



UPS® Peak Surcharges

December 24, 2020 Update

UPS continues to provide essential service amid the ongoing coronavirus outbreak to support the needs of our customers. Our goal is to ensure businesses and customers are able to meet their shipping needs while demand has increased for shipping services.

UPS Peak Surcharges

One or more Peak Surcharges will apply to packages shipped during the specified Peak Periods for the service levels and in the amounts set forth below. Until further notice, Peak Surcharges apply in addition to all other applicable charges.

Peak Surcharges are subject to change and Peak Periods may be extended or otherwise changed. Shippers should continue to check [ups.com/peaksurcharge/ca](https://www.ups.com/peaksurcharge/ca) for updates prior to tendering shipments.

A. Peak Surcharges

A Peak Surcharge will apply to Large Packages,¹ and packages that require Additional Handling.¹ The Peak Surcharges set forth below will apply to all Canada domestic services, including UPS Trade Direct® Northbound, in the amounts set forth below during the specified Peak Period. Surcharges are in Canadian dollars.

Applicable Services	Peak Period: January 17, 2021 to October 2, 2021
Additional Handling	\$3 per package
Large Package	\$31.45 per package

B. Peak Surcharge – Applied to UPS® Residential Packages

A Peak Surcharge will apply to UPS residential¹ packages for all Canada domestic services, including UPS Trade Direct® Northbound, for qualifying customers who at any point during the 2020 peak period, as well as any period defined as the current peak period, who ship more than 5,000 residential packages per week.² The Peak Surcharge will apply in the amounts set forth below to the indicated service levels during the specified Peak Period. Surcharges are in Canadian dollars.

Peak Period: January 17, 2021 to October 30, 2021	
Service Levels	110%+ of February 2020 volume ³
All Canada Domestic Services/UPS Trade Direct® Northbound	\$0.40 per package

¹As described in the [UPS Canada Rate and Service Guide](#) and the [UPS Canada Tariff/Terms and Conditions of Service](#).

²Applies to customers whose combined residential volume exceeded 5,000 packages within any week since November 15th 2020, regardless of the volume of customer's shipments for any particular service level. The surcharge will also apply to any customer who reaches the 5,000 residential pieces per week while the current Peak Surcharge is in effect. Once this threshold has been met, the Peak Surcharges apply for the remainder of the Peak Period to all Canada domestic services, including UPS Trade Direct® Northbound. Customer's volume includes any affiliated accounts and other accounts related to customer, as determined by UPS in its sole and unlimited discretion.

³Peak Surcharge applies to all packages in any weekly invoice period equal to or exceeding 110% of the customer's average weekly volume for the applicable service level for February (February 2 through February 29, 2020) as determined by UPS in its sole and unlimited discretion. For holiday weeks that are not full UPS operating weeks, the surcharge will apply to all packages in that weekly invoice period equal to or exceeding 110% of the customer's average daily volume for February (February 2 through February 29, 2020) multiplied by the number of full UPS operating days in that week, as determined by UPS in its sole and unlimited discretion. If average weekly volume levels drop below 5,000 average weekly packages, as determined by UPS in its sole and unlimited discretion, the Peak Surcharge will continue to apply to all packages equal to or exceeding 110% of the customer's average weekly volume for the applicable service level for February (February 2 through February 29, 2020). Customer's volume includes any affiliated accounts and other accounts related to customer, as determined by UPS in its sole and unlimited discretion.