



UPS® Demand Surcharge

January 17, 2023 Update

UPS will continue service amid the ongoing coronavirus pandemic and upcoming holiday season to support the demand and needs of our customers. Our goal is to ensure businesses and customers are able to meet their shipping needs as the demand for air cargo capacity increases.

To better manage the surge in demand for air cargo capacity and the increased costs to maintain service, UPS will continue to implement a temporary demand surcharge on selected shipments worldwide. For information on service adjustments, please refer to the [gold service alert ribbon](#) on UPS.com.

UPS Demand Surcharge

Since September 25, 2022, UPS has revised demand surcharge rates for selected shipments in response to market conditions. See tables below for more information.

Demand Surcharges¹ are subject to change and peak or high demand periods may be extended or otherwise changed. Shippers should continue to check [ups.com/rates/my](https://www.ups.com/rates/my) for updates prior to tendering shipments.

For more information on demand surcharges applicable on shipments to or from other countries or territories, please visit the respective countries or territories UPS.com rate pages.

¹Applicable to shipments billed on a Freight Collect, Prepaid and Third Party basis. Those billed on a Freight Collect and Third Party basis will be charged in the currency where payors are located. Charges to a Third Party payor's account in a foreign currency will be converted to the payor's currency using a weekly exchange rate secured through Major Money Centre Banks, plus an exchange fee equal to 0.75% of the amount converted.

Please note that Demand Surcharge is only applicable on international shipments, and applies in addition to existing rates, charges, fees and surcharges including UPS Fuel Surcharge.

The following Demand Surcharges will be applied as a rate per kilogram based upon the billable weight of the shipment, at increments of 0.5kg.

Demand Surcharge per Kilogram from September 25, 2022 onwards

For export shipments from Malaysia to global destinations:

Destination	UPS Worldwide Express ^{®1} / Expedited [®]	UPS Worldwide Express Freight ^{®2}
America ³	6.20	6.20
Europe ⁴	6.20	6.20
India	6.20	6.20
Asia Pacific ⁵	2.60	2.60
Australia & New Zealand	11.70	18.10
Rest of World	6.20	6.20

¹UPS Worldwide Express[®] consist of UPS Worldwide Express Plus[®] and UPS Worldwide Express Saver[®]

²UPS Worldwide Express Freight[®] consist of UPS Worldwide Express Freight[®] Midday

³America consist of Canada, Mexico, Puerto Rico, United States of America

⁴Europe consist of Albania, Andorra, Armenia, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Channel Island, Croatia, Cyprus, Czech. Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Israel, Italy, Kosovo, Latvia, Lithuania, Luxembourg, Malta, Moldova, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom

⁵Asia Pacific consist of China, Hong Kong SAR, Indonesia, Japan, South Korea, Macau SAR, Malaysia, Philippines, Singapore, Taiwan, Thailand, Vietnam

For import shipments from global destinations into Malaysia:

Origin	UPS Worldwide Express ^{®1} / Expedited [®]	UPS Worldwide Express Freight ^{®2}
United States of America ³	0.90	3.30
Canada	0.50	1.60
Mexico	0.90	2.10
Europe ⁴	1.00	8.50
India	2.60	4.80
Asia Pacific ⁵	2.60	2.60
Australia & New Zealand	2.60	2.60
Rest of World	0.50	1.60

¹UPS Worldwide Express[®] consist of UPS Worldwide Express Plus[®] and UPS Worldwide Express Saver[®]

²UPS Worldwide Express Freight[®] consist of UPS Worldwide Express Freight[®] Midday

³United States of America consist of Puerto Rico

⁴Europe consist of Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Luxembourg, Netherland, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom

⁵Asia Pacific consist of China, Hong Kong SAR, Indonesia, Japan, South Korea, Macau SAR, Malaysia, Philippines, Singapore, Taiwan, Thailand, Vietnam