Lake Lugano (Italy)*	-	-	6	6	7	7	7	7
Canada*	5	5	5	5	5	5	5	5
Canary Islands (Spain)*	-	-	6	6	-	7	7	-
Cape Verde	-	-	9	9	9	9	9	-
Cayman Islands	-	-	9	9	9	9	9	-
Central African Republic	-	-	9	9	-	-	-	-
Ceuta (Spain)*	-	-	6	6	-	-	-	-
Chad	-	-	9	9	9	9	9	-
Chile*	-	9	9	9	9	9	9	9
China Mainland (Excluding Southern China Mainland)**	1	1	1	1	1	1	1	1
Southern China Mainland***	10	10	10	10	10	10	10	10
Colombia*	-	9	9	9	9	9	9	9
Comoros	-	-	9	9	9	9	9	-
Congo (Brazzaville)	-	-	9	9	9	9	9	-
Congo, Democratic Republic of	-	-	9	9	9	9	9	-
Cook Islands	-	-	7	7	-	-	-	-
Costa Rica*	-	-	9	9	9	9	9	9
Cote d'Ivoire (Ivory Coast)	-	-	9	9	9	9	9	-
Croatia*	-	9	9	9	9	9	9	9
Curacao	-	9	9	9	-	9	9	-
Cyprus	9	9	9	9	9	9	9	-
Czech Republic*	9	9	9	9	8	8	8	8
Denmark*	7	7	7	7	8	8	8	8
Djibouti	-	-	9	9	9	9	9	-
Dominica	-	-	9	9	9	9	9	-

International Shipments:

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- Service options
- Time in transit
- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
- UPS Terms and Conditions of Service

* Southern China Mainland includes Fujian, Hainan, Hunan, Yunnan, Jiangxi, Guangxi, Guangdong Provinces and Chongqing City only.

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Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Worldwide Zone Chart

UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Dominican Republic*	-	9	9	9	9	9	9	9
Ecuador*	-	9	9	9	9	9	9	9
Egypt	-	9	9	9	9	9	9	9
El Salvador*	-	-	9	9	9	9	9	9
England (United Kingdom)*	6	6	6	6	6	6	6	6
Equatorial Guinea	-	-	9	9	-	-	-	-
Eritrea	-	-	9	9	9	9	9	-
Estonia	-	9	9	9	8	8	8	8
Ethiopia	-	-	9	9	9	9	9	-
Faroe Islands	-	-	9	9	-	-	-	-
Fiji	-	7	7	7	8	8	8	-
Finland*	-	7	7	7	8	8	8	8
France*	6	6	6	6	7	7	7	7
French Guiana	-	9	9	9	-	-	-	-
French Polynesia	-	-	7	7	-	9	9	-
Gabon	-	-	9	9	9	9	9	-
Gambia	-	9	9	9	9	9	9	-
Georgia*	9	9	9	9	9	9	9	-
Germany*	6	6	6	6	6	6	6	6
Ghana	-	-	9	9	9	9	9	-
Gibraltar	-	-	9	9	9	9	9	-
Greece*	-	8	8	8	8	8	8	8
Greenland	-	-	9	9	-	-	-	-
Grenada	-	-	9	9	9	9	9	-
Guadeloupe*	-	9	9	9	9	9	9	-
Guam	-	7	7	7	9	9	9	-
Guatemala*	-	9	9	9	9	9	9	9
Guernsey (Channel Islands)	-	8	8	8	6	6	6	6
Guinea	-	-	9	9	9	9	9	-
Guinea-Bissau	-	-	9	9	9	9	9	-
Guyana*	-	-	9	9	9	9	9	-
Haiti*	-	-	9	9	9	9	9	9

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Heligoland (Germany)*	-	-	6	6	6	6	6	6
Honduras*	-	9	9	9	9	9	9	9
Hungary*	9	9	9	9	8	8	8	8
Iceland	-	9	9	9	9	9	9	-
India*	4	4	4	4	3	3	3	3
Indonesia**	-	3	3	3	-	-	4	4
Iraq	-	-	9	9	9	9	9	-
Ireland, Republic of	7	7	7	7	6	6	6	6
Israel	-	9	9	9	9	9	9	9
Italy*	6	6	6	6	7	7	7	7
Jamaica*	-	9	9	9	9	9	9	-
Japan**	-	2	2	2	4	4	4	4
Jersey (Channel Islands)	-	8	8	8	6	6	6	6
Jordan	-	9	9	9	9	9	9	-
Kazakhstan*	-	9	9	9	9	9	9	9
Kenya	-	9	9	9	9	9	9	9
Kirghizia (Kyrgyzstan)	-	9	9	9	9	9	9	-
Kiribati	-	-	7	7	-	-	-	-
Korea, South*	-	1	1	1	3	3	3	3
Kosovo	9	9	9	9	9	9	9	-
Kosrae (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Kuwait	9	9	9	9	9	9	9	9
Laos	-	8	8	8	9	9	9	-
Latvia	-	9	9	9	8	8	8	8
Lebanon	-	9	9	9	9	9	9	-
Lesotho	-	-	9	9	-	9	9	-
Liberia	-	-	9	9	9	9	9	-
Libyan Arab Jamahiriya	-	-	9	9	9	9	9	-
Liechtenstein*	-	7	7	7	8	8	8	8
Lithuania	-	9	9	9	8	8	8	8
Livigno (Italy)*	-	-	6	6	7	7	7	7
Luxembourg	6	6	6	6	6	6	6	6

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- Service notes
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Worldwide Zone Chart

UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Macau SAR, China [†]	-	1	1	1	1	1	1	-
Macedonia (FYROM)	9	9	9	9	9	9	9	-
Madagascar	-	9	9	9	9	9	9	-
Madeira (Portugal)*	-	-	8	8	-	8	8	-
Malawi	-	9	9	9	9	9	9	-
Malaysia**	-	1	1	1	2	2	2	2
Maldives	-	8	8	8	-	-	9	9
Mali	-	-	9	9	9	9	9	-
Malta	-	9	9	9	9	9	9	-
Marshall Islands	-	-	7	7	-	-	-	-
Martinique	-	-	9	9	9	9	9	-
Mauritania	-	9	9	9	9	9	9	-
Mauritius	-	9	9	9	9	9	9	-
Mayotte	-	-	9	9	9	9	9	-
Melilla (Spain)*	-	-	6	6	-	-	-	-
Mexico*	5	5	5	5	5	5	5	5
Micronesia, Federated States of	-	7	7	7	-	-	-	-
Moldova*	9	9	9	9	8	8	8	-
Monaco (France)*	-	6	6	6	7	7	7	7
Mongolia	-	-	8	8	9	9	9	-
Montenegro	9	9	9	9	9	9	9	-
Montserrat	-	-	9	9	9	9	9	-
Morocco	-	9	9	9	9	9	9	9
Mount Athos (Greece)*	-	-	8	8	8	8	8	8
Mozambique	-	-	9	9	-	9	9	-
Myanmar	-	8	8	8	-	9	9	9
Namibia	-	-	9	9	9	9	9	-
Nepal*	-	8	8	8	8	8	8	-
Netherlands (Holland)*	6	6	6	6	6	6	6	6
New Caledonia	-	7	7	7	9	9	9	-
New Zealand**	-	3	3	3	4	4	4	4
Nicaragua	-	-	9	9	9	9	9	9

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Niger	-	9	9	9	9	9	9	-
Nigeria*	-	9	9	9	9	9	9	9
Norfolk Island (Australia)*	-	-	3	3	-	-	-	-
Northern Ireland (United Kingdom)*	6	6	6	6	6	6	6	6
Northern Mariana Islands*	-	-	7	7	9	9	9	-
Norway*	7	7	7	7	8	8	8	8
Oman	-	9	9	9	9	9	9	9
Pakistan*	-	8	8	8	8	8	8	8
Palau	-	-	7	7	-	-	-	-
Panama*	-	9	9	9	9	9	9	9
Papua New Guinea	-	7	7	7	-	-	-	-
Paraguay	-	-	9	9	9	9	9	-
Peru*	-	-	9	9	9	9	9	9
Philippines**	-	-	1	1	2	2	2	2
Poland*	7	7	7	7	7	7	7	7
Ponape (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Portugal*	8	8	8	8	8	8	8	8
Puerto Rico*	-	5	5	5	5	5	5	5
Qatar	-	9	9	9	9	9	9	9
Reunion Island	-	-	9	9	8	8	8	-
Romania	9	9	9	9	8	8	8	8
Rota (Northern Mariana Islands)*	-	-	7	7	-	-	9	-
Russia*	9	9	9	9	8	8	8	8
Rwanda	-	-	9	9	-	9	9	-
Saipan (Northern Mariana Islands)*	-	7	7	7	-	-	9	-
Samoa	-	7	7	7	-	8	8	-
San Marino	-	-	6	6	7	7	7	7
Saudi Arabia	9	9	9	9	9	9	9	9
Scotland (United Kingdom)*	6	6	6	6	6	6	6	6
Senegal	-	9	9	9	9	9	9	-
Serbia	9	9	9	9	9	9	9	-
Seychelles	-	-	9	9	9	9	9	-

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Worldwide Zone Chart

UPS Express Services

(Continued)

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Sierra Leone	-	-	9	9	9	9	9	-
Singapore ^f	1	1	1	1	2	2	2	2
Slovakia	9	9	9	9	8	8	8	8
Slovenia	9	9	9	9	8	8	8	8
Solomon Islands	-	7	7	7	-	-	-	-
South Africa*	9	9	9	9	9	9	9	9
Spain*	6	6	6	6	7	7	7	7
Sri Lanka*	-	8	8	8	8	8	8	-
St. Barthelemy	-	-	9	9	-	9	9	-
St. Christopher (St. Kitts)	-	-	9	9	-	9	9	-
St. Croix (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. John (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. Kitts and Nevis	-	9	9	9	9	9	9	9
St. Lucia	-	9	9	9	9	9	9	9
St. Maarten, St. Martin	-	-	9	9	-	9	9	-
St. Thomas (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. Vincent & the Grenadines	-	-	9	9	9	9	9	-
Suriname	-	9	9	9	9	9	9	-
Swaziland	-	-	9	9	-	9	9	-
Sweden*	7	7	7	7	8	8	8	8
Switzerland*	7	7	7	7	8	8	8	8
Tahiti (French Polynesia)	-	7	7	7	-	-	9	-
Taiwan, China**	1	1	1	1	3	3	3	3
Tanzania, United Republic of	-	-	9	9	8	8	8	-
Thailand**	1	1	1	1	2	2	2	2
Timor-Leste	-	-	7	7	-	-	-	-
Tinian (Northern Mariana Islands)*	-	-	7	7	-	-	9	-
Togo	-	-	9	9	9	9	9	-
Tonga	-	-	7	7	-	-	-	-

Country/Territory	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Tortola (British Virgin Islands)	-	-	9	9	-	9	9	-
Trinidad & Tobago*	-	9	9	9	9	9	9	-
Truk (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Tunisia	-	9	9	9	-	-	-	-
Turkey	9	9	9	9	8	8	8	8
Turkmenistan	-	-	9	-	-	-	9	-
Turks & Caicos Islands	-	-	9	9	-	9	9	-
Tuvalu	-	-	7	7	-	-	-	-
U.S. Virgin Islands	-	-	9	9	9	9	9	-
Uganda	-	-	9	9	9	9	9	-
Ukraine*	9	9	9	9	9	9	9	-
Union Islands (St. Vincent & the Grenadines)	-	-	9	9	-	9	9	-
United Arab Emirates	9	9	9	9	9	9	9	9
United Kingdom*	6	6	6	6	6	6	6	6
United States*	5	5	5	5	5	5	5	5
Uruguay	-	-	9	9	9	9	9	-
Uzbekistan	-	-	9	9	9	9	9	-
Vanuatu	-	7	7	7	-	-	-	-
Vatican City (Italy)*	6	6	6	6	7	7	7	7
Venezuela*	-	-	9	9	9	9	9	9
Vietnam**	-	-	1	1	1	1	1	1
Virgin Gorda (British Virgin Islands)	-	-	9	9	9	9	9	-
Wales (United Kingdom)	6	6	6	6	6	6	6	6
Wallis & Futuna Islands	-	7	7	7	-	-	-	-
Yap (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Yemen, Republic of	-	-	9	9	9	9	9	-
Zambia	-	-	9	9	9	9	9	-
Zimbabwe	-	-	9	9	9	9	9	-

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- Billing options
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Note:

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Worldwide Zone Chart

UPS Worldwide Express Freight Services

Country/Territory	Export		Import	
	WWEF	WWEF Midday	WWEF	WWEF Midday
Argentina*	9	-	9	9
Australia*	3	3	4	4
Austria*	7	7	8	8
Bahrain	9	-	9	9
Bangladesh	8	-	9	9
Belgium	6	6	6	6
Brazil*	9	-	8	8
Bulgaria	-	-	8	8
Canada*	5	5	5	5
Chile*	9	9	9	9
China Mainland (Excluding Southern China Mainland)*	1	-	1	1
Southern China Mainland**	10	-	10	10
Colombia*	9	-	9	9
Costa Rica*	9	9	9	9
Croatia	-	-	9	-
Czech Republic*	9	9	8	8
Denmark*	7	7	8	8
Dominican Republic*	9	-	9	9
Ecuador*	9	-	9	9
El Salvador*	9	-	9	9
Finland*	7	7	8	8
France*	6	6	7	7
Germany*	6	6	6	6
Greece*	8	8	8	8
Guatemala*	9	-	9	9
Honduras*	9	-	9	9
Hungary*	9	9	8	8
India*	4	4	-	-
Indonesia*	3	-	4	4
Ireland, Republic of	7	7	6	6
Israel	9	9	9	9
Italy*	6	6	7	7
Japan*	2	2	4	4
Korea, South	1	1	3	3
Kuwait	9	-	-	-
Liechtenstein*	7	-	8	8

Country/Territory	Export		Import	
	WWEF	WWEF Midday	WWEF	WWEF Midday
Luxembourg	6	-	6	6
Malaysia*	1	1	2	2
Malta	9	-	9	9
Mexico*	5	5	5	5
Morocco	9	-	9	9
Netherlands (Holland)*	6	6	6	6
New Zealand*	3	-	4	4
Nicaragua	9	-	9	9
Nigeria*	9	9	9	9
Norway*	7	-	8	8
Oman	9	9	9	9
Pakistan	8	-	8	8
Panama*	9	-	9	9
Philippines*	1	-	2	2
Poland*	7	7	7	7
Portugal*	8	8	8	8
Puerto Rico*	5	5	5	5
Qatar	9	-	9	9
Romania	-	-	8	8
Saudi Arabia	9	-	9	9
Serbia	-	-	9	9
Singapore	1	-	2	2
Slovakia	9	-	8	8
South Africa	9	-	9	9
Spain*	6	6	7	7
Sri Lanka	8	-	8	8
Sweden*	7	7	8	8
Switzerland*	7	7	8	8
Taiwan, China*	1	1	3	3
Thailand*	1	1	2	2
Tunisia	9	-	9	9
Turkey	9	9	8	8
United Arab Emirates	9	9	9	9
United Kingdom*	6	6	6	6
United States*	5	5	5	5
Vietnam*	1	-	1	1

* Southern China Mainland includes Fujian, Hainan, Hunan, Yunnan, Jiangxi, Guangxi, Guangdong Provinces and Chongqing City only.

* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com® or contact our Customer Service Representatives at 2735-3535.

Note:
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Export – UPS Worldwide Express®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong SAR, China.

UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express guarantees delivery by 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada.*

UPS Worldwide Express Plus®

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 8:00 am/8:30 am to major cities in the U.S.; 8:30 am to Canada; 9:00 am to major Asian cities, over 4,000 U.S. cities and major business centres in Europe.*

Add HK\$320 to the appropriate

UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	194	311	315	395	401	366	400	640	736	147
0.5	194	311	315	395	401	366	400	640	736	147
1.0	244	385	389	509	498	502	531	729	956	153
1.5	299	456	460	622	590	624	665	859	1,195	171
2.0	352	527	530	737	677	744	790	1,005	1,437	188
2.5	406	602	607	850	771	869	914	1,152	1,676	210
3.0	478	697	702	954	902	991	1,038	1,295	1,954	231
3.5	545	798	799	1,064	1,028	1,115	1,158	1,432	2,232	249
4.0	606	895	897	1,170	1,147	1,238	1,280	1,570	2,511	270
4.5	661	991	996	1,277	1,264	1,362	1,396	1,708	2,789	292
5.0	718	1,087	1,094	1,383	1,383	1,486	1,512	1,847	3,070	313

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	307	410	416	670	585	632	638	744	979	190
1.0	363	485	491	757	676	748	761	867	1,246	197
1.5	418	561	566	848	772	864	870	992	1,519	206
2.0	471	634	640	938	868	977	981	1,118	1,789	211
2.5	526	710	717	1,025	958	1,092	1,106	1,242	2,057	231
3.0	582	790	793	1,114	1,057	1,180	1,215	1,368	2,327	252
3.5	637	863	867	1,204	1,152	1,265	1,296	1,495	2,594	270
4.0	692	940	943	1,293	1,251	1,347	1,372	1,619	2,864	296
4.5	746	1,014	1,021	1,383	1,344	1,430	1,451	1,742	3,130	319
5.0	800	1,092	1,098	1,473	1,443	1,517	1,529	1,862	3,397	341
5.5	830	1,165	1,173	1,548	1,523	1,588	1,598	1,976	3,585	373
6.0	858	1,242	1,250	1,622	1,604	1,659	1,667	2,084	3,775	404
6.5	886	1,320	1,326	1,696	1,683	1,730	1,736	2,191	3,962	435
7.0	916	1,396	1,406	1,770	1,767	1,798	1,806	2,302	4,151	463
7.5	943	1,473	1,481	1,842	1,849	1,869	1,879	2,412	4,339	495
8.0	976	1,549	1,558	1,919	1,930	1,937	1,953	2,499	4,524	526
8.5	1,008	1,625	1,630	1,990	1,994	2,007	2,032	2,604	4,712	558
9.0	1,039	1,700	1,709	2,065	2,077	2,075	2,104	2,711	4,899	590
9.5	1,068	1,776	1,783	2,138	2,158	2,145	2,185	2,820	5,090	622
10.0	1,101	1,852	1,861	2,211	2,240	2,213	2,260	2,925	5,277	654
10.5	1,144	1,925	1,933	2,282	2,312	2,283	2,332	3,008	5,465	686
11.0	1,186	1,988	1,997	2,342	2,357	2,354	2,403	3,089	5,652	718
11.5	1,223	2,050	2,064	2,404	2,427	2,424	2,470	3,173	5,842	750
12.0	1,265	2,115	2,127	2,465	2,495	2,496	2,542	3,252	6,027	782
12.5	1,305	2,175	2,192	2,524	2,563	2,563	2,614	3,335	6,215	814
13.0	1,345	2,241	2,259	2,596	2,635	2,636	2,681	3,417	6,364	846
13.5	1,384	2,306	2,321	2,669	2,705	2,706	2,752	3,497	6,515	878
14.0	1,429	2,366	2,387	2,741	2,774	2,775	2,820	3,581	6,661	910
14.5	1,468	2,431	2,455	2,815	2,844	2,846	2,887	3,662	6,813	941
15.0	1,509	2,492	2,518	2,887	2,914	2,919	2,956	3,742	6,960	972
15.5	1,543	2,544	2,575	2,960	2,985	2,962	3,016	3,815	7,110	1,003
16.0	1,577	2,600	2,629	3,034	3,063	3,008	3,077	3,884	7,262	1,034
16.5	1,614	2,652	2,684	3,106	3,135	3,048	3,134	3,955	7,412	1,065
17.0	1,647	2,706	2,738	3,179	3,208	3,093	3,192	4,025	7,562	1,096
17.5	1,683	2,759	2,793	3,253	3,282	3,135	3,253	4,093	7,715	1,127
18.0	1,701	2,811	2,849	3,256	3,340	3,181	3,286	4,106	7,862	1,158
18.5	1,721	2,860	2,905	3,263	3,396	3,226	3,318	4,114	8,011	1,189
19.0	1,733	2,886	2,962	3,273	3,453	3,270	3,346	4,127	8,160	1,220
19.5	1,748	2,908	2,974	3,289	3,509	3,310	3,379	4,137	8,324	1,251
20.0	1,753	2,920	2,995	3,299	3,536	3,354	3,400	4,146	8,529	1,282

Export – UPS Worldwide Express®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight [#] applies)										
21-44	81	134	139	153	165	160	161	206	426	64
45-70	73	122	126	139	160	151	153	205	416	63
71-99	70	117	122	128	152	141	142	200	373	60
100-299	69	116	122	127	149	140	142	200	373	60
300 and above	68	114	120	126	146	138	139	194	369	59

UPS 10 KG Box[®] and UPS 25 KG Box[®]

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 15 kg	For shipment weight above 15 kg
Zone 1	848	69	Apply the UPS Worldwide Express 25 KG Box Rates
Zone 2	913	103	
Zone 3	920	104	
Zone 4	1,689	167	
Zone 5	1,581	116	
Zone 6	1,363	103	
Zone 7	1,363	103	
Zone 8	2,539	176	
Zone 9	3,844	230	
Zone 10	525	46	

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 30 kg	For shipment weight above 30 kg
Zone 1	1,680	70	Apply the UPS Worldwide Express Non-Document Rates
Zone 2	1,728	107	
Zone 3	1,745	108	
Zone 4	2,927	170	
Zone 5	2,734	122	
Zone 6	2,442	111	
Zone 7	2,442	111	
Zone 8	4,522	187	
Zone 9	6,516	248	
Zone 10	1,293	56	

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com[®].

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong SAR, China.

UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express®, UPS Worldwide Express Saver provides money-back guaranteed* delivery by end-of-day, to over 220 countries and territories worldwide.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope ⁺	183	293	297	373	378	345	377	604	694	139
0.5	183	293	297	373	378	345	377	604	694	139
1.0	230	363	367	480	470	474	501	688	902	144
1.5	282	430	434	587	557	589	627	810	1,127	161
2.0	332	497	500	695	639	702	745	948	1,356	177
2.5	383	568	573	802	727	820	862	1,087	1,581	198
3.0	451	658	662	900	851	935	979	1,222	1,843	218
3.5	514	753	754	1,004	970	1,052	1,092	1,351	2,106	235
4.0	572	844	846	1,104	1,082	1,168	1,208	1,481	2,369	255
4.5	624	935	940	1,205	1,192	1,285	1,317	1,611	2,631	275
5.0	677	1,025	1,032	1,305	1,305	1,402	1,426	1,742	2,896	295

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	290	387	392	632	552	596	602	702	924	179
1.0	342	458	463	714	638	706	718	818	1,175	186
1.5	394	529	534	800	728	815	821	936	1,433	194
2.0	444	598	604	885	819	922	925	1,055	1,688	199
2.5	496	670	676	967	904	1,030	1,043	1,172	1,941	218
3.0	549	745	748	1,051	997	1,113	1,146	1,291	2,195	238
3.5	601	814	818	1,136	1,087	1,193	1,223	1,410	2,447	255
4.0	653	887	890	1,220	1,180	1,271	1,294	1,527	2,702	279
4.5	704	957	963	1,305	1,268	1,349	1,369	1,643	2,953	301
5.0	755	1,030	1,036	1,390	1,361	1,431	1,442	1,757	3,205	322
5.5	783	1,099	1,107	1,460	1,437	1,498	1,508	1,864	3,382	352
6.0	809	1,172	1,179	1,530	1,513	1,565	1,573	1,966	3,561	381
6.5	836	1,245	1,251	1,600	1,588	1,632	1,638	2,067	3,738	410
7.0	864	1,317	1,326	1,670	1,667	1,696	1,704	2,172	3,916	437
7.5	890	1,390	1,397	1,738	1,744	1,763	1,773	2,275	4,093	467
8.0	921	1,461	1,470	1,810	1,821	1,827	1,842	2,358	4,268	495
8.5	951	1,533	1,538	1,877	1,881	1,893	1,917	2,457	4,445	525
9.0	980	1,604	1,612	1,948	1,959	1,958	1,985	2,558	4,622	554
9.5	1,008	1,675	1,682	2,017	2,036	2,024	2,061	2,660	4,802	582
10.0	1,039	1,747	1,756	2,086	2,113	2,088	2,132	2,759	4,978	612
10.5	1,079	1,816	1,824	2,153	2,181	2,154	2,200	2,838	5,156	642
11.0	1,119	1,875	1,884	2,209	2,224	2,221	2,267	2,914	5,332	672
11.5	1,154	1,934	1,947	2,268	2,290	2,287	2,330	2,993	5,511	702
12.0	1,193	1,995	2,007	2,325	2,354	2,355	2,398	3,068	5,686	732
12.5	1,231	2,052	2,068	2,381	2,418	2,418	2,466	3,146	5,863	762
13.0	1,269	2,114	2,131	2,449	2,486	2,487	2,529	3,224	6,004	792
13.5	1,306	2,175	2,190	2,518	2,552	2,553	2,596	3,299	6,146	822
14.0	1,348	2,232	2,252	2,586	2,617	2,618	2,660	3,378	6,284	852
14.5	1,385	2,293	2,316	2,656	2,683	2,685	2,724	3,455	6,427	882
15.0	1,424	2,351	2,375	2,724	2,749	2,754	2,789	3,530	6,566	912
15.5	1,456	2,400	2,429	2,792	2,816	2,794	2,845	3,599	6,708	941
16.0	1,488	2,453	2,480	2,862	2,890	2,838	2,903	3,664	6,851	970
16.5	1,523	2,502	2,532	2,930	2,958	2,875	2,957	3,731	6,992	999
17.0	1,554	2,553	2,583	2,999	3,026	2,918	3,011	3,797	7,134	1,028
17.5	1,588	2,603	2,635	3,069	3,096	2,958	3,069	3,861	7,278	1,057
18.0	1,605	2,652	2,688	3,072	3,151	3,001	3,100	3,874	7,417	1,086
18.5	1,624	2,698	2,741	3,078	3,204	3,043	3,130	3,881	7,558	1,115
19.0	1,635	2,723	2,794	3,088	3,258	3,085	3,157	3,893	7,698	1,144
19.5	1,649	2,743	2,806	3,103	3,310	3,123	3,188	3,903	7,856	1,173
20.0	1,654	2,755	2,825	3,112	3,336	3,164	3,208	3,911	8,049	1,202

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	76	126	131	144	156	151	152	194	402	60
45-70	69	115	119	131	151	142	144	193	392	59
71-99	66	110	115	121	143	133	134	189	352	57
100-299	65	109	115	120	141	132	134	189	352	57
300 and above	64	108	113	119	138	130	131	183	348	56

UPS 10 KG Box® and UPS 25 KG Box®

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 15 kg	For shipment weight above 15 kg
Zone 1	803	66	Apply the UPS Worldwide Express Saver 25 KG Box Rates
Zone 2	867	96	
Zone 3	869	97	
Zone 4	1,594	158	
Zone 5	1,491	109	
Zone 6	1,287	97	
Zone 7	1,287	97	
Zone 8	2,396	166	
Zone 9	3,627	218	
Zone 10	495	43	

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 30 kg	For shipment weight above 30 kg
Zone 1	1,585	67	Apply the UPS Worldwide Express Saver Non-Documents Rates
Zone 2	1,630	98	
Zone 3	1,645	99	
Zone 4	2,762	163	
Zone 5	2,581	114	
Zone 6	2,305	103	
Zone 7	2,305	103	
Zone 8	4,268	179	
Zone 9	6,145	235	
Zone 10	1,221	52	

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export – UPS Worldwide Expedited®

Rates shown are in Hong Kong Dollars and apply to shipments originating from Hong Kong SAR, China.

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days within Asia and from Asia to major business centres in Europe and North and South America.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for export.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	315	427	430	649	563	634	638	742	1,087	168
2.0	405	556	559	803	716	819	823	943	1,549	175
3.0	496	681	682	958	868	982	999	1,148	2,014	195
4.0	584	804	808	1,109	1,022	1,120	1,128	1,343	2,478	234
5.0	675	930	939	1,263	1,174	1,260	1,267	1,540	2,942	266
6.0	723	1,054	1,065	1,391	1,308	1,373	1,383	1,674	3,239	305
7.0	773	1,178	1,190	1,516	1,438	1,487	1,496	1,847	3,506	340
8.0	827	1,314	1,316	1,639	1,570	1,599	1,611	2,024	3,798	377
9.0	877	1,440	1,454	1,762	1,701	1,712	1,726	2,207	4,043	414
10.0	929	1,565	1,581	1,886	1,833	1,824	1,840	2,350	4,271	451
11.0	998	1,678	1,679	1,994	1,984	1,950	1,954	2,481	4,624	487
12.0	1,064	1,785	1,787	2,094	2,100	2,055	2,068	2,609	5,039	531
13.0	1,132	1,892	1,911	2,192	2,213	2,158	2,183	2,739	5,219	575
14.0	1,197	1,995	1,999	2,314	2,328	2,261	2,284	2,871	5,363	619
15.0	1,274	2,114	2,127	2,432	2,444	2,363	2,383	2,999	5,511	663
16.0	1,343	2,230	2,244	2,566	2,558	2,432	2,504	3,087	5,525	844
17.0	1,388	2,276	2,312	2,632	2,606	2,524	2,545	3,126	5,566	895
18.0	1,408	2,304	2,319	2,641	2,665	2,529	2,553	3,160	5,576	944
19.0	1,418	2,355	2,370	2,649	2,687	2,536	2,561	3,177	5,616	985
20.0	1,421	2,362	2,421	2,653	2,785	2,633	2,676	3,190	5,906	1,036

For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)

21-44	66	113	113	125	135	129	131	157	295	51
45-70	62	103	104	116	129	117	123	152	290	51
71-99	59	93	95	104	120	112	113	147	259	50
100-299	58	91	95	103	119	111	112	146	258	50
300 and above	55	90	93	101	117	110	110	143	253	49

* In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express®

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong SAR, China.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	160	247	250	315	403	405	428	702	706	155
0.5	160	247	250	315	403	405	428	702	706	155
1.0	209	305	358	405	490	555	578	838	908	163
1.5	258	361	478	494	580	690	718	987	1,135	183
2.0	305	418	569	585	667	824	855	1,154	1,365	201
2.5	352	478	652	675	758	961	1,000	1,325	1,592	225
3.0	418	554	754	757	887	1,096	1,140	1,489	1,856	248
3.5	481	634	817	845	1,010	1,233	1,280	1,647	2,121	267
4.0	545	710	869	929	1,128	1,370	1,417	1,804	2,386	289
4.5	606	787	921	1,020	1,242	1,506	1,543	1,963	2,649	312
5.0	665	862	970	1,119	1,359	1,644	1,672	2,123	2,916	336

UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express guarantees delivery by 12:00 noon or 2:00 pm to most areas in your country.*

UPS Worldwide Express Plus®

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus guarantees delivery by 9:00 am or 11:00 am to selected areas in your locations.*

Add HK\$320 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	258	325	446	656	586	699	706	855	1,044	204
1.0	311	385	527	736	678	828	843	997	1,221	212
1.5	360	445	607	817	774	956	964	1,140	1,443	222
2.0	410	518	687	880	881	1,081	1,085	1,285	1,700	226
2.5	462	599	770	940	942	1,207	1,224	1,429	1,955	248
3.0	511	644	851	995	1,040	1,304	1,343	1,573	2,210	270
3.5	564	686	890	1,050	1,134	1,399	1,434	1,718	2,465	289
4.0	615	746	923	1,106	1,230	1,489	1,517	1,861	2,721	317
4.5	665	805	956	1,161	1,322	1,582	1,604	2,001	2,973	342
5.0	716	866	989	1,216	1,417	1,678	1,691	2,142	3,228	367
5.5	766	924	1,021	1,269	1,498	1,756	1,768	2,273	3,406	400
6.0	813	986	1,053	1,322	1,558	1,835	1,844	2,397	3,586	432
6.5	863	1,047	1,084	1,373	1,607	1,912	1,920	2,520	3,764	466
7.0	912	1,108	1,119	1,427	1,656	1,988	1,996	2,647	3,943	497
7.5	959	1,170	1,176	1,478	1,704	2,066	2,078	2,773	4,121	531
8.0	1,013	1,229	1,236	1,548	1,762	2,141	2,158	2,873	4,298	563
8.5	1,059	1,290	1,294	1,612	1,821	2,216	2,247	2,995	4,476	598
9.0	1,111	1,348	1,356	1,683	1,879	2,285	2,327	3,119	4,654	631
9.5	1,147	1,409	1,415	1,749	1,939	2,353	2,416	3,243	4,836	661
10.0	1,183	1,470	1,478	1,817	1,995	2,421	2,498	3,363	5,013	694
10.5	1,222	1,520	1,526	1,867	2,094	2,491	2,579	3,459	5,192	728
11.0	1,268	1,570	1,577	1,916	2,187	2,571	2,657	3,552	5,369	762
11.5	1,307	1,620	1,630	1,965	2,280	2,650	2,731	3,647	5,549	796
12.0	1,352	1,670	1,680	2,013	2,377	2,728	2,812	3,740	5,726	828
12.5	1,395	1,718	1,731	2,065	2,469	2,809	2,890	3,835	5,904	860
13.0	1,437	1,770	1,784	2,116	2,503	2,892	2,964	3,929	6,046	889
13.5	1,480	1,820	1,834	2,168	2,538	2,969	3,042	4,022	6,189	921
14.0	1,526	1,869	1,885	2,216	2,572	3,041	3,116	4,117	6,328	953
14.5	1,568	1,920	1,939	2,267	2,604	3,113	3,194	4,211	6,472	986
15.0	1,612	1,967	1,989	2,318	2,642	3,186	3,270	4,303	6,612	1,017
15.5	1,648	2,010	2,033	2,356	2,727	3,258	3,334	4,386	6,755	1,049
16.0	1,685	2,053	2,077	2,396	2,813	3,326	3,403	4,466	6,898	1,082
16.5	1,725	2,095	2,120	2,453	2,898	3,370	3,467	4,548	7,041	1,115
17.0	1,760	2,137	2,162	2,510	2,983	3,421	3,529	4,629	7,184	1,147
17.5	1,799	2,178	2,207	2,569	3,069	3,467	3,598	4,706	7,329	1,180
18.0	1,818	2,221	2,250	2,572	3,122	3,517	3,633	4,722	7,469	1,213
18.5	1,839	2,259	2,295	2,577	3,169	3,567	3,670	4,731	7,611	1,246
19.0	1,852	2,280	2,339	2,585	3,220	3,615	3,700	4,746	7,752	1,278
19.5	1,868	2,297	2,349	2,598	3,227	3,660	3,738	4,757	7,911	1,311
20.0	1,874	2,306	2,365	2,604	3,248	3,708	3,761	4,767	8,106	1,344

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express®

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	89	109	113	126	162	175	178	236	405	67
45-70	76	95	100	107	155	167	165	235	394	66
71-99	73	92	96	102	155	156	157	230	354	65
100-299	73	91	96	100	146	155	156	198	354	65
300 and above	72	91	95	100	141	153	149	184	351	64

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:
Future Changes –
Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong SAR, China.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope ⁺	151	233	236	297	380	382	404	662	666	146
0.5	151	233	236	297	380	382	404	662	666	146
1.0	197	288	338	382	462	524	545	791	857	154
1.5	243	341	451	466	547	651	677	931	1,071	173
2.0	288	394	537	552	629	777	807	1,089	1,288	190
2.5	332	451	615	637	715	907	943	1,250	1,502	212
3.0	394	523	711	714	837	1,034	1,075	1,405	1,751	234
3.5	454	598	771	797	953	1,163	1,208	1,554	2,001	252
4.0	514	670	820	876	1,064	1,292	1,337	1,702	2,251	273
4.5	572	742	869	962	1,172	1,421	1,456	1,852	2,499	294
5.0	627	813	915	1,056	1,282	1,551	1,577	2,003	2,751	317

UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express®, UPS Worldwide Express Saver provides money-back guaranteed* delivery by end-of-day, to over 220 countries and territories worldwide.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	243	307	421	619	553	659	666	807	985	192
1.0	293	363	497	694	640	781	795	941	1,152	200
1.5	340	420	573	771	730	902	909	1,075	1,361	209
2.0	387	489	648	830	831	1,020	1,024	1,212	1,604	213
2.5	436	565	726	887	889	1,139	1,155	1,348	1,844	234
3.0	482	608	803	939	981	1,230	1,267	1,484	2,085	255
3.5	532	647	840	991	1,070	1,320	1,353	1,621	2,325	273
4.0	580	704	871	1,043	1,160	1,405	1,431	1,756	2,567	299
4.5	627	759	902	1,095	1,247	1,492	1,513	1,888	2,805	323
5.0	675	817	933	1,147	1,337	1,583	1,595	2,021	3,045	346
5.5	723	872	963	1,197	1,413	1,657	1,668	2,144	3,213	377
6.0	767	930	993	1,247	1,470	1,731	1,740	2,261	3,383	408
6.5	814	988	1,023	1,295	1,516	1,804	1,811	2,377	3,551	440
7.0	860	1,045	1,056	1,346	1,562	1,875	1,883	2,497	3,720	469
7.5	905	1,104	1,109	1,394	1,608	1,949	1,960	2,616	3,888	501
8.0	956	1,159	1,166	1,460	1,662	2,020	2,036	2,710	4,055	531
8.5	999	1,217	1,221	1,521	1,718	2,091	2,120	2,825	4,223	564
9.0	1,048	1,272	1,279	1,588	1,773	2,156	2,195	2,942	4,391	595
9.5	1,082	1,329	1,335	1,650	1,829	2,220	2,279	3,059	4,562	624
10.0	1,116	1,387	1,394	1,714	1,882	2,284	2,357	3,173	4,729	655
10.5	1,153	1,434	1,440	1,761	1,975	2,350	2,433	3,263	4,898	687
11.0	1,196	1,481	1,488	1,808	2,063	2,425	2,507	3,351	5,065	719
11.5	1,233	1,528	1,538	1,854	2,151	2,500	2,576	3,441	5,235	751
12.0	1,275	1,575	1,585	1,899	2,242	2,574	2,653	3,528	5,402	781
12.5	1,316	1,621	1,633	1,948	2,329	2,650	2,726	3,618	5,570	811
13.0	1,356	1,670	1,683	1,996	2,361	2,728	2,796	3,707	5,704	839
13.5	1,396	1,717	1,730	2,045	2,394	2,801	2,870	3,794	5,839	869
14.0	1,440	1,763	1,778	2,091	2,426	2,869	2,940	3,884	5,970	899
14.5	1,479	1,811	1,829	2,139	2,457	2,937	3,013	3,973	6,106	930
15.0	1,521	1,856	1,876	2,187	2,492	3,006	3,085	4,059	6,238	959
15.5	1,555	1,896	1,918	2,223	2,573	3,074	3,145	4,138	6,373	990
16.0	1,590	1,937	1,959	2,260	2,654	3,138	3,210	4,213	6,508	1,021
16.5	1,627	1,976	2,000	2,314	2,734	3,179	3,271	4,291	6,642	1,052
17.0	1,660	2,016	2,040	2,368	2,814	3,227	3,329	4,367	6,777	1,082
17.5	1,697	2,055	2,082	2,424	2,895	3,271	3,394	4,440	6,914	1,113
18.0	1,715	2,095	2,123	2,426	2,945	3,318	3,427	4,455	7,046	1,144
18.5	1,735	2,131	2,165	2,431	2,990	3,365	3,462	4,463	7,180	1,175
19.0	1,747	2,151	2,207	2,439	3,038	3,410	3,491	4,477	7,313	1,206
19.5	1,762	2,167	2,216	2,451	3,044	3,453	3,526	4,488	7,463	1,237
20.0	1,768	2,175	2,231	2,457	3,064	3,498	3,548	4,497	7,647	1,268

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Express Saver®

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong SAR, China.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	84	103	107	119	153	165	168	223	382	63
45-70	72	90	94	101	146	158	156	222	372	62
71-99	69	87	91	96	146	147	148	217	334	61
100-299	69	86	91	94	138	146	147	187	334	61
300 and above	68	86	90	94	133	144	141	174	331	60

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Expedited®

Rates shown are in Hong Kong Dollars and apply to shipments to Hong Kong SAR, China.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	273	342	466	636	571	701	706	854	1,066	182
2.0	356	459	606	761	741	906	911	1,084	1,472	187
3.0	440	561	739	864	872	1,085	1,104	1,320	1,913	209
4.0	524	645	798	958	1,006	1,238	1,247	1,544	2,354	251
5.0	609	745	846	1,052	1,153	1,394	1,401	1,771	2,795	286
6.0	692	844	897	1,144	1,271	1,519	1,530	1,925	3,077	327
7.0	776	944	948	1,234	1,348	1,644	1,653	2,123	3,331	365
8.0	858	1,042	1,044	1,335	1,433	1,768	1,781	2,326	3,608	404
9.0	938	1,142	1,154	1,451	1,539	1,885	1,909	2,538	3,841	445
10.0	998	1,243	1,255	1,564	1,674	1,995	2,034	2,703	4,057	483
11.0	1,067	1,326	1,339	1,648	1,840	2,129	2,161	2,853	4,392	521
12.0	1,137	1,409	1,411	1,727	2,000	2,246	2,288	3,000	4,787	567
13.0	1,210	1,495	1,509	1,804	2,102	2,367	2,413	3,149	4,958	609
14.0	1,279	1,576	1,578	1,871	2,158	2,478	2,524	3,301	5,095	654
15.0	1,361	1,669	1,680	1,953	2,216	2,579	2,636	3,448	5,236	700
16.0	1,449	1,779	1,790	2,045	2,349	2,689	2,769	3,550	5,248	891
17.0	1,497	1,815	1,826	2,078	2,423	2,791	2,814	3,595	5,287	945
18.0	1,504	1,820	1,832	2,086	2,491	2,796	2,822	3,634	5,297	999
19.0	1,515	1,860	1,872	2,092	2,513	2,803	2,832	3,654	5,335	1,047
20.0	1,519	1,865	1,912	2,095	2,643	2,911	2,960	3,668	5,611	1,101
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	73	92	93	103	132	141	145	180	280	55
45-70	65	81	82	91	125	130	133	175	275	54
71-99	62	74	75	83	123	124	109	169	246	54
100-299	62	72	75	81	116	123	107	144	245	54
300 and above	59	72	74	80	113	122	106	136	241	53

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days.

Refer to Worldwide Zone Charts for the full list of countries/territories in Asia where this service is guaranteed for import.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

UPS Worldwide Express Freight®

Rates shown are in Hong Kong Dollars and apply to shipments to/from Hong Kong SAR, China.

Export (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight# applies										
71-99	66	110	115	121	143	133	134	189	352	57
100-299	65	109	115	120	141	132	134	189	352	57
300 and above	64	108	113	119	138	130	131	183	348	56
Minimum Rate	4,686	7,810	8,165	8,591	10,153	9,443	9,514	13,419	24,992	4,047

UPS Worldwide Express Freight

Guaranteed end-of-day delivery for palletised shipments over 70 kg to more than 60 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

Import (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight# applies										
71-99	69	87	91	96	146	147	148	217	334	61
100-299	69	86	91	94	138	146	147	187	334	61
300 and above	68	86	90	94	133	144	141	174	331	60
Minimum Rate	4,899	6,177	6,461	6,816	10,366	10,437	10,508	15,407	23,714	4,331

UPS Worldwide Express Freight® Midday

Rates shown are in Hong Kong Dollars and apply to shipments to/from Hong Kong SAR, China.

Export (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight# applies										
71-99	70	117	122	128	152	141	142	200	373	-
100-299	69	116	122	127	149	140	142	200	373	-
300 and above	68	114	120	126	146	138	139	194	369	-
Minimum Rate	4,970	8,307	8,662	9,088	10,792	10,011	10,082	14,200	26,483	-

UPS Worldwide Express Freight Midday

Guaranteed time-definite delivery by 12:00 noon or 2:00 pm for palletised shipments over 70 kg to more than 30 countries and territories worldwide. Delivery is typically within one to three business days, depending on destination.

Import (Door-to-Door, Drop-off, Hold at Location, and Drop-off & Hold at Location Rates)*

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
Price per kg unless Deficit Weight# applies										
71-99	73	92	96	102	155	156	157	230	354	65
100-299	73	91	96	100	146	155	156	198	354	65
300 and above	72	91	95	100	141	153	149	184	351	64
Minimum Rate	5,183	6,532	6,816	7,242	11,005	11,076	11,147	16,330	25,134	4,615

- * Door-to-Door refers to shipments sent from sender's door to recipient's door.
- * Drop-off refers to shipments that are dropped off at a UPS origin facility and delivered to the recipient's door.
- * Hold at Location refers to shipments that are picked up at the sender's location and held at a UPS destination facility for pick up.
- * Drop-off and Hold at Location refer to shipments that are dropped off at a UPS origin facility and held at a UPS destination facility for pick up.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

Future Changes –

Rates, charges, service explanation, and services are subject to change without prior notice.

Terms and Conditions of Service

Effective December 29, 2019

THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INsofar AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure, UPS Parcel Delivery Service Limited ("UPS") is engaged in the international transportation of small packages (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at ups.com® and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on May 19, 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages or pallets covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centers.

Commodities Handled and Restrictions on Service

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) Subject to the terms and conditions relevant to UPS Worldwide Express Freight Services below, no service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms (or 150 lbs) or exceed 274 centimetres (or 108

inches) in length or a total of 400 centimetres (or 157 inches) in length and girth combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. UPS Worldwide Express Freight Services pallets that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at ups.com® will not be accepted for transportation and will be returned to sender if found in the UPS system.

- (ii) No service shall be rendered in the transportation of any packages or articles with an actual value in excess of USD 50,000 per package (or the local currency equivalent); or USD 100,000 per pallet for UPS Worldwide Express Freight Services shipments (or the local currency equivalent).
- (iii) No service shall be rendered in the transportation of packages or pallets containing any prohibited article listed on the UPS website (ups.com®), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders), and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.
- (iv) UPS does not regularly provide service for shipments containing live animals. UPS will only accept live animal shipments on an exception basis. Transportation for shipments containing live animals is limited, must be prearranged, and as with all other shipments, will be provided only according to the terms and conditions contained in the UPS Rate and Service Guide.
- (v) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.
- (vi) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited. Prohibited articles found in the UPS network or restricted articles not properly prepared in accordance with presiding regulations are subject to an additional prohibited item fee. UPS reserves the right in its sole and unlimited discretion to dispose, submit to authorities or return such packages to the shipper at the shipper's expense. Such charges apply in addition to all other applicable charges including all disposal fees.

The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

Terms and Conditions of Service

Effective December 29 2019

(Continued)

Large Package Surcharge

An additional charge applies for packages that are considered large. A package is considered a "Large Package" when its length plus girth [(2 X width) + (2 X height)] combined exceeds 300 centimetres (118 inches), but does not exceed the maximum UPS size of 400 centimetres (157 inches). Large Packages shipped are subject to a minimum billable weight of 40 kilograms (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Charges

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- (i) Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g. plastic bag) or expanded polystyrene foam (e.g. styrofoam);
- (ii) Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- (iii) Any package with the longest side exceeding 122 centimetres (or 48 inches) or its second-longest side exceeding 76 centimetres (or 30 inches);
- (iv) Any package with an actual weight greater than 32 kilograms (or 70 pounds); and
- (v) Each package, excluding UPS Worldwide Express Freight Services shipments, where the average weight per package is greater than 32 kilograms (or 70 pounds) and the weight for each package is not specified in the UPS Shipping System used.

UPS reserves the right to assess the charge for any package that, in UPS's sole discretion, requires special handling.

Oversize Pallet Handling Surcharge

An Oversize Pallet Handling Surcharge will apply to UPS Worldwide Express Freight Services pallets that are classified as Oversize. A pallet is considered Oversize when its dimensions exceed the thresholds set forth at https://www.ups.com/media/en/oversize_pallet.pdf.

UPS Worldwide Express Freight Services pallets are subject to maximum size restrictions (which vary by origin and destination) as set forth at https://www.ups.com/assets/resources/media/wwef_max_dim.pdf. Pallets that

exceed these size restrictions require prior approval from UPS and are subject to an Oversize Pallet Handling Surcharge if accepted by UPS for service.

Timely Upload of PLD

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to Paperless Invoice Service and Service Guarantee. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

By including the email address of the Consignee or associated addressee in PLD for a Shipment ("PLD Email Address(es)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The Shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such Shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law and that (ii) the PLD Email Address(es) is accurate and is controlled by the Consignee or associated addressee for the Shipment with which it is associated. The Shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liability, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

UPS Paperless® Invoice Service

UPS Paperless Invoice Service provides shippers with the option of having electronic commercial invoices, which reflect their sale transactions of merchandise, prepared for them. This service would help shippers to expedite customs clearance of their international shipments and it is available to shippers who register with UPS in advance of shipping.

By using UPS Paperless Invoice service, the shipper authorises UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers necessary to expedite in accordance with law the export and customs clearance of international shipments.

All commercial invoice information must be provided by the shipper, to ensure the accuracy and completeness of the Paperless Invoice. Timely upload of Package Level Details (PLD) by shippers is also required for use of this service. PLD includes, but is not limited to, the consignee's full name, complete delivery address and shipment dimensions and weight. If timely upload of PLD is not provided, certain UPS services are unavailable. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes,

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but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

UPS Import Control®

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice. Where available, a shipper may use UPS Import Control service to create a Print Import Label, Electronic Import Label, Print and Mail Import Label to provide to the sender of the shipment or a shipper may request UPS 1 Pickup Attempt or UPS 3 Pickup Attempts, to request that UPS make pickup attempts to retrieve import shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight Services. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control label as set forth in the UPS Rates in effect at the time the charge is applied.

UPS Import Control is available for packages and pallets processed through WorldShip®, UPS CampusShip®, UPS Internet Shipping, or UPS Developer Kit and also for packages only, processed through WorldShip or an approved UPS Ready® solution.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control service including, but not limited to Hazardous Materials shipments requiring shipping papers or firearms shipments requiring Delivery Confirmation Services. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control shipment is USD 50,000 per package and USD 100,000 per pallet; provided that for any UPS Import Control package or pallet with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the package or pallet to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such package or pallet is limited to USD 1,000.

Print Return Label; Electronic Return Label; Print and Mail Return Label

Shipments can be returned from an address using Print Return, Electronic Return, or Print and Mail Return Labels.

The maximum actual or declared value for each domestic Print Return Label, Electronic Return Label, or Print and Mail Return Label shipment is USD 1,000 per package or pallet.

The maximum actual or declared value for each international Print Return Label, Electronic Return Label, or Print and Mail Return Label shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any such shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package or pallet is limited to USD 1,000.

Upon delivery, a shipment returned will be charged the rate calculated from the

pickup location to the destination via the service selected. An additional charge for each Print Return Label, Electronic Return Label, and Print and Mail Return Label shipment will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

UPS Returns Plus

(i) 1 UPS Pickup Attempt

A shipper can request that UPS make one pickup attempt to retrieve a package or pallet from an address.

The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service shipment is USD 1,000 per shipment. The maximum actual or declared value for each international 1 UPS Pickup Attempt shipment is USD 50,000 per package or USD 100,000 per pallet; provided that for any international 1 UPS Pickup Attempt shipment with an actual or declared value in excess of USD 1,000 per pallet or package, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to USD 1,000 per shipment or pallet.

Upon delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

(ii) 3 UPS Pickup Attempts

A shipper can request that UPS make three pickup attempts to retrieve a package from an address. This service is not available for UPS Worldwide Express Freight Services.

The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service shipment is USD 50,000. The maximum actual or declared value for each international 3 UPS Pickup Attempts service shipment is USD 50,000; provided that for any 3 UPS Pickup Attempts shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such shipment is limited to USD 1,000 per shipment or pallet.

Deliveries Attempted Three Times Without Extra Charge

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight Services shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

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UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.

Special Handling of Undeliverable Shipments; Refused Shipment Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the shipment is refused by the shipper, or the shipment cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the shipment thereafter in any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a shipment refused by the shipper on return.

Refusal and Suspension of Service

If it comes to the attention of UPS that any shipment does not meet any of the above restrictions or conditions, UPS may refuse to transport the relevant shipment, if carriage is in progress, UPS may suspend carriage and hold the shipment. UPS further reserves the right to deal with such a shipment in any manner in its sole discretion and solely at the shipper's risk and expense, including but not limited to, returning the shipment to the shipper, submitting the shipment to government authorities, or disposing of such shipment.

UPS also reserves the right to refuse to provide service, among other reasons, for any shipment which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other shipments or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any shipment to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a shipment does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a shipment by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any shipment, the contents of which UPS is not authorised to accept, which UPS states it will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any transportation charges shall not be entitled to a refund. Acceptance for carriage of any shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com®.

Hold for Pickup and Hold at Location Services

At the time a shipper tenders a shipment to UPS, the shipper may request that UPS hold a domestic package at a designated UPS Customer Centre for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Centre. In addition, the shipper will apply a UPS Hold for Pickup label below the address label on the shipment. Hold for Pickup is not available for international package shipments.

For UPS Worldwide Express Freight Services shipments, the shipper may request that UPS hold a UPS Worldwide Express Freight Services shipment at a UPS Worldwide Express Freight Centre location for pickup by the consignee. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person, and the full address of the consignee (designated UPS Worldwide Express Freight Centre address not required).

UPS will hold the shipment at the designated UPS Customer Centre or UPS Worldwide Express Freight Centre and will attempt to contact the consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

"UPS Worldwide Express Freight Centre" means a UPS facility where a shipper may tender UPS Worldwide Express Freight Services pallets to UPS for transportation, and a consignee or other recipient may receive a pallet for delivery. UPS Worldwide Express Freight Centres available in Asia-Pacific are listed at ups.com® under Global Locator section.

Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is *not* a guarantee that an item is sufficiently packaged for transportation.

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When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

UPS Worldwide Express Freight Services shipments must be palletised, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

Right of Inspection

UPS reserves the right, but is not required, to open and inspect any shipment tendered to it for transportation.

In addition, UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false, fraudulent statements, or consigning explosives or explosive devices without lawful authority.

Provisions for Customs Clearance of International Shipments

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements or consigning explosives or explosive devices without lawful authority. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.

Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance subject to any conditions stipulated in the effective UPS Rate and Service Guide. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the shipment and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service

Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at ups.com® and upon request at the local UPS office. UPS Worldwide Express Freight Services pallets that are processed as door-to-door pallets prior to drop off at a UPS Worldwide Express Freight Centre will receive door-to-door rates.

Peak Surcharges

One or more Peak Surcharges will apply to certain packages tendered to UPS for shipment during a Peak Period, based on service level and package characteristics. Details regarding the application of Peak Surcharges and Peak Periods are set forth at www.ups.com/rates/hk.

Peak Surcharges apply cumulatively if a package meets more than one of the specified criteria. Peak Surcharges apply in addition to any other applicable charges. No waiver, discount, or reduction of any type to the Peak Surcharges shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to the Peak Surcharges.

Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

Missing/Invalid Account Number or Refusal Fee

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of nonpayment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

Interruption of Service

If UPS is unable to start or continue with carriage of the shipper's shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to,

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any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept delivery of the shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.

UPS Service Guarantee

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website (ups.com®) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages or pallets in a multiple package or pallet shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages or pallets), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

The Service Guarantee does not apply where late delivery results from non-compliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The UPS Service Guarantee does not apply to (i) packages or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits; (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits; (iv) any shipments containing International Dangerous Goods (IDG), or (v) shipments without timely upload of PLD. For UPS Worldwide Express Freight Services shipments, the Service Guarantee shall apply to a shipment in excess of 2 tons or 4,400 pounds only if the shipper obtained confirmation of eligibility for the Service Guarantee, prior to tender of the shipment to UPS for service.

For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.

UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

Billing Options

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

Bill Shipping Charges to:

- (a) Shipper – The shipper pays all shipping charges.
- (b) Receiver – The receiver pays all shipping charges.
- (c) Third Party – The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Bill Duties and Taxes to:

- (a) Shipper – The shipper pays all duties and taxes.
- (b) Receiver – The receiver pays all duties and taxes.
- (c) Third Party – The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package or pallet sent to or from any international destination or origin.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

Responsibility For Loss or Damage

Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw on October 12, 1929 (and any amendments thereto, including the Additional Protocol No.4 signed at Montreal on September 1975, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, May 28, 1999)) or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience collectively referred to as "Convention Rules") or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

Where Convention Rules or other mandatory national laws do not apply, UPS will only be liable for failure to act with reasonable care and skill and its liability shall be exclusively governed by these terms and (save in the case of personal injury or

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death) limited to proven damages up to an amount not exceeding USD 100 per shipment, or per pallet in a UPS Worldwide Express Freight Services shipment, unless a higher value has been declared by the shipper as hereafter provided. If the claimant (or any person from whom he derives his right to claim) has caused or contributed to any loss, damage or delay to a shipment, any liability UPS may incur in respect thereof (limited as above) may be reduced or extinguished in accordance with the law applicable to such contributory negligence.

The shipper may increase UPS's liability limit up to the actual value of the shipment by declaring a higher value for carriage and paying an additional charge as stated in the Rate and Service Guide. The declared value for carriage shall not exceed the actual value of the shipment or the actual value limits specified in the Commodities Handled and Restrictions on Service clause, whichever is lower.

Specifically for permitted shipments of jewelry, unset precious stones, and industrial diamonds, the declared value (and consequently UPS's liability limit for such shipments) shall not exceed the actual value of the shipment and is subject to a further maximum limit of USD 1,000 per package or pallet (or the local currency equivalent) or USD 2,500 per package or per pallet (or the local currency equivalent) if such a shipment is tendered from eligible origins to eligible destinations set forth at [ups.com/jewelry](https://www.ups.com/jewelry).

UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

UPS shall not be liable or responsible for loss or damage due to acts of God, natural disasters, war risks, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, or adverse weather conditions.

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route shipment of a package or pallet after tender to UPS.

Claims Procedure

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days of delivery in the case of damage (including partial loss of a shipment) and in the case of delay within 21 days of delivery. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it

within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.

Data Protection

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shipment is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at <https://www.ups.com/content/hk/en/resources/ship/terms/privacy.html> (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

The shipper agrees that by including the e-mail address of the consignee in PLD for a shipment, ("PLD Email Address(es)"), the shipper acknowledges and agrees that UPS may send notifications related to the delivery of such shipment to the shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice. The shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice and that (ii) the PLD Email Address(es) is accurate and is controlled by the consignee or associated addressee for the shipment. The shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liabilities, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

Entire Agreement

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website ([ups.com](https://www.ups.com)[®]). The effective UPS Rate and Service Guide and the description of UPS Services at [ups.com](https://www.ups.com)[®], which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

Severability

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

Governing Law

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.

ups.com®
2735-3535

UPS Hong Kong

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Hong Kong SAR, China

Customer Service Hotline

Tel: 2735-3535
Monday - Friday: 08:30 - 22:30
Saturday: 08:30 - 18:15

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