

Quantum View® Manage User Guide

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Overview

Introduction

Quantum View is a portfolio of services designed to provide increased visibility into the movement of goods. Visibility can help you improve the performance of virtually every function in your business — customer service, sales, accounts receivable, inventory management and more.

Quantum View® Manage:

Quantum View Manage is a free Web-based application that enables multiple users within your organisation to quickly and easily view, download and share up-to-date information about the status of all your UPS shipments from any computer connected to the Internet.

Quantum View Manage supports all UPS domestic and international modes of transportation, including small package and ground, air and ocean freight services. It is available in the following countries: Australia, Austria, Belgium, Brazil, Canada, China, Czech Republic, Denmark, Finland, France, Germany, Hong Kong, Hungary, India, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, Norway, Philippines, Poland, Portugal, Puerto Rico, Romania, Russia, Singapore, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, Turkey, the United Kingdom and the United States.

Quantum View® Data:

Quantum View Data is ideal for businesses that want to integrate visibility information into internal software applications and databases. Information about your inbound and outbound shipments is updated hourly. Files are available in popular data formats such as CSV, flat file or XML for easy importing.

Quantum View Data supports Small Package shipment visibility and is available in the following countries: Australia, Belgium, Brazil, Canada, China, Czech Republic, France, Germany, Hong Kong, Hungary, India, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, Poland, Romania, Russia, Singapore, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, Turkey, the United Kingdom, and the United States.

Quantum View Notify®:

Quantum View Notify can be used by anyone with an automated UPS or UPS-compatible shipping system. It can also be requested through Tracking on UPS.com or Quantum View Manage. This proactive e-mail service allows you to send and receive critical shipment updates from UPS.

This User Guide is a convenient step-by-step reference that will help you use Quantum View Manage to manage your business more effectively.

Important:

All information contained within Quantum View Manage is confidential and proprietary information, which is the property of UPS. As a result, the Quantum View Manage Company Administrator for whom you request access must be an employee of the company (or its subsidiaries).

System Requirements

To access Quantum View Manage, you will need a computer connected to the Internet. Quantum View Manage works entirely through your Web browser, so you do not need any separate software. However, you will need to install Adobe Flash Player to your browser. If you have not previously installed Flash Player, visit the site below to get the latest plug-in for your Internet Browser.

<http://www.adobe.com>

Firefox and Microsoft® Internet Explorer Web browsers are both supported for Microsoft Windows® 2000, Windows® XP and Windows Vista™. Firefox and Safari Web browsers are both supported for Mac OS X 10.3+. Other browsers and platforms are not officially supported.

Enrolment

You will need to assign a Company Administrator for Quantum View Manage. They will be the point of contact for the UPS Account Executive for setting up and maintaining your account.

The Company Administrators will have visibility on all UPS account numbers or locations that were provided to your Account Executive at the time you enrolled. Quantum View users will only have access to the account numbers or locations assigned to them by the Company Administrator. To add any additional UPS account numbers or locations for visibility within Quantum View Manage, the Company Administrator should contact the UPS Account Executive for assistance.

Logging In

Upon enrolment, the Company Administrator will receive two separate e-mails containing a link to the Quantum View Manage site:

- The first provides your User ID;
- The second provides your temporary password.

Company Administrators have the ability to add, maintain or delete users. Each additional user that the Company Administrator adds will also automatically receive two e-mails from the Quantum View administration system. See the Quantum View Administrators' Guide for additional information.

New users will be prompted to change their temporary password, agree to the UPS Terms and Conditions for Quantum View and My UPS, and enter additional profile information. Users will then be able to update their preferences by selecting the Preferences button on the right between the Custom Views and Alerts buttons.

If you forget your password, click Forgot User ID or Password on the login page for Quantum View. A temporary password will be sent to your registered e-mail address.

Note:

User IDs and passwords are case sensitive. Multiple failed attempts to log in will cause your ID to be locked out for a period of 20 minutes.

Setting Preferences

Setting Preferences allows you to view your information in a specific format each time you log on. For example, you can request a particular tab to open every time you access Quantum View Manage. You can select any of the standard tabs or create a custom view as your default. Custom Views are discussed on pages 23 and 24 of this guide. If you would like Quantum View Manage to automatically remember any changes you made to your display, you may set your preference to My View From Last Time.

You can also set the default view for each tab, the number of days displayed, the time zone for Delivery Confirmation Alerts and weight display preferences.

To set your preferences, follow these steps. **Note:** All preference settings are optional. You can select as few or as many options as you like to customise your settings.

1. Select a Default Tab to define which tab to open by default.
2. Choose a Default View for each tab from the drop-down menus. This setting allows you to define which view you want to automatically display per tab. If you would like Quantum View Manage to automatically remember changes that you have made to your display, select My View From Last Time as your default view.
3. Select how you would like to view inbound information (by Location ID or Receiving Address) from the View Inbound Summary By drop-down list.

Note: The View Inbound Summary By drop-down list is only displayed if the user has Location ID and Receiving Addresses privileges assigned.

4. Select the number of days of viewable information for all of the tabs from their respective Number of Days Available for Display drop-down lists.
5. Select a default time zone from the Default Time Zone drop-down list.
6. Select a unit of measure from the Display Weight As drop-down list.
7. Select Update.

Note:

You may view up to 45 days of stored shipment data at a time in Quantum View Manage. Within the Combined, Outbound, Inbound and Third Party tabs, freight shipment information is retained for up to 120 days and package information for up to 45 days. Within the Imports tab, import compliance information is retained for 365 days.

Overview

Navigation

Quantum View Manage is located under the Tracking tab on UPS.com. The application uses Tabs to organise different types of shipping data. You can view Outbound, Inbound, Third Party and Imports data on separate tabs. Additionally, a Combined tab aggregates all available transportation shipment data, including Outbound, Inbound and Third Party shipments based on your privileges. The navigation for each of the tabs is located in the top portion of the screen.

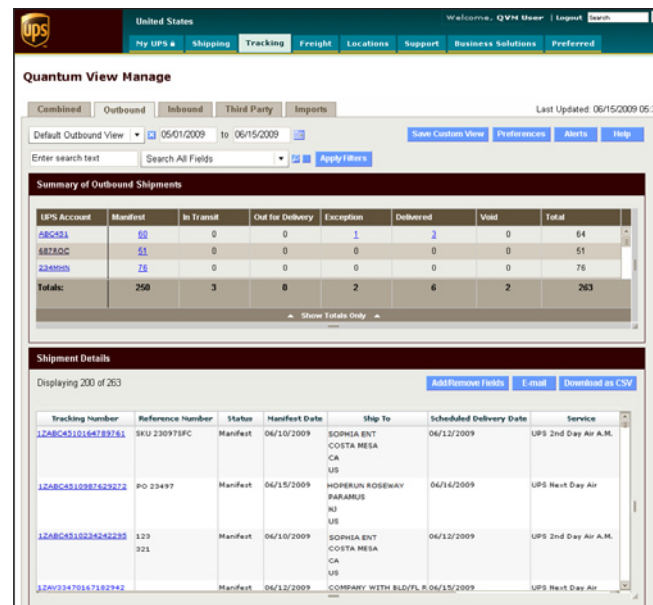
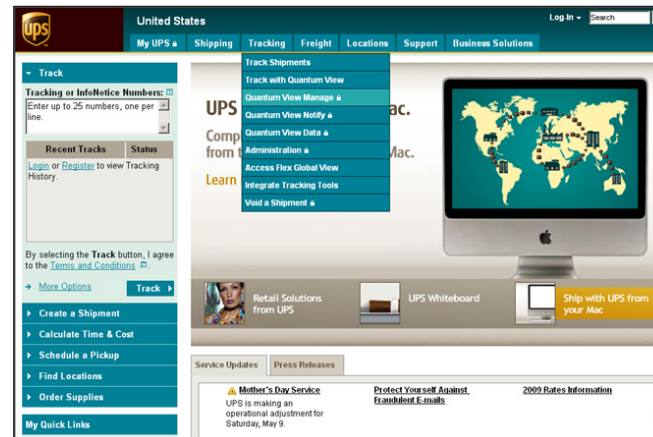
To view your Outbound, Inbound, Third Party and Imports shipping data, click the appropriate tab.

Each of these tabs provides standard features such as Search, Filters, Custom Views and Alerts (more information on this functionality is provided later in this guide).

A comprehensive Help section is also available by selecting the Help button on the top right side of the application screen.

You can navigate to other parts of UPS.com at all times by selecting any of the UPS.com tabs located in the top portion of your screen.

We encourage you to add Quantum View Manage to your Internet browser's Favourites or Bookmarks list in order to quickly navigate and find the Quantum View Manage login screen.



View Tabs

View Tabs

Quantum View Manage provides five standard tabs to view shipment data:

- Outbound
- Inbound
- Third Party
- Combined
- Imports

Although there are specific details for each, which will be outlined in the following pages, the basic layout for each tab is similar. Imports provides detailed brokerage information at the Shipment level.

Each tab provides the following features to help you manage your business processes:

- Date Range — Date range of shipments displayed based upon user preferences
- Last Updated — Date and time that the tab was last updated
- Search — Enter a search word, phrase or number in the Search box to search against all displayed fields or select a specific shipment data field from the search drop-down
- Apply Filters — Filters reduce the number of shipments you see in the Shipment Details table by excluding information that you don't need (more detail on pages 20 and 21)
- Summary of Shipments — Total number of your shipments in the system by UPS Account or Location for the displayed date range

- Shipment Details — Provides specific information about each shipment you select, including tracking and reference numbers, scheduled delivery date and shipper information
- Add/Remove Fields — Allows you to customise the displayed fields
- Other Display Options — Reorganise column order and/or resize column widths

However, Outbound, Inbound, Third Party and Combined tabs provide detailed transportation information at the Package level. Imports provides detailed brokerage information at the Shipment level.

Quick Tip:

To adjust a date in the Date Range, either edit the date in the text box or select the calendar icon. If you select the calendar icon, a popup calendar will allow you to scroll through years, months and days in order to select specific calendar dates.

Quantum View Manage

Combined | Outbound | Inbound | Third Party | Imports Last Updated: 06/15/2009 05:31

Default Outbound View | 06/01/2009 to 06/15/2009 | [Save Custom View](#) | [Preferences](#) | [Alerts](#) | [Help](#)

Enter search text | Search All Fields | [Apply Filters](#)

Summary of Outbound Shipments

UPS Account	Manifest	In Transit	Out for Delivery	Exception	Delivered	Void	Total
486C831	80	0	0	1	2	0	64
582ZQC	51	0	0	0	0	0	51
2346665	76	0	0	0	0	0	76
Totals:	250	0	0	2	6	2	263

Show Totals Only

Shipment Details

Displaying 200 of 263 | [Add/Remove Fields](#) | [E-mail](#) | [Download as CSV](#)

Tracking Number	Reference Number	Status	Manifest Date	Ship To	Scheduled Delivery Date	Service
1Z06C45101645183761	SKU 230978FC	Manifest	06/10/2009	SOPHIA ENT COSTA MESA CA US	06/12/2009	UPS 2nd Day Air A.M.
1Z06C4510287429272	PO 23497	Manifest	06/10/2009	HOBOKEN ROSEWAY PARAMUS NY US	06/14/2009	UPS Next Day Air
1Z06C4510234242295	123 921	Manifest	06/10/2009	SOPHIA ENT COSTA MESA CA US	06/12/2009	UPS 2nd Day Air A.M.
1Z0V334701671829712		Manifest	06/12/2009	COMPANY WITH 846/74 R 06/15/2009		UPS Next Day Air

View Tabs

Outbound

Outbound provides a centralised view of all shipments your company has shipped. It reflects a summary of all shipments that are manifested to your account for a period of up to 45 calendar days and a summary of all freight shipments that have been picked up within a 45-day period. Historical freight shipment information is retained for up to 120 calendar days. This information is displayed in two tables, the Summary of Outbound Shipments table and the Shipment Details table.

The Summary of Outbound Shipments table displays the total number of shipments by UPS Account and shipment status, such as:

- Manifest — Shipments that have not entered the UPS network
- In Transit — Shipments in the UPS network
- Out for Delivery — Shipments delivering to the final destination
- Exception — Shipments with any occurrence that may cause a change to the scheduled delivery date
- Delivered — Shipments that have reached their final destination
- Void — Shipments that have been voided or cancelled
- Total Shipments — Total number of shipments listed in the categories above by account number and by status

When viewing this table data, you can filter information by account number and/or current shipment status. In addition, you can toggle between displaying individual row details or totals only.

The Shipment Details table displays specific information about each shipment, including tracking and reference numbers, manifest dates, service levels and ship to information.

(continued)

The screenshot displays the Quantum View Manage interface. At the top, there are tabs for 'Combined', 'Outbound', 'Inbound', 'Third Party', and 'Imports'. The 'Outbound' tab is selected. Below the tabs, there is a search bar and a date range selector set to '05/01/2009 to 06/15/2009'. The main content area is divided into two sections: 'Summary of Outbound Shipments' and 'Shipment Details'.

Summary of Outbound Shipments Table:

UPS Account	Manifest	In Transit	Out for Delivery	Exception	Delivered	Void	Total
ABC451	60	0	0	1	2	0	64
877AOC	51	0	0	0	0	0	51
2345678	78	0	0	0	0	0	78
Totals:	250	3	0	2	6	2	263

Shipment Details Table:

Tracking Number	Reference Number	Status	Manifest Date	Ship To	Scheduled Delivery Date	Service
1ZABC451014789761	SKU 230979FC	Manifest	06/10/2009	SOPHIA ENT COSTA MESA CA US	06/12/2009	UPS 2nd Day Air A.M.
1ZABC4510987629272	PO 23497	Manifest	06/15/2009	HOPERUN ROSEWAY PARAMUS NY US	06/16/2009	UPS Next Day Air
1ZABC4510225252230	123 321	Manifest	06/10/2009	SOPHIA ENT COSTA MESA CA US	06/12/2009	UPS 2nd Day Air A.M.
1ZABC4510134789242		Manifest	06/12/2009	COMPANY WITH BLDG/PL R.06/12/2009		UPS Next Day Air

Note:

The Search feature in Quantum View Manage functions differently within the High Volume display for customers who need fast access to shipment details for a large number of shipments. See the High Volume section on page 27 of this guide for more details.

Note:

The Return-to-Sender Indicator will display in the Details table once a shipment experiences a Return-to-Sender exception. The Return-to-Sender Indicator shown below will display adjacent to the shipment status.!

View Tabs

A list of all shipments in the system by tracking number will display in the Shipment Details table and include the following default data fields:

- Tracking Number
- Reference Number(s)
- Status
- Manifest Date
- Ship To (Name, City, State/Province, Country)
- Service
- Scheduled Delivery Date
- Images (Supported for UPS Freight® Shipments)

You can add or remove fields, sort fields or re-order fields in the table.

But the power of Quantum View Manage is the ability to Search and/or Filter (drill down to) information on specific shipments by what is most relevant to you.

You can enter a search word, phrase or number in the Search box and dynamically display results in the Summary and Detail tables. For specific instructions on Search, go to page 19.

Filters reduce the number of shipments displayed in the Shipment Details table by excluding information that you don't need. Click on the Apply Filters button to get started. For specific instructions on filtering, see pages 20 and 21.

View Tabs

Inbound

Inbound provides visibility to shipments coming to you up to seven days in advance. Shipments are viewed by the scheduled delivery date consisting of seven future and up to 45 historical dates. This does not include Sundays, as UPS does not deliver shipments on Sundays. Historical information is available for 45 calendar days for packages and 120 calendar days for freight shipments. This information is displayed in two tables, the Summary of Inbound Shipments table and the Shipment Details table.

The Summary of Inbound Shipments table displays the total number of shipments by location, and then by the delivery date.

When viewing this table data, you can filter information by location and/or delivery date. In addition, you can toggle between displaying individual row details or totals only.

The Shipment Details table displays specific information about each shipment, including tracking and reference numbers, manifest dates, service levels and ship to information.

A list of all shipments in the system by tracking number will display in the Shipment Details table and include the following default data fields:

- Tracking Number
- Reference Number(s)
- Status

- Scheduled Delivery Date
- Shipper (Name, City, State/Province, Country)
- Service
- Manifest Date
- Images (supported for UPS Freight and Imports Shipments)

You can add or remove fields, sort fields, or re-order fields in the table.

(continued)

The screenshot shows the Quantum View Manage interface. The top navigation bar includes tabs for Combined, Outbound, Inbound, Third Party, and Imports. The Inbound tab is selected. Below the navigation bar, there are filters for 'Default Inbound View', a date range from 05/01/2009 to 05/22/2009, and search options. The main content area is divided into two sections: 'Summary of Inbound Shipments' and 'Shipment Details'.

Summary of Inbound Shipments

Receiving Address	05/04/2009	05/07/2009	05/08/2009	05/09/2009	05/11/2009	05/13/2009	05/15/2009	Total
METRO_CTR	2	2	18	1	0	2	0	17
	77.00 LB	7.00 LB	38.00 LB	5.00 LB	0 LB	92.00 LB	0 LB	219.00 LB
WILLMINGTON	0	0	0	0	2	0	0	3
	0 LB	0 LB	0 LB	0 LB	160.00 LB	0 LB	0 LB	160.00 LB
SPRING STREET	0	0	1	0	0	0	0	1
	0 LB	0 LB	150.00 LB	0 LB	0 LB	0 LB	0 LB	150.00 LB
Total Shipments	2	2	11	1	3	2	2	23
Total Weight	77.00 LB	7.00 LB	188.00 LB	5.00 LB	160.00 LB	92.00 LB	750.00 LB	1279.00 LB

Shipment Details

Tracking Number	Reference Number	Status	Scheduled Delivery Date	Shipper	Service	Manifest Date
1280C4519183489278	ABC BACD	Manifest	05/08/2009	AMERICAN NATURAL GRAPEVINE TX US	UPS Next Day Air	05/07/2009
128E24519181987758	320 123	Manifest	05/04/2009	AMERICAN NATURAL GRAPEVINE TX US	UPS Ground	04/28/2009
128BC4519183718824		Manifest	05/11/2009	QUE WEB QA COMP ROSWELL GA US	UPS Ground	05/08/2009

Note:

The Return-to-Sender Indicator will display in the Details table once a shipment experiences a Return-to-Sender exception. The Return-to-Sender Indicator shown below will display adjacent to the shipment status.!

Note:

The Search feature in Quantum View Manage functions differently within the High Volume display for customers who need fast access to shipment details for a large number of shipments. See the High Volume section on page 27 of this guide for more details.

But the power of Quantum View Manage is the ability to Search and/or Filter (drill down to) information on specific shipments by what is most relevant to you.

You can enter a search word, phrase, or number in the Search box and dynamically display results in the Summary and Detail tables. For specific instructions on Search, go to page 19.

Filters reduce the number of shipments you see in the Shipment Details table by excluding information that you don't need. Click on the Apply Filters button to get started. For specific instructions on filtering, see pages 20 and 21.

When reviewing your inbound shipments, you'll notice that Quantum View Manage automatically applies a Scheduled Delivery Date filter to your data. This filter allows you to see current inbound shipments for the upcoming week. The Scheduled Delivery Date link appears next to Filters Applied.

To view inbound shipments that occurred in the past, you must remove the Scheduled Delivery Date filter. Select the Scheduled Delivery Date link. You will be taken to the Filter Shipments dialogue box. Select the Clear All checkbox to remove the filter. Then, select Update to save your changes.

View Tabs

Third Party

Third Party provides access to information about shipments billed to your account that were shipped by others. The viewable shipments are those that have been manifested to UPS within the past 45 calendar days. Historical freight shipment information is retained for up to 120 calendar days. This information is displayed in two tables, the Summary of Third Party Shipments table and the Shipment Details table.

The Summary of Third Party Shipments table displays the total number of shipments by UPS Account and shipment status, such as:

- Manifest — Shipments that have not entered the UPS network
- In Transit — Shipments in the UPS network
- Out for Delivery — Shipments delivering to the final destination
- Exception — Shipments with any occurrence that may cause a change to the scheduled delivery date
- Delivered — Shipments that have reached their final destination
- Void — Shipments that have been voided or cancelled
- Total Shipments — Total number of shipments listed in the categories above by account number and by status

When viewing this table data, you can filter information by account number and/or current shipment status. In addition, you can toggle between displaying individual row details or totals only.

The Shipment Details table displays specific information about each shipment, including tracking and reference numbers, manifest dates, service levels and ship to information.

(continued)

The screenshot shows the Quantum View Manage interface. At the top, there are tabs for 'Combined', 'Outbound', 'Inbound', 'Third Party', and 'Imports'. The 'Third Party' tab is selected. Below the tabs, there is a search bar with 'Default Third Party View' and a date range from '05/01/2009' to '05/15/2009'. There are buttons for 'Save Custom View', 'Preferences', 'Alerts', and 'Help'. A search input field is present with 'Search All Fields' and an 'Apply Filters' button.

The main content area is divided into two sections:

Summary of Third Party Shipments

UPS Account	Manifest	In Transit	Out for Delivery	Exception	Delivered	Void	Total
3L2123	5	0	0	0	0	0	5
ABERTS	0	1	0	0	0	0	1
Totals:	5	1	0	0	0	0	6

Below the summary table is the 'Shipment Details' section, which shows a list of shipments. The first few rows are:

Tracking Number	Reference Number	Status	Manifest Date	Shipper	Ship To	Service
1Z2LP12395050843228		Manifest	04/01/2009	QUM WEB QA COMPANY/OS ROSWELL GA US	BROWN, INC. ROSWELL GA US	UPS Next Day Air
1Z2LP12392721642822		Manifest	05/27/2009	QUM WEB QA COMPANY/OS ROSWELL GA	JOHN DOE INC NASHVILLE TN	UPS Next Day Air
1Z2LP1239282472786		Manifest	05/27/2009	QUM WEB QA COMPANY/OS ROSWELL GA TN US	JOHN DOE INC NASHVILLE TN US	UPS Next Day Air

Note:

The Return-to-Sender Indicator will display in the Details table once a shipment experiences a Return-to-Sender exception. The Return-to-Sender Indicator shown below will display adjacent to the shipment status.!

Note:

The Search feature in Quantum View Manage functions differently within the High Volume display for customers who need fast access to shipment details for a large number of shipments. See the High Volume section on page 27 of this guide for more details.

View Tabs

A list of all shipments in the system by tracking number will display and include the following default data elements:

- Tracking Number
- Reference Number(s)
- Status
- Manifest Date
- Shipper (Name, City, State/Province, Country)
- Ship To (Name, City, State/Province, Country)
- Service
- Scheduled Delivery Date
- Images (supported for UPS Freight and Imports Shipments)

You can add or remove fields, sort fields or re-order fields in the table.

But the power of Quantum View Manage is the ability to Search and/or Filter (drill down to) information on specific shipments by what is most relevant to you.

You can enter a search word, phrase or number in the Search box and dynamically display results in the Summary and Detail tables. For specific instructions on Search, go to page 19.

Filters reduce the number of shipments you see in the Shipment Details table by excluding information that you don't need. Click on the Apply Filters button to get started. For specific instructions on filtering, see pages 20 and 21.

View Tabs

Imports

Imports provides enhanced visibility into your brokerage and customs compliance information. On this tab, you can access up to 365 days of brokerage information, including shipment, invoice and commodity detail. This information is available for a maximum of 45 days at a time. Please note that this tab is different to the transportation (Outbound, Inbound and Third Party) tabs as it displays information at the shipment level, rather than the package level.

You can view import shipments from additional supported countries for which you have privileges by using the Import Country drop-down list.

The Import Packages table displays the total number of shipments by UPS Importer Account Number, and then by the following:

- Number of Shipments
- Transportation Charges
- Total Duties
- Total Taxes
- Total Fees

For greater visibility into all of your shipments, the standard Shipment Details table includes the following data elements:

- UPS Importer Account Number
- Entry Date
- Lead Tracking Number
- Customs Control Number

- Images
- Export Country
- Shipper Name
- Customs Entry Type
- Transportation Charges
- Total Duties
- Total Taxes
- Total Fees

(continued)

Import Packages

Importer Acct. No.	Number of Shipments	Transportation Charges	Total Duties	Total Taxes	Total Fees
0000ABC123	61	9509.13 USD	1031.70 USD	0.00	734.06 USD
Totals:	61	9509.13 USD	1031.70 USD	0.00	734.06 USD

Shipment Details

Lead Tracking Number	UPS Importer	Entry Date	Customs Control Number	Images	Export Country	Shipper Name
1248C131324567890	0000ABC123	0811/2009	UPS566315	View Images	CANADA	ABC COMPANY
1248C131324567891	0000ABC123	0809/2009	UPS565084	View Images	UNITED KINGDOM	ABC COMPANY
1248C131324567892	0000ABC123	0809/2009	UPS564877	View Images	UNITED KINGDOM	ABC COMPANY
1248C131324567893	0000ABC123	0809/2009	UPS565099	View Images	GERMANY	ABC COMPANY
1248C131324567894	0000ABC123	0807/2009	UPS563922	View Images	CANADA	ABC COMPANY
1248C131324567895	0000ABC123	0805/2009	UPS561649	View Images	CANADA	ABC COMPANY
1248C131324567896	0000ABC123	0804/2009	UPS560360	View Images	UNITED KINGDOM	ABC COMPANY
1248C131324567897	0000ABC123	0803/2009	UPS559547	View Images	CANADA	ABC COMPANY
1248C131324567898	0000ABC123	0803/2009	UPS559546	View Images	CANADA	ABC COMPANY
1248C131324567899	0000ABC123	0803/2009	UPS560335	View Images	GERMANY	ABC COMPANY
1248C131324567900	0000ABC123	0731/2009	UPS557792	View Images	CANADA	ABC COMPANY
1248C131324567901	0000ABC123	0731/2009	UPS557719	View Images	FRANCE	ABC COMPANY

Note:

Only shipments brokered by UPS Customs Brokerage will display brokerage information.

Note:

The Search feature in Quantum View Manage functions differently within the High Volume display for customers who need fast access to shipment details for a large number of shipments. See the High Volume section on page 27 of this guide for more details.

But the power of Quantum View Manage is the ability to Search and/or Filter (drill down to) information on specific shipments by what is most relevant to you.

You can enter a search word, phrase or number in the Search box and dynamically display results in the Summary and Detail tables. For specific instructions on Search, go to page 19.

Filters reduce the number of shipments you see in the Shipment Details table by excluding information that you don't need. Click on the Apply Filters button to get started. For specific instructions on Filtering, see pages 20 and 21.

For more detailed instructions on Quantum View Imports, go to page 30.

Shipment Detail

Shipment Detail Page

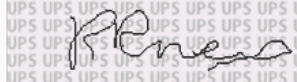
Shipment Detail pages provide over 100 different data elements and tools that allow you to:

- View Shipment Status
- View Proof of Delivery (POD)
- View Shipment Progress
- View multiple packages within a shipment
- Request Quantum View Notify E-mail

Shipment Detail

Tracking Number: 1ZV69W420198189999

Status: **Delivered** [Proof of Delivery](#)

Signed By: Rivers


Document Image(s): [Show Document Image\(s\)](#)

Delivered To: Kim Brown
 UPS Logistics Solutions
 Suite 555
 Seattle, WA, US
 55555
 Telephone: 1-555-555-1000

Shipment Information		Shipment Progress	
Location	Date	Local Time	Description
SEATTLE, WA, US	06/15/2009	9:23 AM	DELIVERY
UPS	06/15/2009	4:31 AM	OUT FOR DELIVERY
	06/14/2009	4:59 PM	ARRIVAL SCAN
LOUISVILLE, KY, US	06/13/2009	1:50 AM	DEPARTURE SCAN
	06/11/2009	5:12 PM	PICKUP SCAN
US	06/11/2009	4:33 PM	BILLING INFORMATION RECEIVED

Tracking results provided by UPS Mon Jun 15 2009 08:27:20 PM

Note:

Proof of Delivery will only be available once a shipment has been delivered. If you need a printed Proof of Delivery document for your records or to send to a customer, select the Proof of Delivery link. The Proof of Delivery opens in a new browser window to facilitate printing. It displays delivery details and the recipient's signature image if available.

Shipment Detail

Send E-mail Notifications

You may use Quantum View Notify to send your shipment details to e-mail addresses you choose. To start, select the E-mail Notifications link from the Shipment Detail page. Enter up to five e-mail addresses and a country-language preference. For each recipient's e-mail address, select what type of notifications you would like to send: Current Status, Exception or Delivery. You also have the option to attach a personal message to your notification. When finished, select OK. You will get confirmation that your notification request has been received. Close the confirmation dialogue to return to the Shipment Detail page.

Quantum View Notify

E-mail this shipment detail page to up to five recipients. UPS can also notify you via e-mail when this shipment is delivered or if an [exception](#) occurs. Required fields are indicated with *

Recipient E-mail:	Country and Language:	Current Status	Exception	Delivery
Recipient1@email.com	United States - English	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Recipient2@email.com	United States - English	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Recipient3@email.com	United States - English	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	United States - English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	United States - English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Personal Message:

(maximum 150 characters)

Notify me if there is a problem sending any of these e-mail notifications.

sender@email.com

Cancel OK

Claims

Report Package Problem [Help](#)

Enter the UPS Tracking Number and indicate if you are the shipper. Required fields are shown in **bold**.

UPS Tracking Number:
1Z21R00V1293839348

Are you the shipper?

Yes
 No

Type of problem:

The package is lost.
 The package is damaged.
 A C.O.D. payment was not collected.

[← Back to Quantum View Detail](#)

Continue →

Search

Search

You can find specific shipments by typing in the Search field. As you type characters into the Search field, results change dynamically based on your input. When searching across a large number of shipments, you may need to press the Search button to receive search results. This function can be used with all the tabs (Outbound, Inbound, Third Party, Combined and Imports).

You can enter a search word, phrase or number in the Search box. The data in the Summary and Details tables will update based on your search criteria. You can also refine your search criteria by isolating a certain field to search. For example, you can apply your search criteria against only the Reference Number field. Select a field from the Search All Fields drop-down list.

Quantum View Manage

Combined | Outbound | Inbound | Third Party | Imports Last Updated: 08/10/2009 03:03

Default Outbound View | Date Range: 06/26/2009 to 09/10/2009 Save Custom View | Preferences | Alerts | Help

Search: brown | Search All Fields | Apply Filters

Summary of Outbound Shipments

LPS Account	Manifest	In Transit	Out for Delivery	Exception	Delivered	Void	Total
Totals:	174	18	1	0	0	0	193

Expand to Show Accounts

Shipment Details

Displaying 193 Add/remove Fields | E-mail | Download as CSV

Tracking Number	Reference Number(s)	Status	Manifest Date	Ship To	Service	Scheduled Delivery Date
1ZMNSVM14144492016	4575640 5089	Manifest	08/07/2009	BROWN, INC. ROBWELL, GA, US	LPS Next Day Air Ear	08/08/2009
1ZMNSVM14442509205	347568	Manifest	08/07/2009	BROWN, INC. ROBWELL, GA, US	LPS Next Day Air	08/08/2009
1ZMNSVM10144092568	343215 314655 242463 426456	Manifest	08/06/2009	BROWN, INC. ROBWELL, GA, US	LPS Next Day Air	08/07/2009
1ZMNSVM10144492194	343215 314655	Manifest	08/06/2009	BROWN, INC. ROBWELL, GA, US	LPS Next Day Air	08/07/2009
1ZMNSVM11343955588	242463 426456	Manifest	08/06/2009	BROWN, INC. ROBWELL, GA, US	LPS Next Day Air Sw	08/07/2009

Filters

You can use filters to display only shipments that have certain characteristics. Filters are available in all the tabs (Outbound, Inbound, Third Party, Combined and Imports). We discussed the filter criteria options available for each tab in the View Tabs section, pages 7 to 16.

Activate filters by clicking on the Apply Filters button. Choose your filter options and select Update to continue. Once a filter is applied, it will show as a link to the right of the Apply Filters button on your tab. **Note:** For Inbound shipments, the Scheduled Delivery Date filter will automatically be applied to your Shipment Details.

To modify or delete a filter, go to Apply Filters and select or deselect options, then press Update to save your changes. You can also select the Clear All Filters link from your tab to delete all filters instantly.

Outbound shipments can be filtered by:

- Date Delivered: the date the shipment was delivered to the recipient
- Exception Description: any occurrence that may cause a change to the scheduled delivery date
- Manifest Date: the date the information about a shipment was uploaded to the UPS delivery system
- Other Shipment Data: other attributes associated with a shipment, such as Saturday Delivery

(continued)

Filters

- **Return Services:** the return type for the shipment (where available)
- **Scheduled Delivery Date:** the date a shipment is scheduled for delivery by UPS
- **Service:** the type of service applied to the shipment
- **Shipment Charge Type:** the method of charge for the shipment
- **Shipment Status:** where a shipment is in the delivery cycle
- **UPS Account:** the UPS Account associated with a shipment

Inbound shipments can be filtered by:

- **Date Delivered:** the date the shipment was delivered to the recipient
- **Exception Description:** shipments with any occurrence that may cause a change to the scheduled delivery date
- **Other Shipment Data:** other attributes associated with a shipment, such as Saturday Delivery
- **Receiving Address:** where the shipment will be received
- **Return Services:** the return type for the shipment (where available)
- **Scheduled Delivery Date:** the date a shipment is scheduled for delivery by UPS
- **Service:** the type of service applied to the shipment
- **Shipment Status:** where a shipment is in the delivery cycle

Third Party shipments can be filtered by:

- **Date Delivered:** the date the shipment was delivered to the recipient
- **Exception Description:** shipments with any occurrence that may cause a change to the scheduled delivery date
- **Other Shipment Data:** other attributes associated with a shipment, such as Saturday Delivery
- **Manifest Date:** the date the information about a shipment was uploaded to the UPS delivery system
- **Return Services:** the return type for the shipment (where available)
- **Scheduled Delivery Date:** the date a shipment is scheduled for delivery by UPS
- **Service:** the type of service applied to the shipment
- **Shipment Charge Type:** the method of charge for the shipment
- **Shipment Status:** where a shipment is in the delivery cycle
- **UPS Account:** the UPS Account associated with a shipment

Import shipments can be filtered by:

- **Bill Term**
- **Entry Type**
- **Export Country**
- **Duty Type**
- **Service Level**
- **UPS Importer Account Number**

Add/Remove Fields

You can use the Add/Remove Fields option to adjust the Shipment Details table to display only the information you need.

UPS provides more than 100 fields of information related to your shipments. Click on the Add/Remove Fields button in the top right of the Shipment Details table to customise the displayed fields.

Move field values between the two lists (Available Fields and Currently Displayed Fields) either by dragging and dropping the field value, or by using the Add or Remove arrow buttons located in between the two lists. You can also change the order of fields by using the up or down arrow buttons to the right of the Currently Displayed Fields list. As you add, remove or change the order of fields, your data will update dynamically in the Example Table. When finished, press Update to display your changes.

Note: When adding or removing fields within the Imports tab, you must select the type of data you wish to display from the Show Fields for drop-down list. You can choose to display information for Shipment, Invoice or Commodity. When you select a different type of data in the Show Fields For drop-down list, the Available Fields drop-down list will update to show different fields. Merging shipment information, invoice information and/or commodity information can result in a one-to-many relationship. One-to-many relationships will result in repeating data.

Add/Remove Fields for Outbound Shipment Details

To add a field, choose an item in the Available Fields list and select "Add Fields". To remove a field, choose an item in the Currently Displayed Fields list and select "Remove Fields". To change the order of the displayed fields, choose an item in the Currently Displayed Fields list and select either "Move Up" or "Move Down".

Available Fields:

- Appointment Made
- Appointment Requested Date
- Appointment Requested Time Range (Includes the following)
 - Appointment Requested Start Time
 - Appointment Requested End Time
- Arrival Date
- Arrival Time
- Bill To Information (Includes the following)
 - Bill To Name
 - Bill To Account Number
 - Bill To Address Line 1
 - Bill To Address Line 2
 - Bill To Address Line 3
 - Bill To City
 - Bill To State
 - Bill To Postal Code

Currently Displayed Fields:

- Tracking Number
- Reference Number(s)
- Status
- Manifest Date
- Ship To
- Service
- Scheduled Delivery Date
- Images

Example Table:

Tracking Number	Reference Number(s)	Status	Manifest Date	Ship To	Service	Scheduled Delivery Date
1Z12121212121212	PFC1234NB001	Manifest	1/15/2007	Janice Doe, Anywhere, MA, US	Next Day Air	1/15/2007
1Z12121212121212	PFC1234NB001	Manifest	1/15/2007	Janice Doe, Anywhere, MA, US	Next Day Air	1/15/2007

Cancel Update

Custom Views

Once you have changed your display by adding or removing fields, applying filters or using the Search feature, save your changes so that you can access this view quickly and easily on return visits. These changes will be saved as a Custom View with a name you provide.

Create a Custom View

Follow these steps to save your custom view:

1. Click on the Save Custom View button.
2. In the Save Custom View dialogue box enter a unique name for your custom view.
3. Choose a Date Type for your custom view from the drop-down list. Choices include Manifest Date or Scheduled Delivery Date.

Note: For Imports, choices include Clearance Date, Entry Date, Export Date, Import Date and Final Submission Date.

4. Select the date range that you prefer. With General Date Range (e.g. Today or Last 7 Days), you will always see data based on the current date range. By saving an exact date range, you will always see the date range that you set at the time you saved this custom view.

For example, saving your custom view with a date range of 21/09/2009 to 28/09/2009 will always return data for these exact dates. **Note:** If you plan to save and reuse a custom view, selecting a general date range is more useful. For example, you could create and save a custom view called Weekly Exception View.

Note: For Inbound, you can keep track of your shipments that do not yet have a scheduled delivery date by checking the “Include shipments with unknown delivery date” box.

5. When you save a custom view, you also have the option to save it as your default view for the current tab. Check this box if you would like to activate this option.
6. When your changes are complete, press Save.

Locate a Custom View

On subsequent visits to Quantum View Manage, locate the drop-down list in the top left corner under the tabs. This list contains the default view, as well as any other custom views that you have created. When you select a custom view from this drop-down list, the data and format of your page will change based on any customisation you've saved to the view.

Modify a Custom View

To modify an existing custom view, follow these steps:

1. Make desired changes to your Summary or Details tables.
2. Click on the Save Custom View button.
3. Your custom view name should be pre-populated in the Custom View Name box.
4. To save changes to the existing custom view, press the Save button.
5. A dialogue box will display, informing you that a custom view with this name already exists. Click Update to save your changes.
6. To save these changes as a new custom view, enter a new Custom View Name in the box and select Save.

Delete a Custom View

To delete a custom view, follow these steps:

1. In the drop-down box directly under the tabs, you will see a list of the custom views you have created. Select the custom view you wish to delete from this drop-down list.
2. Select the Delete icon immediately to the right of this drop-down box.
3. A dialogue box will display, asking if you want to delete this specific custom view. Click Yes if you wish to proceed.

Quick Tip:

The tracking number is the only data element that allows you to view shipment details, therefore we suggest that you always keep it in your view.

Download

You can download and save information from all the tabs.

To download your displayed shipment data into a CSV file, follow these steps:

1. Click on the Download as CSV button at the top right of your Shipment Details table.
2. You should be able to view your file immediately, or you can save it to a specified location.
3. If your download file is too large, you will be directed to the Download Detail Files dialogue box. This dialogue box will allow you to download one or more parts of the data file.



Quick Tip:

You may want to create a folder on your hard drive in which to save future downloads.

E-mail

You can e-mail information from all the tabs at any time.

1. Click on the E-mail button at the top right of the Shipment Details table.
2. Check one or more boxes to select relevant shipments. Current shipment details on up to 20 shipments can be e-mailed to recipients at one time.
3. Click Next.
4. Enter up to five e-mail addresses and select a country-language preference for each recipient.
5. Input a message that will be added to your e-mail.
6. Click Send. You will see a confirmation message indicating that your e-mail has been sent.

E-mail Shipment Details - Step 1 of 2

You can e-mail shipment details for up to 20 shipments. The e-mail will include the following shipment details: tracking number, manifest date, delivery date, service, and status for each shipment.

Number of Shipments Selected: 3

Tracking Number	Reference Number(s)	Status	Manifest Date	Ship To	Service
<input checked="" type="checkbox"/> 1ZMNRVM14144497816	4575648 5689		08/07/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air E
<input checked="" type="checkbox"/> 1ZMNRVM14443509205	347568		08/07/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air
<input checked="" type="checkbox"/> 1ZMNRVM10144099588	343215 314655 242493 426456		08/08/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air
<input type="checkbox"/> 1ZMNRVM10145492184	343215 314655		08/08/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air
<input type="checkbox"/> 1ZMNRVM11343955588	742483 426456		08/08/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air E
<input type="checkbox"/> 1ZMNRVM11544583374	742483 426456		08/08/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air E

Cancel Next

E-mail Shipment Details - Step 2 of 2

You can e-mail shipment details to up to five recipients.

Recipient E-mail: Country and Language:

customer@abccompany.c	United States - English
	United States - English
	United States - English
	United States - English
	United States - English

Personal Message:
Type a personal message here
(maximum 160 characters)

Notify me if there is a problem sending any of these e-mail notifications.
customer@abccompany.c

Back Cancel Next

Important:

Proof of Delivery, including signature, cannot be e-mailed.

High Volume

Quantum View Manage supports a High Volume view for customers who need fast access to shipment details for a large number of shipments.

The High Volume view:

1. Provides you with faster access to your data.
2. Gives you the ability to search all your shipments using Tracking Numbers, Reference Numbers and Shipper or Ship To fields. When conducting a search, you must select the button to the right of the Search box because "as-you-type" functionality does not work in High Volume view.
3. Paginates information in your Shipment Details table.

If you prefer to use the standard view, which has some additional features such as advanced as-you-type search, you should reduce the number of displayed shipments by using search, applying filters or narrowing the date range.

Entering High Volume View ✕

What's This?
High Volume
 Quantum View Manage supports a High Volume view for customers who need fast access to shipment details for a large number of shipments. The High Volume view:

1. Provides you with faster access to your data.
2. Gives you the ability to search all your shipments using Tracking Numbers, Reference Numbers and Shipper or Ship To fields. When conducting a search, you must select the button to the right of the **Search** box because "as-you-type" functionality does not work in High Volume view.
3. Paginates information in your **Shipment Details** table.

If you prefer to use the standard view, which has some additional features like advanced as-you-type search, you should reduce the number of displayed shipments by using search, applying filters, or narrowing the date range.

Don't show this message to me again.

[Close](#)

Shipment Details

Displaying 1-200 of 19257 [Add Remove Fields](#) [E-mail](#) [Download as CSV](#)

First | Previous | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | ... | Next | Last

Tracking Number	Reference Number(s)	Status	Manifest Date	Ship To	Service	Scheduled Delivery Date
1ZM9VNM16144402616	4575648 5669	Manifest	08/07/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air Early A.M.	08/09/2009
1ZM9VNM16443509205	347568	Manifest	08/07/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air	08/09/2009
1ZM9VNM10144009550	343215 314655 242463 426456	Manifest	08/06/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air	08/07/2009
1ZM9VNM10165492194	343215 314655	Manifest	08/06/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air	08/07/2009
1ZM9VNM11343955506	242463 426456	Manifest	08/06/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air Saver	08/07/2009
1ZM9VNM1546603224	242463 426456	Manifest	08/06/2009	BROWN, INC. ROSWELL, GA, US	UPS Next Day Air Early A.M.	08/07/2009

Setting Alerts

By setting alerts, you can keep yourself and others proactively informed of shipment deliveries and exceptions. Click on the Alerts button from any tab to get started.

Set Alerts

1. Decide which type of alert you would like to set. Each of the tabs has specific types of alerts that can be set. Options include:
 - **Exception:** alerts you each time an exception occurs that changes the scheduled delivery date of a shipment.
 - **Delivery Confirmation:** alerts you of all shipments delivered within 24 hours of the scheduled daily alert time you choose.
 - **Shipment Registered:** alerts you when your imports shipments have been registered with the government clearing agencies.
 - **Shipment Released:** alerts you when your imports shipments have been released for delivery by the government clearing agencies.
 - **Clearance Exception:** alerts you each time an exception changes the scheduled delivery date of a shipment clearing customs.
 - **Clearance Exception Resolution:** alerts you when a clearance exception has been resolved.
 - **Duties:** alerts you when the duties for your imports shipments have been scheduled for payment by UPS.
2. If a category under Alert Settings is not yet expanded, select the plus (+) sign to the left of the alert type to display the settings for that alert type.
3. Check the Activate box.
4. Select the services to include by checking the box next to the appropriate service offering.
5. Select specific accounts/locations to associate to that alert by checking the box next to the appropriate Location ID, Receiving Address or Account Number.
6. Indicate who should receive this alert by entering an e-mail address in the Recipient E-mail box and choosing a primary language for this recipient. You can select up to five e-mail recipients for each alert setting.
7. Delivery Confirmation alerts are sent daily at a specified time. Schedule this type of alert by choosing a time and the accompanying time zone from the drop-down lists provided.
8. Failure Notification Alerts are sent to the e-mail address or addresses you specify. Check the Failure Notification box to be notified if UPS experiences a problem with the recipient's e-mail address.
9. Click on the Save button to save your changes.

Setting Alerts

Modify or Cancel Alerts

1. Select the Alert you would like to modify or cancel.
2. Select or deselect criteria for the alert you would like to modify or uncheck the Activate your Alert check-box to deactivate the alert.
3. Click on the Save button to save your changes.

Quantum View Manage Alerts

You can request [e-mail alerts](#) to help keep you informed.

Outbound Inbound Third Party Imports

Alert Settings

Outbound Exception Alerts

Activate Outbound Exception Alerts

Send Exception Alerts:

Only when scheduled delivery date changes

Send all exception alerts

Include These Exception Types:

Damages

Holds

Incorrect/Incomplete Data

Pickup/Delivery Attempted

[Select All](#) [Clear All](#)

Include These Services:

Outbound Delivery Confirmation

Failure Notification

Notify me if there is a problem sending any of these e-mail notifications.

Cancel Save

Quantum View Manage Alerts

You can request [e-mail alerts](#) to help keep you informed.

Outbound Inbound Third Party Imports

Alert Settings

Third Party Exception Alerts

Third Party Delivery Confirmation

Activate Third Party Delivery Confirmation Alerts

Include These Services:

UPS Next Day Air Early A.M.

UPS Next Day Air

UPS Next Day Air Saver

UPS 2nd Day Air A.M.

UPS 2nd Day Air

UPS 3 Day Select

UPS Worldwide Express Plus

UPS Express NA1

[Select All](#) [Clear All](#)

Include These Accounts:

Third Party Shipment Registered

Third Party Shipment Released

Third Party Clearance Exception

Third Party Clearance Exception Resolution

Failure Notification

Notify me if there is a problem sending any of these e-mail notifications.

Cancel Save

Imports

The Imports tab provides brokerage and customs compliance information. Available in limited countries, the Imports tab features unique tools such as Import Resources and Shipment, Invoice and Commodity Details.

Imports Shipment Detail Page

The Imports Shipment Detail page can be viewed by clicking on the Lead Tracking Number from the Imports Shipment Detail table.

Import shipments display:

- Over 75 shipment-level data elements that define the involved parties, control numbers, estimated shipment charges and shipment milestones
- Up to 18 invoice-level data elements define shipper-provided invoice information, including purchase order content and item descriptions, and
- Up to 38 commodity-level data elements that define the classifications applied to the shipment's commodities, including harmonised tariff numbers, quantity descriptions, duty information, tax information and fee information

Within the Imports Shipment Details page, you can view shipment, invoice and commodity details. You can also:

- View Images — View or download images associated to the selected shipment by clicking on the Show Document Images hyperlink

(continued)

Quantum View Manage

[+ Back to Previous Page](#) Print Help

Shipment Detail

Tracking Number: 1Z1234560055781234
 House Airway Bill Number: 6705V
 Customs Control Number: UPS3
 Number of Packages: 2
 Shipment Total Weight: 6.35 Kilogram
 Service Level: UPS GROUND
 Customs Entry Type: 11 - Informal - Dutiable Commercial
 Duty Type: 01 - Dutiable
 Document Image(s): [Show Document Image\(s\)](#)

Next Steps
[Email Customs Brokerage](#)
[Email Information to Another Party](#)

Shipment Information | Shipment Progress | Invoice Detail | Commodity Detail

Address Information

Shipper:	Importer of Record:	Sold To:
Brown Co. 11 JOHN DR CARLTON, CANADA K1Z3Z4	UPS 1 UPS WAY CHAMPLAIN, NY, US 54321	ABC Company 123 TOWER AVE TOWER, MA, UNITED STATES 12345

Shipment Header

Shipment Description:	SECURITY ALARM PARTS
Declaration Origin Country:	UNITED STATES
Export Country:	CANADA
Export Port:	OTTAWA
Import Port:	CHAMP
Bill Type:	03 - Non-Document
Bill Term:	F/D - Free Domicile
UPS Importer Account Number:	0000123456
Broker Code:	237 - UPS
Reference Number:	UPS3
Bond Type:	Continuous Bond
Bond Number:	99

Estimated Shipment Charges

Invoice Value of Goods:	800.00 USD
Exchange Rate:	1.00000000
Declared Value:	800.00 USD
Transportation Charges:	29.40 USD
Total Duties:	45.60 USD
Total Taxes:	0.00
Total Fees:	31.25 USD
Total For Entry:	76.85 USD

* Total For Entry includes duties, taxes, and government fees.

Milestones

Ship Date:	05/05/2009
Export Date:	05/10/2009
Import Date:	05/11/2009
Entry Date:	05/11/2009
Final Submission Date:	Not Avail.
Clearance Date:	05/11/2009
Release Date:	Not Avail.
Customs Payment Due Date:	06/18/2009

Note:

For locations outside of Canada, the U.S. and Puerto Rico:

You can only create custom views using either combinations of Shipment and Invoice Detail or Shipment and Commodity Detail.

Imports

- E-mail Customs Brokerage — Contact UPS Customs Brokerage representatives regarding the displayed shipment via e-mail, or
- E-mail Information to Another Party — Notify up to five recipients about the status of import shipments

Quantum View Manage

[Back to Previous Page](#) Print Help

Shipment Detail

Tracking Number: 1Z1234560055781234
 House Airway Bill Number: 6705W
 Customs Control Number: UPS3
 Number of Packages: 2
 Shipment Total Weight: 6.35 Kilogram
 Service Level: UPS GROUND
 Customs Entry Types: 11 - Informal - Dutiable Commercial
 Duty Type: 01 - Dutiable
 Document Image(s): [Show Document Image\(s\)](#)

Next Steps

[E-mail Customs Brokerage](#)
[E-mail Information to Another Party](#)

Shipment Information		Shipment Progress		Invoice Detail		Commodity Detail	
		Invoice Line 1	Invoice Line 2				
Invoice Number		1	1				
Shipper Invoice Number							
Invoice Date		Not Avail.	Not Avail.				
Invoice Subtotal Amount		800.00 USD	800.00 USD				
Invoice Total Value Amount		800.00 USD	800.00 USD				
Purchase Order Number							
Purchase Order Date		Not Avail.	Not Avail.				
Item Quantity		1.00	2.00				
Item Unit Of Measure		Parcel	Pieces				
Item Description		SPEC,J-FLEX	KIT,J-FLEX SLICE-TERMINATION,BK-8				
Item Part Number							
Item Origin Country		UNITED STATES	CANADA				
Item Unit Value Amount		0.07 USD	0.00				
Item Total Value Amount		760.00 USD	40.00 USD				

Quantum View Manage

[Back to Previous Page](#) Print Help

Shipment Detail

Tracking Number: 1Z1234560055781234
 House Airway Bill Number: 6705W
 Customs Control Number: UPS3
 Number of Packages: 2
 Shipment Total Weight: 6.35 Kilogram
 Service Level: UPS GROUND
 Customs Entry Types: 11 - Informal - Dutiable Commercial
 Duty Type: 01 - Dutiable
 Document Image(s): [Show Document Image\(s\)](#)

Next Steps

[E-mail Customs Brokerage](#)
[E-mail Information to Another Party](#)

Shipment Information		Shipment Progress		Invoice Detail		Commodity Detail	
		Invoice Line 1	Invoice Line 2				
Invoice Number		1	1				
Shipper Invoice Number							
Invoice Date		Not Avail.	Not Avail.				
Invoice Subtotal Amount		800.00 USD	800.00 USD				
Invoice Total Value Amount		800.00 USD	800.00 USD				
Purchase Order Number							
Purchase Order Date		Not Avail.	Not Avail.				
Item Quantity		1.00	2.00				
Item Unit Of Measure		Parcel	Pieces				
Item Description		SPEC,J-FLEX	KIT,J-FLEX SLICE-TERMINATION,BK-8				
Item Part Number							
Item Origin Country		UNITED STATES	CANADA				
Item Unit Value Amount		0.07 USD	0.00				
Item Total Value Amount		760.00 USD	40.00 USD				

Commodity Information		
	Commodity Line 1	Commodity Line 2
Commodity Description	BPEC	KIT
Commodity Tariff Number	8	82
Commodity Origin Country	MALAYSIA	CANADA
Commodity Treatment Application	General Tariff Treatment	General Tariff Treatment
Commodity Manufacturer ID	--WaitingForMID	--WaitingForMID
Commodity Adjusted Value Amount	760.00 USD	40.00 USD
Commodity Quantity 1	0.00	0.00
Commodity Unit of Measure 1		
Commodity Quantity 2	6.03	0.32
Commodity Unit of Measure 2	Kilogram	Kilogram
Commodity Quantity 3	0.00	0.00

Duties		
	Commodity Line 1	Commodity Line 2
Commodity Ad Valorem Duty Rate	5.7%	5.7%
Commodity Ad Valorem Duty Amount	43.32 USD	2.28 USD
Commodity Specific Duty Rate		
Commodity Specific Duty Amount	0.00	0.00
Commodity Other Duty Rate		
Commodity Other Duty Amount	0.00	0.00

Taxes		
	Commodity Line 1	Commodity Line 2
Sales Tax Rate		
Sales Tax Amount	0.00	0.00
Excise Tax Rate		
Excise Tax Amount	0.00	0.00
OST Tax Rate		
OST Tax Amount	0.00	0.00
VAT Tax Rate		
VAT Tax Amount	0.00	0.00
Commodity Tax Rate		
Commodity Tax Amount	0.00	0.00


Fees		
	Commodity Line 1	Commodity Line 2
Anti-Dumping Case Number		
Anti-Dumping Rate		
Anti-Dumping Amount	0.00	0.00
Countervailing Case Number		
Countervailing Rate		
Countervailing Amount	0.00	0.00
Merchandise Processing Fee Rate		
Merchandise Processing Fee Amount	0.00	0.00

Import Resources

The Import Resources section provides the tools and information to help you manage your compliance records. You can find Import Resources under the Imports tab.

The following is an overview of the functionality you will find:

1. Access, view and download up to one year's worth of shipment and account document images online (only available in the U.S. and Puerto Rico).
2. Request a CD-ROM of your historical trade document images to assist with record-keeping.
 - CD-ROM requests incur a production fee per CD-ROM produced
 - Up to five years of images can be requested
3. Upload a product catalogue to assist UPS in rating your shipments.
4. Contact UPS Customs Brokerage concerning rated shipments you are investigating.

Import Resources**Access Import Resources**Help **Import Country:**United States/Puerto Rico 

Select the resource function below.

Online Document Images**Shipment Images**

View online, or download, document images associated with specific UPS Importer Account Numbers.

→ [Get Shipment Images](#)

Importer Account Images

Download account level images for a specific UPS Importer Account Number.

→ [Get Account Level Images](#)

Request CD-ROM

Send a request for Customs Brokerage to create, and send to you, a CD-ROM containing document images.

→ [Request a CD-ROM](#)

Upload Product Catalog

Send your product catalog to Customs Brokerage for use in small package shipment classifications.

→ [Upload a Product Catalog](#)

Contact Customs Brokerage

→ [Send an E-mail](#)

→ [Create a Fax Cover Page](#)

(1) Online Document Images/Shipment Images

You can view shipment images associated with one or more UPS Importer Account Numbers for the last 12 months (only available in the U.S. and Puerto Rico). Images are available for new shipments once the shipment is matched to a UPS Importer Account Number.

1. Select the Show Document Images hyperlink.
2. Select the criteria for the type of images you want to view.
 - Use the drop-down menu to change information to single choices.
 - Many of the data elements allow you to make a single choice, or you can select the Show All hyperlink.
3. Click on SUBMIT.
4. To view an image, click on any of the hyperlinked information (blue and underlined).

When choosing multiple UPS Importer Account Numbers, hold the Control Key while selecting.

(continued)

Import Resources

Get Shipment Images [Help](#)

To search for images associated with one or more UPS Importer Accounts, select the criteria below, then select **Submit**.

UPS Importer Account Numbers
Select the desired UPS Importer Account(s) below.

UPS Importer Account Number:

Note: To choose multiple accounts, select while holding down your [control key](#) [?].

Date
Select a date type below.

Date Type:

Specify a Date Range below. Requests are limited to a maximum of 31 days at a time.
 Available Dates: 06/01/2008 - 06/15/2009

Date Range:
 Start Date:
 End Date:

Export Country
Select an Export Country below.

Export Country:

Import Port
Select an Import Port below.

Import Port:

Document Type
Select the document types you would like to view.

Shipment Images:
 Commercial Invoice
 CF 7501 Entry Summaries
 All Available Shipment Images

→

Note:

When defining date ranges, you can select any block of 45 days (or fewer) within the last 12 calendar months.

Not all document types will be available for all entry types.

Imports

5. To download multiple images, select the check box next to the image files you want to download and select Download.

- If the combined size of the images you are downloading is less than 5 MB, you are prompted for a location in which to download the files.
- If the combined size of the files to be downloaded exceeds 5 MB, individual Zip files are created that are 5 MB or less in size. A page is displayed listing these Zip files.
- Each Zip file must then be individually downloaded by clicking on the Download link in the row with the file name.

Import Resources							
Get Shipment Images Step 10							
Below are the shipments that match the search criteria you specified. To view an image, select a specific shipment image link. To download the images, check each shipment you would like included, then select Download .							
Note: Images that exceed 5MB must be downloaded.							
Select Shipments							
Ship Date	Importer Acct. No. Lead Tracking No.	Customs Control No. Shipment No.	Shipment Images	File Size	UPS Service Level	Exp. Country Rep. Post	UPS Entry Class Duty Type
<input type="checkbox"/>	05/19/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Temporary Additst Additional Commercial Invoice CF 200 - Entry Summary -EC 961 - Entry/Manifest Entry	39k 96k 43k 125k 96k	WORLDWIDE E/EXPRESS	Germany Louisville	FORMAL Dutiable
<input type="checkbox"/>	05/20/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice	54k	WORLDWIDE E/EXPRESS	United Kingdom Louisville	SECTION 321 Low Value
<input type="checkbox"/>	05/22/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Temporary Additst	42k 96k	WORLDWIDE E/EXPRESS	Germany Louisville	INFORMAL Dutiable
<input type="checkbox"/>	05/22/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Temporary Additst	82k 97k	WORLDWIDE E/PEDITED	Canada Louisville	INFORMAL Dutiable
<input type="checkbox"/>	05/23/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Temporary Additst CF 200 - Entry Summary -EC 961 - Entry/Manifest Entry	58k 97k 127k 96k	WORLDWIDE E/EXPRESS	United Kingdom Louisville	FORMAL Dutiable
<input type="checkbox"/>	05/25/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Temporary Additst	121k 96k	WORLDWIDE E/EXPRESS SAVER	Germany Louisville	INFORMAL Dutiable
<input type="checkbox"/>	05/25/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Textile Declaration Temporary Additst	155k 54k 96k	WORLDWIDE E/EXPRESS	Germany Louisville	INFORMAL Dutiable
<input type="checkbox"/>	05/25/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Textile Declaration Temporary Additst	140k 143k 96k	WORLDWIDE E/EXPRESS	Germany Louisville	INFORMAL Dutiable
<input type="checkbox"/>	05/25/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Textile Declaration Temporary Additst	189k 59k 96k	WORLDWIDE E/EXPRESS	Germany Louisville	INFORMAL Dutiable
<input type="checkbox"/>	05/25/2009 9000123456 121234560003955870	UPS12300045 H777123123	Commercial Invoice Textile Declaration Temporary Additst CF 200 - Entry Summary -EC 961 - Entry/Manifest Entry	152k 139k 96k 125k 96k	WORLDWIDE E/EXPRESS	Germany Louisville	FORMAL Dutiable
Displaying 1-10 of 43							
Previous 1 2 3 4 5 Next							
Back Download							

Imports

Online Document Images — Importer Account Images

To request images of your current importer account level documents (only available for U.S. and Puerto Rico):

1. Click on the Get Account Level Images link from the Import Resources screen.
2. To request images of your current account level documents, click on Download for the desired UPS Importer Account Number.

Import Resources

Get Account Level Images
[Help](#)

Import Country: United States/Puerto Rico

To request images of your current account level documents, select **Download** for the appropriate UPS Importer Account Number.

Download Document Images

UPS Importer Acct. No.	Nickname	Download
0000123456	0000123456	Download

[← Back to Import Resources](#)

Imports

(2) Request CD-ROM

UPS Customs Brokerage can create and send you a CD-ROM containing document images for up to the last 60 calendar months. The document images are available for the UPS Importer Account Numbers associated with your company's profile.

CD-ROM Pricing and Delivery

Pricing: A fee will apply for each CD-ROM requested. Typical requests result in the production of one CD-ROM. Charges will be applied to your International Shipment Services Invoice.

Delivery: Processing and delivery time will vary depending upon the size and age of the data requested.

To process your order for a CD-ROM

1. Click on the Request a CD-ROM hyperlink.
2. Select the criteria for the type of images you want to view.
3. Press Continue.
4. Enter your Contact and Ship To information.
Required fields are shown in bold.
5. Click on SUBMIT.

Import Resources**Request a CD from Customs Brokerage**Help **Import Country:** United States/Puerto Rico

Customs Brokerage can create and send to you a CD-ROM containing document images for up to the last 60 calendar months. The document images are available for the UPS Importer Account Numbers associated with your company's profile.

To request a CD-ROM of document images, set the selection criteria below, then select **Continue**.

UPS Importer Account Numbers

Select the desired UPS Importer Account(s) below.

UPS Importer Account Number:

All UPS Importer Account Numbers

0000123456

0000ABC123

0000EFG456

Note: To choose multiple accounts, select while holding down your [control key \[?\]](#).

Images Requested

Select the document types you would like to request. Select **All Available Shipment Images** to receive all images associated with your shipments.

Shipment Images:

- Commercial Invoice
- CF 7501 Entry Summaries
- All Available Shipment Images

Date Type

Select a date type below.

Date Type:Ship Date 


Specify a Date Range below.

Available Dates: 07/01/2004 - 06/15/2009

Date Range:

Start Date: May 15 2009

End Date: Jun 15 2009

Cancel Continue 

(3) Upload Product Catalog

The Upload Product Catalog functionality will help ensure accurate and consistent classification of all your imported goods.

To upload a product catalogue:

1. Click on the Upload a Product Catalog hyperlink.
2. Ensure that the pre-populated contact information is correct.
3. Identify which UPS Importer Account Numbers you would like to associate with the uploaded product catalogue data.
4. Include a message if desired.
5. Click on Browse to locate the Product Catalogue file you want to upload, then press UPLOAD.
 - Product catalogue uploads require four elements:
 - Part/Product number (up to 35 alphanumeric characters)
 - Harmonised tariff classification number (10-digit numeric)
 - ISO country of origin (two alphabetic characters)
 - Part/Product description (up to 35 alphanumeric characters)

(continued)

Import Resources

[Upload a Product Catalog to Customs Brokerage](#) [Help](#)

Import Country: United States/Puerto Rico

Contact Information
Provide the requested information below. Required fields shown in **bold**.

Company Name:

Your Name:

Your Telephone: **Ext.:**

Your E-mail:

Select one or more Importer Account Numbers that you want to associate with the uploaded product catalog data.

UPS Importer Account Number:

All UPS Importer Account Numbers

0000123456

0000ABC123

0000EFG456

Note: To choose multiple accounts, select while holding down your [control key](#) [?].

Message (up to 1,000 characters):

Catalog File
Enter the file name and path, or select **Browse** to locate the Product Catalog file you want to upload, then select **Upload**. File size cannot exceed 5 MB.

Location and Name of File:

Note: The allowed file extension types for upload are: .mdb, .dbf, .xls, .txt, .csv, .tab, .asc, and .zip.

Note:

Other data elements that define product characteristics may be included with the catalogue upload as well as those outlined.

For your convenience, .CSV and .XML template links are provided.

Imports

- Upload files must be smaller than 5 MB and be in one of the following file formats:
 - *.MDB — Microsoft Access
 - *.DBF — DBASE
 - *.XLS — Microsoft Excel
 - *.TXT, *.CSV, *.TAB, *.ASC — Various text file formats
 - *.ZIP — Zipped files of the types above
- When you have updates to your product catalogue, you can either send your entire revised catalogue, or just the updates, using the same format as your original catalogue file.

Example Catalogue .XLS (Excel) File in Proper Format:

PART_NUMBER	HTS	ISO_CTY_ORG	PART_DESCRIPTION
1234	8542218010	CA	DOPED GAS WAFERS
5678	8541406050	CN	DIODES

(4) Contact Customs Brokerage

You can contact UPS Customs Brokerage representatives with questions or comments regarding your import shipments via e-mail or fax.

Questions and comments pertaining to specific shipments are best submitted from the shipment's Import Shipment Detail, Import Invoice Detail or Import Commodity Detail since these communications will automatically include information about the specific shipment of interest in the e-mail sent to UPS Customs Brokerage.

E-mail UPS Customs Brokerage

1. You can either:
 - Open the Import Shipment Detail, Import Invoice Detail or Import Commodity Detail pages.
 - Then, click on the E-mail Customs Brokerage link.

OR

 - Click on the Send an E-Mail hyperlink from the Import Resources page.
2. Ensure that the pre-populated contact information is correct.
3. Select a Reason for Contact from the options.
4. Enter a message.
5. Click on Submit.

Import Resources

E-mail Customs Brokerage

Contact Information
To contact Customs Brokerage via e-mail, please enter the additional information requested below, enter your message, then select **Submit**. Required fields shown in **bold**.

Company Name:
ABC Company

Your Name:
ABC Company

UPS Importer Account Number:
All UPS Importer Account Numbers
0000123456
0000ABC123
0000EFG456

Note: To choose multiple accounts, select while holding down your [control key](#) [?].

Your Telephone: _____ **Ext.:** _____
555-555-1000

Your E-mail:
customer@abccompany.com

Reason for Contact:
Select Reason

Message (up to 1,000 characters):

Import Resources

E-mail Customs Brokerage

Information related to your shipment will be sent along with this e-mail.

House Airway Bill Number: 500123VCXZ0
Customs Control Number: UPS12345678
UPS Importer Account Number/Country: 0000123456/US
Import Port Code: 96 - LOUISVILLE INTL

Contact Information
Please provide your contact information below. Required fields are shown in **bold**.

Company Name:
ABC Company

Your Name:
ABC Company

Your Telephone: _____ **Ext.:** _____
555-555-1000

Your E-mail:
customer@abccompany.com

Reason for Contact:
Select Reason

Message (up to 1000 characters):

Cancel Submit →

Note:

When e-mailing from the Detail pages, the shipment's Shipment Number, Customs Control Number, Importer Account Number and Import Port Code are included in the message sent to UPS Customs Brokerage, which enables our representatives to respond to your inquiries in a timely fashion.

Imports

Fax UPS Customs Brokerage

If you have supporting documentation you would like to provide UPS regarding a shipment, such as an annotated commercial invoice, you may fax it using these simple steps:

1. Select the Create a Fax Cover Page hyperlink.
2. Ensure that the pre-populated contact information is correct.
3. Select a Reason for Contact from the following options:
 - Response to Recommended Action
 - Shipment Invoice Information
 - Current Status of Entry or Shipment
 - Other Customs Brokerage Inquiry
4. Enter a message.
5. Click on SUBMIT.
6. Select the View/Print Fax Cover Sheet link to view and print your fax cover sheet.
7. Please fax the cover sheet along with any additional documentation to the Customs Brokerage number listed on the cover sheet.

Import Resources

Create Fax Cover Page

Contact Information
Please provide the additional information below. To generate the cover sheet, select **Create**. Required fields shown in **bold**.

Company Name:
ABC Company

Your Name:
ABC Company

UPS Importer Account Number:
All UPS Importer Account Numbers
0000123456
0000ABC123
0000EFG456

Note: To choose multiple accounts, select while holding down your [control key](#) [?].

Your Telephone: 555-555-1000 **Ext.:**

Your E-mail:
customer@abccompany.com

Reason for Contact:
Select Reason

Message (up to 1,000 characters):

Cancel Create →

 [Close Window](#)

Fax Cover Sheet

End Date: Customs Brokerage
Date/Time: June 15, 2009 8:35 PM
No. of Pages:
Fax: 1-502-374-BRKG (2754)
Company Name: ABC Company
Name: ABC Company
UPS Importer Account Number: 0000123456
(s)/Country:
Telephone: 555-555-1000 ext.
E-mail: customer@abccompany.com
Reason for Contact: Current Status of Entry or Shipment

Message:
Type Your Message

Enhanced Inbound View and Third Party View Just for Importers

When users have the Imports View and Inbound View and/or Third Party assigned to their Quantum View Manage profile, the Inbound View and Third Party View is enhanced with the following capabilities designed to help importers manage the clearance of their imports:

- View Commercial Invoice document images for incoming import shipments
- Minimise delays by using Recommended Action and Additional Information statements to identify and resolve clearance delays
- Expedite resolution of clearance holds by submitting information directly to UPS Customs Brokerage via e-mail or fax
- Use Clearance Exception and Clearance Exception Resolution alerts to have UPS notify you of clearance holds via e-mail
- Use Shipment Registered, Shipment Released, and Duties alerts to help importers better manage inbound international shipments and their associated ratings and duties

Note: The capabilities listed above also apply to users that have the Imports tab and Third Party tab assigned to their Quantum View Manage profile.

Technical Support

Technical Support

Technical support is available by phone. See the list below by country.

Australia	1800 148 934
Austria	0800 312 407
Belgium	080021877
Brazil	5511 5694 6606
Canada	1-877-336-1100
Czech Republic	800-143 268
China	10 800 852 06 98
Denmark	80 33 22 55
Finland	0800 1 877 2255
France	0805 025550
Germany	0800 100 2630
Hong Kong	8206 2133
Hungary	068 0016482
India	00 0800 852 1113
Ireland	1800 202227
Italy	800 122732
Japan	00531 85 0020
Malaysia	800 80 4709
Mexico	01 800 741 6535
Netherlands	08002225587
Norway	800 32 255
Philippines	1800 765 8065/180080850020

Poland	0222030321
Portugal	800 783458
Puerto Rico	800-247-9035
Romania	+4021 233 88 77
Russia	7 495 961 2211
Singapore	8008523362
South Korea	00798 8521 3669
Spain	90022 58 77
Sweden	020 120 2255
Switzerland	0800 82 25 54
Taiwan	00801 855 662
Thailand	0 2713 6050~9 (local)/0018008523658
Turkey	90 212 4440066
UK (local)	0800 331 6010

For customers in the U.S. and Puerto Rico: Technical support is available by phone on 800-247-9035.

To e-mail a support question, access UPS Technical Support at: http://www.ups.com/forms/e-mail/technical?loc=en_US.

Glossary

Alerts — Notifications sent by e-mail informing you of confirmed deliveries and exceptions.

Date Delivered — The date of confirmed delivery.

Delivered — The number of shipments confirmed for delivery.

Delivery Confirmation Alerts — A scheduled daily e-mail notification containing an aggregated view of all deliveries in the last 24 hours. Each e-mail will contain up to 25 delivered shipments. You will be required to choose a scheduled time to receive daily notifications.

Exception Alert — An e-mail notification sent each time an exception occurs that changes the scheduled delivery date for any given shipment.

Exception Description — A description explaining the reason for a rescheduled delivery.

Exception Resolution — A description of the resolved delivery actions as a result of the rescheduled delivery.

Exceptions — Shipments with any occurrence that may cause a change to the scheduled delivery date.

Filter — Allows you to refine your display results.

Filter Path — Shows active links for how your displayed results have been filtered and allows you to navigate backward.

Importer — The person, company or representative to whom a seller or shipper sent merchandise and who, upon presentation of the necessary documents, is recognised as the owner of the merchandise for the purpose of Customs duties.

Importer of Record — Individual, corporation or partnership designated as the legally responsible party for customs entries. The Importer of Record pays all duties and assumes all legal liabilities.

Imports Tab — Allows users to view up to 45 calendar days of brokerage shipment data for U.S. imports matched to your small-package UPS Importer Account Number(s). Summary data and/or shipment-, invoice- and commodity-level detail data is available for up to 99 UPS Importer Account Numbers.

In Transit — The number of shipments within UPS's possession.

Inbound Tab — Allows user to view up to 45 calendar days' worth of shipment status information for any shipment sent to you from another party. Summary data and/or shipment-level detail are available for up to 99 Location IDs. (**Note:** Physical locations may be assigned more than one Location ID.)

Invoice — The standard documentation prepared by the shipper to itemise and describe the contents and value of a shipment. The commercial invoice serves as the basis for the preparation of all other documents covering the shipment.

Location ID — A unique identifier referring to a specific shipping/receiving location. (**Note:** Physical locations may be assigned more than one Location ID.)

Manifest— The number of shipments processed for UPS delivery.

Manifest Date — The date a shipment is processed within the UPS system.

Out for Delivery — The number of shipments en route for delivery.

Outbound Tab — Allows user to view up to 45 calendar days' worth of shipment status information for any shipment sent from you to another party. Summary data and/or shipment-level detail are available for up to 99 UPS account numbers.

Product Catalog — A listing of commodities along with their associated commodity descriptions, Harmonised Tariff Codes and Countries of Origin that could be imported for a particular importer. The product catalogue is used as a reference when assigning classification to an importer's commodities.

Scheduled Delivery Date — The date of scheduled delivery.

Ship Date — The day that the shipment is tendered to UPS and begins the journey to its destination.

Ship To — The consignee or location where the shipment is being sent.

Ship To Name — The name of the recipient to whom your shipment is being sent.

Ship To Address — The address where your shipment is being sent.

Ship To City/State — The city and state where your shipment is being sent.

Shipment — A shipment represents shipments or articles shipped together.

Shipment Charge Type — Freight Collect, Pre-paid, Third-Party Billing.

Shipment Status — Delivered, Exception, In Transit, Manifest, Void.

Shipper Name and Address — The name and address of the party processing the shipment for shipment.

Signed By — Name of the recipient who received and signed for delivery.

Sold To — “Sold To” information is frequently identified as the “Bill To” or purchaser listed on the invoice.

Status — The status of a shipment's movement within the UPS system (i.e., In Transit, Manifest, Delivered).

Third Party Tab — Allows user to view up to 45 calendar days' worth of shipment status information for all shipments billed via Freight Collect, Consignee Billing, or Third Party. Summary data and/or shipment-level detail is available for up to 99 UPS account numbers.

Tracking Number — A number automatically assigned to your shipment by UPS to identify and trace its movement through the UPS system to its destination.

UPS Account — An account, or a nickname indicative of a freight account, assigned by UPS to a shipper for billing purposes.

UPS Service — Inclusive of all domestic and international UPS services, UPS Freight services and UPS SCS services.

Void — The number of shipments that were created and billed to your UPS Account, but never shipped due to a voided transaction.

Weight — The weight of the shipment in pounds or kilograms.