



2020 Year-End Holiday Schedule



CHRISTMAS

Monday, December 21, 2020

Pickup and delivery available for all services.*

Tuesday, December 22, 2020

Pickup and delivery available for all services.*

Wednesday, December 23, 2020

Pickup and delivery available for all services.*

Thursday, December 24, 2020

Delivery available for all services.*
Pickup of UPS Air service** shipments (pre-arranged pickups only).

Friday, December 25, 2020

No UPS Pickup or delivery service.†

Saturday, December 26, 2020

No UPS Pickup or delivery service.†

Sunday, December 27, 2020

No UPS Pickup or delivery service.†

NEW YEAR'S

Monday, December 28, 2020

No UPS Pickup or delivery service.†

Tuesday, December 29, 2020

Pickup and delivery available for all services.*

Wednesday, December 30, 2020

Pickup and delivery available for all services.*

Thursday, December 31, 2020

Delivery and pickup of UPS Air service** shipments (pre-arranged pickups only).

Friday, January 1, 2021

No UPS Pickup or delivery service.†

Saturday, January 2, 2021

No UPS Pickup or delivery service.†

Sunday, January 3, 2021

No UPS Pickup or delivery service.†

Monday, January 4, 2021

Pickup and delivery available for all services.*

UPS Service Guarantee

Due to the effects of the Coronavirus pandemic, guarantees are currently suspended for all services from all origins to all destinations. This suspension will remain in force until further notice.

Air Commit Times

The delivery commit time for UPS Worldwide Express Plus™ and UPS Express® Early will be extended by 90 minutes for shipments scheduled for delivery in Canada November 23 to January 9.

The delivery commit time for UPS Worldwide Express™, UPS Express and UPS Express Saver® will be extended by 90 minutes for shipments scheduled for delivery in Canada November 23 to December 15.

The delivery commit time for UPS Worldwide Express, UPS Express and UPS Express Saver will be extended to end-of-day for shipments scheduled for delivery in Canada December 14 to January 9.

The most up-to-date transit time details, at the time of shipping, are available with the Calculate Time and Cost calculator on [UPS.com](https://www.ups.com).

* References to "all services" in the schedule above include the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver, UPS Expedited, UPS Standard®, UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Worldwide Express Saver®, UPS Worldwide Expedited™, UPS 3 Day Select and UPS Worldwide Express Freight®.

**References to "UPS Air service" in the schedule above includes the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver,

UPS Expedited, UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver, UPS Worldwide Expedited and UPS Worldwide Express Freight.

† UPS Express Critical® is available for urgent shipments 365 days a year. Call 1-800-714-8779 or visit www.upsexpresscritical.com.