



# UPS Healthcare

Quality Focused. Patient Driven.

## Mitigate Risk With Carrier Certification

Regulatory consistency and transportation quality are a critical, ongoing concern for healthcare clients.

### Stringent Process. Solid Program.

To qualify providers, we:

- » **Vet, certify and audit** third-party providers to handle healthcare shipments—including temperature-sensitive and high-value
- » **Audit and verify** providers' stated service capabilities
- » **Ensure compliance** with global regulatory standards, such as EUGDP, Canadian Guide 0069 and APAC PICS
- » **Require** signed quality agreements and master service agreements to be in place with all carriers
- » **Classify** providers into one of four certification tiers to ensure carrier selection matches the complexity of your supply chain requirements



To mitigate your risk and increase quality, UPS qualifies third-party providers through the UPS Healthcare Carrier Certification Program.

REQUIREMENT	BRONZE	SILVER	GOLD	PLATINUM
<b>Transportation Services</b>	Standard LTL/FTL/Courier Services	Critical Shipments*	Active Temperature Control & Direct to Patient**	Add White Glove Services
<b>Questionnaire</b>	✓	✓	✓	✓
<b>Legal - MSA</b>	✓	✓	✓	✓
<b>Quality Agreement</b>	✗	✓	✓	✓
<b>GDP Training*</b>	✗	✓	✓	✓
<b>Audit</b>	✗	✗	Virtual Audit/CAPA/GAP Analysis	On-Site Audit/CAPA/GAP Analysis



Ready to find out more? Reach out to your UPS account manager or visit [healthcare.ups.com](https://healthcare.ups.com)

\* Critical shipments that have shipment monitoring, GDP training is limited to network of active monitoring employees

\*\* Over the threshold