

UPS Air Cargo
1400 North Hurstbourne Parkway
Louisville, KY 40223
800.535.2345
aircargo.ups.com



May 13, 2011

Dear Valued Customer:

Effective immediately, in compliance with TSA security directives, UPS Air Cargo is implementing new restrictions on its International Air Cargo shipments that originate from outside of the U.S.:

1 UPS Air Cargo will no longer accept Personal or Household Goods shipments:

- **"Personal Effects":** items that belong to, and are used by, one person, such as wearing apparel, jewelry, photographic equipment and tape recorders
- **"Household Goods":** including but not limited to furniture, dishes, linens, libraries, artwork and similar household furnishings for your personal use. The articles must have either been available for your use or used in a household where you were a resident for one year and are not intended for any other person or for sale. The year of use does not need to be continuous, nor does it need to be the year immediately before the date of importation

2 UPS Air Cargo will no longer accept shipments paid for by cash transaction or personal check.

3 UPS Air Cargo does not accept Cash on Delivery shipments.

These restrictions apply to all Non-US UPS Gateways accepting air cargo that is destined to, or transits through, the U.S.

Feel free to contact your UPS Air Cargo representative with any questions. Thank you for your continued support of UPS Air Cargo.

This communication will be posted to the UPS Air Cargo external website, at www.aircargo.ups.com.