



2017 UPS® RATE and SERVICE GUIDE

Daily Rates

Macau

Effective December 26, 2016



ups.com®
2875-1616

UPS GETS THE JOB DONE.

As a global leader in logistics, UPS guaranteed on-time package and freight shipments are just a few of the many deliveries that we make every business day. We also deliver:

- Extensive knowledge and experience from the world's largest package delivery company to keep you competitive in a rapidly expanding international marketplace.
- Customised solutions and reliable services for shipping, tracking and billing from a global leader in technology to drive greater efficiency, helping to save you time and reduce costs.
- Sustainable shipping options from one of the most efficient global transportation networks in the world to help reduce carbon emissions and conserve resources.

All of this helps make the best delivery of all possible — your satisfaction and, most importantly, your customers' satisfaction. When that's delivered, we know we've done our job.

To learn more about what we can deliver for your business, visit [ups.com/solutions](https://www.ups.com/solutions).

UPS International Shipping Services

PACKAGE

Service	Delivered By	Destinations	Other Information
1-3 DAYS			
UPS Worldwide Express Plus	Guaranteed morning delivery by: <ul style="list-style-type: none"> • 8:00 am/ 8:30 am to major cities in the U.S. • 8:30 am to Canada • 9:00 am to major Asian cities, over 4,000 U.S. cities, and major business centres in Europe 	To major cities in the U.S., Europe and Asia	<ul style="list-style-type: none"> • Ideal for urgent shipments • Priority handling • UPS 10 KG Box® and UPS 25 KG Box® are available for this service
UPS Worldwide Express	Guaranteed time-definite delivery by: <ul style="list-style-type: none"> • 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada • 12:00 noon or 2:00 pm to most areas in your country 	To the U.S., major cities in Canada, Europe and Asia, and selected areas in the Americas	<ul style="list-style-type: none"> • UPS 10 KG Box and UPS 25 KG Box are available for this service
UPS Worldwide Express Saver	<ul style="list-style-type: none"> • Delivery by end-of-day, to over 220 countries and territories worldwide 	To over 220 countries and territories worldwide	<ul style="list-style-type: none"> • An economical alternative to UPS Express for speedy and reliable service • UPS 10 KG Box and UPS 25 KG Box are available for this service
3-5 DAYS			
UPS Worldwide Expedited	<ul style="list-style-type: none"> • Delivery in as little as 3 business days within Asia, and from Asia to major business centres in Europe, and North and South America 	Within Asia, and from Asia to major business centres in Europe, and North and South America	<ul style="list-style-type: none"> • An economical option for less time-critical shipments • Day-definite, time-in-transit lets you plan delivery schedule



Services with Additional Charges

Contractual

Surcharge for Non-Compliance

UPS will, at its sole discretion, and whether or not the UPS International Dangerous Goods programme applies, charge a surcharge of HK\$41 per package or HK\$448 per shipment, whichever is higher, for any costs, expenses, damages or losses, including but not limited to the expense of returning the shipment to Shipper and any additional administrative cost incurred by UPS in connection with any incidence of non-compliance*. This surcharge is without prejudice to any other relief or remedy UPS is entitled to.

* "Non-compliance" shall include but not be limited to (a) non-compliance with any UPS shipping requirements or procedures; or any applicable laws or regulations governing air transport including but not limited to the International Air Transport Association regulations; and (b) any mis-declaration, under-declaration and falsification made; and (c) any breach of or non-compliance with applicable UPS instructions in relation to packing, labelling, marking, handling, declaration and documentation and any process, in connection with and applicable to the content of the shipments.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com[®].

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.



Services with Additional Charges

Non-Contractual

Declared Value Charge

For each shipment over HK\$777, you may purchase additional coverage against loss or damage at HK\$8.60 for each additional HK\$777 or fraction thereof. Charges for declared value can be billed to the shipper, the receiver, or to a third party.

Saturday Delivery

Delivery of shipments is available at an additional charge of HK\$100 for each UPS Express Envelope or each shipment of UPS Express Paks and packages. For Freight Collect shipments, the charge will be billed to the consignee.

Undeliverable Package Return Charge

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. Applicable transportation costs plus a HK\$78 surcharge per undeliverable shipment apply to any return, at the shipper's expense.

Direct Delivery Only

Direct Delivery Only shipments are only delivered to the address on the shipping label and may not be rerouted, redirected or delivered to an alternate address. The shipments are eligible for Hold for Pickup at UPS Customer Centre, Reschedule Delivery and Return to Sender. This service is available for residential and commercial shipments. A fee of HK\$17 applies to each package in the shipment.

UPS Returns*

To meet a range of reverse logistics needs and simplify the process of collecting customer returns, UPS offers a variety of returns services. You generate a return label for your customer, or UPS provides your customer with a label via e-mail or mail. The UPS Returns services available are:

Print Return Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.
Fee: HK\$8

Electronic Return Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.
Fee: HK\$12

Print and Mail Return Label

UPS prints the label upon your request and mails it to your customer, who applies the label to the package.
Fee: HK\$22

UPS Returns Plus**

UPS brings the return label to your customer's pickup location when we pick up the return package.

1 UPS Pickup Attempt

If the package cannot be picked up on the first attempt, we will leave the return label at the pickup location.
Fee: HK\$35

3 UPS Pickup Attempts

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the return label will be returned.
Fee: HK\$51

* Only available for customers using a UPS compliant shipping system that produces a smart label.

+ Not available for pickup in Asia.

Note:

Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

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Other Additional Charges

Address Correction

An additional charge of HK\$94 per package or a maximum of HK\$273 per shipment may be billed to the shipper for unsuccessful delivery because of an incorrect address, or if addressed to a P.O. Box.

Residential Surcharge

UPS provides delivery service to residential addresses as well as business addresses. A residential delivery is one made to a home, including a business operating out of a home. For each residential delivery, an additional charge of HK\$26 per shipment applies.

Extended Area Surcharge

UPS provides a collection delivery service in extended areas as well as urban areas. An additional charge of HK\$202 per shipment or HK\$4 per kg applies, whichever is greater, for shipments collected or delivered in an extended area. For a copy of the Extended Area Surcharge points, please download from ups.com/mo.

Remote Area Surcharge

A charge of HK\$226 per shipment or HK\$4.50 per kg applies, whichever is greater, for delivery to or collection from an area beyond UPS extended areas which are less accessible for pickups and deliveries. For a copy of the Remote Area Surcharge points, please download from ups.com/mo.

Currency Conversion

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Centre Banks, plus an exchange fee equal to 0.75% of the amount converted.

Bill Receiver/Freight Collect Refusal Fee

An account number is invalid if it is not the correct account number for the bill-to party, or if it is the account number for a consignee or third party who fails to pay the shipping charges. A fee of HK\$80 per shipment will be charged for international shipments with an invalid account number.

Local Taxes and Duties

All rates exclude any taxes, duties and surcharges that may be imposed pursuant to local regulations.

Look-up Surcharge

For every international shipment with a missing or invalid account number, for the bill-to party, UPS will perform a "look-up" by tracing the correct account number or creating a temporary account to bill the consignee or third party. A fee of HK\$8 per shipment will be billed to the shipper for every "look-up" service performed.

Duty/Tax Forwarding Surcharge

When the "Duty/Tax Forwarding Surcharge" billing option is selected, a HK\$125 surcharge will be billed to the shipper.

Delivery Confirmation Signature Required and Delivery Confirmation Adult Signature Required

UPS Delivery Confirmation* services are available prior to the release of your shipment.

Both services will require the UPS service provider to request for a consignee's signature before the delivery of the shipment. However, with the Delivery Confirmation Adult Signature Required service, only an adult (at least 18 years old**) consignee signature will secure the release of the shipment.

A surcharge of HK\$16 and HK\$29 per shipment will be imposed for Delivery Confirmation Signature Required service and Delivery Confirmation Adult Signature Required service respectively.

Additional Handling Charge⁺

An additional handling charge of HK\$40 per package will apply to the following:

- Any package containing pure lithium ion batteries/cells products (UN3480; PI 965 Section II)
- Any article that is encased in an outside shipping container made of metal or wood
- Any cylindrical item, such as a barrel, drum, pail, or tyre, that is not fully encased in a corrugated cardboard shipping container
- Any package with the longest side exceeding 122 cm or its second-longest side exceeding 76 cm
- Any package with an actual weight greater than 32 kg
- Each package in a shipment where the average weight per package is greater than 32 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used

Customs Brokerage Charges

UPS provides customs brokerage service at no additional charge for routine customs clearance (including formal entries for shipments of up to five tariff lines). Additional charges may apply for complex customs clearance procedures and consolidated clearance requirements. For more information, contact our Customer Service Representatives.

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** UPS is not liable for inaccurate age assessment as this is solely determined at the discretion of the UPS service provider.

+ UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com.

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Other Additional Charges

(Continued)

Large Package Surcharge - Minimum Billable Weight (MBW)

A package is considered a "Large Package" when its length plus girth [(2 x width) + (2 x height)] combined exceeds 330 cm, but does not exceed the maximum UPS size of 419 cm.

Large Packages are subject to a minimum billable weight of 40 kg, at a surcharge of HK\$388 per package.

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Fee

UPS small package services do not accept shipments exceeding the following weight and dimensions. If in UPS's discretion, UPS does accept shipments exceeding these maximum limits, an Over Maximum Limits Fee of HK\$388 per package will apply to the following:

- Maximum weight per package of 70 kg
- Maximum length per package of 270 cm
- Maximum size per package of 419 cm in length and girth [(2 x width) + (2 x height)] combined

Fuel Surcharge

For information on prevailing fuel surcharges, please refer to ups.com[®].

UPS Import Control**

Provide your exporter with shipping labels and commercial invoice to be attached to an import shipment. Labels and commercial invoice can be sent with a UPS driver during collection, by e-mail, mail or printed for distribution at your discretion. This service allows the importer to control creation of shipment labels, commercial invoice and billing. The UPS Import Services available are:

Print Label

You generate the label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.
Fee: HK\$8

Electronic Label

UPS e-mails the label upon your request to your customer, who then prints the label and applies it to the package.
Fee: HK\$12

Print and Mail Label

UPS prints the label upon your request and mails it to your customer, who applies the label to the package.
Fee: HK\$22

1 UPS Pickup Attempt Label**

If the package cannot be picked up on the first attempt, we will leave the printed label at the pickup location.
Fee: HK\$35

3 UPS Pickup Attempts Label**

If the package cannot be picked up on the first attempt, we will attempt to pick up the package on each of the next two business days. If the package cannot be picked up after the third attempt, the label will be returned.
Fee: HK\$51

Commercial Invoice Removal**

Provides an importer with the option to have the commercial invoice removed from an Import Control shipment prior to delivery. The service provides importers with the flexibility of routing shipments directly to their buyer while keeping the value of goods confidential.
Fee: HK\$155 per shipment

UPS Carbon Neutral*

Offset the climate impact of your shipping with UPS carbon neutral. When you select UPS carbon neutral during shipment preparation UPS will purchase offsets to mitigate the carbon (CO₂) emissions associated with the transport of your shipment.
Fee: HK\$6 per package

* Only available for customers using a UPS compliant shipping system that produces a smart label.

** Not available for pickup in Asia.

UPS Import Control is available only in countries where UPS pickup services are available.

Note: Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com[®].

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

For additional information and services, call our Customer Service Representatives at 2875-1616.



Worldwide Zone Chart

UPS Express Services

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Afghanistan	-	-	9	9	-	9	9	-
Aland Island (Finland)*	-	-	7	7	-	8	8	8
Albania	9	9	9	9	-	9	9	-
Algeria	-	-	9	9	-	9	9	-
American Samoa	-	7	7	7	-	9	9	-
Andorra	-	6	6	6	-	-	-	-
Angola	-	-	9	9	-	9	9	-
Anguilla	-	-	9	9	-	9	9	-
Antigua and Barbuda	-	-	9	9	-	9	9	-
Argentina*	-	9	9	9	-	9	9	9
Armenia	9	9	9	9	-	9	9	-
Aruba	-	-	9	9	-	9	9	-
Australia*	-	-	3	3	-	4	4	-
Austria*	7	7	7	7	-	8	8	8
Azerbaijan	-	-	9	9	-	9	9	-
Azores (Portugal)*	-	-	8	8	-	8	8	-
Bahamas*	-	9	9	9	-	9	9	-
Bahrain	9	9	9	9	-	9	9	9
Bangladesh*	-	-	8	8	-	9	9	-
Barbados	-	9	9	9	-	9	9	-
Belarus/ Byelorussia*	9	9	9	9	-	9	9	-
Belgium	6	6	6	6	-	6	6	6
Belize	-	-	9	9	-	-	-	-
Benin	-	-	9	9	-	9	9	-
Bermuda	-	9	9	9	-	9	9	-
Bhutan	-	8	8	8	-	9	9	-
Bolivia	-	-	9	9	-	9	9	-
Bonaire, St. Eustatius, Saba	-	-	9	9	-	9	9	-
Bosnia and Herzegovina	9	9	9	9	-	9	9	-
Botswana	-	-	9	9	-	9	9	-
Brazil*	9	9	9	9	-	8	8	8
British Virgin Islands	-	-	9	9	-	9	9	-

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Brunei*	-	1	1	1	-	8	8	-
Buesingen (Germany)*	-	-	6	6	-	-	-	-
Bulgaria	9	9	9	9	-	8	8	8
Burkina Faso	-	-	9	9	-	9	9	-
Burundi	-	-	9	9	-	9	9	-
Cambodia*	-	8	8	8	-	9	9	-
Cameroon	-	-	9	9	-	9	9	-
Campione/ Lake Lugano (Italy)*	-	-	6	6	-	7	7	7
Canada*	5	5	5	5	-	5	5	5
Canary Islands (Spain)*	-	-	6	6	-	7	7	-
Cape Verde	-	-	9	9	-	9	9	-
Cayman Islands	-	-	9	9	-	9	9	-
Central African Republic	-	-	9	9	-	-	-	-
Ceuta (Spain)*	-	-	6	6	-	-	-	-
Chad	-	-	9	9	-	9	9	-
Chile*	-	9	9	9	-	9	9	9
China (Excluding China South)*	1	1	1	1	-	1	1	-
China South**	10	10	10	10	-	10	10	-
Colombia*	-	9	9	9	-	9	9	9
Comoros	-	-	9	9	-	9	9	-
Congo (Brazzaville)	-	-	9	9	-	9	9	-
Congo, Democratic Republic of	-	-	9	9	-	9	9	-
Cook Islands	-	-	7	7	-	-	-	-
Costa Rica*	-	-	9	9	-	9	9	9
Cote d'Ivoire (Ivory Coast)	-	-	9	9	-	9	9	-
Croatia*	-	9	9	9	-	9	9	9
Curacao	-	-	9	9	-	9	9	-
Cyprus	9	9	9	9	-	9	9	-
Czech Republic*	9	9	9	9	-	8	8	8
Denmark*	7	7	7	7	-	8	8	8
Djibouti	-	-	9	9	-	9	9	-
Dominica	-	-	9	9	-	9	9	-



Worldwide Zone Chart

UPS Express Services

(Continued)

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Dominican Republic*	-	9	9	9	-	9	9	9
Ecuador*	-	9	9	9	-	9	9	9
Egypt	-	9	9	9	-	9	9	9
El Salvador*	-	-	9	9	-	9	9	9
England (United Kingdom)*	-	6	6	6	-	6	6	6
Equatorial Guinea	-	-	9	9	-	-	-	-
Eritrea	-	-	9	9	-	9	9	-
Estonia	-	9	9	9	-	8	8	8
Ethiopia	-	-	9	9	-	9	9	-
Faroe Islands	-	-	9	9	-	-	-	-
Fiji	-	7	7	7	-	8	8	-
Finland*	-	7	7	7	-	8	8	8
France*	6	6	6	6	-	7	7	7
French Guiana	-	-	9	9	-	-	-	-
French Polynesia	-	-	7	7	-	9	9	-
Gabon	-	-	9	9	-	9	9	-
Gambia	-	-	9	9	-	9	9	-
Georgia*	9	9	9	9	-	9	9	-
Germany*	6	6	6	6	-	6	6	6
Ghana	-	-	9	9	-	9	9	-
Gibraltar	-	-	9	9	-	9	9	-
Greece*	-	8	8	8	-	8	8	8
Greenland	-	-	9	9	-	-	-	-
Grenada	-	-	9	9	-	9	9	-
Guadeloupe*	-	-	9	9	-	9	9	-
Guam	-	-	7	7	-	9	9	-
Guatemala*	-	9	9	9	-	9	9	9
Guernsey (Channel Islands)	-	8	8	8	-	6	6	6
Guinea	-	-	9	9	-	9	9	-
Guinea-Bissau	-	-	9	9	-	9	9	-
Guyana*	-	-	9	9	-	9	9	-
Haiti*	-	-	9	9	-	9	9	9

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Heligoland (Germany)*	-	-	6	6	-	6	6	6
Honduras*	-	9	9	9	-	9	9	9
Hong Kong	10	10	10	10	-	10	10	-
Hungary*	9	9	9	9	-	8	8	8
Iceland	-	9	9	9	-	9	9	-
India*	4	4	4	4	-	3	3	-
Indonesia*	-	3	3	3	-	4	4	-
Iraq	-	-	9	9	-	9	9	-
Ireland, Republic of	7	7	7	7	-	6	6	6
Israel	-	9	9	9	-	9	9	9
Italy*	6	6	6	6	-	7	7	7
Jamaica*	-	9	9	9	-	9	9	-
Japan*	-	2	2	2	-	4	4	-
Jersey (Channel Islands)	-	8	8	8	-	6	6	6
Jordan	-	9	9	9	-	9	9	-
Kazakhstan*	-	9	9	9	-	9	9	9
Kenya	-	-	9	9	-	9	9	9
Kirghizia (Kyrgyzstan)	-	9	9	9	-	9	9	-
Kiribati	-	-	7	7	-	-	-	-
Korea, South	-	-	1	1	-	3	3	-
Kosovo	9	9	9	9	-	9	9	-
Kosrae (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Kuwait	9	9	9	9	-	9	9	9
Laos	-	8	8	8	-	9	9	-
Latvia	-	9	9	9	-	8	8	8
Lebanon	-	9	9	9	-	9	9	-
Lesotho	-	-	9	9	-	9	9	-
Liberia	-	-	9	9	-	9	9	-
Libyan Arab Jamahiriya	-	-	9	9	-	9	9	-
Liechtenstein*	-	7	7	7	-	8	8	8
Lithuania	-	9	9	9	-	8	8	8
Livigno (Italy)*	-	-	6	6	-	7	7	7

International Shipments: Visit ups.com® or contact our Customer Service Representatives at 2875-1616 for information regarding international shipments, including:

- Service options
- Time in transit
- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
- UPS Terms and Conditions of Service

* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com® or contact our Customer Service Representatives at 2875-1616.

+ China South includes Fujian, Hainan, Hu Nan, Yunnan, Jiangxi, Guangxi, Guangdong Provinces and Chongqing City only.

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Worldwide Zone Chart

UPS Express Services

(Continued)

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Luxembourg	6	6	6	6	-	6	6	6
Macedonia (FYROM)	9	9	9	9	-	9	9	-
Madagascar	-	9	9	9	-	9	9	-
Madeira (Portugal)*	-	-	8	8	-	8	8	-
Malawi	-	-	9	9	-	9	9	-
Malaysia*	-	1	1	1	-	2	2	-
Maldives	-	8	8	8	-	-	9	9
Mali	-	-	9	9	-	9	9	-
Malta	-	9	9	9	-	9	9	-
Marshall Islands	-	-	7	7	-	-	-	-
Martinique	-	-	9	9	-	9	9	-
Mauritania	-	-	9	9	-	9	9	-
Mauritius	-	-	9	9	-	9	9	-
Mayotte	-	-	9	9	-	9	9	-
Melilla (Spain)*	-	-	6	6	-	-	-	-
Mexico*	5	5	5	5	-	5	5	5
Micronesia, Federated States of	-	7	7	7	-	-	-	-
Moldova*	9	9	9	9	-	8	8	-
Monaco (France)*	-	6	6	6	-	7	7	7
Mongolia	-	-	8	8	-	9	9	-
Montenegro	9	9	9	9	-	9	9	-
Montserrat	-	-	9	9	-	9	9	-
Morocco	-	9	9	9	-	9	9	9
Mount Athos (Greece)*	-	-	8	8	-	8	8	8
Mozambique	-	-	9	9	-	9	9	-
Myanmar	-	8	8	8	-	9	9	9
Namibia	-	-	9	9	-	9	9	-
Nepal*	-	8	8	8	-	8	8	-
Netherlands (Holland)*	6	6	6	6	-	6	6	6
New Caledonia	-	7	7	7	-	9	9	-
New Zealand*	-	3	3	3	-	4	4	-
Nicaragua	-	-	9	9	-	9	9	9

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Niger	-	-	9	9	-	9	9	-
Nigeria*	-	-	9	9	-	9	9	9
Norfolk Island (Australia)*	-	-	3	3	-	-	-	-
Northern Ireland (United Kingdom)*	-	6	6	6	-	6	6	6
Northern Mariana Islands*	-	-	7	7	-	9	9	-
Norway*	7	7	7	7	-	8	8	8
Oman	-	9	9	9	-	9	9	9
Pakistan*	-	8	8	8	-	8	8	8
Palau	-	-	7	7	-	-	-	-
Panama*	-	-	9	9	-	9	9	9
Papua New Guinea	-	7	7	7	-	-	-	-
Paraguay	-	-	9	9	-	9	9	-
Peru*	-	-	9	9	-	9	9	9
Philippines*	-	-	1	1	-	2	2	-
Poland*	7	7	7	7	-	7	7	7
Ponape (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Portugal*	8	8	8	8	-	8	8	8
Puerto Rico*	-	5	5	5	-	5	5	5
Qatar	-	9	9	9	-	9	9	9
Reunion Island	-	-	9	9	-	8	8	-
Romania	9	9	9	9	-	8	8	8
Rota (Northern Mariana Islands)*	-	-	7	7	-	9	9	-
Russia*	9	9	9	9	-	8	8	8
Rwanda	-	-	9	9	-	9	9	-
Saipan (Northern Mariana Islands)*	-	7	7	7	-	9	9	-
Samoa	-	7	7	7	-	8	8	-
San Marino	-	-	6	6	-	7	7	7
Saudi Arabia	9	9	9	9	-	9	9	9
Scotland (United Kingdom)*	-	6	6	6	-	6	6	6
Senegal	-	-	9	9	-	9	9	-
Serbia	9	9	9	9	-	9	9	-
Seychelles	-	-	9	9	-	9	9	-



Worldwide Zone Chart

UPS Express Services

(Continued)

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Sierra Leone	-	-	9	9	-	9	9	-
Singapore*	1	1	1	1	-	2	2	-
Slovakia	9	9	9	9	-	8	8	8
Slovenia	9	9	9	9	-	8	8	8
Solomon Islands	-	7	7	7	-	-	-	-
South Africa*	9	9	9	9	-	9	9	9
Spain*	6	6	6	6	-	7	7	7
Sri Lanka*	-	8	8	8	-	8	8	-
St. Barthelemy	-	-	9	9	-	9	9	-
St. Christopher (St. Kitts)	-	-	9	9	-	9	9	-
St. Croix (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. John (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. Kitts and Nevis	-	9	9	9	-	9	9	9
St. Lucia	-	9	9	9	-	9	9	9
St. Maarten, St. Martin	-	-	9	9	-	9	9	-
St. Thomas (U.S. Virgin Islands)	-	-	9	9	-	9	9	-
St. Vincent & the Grenadines	-	-	9	9	-	9	9	-
Suriname	-	-	9	9	-	9	9	-
Swaziland	-	-	9	9	-	9	9	-
Sweden*	7	7	7	7	-	8	8	8
Switzerland*	7	7	7	7	-	8	8	8
Syrian Arab Republic	-	-	9	9	-	9	9	-
Tahiti (French Polynesia)	-	7	7	7	-	9	9	-
Taiwan*	1	1	1	1	-	3	3	-
Tajikistan*	-	-	9	9	-	8	8	-
Tanzania, United Republic of	-	-	9	9	-	8	8	-
Thailand*	1	1	1	1	-	2	2	-
Timor-Leste	-	-	7	7	-	-	-	-
Tinian (Northern Mariana Islands)*	-	-	7	7	-	9	9	-
Togo	-	-	9	9	-	9	9	-

Destination	Export Zones				Import Zones			
	Express Plus	Express	Express Saver	Expedited	Express Plus	Express	Express Saver	Expedited
Tonga	-	-	7	7	-	-	-	-
Tortola (British Virgin Islands)	-	-	9	9	-	9	9	-
Trinidad & Tobago*	-	9	9	9	-	9	9	-
Truk (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Tunisia	-	9	9	9	-	-	-	-
Turkey	9	9	9	9	-	8	8	8
Turkmenistan	-	-	9	-	-	-	9	-
Turks & Caicos Islands	-	-	9	9	-	9	9	-
Tuvalu	-	-	7	7	-	-	-	-
U.S. Virgin Islands	-	-	9	9	-	9	9	-
Uganda	-	-	9	9	-	9	9	-
Ukraine*	9	9	9	9	-	9	9	-
Union Islands (St. Vincent & the Grenadines)	-	-	9	9	-	9	9	-
United Arab Emirates	9	9	9	9	-	9	9	9
United Kingdom*	6	6	6	6	-	6	6	6
United States*	5	5	5	5	-	5	5	5
Uruguay	-	-	9	9	-	9	9	-
Uzbekistan	-	-	9	9	-	9	9	-
Vanuatu	-	7	7	7	-	-	-	-
Vatican City (Italy)*	-	6	6	6	-	7	7	7
Venezuela*	-	-	9	9	-	9	9	9
Vietnam*	-	-	4	4	-	3	3	-
Virgin Gorda (British Virgin Islands)	-	-	9	9	-	9	9	-
Wales (United Kingdom)*	-	6	6	6	-	6	6	6
Wallis & Futuna Islands	-	7	7	7	-	-	-	-
Yap (Micronesia, Federated States of)	-	-	7	7	-	-	-	-
Yemen, Republic of	-	-	9	9	-	9	9	-
Zambia	-	-	9	9	-	9	9	-
Zimbabwe	-	-	9	9	-	9	9	-

International Shipments:
Visit ups.com® or contact our Customer Service Representatives at 2875-1616 for information regarding international shipments, including:

- Service options
- Time in transit
- Guarantee details
- Billing options
- Service notes
- Commodity classifications
- Prohibited articles
- Destination/Origin Country served
- UPS Terms and Conditions of Service

* Extended Area Surcharge or Remote Area Surcharge may be applicable to specific points within this country. For more details, please visit ups.com® or contact our Customer Service Representatives at 2875-1616.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.



Export - UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau.

UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express delivers by 10:30 am, 12:00 noon, 2:00 pm or 3:00 pm to most parts of the U.S., Europe and Asia Pacific, selected areas in the Americas and major cities in Canada.*

UPS Worldwide Express Plus

For time-definite delivery of your extremely urgent shipments, UPS Worldwide Express Plus delivers by 8:00 am/8:30 am to major cities in the U.S.; 8:30 am to Canada; 9:00 am to major Asian cities, over 4,000 U.S. cities and major business centres in Europe.

Add HK\$320 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

+ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope ⁺	201	329	331	501	398	385	505	650	840	194
0.5	201	329	331	501	398	385	505	650	840	194
1.0	247	404	406	604	479	495	606	782	1,089	240
1.5	298	475	479	705	564	600	712	914	1,326	285
2.0	347	549	551	805	649	707	816	1,042	1,569	331
2.5	393	623	625	907	730	814	922	1,170	1,805	379
3.0	441	695	700	1,008	831	922	1,023	1,304	2,057	426
3.5	489	769	775	1,111	931	1,026	1,126	1,436	2,308	469
4.0	536	844	849	1,213	1,030	1,133	1,231	1,570	2,558	516
4.5	582	917	925	1,312	1,132	1,240	1,337	1,699	2,809	559
5.0	629	990	1,000	1,414	1,233	1,345	1,439	1,832	3,060	605

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	287	417	420	606	509	601	616	726	982	278
1.0	335	489	496	709	597	709	723	854	1,233	324
1.5	387	559	567	811	682	817	833	982	1,486	373
2.0	438	629	640	913	770	926	940	1,111	1,736	419
2.5	487	700	713	1,018	858	1,034	1,046	1,241	1,988	467
3.0	536	770	789	1,123	943	1,142	1,155	1,371	2,239	516
3.5	583	843	863	1,223	1,030	1,249	1,262	1,502	2,486	561
4.0	631	911	938	1,325	1,119	1,358	1,371	1,632	2,738	607
4.5	681	983	1,013	1,428	1,208	1,465	1,479	1,764	2,987	654
5.0	728	1,052	1,087	1,533	1,295	1,575	1,586	1,894	3,234	700
5.5	774	1,127	1,161	1,633	1,383	1,681	1,694	2,022	3,487	744
6.0	822	1,201	1,234	1,738	1,469	1,790	1,803	2,152	3,737	788
6.5	865	1,273	1,307	1,840	1,554	1,898	1,910	2,281	3,988	832
7.0	913	1,346	1,381	1,942	1,642	2,008	2,019	2,410	4,239	879
7.5	960	1,417	1,454	2,047	1,729	2,113	2,127	2,538	4,491	924
8.0	1,007	1,490	1,527	2,150	1,815	2,223	2,234	2,667	4,739	969
8.5	1,056	1,559	1,601	2,253	1,900	2,330	2,343	2,796	4,993	1,013
9.0	1,101	1,630	1,675	2,353	1,988	2,438	2,450	2,925	5,245	1,060
9.5	1,148	1,699	1,747	2,457	2,073	2,544	2,560	3,053	5,495	1,105
10.0	1,195	1,772	1,821	2,562	2,161	2,653	2,667	3,183	5,746	1,149
10.5	1,241	1,825	1,874	2,637	2,222	2,716	2,746	3,247	5,918	1,194
11.0	1,289	1,878	1,927	2,716	2,281	2,779	2,824	3,311	6,091	1,238
11.5	1,338	1,931	1,980	2,793	2,340	2,844	2,902	3,375	6,262	1,286
12.0	1,384	1,985	2,034	2,869	2,402	2,905	2,984	3,442	6,436	1,329
12.5	1,430	2,038	2,087	2,948	2,459	2,968	3,060	3,506	6,608	1,374
13.0	1,473	2,094	2,142	3,025	2,522	3,032	3,138	3,568	6,781	1,417
13.5	1,522	2,147	2,195	3,103	2,581	3,095	3,217	3,633	6,954	1,462
14.0	1,567	2,198	2,250	3,180	2,642	3,159	3,296	3,696	7,125	1,507
14.5	1,611	2,254	2,302	3,257	2,702	3,221	3,373	3,757	7,298	1,550
15.0	1,628	2,306	2,354	3,336	2,761	3,247	3,398	3,822	7,471	1,566
15.5	1,644	2,354	2,409	3,396	2,824	3,268	3,422	3,884	7,646	1,579
16.0	1,657	2,405	2,461	3,419	2,883	3,287	3,446	3,937	7,819	1,593
16.5	1,678	2,455	2,518	3,440	2,943	3,306	3,463	3,994	7,992	1,614
17.0	1,691	2,504	2,571	3,452	3,002	3,331	3,483	4,005	8,166	1,625
17.5	1,700	2,554	2,624	3,469	3,064	3,349	3,501	4,016	8,215	1,635
18.0	1,713	2,599	2,678	3,481	3,115	3,364	3,517	4,026	8,260	1,647
18.5	1,725	2,646	2,732	3,495	3,131	3,373	3,534	4,038	8,293	1,657
19.0	1,735	2,692	2,737	3,509	3,145	3,384	3,547	4,047	8,311	1,671
19.5	1,747	2,707	2,744	3,525	3,152	3,397	3,562	4,056	8,333	1,679
20.0	1,757	2,714	2,754	3,538	3,160	3,409	3,572	4,063	8,354	1,691

Export - UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	82	129	131	170	154	167	174	199	407	80
45-70	76	118	119	157	145	155	166	198	392	74
71-99	71	116	117	129	136	137	142	196	378	70
100-299	67	112	114	126	133	131	139	190	361	66
300-499	66	111	112	123	131	130	138	189	360	65
500-999	65	110	111	122	129	127	137	188	359	64
Above 1000	64	109	110	120	127	126	134	186	355	63

UPS 10 KG Box® and UPS 25 KG Box®

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 15 kg	For shipment weight above 15 kg
Zone 1	901	62	Apply the UPS Worldwide Express 25 KG Box Rates
Zone 2	969	94	
Zone 3	994	96	
Zone 4	1,761	153	
Zone 5	1,420	106	
Zone 6	1,292	95	
Zone 7	1,295	95	
Zone 8	2,924	165	
Zone 9	3,650	216	
Zone 10	873	60	

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 30 kg	For shipment weight above 30 kg
Zone 1	1,523	63	Apply the UPS Worldwide Express Non-Document Rates
Zone 2	1,640	97	
Zone 3	1,680	99	
Zone 4	2,836	156	
Zone 5	2,447	112	
Zone 6	2,331	104	
Zone 7	2,335	104	
Zone 8	4,805	179	
Zone 9	6,080	234	
Zone 10	1,478	61	

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export - UPS Worldwide Express Saver

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau.

UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express, UPS Worldwide Express Saver provides delivery by end-of-day, to over 220 countries and territories worldwide.

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope ⁺	190	310	312	473	375	363	476	613	792	183
0.5	190	310	312	473	375	363	476	613	792	183
1.0	233	381	383	570	452	467	572	738	1,027	226
1.5	281	448	452	665	532	566	672	862	1,251	269
2.0	327	518	520	759	612	667	770	983	1,480	312
2.5	371	588	590	856	689	768	870	1,104	1,703	358
3.0	416	656	660	951	784	870	965	1,230	1,941	402
3.5	461	725	731	1,048	878	968	1,062	1,355	2,177	442
4.0	506	796	801	1,144	972	1,069	1,161	1,481	2,413	487
4.5	549	865	873	1,238	1,068	1,170	1,261	1,603	2,650	527
5.0	593	934	943	1,334	1,163	1,269	1,358	1,728	2,887	571

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	271	393	396	572	480	567	581	685	926	262
1.0	316	461	468	669	563	669	682	806	1,163	306
1.5	365	527	535	765	643	771	786	926	1,402	352
2.0	413	593	604	861	726	874	887	1,048	1,638	395
2.5	459	660	673	960	809	975	987	1,171	1,875	441
3.0	506	726	744	1,059	890	1,077	1,090	1,293	2,112	487
3.5	550	795	814	1,154	972	1,178	1,191	1,417	2,345	529
4.0	595	859	885	1,250	1,056	1,281	1,293	1,540	2,583	573
4.5	642	927	956	1,347	1,140	1,382	1,395	1,664	2,818	617
5.0	687	992	1,025	1,446	1,222	1,486	1,496	1,787	3,051	660
5.5	730	1,063	1,095	1,541	1,305	1,586	1,598	1,908	3,290	702
6.0	775	1,133	1,164	1,640	1,386	1,689	1,701	2,030	3,525	743
6.5	816	1,201	1,233	1,736	1,466	1,791	1,802	2,152	3,762	785
7.0	861	1,270	1,303	1,832	1,549	1,894	1,905	2,274	3,999	829
7.5	906	1,337	1,372	1,931	1,631	1,993	2,007	2,394	4,237	872
8.0	950	1,406	1,441	2,028	1,712	2,097	2,108	2,516	4,471	914
8.5	996	1,471	1,510	2,125	1,792	2,198	2,210	2,638	4,710	956
9.0	1,039	1,538	1,580	2,220	1,875	2,300	2,311	2,759	4,948	1,000
9.5	1,083	1,603	1,648	2,318	1,956	2,400	2,415	2,880	5,184	1,042
10.0	1,127	1,672	1,718	2,417	2,039	2,503	2,516	3,003	5,421	1,084
10.5	1,171	1,722	1,768	2,488	2,096	2,562	2,591	3,063	5,583	1,126
11.0	1,216	1,772	1,818	2,562	2,152	2,622	2,664	3,124	5,746	1,168
11.5	1,262	1,822	1,868	2,635	2,208	2,683	2,738	3,184	5,908	1,213
12.0	1,306	1,873	1,919	2,707	2,266	2,741	2,815	3,247	6,072	1,254
12.5	1,349	1,923	1,969	2,781	2,320	2,800	2,887	3,308	6,234	1,296
13.0	1,390	1,975	2,021	2,854	2,379	2,860	2,960	3,366	6,397	1,337
13.5	1,436	2,025	2,071	2,927	2,435	2,920	3,035	3,427	6,560	1,379
14.0	1,478	2,074	2,123	3,000	2,492	2,980	3,109	3,487	6,722	1,422
14.5	1,520	2,126	2,172	3,073	2,549	3,039	3,182	3,544	6,885	1,462
15.0	1,536	2,175	2,221	3,147	2,605	3,063	3,206	3,606	7,048	1,477
15.5	1,551	2,221	2,273	3,204	2,664	3,083	3,228	3,664	7,213	1,490
16.0	1,563	2,269	2,322	3,225	2,720	3,101	3,251	3,714	7,376	1,503
16.5	1,583	2,316	2,375	3,245	2,776	3,119	3,267	3,768	7,540	1,523
17.0	1,595	2,362	2,425	3,257	2,832	3,142	3,286	3,778	7,704	1,533
17.5	1,604	2,409	2,475	3,273	2,891	3,159	3,303	3,789	7,750	1,542
18.0	1,616	2,452	2,526	3,284	2,939	3,174	3,318	3,798	7,792	1,554
18.5	1,627	2,496	2,577	3,297	2,954	3,182	3,334	3,809	7,824	1,563
19.0	1,637	2,540	2,582	3,310	2,967	3,192	3,346	3,818	7,841	1,576
19.5	1,648	2,554	2,589	3,325	2,974	3,205	3,360	3,826	7,861	1,584
20.0	1,658	2,560	2,598	3,338	2,981	3,216	3,370	3,833	7,881	1,595

⁺ There is a weight limit of 0.5 kg for documents enclosed in an Express Envelope. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Export - UPS Worldwide Express Saver

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	77	122	124	160	145	158	164	188	384	75
45-70	72	111	112	148	137	146	157	187	370	70
71-99	67	109	110	122	128	129	134	185	357	66
100-299	63	106	108	119	125	124	131	179	341	62
300-499	62	105	106	116	124	123	130	178	340	61
500-999	61	104	105	115	122	120	129	177	339	60
Above 1000	60	103	104	113	120	119	126	175	335	59

UPS 10 KG Box® and UPS 25 KG Box®

UPS 10 KG Box (42 cm x 34 cm x 27 cm)

A special flat rate applies for shipments weighing up to 10 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 15 kg	For shipment weight above 15 kg
Zone 1	850	59	Apply the UPS Worldwide Express Saver 25 KG Box Rates
Zone 2	915	88	
Zone 3	938	90	
Zone 4	1,660	145	
Zone 5	1,340	99	
Zone 6	1,218	90	
Zone 7	1,223	90	
Zone 8	2,757	156	
Zone 9	3,443	206	
Zone 10	823	58	

UPS 25 KG Box (50 cm x 45 cm x 34 cm)

A special flat rate applies for shipments weighing up to 25 kg.*

Shipment Weight (kg)	Flat Rate	Add on per kg up to 30 kg	For shipment weight above 30 kg
Zone 1	1,436	60	Apply the UPS Worldwide Express Saver Non-Document Rates
Zone 2	1,546	90	
Zone 3	1,585	94	
Zone 4	2,675	148	
Zone 5	2,308	105	
Zone 6	2,200	98	
Zone 7	2,203	98	
Zone 8	4,534	168	
Zone 9	5,737	223	
Zone 10	1,393	59	

For UPS 10 KG Box and UPS 25 KG Box, the shipping charges will be billed to shipper, duty and tax will be billed to receiver. Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

* The UPS 10 KG Box is designed to hold a maximum weight of 15 kg. The UPS 25 KG Box is designed to hold a maximum weight of 30 kg. It is not recommended that shipments sent in the respective boxes exceed the maximum weight limits.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:
Future Changes - Rates, charges, service explanation, and services are subject to change without prior notice.

Export - UPS Worldwide Expedited

Rates shown are in Hong Kong Dollars and apply to shipments originating from Macau.

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days within Asia and from Asia to major business centres in Europe and North and South America.

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	295	428	435	623	513	616	620	738	1,092	284
2.0	379	547	558	794	655	796	801	944	1,535	365
3.0	460	659	677	962	795	971	980	1,148	1,979	442
4.0	537	777	799	1,128	937	1,151	1,160	1,355	2,424	517
5.0	617	889	920	1,297	1,078	1,329	1,340	1,561	2,854	593
6.0	694	1,014	1,043	1,468	1,218	1,509	1,517	1,767	3,284	666
7.0	772	1,136	1,165	1,638	1,359	1,688	1,697	1,972	3,713	740
8.0	848	1,253	1,285	1,809	1,498	1,868	1,876	2,178	4,142	813
9.0	926	1,371	1,407	1,978	1,638	2,047	2,054	2,385	4,575	890
10.0	1,005	1,488	1,529	2,152	1,780	2,225	2,231	2,590	5,004	964
11.0	1,080	1,576	1,615	2,276	1,875	2,322	2,362	2,693	5,304	1,038
12.0	1,156	1,658	1,699	2,396	1,966	2,419	2,492	2,795	5,604	1,110
13.0	1,229	1,745	1,787	2,522	2,062	2,515	2,597	2,899	5,904	1,180
14.0	1,303	1,828	1,872	2,646	2,157	2,611	2,701	3,001	6,204	1,253
15.0	1,353	1,913	1,954	2,768	2,248	2,635	2,788	3,105	6,504	1,298
16.0	1,374	1,993	2,038	2,832	2,343	2,655	2,828	3,118	6,616	1,320
17.0	1,400	2,072	2,128	2,859	2,438	2,667	2,854	3,130	6,669	1,345
18.0	1,420	2,155	2,218	2,884	2,530	2,678	2,878	3,138	6,717	1,366
19.0	1,437	2,229	2,267	2,906	2,554	2,689	2,899	3,147	6,756	1,382
20.0	1,453	2,244	2,278	2,926	2,596	2,699	2,973	3,155	6,792	1,398
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	70	110	112	146	129	134	148	157	325	68
45-70	62	97	98	127	119	121	133	156	310	60
71-99	56	90	93	102	108	104	107	153	279	54
100-299	53	89	92	101	105	103	106	150	276	52
300-499	52	88	90	99	104	102	104	148	271	51
500-999	51	87	88	97	103	100	103	145	269	50
Above 1000	50	86	87	95	98	98	102	144	264	49

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:
Future Changes -
Rates, charges, service explanation, and services are subject to change without prior notice.

Import - UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments to Macau.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope*	172	177	229	281	436	442	580	820	713	165
0.5	172	177	229	281	436	442	580	820	713	165
1.0	210	248	284	346	551	569	697	1,182	925	204
1.5	253	322	342	412	648	690	818	1,525	1,127	243
2.0	295	379	399	511	746	813	939	1,804	1,333	281
2.5	335	435	453	605	840	936	1,061	2,075	1,535	326
3.0	396	480	507	699	956	1,061	1,177	2,366	1,749	386
3.5	459	526	562	792	1,070	1,180	1,294	2,654	1,961	445
4.0	519	571	617	886	1,185	1,303	1,415	2,942	2,174	508
4.5	580	617	669	981	1,302	1,427	1,537	3,231	2,388	564
5.0	640	663	723	1,074	1,417	1,536	1,656	3,519	2,601	624

UPS Worldwide Express

For all your urgent shipments, UPS Worldwide Express guarantees delivery by 12:00 noon or 2:00 pm to most areas in your country.*

Non-Documents

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Non-Document rates.

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	245	261	330	482	585	691	708	1,129	994	236
1.0	289	345	385	570	686	815	831	1,417	1,160	282
1.5	338	416	445	652	783	940	958	1,709	1,327	329
2.0	387	487	504	736	885	1,065	1,081	1,997	1,494	377
2.5	438	552	560	820	986	1,188	1,203	2,285	1,690	423
3.0	484	594	617	906	1,085	1,312	1,328	2,575	1,903	470
3.5	534	632	670	992	1,185	1,380	1,452	2,859	2,114	519
4.0	584	673	725	1,079	1,287	1,443	1,576	3,148	2,328	565
4.5	630	711	782	1,165	1,390	1,507	1,700	3,434	2,540	616
5.0	679	750	837	1,235	1,489	1,570	1,823	3,720	2,749	661
5.5	727	790	889	1,292	1,575	1,638	1,948	3,904	2,965	706
6.0	775	830	944	1,347	1,621	1,704	2,073	4,029	3,176	754
6.5	822	867	994	1,401	1,671	1,770	2,196	4,159	3,390	800
7.0	868	908	1,049	1,459	1,720	1,841	2,322	4,290	3,603	846
7.5	918	948	1,105	1,515	1,768	1,906	2,446	4,420	3,818	893
8.0	965	985	1,146	1,576	1,831	1,968	2,569	4,545	4,028	937
8.5	1,010	1,021	1,176	1,641	1,893	2,028	2,695	4,672	4,244	984
9.0	1,061	1,052	1,211	1,706	1,955	2,087	2,817	4,797	4,458	1,029
9.5	1,108	1,081	1,240	1,769	2,016	2,162	2,944	4,921	4,670	1,076
10.0	1,154	1,109	1,270	1,833	2,080	2,256	3,067	5,046	4,884	1,123
10.5	1,205	1,137	1,302	1,872	2,174	2,309	3,159	5,173	5,031	1,169
11.0	1,254	1,167	1,335	1,909	2,268	2,363	3,248	5,297	5,177	1,220
11.5	1,306	1,195	1,366	1,949	2,365	2,437	3,338	5,422	5,323	1,269
12.0	1,356	1,223	1,395	1,986	2,458	2,512	3,431	5,549	5,472	1,318
12.5	1,405	1,252	1,427	2,025	2,552	2,589	3,519	5,673	5,617	1,366
13.0	1,454	1,272	1,446	2,074	2,590	2,650	3,608	5,764	5,764	1,414
13.5	1,506	1,295	1,465	2,121	2,624	2,714	3,699	5,911	5,911	1,464
14.0	1,555	1,331	1,486	2,171	2,656	2,774	3,790	6,057	6,057	1,514
14.5	1,606	1,370	1,502	2,220	2,690	2,836	3,869	6,204	6,204	1,562
15.0	1,655	1,384	1,522	2,265	2,724	2,898	3,908	6,350	6,350	1,610
15.5	1,703	1,399	1,540	2,314	2,809	2,971	3,935	6,499	6,499	1,655
16.0	1,751	1,438	1,557	2,363	2,895	3,045	3,962	6,646	6,646	1,701
16.5	1,798	1,478	1,577	2,401	2,983	3,115	3,982	6,794	6,794	1,750
17.0	1,847	1,518	1,597	2,406	3,073	3,188	4,006	6,942	6,942	1,795
17.5	1,891	1,555	1,607	2,414	3,162	3,264	4,026	6,983	6,983	1,838
18.0	1,937	1,565	1,612	2,419	3,214	3,322	4,044	7,020	7,020	1,889
18.5	1,983	1,571	1,619	2,422	3,270	3,382	4,064	7,050	7,050	1,905
19.0	1,995	1,573	1,624	2,426	3,322	3,445	4,079	7,065	7,065	1,921
19.5	2,009	1,575	1,628	2,432	3,332	3,458	4,096	7,083	7,083	1,930
20.0	2,021	1,577	1,632	2,435	3,361	3,464	4,109	7,101	7,101	1,944

* Conditions and restrictions, including the UPS Terms and Conditions of Service, apply. For details, please contact our Customer Service Representatives or refer to ups.com®.

+ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Document rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Import - UPS Worldwide Express

Rates shown are in Hong Kong Dollars and apply to shipments to Macau.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight# applies)										
21-44	93	76	77	114	166	164	193	346	346	91
45-70	87	67	73	104	157	158	155	334	334	85
71-99	82	65	70	103	153	155	129	322	322	80
100-299	76	63	67	102	151	148	127	307	307	75
300-499	75	61	66	101	149	147	122	306	306	74
500-999	74	60	64	100	147	145	121	305	305	73
Above 1000	73	59	63	95	146	144	120	302	302	72

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:
Future Changes –
Rates, charges, service explanation, and services are subject to change without prior notice.

Import - UPS Worldwide Express Saver

Rates shown are in Hong Kong Dollars and apply to shipments to Macau.

UPS Express Envelope and Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
UPS Express Envelope ⁺	162	167	216	265	411	417	547	774	673	156
0.5	162	167	216	265	411	417	547	774	673	156
1.0	198	234	268	326	520	537	658	1,115	873	192
1.5	239	304	323	389	611	651	772	1,439	1,063	229
2.0	278	358	376	482	704	767	886	1,702	1,258	265
2.5	316	410	427	571	792	883	1,001	1,958	1,448	308
3.0	374	453	478	659	902	1,001	1,110	2,232	1,650	364
3.5	433	496	530	747	1,009	1,113	1,221	2,504	1,850	420
4.0	490	539	582	836	1,118	1,229	1,335	2,775	2,051	479
4.5	547	582	631	925	1,228	1,346	1,450	3,048	2,253	532
5.0	604	625	682	1,013	1,337	1,449	1,562	3,320	2,454	589

UPS Worldwide Express Saver

For an economical alternative to UPS Worldwide Express, UPS Worldwide Express Saver provides delivery by end-of-day.

Non-Documents

For document shipments weighing over 5.0 kg, refer to the UPS Worldwide Express Saver Non-Document rates.

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
0.5	231	246	311	455	552	652	668	1,065	938	223
1.0	273	325	363	538	647	769	784	1,337	1,094	266
1.5	319	392	420	615	739	887	904	1,612	1,252	310
2.0	365	459	475	694	835	1,005	1,020	1,884	1,409	356
2.5	413	521	528	774	930	1,121	1,135	2,156	1,594	399
3.0	457	560	582	855	1,024	1,238	1,253	2,429	1,795	443
3.5	504	596	632	936	1,118	1,302	1,370	2,697	1,994	490
4.0	551	635	684	1,018	1,214	1,361	1,487	2,970	2,196	533
4.5	594	671	738	1,099	1,311	1,422	1,604	3,240	2,396	581
5.0	641	708	790	1,165	1,405	1,481	1,720	3,509	2,593	624
5.5	686	745	839	1,219	1,486	1,545	1,838	3,683	2,797	666
6.0	731	783	891	1,271	1,529	1,608	1,956	3,801	2,996	711
6.5	775	818	938	1,322	1,576	1,670	2,072	3,924	3,198	755
7.0	819	857	990	1,376	1,623	1,737	2,191	4,047	3,399	798
7.5	866	894	1,042	1,429	1,668	1,798	2,308	4,170	3,602	842
8.0	910	929	1,081	1,487	1,727	1,857	2,424	4,288	3,800	884
8.5	953	963	1,109	1,548	1,786	1,913	2,542	4,408	4,004	928
9.0	1,001	992	1,142	1,609	1,844	1,969	2,658	4,525	4,206	971
9.5	1,045	1,020	1,170	1,669	1,902	2,040	2,777	4,642	4,406	1,015
10.0	1,089	1,046	1,198	1,729	1,962	2,128	2,893	4,760	4,608	1,059
10.5	1,137	1,073	1,228	1,766	2,051	2,178	2,980	4,880	4,746	1,103
11.0	1,183	1,101	1,259	1,801	2,140	2,229	3,064	4,997	4,884	1,151
11.5	1,232	1,127	1,289	1,839	2,231	2,299	3,149	5,115	5,022	1,197
12.0	1,279	1,154	1,316	1,874	2,319	2,370	3,237	5,235	5,162	1,243
12.5	1,325	1,181	1,346	1,910	2,408	2,442	3,320	5,352	5,299	1,289
13.0	1,372	1,200	1,364	1,957	2,443	2,500	3,404	5,438	5,438	1,334
13.5	1,421	1,222	1,382	2,001	2,475	2,560	3,490	5,576	5,576	1,381
14.0	1,467	1,256	1,402	2,048	2,506	2,617	3,575	5,714	5,714	1,428
14.5	1,515	1,292	1,417	2,094	2,538	2,675	3,650	5,853	5,853	1,474
15.0	1,561	1,306	1,436	2,137	2,570	2,734	3,687	5,991	5,991	1,519
15.5	1,607	1,320	1,453	2,183	2,650	2,803	3,712	6,131	6,131	1,561
16.0	1,652	1,357	1,469	2,229	2,731	2,873	3,738	6,270	6,270	1,605
16.5	1,696	1,394	1,488	2,265	2,814	2,939	3,757	6,409	6,409	1,651
17.0	1,742	1,432	1,507	2,270	2,899	3,008	3,779	6,549	6,549	1,693
17.5	1,784	1,467	1,516	2,277	2,983	3,079	3,798	6,588	6,588	1,734
18.0	1,827	1,476	1,521	2,282	3,032	3,134	3,815	6,623	6,623	1,782
18.5	1,871	1,482	1,527	2,285	3,085	3,191	3,834	6,651	6,651	1,797
19.0	1,882	1,484	1,532	2,289	3,134	3,250	3,848	6,665	6,665	1,812
19.5	1,895	1,486	1,536	2,294	3,143	3,262	3,864	6,682	6,682	1,821
20.0	1,907	1,488	1,540	2,297	3,171	3,268	3,876	6,699	6,699	1,834

⁺ For correspondence and documents only. There is a weight limit of 0.5 kg. Document or Non-Documents rates will apply for envelopes weighing over 0.5 kg.

Note:
Future Changes - Rates, charges, service explanation, and services are subject to change without prior notice.

Import - UPS Worldwide Express Saver

Rates shown are in Hong Kong Dollars and apply to shipments to Macau.

Non-Documents (Continued)

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
For shipment weight above 20 kg (Price per kg unless Deficit Weight [#] applies)										
21-44	88	72	73	108	157	155	182	326	326	86
45-70	82	63	69	98	148	149	146	315	315	80
71-99	77	61	66	97	144	146	122	304	304	75
100-299	72	59	63	96	142	140	120	290	290	71
300-499	71	58	62	95	141	139	115	289	289	70
500-999	70	57	60	94	139	137	114	288	288	69
Above 1000	69	56	59	90	138	136	113	285	285	68

[#] In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:
Future Changes -
Rates, charges, service explanation, and services are subject to change without prior notice.

Import – UPS Worldwide Expedited

Rates shown are in Hong Kong Dollars and apply to shipments to Macau.

Non-Documents

Shipment Weight (kg)	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10
1.0	-	-	-	-	590	708	713	1,255	1,021	-
2.0	-	-	-	-	753	915	921	1,765	1,305	-
3.0	-	-	-	-	914	1,117	1,127	2,276	1,683	-
4.0	-	-	-	-	1,078	1,264	1,334	2,787	2,061	-
5.0	-	-	-	-	1,240	1,377	1,541	3,233	2,426	-
6.0	-	-	-	-	1,400	1,484	1,744	3,456	2,792	-
7.0	-	-	-	-	1,489	1,591	1,952	3,672	3,156	-
8.0	-	-	-	-	1,587	1,693	2,157	3,878	3,521	-
9.0	-	-	-	-	1,692	1,796	2,362	4,087	3,889	-
10.0	-	-	-	-	1,796	1,899	2,566	4,279	4,254	-
11.0	-	-	-	-	1,938	2,006	2,716	4,508	4,508	-
12.0	-	-	-	-	2,078	2,110	2,866	4,764	4,764	-
13.0	-	-	-	-	2,166	2,219	2,987	5,018	5,018	-
14.0	-	-	-	-	2,218	2,324	3,106	5,273	5,273	-
15.0	-	-	-	-	2,273	2,429	3,206	5,529	5,529	-
16.0	-	-	-	-	2,415	2,534	3,252	5,624	5,624	-
17.0	-	-	-	-	2,557	2,642	3,282	5,669	5,669	-
18.0	-	-	-	-	2,672	2,747	3,309	5,709	5,709	-
19.0	-	-	-	-	2,715	2,843	3,333	5,743	5,743	-
20.0	-	-	-	-	2,743	2,857	3,395	5,773	5,773	-
For shipment weight above 20 kg (Price per kg unless Deficit Weight* applies)										
21-44	-	-	-	-	136	142	168	276	276	-
45-70	-	-	-	-	120	122	113	264	264	-
71-99	-	-	-	-	105	102	91	237	237	-
100-299	-	-	-	-	103	101	90	235	235	-
300-499	-	-	-	-	98	100	89	231	231	-
500-999	-	-	-	-	97	98	88	229	229	-
Above 1000	-	-	-	-	95	97	87	225	225	-

UPS Worldwide Expedited

For your important shipments that do not require urgent express delivery, UPS Worldwide Expedited delivers in as little as three business days.

In some instances, shipments may be more economically charged if rated at a higher weight than the actual weight. The UPS billing system will automatically compute both rates and charge the lower of the two.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

Billable Weight:

Actual or Dimensional?

Determining which weight to use in calculating your rate requires that you determine which rule applies. Different rules apply depending on the service selected.

Actual weight is the weight of the package rounded up to the next half kilogram.

Dimensional weight considers density, which is the amount of space a package occupies in relation to its actual weight.

Billable weight is the weight used to calculate the rate. The billable weight will be the greater of the package's actual or dimensional weight.

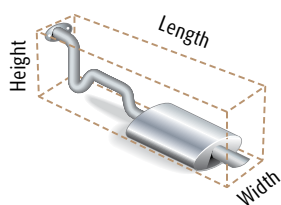
Note:

Packages that exceed UPS weight and size limit are not accepted for transportation. Contact our Customer Service Representatives for details.

Irregularly-shaped Packages

Measure boxes or containers that are not rectangular to determine dimensional weight and whether the package is within maximum limits.

Treat the irregularly-shaped package as if it is in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



Step 1

Determine the Actual Weight:

Use a scale to determine the weight of the package. Increase fractions of a weight to the next half kilogram.

Step 2

Determine the Dimensional Weight*:

Calculate the cubic size by multiplying the length by the width and by the height (each rounded off to the nearest whole centimetre) of each package.

Divide the cubic size of the package by 5,000 to determine the dimensional weight in kilograms. Increase fractions of a weight to the next half kilogram.

Step 3

Select the Proper Zone:

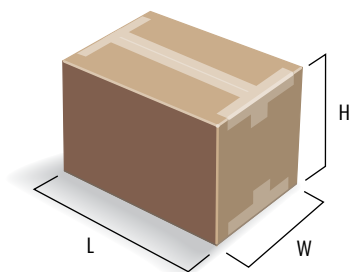
Locate the appropriate zone for the shipment in the zone chart on pages 5 to 8.

$$\left[\begin{array}{l} \text{Dimensional Weight} \\ \text{in Kilograms} \end{array} \right] = \frac{L \times W \times H}{5,000}$$

L = Length in centimetres

W = Width in centimetres

H = Height in centimetres



Step 4

Determine the Shipment Weight:

Rates for multiple-piece shipments**, which include UPS Express Paks and packages shipped to a single receiver on the same day, are based on the total shipment weight of an individual shipment. This means substantial savings over single-piece rates. To determine a shipment's total billable weight, use the greater of each package's actual or dimensional weight.

Additional Information: Weight and Size Limits

- Maximum weight per package is 70 kg.
- Maximum length per package is 270 cm.
- Maximum size per package is 419 cm in length and girth [(2 x width) + (2 x height)] combined.
- There is no limit to the total shipment weight or number of packages in a shipment.

Freight Collect Shipment

Some destination countries do not offer Freight Collect service. Contact our Customer Service Representatives for details.

Shipping charges will be reversed to the shipper if the consignee refuses to make payment.

* For import shipments, use the origin country unit of measure and dimensional factor to calculate the dimensional weight.

Dimensional weight applies to all international shipments except shipments using UPS Express Envelope, UPS 10 KG Box® and UPS 25 KG Box®.

** Multiple-piece shipment refers to a shipment consisting of packages and/or documents sent via a single waybill number.

Note:

Future Changes – Rates, charges, service explanation, and services are subject to change without prior notice.

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THE RULES RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION AND ANY AMENDMENTS THERETO SHALL APPLY TO THE INTERNATIONAL CARRIAGE OF ANY SHIPMENT HEREUNDER INsofar AS THE SAME IS GOVERNED THEREBY.

United Parcel Service, which for purposes of these Terms and Conditions shall mean the United Parcel Service operating company in the country of departure, Worldwide Parcel Delivery Limited ("UPS") is engaged in the international transportation of small packages (including "Express Envelopes") and services incidental or additional thereto. All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide (stated at ups.com[®] and maintained at local UPS offices), the UPS source document for each shipment, and those prescribed by the applicable law of the jurisdiction where the shipment originates.

"Shipper" refers to the party contracting with UPS for services.

Where carriage by air involves an ultimate destination or stop outside the country of origin the Warsaw Convention may apply. The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, and any amendments thereto shall apply to the international carriage of any shipment insofar as the same is governed thereby. There are no stopping places agreed upon at the time of tender of the shipment, and UPS reserves the right to route the shipment in any way UPS deems appropriate. Notwithstanding any clause to the contrary, international carriage by road may be subject to the provisions of the Convention on the Contract for the International Carriage of Goods by Road signed at Geneva on May 19, 1956 and any amendments thereto ("the CMR Convention").

UPS may engage subcontractors to perform services and contracts both on its own behalf and on behalf of its servants, agents and subcontractors each of whom shall have the benefit of these terms. No such party has the authority to waive or vary any of these terms. All packages covered under a single UPS Waybill/consignment note (the "UPS Waybill") shall be considered a single shipment. A shipment may be carried via any intermediate stopping places that UPS deems appropriate.

Unless otherwise agreed in writing prior to the tender of the shipment, the service to be provided by UPS is limited to the pickup, transportation, customs clearance where applicable and delivery of the shipment. The shipper acknowledges that shipments will be consolidated with those of other shippers for transport and that UPS may not monitor the inbound and outbound movement of individual shipments at all handling centres.

Commodities Handled and Restrictions on Service

UPS offers transportation of general commodities, as usually defined, subject to the following restrictions:

- (i) No service shall be rendered in the transportation of any packages or articles with an actual weight of more than 70 kilograms (or 150 lbs) or exceed 270 centimetres (or 108 inches) in length or a total of 419 centimetres (or 165 inches) in length and girth combined. UPS Worldwide Express Freight shipments that exceed maximum size and weight limits, as set forth (in the UPS Rate and Service Guide) at http://www.ups.com/media/en/wwef_max_dim.pdf, will not be accepted for transportation and will be returned to sender if found in the UPS system.
- (ii) No service shall be rendered in the transportation of any packages or articles with a value in excess of USD 50,000 (or the local currency equivalent). UPS Worldwide Express Freight consignments having a value or declared value of more than USD 100,000 per pallet will not be accepted for transportation. UPS's maximum liability for such shipments shall not exceed the lower of the declared value or USD 100,000 per pallet. No service shall be rendered in the transportation of any shipment containing jewelry (not including costume jewelry) with a value of more than USD 500 per package or per pallet (or the local currency equivalent), except that if any such shipment is tendered from eligible origins to eligible destinations set forth at ups.com/jewelry, the shipment value may exceed USD 500 but shall not be more than USD 2,500 per package or per pallet (or the local currency equivalent).
- (iii) No service shall be rendered in the transportation of packages containing any prohibited article listed on the UPS website (ups.com[®]), including, but not limited to, articles of unusual value (such as coins, currency, postage stamps, negotiable instruments (except checks), money orders, unset precious stones, industrial diamonds), and dangerous goods. Refer to UPS Rate and Service Guide for more information about dangerous goods. Under applicable law, certain goods may only be transported under prescribed conditions and certain goods are prohibited from transportation by air.
- (iv) UPS does not regularly provide service for shipments containing live animals. UPS will only accept live animal shipments on an exception basis. Transportation for shipments containing live animals is limited, must be prearranged, and as with all other shipments, will be provided only according to the terms and conditions contained in the UPS Rate and Service Guide.



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- (v) UPS does not provide a protective service for the transportation of perishable commodities or commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for any damage arising from the transportation.
- (vi) No service shall be rendered in the transportation of any shipment which is prohibited by applicable law or regulations in the origin or destination country, or which UPS may determine, in its sole discretion, to be so prohibited.
- (iv) Any package with the longest side exceeding 122 centimeters (or 48 inches) or its second-longest side exceeding 76 centimeters (or 30 inches);
- (v) Any package with an actual weight greater than 32 kilograms (or 70 pounds); and
- (vi) Each package, excluding UPS Worldwide Express Freight shipments, where the average weight per package is greater than 32 kilograms (or 70 pounds) and the weight for each package is not specified in the UPS Shipping System used.

The shipper shall be responsible for the accuracy and completeness of the particulars inserted in the Waybill and for ensuring that all shipments set out adequate contact details for the shipper and receiver of the shipment and that they are so packed, marked and labeled, their contents so described and classified and are accompanied by such documentation as may (in each case) be necessary to make them suitable for transportation and to comply with the requirements of the effective Rate and Service Guide and applicable law.

Large Package Surcharge

An additional charge applies for packages that are considered large. A package is considered a "Large Package" when its length plus girth [(2 X width) + (2 X height)] combined exceeds 330 centimetres (130 inches), but does not exceed the maximum UPS size of 419 centimetres (165 inches). Large Packages shipped are subject to a minimum billable weight of 40 kilograms (90 pounds).

An Additional Handling Charge will not be assessed when a Large Package Surcharge is applied.

Over Maximum Limits Charges

Packages that exceed the weight or size restrictions set forth in the Terms and Conditions of Service ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable charges, including but not limited to the Large Package Surcharge.

Additional Handling Charge

An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to:

- (i) Any package containing pure lithium ion batteries/cells products (UN3480; PI 965 Section II)
- (ii) Any article that is encased in an outside shipping container made of metal or wood;
- (iii) Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;

UPS reserves the right to assess the charge for any package that, in UPS's sole discretion, requires special handling.

UPS Paperless Invoice Service

UPS Paperless Invoice Service provides shippers with the option of having electronic commercial invoices, which reflect their sale transactions of merchandise, prepared for them. This service would help shippers to expedite customs clearance of their international shipments and it is available to shippers who register with UPS in advance of shipping.

By using UPS Paperless Invoice service, the shipper authorises UPS to use the shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the shipper's sale transactions of merchandise to its buyers necessary to expedite in accordance with law the export and customs clearance of international shipments.

All commercial invoice information must be provided by the shipper, to ensure the accuracy and completeness of the Paperless Invoice. Timely upload of Package Level Details (PLD) by shippers is also required for use of this service. PLD includes, but is not limited to, the consignee's full name, complete delivery address and shipment dimensions and weight. If timely upload of PLD is not provided, certain UPS services are unavailable. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight.

UPS Import Control

UPS Import Control service allows a shipper to process an import shipment, including commercial invoice, and create a Print Import Label, Electronic Import Label, Print and Mail Import Label to provide to the sender of the shipment. A shipper may also request UPS 1 Pickup Attempt or UPS 3 Pickup Attempts, to request that UPS make pickup attempts to retrieve an import shipment from a sender's address. UPS Import Control is available only in countries where UPS pickup services are available. An additional charge for each UPS Import Control shipment as set forth in the UPS Rates in effect at the time the charge is applied.

UPS Import Control is available only for shipments processed through WorldShip, UPS CampusShip, UPS Internet Shipping, and UPS Developer Kit.



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UPS Import Control is not available for Hazardous Materials shipments requiring shipping papers, firearms, shipments requiring Delivery Confirmation Adult Signature Required service or UPS Worldwide Express Freight shipments. C.O.D. service is not available for UPS Import Control shipments.

The maximum actual or declared value for a UPS Import Control package is USD 50,000; provided that for any UPS Import Control package with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the package to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such package is limited to USD 1,000.

Print Return Label; Electronic Return Label; Print and Mail Return Label

Shipments can be returned from an address using Print Return, Electronic Return, or Print and Mail Return Labels.

The maximum actual or declared value for each domestic Print Return Label, Electronic Return Label, or Print and Mail Return Label shipment is USD 1,000.

The maximum actual or declared value for each international Print Return Label, Electronic Return Label, or Print and Mail Return Label package is USD 50,000; provided that for any such shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the package to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such package is limited to USD 1,000.

Upon delivery, a package returned will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each Print Return Label, Electronic Return Label, and Print and Mail Return Label package will be assessed when the service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

UPS Returns Plus

(i) 1 UPS Pickup Attempt

A shipper can request that UPS make one pickup attempt to retrieve a package from an address.

The maximum actual or declared value for each domestic 1 UPS Pickup Attempt service shipment is USD 1,000 per shipment. The maximum actual or declared value for each international 1 UPS Pickup Attempt shipment is USD 50,000 per package; provided that for any international 1 UPS Pickup Attempt shipment with an actual or declared value in excess of USD 1,000 per package, the

shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value of each such shipment is limited to USD 1,000 per shipment.

Upon delivery, a package returned using 1 UPS Pickup Attempt service will be charged the rate calculated from the pickup location to the destination via the service selected. An additional charge for each 1 UPS Pickup Attempt service package will be assessed when 1 UPS Pickup Attempt service is requested. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied.

(ii) 3 UPS Pickup Attempts

A shipper can request that UPS make three pickup attempts to retrieve a package from an address.

The maximum actual or declared value for each domestic 3 UPS Pickup Attempts service shipment is USD 50,000. The maximum actual or declared value for each international 3 UPS Pickup Attempts service shipment is USD 50,000; provided that for any 3 UPS Pickup Attempts shipment with an actual or declared value in excess of USD 1,000, the shipper must ensure that a UPS high value shipment summary is generated and signed by the UPS driver upon tender of the shipment to UPS. If no high value shipment summary is obtained and signed, the maximum actual or declared value for each such shipment is limited to USD 1,000 per shipment.

Deliveries Attempted Three Times Without Extra Charge

Where applicable, if UPS is unable to complete delivery of a shipment, a notice will be left at the consignee's address stating that delivery has been attempted. Thereafter, a second, and if necessary, a third attempt to deliver the packages will be made without additional charge. For UPS Worldwide Express Freight shipments, only one delivery attempt will be made; subsequent delivery attempts are subject to additional charges which will be charged to the consignee.

UPS may deliver a shipment to the consignee or the consignee's actual or apparent agent or representative or pursuant to consignee's instructions, to the address or location specified in the UPS shipping system, to any person present at the address or location specified in the UPS shipping system, to a reasonable alternate address or location, in accordance with trade custom or usage, pursuant to UPS's driver release procedures or delivery pursuant to UPS's Shipper Release procedures. UPS does not limit delivery of a package or shipment to a person specified as the consignee. UPS may use an electronic device to obtain proof of delivery and the shipper agrees that it will not object to UPS relying on a printed copy of this as evidence merely on the grounds that the information concerned is obtained and stored in electronic form.



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Special Handling of Undeliverable Packages; Refused Package Returned

Shipments refused by the consignee, or which for any other reason cannot be delivered, will be held, and UPS will attempt to contact the shipper for further instructions, including return. If the return of the package is refused by the shipper, or the package cannot otherwise be returned to the shipper, UPS will retain the shipment for a reasonable period of time, to be determined at its sole discretion (not to exceed thirty days), and upon exercising reasonable commercial efforts at notifying the shipper, UPS reserves the right to deal with the package thereafter at any manner at its sole discretion, including but not limited to disposal of the package. The shipper will be responsible for payment of all charges, including, but not limited to, forwarding, disposal, or return transportation charges, as well as any duty and tax, if applicable. UPS will not be liable for any claims for loss or damage to a package refused by the shipper on return.

Refusal and Suspension of Service

If it comes to the attention of UPS that any package does not meet any of the above restrictions or conditions, UPS may refuse to transport the relevant package (or any shipment of which it is a part of) and, if carriage is in progress, UPS may suspend carriage and hold the package.

UPS also reserves the right to refuse to provide service, among other reasons, for any package which by reason of the character of its contents may, in the sole judgment of UPS, soil, taint, or otherwise damage other package or UPS's equipment, or which is improperly or insecurely packed or wrapped. In addition, UPS reserves the right either to refuse to provide service for any package or to or from any location, or to provide alternative service arrangements, when, among other reasons, UPS, in its sole discretion, deems that it is unsafe or economically or operationally impracticable to provide service.

UPS may at its option suspend transportation of any package or shipment if goods are found not to be acceptable for transportation for any reason whatsoever, if UPS cannot effect delivery at the third attempt to do so, if the consignee refuses to accept delivery, or if it cannot collect amounts due from the receiver on delivery. The shipper will be responsible for payment of all charges, calculated in accordance with the then current UPS rates, caused by such suspension of transportation, including, but not limited to, forwarding, disposal, or return of transportation charges as well as any duty or tax, if applicable.

The shipper will be responsible for the reasonable costs and expenses of UPS (including storage), for such losses, taxes and customs duties as UPS may suffer and for all claims made against UPS because a package does not meet any of the restrictions or conditions in the Commodities Handled and Restrictions on Service clause above or because of any refusal or suspension of carriage or return of a package by UPS pursuant to these terms.

UPS will not be liable or responsible for the loss of or damage to any package, the contents of which UPS is not authorized to accept, which UPS states it

will not accept, or which UPS has a right to refuse. If UPS suspends service as set forth in these terms, the payer of any transportation charges shall not be entitled to a refund. Acceptance for carriage of any package or shipment that UPS does not accept for transportation or which shippers are prohibited from shipping, does not constitute a waiver of any provisions of these terms or the terms set forth in the Rate and Service Guide, or on ups.com[®].

Packaging

It is the responsibility of the shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped and cushioned for transportation. The use of UPS-provided packaging (including but not limited to materials, supplies and assistance) is *not* a guarantee that an item is sufficiently packaged for transportation.

When shipping certain electronic media containing sensitive personal information, it is recommended that the shipper retain a copy of the data and secure the data on the electronic media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on electronic media, or loss of information.

UPS Worldwide Express Freight shipments must be palletised, stackable, able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

Right of Inspection

UPS reserves the right, but is not required, to open and inspect any package tendered to it for transportation.

In addition, UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false, fraudulent statements, or consigning explosives or explosives devices without lawful authority.

Provisions for Customs Clearance of International Shipments

The shipper must provide required documentation for customs clearance. By providing required documentation, the shipper certifies that all statements and information relating to exportation and importation are true and correct. Furthermore, the shipper understands that UPS is a regulated cargo agent and is subjected to security screening and clearing procedures by the local airport police and relevant authorities in accordance with local law, and that civil and criminal penalties, including forfeiture and sale, may be imposed for making false or fraudulent statements. When a shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance, where applicable. UPS is specified as the nominal consignee for the purpose of designating a customs broker to perform customs clearance.



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Customs penalties, storage charges, or other expenses incurred as a result of an action by customs or failure by the shipper or consignee to provide proper documentation or to obtain a required license or permit will be charged to the consignee along with any applicable duty or tax. The shipper shall be liable in the event of non-payment by the consignee. Where applicable, UPS provides brokerage service at no additional charge for routine customs clearance subject to any conditions stipulated in the effective UPS Rate and Service Guide. Additional charges may be applied for the complex clearance procedures listed in the Rate Guide.

Rates

The effective rates are the UPS Rates published in the effective UPS Rate and Service Guide for the service selected by the shipper, which apply to the shipper and the package and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced in the effective UPS Rate and Service Guide, or those applicable additional rates set out in any customised contracts. To determine the amount of any charge for UPS service, consult the effective UPS Rates, available at ups.com[®] and upon request at the local UPS office.

Payment

Unless paid before shipment, all charges must be paid within 7 days of receipt of invoice or within such other period as the shipper may have agreed in writing with UPS. Unless proved otherwise, an invoice shall be considered for this purpose to have been received three business days following the date of invoice.

Any payments made by UPS, including but not limited to taxes, duties or other levies, on behalf of the shipper, receiver or some other party, shall be due and payable by the shipper on demand. Notwithstanding any billing or payment option selected at the time of shipment, the shipper is ultimately liable for and agrees to pay all charges, including where the receiver or third party fails to pay any charges which they are due to pay. A late payment fee in the amount set out in UPS's invoice may be charged on any sums outstanding as of the specified payment due date. This is in addition to any legal rights and remedies available to UPS.

Missing/Invalid Account Number or Refusal Fee

A processing fee, set forth in the UPS Rates applicable to the shipment in effect at the time of shipping, will be charged for a missing or invalid account number when the account number is missing or it is not the correct account number for the bill-to party, or if it is the account number for a receiver or third party who fails to pay the shipping charges. In the event of non-payment by the receiver or third party, the shipper will be billed a refusal fee plus the shipping charges.

Interruption of Service

If UPS is unable to start or continue with carriage of the shipper's package or shipment for a reason beyond its control, the shipper will not be able to claim that UPS is in breach of its agreement with the shipper but UPS will take all steps that are reasonably practicable in the circumstances to commence or continue the carriage.

UPS shall not be liable for, and the UPS Service Guarantee shall not apply to, any interruption of service due to causes beyond UPS's control, including, but not limited to, the following: the unavailability or refusal of a person to accept delivery of the shipment; acts of God; acts of public authorities acting with actual or apparent authority; acts or omissions of customs or similar authorities; insufficient information provided by a customer; the application of security regulations imposed by the government or otherwise applicable to the delivery location; a government agency hold; riots; strikes or other labor disputes; civil unrest; disruptions or failure of communication and information systems (including, but not limited to UPS's communication and information systems); disruptions of any kind in air or ground transportation networks; such as weather phenomena; and natural disasters.

UPS Service Guarantee

UPS's on-schedule delivery of shipments for certain services and destinations is supported by a money-back guarantee, as set forth in the Rate and Service Guide, Details of UPS's Service Guarantee, including its applicability and limitations, and the corresponding delivery and latest pick up time for the relevant service and destination are as set out on the UPS website (ups.com[®]) current at the time the goods are accepted for carriage and can also be confirmed by contacting the local UPS office. Where the Service Guarantee operates, and the conditions for the Service Guarantee as set forth in the Rate and Service Guide are fulfilled, if UPS fails to attempt delivery within the applicable time period, UPS will on request, at its option, either refund or credit the shipper (or any other person who paid for the carriage) with the shipping charges (or, in the case that only some of the packages in a multiple package shipment fail to meet the applicable time limit, the proportionate part of the shipping charges relating to those packages), net of any surcharges, Value Added Tax, duties or any taxes and levies. UPS must also be notified in writing or by telephone within 15 calendar days after the scheduled delivery for all Guaranteed Service Refund claims.

The Service Guarantee does not apply where late delivery results from non-compliance with the restrictions or conditions in the Commodities Handled and Restrictions on Service clause, from the exercise of any lien by UPS in accordance with these terms, where either the Refusal and Suspension of Service clause or the Interruption of Service clause apply. The UPS Service Guarantee does not apply to (i) packages or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge or Additional Handling Charge; (ii) shipments containing any package that exceed maximum size or weight limits; (iii) shipments containing any package or pallet subject to a Large Package Surcharge, Oversize Pallet Handling Surcharge, Additional Handling Charge, or that exceed maximum size or weight limits; (iv) any shipments containing International Dangerous Goods (IDG), or (v) shipments without timely upload of PLD. For the avoidance of doubt, UPS's liability under the Service Guarantee is limited to the above and the Service Guarantee does not otherwise constitute any form of undertaking or representation that the shipment will arrive by any particular time.



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UPS may also cancel or suspend the UPS Service Guarantee for any service(s), and for any period of time, as determined by UPS in its sole discretion, and without prior notice.

Billing Options

The amount billed includes, but is not limited to, shipping charges, duties and taxes, if applicable. Unless otherwise restricted in the origin or destination country, UPS provides the following selection of payer options:

Bill Shipping Charges to:

- (a) Shipper – The shipper pays all shipping charges.
- (b) Receiver – The receiver pays all shipping charges.
- (c) Third Party – The designated third party pays all shipping charges. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Bill Duties and Taxes to:

- (a) Shipper – The shipper pays all duties and taxes.
- (b) Receiver – The receiver pays all duties and taxes.
- (c) Third Party – The designated third party pays all duties and taxes. This option is subject to the third party having a UPS account. Shipper must indicate the third party's name, account number, and country in the appropriate section of the UPS Waybill.

Shipper guarantees payment of all charges payable to UPS by the receiver or third party designated on the waybill. For all shipments where the shipper is not paying the shipping charges, the shipper must notify the bill payer prior to shipping, and that option must be indicated on the UPS Waybill in the space provided. UPS reserves the right in its sole discretion to request advance payment of shipping charges for any package sent to or from any international destination or origin.

An additional Duty and Tax Forwarding Surcharge will apply if the shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

Responsibility For Loss or Damage

Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw on October 12, 1929 (and any amendments thereto, including the Additional Protocol No.4 signed at Montreal on September 1975, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, May 28, 1999)) or CMR Conventions or any national laws implementing or adopting these conventions apply (for convenience collectively referred to as "Convention Rules") or where (and to the extent that) other mandatory national law applies, the liability of UPS is governed by and will be limited according to the applicable rules.

Where Convention Rules or other mandatory national laws do not apply, UPS will only be liable for failure to act with reasonable care and skill and its liability shall be exclusively governed by these terms and (save in the case of personal injury or death) limited to proven damages up to an amount not exceeding USD 100.00 per shipment, or per pallet in a UPS Worldwide Express Freight shipment, unless a higher value has been declared by the shipper as hereafter provided.

If the claimant (or any person from whom he derives his right to claim) has caused or contributed to any loss, damage or delay to a shipment or package, any liability UPS may incur in respect thereof (limited as above) may be reduced or extinguished in accordance with the law applicable to such contributory negligence.

Subject to the provisions of the paragraph stated below, the shipper may obtain for a shipment the benefit of a greater limit of liability than UPS provides under (ii) of the Commodities Handled and Restrictions on Service clause above or than is provided by Convention Rules or other mandatory national law. The shipper may do so by declaring a higher value for carriage on the Waybill and paying an additional charge as stated in the Rate and Service Guide. If the shipper declares a higher value for carriage and pays the applicable charge, then UPS's liability shall be limited to a maximum of the declared value for carriage. The value of the goods concerned shall not in any event exceed the limits specified in the Commodities Handled and Restrictions on Service clause. UPS does not offer shippers' cargo insurance. Shippers desiring cargo insurance or all risk insurance should purchase such insurance from third parties.

Save where applicable Convention Rules or other applicable mandatory national laws require otherwise, UPS shall not be liable for special, incidental, or consequential damages, including purely economic losses, such as the costs of any alternative means of transport, loss of profits, loss of business opportunities or loss of revenue resulting from loss of use, arising from any loss of or damage or delay to a shipment, whether or not a value has been declared as set forth above.

UPS shall not be liable for any damages arising from UPS's inability, failure or refusal to comply with a request to stop, return or re-route shipment of a package after tender to UPS.

Claims Procedure

All claims against UPS must be filed in writing with UPS as soon as reasonably practicable and in any event within 14 days of delivery in the case of damage (including partial loss of a shipment) and in the case of delay within 21 days of delivery. In addition, UPS shall have no liability in connection with any shipment unless legal proceedings are brought and written notice of them is given to it within six months after delivery of the goods concerned or, in the case of non-delivery, within six months from the scheduled date for delivery. This term shall not affect any rights the shipper may have under applicable Convention Rules or other applicable mandatory national laws.



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Data Protection

The shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries which may not have the same level of data protection as the country where the shipment is presented to UPS for carriage, may use any data provided by the shipper to UPS for the purposes set forth in, and subject to, the UPS Privacy Notice published on UPS's web site at <http://www.ups.com/content/mo/en/resources/ship/terms/privacy.html> (hereby incorporated by reference into these terms). The shipper has certain rights under the law to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

The shipper agrees that by including the e-mail address of the consignee in PLD for a shipment, ("PLD Email Address(es)"), the shipper acknowledges and agrees that UPS may send notifications related to the delivery of such shipment to the shipment's associated PLD Email Address(es) and may use such PLD Email Address(es) in accordance with the UPS Privacy Notice. The shipper warrants that (i) informed and specific consent has been secured from the individual associated with each PLD Email Address(es) to receive notifications related to the delivery of such shipments and for use by UPS of the PLD Email Address in accordance with the UPS Privacy Notice and that (ii) the PLD Email Address(es) is accurate and is controlled by the consignee or associated addressee for the shipment. The shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns,

from and against any and all liabilities, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous sentence.

Entire Agreement

All shipments are subject to the terms and conditions contained in the UPS Rate and Service Guide and set out on the UPS website (ups.com[®]). The effective UPS Rate and Service Guide and the description of UPS Services at ups.com[®], which are incorporated in the UPS Rate and Service Guide; and the UPS source document for each shipment, together comprise the complete and exclusive agreement of the parties, except as modified by any existing or future written agreement between the parties, and may not be contradicted or modified by any oral agreement.

Severability

These terms shall apply to the fullest extent permitted by applicable law. If any part of these terms is not enforceable, this will not affect the enforceability of any other part.

Governing Law

These terms and any contract concluded which incorporates these terms shall in all respects be governed by the laws of the country where the shipment is presented to UPS for carriage.



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