

## Critical Developments

Last Updated: March 26<sup>th</sup>, 2020

- EUROPE – The European Union issued a recommendation to its 27 Member States regarding the need to ensure continued movement and increased flexibilities for air cargo, as well as a series of other requests. In Italy, UPS continues to move goods including medical supplies. In Russia, President Putin announced a public holiday from March 30 to April 3, 2020
- AMERICAS – In Bolivia, an updated decree was issued with more restrictive measures that does not exempt delivery companies, and includes penalties for non-compliance including fines/arrests - UPS is working to assess methods to restart service in the country. In Peru, due to the number of packages on hold, all volume will be held in Miami starting today.
- ISMEA – UPS secured an exemption for our service in the UAE, with the express/delivery sector categorized as vital ahead of a national lockdown that is expected to start Sunday. In India, service continues to be halted for import operations, pickup services, and delivery services. In the Maldives, service has been suspended due to a complete closure of airspace/lack of flights, and will resume when the airlines are back in service. In Nepal, passenger flights have been cancelled and an in-country curfew imposed. UPS was successful in securing an exemption for UPS services during the lockdown in Nigeria. In South Africa, a government notice was published last night that restricts UPS’s ability to provide service, we are applying to be considered an essential service provider.
- APAC – In Thailand, UPS is working with officials to continue operating during the State of Emergency, which will last from March 26 to April 20.

*This is a summary of developments for informational purposes only, may not include all details and is subject to change as the situation evolves. Please refer to [ups.com](https://www.ups.com) for country level service updates or select the country link to see service alerts for that location.*

<b>Service Level:</b>	
Service continuing normally.	
Service continuing with minor disruptions.	
Service continuing with significant disruptions.	
Service currently disrupted.	
<b><u>EUROPE</u></b>	
<a href="#">Germany</a>	Service continuing normally.
<a href="#">United Kingdom</a>	Service continuing normally.
<a href="#">Austria</a>	Service continuing normally.
The Baltics	Service continuing with minor disruptions.
Belarus	Service continuing with minor disruptions.
<a href="#">Belgium</a>	Service continuing normally.
<a href="#">Czech Republic</a>	Service continuing normally.
<a href="#">Croatia</a>	Service continuing normally.

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<a href="#">Denmark</a>	Service continuing normally.
<a href="#">Finland</a>	Service continuing normally.
<a href="#">France</a>	Service continuing normally.
Georgia	Service continuing with minor disruptions.
<a href="#">Greece</a>	Service continuing normally.
<a href="#">Hungary</a>	Service continuing normally.
<a href="#">Ireland</a>	Service continuing normally.
<a href="#">Israel</a>	Service continuing normally.
<a href="#">Italy</a>	Service continuing normally.
<a href="#">Luxembourg</a>	Service continuing normally.
<a href="#">Malta</a>	Service continuing normally.
<a href="#">Netherlands</a>	Service continuing normally.
<a href="#">Norway</a>	Service continuing normally.
<a href="#">Poland</a>	Service continuing normally.
<a href="#">Portugal</a>	Service continuing normally.
<a href="#">Romania</a>	Service continuing normally.
<a href="#">Russia</a>	Service continuing with minor disruptions.
<a href="#">Slovakia</a>	Service continuing normally.
<a href="#">Slovenia</a>	Service continuing normally.
<a href="#">Spain</a>	Service continuing normally.
<a href="#">Sweden</a>	Service continuing normally.
<a href="#">Switzerland</a>	Service continuing normally.
<a href="#">Turkey</a>	Service continuing normally.
<a href="#">Ukraine</a>	Service continuing normally.
<b><u>AMERICAS</u></b>	
<a href="#">Canada</a>	Service continuing normally.
<a href="#">Mexico</a>	Service continuing with minor disruptions.
<a href="#">Argentina</a>	Service continuing with minor disruptions.
Bahamas	Service continuing with minor disruptions.
<a href="#">Barbados</a>	Service continuing normally.
Belize	Service continuing with minor disruptions.
<a href="#">Bolivia</a>	Service currently disrupted.
<a href="#">Brazil</a>	Service continuing with minor disruptions.
British Virgin Islands	Service continuing with minor disruptions.
<a href="#">Cayman Islands</a>	Service continuing with minor disruptions.
<a href="#">Chile</a>	Service continuing with minor disruptions.
<a href="#">Colombia</a>	Service continuing with minor disruptions.
<a href="#">Costa Rica</a>	Service continuing with minor disruptions.
Cuba	Service continuing with minor disruptions.
<a href="#">Dominican Republic</a>	Service continuing with minor disruptions.
<a href="#">Ecuador</a>	Service continuing with minor disruptions.
<a href="#">El Salvador</a>	Service continuing with minor disruptions.
<a href="#">Guadeloupe</a>	Service continuing normally.
<a href="#">Guatemala</a>	Service continuing with minor disruptions.
<a href="#">Guyana</a>	Service continuing normally.
Haiti	Service continuing with minor disruptions.
<a href="#">Honduras</a>	Service continuing with minor disruptions.

<a href="#">Jamaica</a>	Service continuing with minor disruptions.
<a href="#">Nicaragua</a>	Service continuing normally.
<a href="#">Panama</a>	Service continuing with minor disruptions.
<a href="#">Paraguay</a>	Service continuing with minor disruptions.
<a href="#">Peru</a>	Service continuing with significant disruptions.
Saint Barthelemy	Service continuing with minor disruptions.
St Lucia	Service continuing with minor disruptions.
<a href="#">Trinidad Tobago</a>	Service continuing with minor disruptions.
<a href="#">United States</a>	Service continuing normally.
<a href="#">Uruguay</a>	Service continuing with minor disruptions.
<a href="#">Venezuela</a>	Service continuing with minor disruptions.
<b><u>ISMEA</u></b>	
<a href="#">UAE</a>	Service continuing normally.
Afghanistan	Service continuing with minor disruptions.
Algeria	Service continuing with minor disruptions.
<a href="#">Angola</a>	Service continuing with minor disruptions.
<a href="#">Azerbaijan</a>	Service continuing normally.
<a href="#">Bahrain</a>	Service continuing normally.
<a href="#">Bangladesh</a>	Service continuing with minor disruptions.
Benin	Service continuing normally.
Burkina Faso	Service continuing with minor disruptions.
<a href="#">Cameroon</a>	Service continuing with minor disruptions.
Cape Verde	Service continuing with minor disruptions.
Central African Rep.	Service continuing with minor disruptions.
Chad	Service continuing with minor disruptions.
Congo	Service continuing with minor disruptions.
<a href="#">Democratic Rep. of Congo</a>	Service continuing with minor disruptions.
<a href="#">Djibouti</a>	Service continuing with minor disruptions.
<a href="#">Egypt</a>	Service continuing normally.
<a href="#">Ethiopia</a>	Service continuing with minor disruptions.
Gabon	Service continuing with minor disruptions.
Gambia	Service continuing with minor disruptions.
<a href="#">Ghana</a>	Service continuing with minor disruptions.
Guinea	Service continuing with minor disruptions.
<a href="#">India</a>	Service continuing with significant disruptions.
Iraq	Service continuing normally.
<a href="#">Ivory Coast</a>	Service continuing with minor disruptions.
<a href="#">Jordan</a>	Service continuing normally.
<a href="#">Kazakhstan</a>	Service continuing with minor disruptions.
<a href="#">Kenya</a>	Service continuing with minor disruptions.
<a href="#">Kuwait</a>	Service continuing normally.
<a href="#">Lebanon</a>	Service continuing normally.
Liberia	Service continuing with minor disruptions.

Madagascar	Service continuing normally.
Maldives	Service currently disrupted.
Mali	Service continuing with minor disruptions.
Mauritania	Service continuing with minor disruptions.
<a href="#">Mauritius</a>	Service continuing with minor disruptions.
<a href="#">Morocco</a>	Service continuing normally.
Nepal	Service currently disrupted.
Niger	Service continuing with minor disruptions
<a href="#">Nigeria</a>	Service continuing with minor disruptions.
<a href="#">Oman</a>	Service continuing normally.
<a href="#">Pakistan</a>	Service continuing normally.
<a href="#">Qatar</a>	Service continuing normally.
<a href="#">Rwanda</a>	Service continuing with minor disruptions.
<a href="#">Saudi Arabia</a>	Service continuing normally.
Senegal	Service continuing with minor disruptions.
Seychelles	Service continuing with minor disruptions.
Sierra Leone	Service continuing with minor disruptions.
<a href="#">South Africa</a>	Service continuing with minor disruptions.
<a href="#">Sri Lanka</a>	Service continuing with minor disruptions.
<a href="#">Tanzania</a>	Service continuing with minor disruptions.
Togo	Service continuing with minor disruptions.
<a href="#">Tunisia</a>	Service continuing normally.
Uzbekistan	Service continuing with minor disruptions.
<a href="#">Zambia</a>	Service continuing with minor disruptions.
<a href="#">Zimbabwe</a>	Service continuing with minor disruptions.
<b><u>APAC</u></b>	
<a href="#">China</a>	Service continuing with minor disruptions.
<a href="#">Hong Kong</a>	Service continuing with minor disruptions.
<a href="#">Australia</a>	Service continuing normally.
<a href="#">Indonesia</a>	Service continuing normally.
<a href="#">Japan</a>	Service continuing normally.
<a href="#">Korea</a>	Service continuing normally.
<a href="#">Malaysia</a>	Service continuing with minor disruptions.
<a href="#">Philippines</a>	Service continuing with minor disruptions.
<a href="#">Singapore</a>	Service continuing normally.
<a href="#">Taiwan</a>	Service continuing normally.
<a href="#">Thailand</a>	Service continuing with minor disruptions.
<a href="#">Vietnam</a>	Service continuing normally.