

UPS Air Cargo
1400 North Hurstbourne Parkway
Louisville, KY 40223
800.535.2345
aircargo.ups.com



June 22, 2009

Dear Valued Customer,

Thank you for your continued support of UPS Air Cargo. In order to better align our pricing structure to utilize a distance-based pricing methodology, we are transitioning our UPS Air Cargo U.S. Domestic Published rates to a further defined zone pricing chart. The current U.S. Domestic Published Rate Chart contains pricing broken down into four main shipping zones. The new rate chart will contain six zones – changing the contiguous 48 states from one zone to three. At the present time, the new zone pricing will apply to *Published Rates* only for U.S. to U.S. shipments (including Puerto Rico).

An updated version of the UPS Air Cargo Domestic Published Rate Chart is attached and will be available on www.aircargo.ups.com by July 6, 2009. These rates do not include fuel surcharge. As stated on the current rate chart, these rates supersede all previous rates and are subject to change without notice. Please forward this information to your Accounts Payable Department and your Corporate Headquarters.

Additionally, we want to remind you of our recent aircraft and network changes. Our service into SIN was upsized to a 767 on March 29 to better serve that part of the Pacific Rim. The number of rotations we offer to SYD increased in late February by adding flight UPS0038 every Saturday to this vital economic center. Service to MEX five days a week, Monday through Friday, became our regular flight schedule to one of the world's largest cities. Most notably, we retired our fleet of DC-8 freighters – the aircraft type that launched the company's airline. The retirement came earlier than originally planned to gain efficiencies during the global economic recession. The UPS DC-8 operated for the last time May 12. Our aircraft fleet and schedules change periodically, so contact us any time for flight details.

As always, we appreciate your loyalty and look forward to continue providing you with quality, dependable service. If you have any questions, please contact your UPS Air Cargo Region Account Manager at 800.535.2345.

Best regards,

UPS Air Cargo