



UPS Healthcare

Quality Focused. Patient Driven.

Outsource Your Complexity

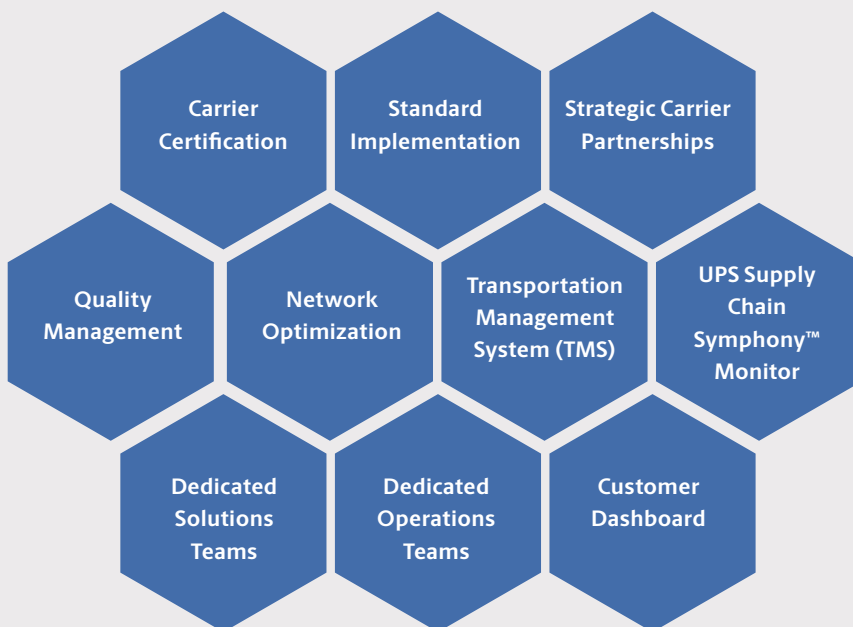
On a good day, it's no small feat to transport healthcare products safely, efficiently and within reasonable cost. On a not-so-good day, you're grappling with the complexity of managing multiple carriers. Your costs are high and you have challenges with visibility, control, performance and customer service. You struggle to secure cold chain capacity and reliability.



One Solution, One Provider. The Power of UPS Transportation Management

From targeted standalone support to end-to-end outsourcing, UPS is your trusted partner for the healthcare industry. We help improve your business operations and results through our core solutions and the highly specialized additional capabilities needed in healthcare transportation management.

Our Core Solutions:



Our Value to You:

Improved service levels and visibility

Reduced complexity and transportation costs

Cost effective transportation and transportation management

Trusted advisor with extensive transportation expertise

Extensive, flexible carrier base covering all modes of transportation

Cloud based Transportation Management System (TMS)

Buying power through leveraging our multi-client volumes

Value creation through continuous optimization

Additional Capabilities:

- High Value High Risk - Transport Security
- Shipment tracking and temperature-monitoring devices
- UPS Capital® Insurance
- Carbon offset
- Specialty delivery requests
- Next flight out – expedited services
- Customs brokerage
- 24/7 customer service support
- UPS Supply Chain Symphony™ Premium
- Custom reporting
- Third party freight audit & pay integration
- Custom implementation

Our Capabilities Power Your Continuous Improvement

Simplify your world and continuously improve your network's quality and service when you choose UPS Healthcare as your one global logistics partner.

| Rate Management | Planning & Optimization | Execution & Ongoing Support | Invoice Management & Cost Analysis |
|--|--|---|---|
| Contract management for all modes | Mode, equipment and carrier optimization | Load creation, tendering and booking | Freight audit and pay |
| Routing guides | Multi Mode | Complex moves (Multiple customers/legs/modes) | Customer and carrier invoice management |
| Pricing market intelligence | Inbound and outbound optimization | Command Center | Complex cost allocation |
| Management Fee, Line Haul & Accessorial Surcharges | Cross-customer consolidation | Claims and document management | Fuel surcharge and accessorial management |
| Customer portal for self-service | Lessons learned/ Shared insights | | Spend analysis |



Ready to find out more? Reach out to your UPS account manager or visit healthcare.ups.com