



# 2019 Rate Change Information

As we plan for the future, we've made key technology investments in automation, capacity, visibility and delivery solutions this year. Enhancing our operations to improve the unmatched portfolio of services to help you grow your business is our priority. We also recognize the importance of planning ahead for both you and your customers, so below is a summary of our 2019 rates\*.

**The following changes will take effect on December 30, 2018, unless otherwise specified:**

- UPS Standard® within Canada will increase a weighted average<sup>†</sup> of 4.5%
- UPS Standard to the U.S. will increase a weighted average<sup>†</sup> of 3.5%
- Small package services within Canada other than UPS Standard will increase a weighted average<sup>†</sup> of 3.0%
- Small package services to the U.S. and worldwide destinations other than UPS Standard will increase a weighted average of 3%
- UPS imports will increase a weighted average<sup>†</sup> of 3.7%
- UPS Next Day Air® Freight, UPS 2nd Day Air® Freight and UPS 3 Day Freight® within Canada, to the U.S. and Puerto Rico will increase a weighted average of 4.9% (effective December 26, 2018)
- Canada small package brokerage entry preparation fees will increase up to 2.5% and customized customs brokerage rates will increase 3.0%
- Rates will change for other select accessories

**Accessorial Rate Changes:**

Description	2019 Rate Change
Additional Handling Charge*	\$18.00
Address Correction Charge	\$14.50
UPS Import Control® and UPS Returns® 3 UPS Pickup Attempts	\$9.50
Delivery Area Surcharge	\$4.00
Delivery Area Surcharge Extended	\$15.00
Delivery Area Surcharge Remote	\$18.00
Delivery Area Surcharge Super Remote	\$90.00
Delivery Confirmation Adult Signature Required	\$6.25
Large Package Surcharge Commercial Length Plus Girth > 130" (Domestic & International)	\$80.00
Large Package Surcharge Residential Length Plus Girth > 130" (Domestic & International)	\$90.00
LPS Longest Side Commercial Length > 96"***	\$80.00
LPS Longest Side Residential Length > 96"	\$90.00
Over Maximum Limits	\$800.00
Oversize Pallet Handling Surcharge	\$800.00
Residential Surcharge (Per Package Rate)	\$3.80

The characteristics of the following accessories have been updated:

**\*Additional Handling Charge**

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

**Weight:**

- Any package with an actual weight of more than 70 pounds/32 kilograms.
- Each package in a shipment where the average weight per package is greater than 70 pounds/32 kilograms. and the weight for each package is not specified on the source document or the UPS automated shipping system used.

**Length:**

Any package with the longest side exceeding 48 inches/122 centimetres.

**Width:**

Any package with its second-longest side exceeding 30 inches/76 centimetres.

*continued*

**Packaging:**

- Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g., plastic bag) or expanded polystyrene foam (e.g., Styrofoam).
- Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.
- Any other package that requires special handling, as determined by UPS in its sole discretion.
- Applies per package for both domestic and international services.
- For a package that meets multiple criteria listed above, only one Additional Handling charge will be assessed, in the following order: Weight, Length, Width, and Packaging.
- An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

**\*\*Large Package Surcharge**

For domestic and international shipments, a package is considered a Large Package when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches/330 centimetres, or on domestic shipments its length exceeds 96 inches/244 centimetres. Large Packages are also subject to a minimum billable weight of 90 pounds/41 kilograms. An Additional Handling fee will not be assessed when a Large Package Surcharge is applied.

The 2019 UPS Rate and Service Guide will be available to download on [ups.com/ratechange](https://www.ups.com/ratechange) on or before December 30, 2018.

If you are not already enrolled, please visit [ups.com/subscribe/ca](https://www.ups.com/subscribe/ca) and sign up to receive emails on new services, service updates, regulatory changes and other critical information related to shipping with UPS. You can sign up to receive newsletters, shipping tips or other information from UPS as well.

†The rate increase varies by weight and zone. The weighted average increase is calculated based on a distribution of UPS package volume across these weights and zones.