



UPS® Peak Demand Surcharges

December 1, 2021 Update (original post on August 30, 2021)

UPS continues to provide essential service amid the ongoing coronavirus outbreak to support the needs of our customers. Our goal is to ensure businesses and customers are able to meet their shipping needs while demand has increased for shipping services.

UPS Peak Demand Surcharges

One or more Peak Demand Surcharges will apply to packages shipped during the specified Peak Demand Periods for the service levels and in the amounts set forth below. Peak Demand Surcharges apply in addition to all other applicable Charges.

Peak Demand Surcharges are subject to change and Peak Demand Periods may be extended or otherwise changed. Shippers should continue to check [ups.com/peaksurcharge/ca](https://www.ups.com/peaksurcharge/ca) for updates prior to tendering shipments.

A. Peak Demand Surcharges

A Peak Demand Surcharge will apply to Large Packages,¹ packages that are Over Maximum Limits,¹ and packages that require Additional Handling.¹ The Peak Demand Surcharges set forth below will apply to all Canada domestic services, including UPS Trade Direct® Northbound, in the amounts set forth below during the specified Peak Demand Period. Surcharges are in Canadian dollars.

Applicable Services	Peak Demand Period: October 3, 2021 to January 15, 2022
Additional Handling	\$6 per package
Large Package	\$60 per package
Over Maximum Limits	\$450 per package

B. Peak Demand Surcharge – Applied to UPS® Residential Packages

A Peak Demand Surcharge will apply to UPS Residential¹ packages, for all Canada domestic services, including UPS Trade Direct® Northbound, for qualifying customers who at any point during the Peak Demand Period, ship more than 5,000 packages per week.² The Peak Demand Surcharge will apply in the amounts set forth below to the indicated service levels during the specified Peak Demand Period. Surcharges are in Canadian dollars.

Service Levels	Peak Demand Period: October 31, 2021 to January 15, 2022	
	110% to 199% of February 2020 volume ³	200+% of February 2020 volume ³
All Canada Domestic Services/UPS Trade Direct® Northbound	\$1.50 per package	\$2.75 per package

C. Peak Demand Surcharge – Applied to UPS® Premium Air Service

A Peak Demand Surcharge will apply to Canada domestic UPS Premium Air Service⁴ packages, including UPS Trade Direct® Northbound. The Peak Demand Surcharge will apply in the amounts set forth below to the indicated service levels during the specified Peak Demand Period. Surcharges are in Canadian dollars.

Service Levels	Peak Demand Period: December 5, 2021 to December 25, 2021
All Canada Domestic UPS Premium Air service	\$1.20 per package

¹As described in the [UPS Canada Rate and Service Guide](#) and the [UPS Canada Terms and Conditions of Service](#).

²Applies to customers whose combined residential volume exceeds 5,000 packages per week during the Peak Demand Period, regardless of the volume of customer's shipments for any service level. Once this threshold has been met, the Peak Demand Surcharges apply for the remainder of the Peak Demand Period to all Canada domestic services, including UPS Trade Direct® Northbound. Customer's volume includes any affiliated accounts and other accounts related to customer, as determined by UPS in its sole and unlimited discretion.

³Peak Demand Surcharge applies to all packages in any weekly invoice period exceeding 110% of the customer's average weekly volume for the applicable service level for February 2020 (February 1 through February 29, 2020) as determined by UPS in its sole and unlimited discretion. For holiday weeks that are not full UPS operating weeks (including Christmas, and New Year's), the surcharge will apply to all packages in that weekly invoice period exceeding 110% of the customer's average daily volume for February 2020 (February 1 through February 29, 2020) multiplied by the number of full UPS operating days in that week, as determined by UPS in its sole and unlimited discretion. If average weekly volume levels drop below 5,000 average weekly packages, as determined by UPS in its sole and unlimited discretion, the Peak Demand Surcharge will continue to apply to all packages exceeding 110% of the customer's average weekly volume for the applicable service level for February 2020 (February 1 through February 29, 2020). Customer's volume includes any affiliated accounts and other accounts related to customer, as determined by UPS in its sole and unlimited discretion.

⁴References to "UPS Premium Air service" above includes the following UPS service options: UPS Express Early®, UPS Express®, UPS Express Saver®, UPS Expedited®.