

Canada Small Business Promotion FAQs

Is the sign up process really quick and easy?

Yes! It only takes a couple of minutes to fill out the form. If you have questions, just call us at 1-800-742-5877 and we'll be happy to help.

What if I don't have a UPS account?

If you don't have a UPS account, you just need to select "Open a New Account" when you proceed onto the UPS sign-up page. After completing the online registration you will receive your new UPS account number to start shipping and saving.

What happens after I open a UPS account?

After your online enrollment, you'll automatically receive your new account number. You can immediately start shipping with your new rates.

I'm currently shipping with a UPS competitor and have a regularly scheduled pickup. If I open a UPS account, will I get a Daily Pickup from UPS?

Daily Pickup service is available. During your online enrollment you will have the option to request your account to be set up as a Daily Pickup.

When can I begin shipping with my new account?

You can begin shipping immediately after completing your enrollment and receiving your new account number. If you are applying the discounts to your existing UPS account number, the "updated" discounts

I already receive discounts with my existing account - which discounts will save me more?

Find out by calling us at 1-800-742-5877. We'll look up your account information and, based on your shipping history, recommend the discount plan that saves you the most. The final decision will have to be yours as your shipping habits can change.

How will I know when the discounts have been applied to my account?

After you enroll, you will receive immediate confirmation that shows that your new account is ready for shipping or the effect date for your existing account.

Is the shipping discount available at The UPS Store®?

No, these shipping discounts are not available at The UPS Store® locations. Regular retail rates or local in-store offers apply.

If for any reason I decide I want to opt out of the benefits provided by UPS, is it complicated?

Not at all. Just call 1-800-742-5877 and ask to have your account removed from the program.