



# 2019 Year-End Holiday Schedule



## CHRISTMAS

### Friday, December 20, 2019

Pickup and delivery available for all services.\*

### Monday, December 23, 2019

Pickup and delivery available for all services.\*

### Tuesday, December 24, 2019

Delivery available for all services.\*

Pickup of UPS Air service\*\* shipments only.

### Wednesday, December 25, 2019

No UPS Pickup or delivery service.†

### Thursday, December 26, 2019

No UPS Pickup or delivery service.†

### Friday, December 27, 2019

Pickup and delivery available for all services.\*

## NEW YEAR'S

### Saturday, December 28, 2019

Normal Saturday service available.

### Sunday, December 29, 2019

No UPS Pickup or delivery service.†

### Monday, December 30, 2019

Pickup and delivery available for all services.\*

### Tuesday, December 31, 2019

Delivery and pickup of UPS Air service\*\* shipments only.

### Wednesday, January 1, 2020

No UPS Pickup or delivery service.†

### Thursday, January 2, 2020

Pickup and delivery available for all services.\*

### UPS Service Guarantee

The on-time delivery guarantee is suspended on UPS Standard® shipments within Canada and to and from the United States picked up or scheduled for delivery December 2 to December 31.

The delivery commit time for UPS Worldwide Express Plus™ and UPS Express® Early will be extended by 90 minutes for shipments scheduled for delivery in Canada November 25 to December 31.

The delivery commit time for UPS Worldwide Express™, UPS Express and UPS Express Saver® will be extended by 90 minutes for shipments scheduled for delivery in Canada November 25 to December 15.

The delivery commit time for UPS Worldwide Express, UPS Express and UPS Express Saver will be extended to end-of-day for shipments scheduled for delivery in Canada December 16 to December 31.

The delivery commit time for UPS Express Early to the United States will be extended by 90 minutes and delivery commit time for UPS Express to the United States will be extended to end-of-day November 29, December 16 to December 24, and December 31.

From Dec. 2, 2019 - Jan. 10, 2020, a limited number of UPS® Standard service packages, with transit times of three or more days, and with certain origins and destinations throughout Canada, may require additional time in transit.

The most up-to-date transit time details will be available at [ups.com/ctc](http://ups.com/ctc) at the time of shipping.

\*References to "all services" in the schedule above include the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver, UPS Expedited, UPS Standard®, UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Worldwide Express Saver®, UPS Worldwide Expedited™, UPS 3 Day Select and UPS Worldwide Express Freight®.

\*\*References to "UPS Air service" in the schedule above includes the following UPS service options: UPS Express Early, UPS Express, UPS Express Saver, UPS Expedited, UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide Express Saver, UPS Worldwide Expedited and UPS Worldwide Express Freight.

† UPS Express Critical® is available for urgent shipments 365 days a year. Call 1-800-714-8779 or visit [www.upsexpresscritical.com](http://www.upsexpresscritical.com).