



2021 Year-End Holiday Schedule

CHRISTMAS

Monday, December 20, 2021

Pickup and delivery available for all services.*

Tuesday, December 21, 2021

Pickup and delivery available for all services.*

Wednesday, December 22, 2021

Pickup and delivery available for all services.*

Thursday, December 23, 2021

Pickup and delivery available for all services.*

This is the last day to schedule a UPS On-Call Pickup® to ship UPS Air service packages for pickup on Friday, Dec. 24.**

Friday, December 24, 2021

Delivery available for all services.*

Pickup of UPS Air service** shipments (If pre-arranged by Friday December 17, 2021)

UPS On-Call Pickup® to ship UPS Air service** must be pre-arranged by Thursday Dec 23.

Saturday, December 25, 2021

No UPS Pickup or delivery service.†

Sunday, December 26, 2021

No UPS Pickup or delivery service.†

NEW YEAR'S

Monday, December 27, 2021

No UPS Pickup or delivery service.†

Tuesday, December 28, 2021

No UPS Pickup or delivery service.†

Wednesday, December 29, 2021

Pickup and delivery available for all services.*

Thursday, December 30, 2021

Pickup and delivery available for all services.*

This is the last day to schedule a UPS On-Call Pickup® to ship UPS Air service packages for pickup on Friday, Dec. 31.**

Friday, December 31, 2021

Delivery available for UPS Air service** packages only.

Pickup of UPS Air service** shipments (If pre-arranged by Friday December 17, 2021)

UPS On-Call Pickup® to ship UPS Air service** must be pre-arranged by Thursday Dec 30.

Saturday, January 1, 2022

No UPS Pickup or delivery service.†

Sunday, January 2, 2022

No UPS Pickup or delivery service.†

Monday, January 3, 2022

No UPS Pickup or delivery service.†

Tuesday, January 4, 2022

Pickup and delivery available for all services.*

UPS Service Guarantee

The UPS Service Guarantee remains in effect throughout the holiday season on all services* with the exception of UPS Standard®, UPS Expedited® and UPS 3 Day Select® services.

The UPS Service Guarantee for UPS Standard, UPS Expedited and UPS 3 Day Select services remains suspended until further notice.

Delivery Commit Time Changes

The delivery commit time for UPS Worldwide Express Plus™ and UPS Express® Early will be extended by 90 minutes on shipments scheduled for delivery in Canada November 22 to January 8.

The delivery commit time for UPS Worldwide Express™, UPS Express and UPS Express Saver® will be extended by 90 minutes on shipments scheduled for

delivery in Canada November 22 to December 11 and to end-of-day December 13 to January 8.

The most up-to-date transit time details, at the time of shipping, are available with the Calculate Time and Cost calculator on [UPS.com](https://www.ups.com).

*References to "all services" include the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver, UPS Expedited, UPS Standard®, UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Worldwide Express Saver®, UPS Worldwide Expedited™, UPS 3 Day Select and UPS Worldwide Express Freight®.

**References to "UPS Air service" in the schedule above includes the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver,

UPS Expedited, UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver, UPS Worldwide Expedited and UPS Worldwide Express Freight.

† UPS Express Critical® is available for urgent shipments 365 days a year. Call 1-800-714-8779 or visit www.upsexpresscritical.com.