



2017 Year-End Holiday Schedule

North American Air Freight

DAY	DATE	SCHEDULE
NOVEMBER		
Wednesday	November 22	Normal UPS pickup and delivery.
Thursday	November 23, U.S. Thanksgiving	Normal UPS pickup and delivery service in Canada. No UPS pickup or delivery service in the U.S. UPS Express Critical® service is available for urgent air freight shipments. Call 1-800-714-8779 or visit upsexpresscritical.com)
Friday	November 24	Normal UPS pickup and delivery.
Saturday	November 25	Normal UPS Saturday pickup and delivery service where available
DECEMBER		
Thursday	December 21	Normal UPS pickup and delivery.
Friday	December 22	Normal UPS pickup and delivery.
Saturday	December 23	Normal UPS Saturday pickup and delivery service where available.
Sunday	December 24, Christmas Eve	No UPS pickup or delivery service. ⁽¹⁾
Monday	December 25, Christmas Day	No UPS pickup or delivery service. ⁽¹⁾
Tuesday	December 26 (UPS Holiday)	No UPS pickup or delivery service in Canada. ⁽¹⁾ Normal UPS pickup and delivery service in the U.S.
Wednesday	December 27	Normal UPS pickup and delivery.
Thursday	December 28	Normal UPS pickup and delivery.
Friday	December 29	Normal UPS pickup and delivery.
Saturday	December 30	Normal UPS Saturday pickup and delivery service where available in Canada No UPS pickup or delivery service in the U.S. ⁽¹⁾
Sunday	December 31, New Year's Eve	No UPS pickup or delivery service. ⁽¹⁾
JANUARY		
Monday	January 1, New Year's Day	No UPS pickup or delivery service. ⁽¹⁾
Tuesday	January 2	Normal UPS pickup and delivery.

(1) UPS Express Critical® is available for urgent shipments 365 days a year. Call 1-800-714-8779 or visit www.upsexpresscritical.com.

Additional Time in Transit

On UPS holidays –November 23 (U.S. only), December 24, December 25, December 26 (Canada only), December 30 (U.S.), December 31, and January 1– there is no movement of any freight tendered to UPS. As a result, shipments in transit other these holidays may have an additional day in transit time.

UPS Service Guarantee's Suspension Dates / Oversize limits

Given the large volume of shipments expected during the U.S. Thanksgiving week, the week after U.S. Thanksgiving and peak Christmas week, the guarantee is suspended for all UPS North American Air Freight shipments picked up from November 20, 2017 to January 2, 2018. Additionally, guarantees for service to Puerto Rico remain suspended due to market capacity constraints.

In order to reduce service disruptions during these busy weeks, UPS will not accept the following North American Air Freight shipments:

- Shipments with oversized pieces (any piece with a length greater than 120 inches or a width greater than 83 inches or a height greater than 76 inches) in UPS Next Day Air® Freight or UPS 2nd Day Air® Freight service. Oversized pieces will be accepted in the UPS 3 Day Freight® service only.
- Shipments requiring Transportation Protective Services (Constant Surveillance Service or Signature Security Service).