

**FOR REFERENCE  
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**UPS Supply Chain Solutions<sup>SM</sup>**

**Supplier Management**





## Expand your possibilities

If you're doing business with suppliers in other countries, you know that managing overseas vendors and logistics can be a daunting task—especially when you factor in varying languages, cultures, time zones and distance. UPS Supply Chain Solutions' Supplier Management service can provide the critical global infrastructure, experience and skills to enable successful international commerce. Acting as your eyes and ears around the world, we serve as a bridge to create a seamless supply chain.

## We manage your vendors according to your plan

When you place an order, you need your vendors to deliver as promised. Utilizing our extensive operating system and experienced staff, UPS Supply Chain Solutions proactively manages your vendors, products, orders and shipment details. Our core objective is to ensure that exactly what you ordered is exactly what you receive.

Acting on your operating instructions, as well as your vendor purchase orders, we monitor critical data, such as vendor performance, logistics events and key milestones. We'll be with you every step of the way, from purchase order inception through delivery. Reports are available at every stage of your order fulfillment progress, and we'll communicate any deviations from plan. By staying informed, you can make decisions on your orders, not excuses to your customers. And because information is available to you on-line 24/7/365, you can access your data wherever and whenever you need it.

Now you can have the vital order, product and vendor information you need—before an order is scheduled to ship.

## Gain control over your logistics

Our Supplier Management services can help you expand your purchasing possibilities, and explore new options with more ease than ever before. Now you can do business with international suppliers around the globe with more accountability and better control, regardless of the time and distance between you.

We can do much more than just verify that your goods match your purchase orders. As a customer of UPS Supply Chain Solutions you'll gain immediate access to a full range of transportation and distribution management services, including consolidation, pick and pack, pre-distribution, warehousing, distribution center by-pass, consolidated customs clearance and even integrated solutions for end-to-end product management. Our experienced staff and extensive network of facilities ensures that your goods are efficiently handled, receiving the careful attention they need.

We know it's critical that your products are delivered at the right time, to the right place, and in the right way. As a leading global air freight forwarder and one of the world's largest Non-Vessel Operating Common Carriers\* (NVOCC), our integrated multi-modal services include air, ocean, rail and road. Whether we manage your transportation locally or globally, we leverage our networks to meet your time and cost requirements efficiently and reliably. We'll even manage and monitor your customs clearance progress to help your shipments avoid unnecessary delays.

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## Beyond the basics

With our Supplier Management services, you'll increase your accountability and control, and you'll gain access to UPS Supply Chain Solutions' full portfolio of capabilities.

### Vendor Compliance and Order Management

- We manage your vendor, products, order and shipment to ensure that exactly what you order is exactly what you receive.
- Retail-ready preparation services can be customized to accommodate your labeling and packaging needs, including Garment On Hanger (GOH), bar code labeling, hangtag application, and more.

### Information Management

- With over 20 standardized reports, we provide the data, information and analyses vital to proactively managing your business.
- We verify the accuracy of your order and your documentation, monitoring and reporting on key events and milestones.

### Global Transportation and Distribution Management

- A comprehensive portfolio of distribution services includes consolidation, pick and pack, pre-distribution, warehousing, distribution center by-pass, customs clearance and even integrated solutions for end-to-end handling.
- Enables rapid, efficient movement throughout your supply chain. We can combine multiple SKUs, consolidate cargo, and even deliver directly to stores or end consumers.
- We provide transportation scheduling and management for any mode, locally, regionally or globally.

### Regulatory Compliance Management

- We manage and monitor your customs documents to ensure accuracy in comparison with your purchase order, and to track your customs clearance progress.
- As a C-TPAT and AMS certified provider, our security measures meet or exceed the latest requirements established by the Bureau of Customs and Border Protection.

## Access the power of a global leader

Broadening your horizons doesn't have to mean losing control—or sleep. Let UPS Supply Chain Solutions help you bridge the gaps, and gain access to the global marketplace. We're ready to help you get there quickly, efficiently and cost-effectively. With experienced professionals in more than 1,000 facilities in over 120 countries around the world, we've already begun setting the stage for your success.

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## Access the global marketplace.

Our Supplier Management services will allow you to explore new options and expand your purchasing possibilities with more ease than ever before. Now you can do business with international suppliers with more accountability and better control, regardless of the time and distance between you.

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