



UPS Healthcare

Quality Focused. Patient Driven.

Specialty Pharma Requires Specialty Logistics

It's crucial that pharmacies and pharmaceutical manufacturers get products to the patients who need them, when they need them—at the right temperature, in the best condition. From cost management to product protection, UPS can help pharmacies and pharmaceutical manufacturers deliver their products around the world.

Imagine if you could optimize your supply chain to help:



Make Outbound Shipping More Efficient



Increase Visibility



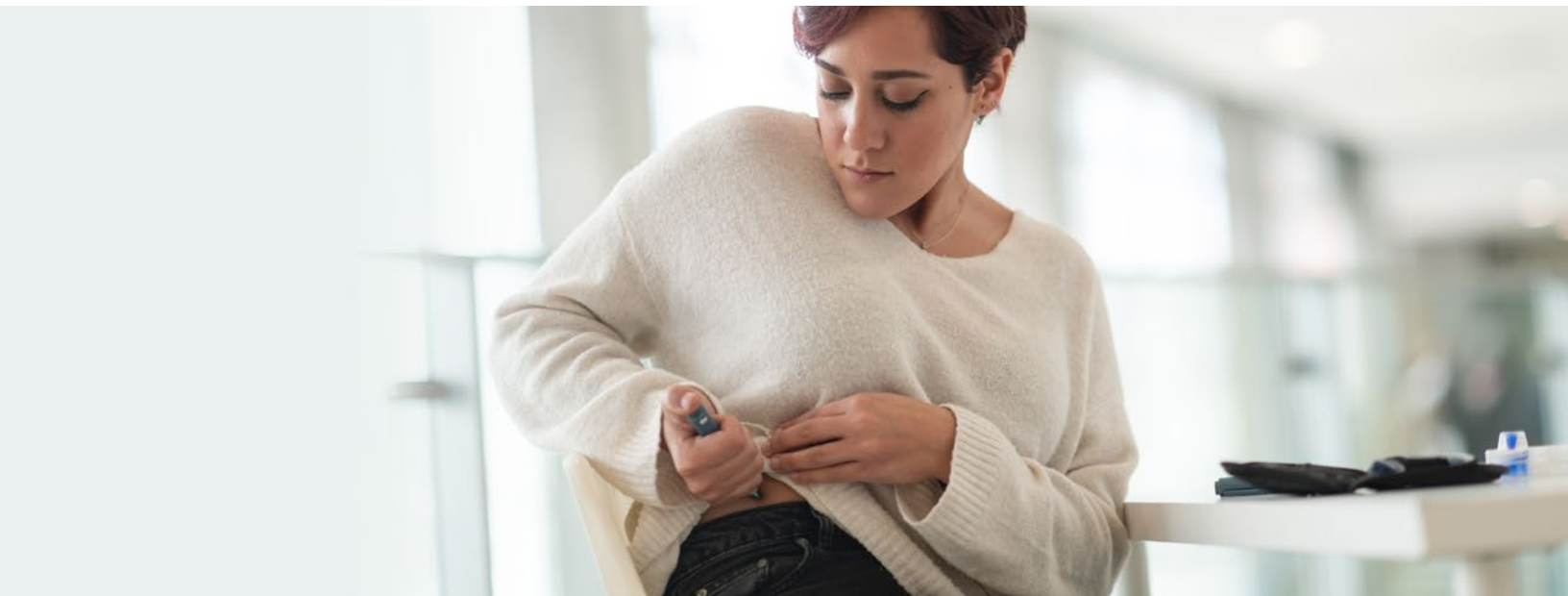
Enhance the Patient Experience



Simplify International Expansion



Protect Your Products and Potentially Mitigate Risk





Make Outbound Shipping More Efficient

We can help you optimize your outbound shipments by gaining a better understanding of end-to-end process.

- Mode optimization: whether it's ground, air, or international packaging services, UPS can help you determine which mode fits your speed and price
- Increase dock efficiencies: UPS's one-driver advantage means you have one driver for air, international and ground packages, which may mean fewer trucks at your dock
- Help mitigate risk: protect shipments through a variety of risk mitigation solutions and packaging options



Increase Visibility

Who signed for that package? Did they keep a record of the signature? UPS has tools that store signatures for up to 7 years and tracks returns from door-to-door.

- Quantum View Manage® can help enhance visibility by having proof-of-delivery information at your fingertips and storing signatures for up to 7 years
- UPS Worldship® can help make product returns easier and may help you manage recalls



Enhance the Patient Experience

Your patients aren't patient any more. They want you to be faster, more flexible, and more transparent. Here's how UPS can help:

- UPS Saturday ground service may help you meet faster turnaround times
- UPS Access Point® locations may help enhance patient pickup options and control over when and where they receive their packages
- UPS My Choice® service offers patients enhanced visibility and control over when their shipment is received



Simplify International Expansion

95% of the world's population lives outside of the U.S., which means expanding internationally is a huge opportunity. Here's how UPS can help you reach these customers:

- More than 2,000 daily flights to over 200 countries and territories, time-definite delivery options, up-to-the-minute tracking
- Customs clearance services
- More than 950 global field stocking locations to help strategically position products closer to international customers



Help Protect Your Products and Potentially Mitigate Risk

UPS and its affiliates offer cold chain packaging and risk mitigation solutions to help pharmaceutical products get to their destinations at the right temperature and the right time.

- UPS Proactive Response® provides dedicated logistics experts who can help make urgent interventions
- UPS Healthcare™ Cold Chain Packaging options help protect both cold and cryo preserved products
- UPS Proactive Response® Secure service combines proactive package monitoring and intervention with protection from UPS Capital Insurance Agency against the additional cost of recovery procedures and damages or losses caused by weather delays and mechanical issues.*



Ready to find out more? Reach out to your UPS account executive, or visit healthcare.ups.com

*Insurance is underwritten by an authorized insurance company and issued through licensed insurance producers affiliated with UPS Capital Insurance Agency, Inc., and other affiliated insurance agencies. UPS Capital Insurance Agency, Inc. and its licensed affiliates are wholly owned subsidiaries of UPS Capital Corporation. The insurance company, UPS Capital Insurance Agency, Inc. and its licensed affiliates reserve the right to change or cancel the insurance coverage at any time. The insurance is governed by the terms, conditions, limitations and exclusions set forth in the applicable insurance policy and no warranty, guarantee, or representation, either express or implied, is made as to the correctness or sufficiency of any information contained herein. Insurance coverage is not available in all jurisdictions.